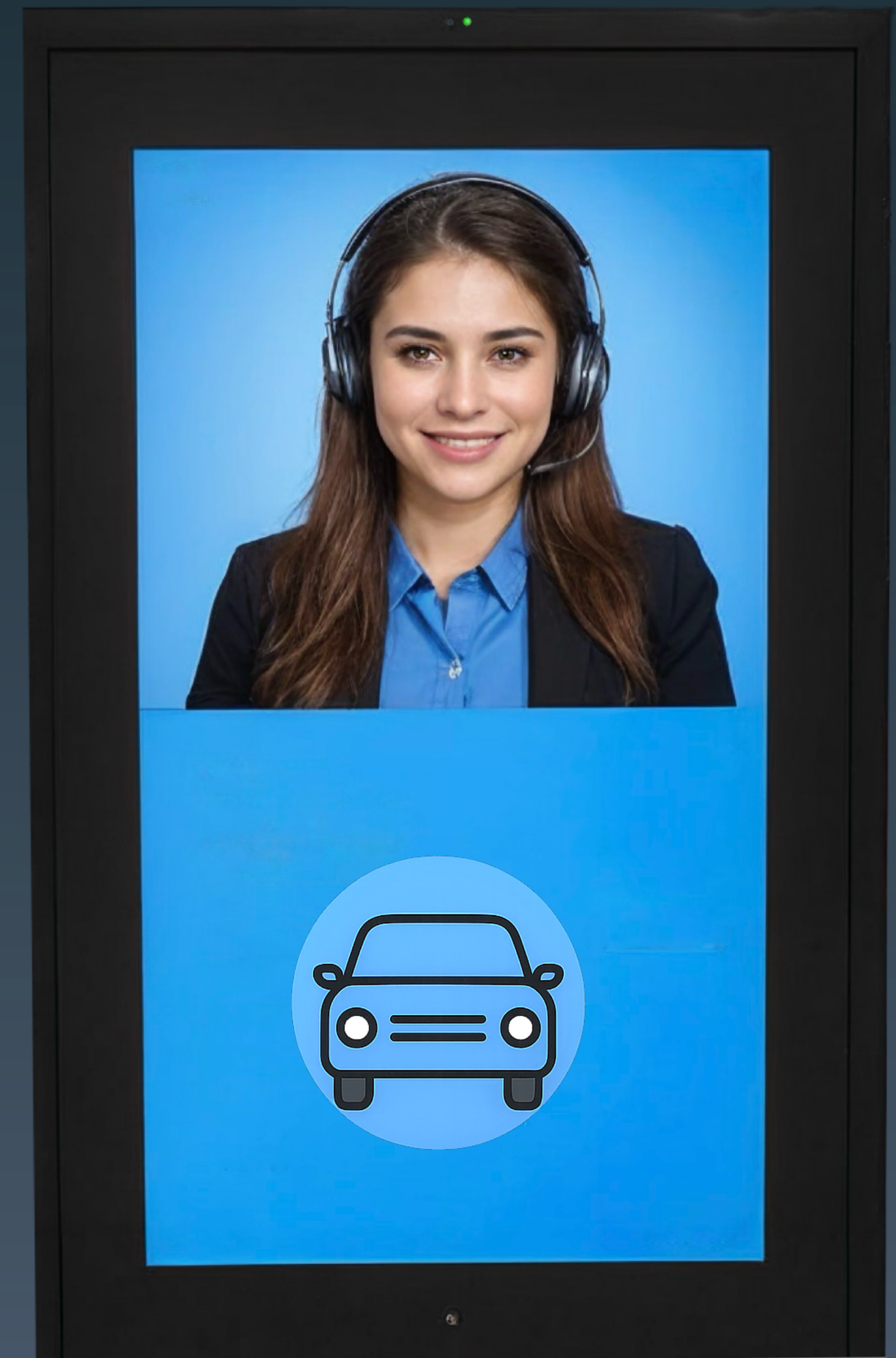
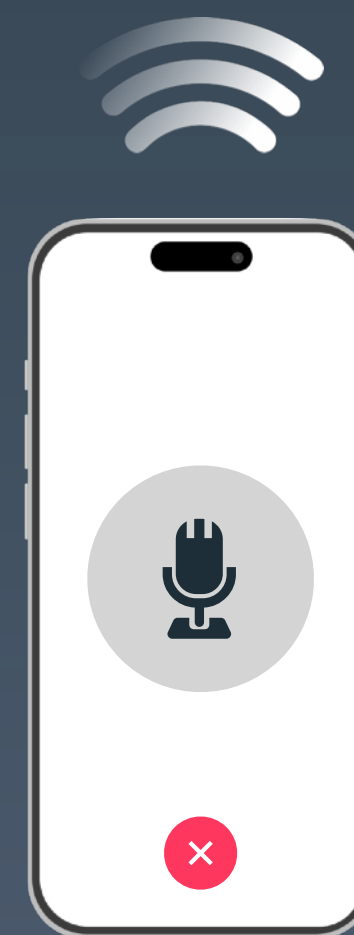


Telepresence HUMAN

Face-to-face interactions for Video Kiosks





3500

Scan the QR code to contact an agent and complete the registration form. You can speak through your smartphone while interacting here.





