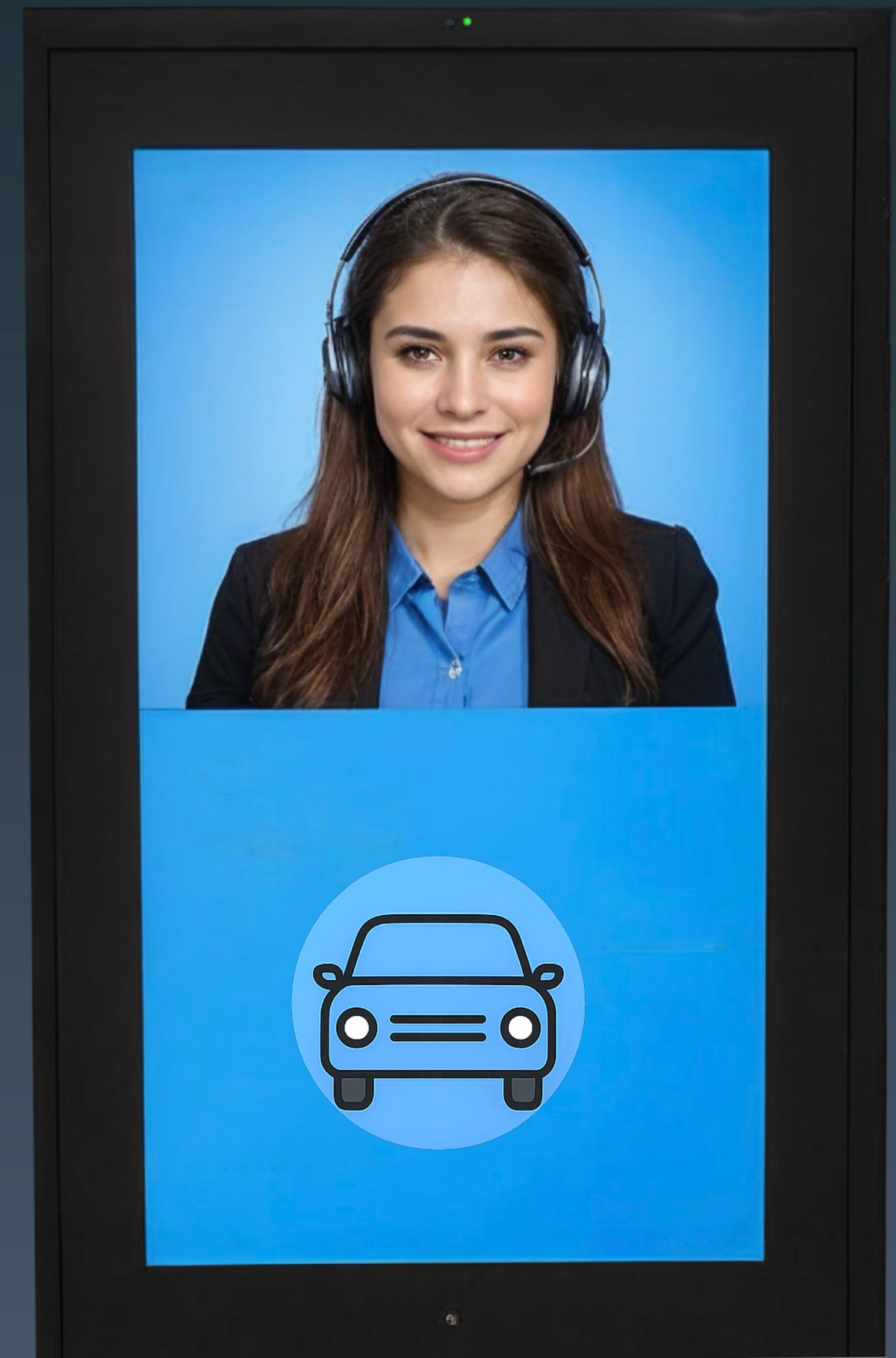
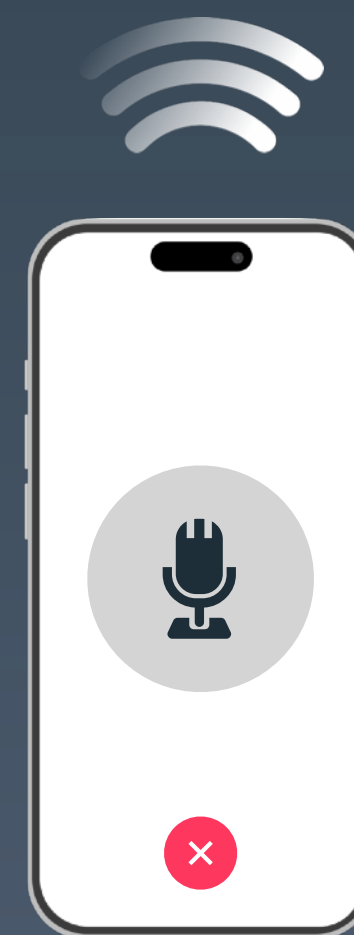


Telepresence Multimodal

Face-to-face interactions with agents via Video Kiosks

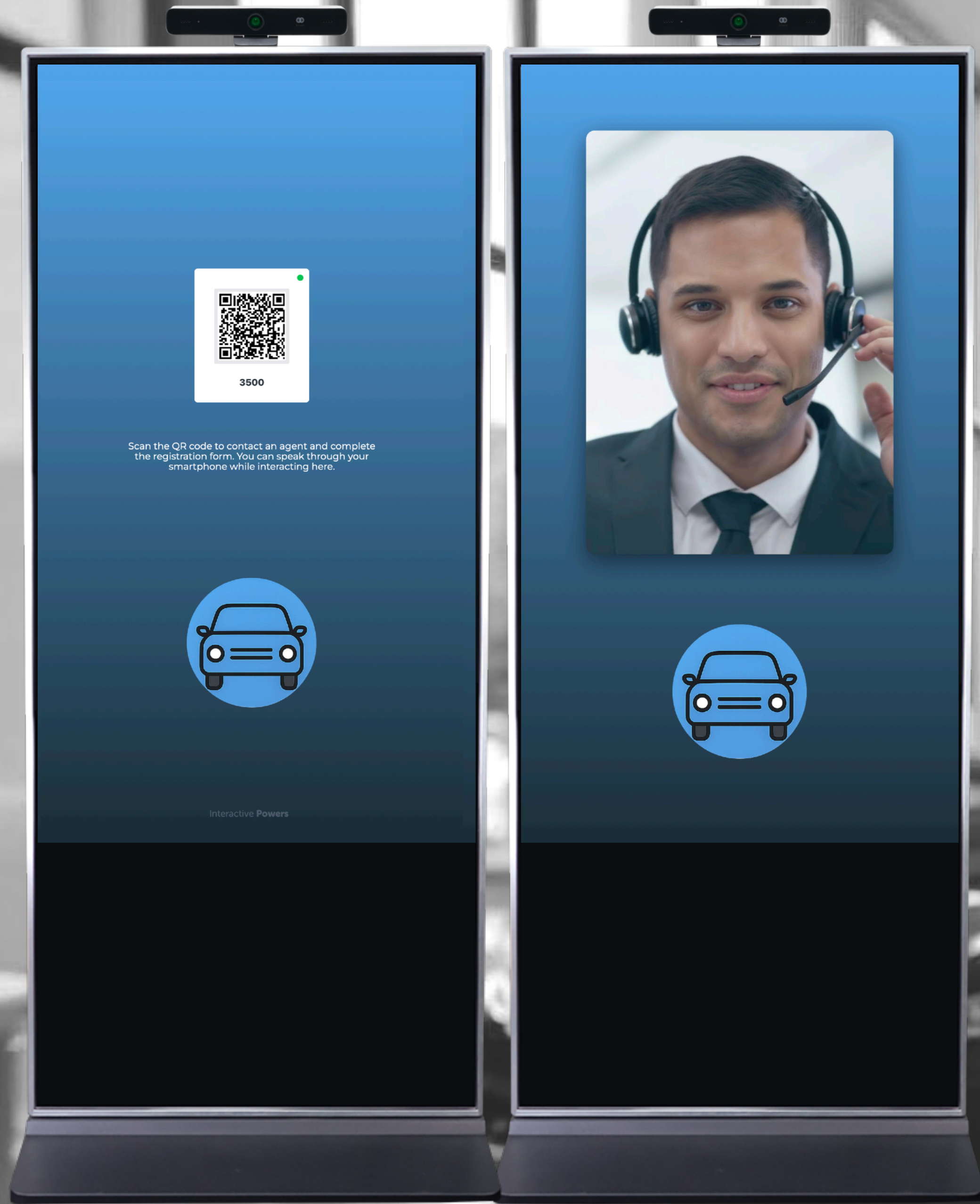


Multimodal Kiosk



Kinetic Kiosk







3500

Scan the QR code to contact an agent and complete the registration form. You can speak through your smartphone while interacting here.





