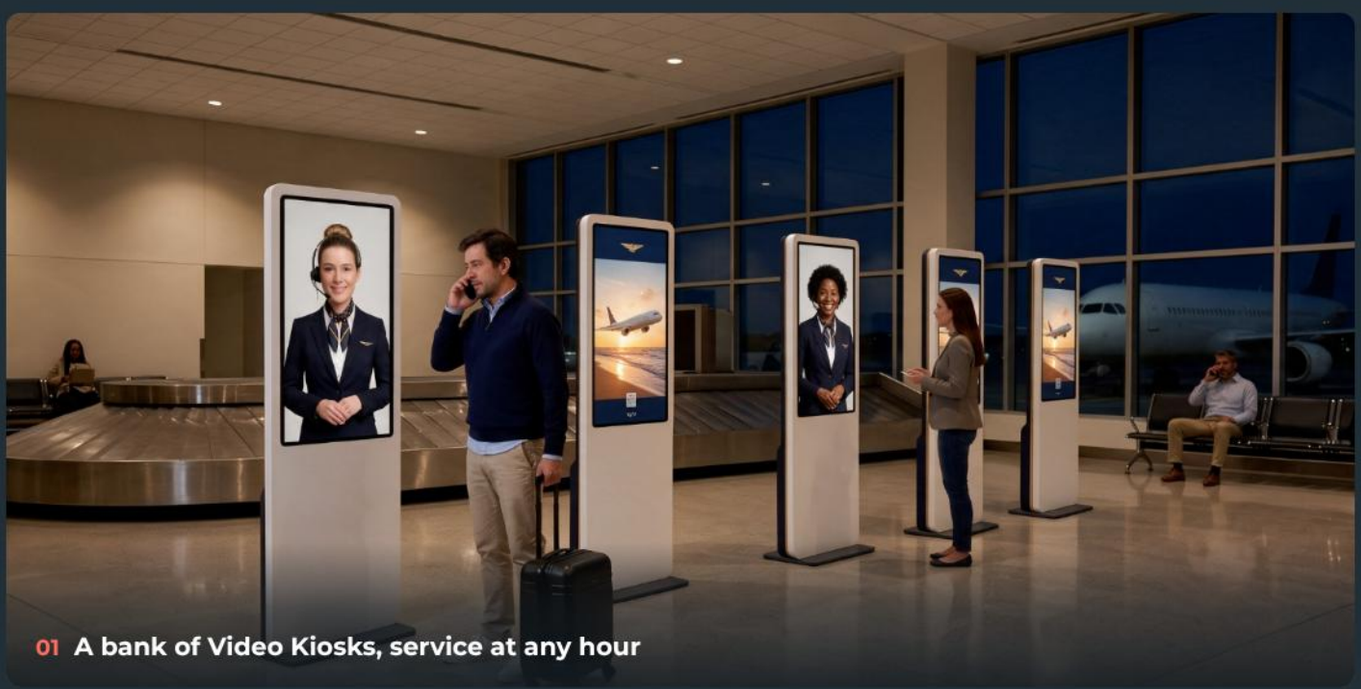
Phygital Telepresence for airlines

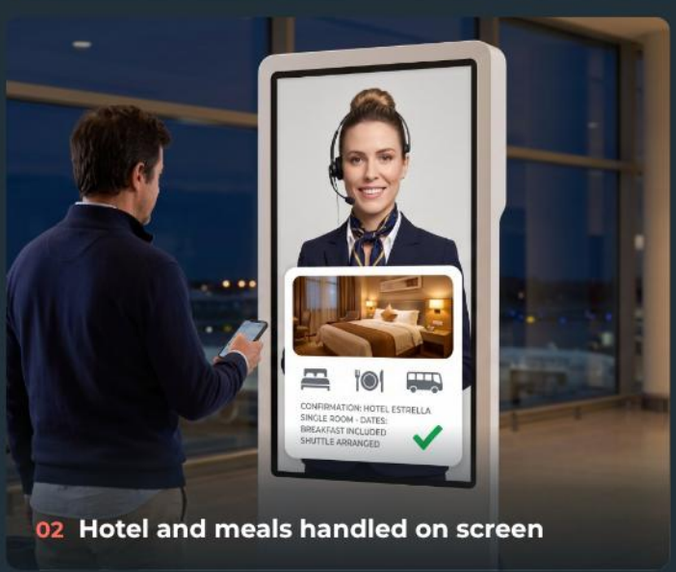
#Phygital Airline

Passengers scan the Video Kiosk QR code with their phone and, within seconds, the first available airline agent answers on video, even in the middle of the night.

Delayed flights, lost baggage, hotel and meals handled in the same conversation, without lines and without relying on the staff on shift.



01 **A bank of Video Kiosks, service at any hour**



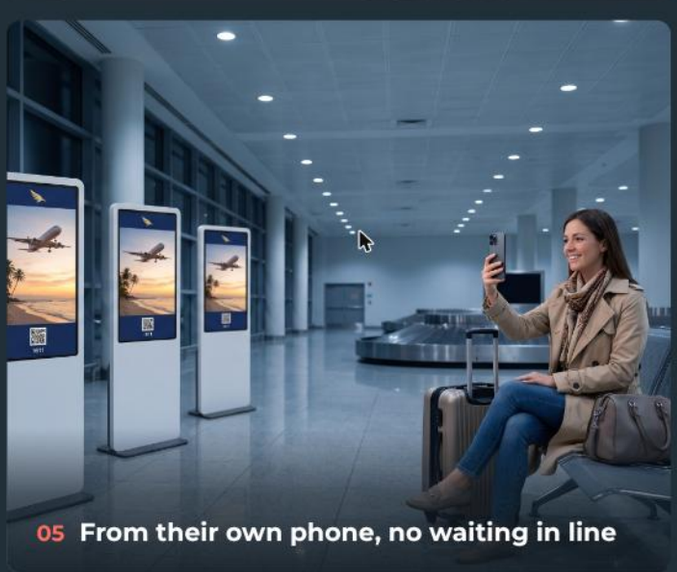
02 **Hotel and meals handled on screen**



03 **Baggage and delays from Remote Agents**



04 **Or from the Contact Center**



05 **From their own phone, no waiting in line**