Telepresence PHYGITAL

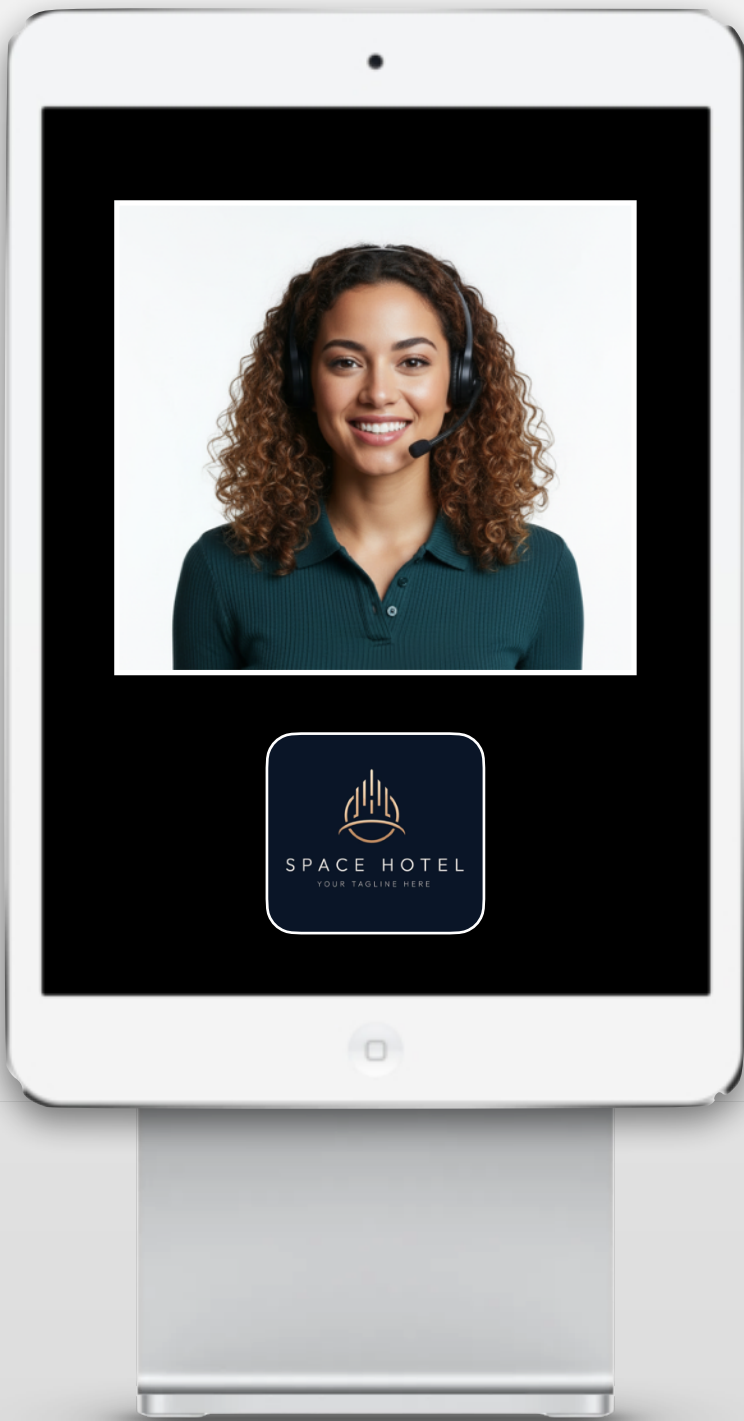
Interactive **Powers**

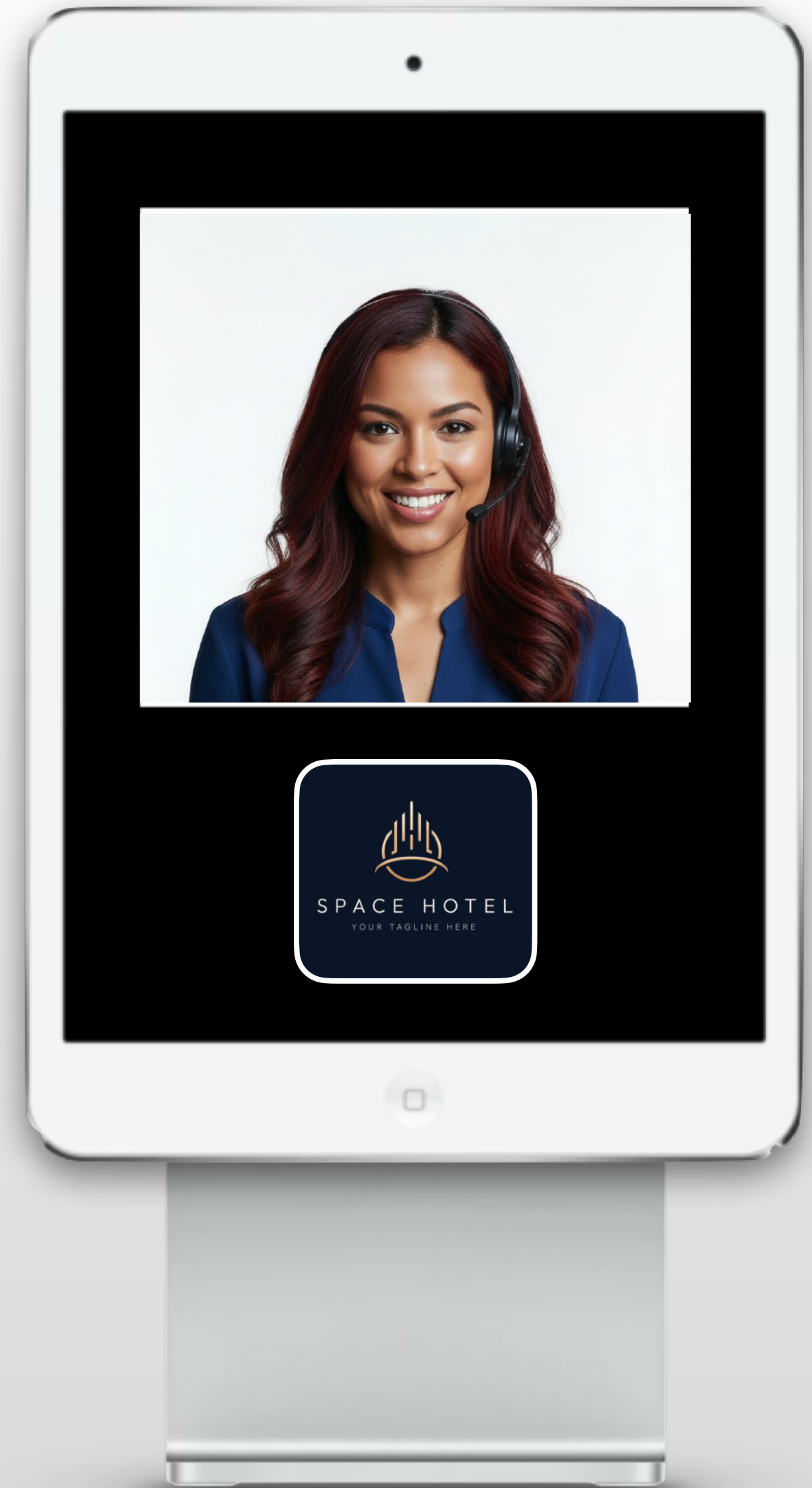
Telepresence HUMAN

Video Kiosk Display

iPad & Android Tablet

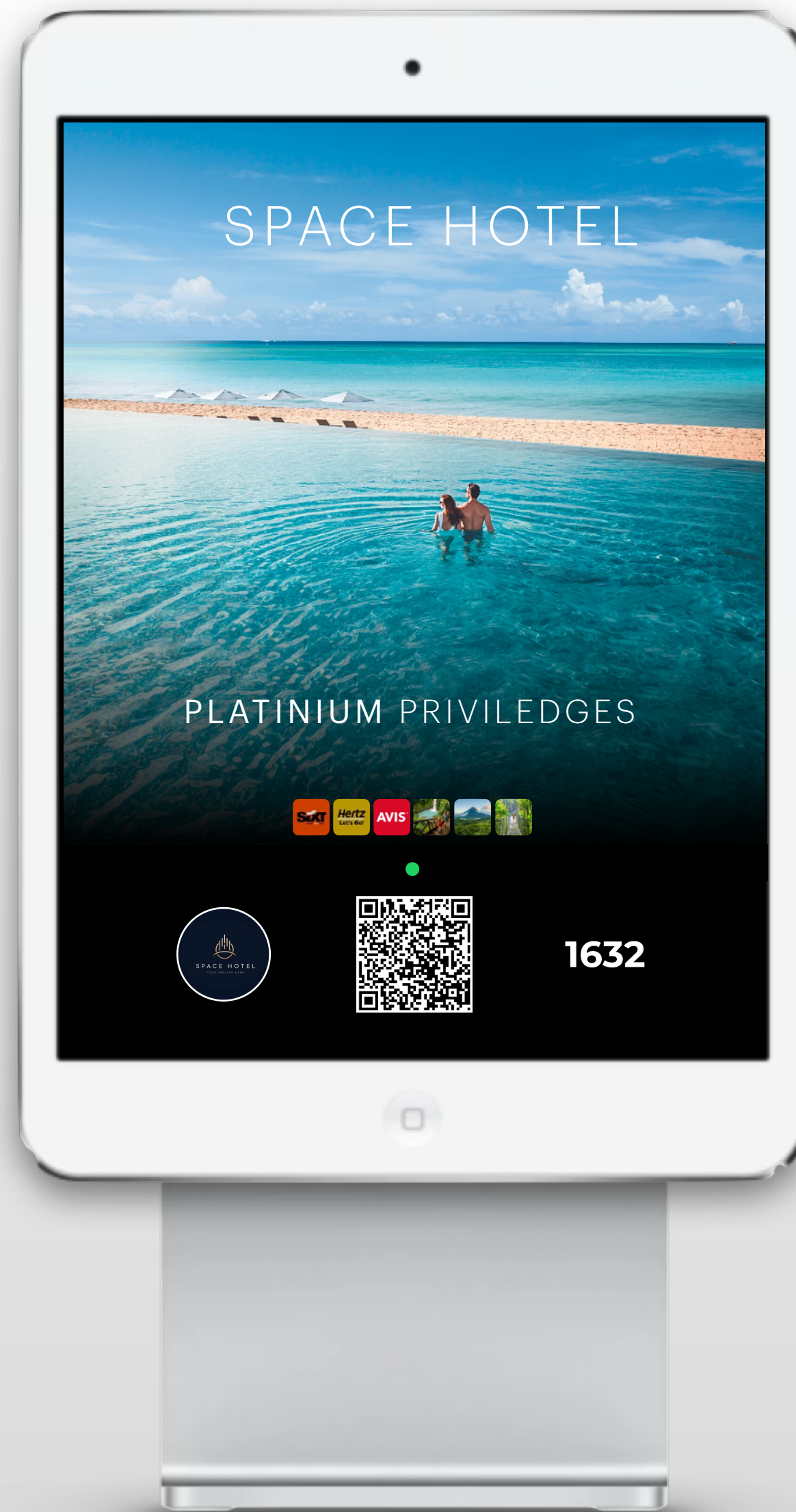
Fixed Sticker







Progressive Web App



Scan QR

6:08 60% 100%

Space Hotel Hall

 **SPACE HOTEL**
YOUR TAGLINE HERE

90330-20020
San José, Costa Rica

Please enter your information

Service*

Name / Last Name*

Country*

Email*

< > ⬆ ⬇ ⬅

FAB Buttons

Video Kiosk

PIN
required

Video Call

Direct

Voice Call

Optional

WhatsApp

Optional

→ Your brand

→ Location ID

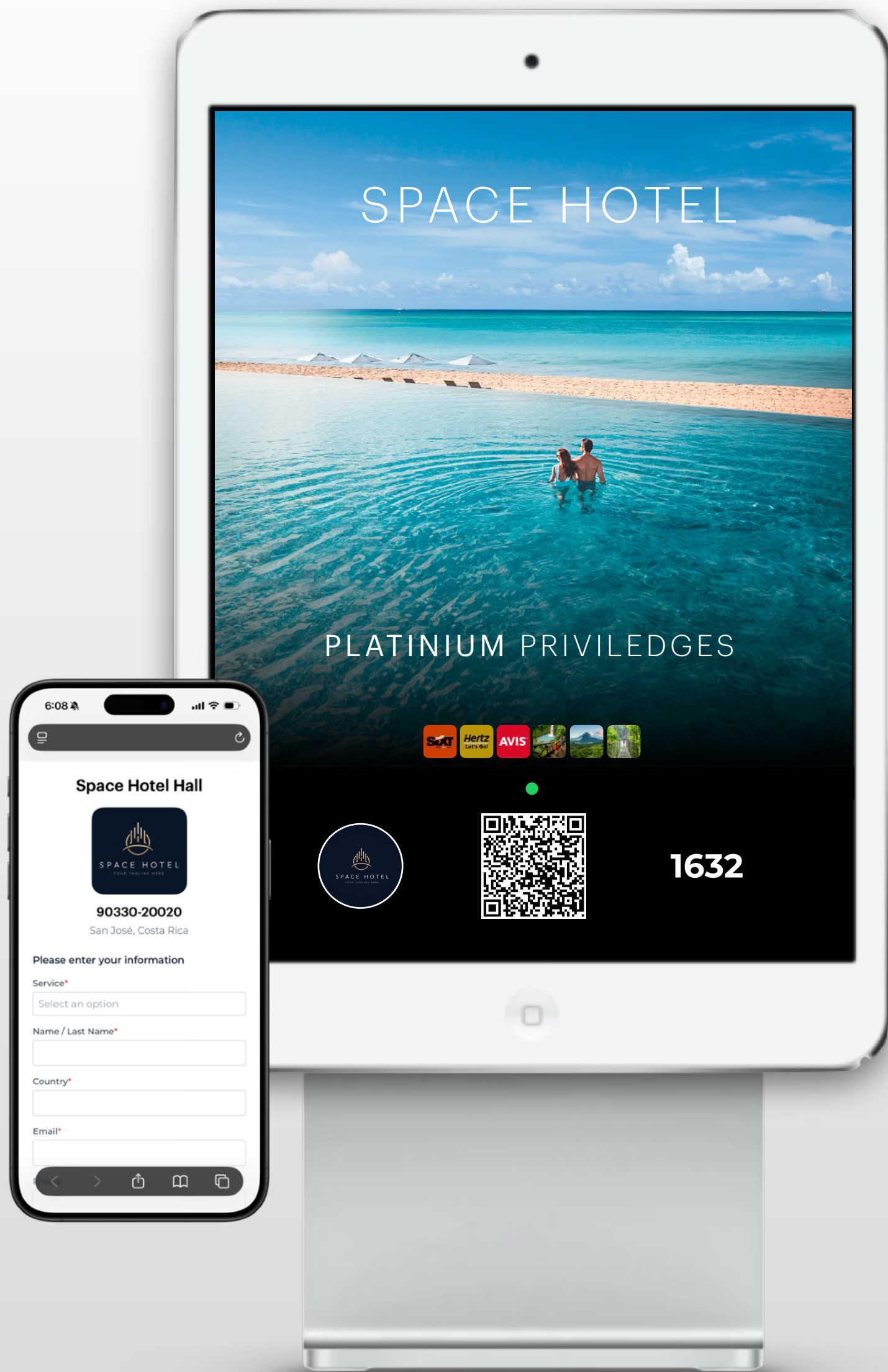
→ Service selector

→ Client data collection

→ Promotion Codes, Code ID, Room #...

→ Take Action Buttons





Telepresence HEALTHCARE

Fixed Sticker



iPad & Android Tablet



Video Kiosk Display



Escanear QR



Información de la clínica



Selección de servicio



Captura de datos



Códigos y promociones

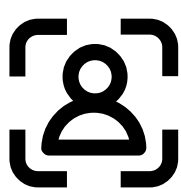


Botones de acción

Telepresence

HUMAN





Please enter your contact details

WhatsApp

Video Kiosco

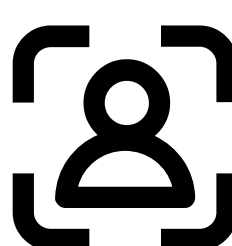
Llamada Digital

Videollamada Directa

When you click on "Video Kiosk," a pop-up window opens asking for the PIN to sync the devices!

Conecta con uno de nuestros asesores y habla por tu celular.



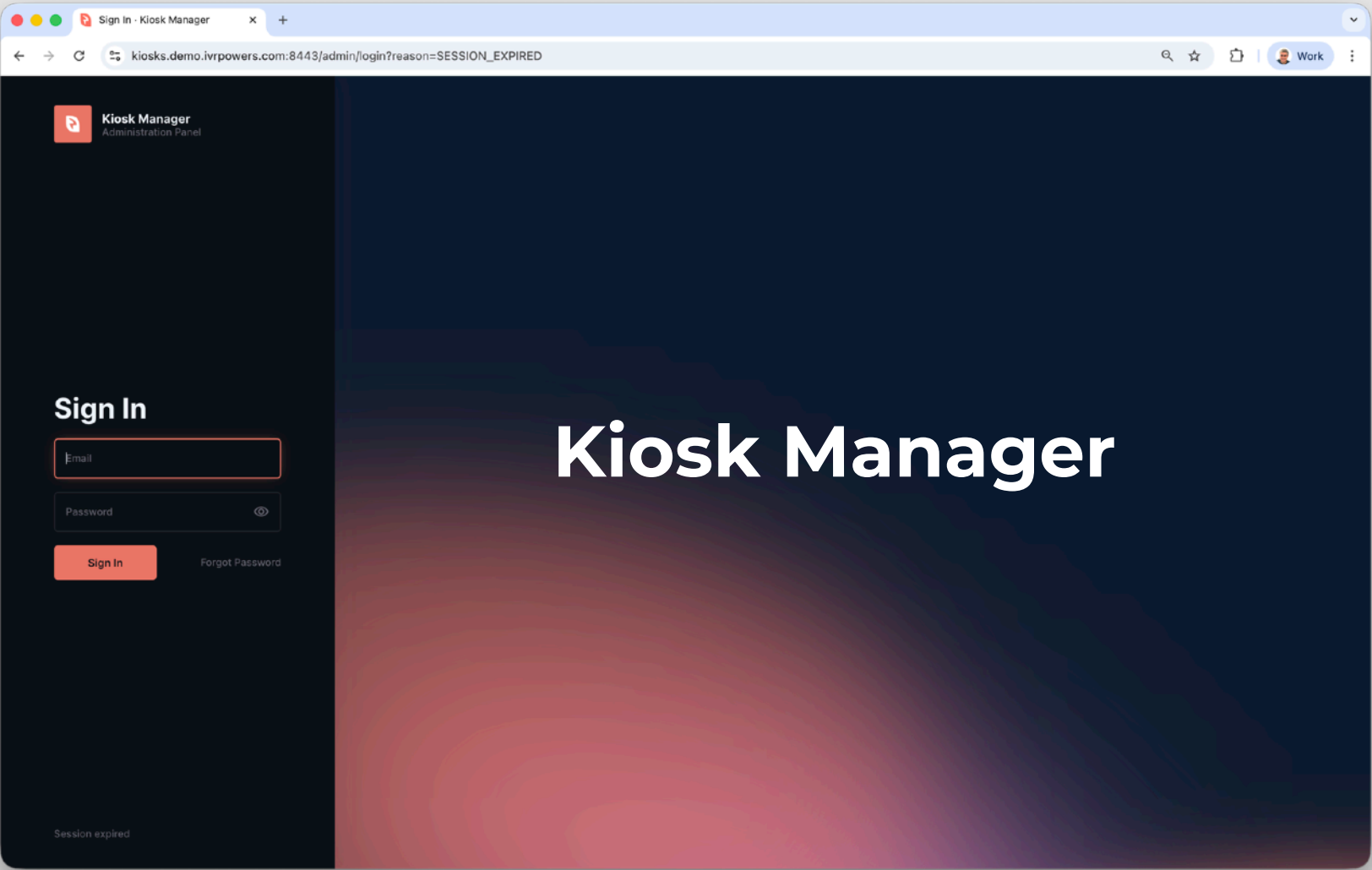


#1203

Kiosco Plaza Neo

Description

 Centro Pacifico



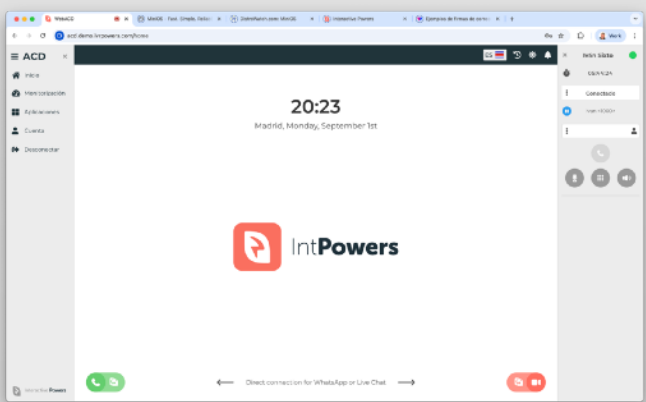
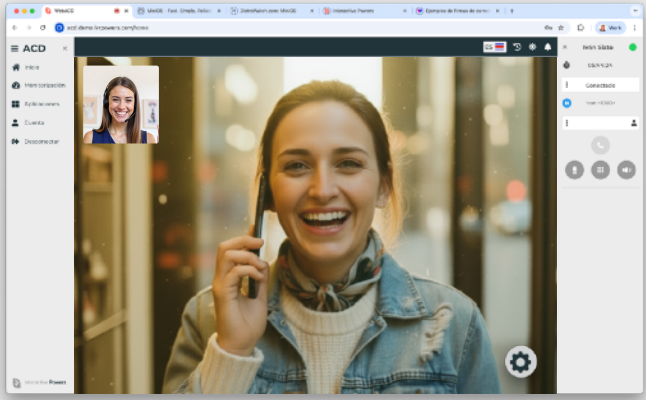
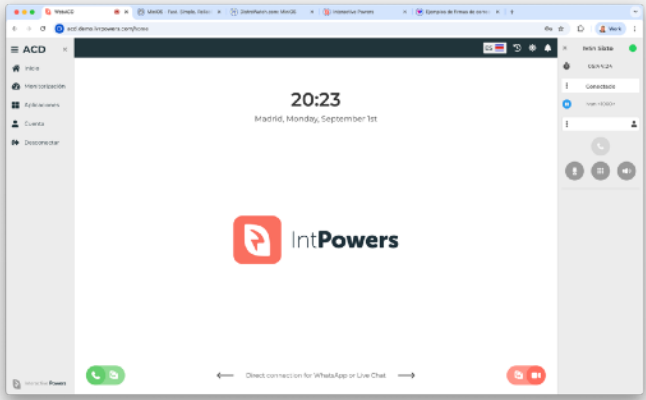
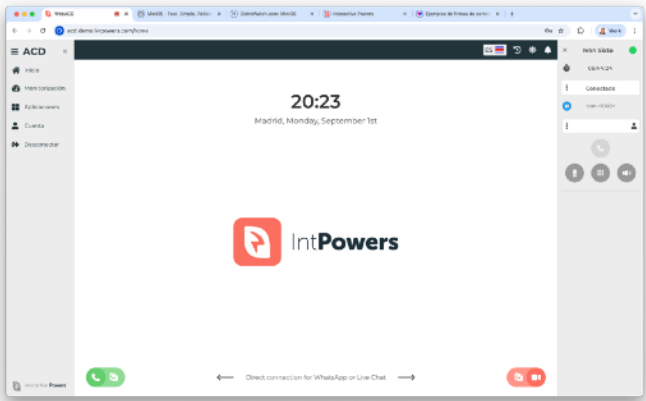
Contact Center
24x7, Perfiles, Turnos,...