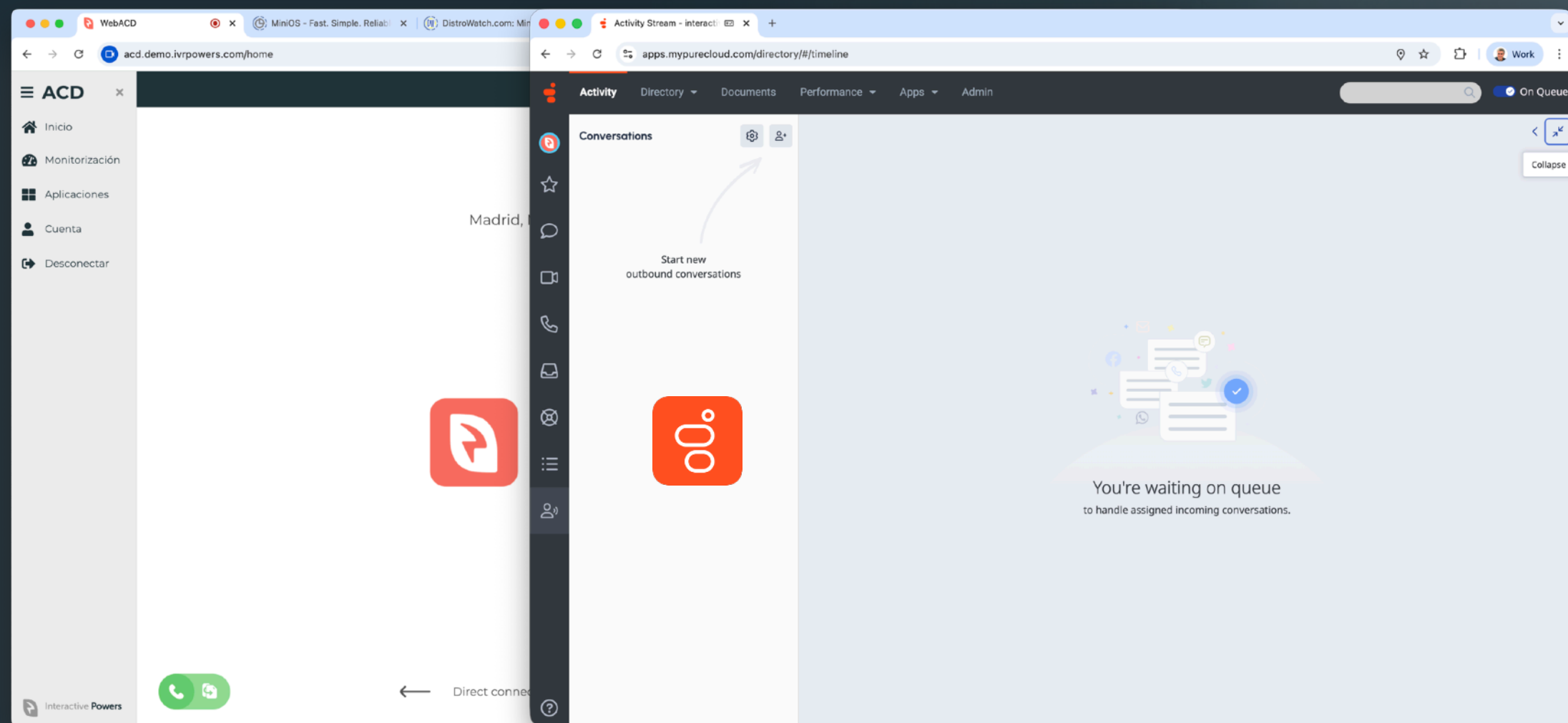


- 
- A man with a beard and mustache, wearing a dark blue suit, white shirt, and a red patterned tie, is holding a black smartphone to his ear. He is smiling slightly and looking towards the camera. The background is a blurred car dealership with several cars on display, including a red sports car and a dark sedan. The lighting is bright and modern.
- 🖥️ Video Kiosks
 - 📞 Direct Video Call
 - 📞 Digital Call
 - 💬 WhatsApp...

Users connect via their own **smartphones** for high-quality audio and privacy. The digital screen is a medium for viewing the agent or a screen shared in real time.

Teleassistance Telesupport Telesales

Advisors, supervisors, and salespeople can work from laptops, computers, tablets, Macs—all they need is a web browser and Internet access!



