



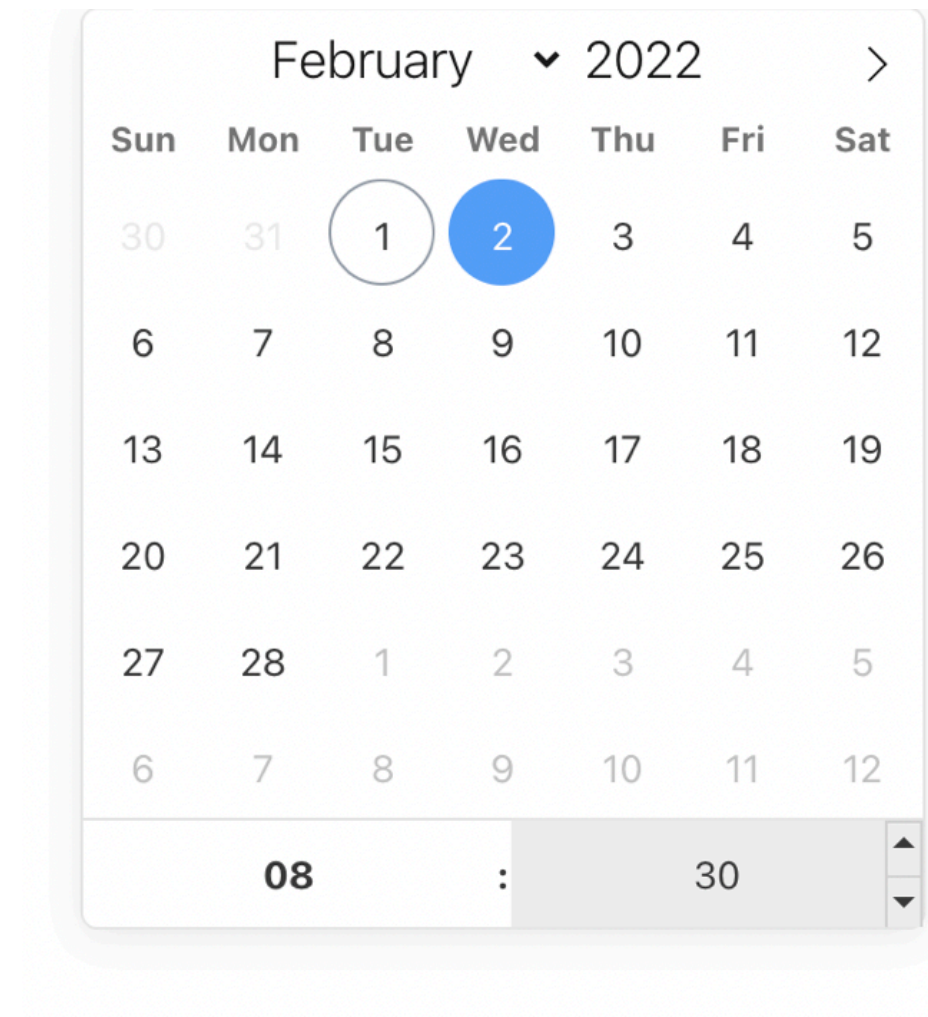
Scheduler • Add-on

Scheduled Video Calls



Interactive **Powers**

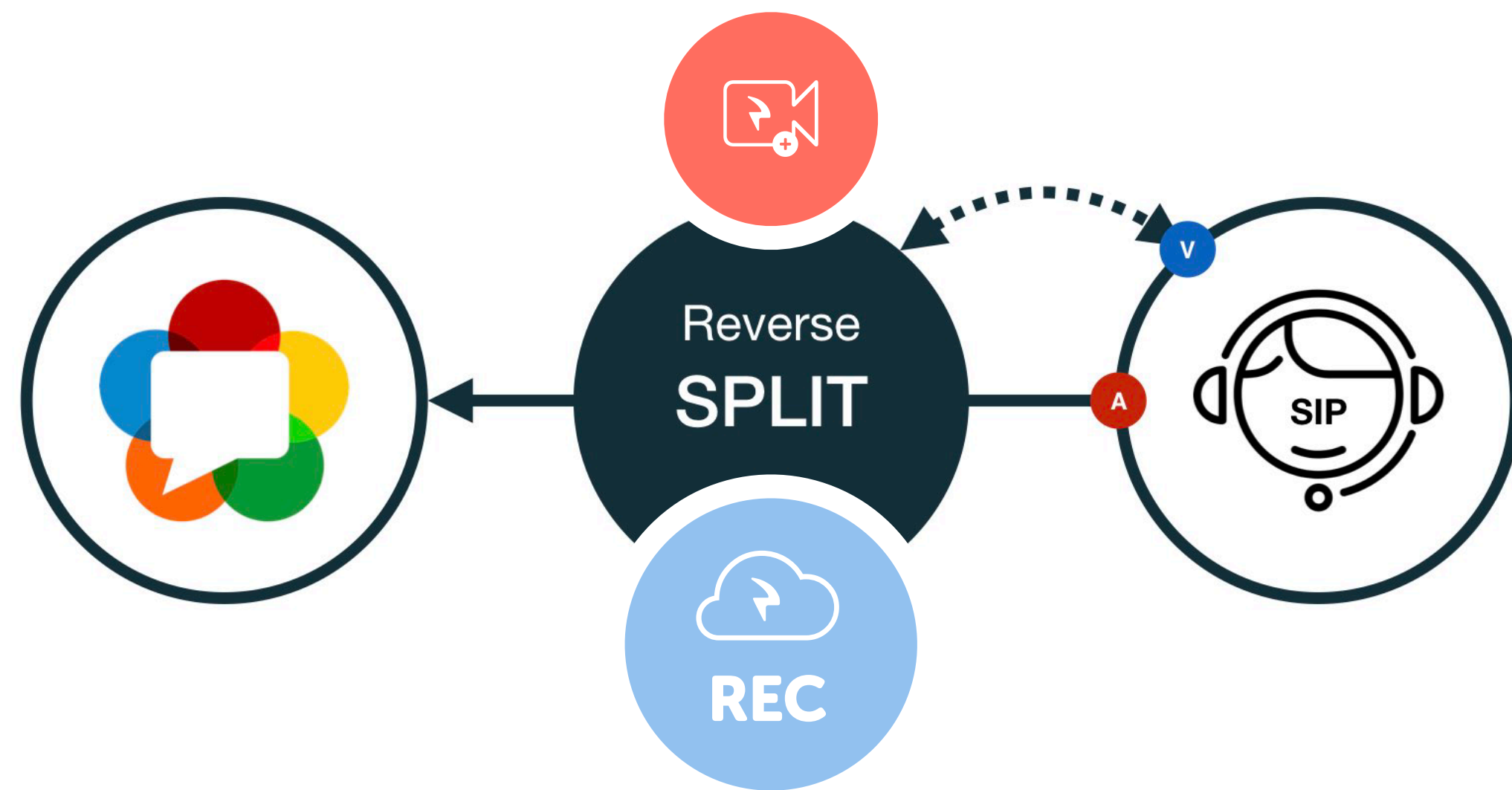
Streamline your business communications



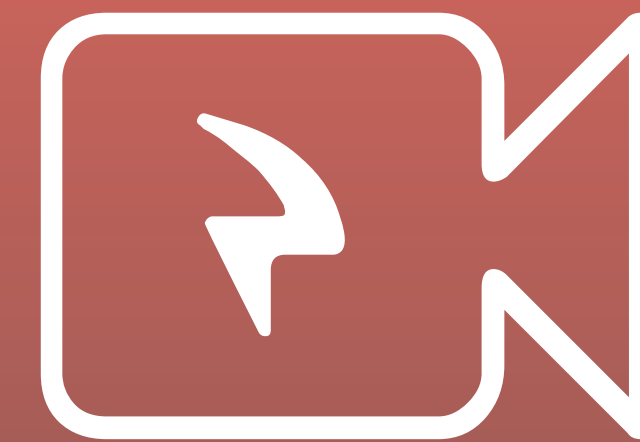
Did you know to make **Scheduled Video Calls**
with a full on-queue integration?