Web ACD

Genesys, GoContact, Cisco, Five9...



**Intelligent
Automatic
Distribution**



Video: Front-Line Agents

Phygital Network

Retail Locations / Store / Center

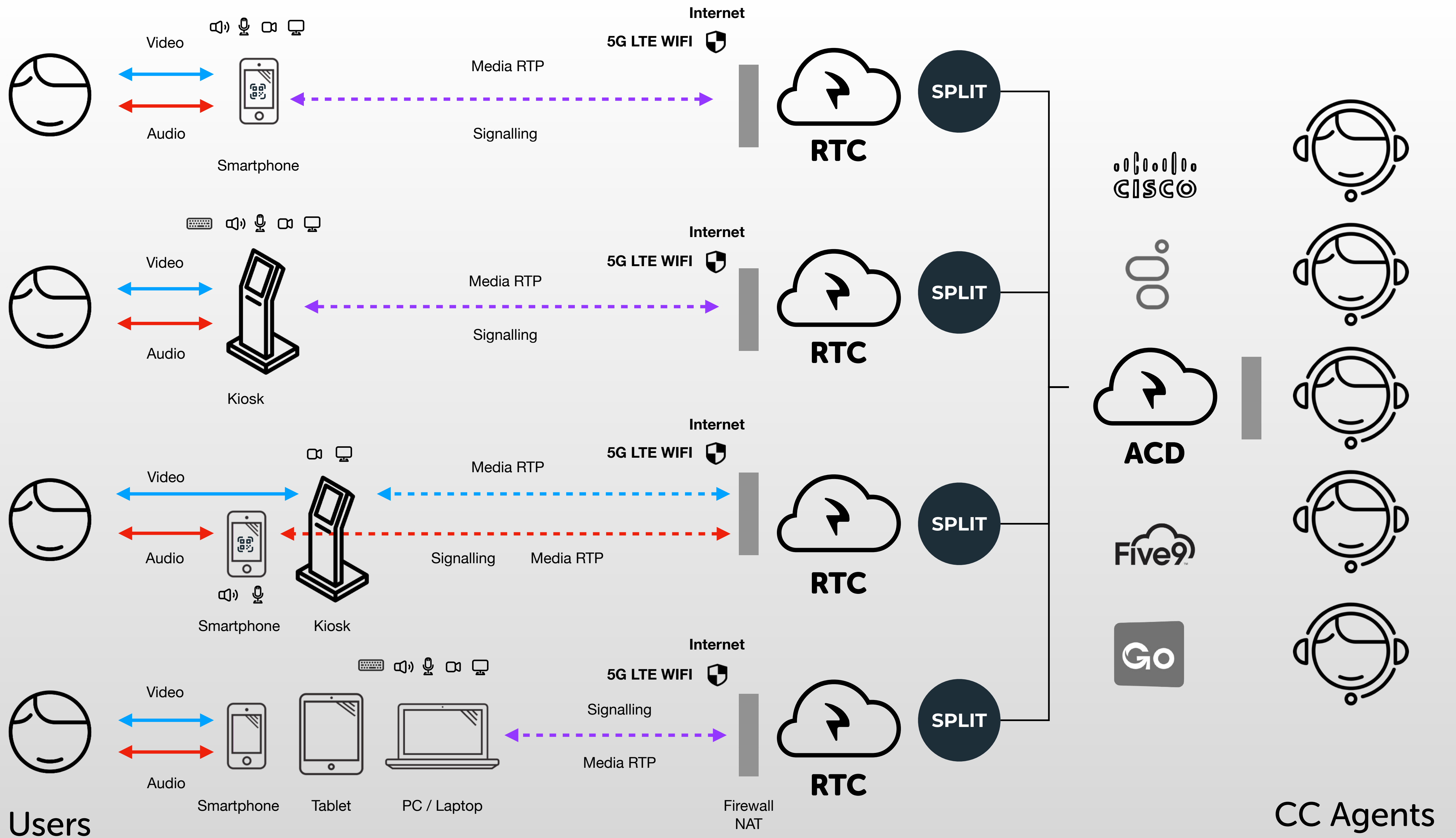
 **Contact Centers 24x7**

**Teleassistance
Telesupport
Telesales**

Multi-Branding    



Video: Front-Line Agents



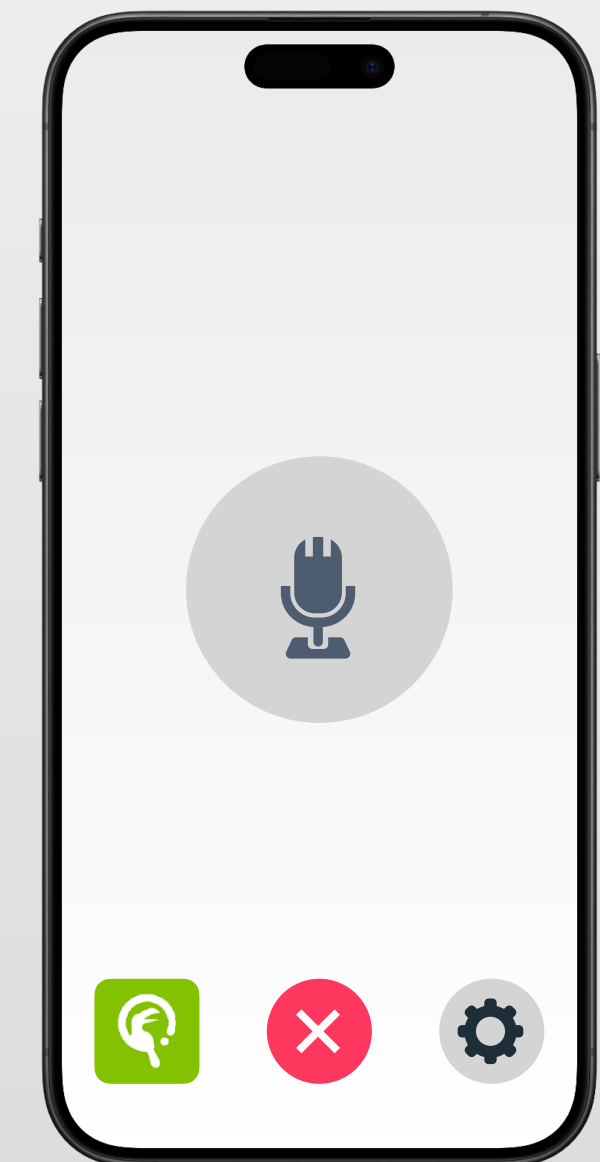


Telepresence

HUMAN



Multimodal



Audio Privacy

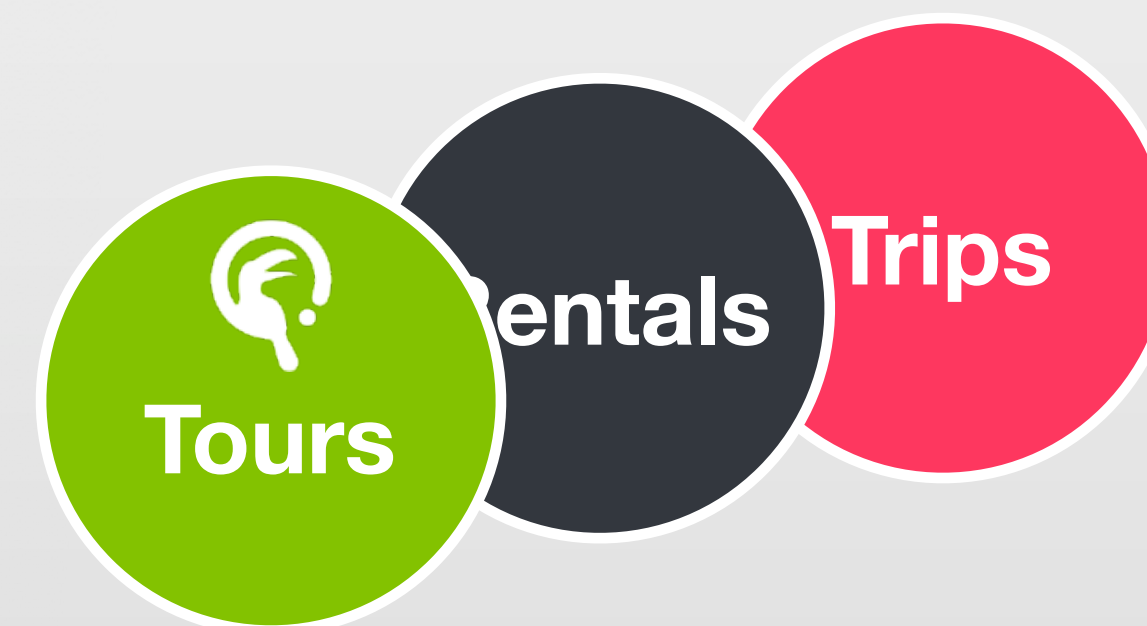


Telepresence

HUMAN



Multibranding



TM



Telepresence

HUMAN



Video Ultra HD



High Quality Video

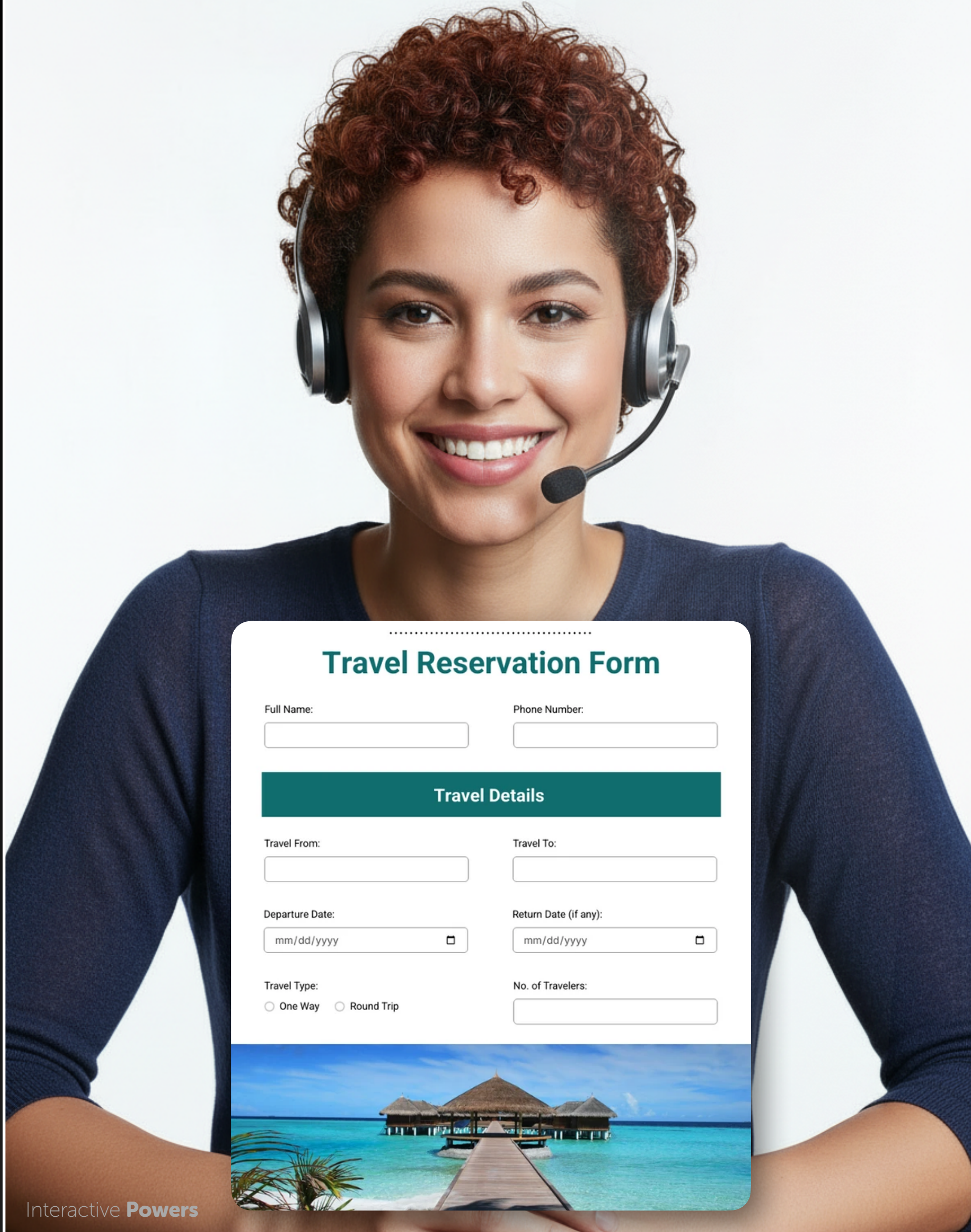


Telepresence

HUMAN

logi

Asesora **Jenny Martinez**



Travel Reservation Form

Full Name: Phone Number:

Travel Details

Travel From: Travel To:

Departure Date:  Return Date (if any): 

Travel Type: ☐ One Way ☐ Round Trip No. of Travelers:



Interactive **Powers**

Remote Viewer

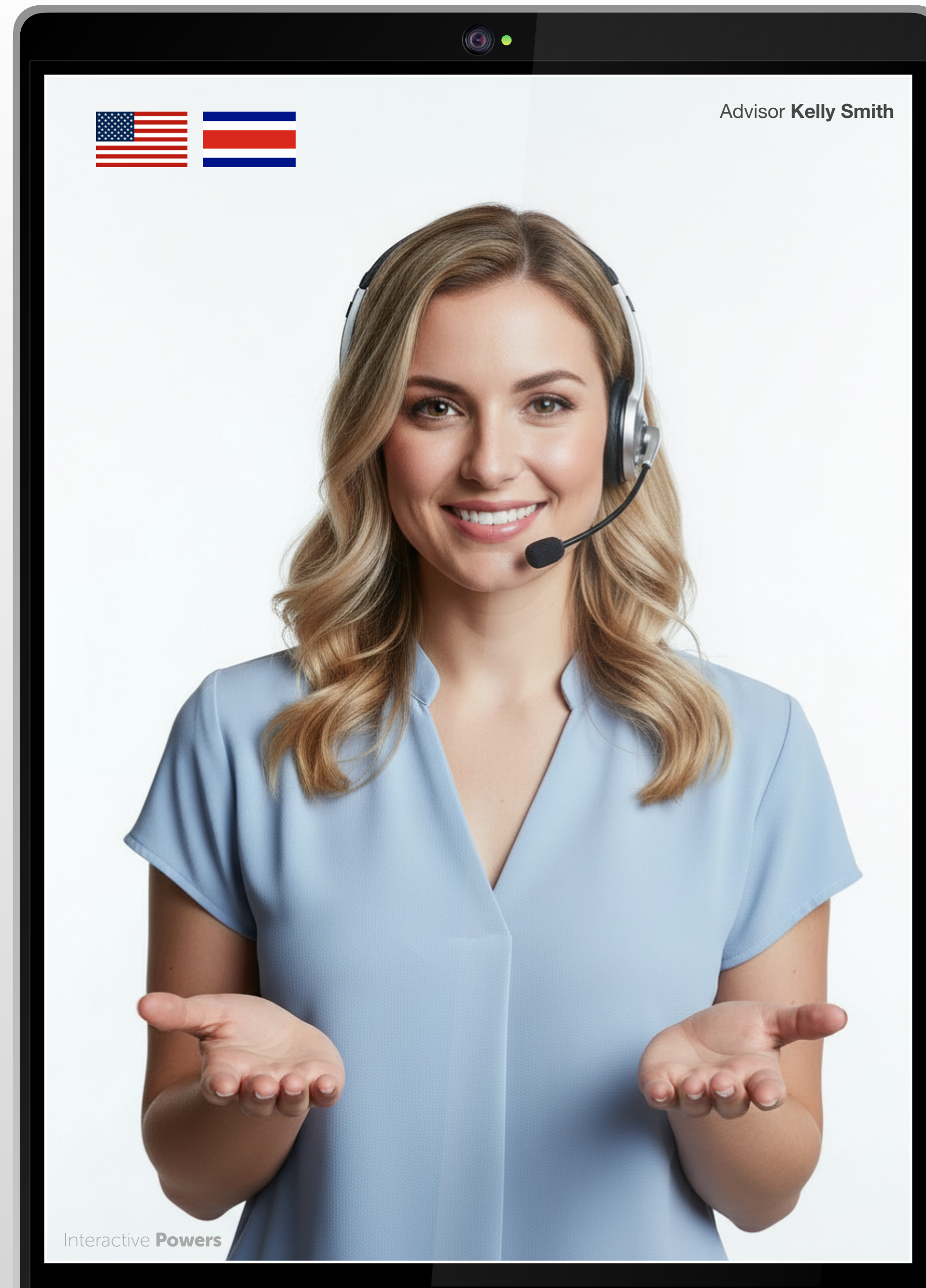


Agent Screen Sharing

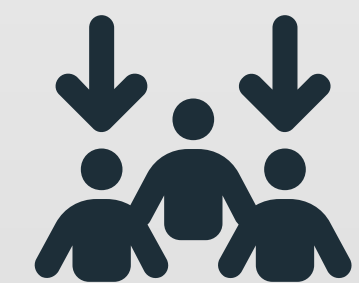


Telepresence

HUMAN



ACD Routing

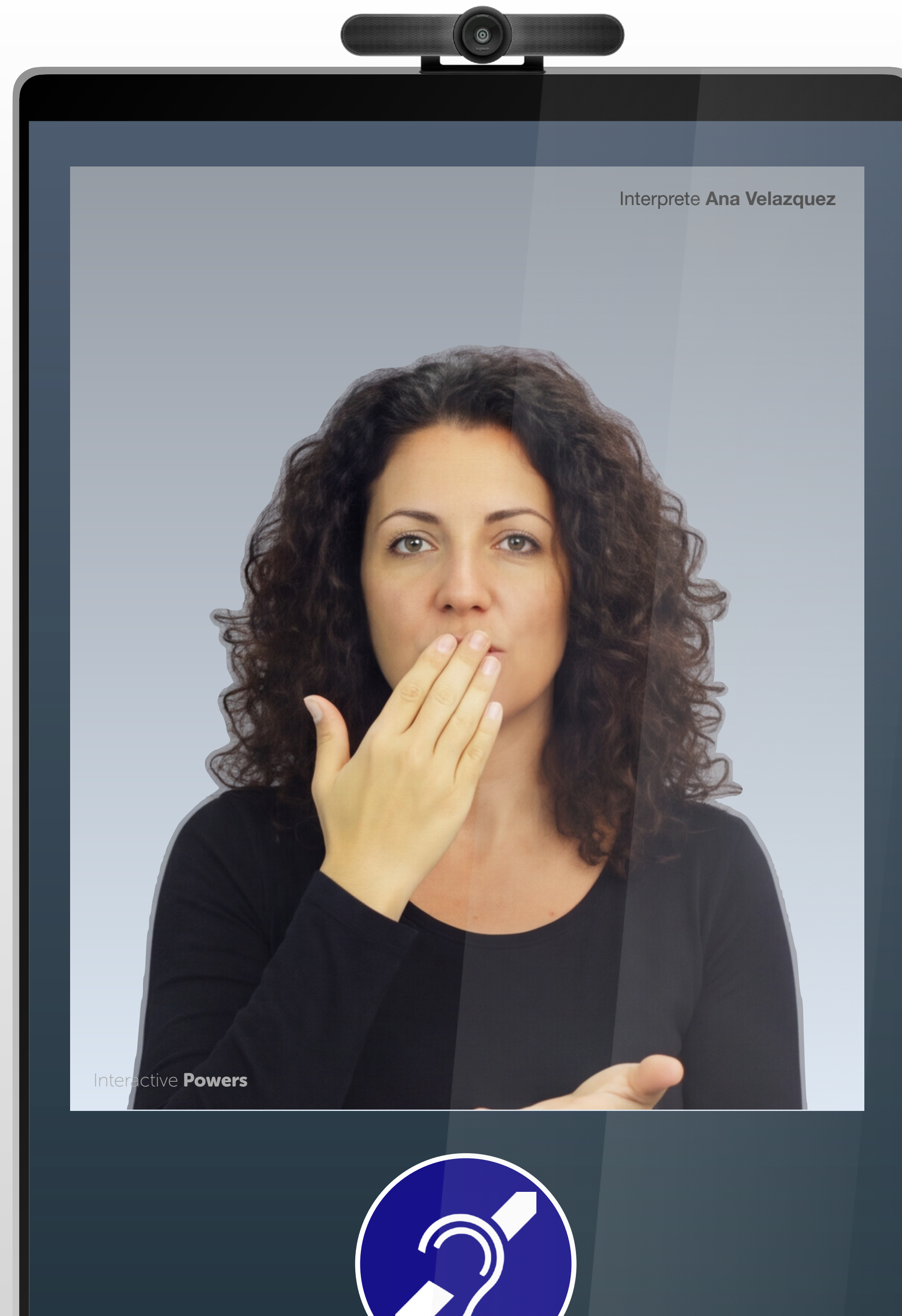


Real Time Connection



Telepresence

HUMAN



Deaf Interpreter



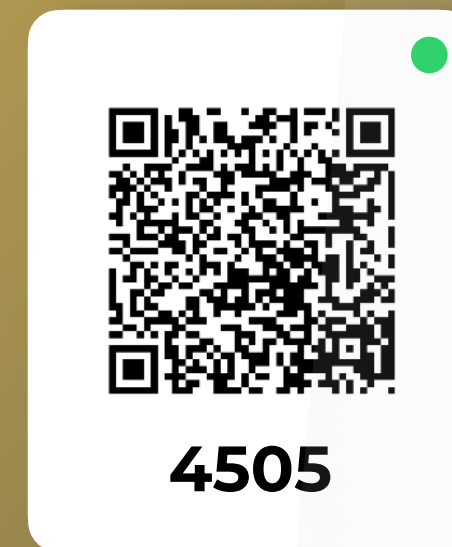
Inclusion Services





Telepresence

HUMAN



Please scan the QR code and select your service.
Enter the PIN below to connect with an agent.



White Label

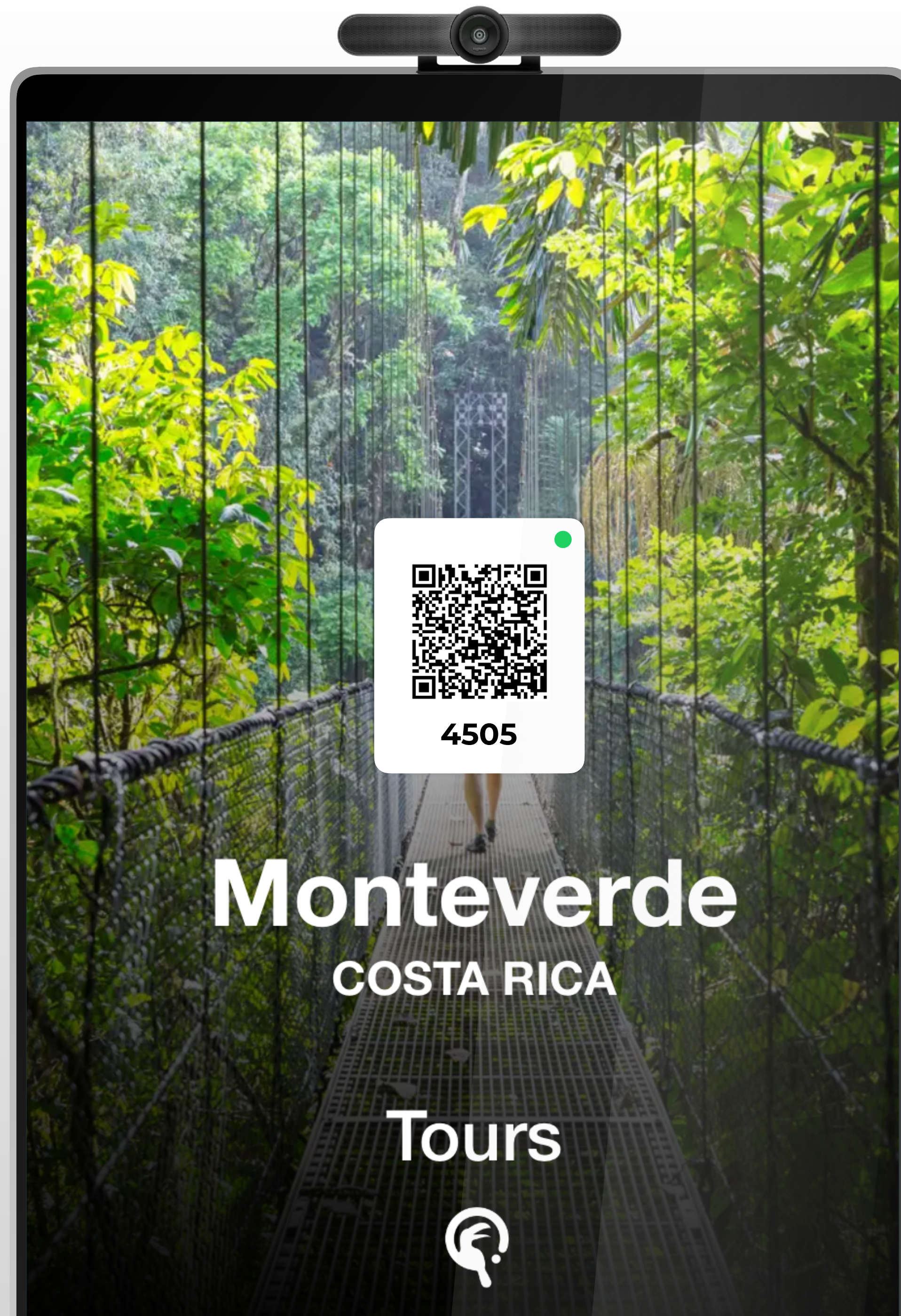


Your own Brands...

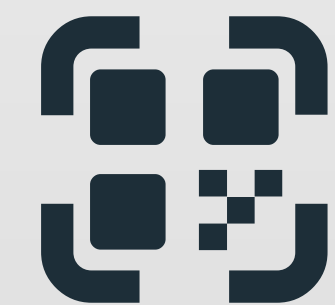


Telepresence

HUMAN



QR Modes



Dynamic Data Collection

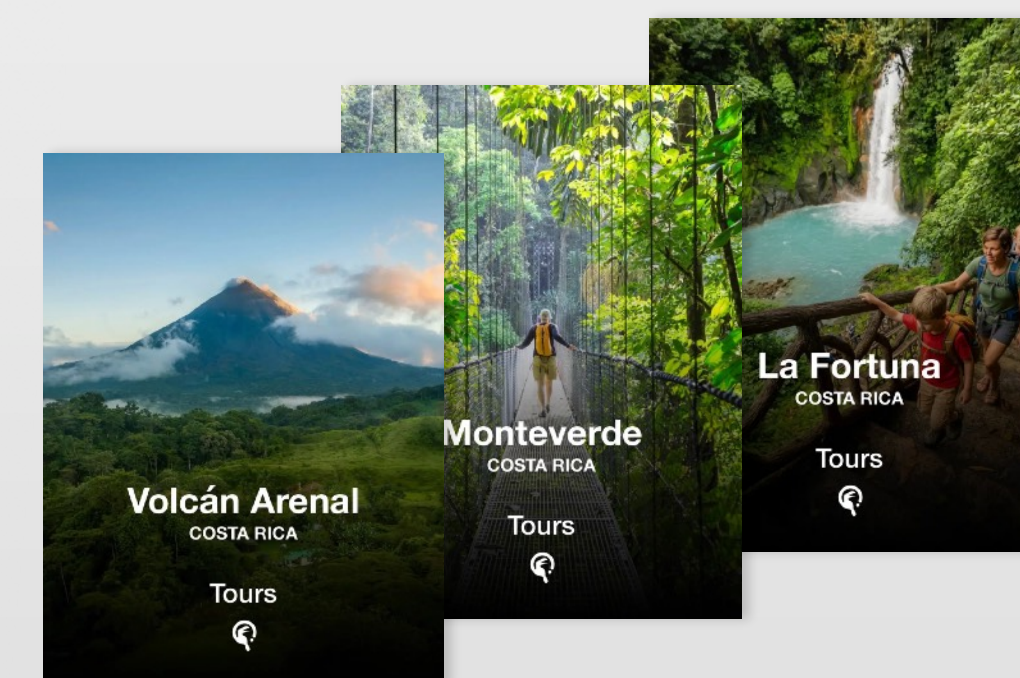


Telepresence

HUMAN



ADS Carousels





16:9

Interactive Powers

7830

Alamo®

Rent a Car

9:16

Logo grid (top left):

