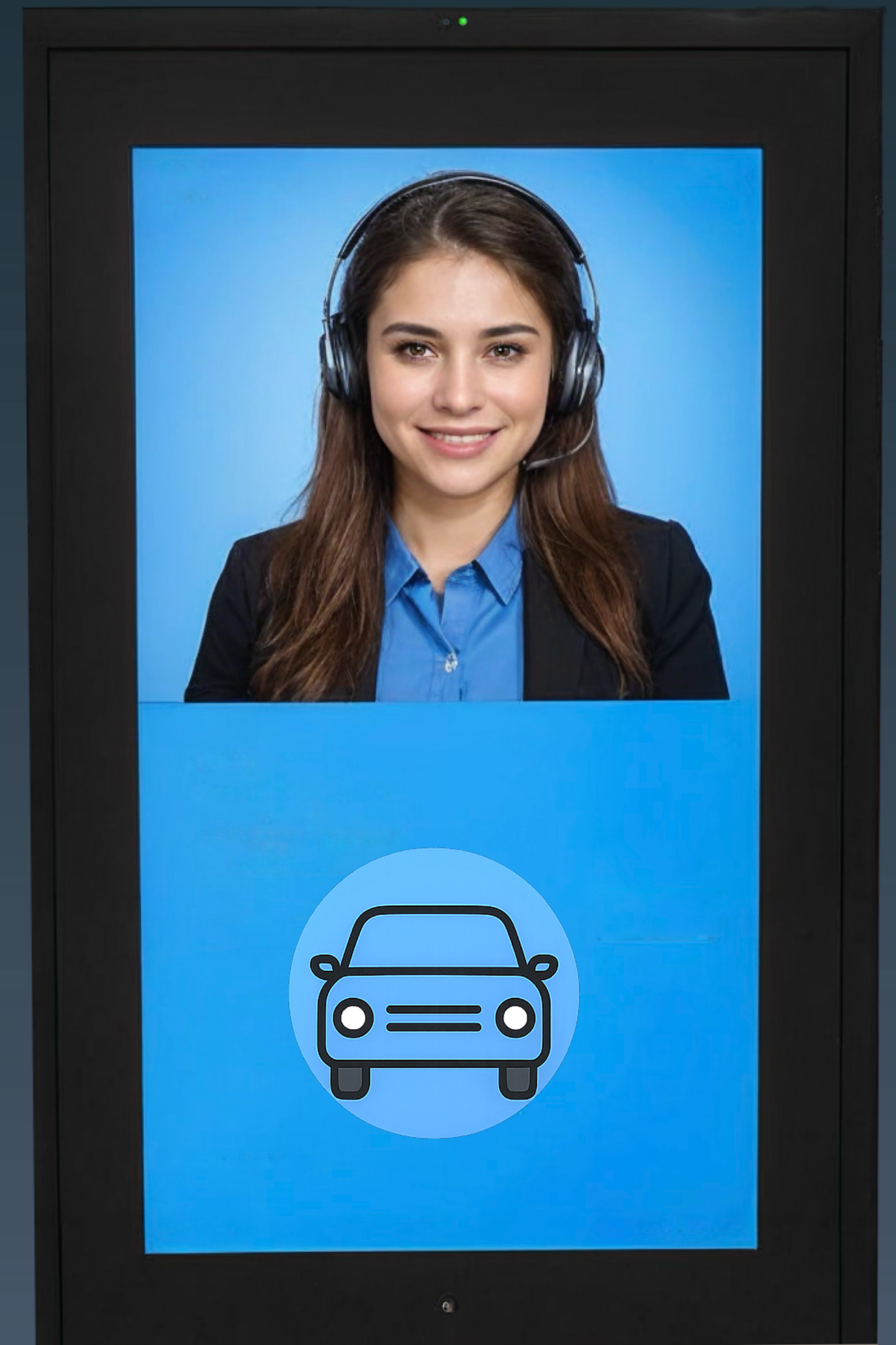
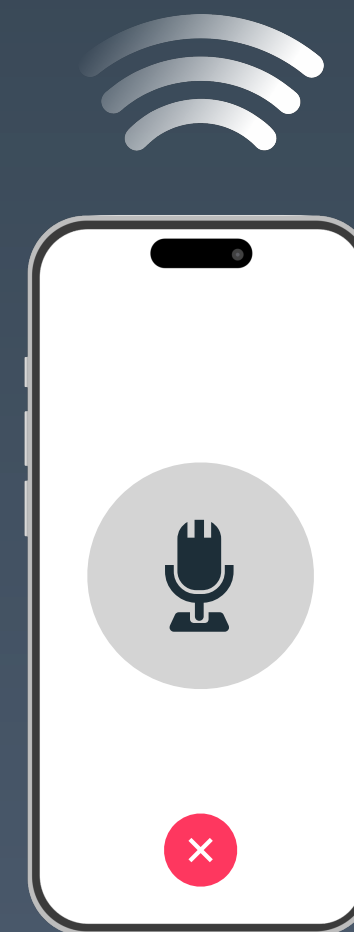


