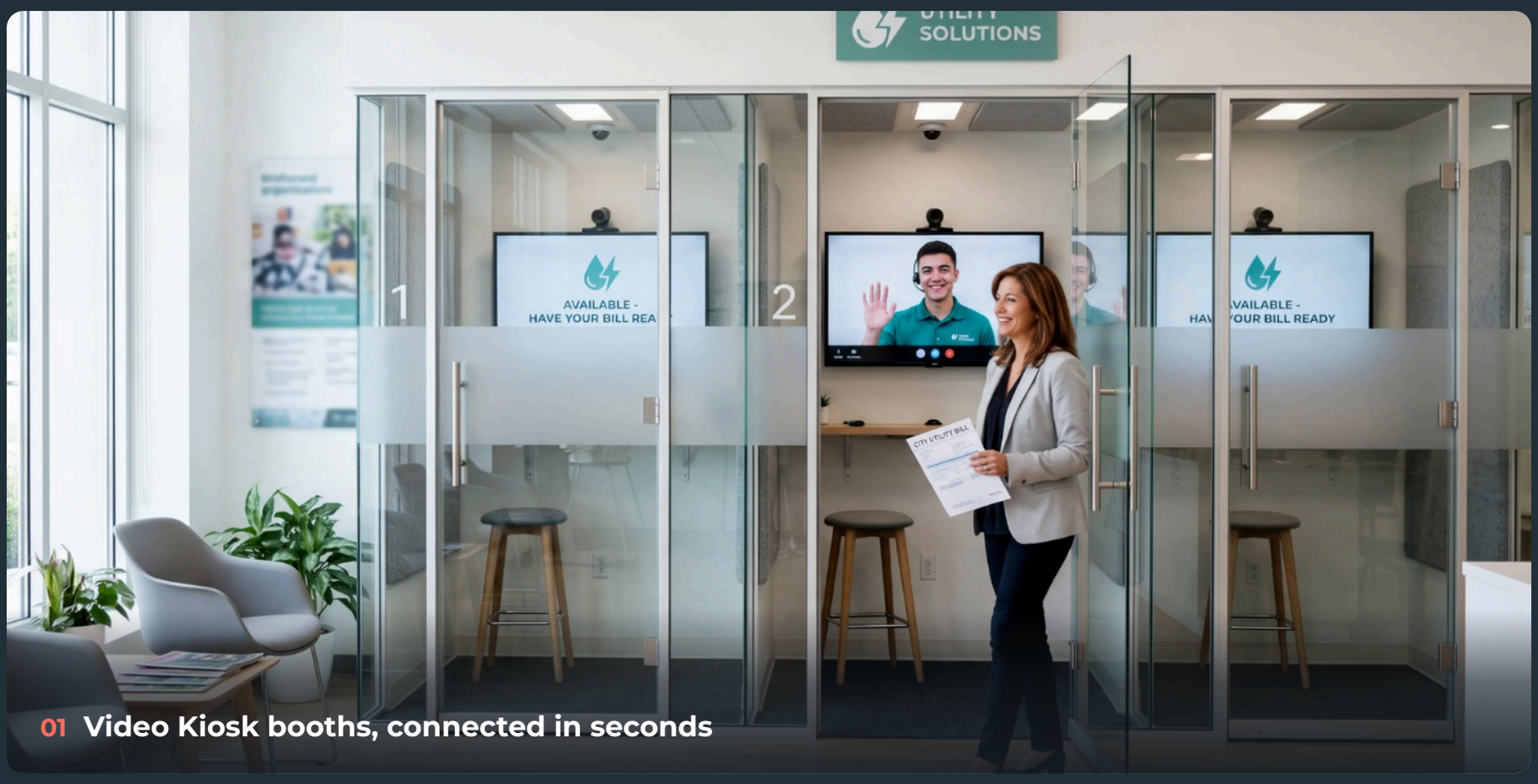
Phygital Telepresence for power, water and gas utilities

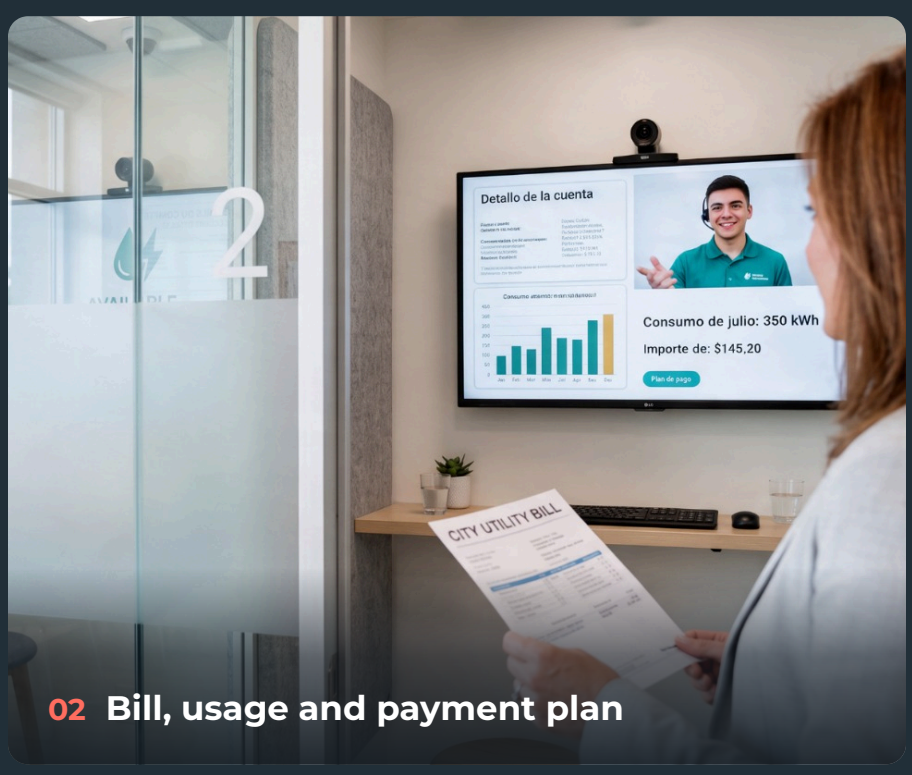
#Phygital Utilities

Customers step into a Video Kiosk booth or scan its QR code and, within seconds, the first available agent from the network answers on video.