- Hertz Let's Go!
- AVIS
- Europcar
- Adobe rent a car
- Alamo
- dollar. CAR RENTAL
- Logo with stylized 'e'
- SIXT RENT THE CAR
- Budget

QR code

Agent photo (bottom left)

Car image (bottom right)

9:16

Interactive Powers

3500

SIXT RENT THE CAR

Logo grid (bottom):

- Hertz Let's Go!
- AVIS
- Europcar
- Adobe rent a car
- Alamo
- dollar. CAR RENTAL
- Logo with stylized 'e'
- SIXT RENT THE CAR
- Budget

QR code

Agent photo (bottom left)

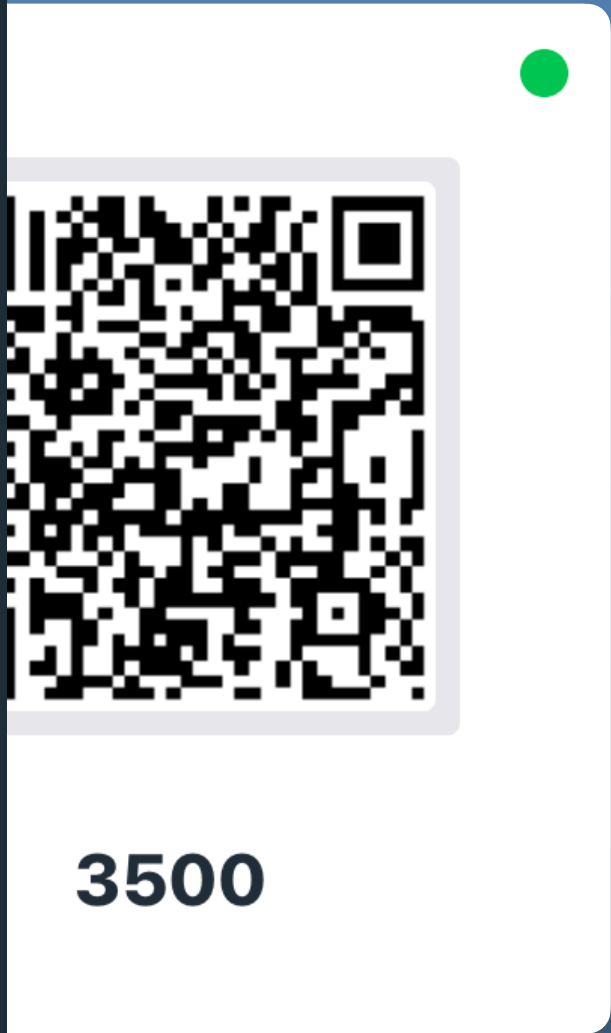
Car image (top center)

Telepresence MULTIMODAL

Interactive **Powers**

Data Capture, Multi-Service, and Multimodal Selector

Customers send their contact information from their smartphone, which then allows them to choose their connection method: Kiosk (screen), Digital Call (voice), Mobile Video Call, WhatsApp...



to contact an agent and complete
m. You can speak through your
ne while interacting here.



#Kiosco
Description | Location

Service Selector ▼

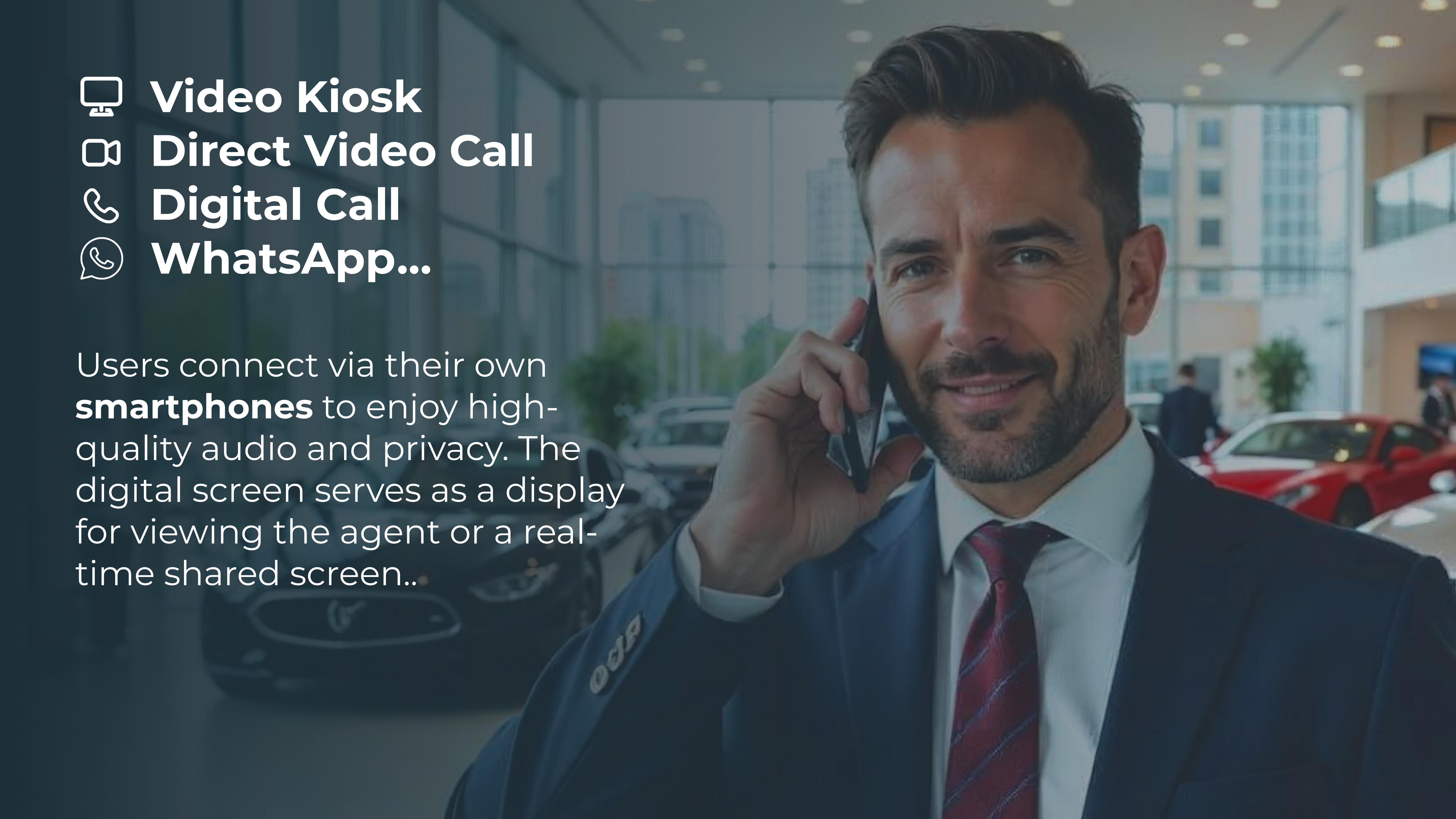
Metadata Fields
Name
Email, Phone, ID...
Promo Code

 Video Kiosk

 Voice Call

 Video Call

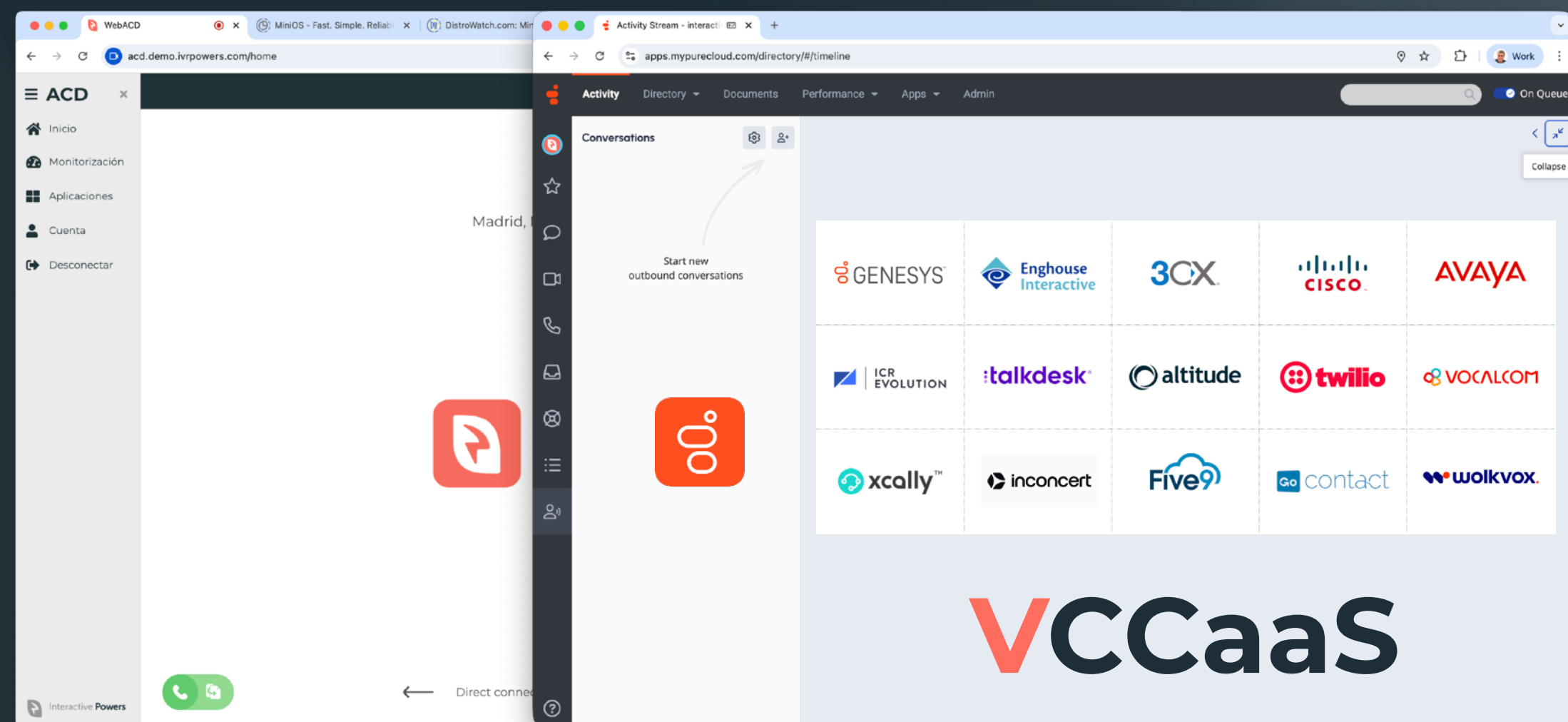
 WhatsApp

- 
- A man with a beard and mustache, wearing a dark blue suit, white shirt, and a red striped tie, is holding a black smartphone to his ear. He is smiling slightly and looking towards the camera. The background is a blurred car dealership with several cars on display, including a red sports car. The lighting is bright and modern.
- 🖥️ **Video Kiosk**
 - 📞 **Direct Video Call**
 - 📞 **Digital Call**
 - 💬 **WhatsApp...**

Users connect via their own **smartphones** to enjoy high-quality audio and privacy. The digital screen serves as a display for viewing the agent or a real-time shared screen..

Teleassistance Telesupport Telesales

Advisors, supervisors, and salespeople can work from laptops, desktop computers, and tablets—including Macs—using only web browsers and an Internet connection!



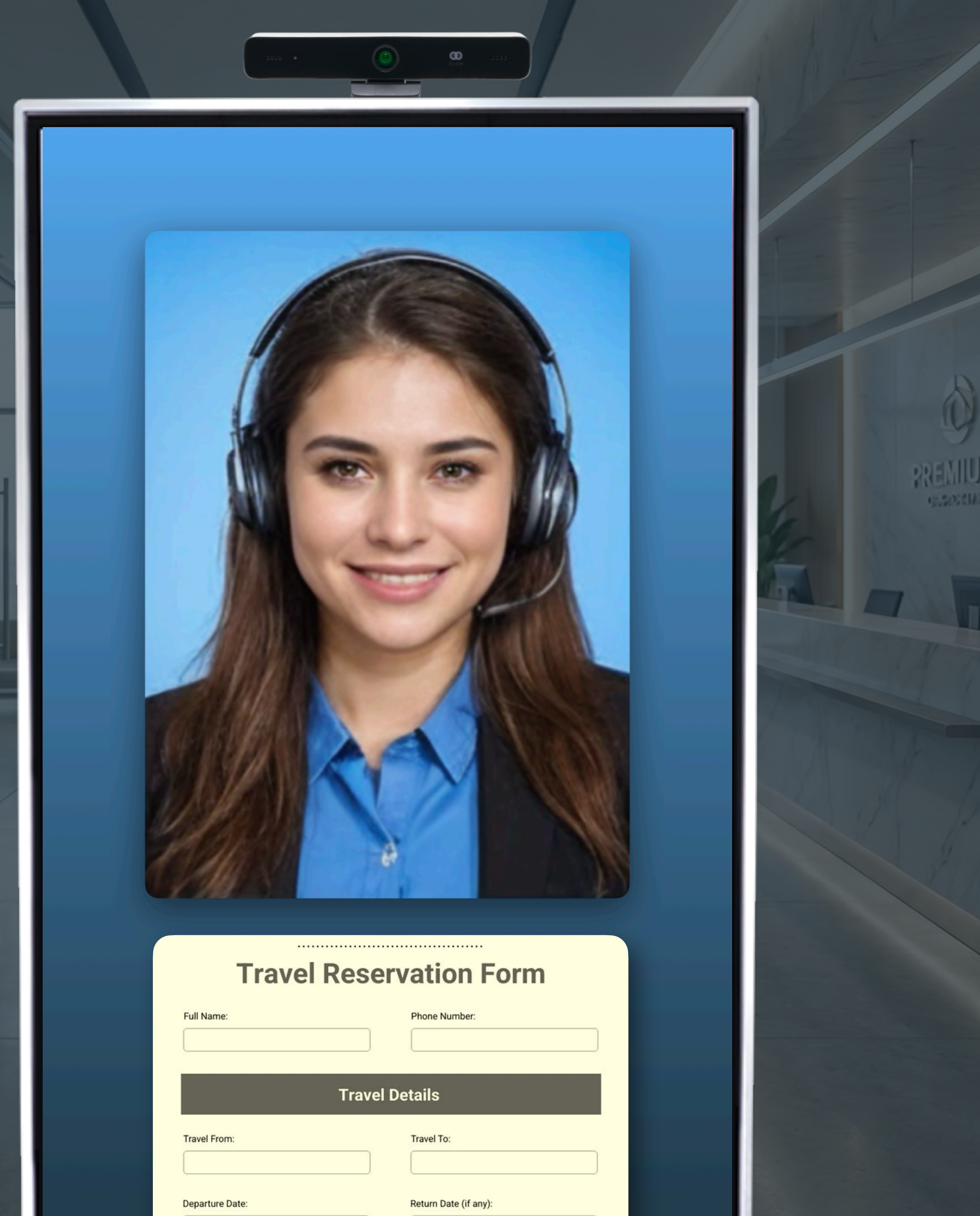
Video Identification Digital Anti-Fraud, Anti-Deepfakes

Advisors know that the customer is in-person; their ID has been verified at the branch, but the advisor may request a visual verification.