Telepresencia HUMANA

Interacciones cara a cara con Video Kioscos





3500

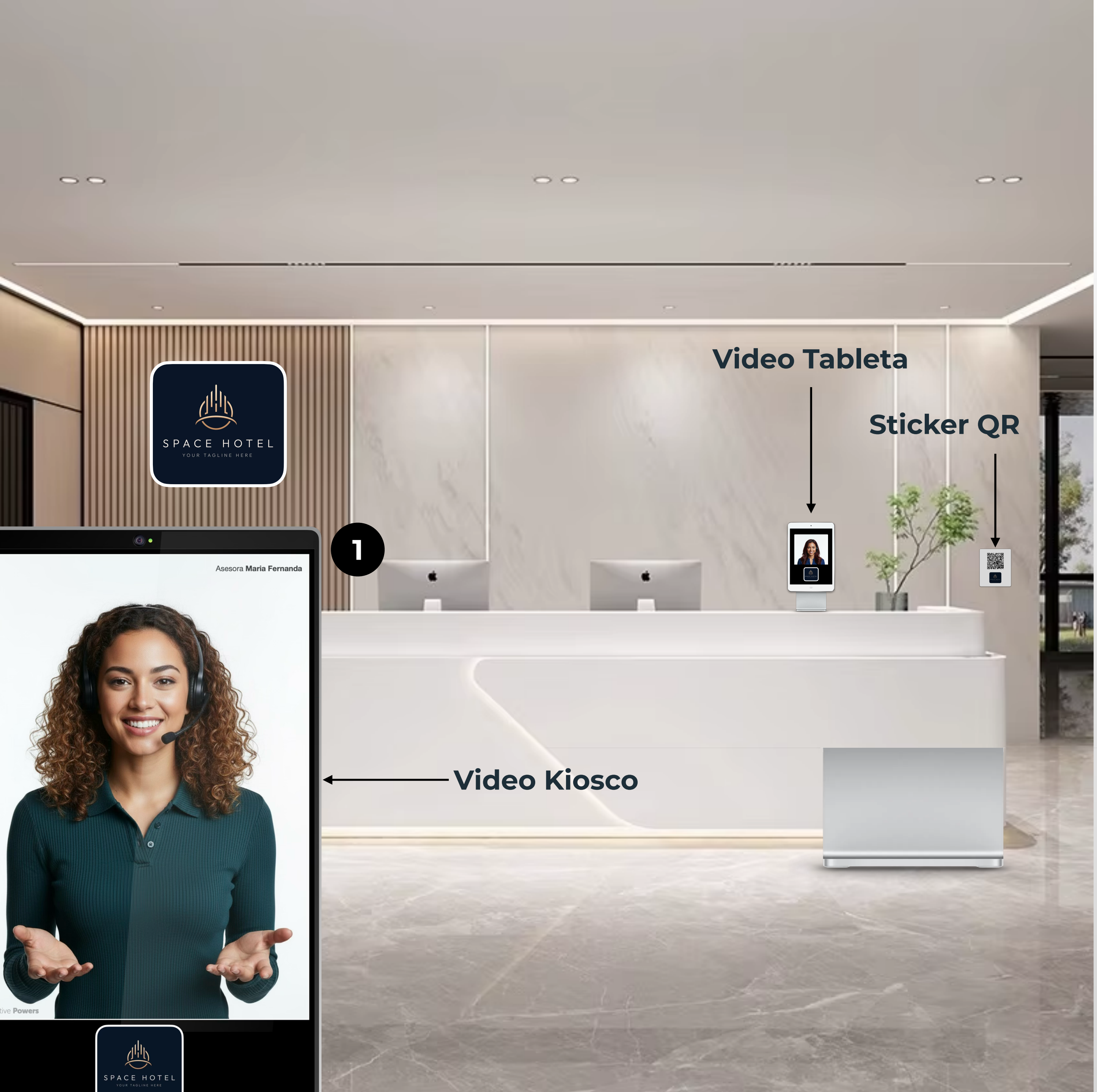
Scan the QR code to contact an agent and complete the registration form. You can speak through your smartphone while interacting here.