**Offices
Car Dealers
Retail - Shops**



Distributed Agents

Take advantage of advisors available at local centres

Contact Centers



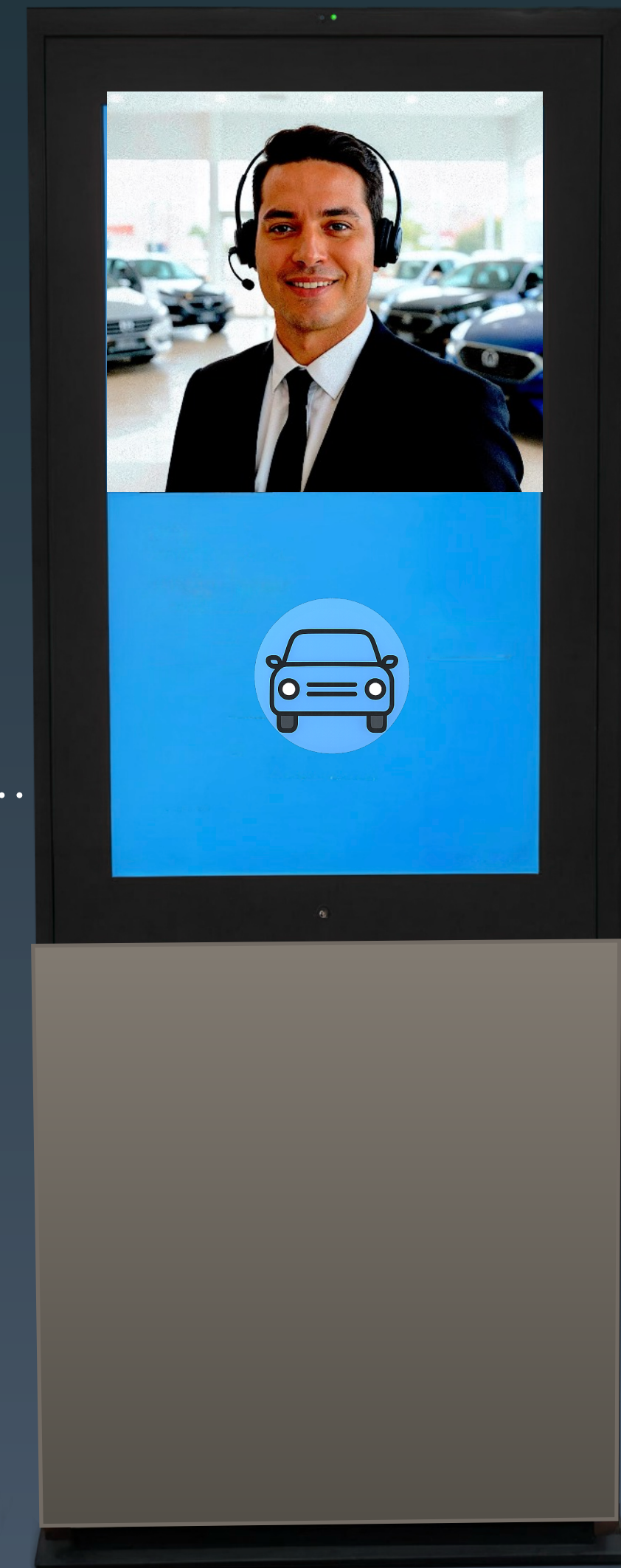
Centralized Agents

Maximise operations with more shifts and outsourcing



Internet

WIFI | 5G | LTE

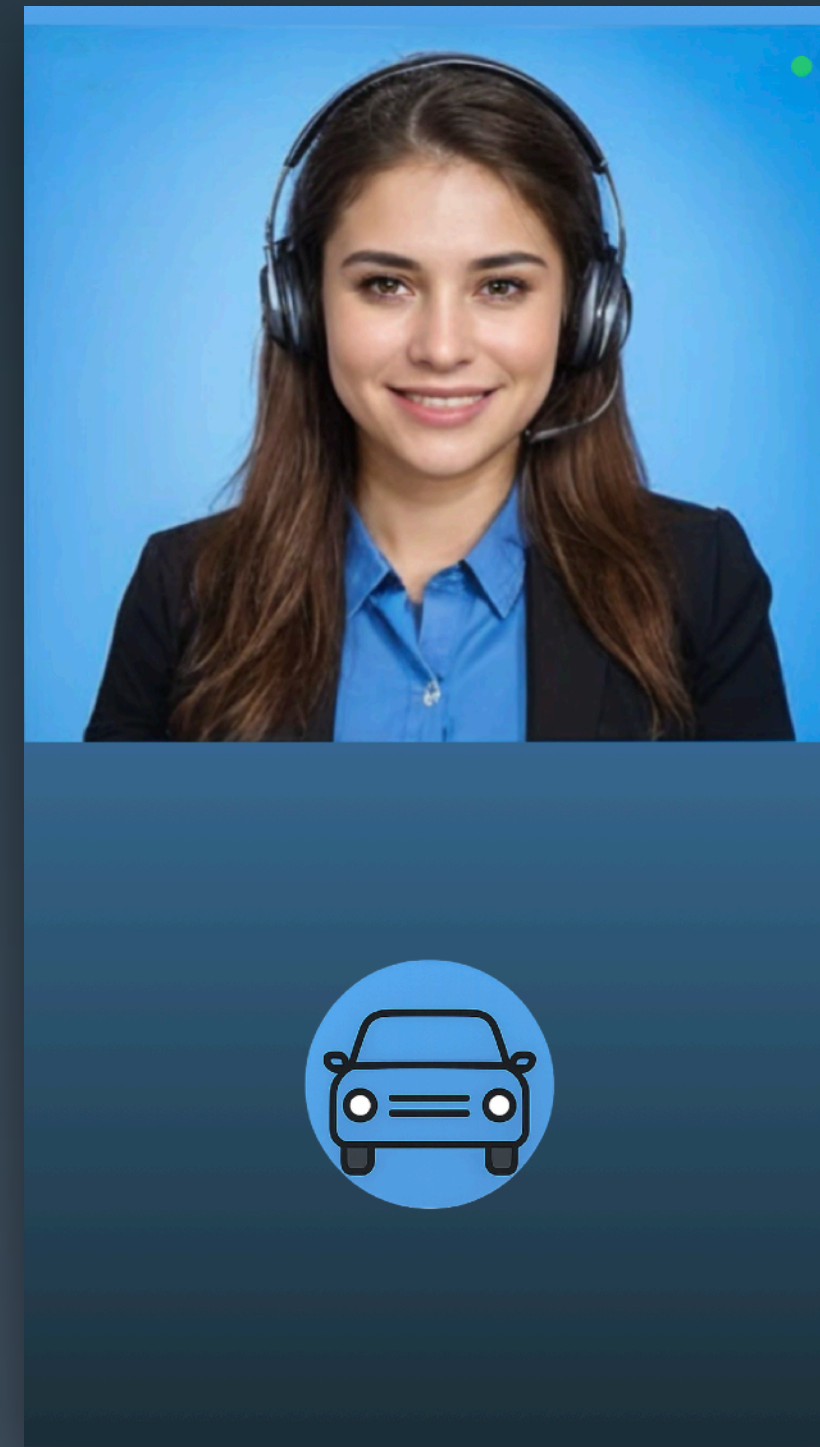