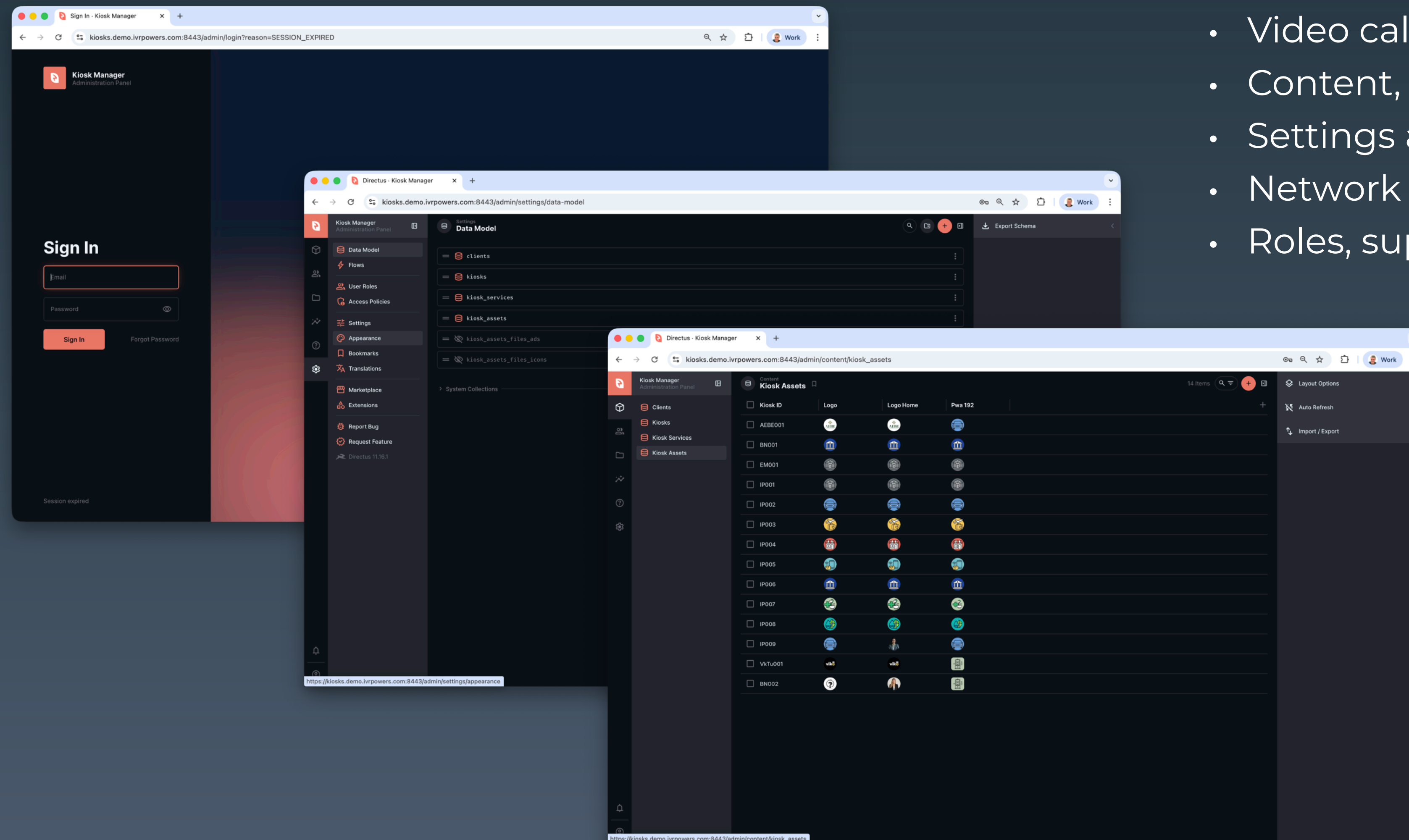
Screen Sharing: Direct Sharing for Visual Control

Customers can visually verify any document, order, or contract in real time with the advisor. This prevents errors in their data and eliminates the need to repeat the process. By the end of the interaction, they can be confident that everything is correct.



Kiosk Manager - Centralized Management

- Video calls / Calls / WhatsApp
- Content, icons, logos, ads...
- Settings and configuration
- Network monitoring
- Roles, supervisor