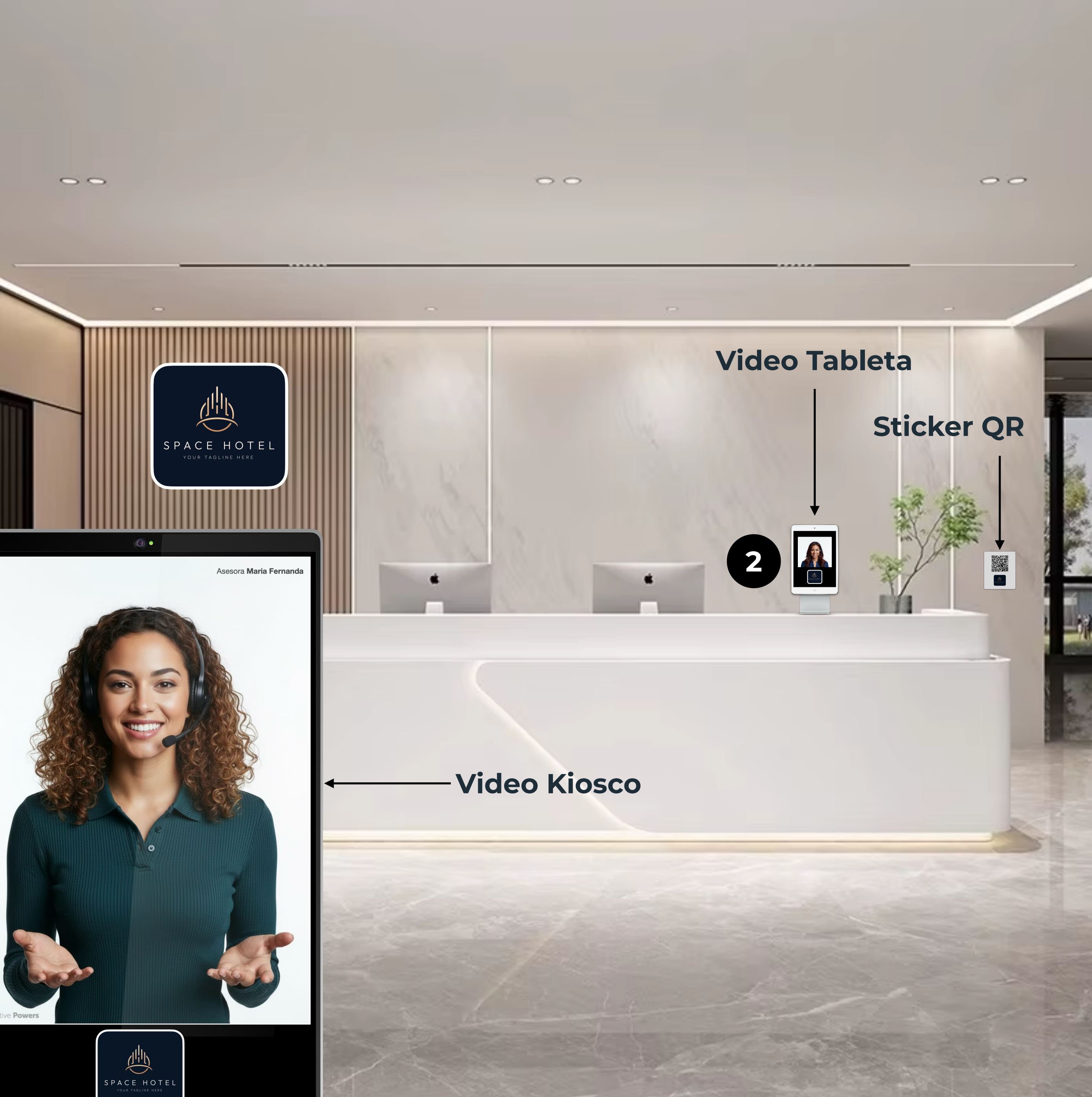
Telepresencia PHYGITAL

Interactive **Powers**

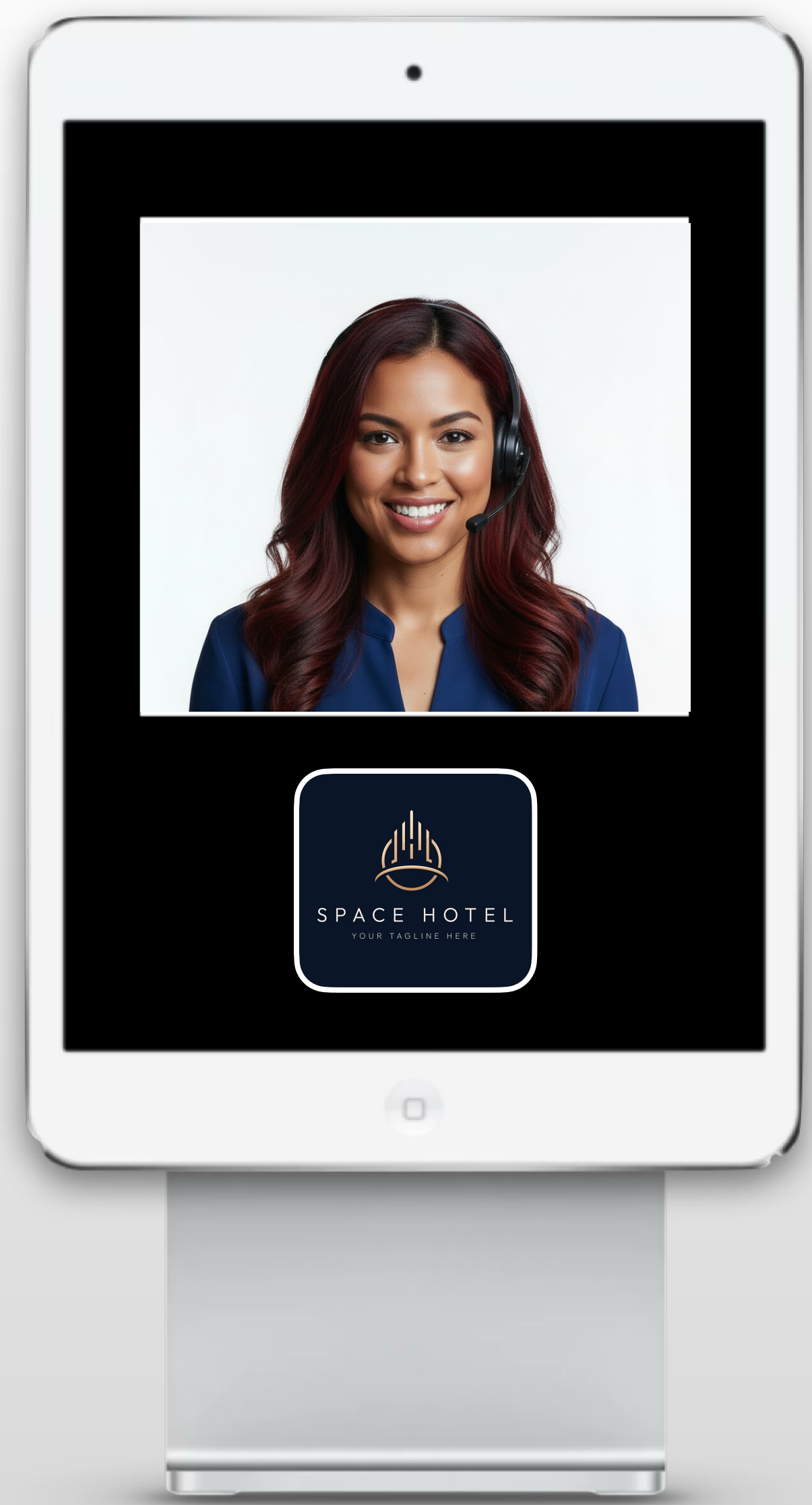


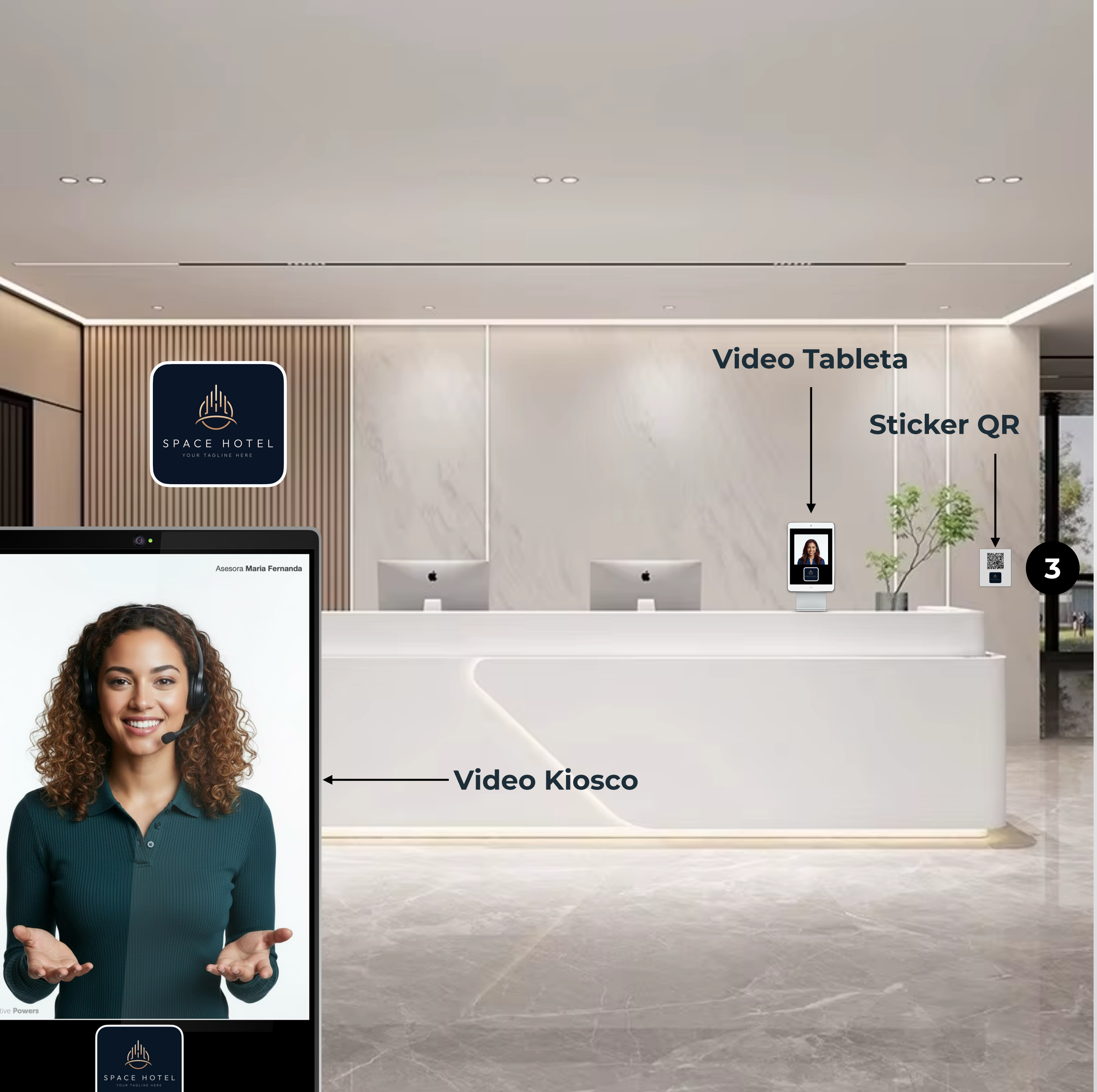
1 Video Kiosco





2 Video Tableta





3 Sticker QR



Concierge - 3112



Scan to start a **video call**, or speak directly with the first available concierge, and manage service requests in real time, 24/7. Add this PWA icon to your phone to reconnect anytime with your room number or Platinum partner ID.