Telepresence

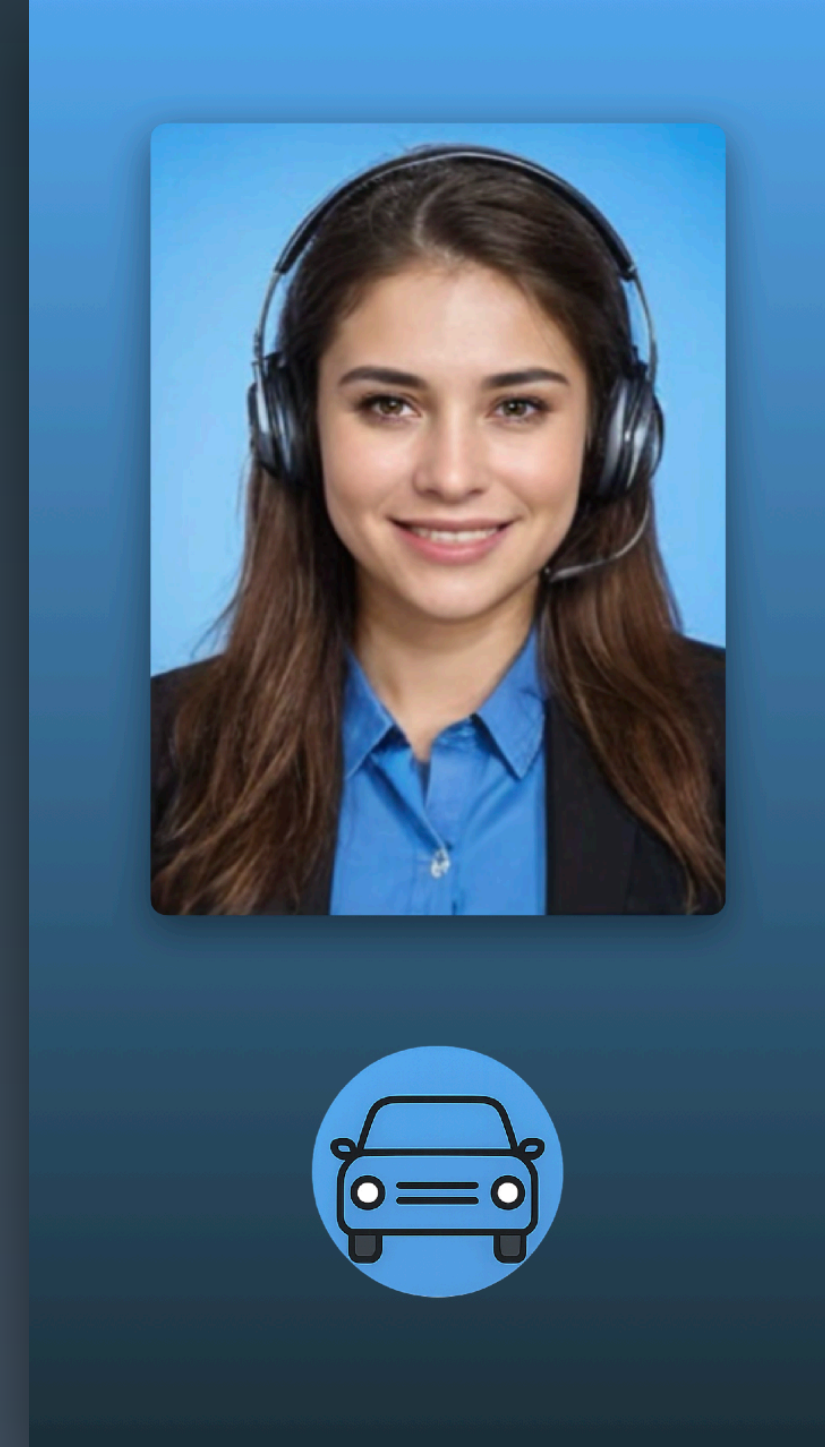
Kiosk - 9:16 Full HD



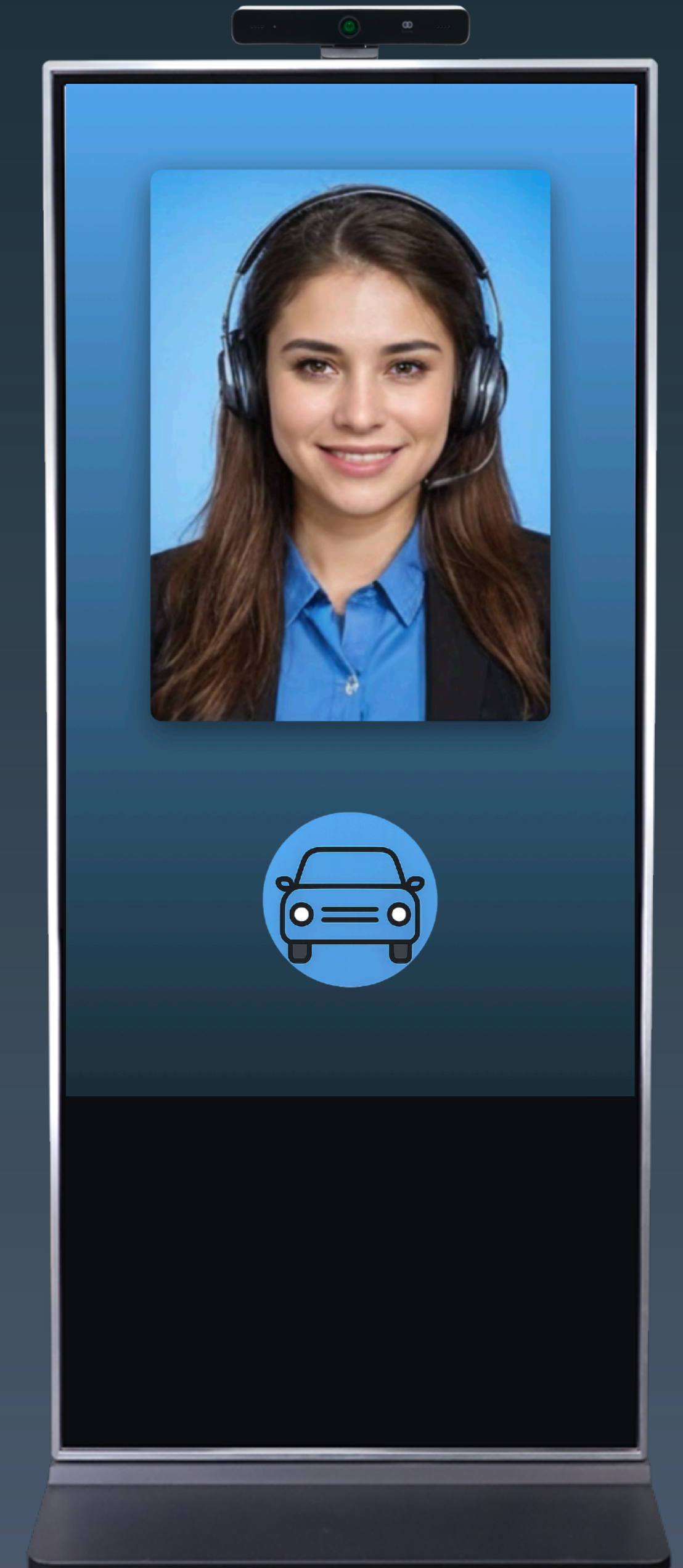
Full Screen Mode



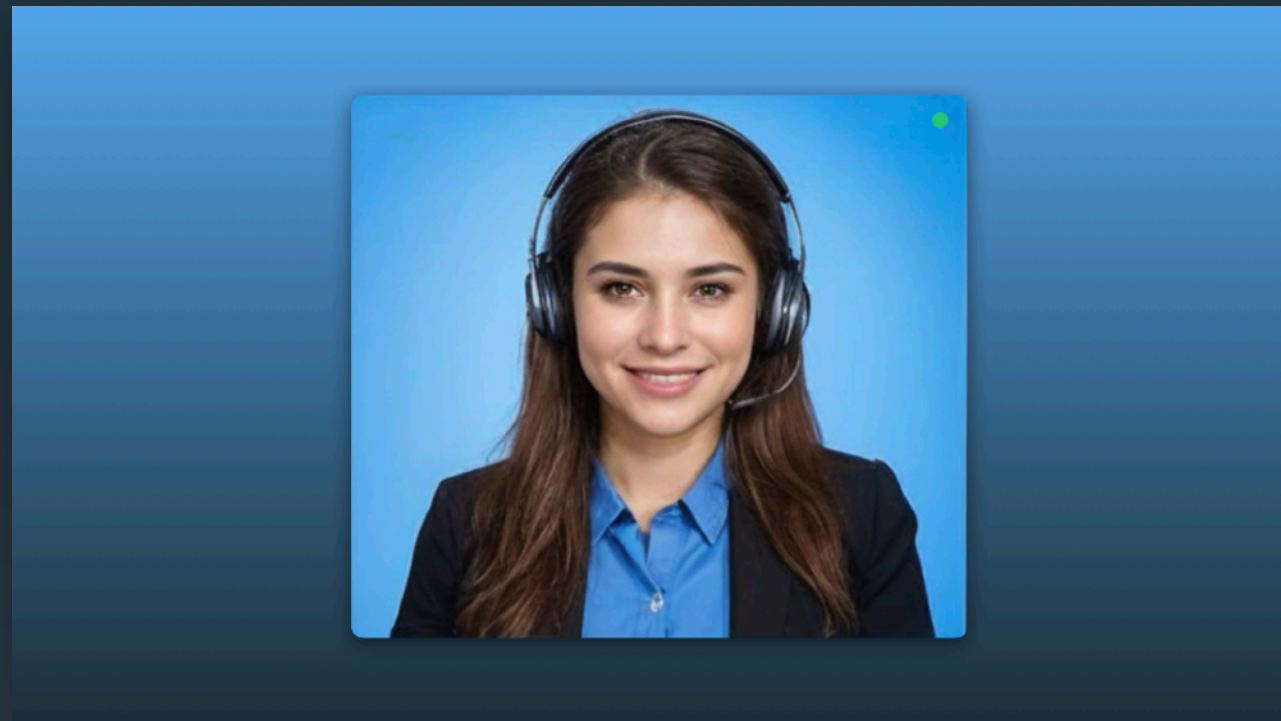
Half Screen Mode



Popup Screen Mode



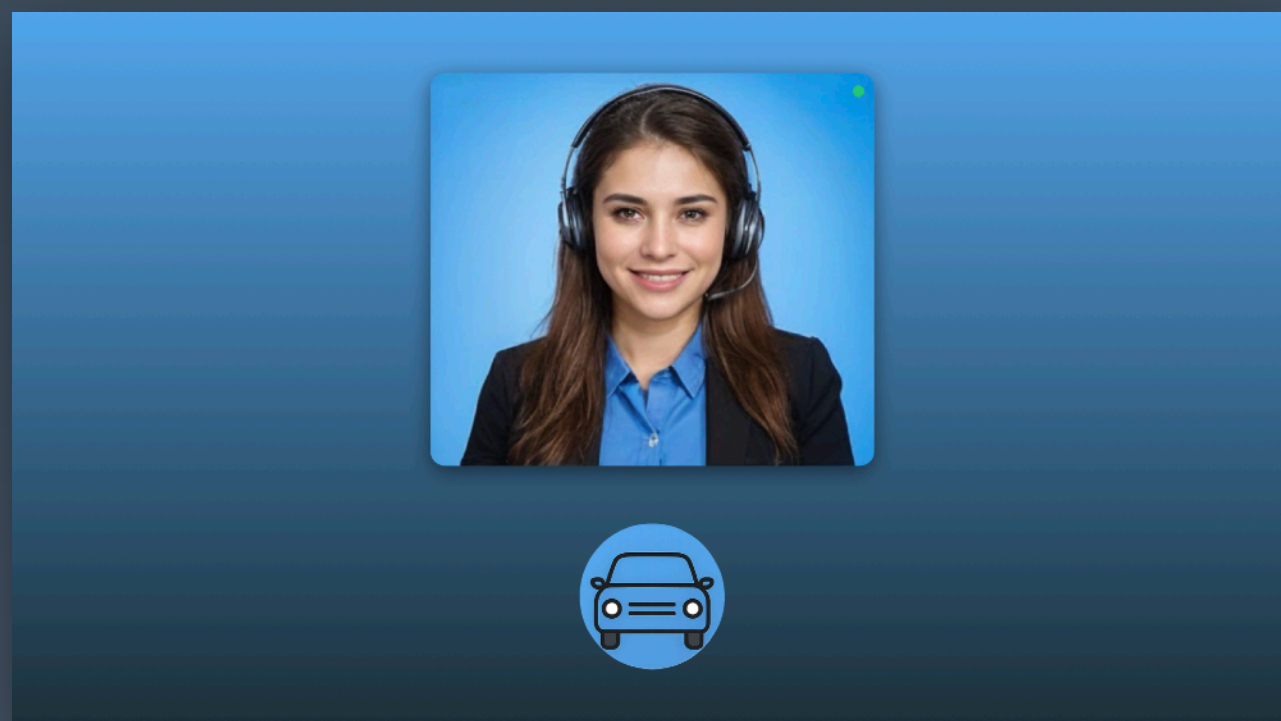
1080 x 1920



Half Screen Mode