**Offices
Dealerships
Retail Spaces**



Distributed Agents

Take advantage of the advisors available at local centers



Contact Center

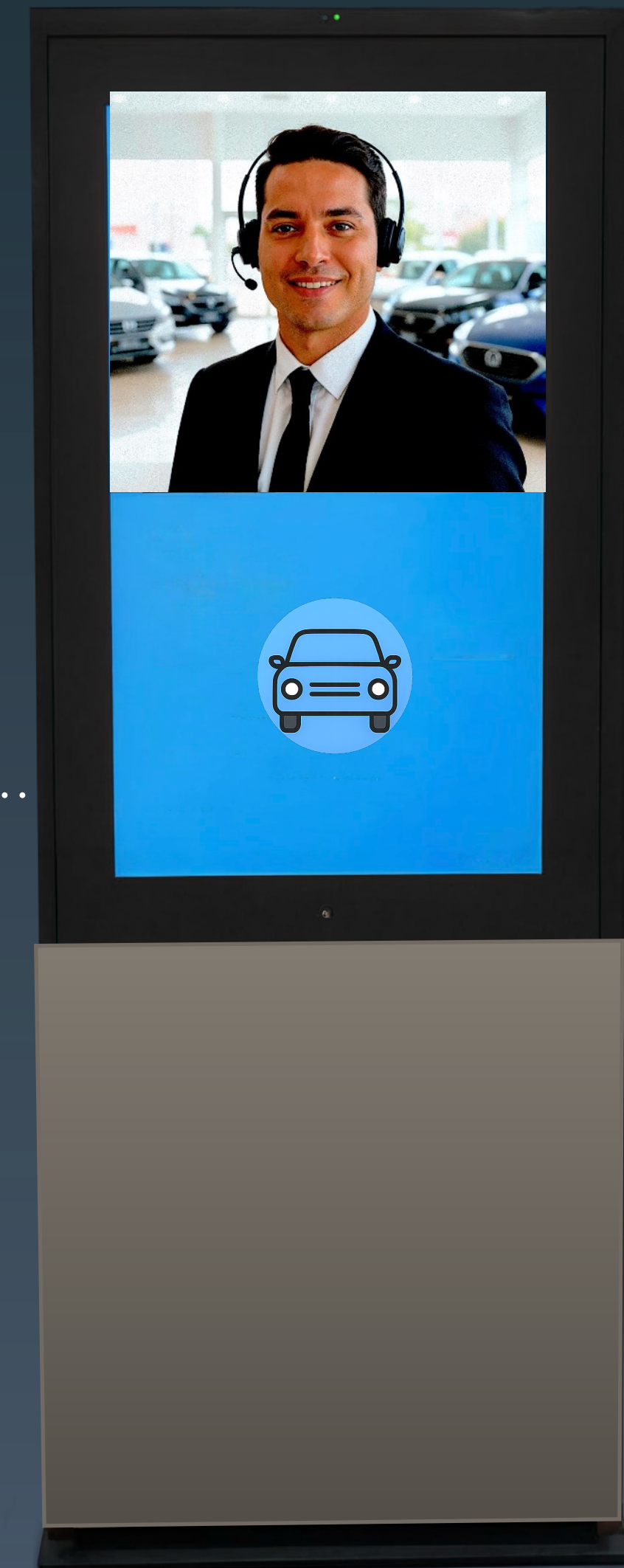
Centralized Agents

Maximize operations by adding more shifts and outsourcing



Internet

WIFI | 5G | LTE

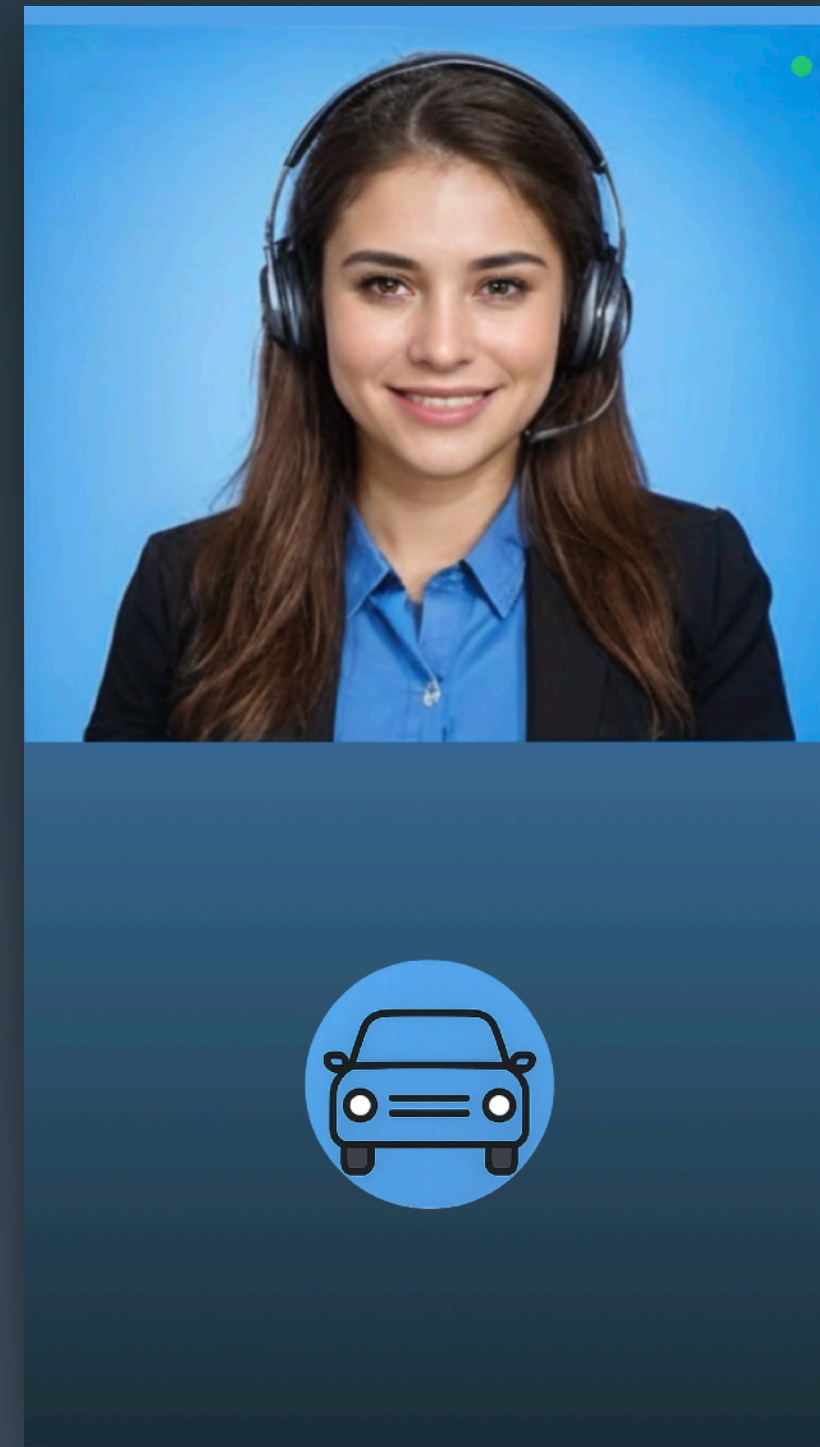


Telepresence

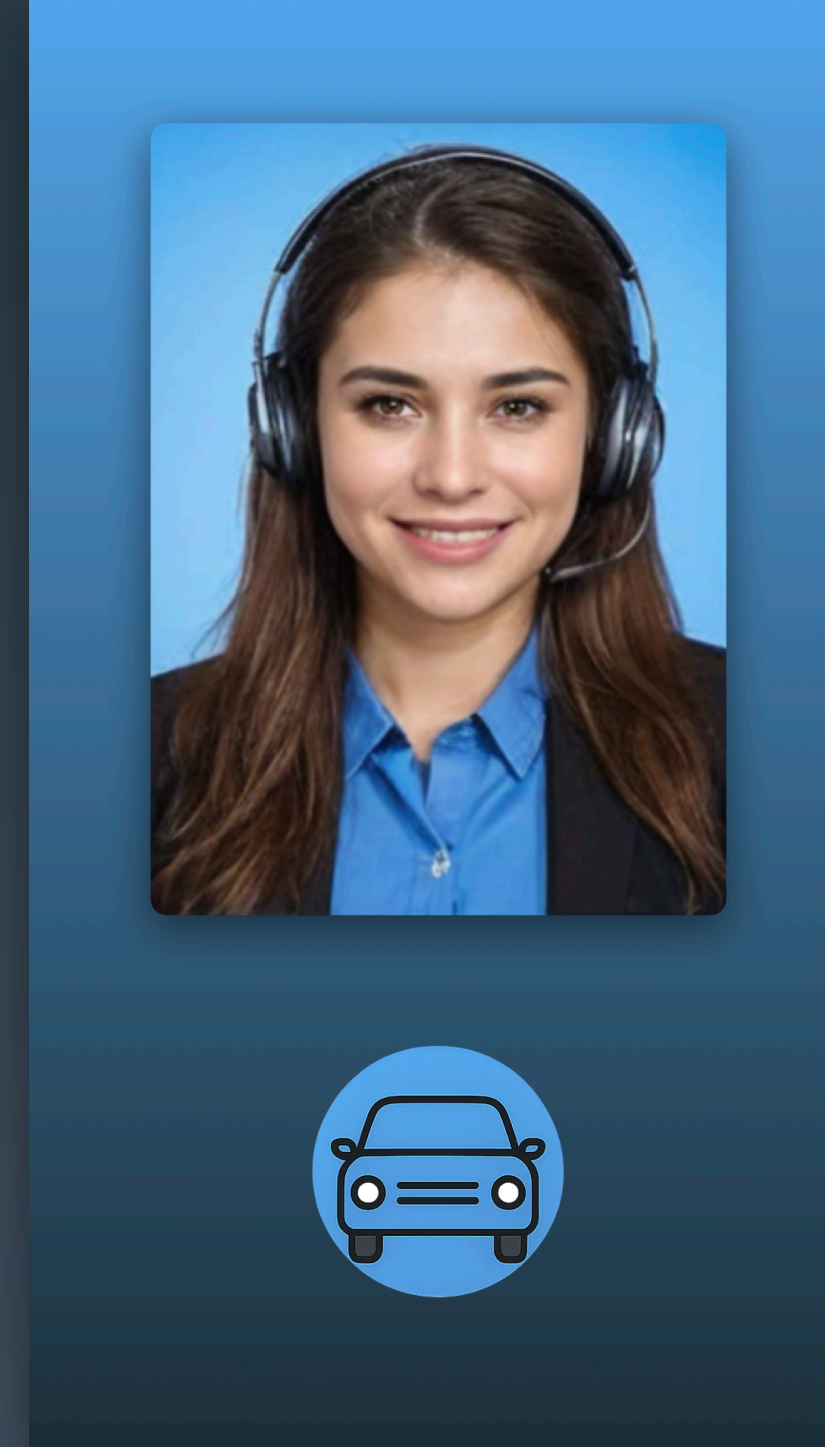
Kiosco - 9:16 Full HD



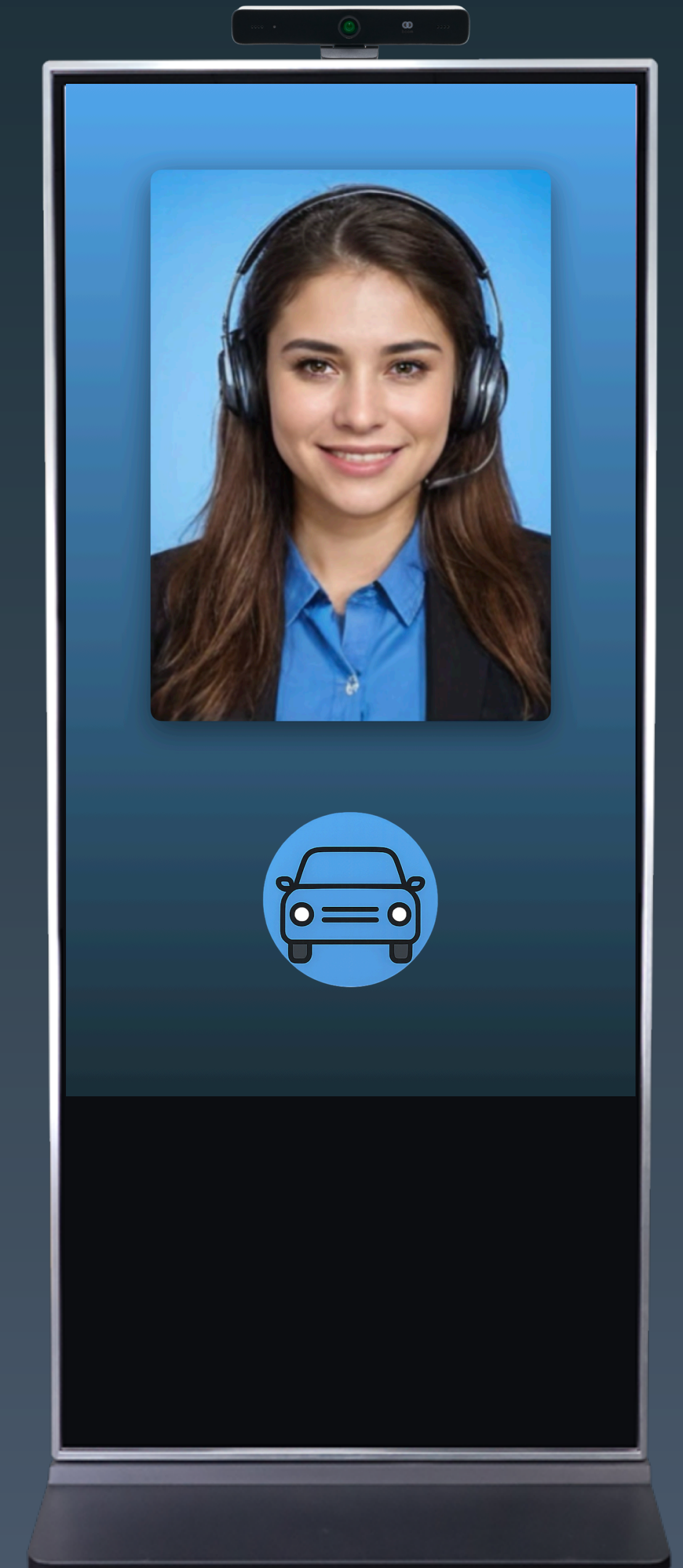
Mode **Full Screen**



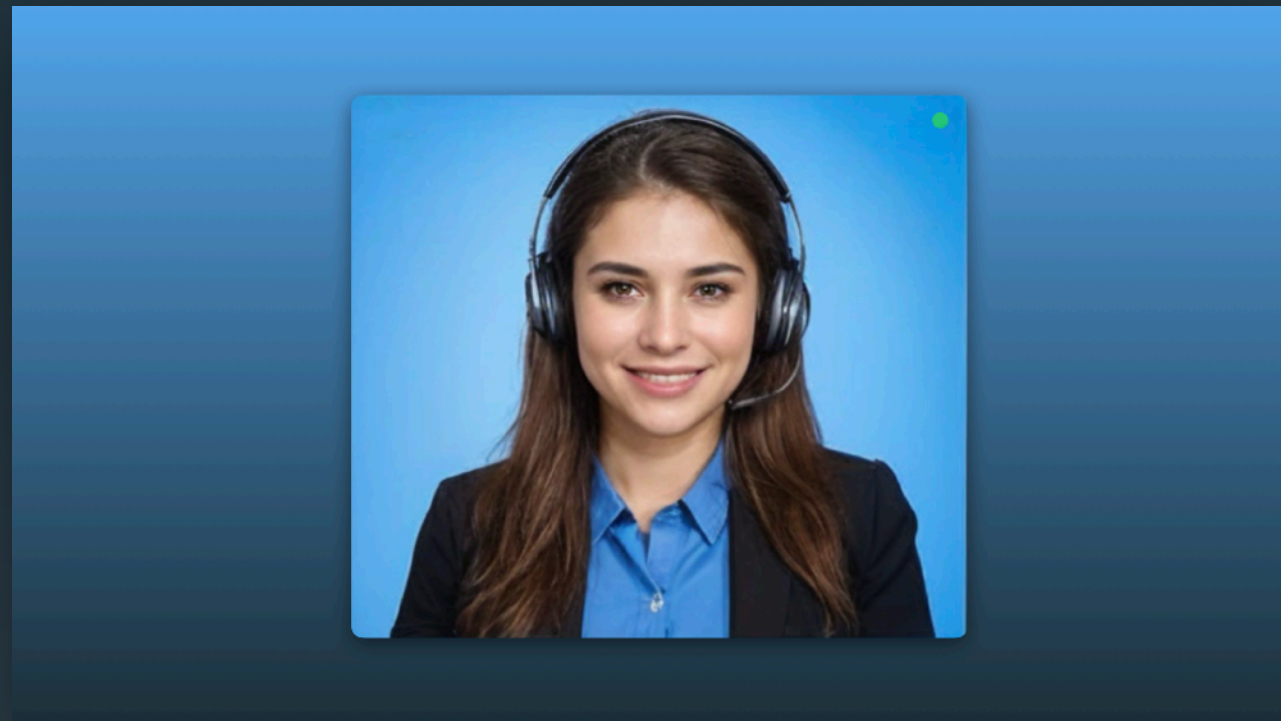
Mode **Half Screen**



Mode **Popup Screen**



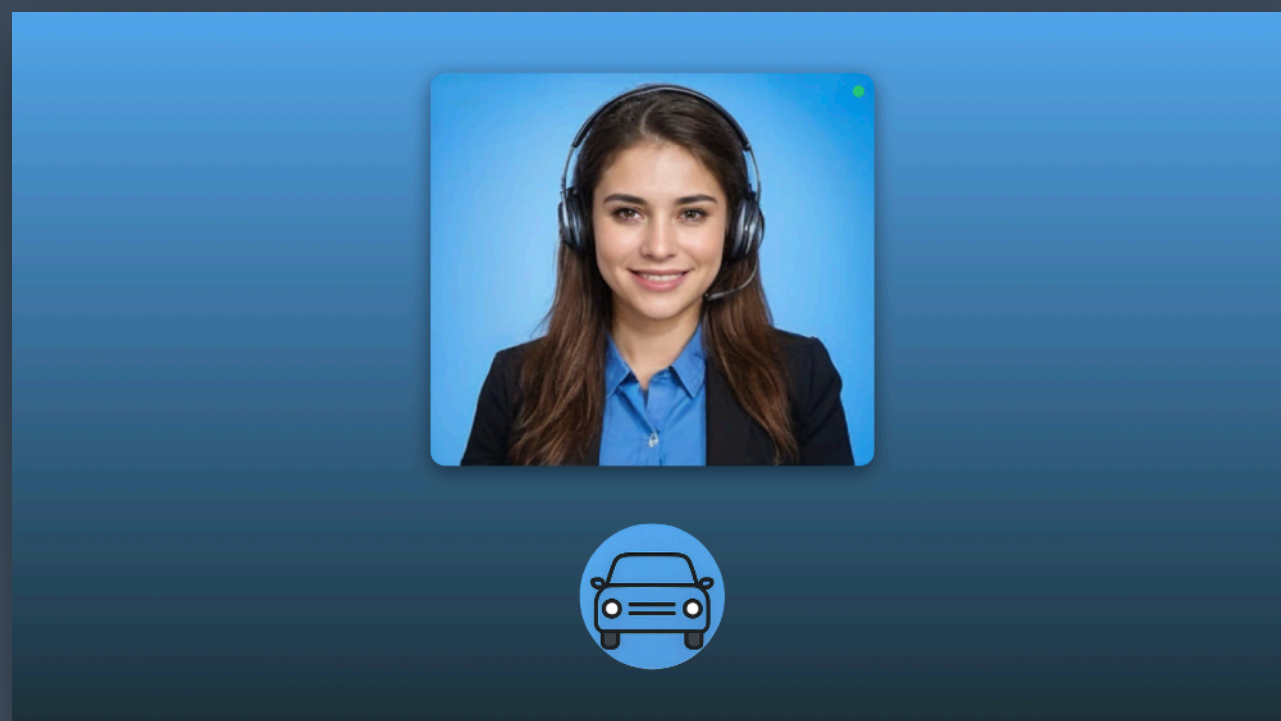
1080 x 1920



Mode **Half Screen**

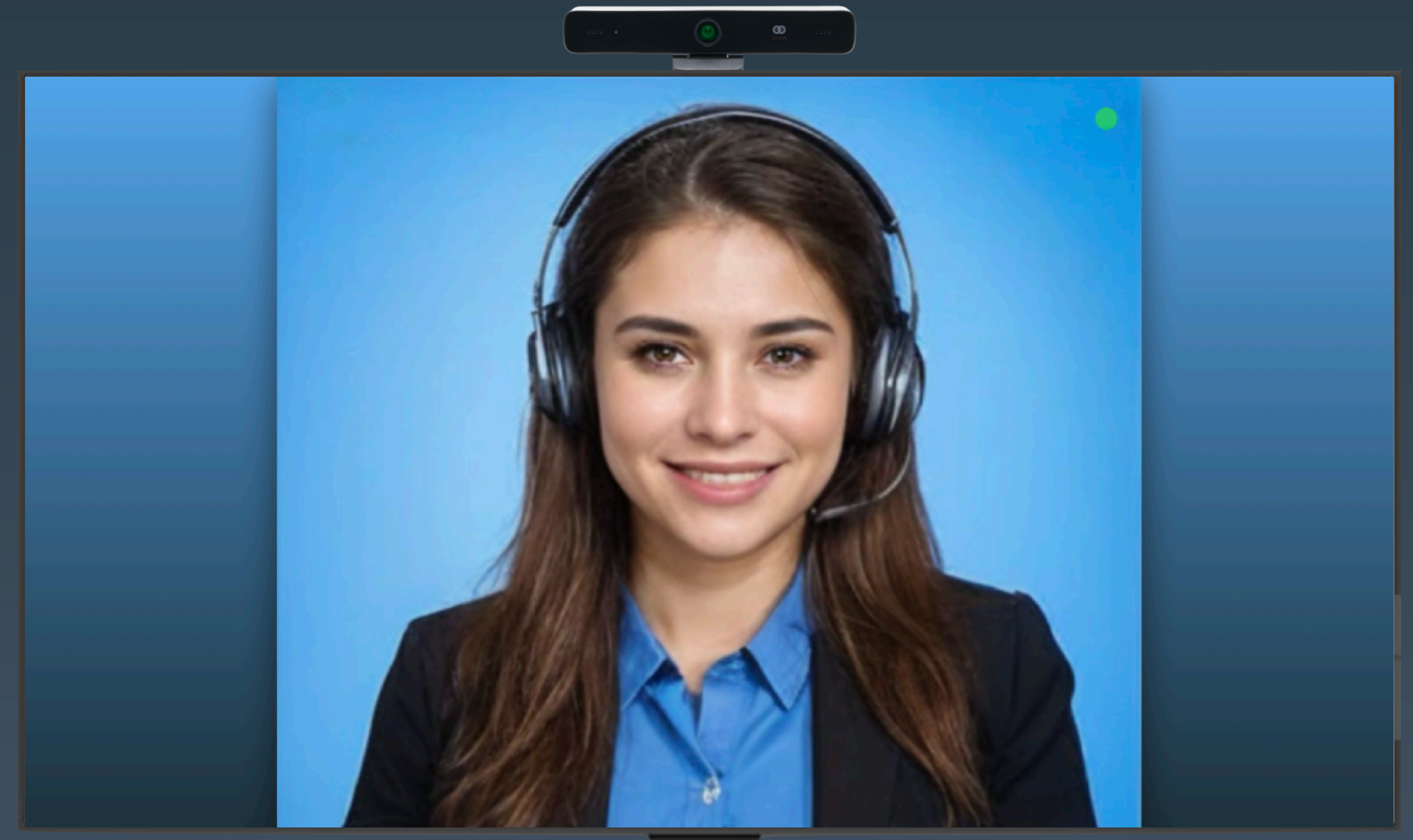


Mode **Full Screen**



Mode **Popup Screen**

Kiosco - 16:9 Full HD



1920 x 1080

Telepresence INDUSTRIES

Interactive **Powers**

Multiple Industries & Processes



Retail



Finance



Telecom



Utilities



Government



Tourism



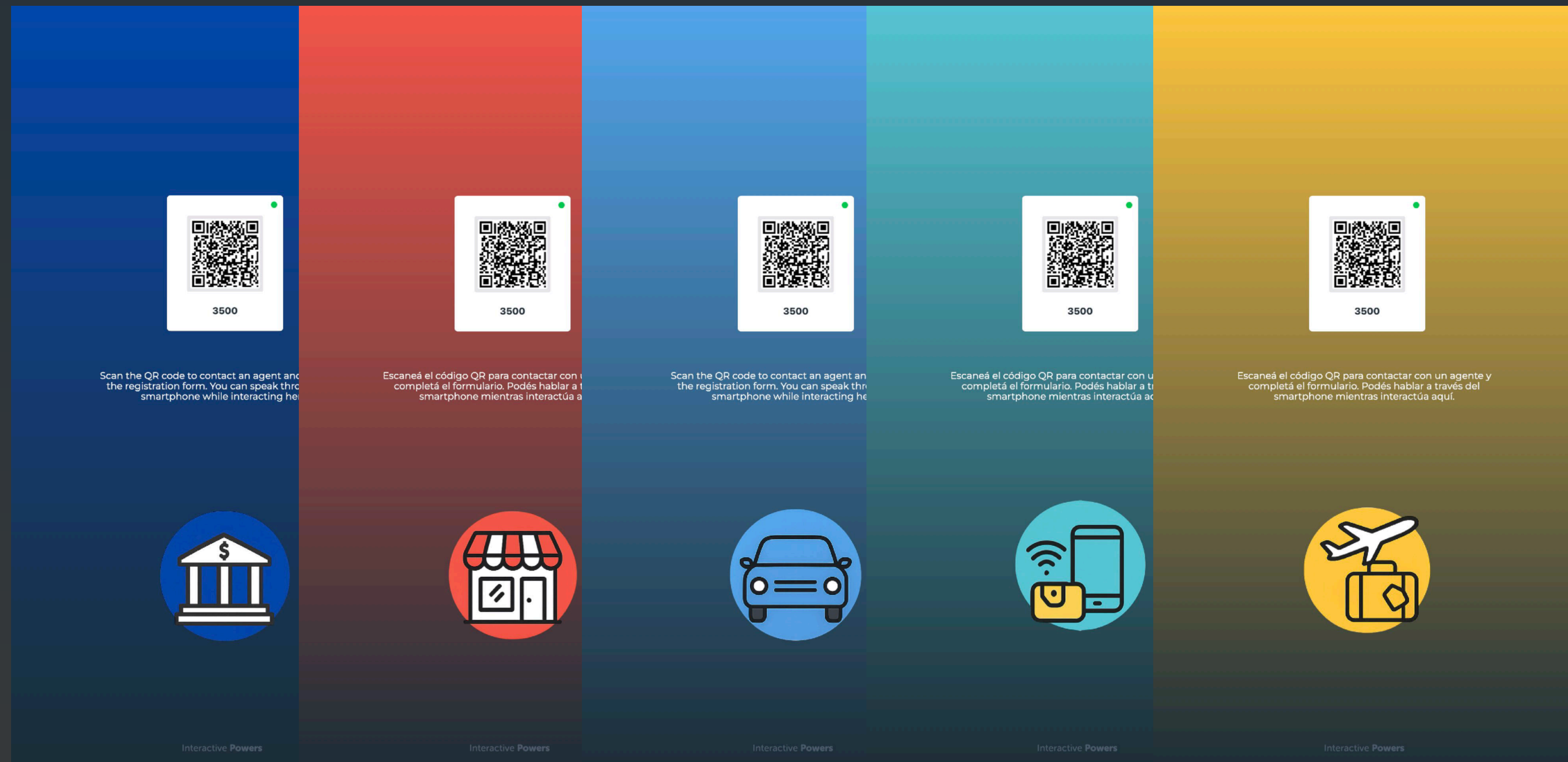
Automotive



Healthcare



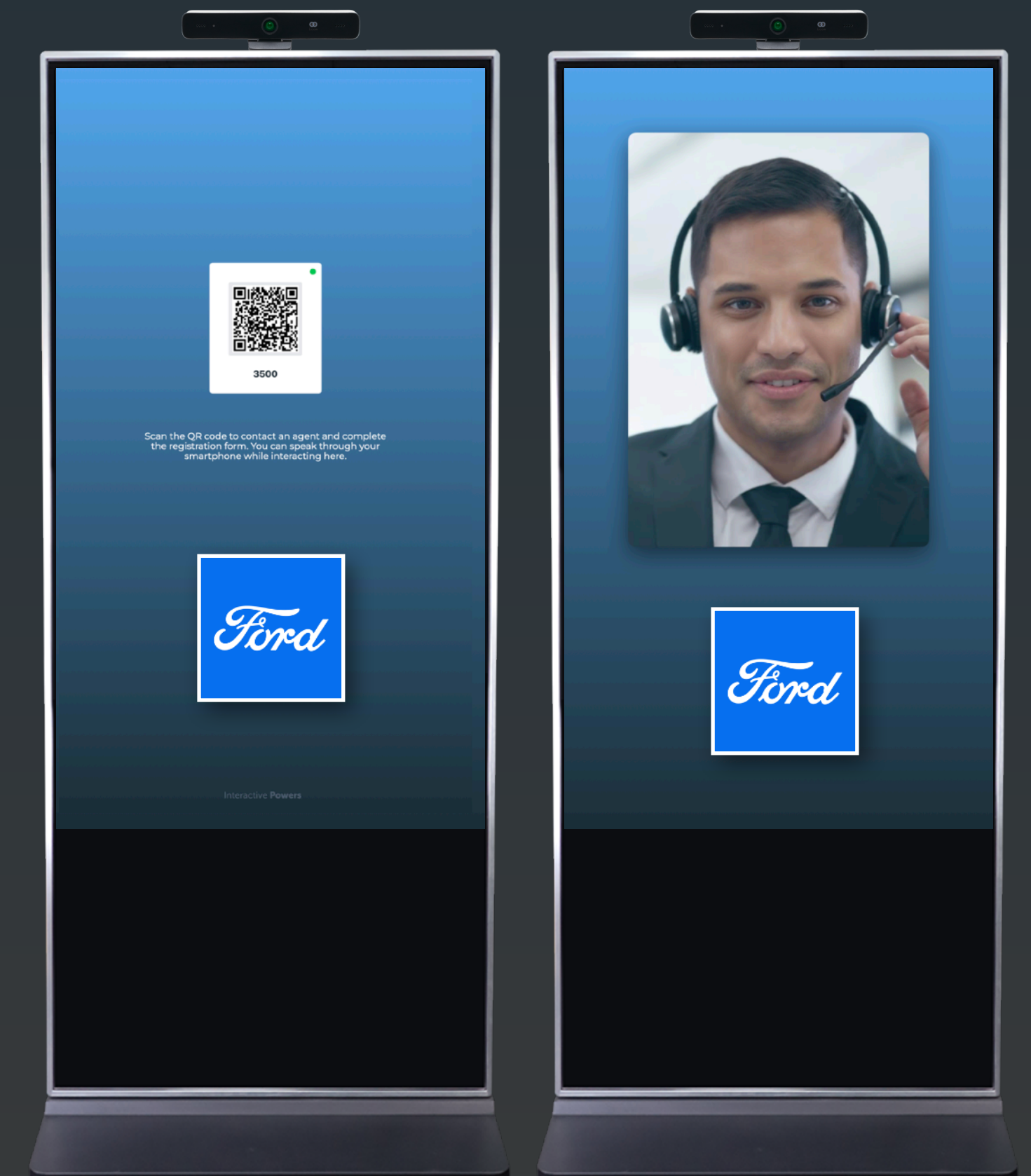
Customization with the company logo and colors
