Phygital Telepresence for retail

#Phygital Retail

Customers scan the Video Kiosk QR code with their phone and, within seconds, the first available product advisor from the chain or the Contact Center answers on video.

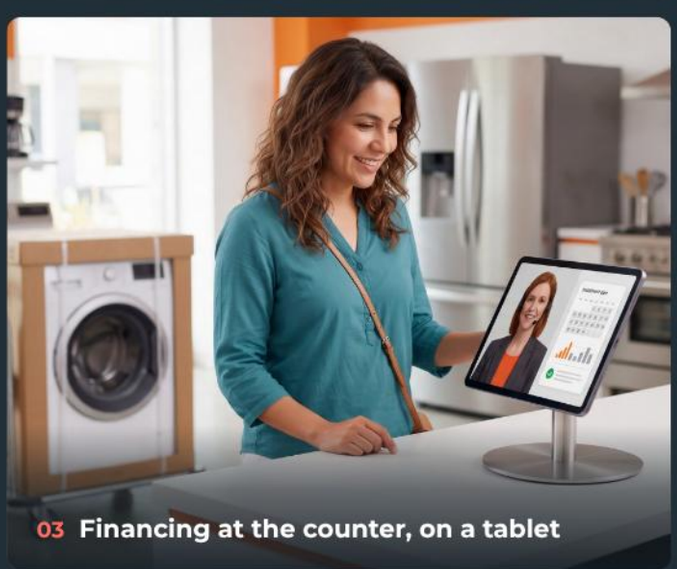
Advice, financing and delivery handled in the same conversation, on a tablet at the counter, without relying on the staff on site at each store.



01 Video Kiosks in store, advice in seconds



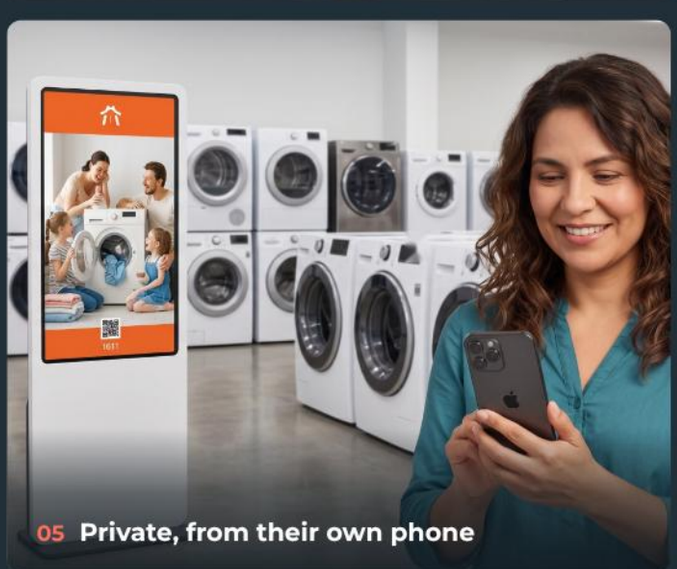
02 Washer specs, on screen



03 Financing at the counter, on a tablet



04 From Remote Agents or a Contact Center



05 Private, from their own phone