Phygital Telepresence for DMCs and tour operators

#Phygital Tours

Guests scan the Video Kiosk QR code with their phone and, within seconds, the first available tour advisor from the resort or the Contact Center answers on video.

Excursions, transfers and bookings confirmed in the same conversation, in their language, without relying on desk staff at each hotel.



01 Video Kiosks in the lobby, connected in seconds



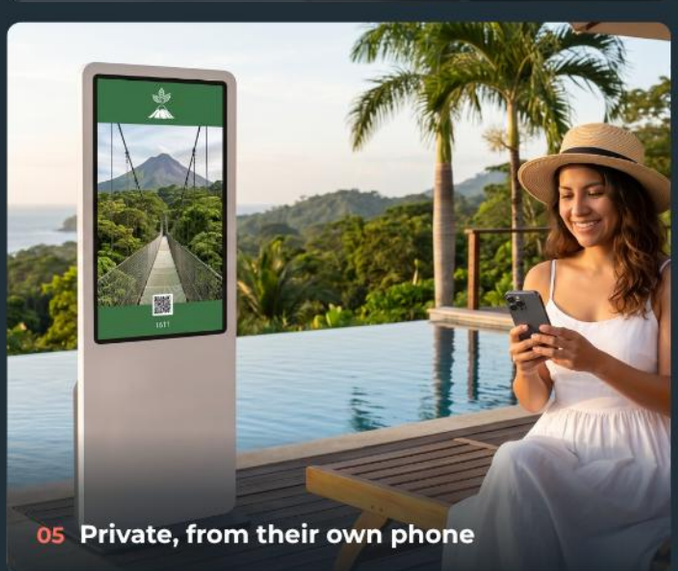
02 Excursions and tours, on screen



03 Transfers booked by Remote Agents



04 Or from the Contact Center



05 Private, from their own phone