So that customers appreciate your innovative brand image.



* Examples of customizations

Configurable and Customizable Widgets

Colors, Logo, Text, Disclaimer...



* With your company logo

Government

Education, City hall, Assistance...



Healthcare

Hospitals, Clinics, Insurances...



Tourism

Services, Bookings, Tours...



Retail

Personal Shopper, Support...



Telecom

Televenta, Asesoría, Soporte...



Utilities

Contracts, Offices, Support...



Automotive

Car Dealer, Showroom, Spare Parts



Finance

Banking, Credit Union, Insurances

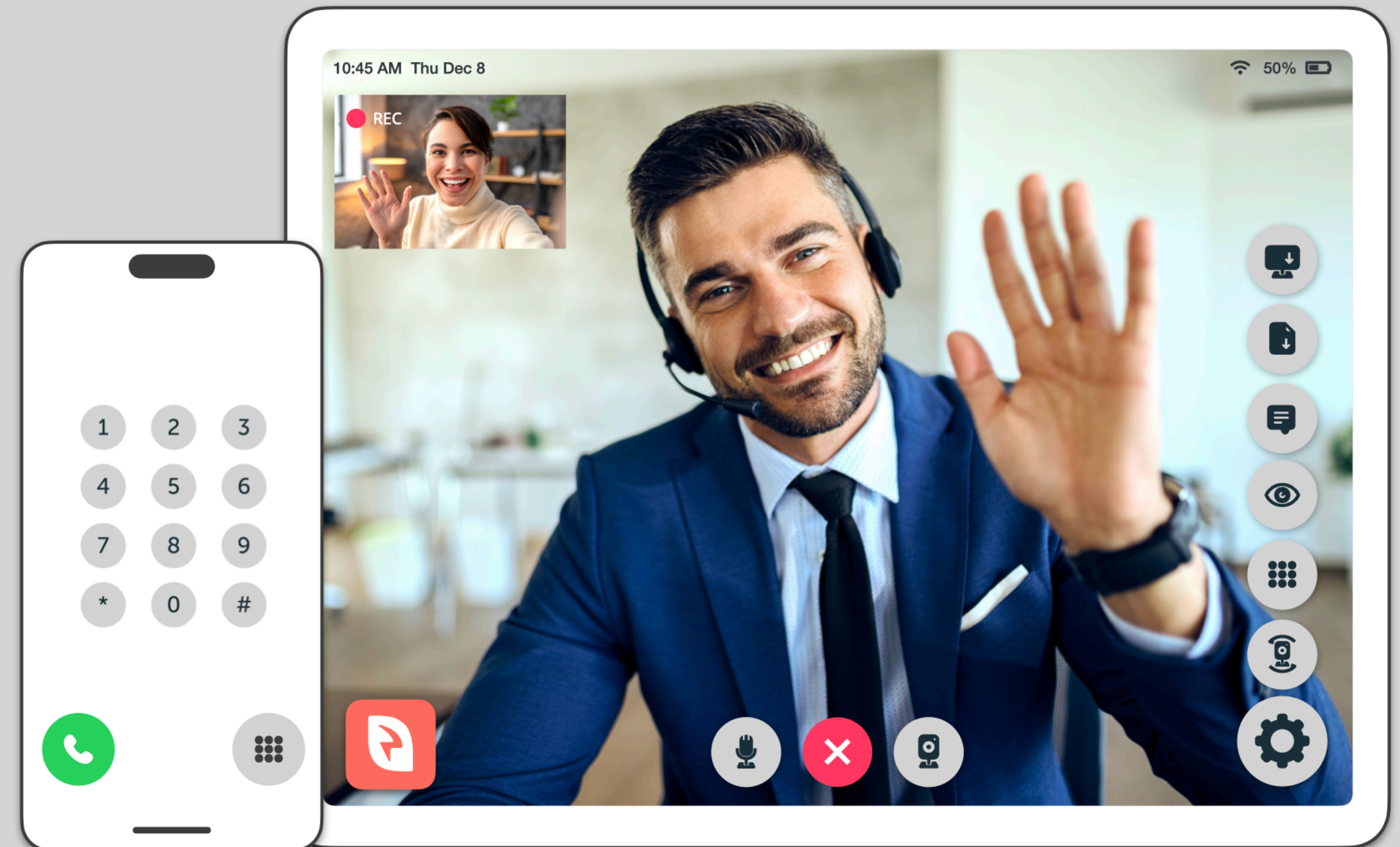


Connect, Reinvent, Empower...

Your Contact Centers

Your Channels

Your Teams





dollar.TM
CAR RENTAL



Let's do
this!



Hertz
Let's Go!

AVIS

Enterprise

Alamo

dollar.

SIXT

Budget



5886

Interactive Powers

enterprise



Hertz
Let's Go!

AVIS

Enterprise

Alamo

dollar.

SIXT

Budget



5886

Interactive Powers

SIXT
RENT THE CAR



Hertz
Let's Go!

AVIS

Enterprise

Alamo

dollar.

SIXT

Budget



5886

Interactive Powers



Int**Powers**