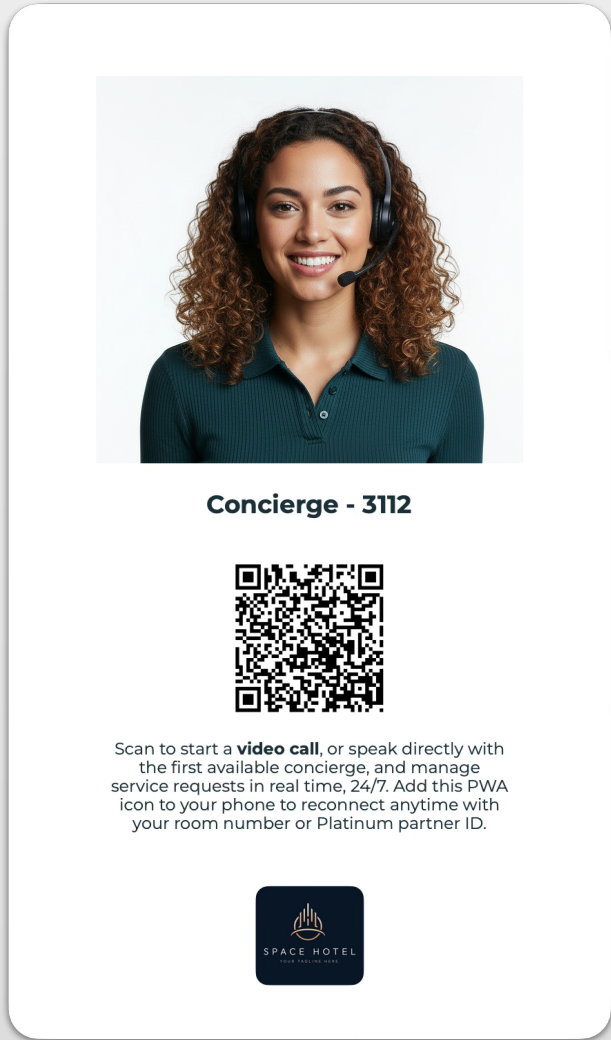


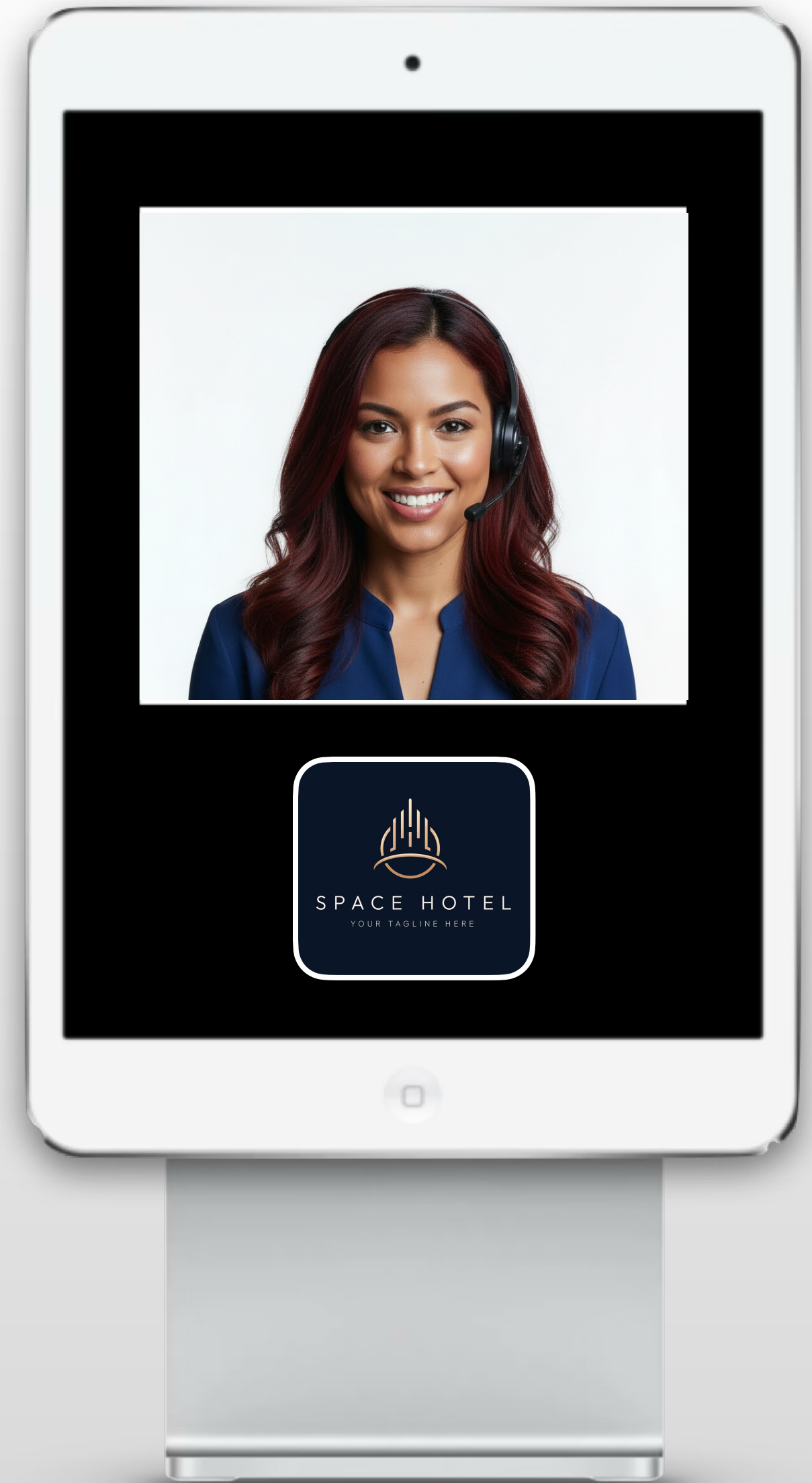
Dispositivos Phygital

Pantalla o Video Kiosco

Tableta iPad o Android

Sticker QR





Dispositivos Phygital

Pantalla o Video Kiosco

Tableta iPad o Android

Sticker QR



Concierge - 3112



Scan to start a **video call**, or speak directly with the first available concierge, and manage service requests in real time, 24/7. Add this PWA icon to your phone to reconnect anytime with your room number or Platinum partner ID.







Asesora **Maria Fernanda**





Kiosco 3212



Concierge - 3112



