Connect, Reinvent, Empower...
Your Contact Center
Your Channels
Your Teams

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Thrusted by leading companies...

Any industries around the world use Interactive Powers products and solutions to provide exceptional customer experiences.

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MAPFRE
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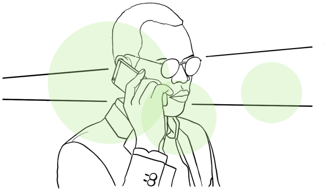
AFP Capital
CPN Cooperativa Policía Nacional
OTIS
MA. multiasistencia
aena
MÁSMÓVIL
LOS HEROES.
CDF.

30+	60+	5+	99,99%
Business Partners in all regions	Coporate clients in all regions	Cloud Regions Worldwide	Uptime for the last year



Voice Automation & AI

Phone Services with Voice Assistants are key processes for any business. Create smart Human-Manchine interfaces that extend your call processes to new frontiers of customer experience.

Learn more

Video Contact Center

Video Channels in today Contact Center is not just “a nice to have”. Add face-to-face interacction for your agents and improve your business with a more human customer care and an amazing web collaboration.

Learn more

Video Call Recording

Video Contact Center without powerful recording is not an option. Any direct face-to-face service requires a specific platform able to properly record, process, store and archive all your video conversations.

Learn more

Video Centric Agents

Video in the Digital Age is a priority, that requires to create specific agent desktops. Get the best voice and video onvergence with ergonomic user interfaces that improve your business .

Learn more

We build telecom platforms to streamline your business communications

Smart IVR

Carrier-grade IVR, with exceptional performance, scalability, reliability and application multi-tenancy. Its architecture can process hundred of simultaneous calls per server.

Learn more

Video RTC

Video Gateways for advanced Real-time Communications on existing IP Contact Centers. Multi-channel coverage with Web Browsers, Mobile devices and IoT devices.

Learn more

Video REC

Reliable and Scalable Cloud Video Call Recording platform that ensures Contact Centers the highest quality assurance and security levels for your data recordings.

Learn more

Web ACD

Web Responsive Business Phone with an integrated Automatic Call Distribuitor to create Video Centric experiences on convergent IP Contact Centers in the Digital Age.

Learn more

We transform your Contact Center...

Leading Industry call center software suites rely on our powers to convert existing customer support services.

GENESYS
Enghouse Interactive
talkdesk
inConcert
ICR EVOLUTION
Go contact
cisco
AVAYA
VOCALCOM
3CX
altitude
xcally

Industry-specific solutions

for your business

Move to our platforms to meet your customers' expectations and provide more Human Experiences in Real-Time Communications.

Financial Services

Corporate Banking, Investment Banks, Insurrance, FinTech, Financial Institutions.

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Public Sector

Federal Governements, Regional or State or City Hall / County public services.

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Healthcare

Hospital, Clinics, Nursery Services from goverments and private health services.

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300K+

Number of video calls handled per month

200K+

Number of recordings processed per month

1000+

Number of empowered video agents

We work in good company...

By partnering with us, you gain access to cuttingedge technology and tools to help you and your customers succeed.

semgroup
SABIO
NTT DATA
minsait An Indra company
inetum. Positive digital flow
evolutio
SITE CHILE
Telefónica
trans
Centribal
hightelecom
cxcontact

Award winning & top-rated

G2+

G2 is the world's largest tech marketplace where businesses can discover, review, and manage the technology they need to reach their potential.

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Capterra

Capterra provides research and user reviews on software applications for businesses and assists consumers with selecting software for their needs.

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AWS Partner

AWS Partner Network (APN) is a global community of partners that leverages programs, expertise, and resources to build, market, and sell customer offerings.

Learn more

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