New connections, account transfers, claims and payment plans in the same conversation, with secure recording and no lines at the office.



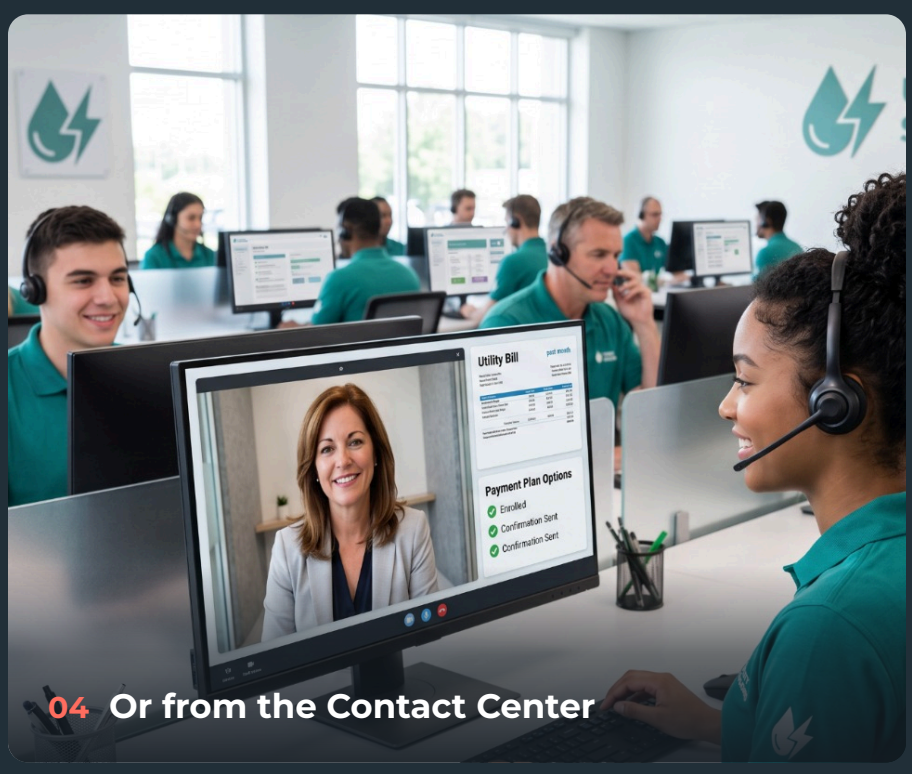
01 Video Kiosk booths, connected in seconds



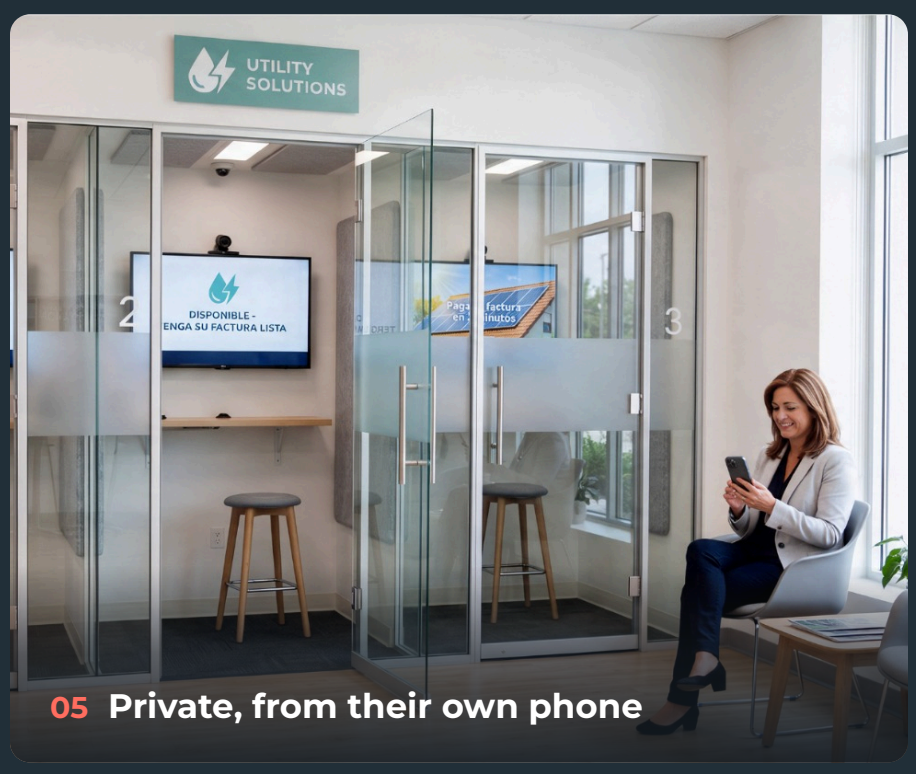
02 Bill, usage and payment plan



03 Handled by Remote Agents



04 Or from the Contact Center



05 Private, from their own phone