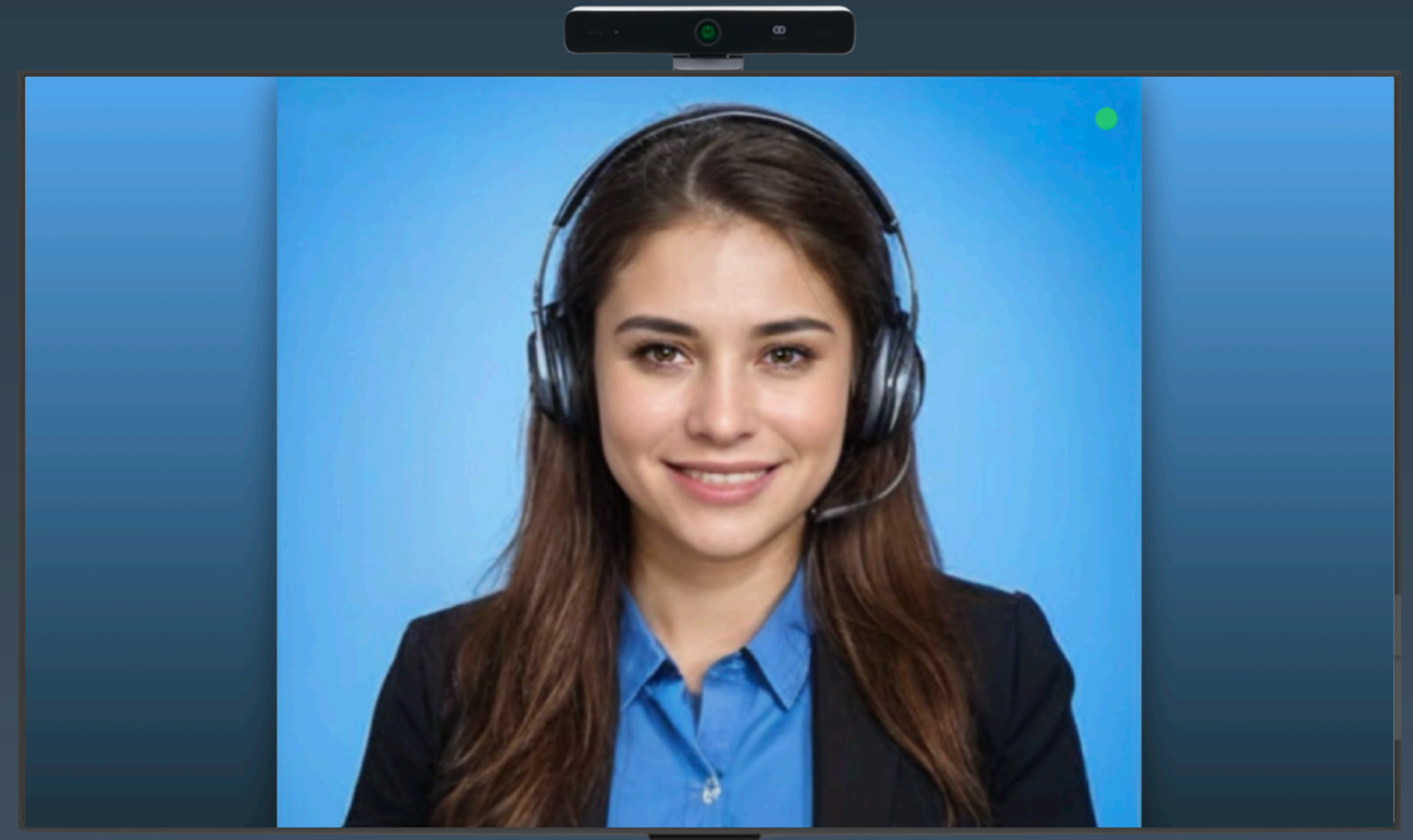


Full Screen Mode

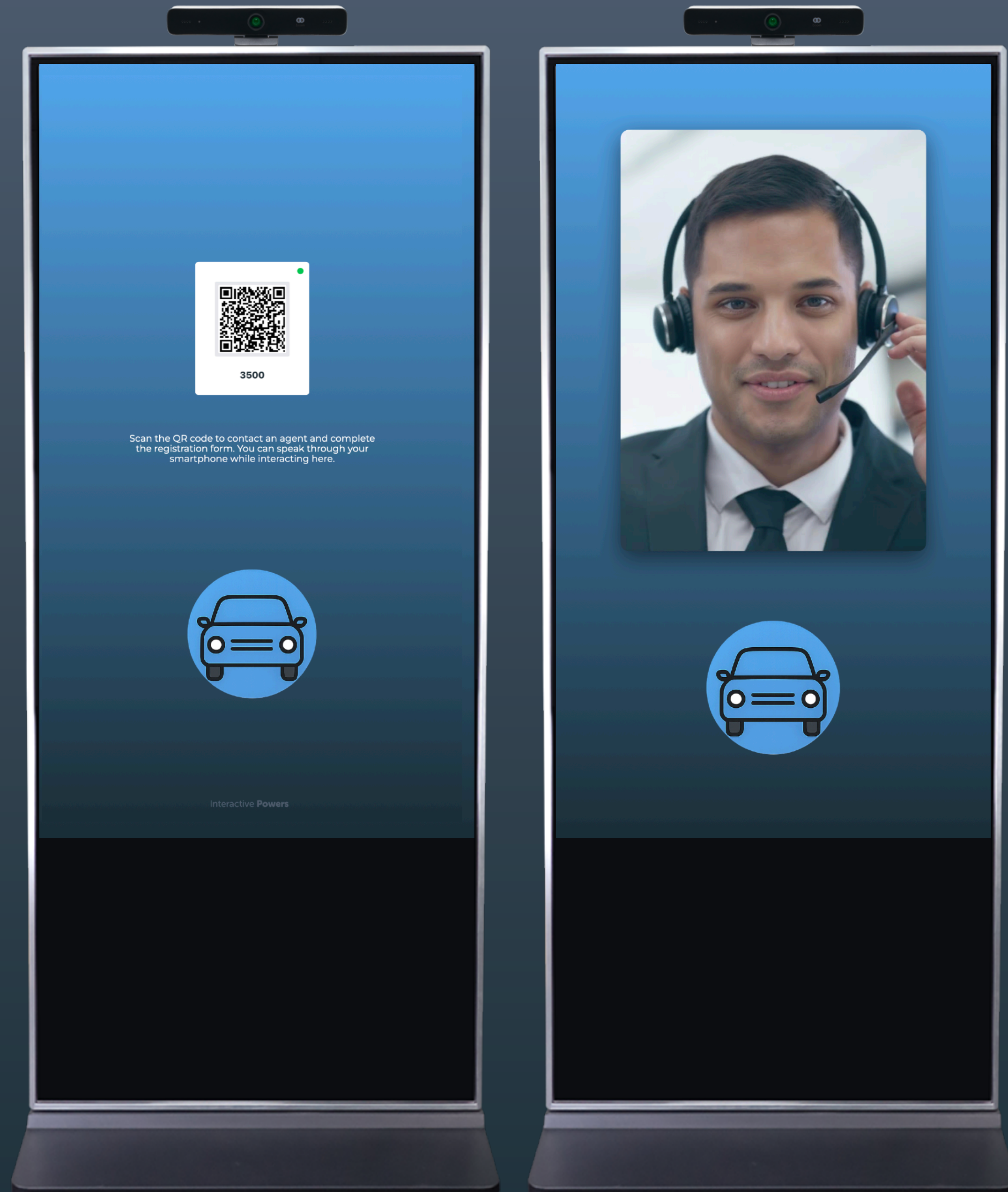


Popup Screen Mode

Kiosk - 16:9 Full HD



1920 x 1080



The new generation of multimodal kiosks (type 2) are easier to maintain, have no internal intelligence, and operate with an Android OS, Web View, or Smart TV.