Interactive **Powers**

SCHEDULED **Video**



Schedule Video Calls to any Agent
for a negotiated task



Video RTC

Add-on

The interface features a large video window showing a man with a beard and a headset smiling. In the top-left corner of this window is a smaller inset video of a woman with her hand to her chin, with a red 'REC' indicator. A large number '5' is displayed in the top-right corner of the main video. On the left side of the interface is a vertical toolbar with icons for chat, video, call, and settings. At the bottom of the video window are three circular control buttons: a red IntPowers logo, a microphone icon with a slash, a red 'X' icon, and a video camera icon with a slash. A settings gear icon is located in the bottom-right corner of the video window.

Call / Contact Center Interoperability



 Web ACD



Scheduler : Application / Script

Dashboard | Create Event

Video RTC for Web ACD

Settings | Mute | Video | Screen Share | Chat | End Call

Logout (ivan)

Daily Stats

1	0
Pending	Completed
0	1
Cancelled	Total

Showing 1 - 1 of 1

Status	Actions
Started	▶ 👁 ℹ
b5b72af8a303b	

Status	Actions
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WebACD x +
acd.demo.ivrpowers.com/app Guest


ACD x EN

- Dashboard
- Applications ← Scheduler (Application)
- Account
- Logout

00:00:31
Connected
ivan <1000>

1 2 3
4 5 6
7 8 9
* 0 #

ACD
Automatic Call Distributor



Interactive Powers



Scheduler : Login / Agent - Supervisor

WebACD x +

acd.demo.ivrpowers.com/app/Scheduler

Apps Gmail YouTube Maps

ACD x EN

Dashboard

Applications

Blog

CoBrowsing

Field Service

Scheduler

SPLIT Reverse

Account

Logout

Iván Sixto

00:00:28

Connected

ivan <1000>

Phone

Microphone

Grid

Speaker

Login

Please fill out the following fields to login:

Username

ivan

Password

.....

Keep me logged in

Login

Interactive Powers



Scheduler : Home / Daily Stats

The screenshot displays the WebACD Scheduler application interface. The browser address bar shows the URL `acd.demo.ivrpowers.com/app/Scheduler`. The application has a dark header with the 'ACD' logo on the left, 'EN' and a notification bell in the center, and a user profile 'Iván Sixto' on the right. A 'Logout (ivan)' button is located in the top right of the main content area.

The main content area is divided into two primary sections:

- Event Search:** This section contains two input fields for 'From' and 'To', both with the placeholder text 'dd/mm/yyyy hh:mm'. Below these fields are 'Search' and 'Clear' buttons. A message below the search area states: 'There are currently no events to display.'
- Daily Stats:** This section displays a table of statistics for the current day. The data is as follows:

Category	Count
Pending	0
Completed	0
Cancelled	0
Total	0

The left sidebar contains navigation links: Dashboard, Applications, Blog, CoBrowsing, Field Service, Scheduler, SPLIT Reverse, Account, and Logout. The bottom left corner features the 'Interactive Powers' logo. The right sidebar shows a chat window for 'Iván Sixto' with a timer at '00:00:41', a 'Connected' status, and a list of participants including 'ivan <1000>'. At the bottom of the chat window are icons for call, mute, and video.



Scheduler : Event Creation

The screenshot shows a web browser window with the URL `acd.demo.ivrpowers.com/app/Scheduler`. The application interface includes a dark navigation bar with 'ACD' and 'EN' labels, and a sidebar menu with options like 'Dashboard', 'Applications', 'Blog', 'CoBrowsing', 'Field Service', 'Scheduler', 'SPLIT Reverse', 'Account', and 'Logout'. The main content area is titled 'Event Creation' and contains a form with the following fields:

- Description:** A text input field containing 'Video Meeting'.
- Date:** A text input field containing '02/02/2022 08:28'.

Below the date field, there are 'Create' and 'Cancel' buttons. A calendar widget is open, showing 'February 2022' with the 2nd day selected. The time selection part of the widget shows '08' and '30'.