In the event of a technical failure (network, hardware, webcam, etc.), they can continue to operate in camera-free mode or via a fixed backup QR code, which can be a sticker similar to a PUK.



CONTINUOUS & UNINTERRUPTED SERVICE

Scan-to-Video Call
Auto connected
Touchless



Scan the QR code to contact an agent and complete the registration form. You can speak through your smartphone while interacting here.





Form
Configurable
Contact Details

Connection
FAB buttons
Customisable
Multimodal
depending on pack

8:20

Nombre

Apellidos

Teléfono

Email

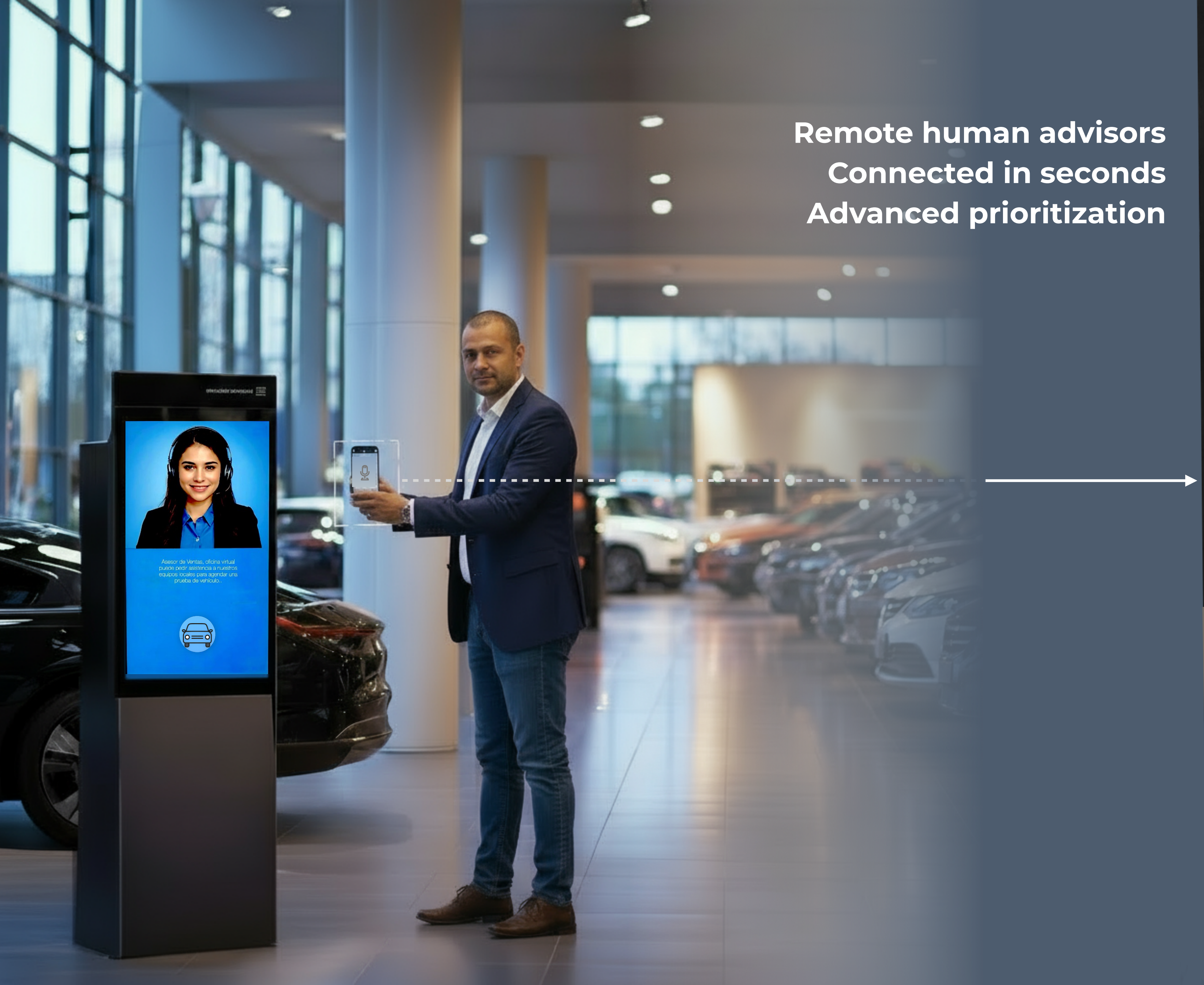
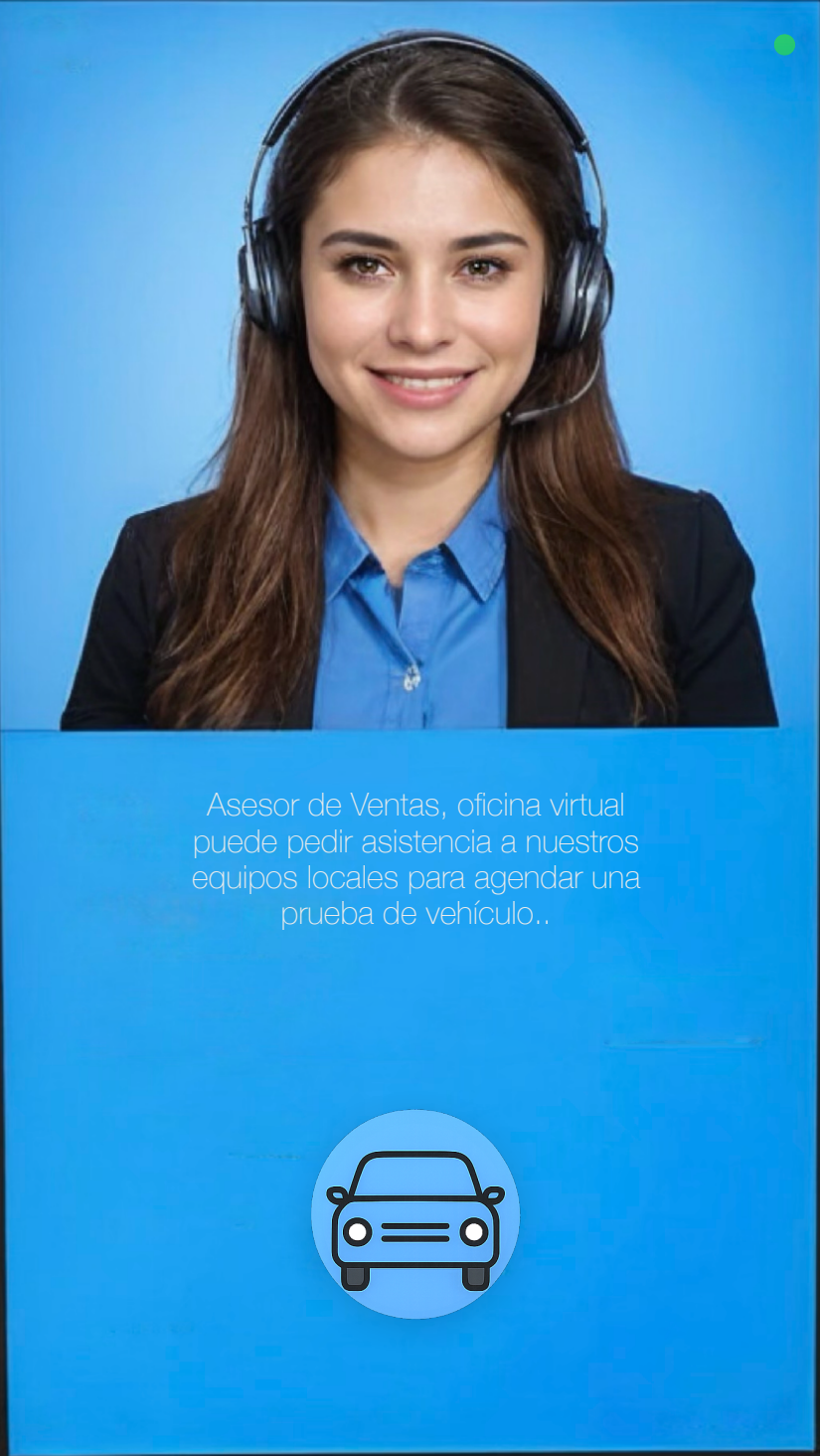
WhatsApp

Video Kiosco

Llamada Digital

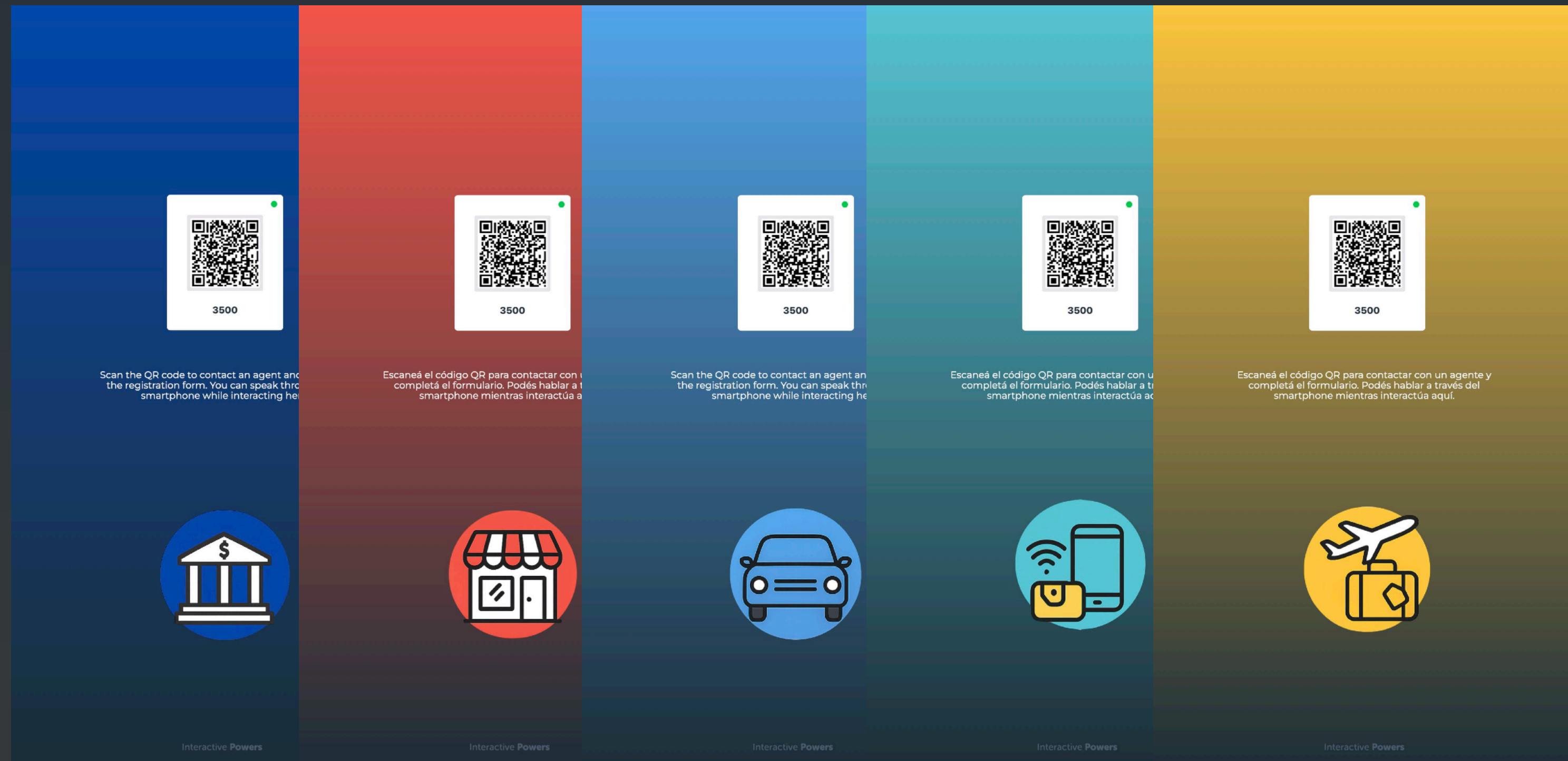
Videollamada Directa

Remote human advisors
Connected in seconds
Advanced prioritization





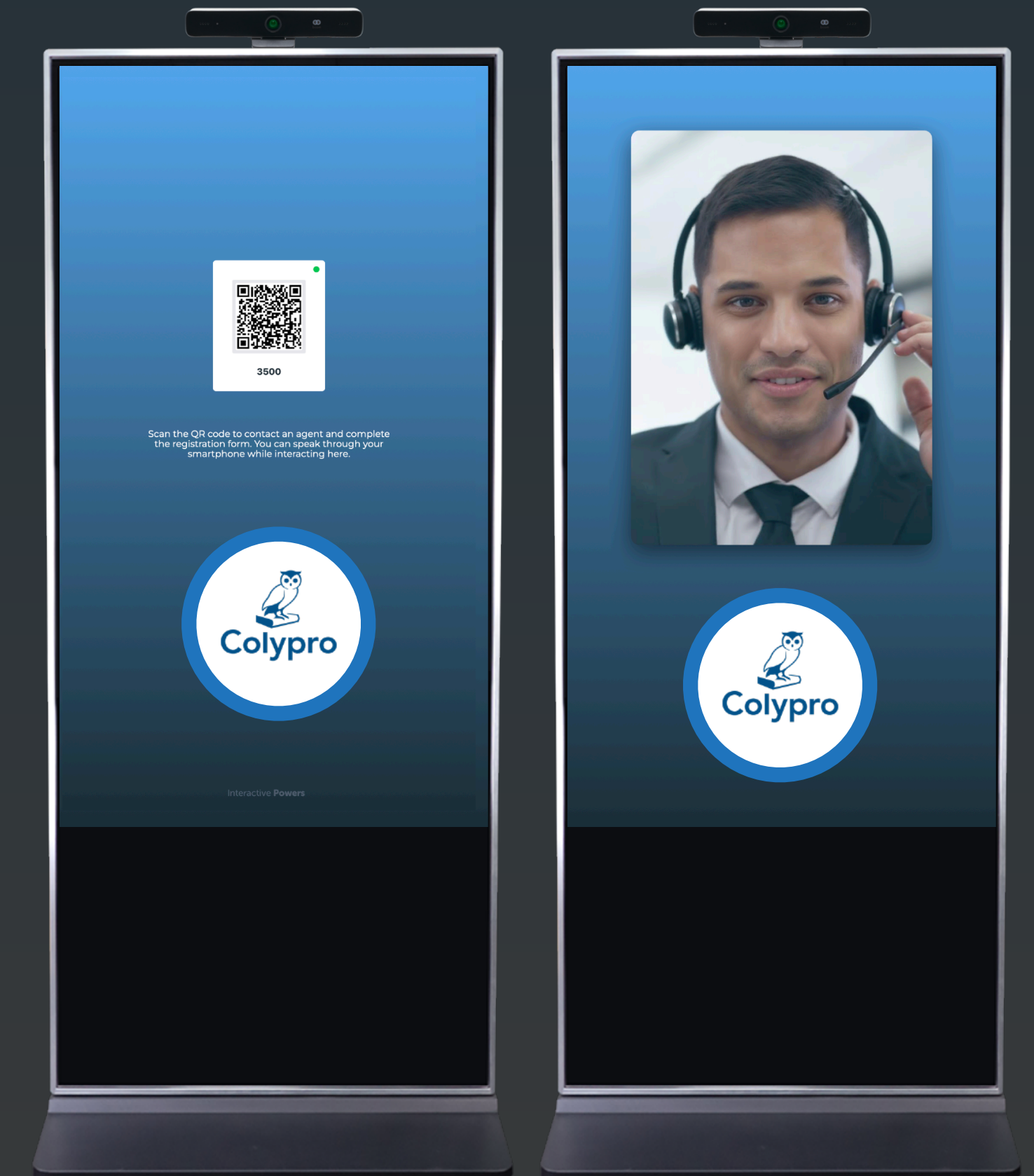
Customisation with company logo and colours
So that customers appreciate your innovative brand image.