On the right side, there is a user profile for 'Iván Sixto' with a 'Logout (ivan)' button. Below the profile, there is a 'Connected' status indicator and a list of participants, including 'ivan <1000>'. At the bottom right, there are icons for call, chat, and audio.

At the bottom left of the page, the 'Interactive Powers' logo is visible.



Scheduler : Event Search / Daily Stats

The screenshot shows a web browser window with the URL `acd.demo.ivrpowers.com/app/Scheduler`. The application has a dark header with a navigation menu on the left, a main content area, and a right-hand sidebar. The main content area is divided into two sections: "Event Search" and "Daily Stats".

Event Search

From:

To:

Daily Stats

	1	0
Pending		Completed
0		1
Cancelled		Total

Showing 1 - 1 of 1

#	Date	Description	Status	Actions
1	02/02/2022 08:30	Video Meeting	Created	<input type="button" value="Play"/> <input type="button" value="Eye"/> <input type="button" value="Info"/>

Right Sidebar

EN

Iván Sixto

00:01:58

Connected

ivan <1000>

Interactive Powers



Scheduler : Event Information

The screenshot shows a web browser window with the URL `acd.demo.ivrpowers.com/app/Scheduler`. The page title is "Scheduler : Event Information". The main content area displays the following event information:

Date	02/02/2022 08:30
Description	Video Meeting
Status	Started
Number to dial	0116437693141862
Room ID	16437693141862
Guest link	https://rscheduler.demo.ivrpowers.com/6fcd3eb41792e4abdd798f605b227cbdf0855f67b3dcb2232bb5b72af8a303b
Created at	02/02/2022 03:34

At the bottom of the event information, there are three buttons: "Start" (green), "Join" (blue), and "Finish" (blue). A "Cancel" button (yellow) is located at the bottom right of the event information area.

The sidebar on the left contains the following navigation items: Dashboard, Applications, Blog, CoBrowsing, Field Service, Scheduler, SPLIT Reverse, Account, and Logout.

The right-hand panel shows the user "Iván Sixto" with a profile picture, a timer showing "00:02:24", and a status of "Connected". Below this, there is a list of participants, including "ivan <1000>". At the bottom of the panel, there are icons for mute, video, and audio.



Scheduler : Event Start

WebACD x +
acd.demo.ivrpowers.com/app/Scheduler

ACD x EN Logout (ivan) Iván Sixto 00:02:53 Connected ivan <1000>

Dashboard Create Event

Event Search

From

To

Daily Stats

Pending	1	Completed	0
Cancelled	0	Total	1

Showing 1 - 1 of 1

#	Date	Description	Status	Actions
1	02/02/2022 08:30	Video Meeting	Started	<input type="button" value="Play"/> <input type="button" value="Eye"/> <input type="button" value="Info"/>

Description

Number to dial

Guest link

#	Date	Description	Status	Actions
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Interactive Powers



Scheduler : Event Start - Video enabled

The image displays two overlapping browser windows. The left window, titled 'WebACD', shows a web application interface for event scheduling. The right window, titled 'Video RTC for Web ACD', shows a video call in progress with a woman in the foreground and a man in the background.

WebACD Interface:

- Browser address bar: `acd.demo.ivrpowers.com/app/Scheduler`
- Navigation menu: Dashboard, Applications, Blog, CoBrowsing, Field Service, Scheduler, SPLIT Reverse, Account, Logout
- Event Search section:
 - From:
 - To:
 - Buttons: Search, Clear
- Event List Table:

#	Date	Description
1	02/02/2022 08:30	Video Meeting
- Event Details:
 - Description:
 - Number to dial:
 - Guest link:
 - Buttons: Copy guest link, Cancel
- Bottom table:

#	Date	Description
---	------	-------------

Video RTC for Web ACD Interface:

- Video call window showing a woman in the foreground and a man in the background.
- Control bar at the bottom with icons for: Settings, Video, Audio, Eye, Stop, Chat, Download, Screen Share, and Mouse.



Interactive **Powers**

Streamline your business communications