* Customizations Examples

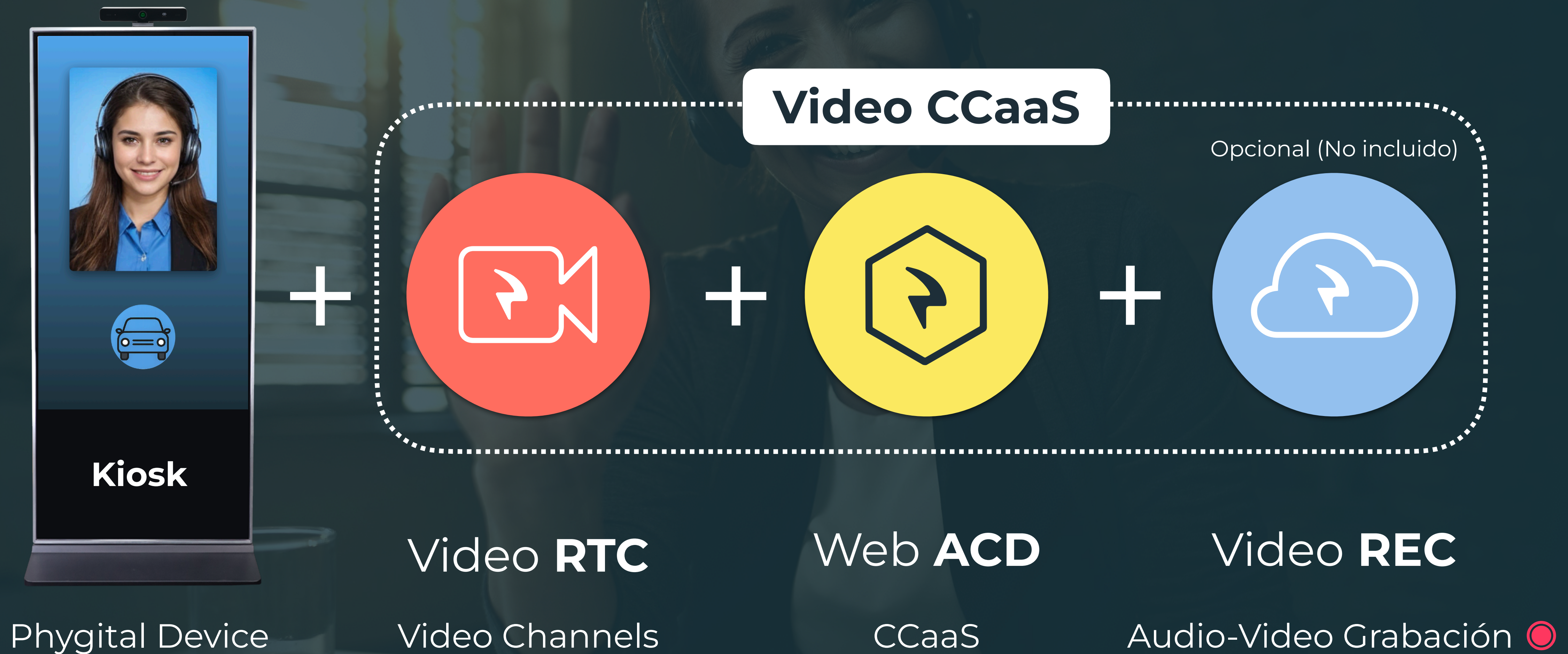
Customer Widgets & Settings

Colors, Logos, Texts, Disclaimer....



* Your Corporate Logo

Business Telepresence Solution



Applicable to Multiple Sectors and Processes



Retail



Finances



Telecom



Utilities



Government



Tourism



Automotive



Healthcare

Tourism

Guide, Booking, Tours...



Retail

Personal Shopper, Support...



Telecom

Telesales, Advisor, Support...



Automotive

Car Dealer, Showroom, Post-sales



Finances

Bank, Credit U., Insurance, FinTech

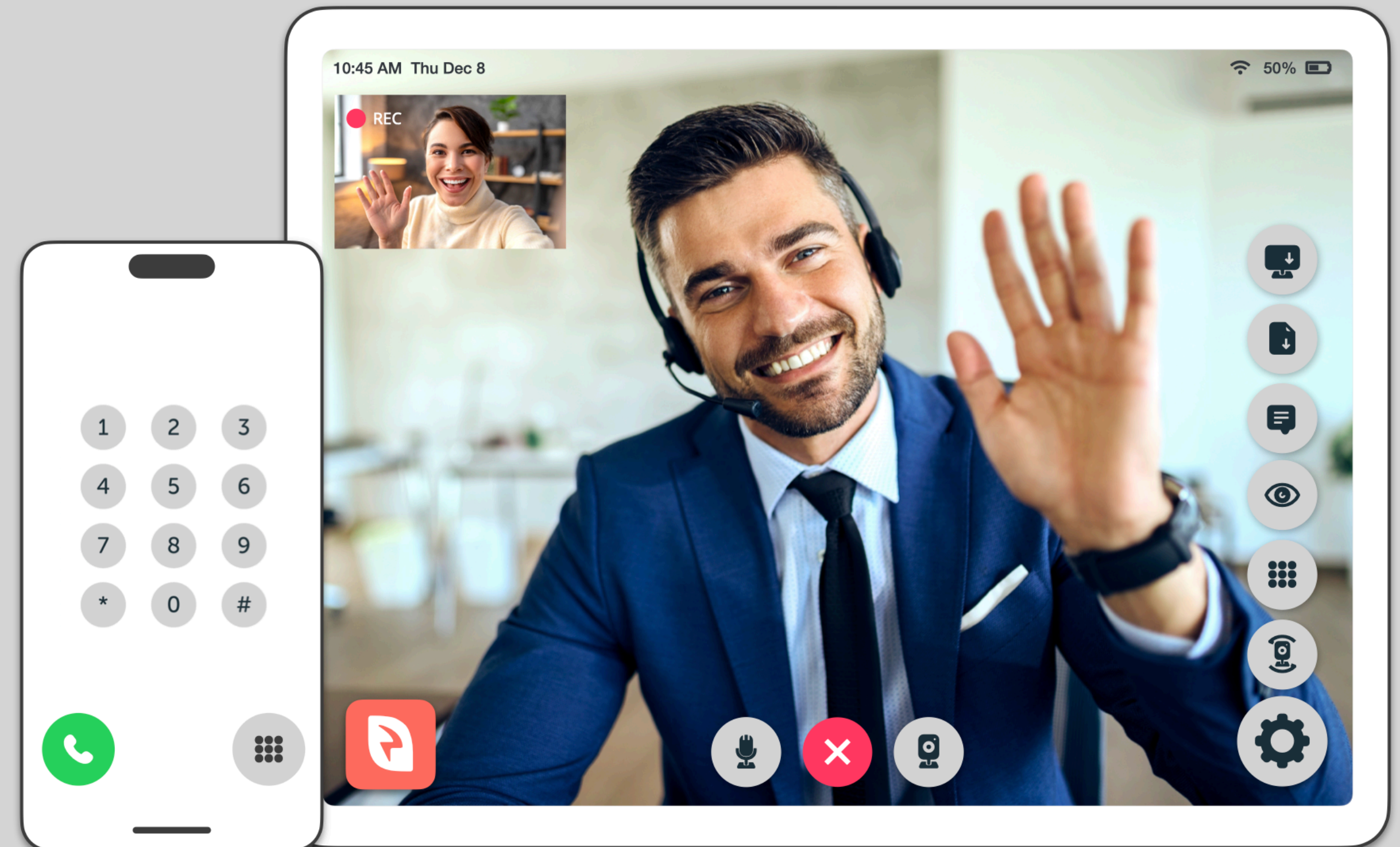


Connect, Reinvent, Empower...

Your Contact Centers

Your Channels

Your Teams





Int**Powers**