Scan to start a **video call**, or speak directly with the first available concierge, and manage service requests in real time, 24/7. Add this PWA icon to your phone to reconnect anytime with your room number or Platinum partner ID.



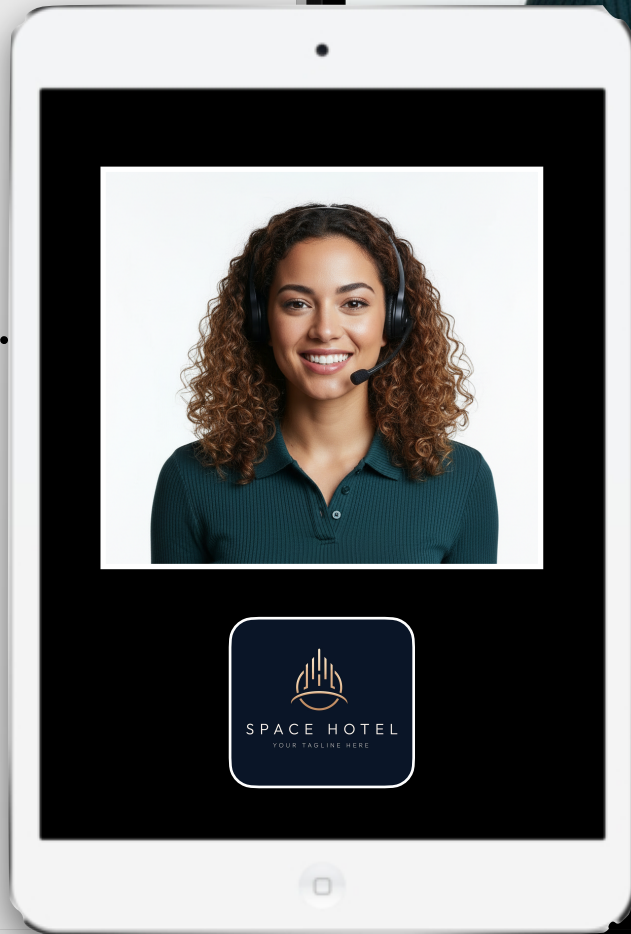
Stiker QR 3212



Concierge - 3112



Scan to start a **video call**, or speak directly with the first available concierge, and manage service requests in real time, 24/7. Add this PWA icon to your phone to reconnect anytime with your room number or Platinum partner ID.



Concierge - 3112



Scan to start a **video call**, or speak directly with the first available concierge, and manage service requests in real time, 24/7. Add this PWA icon to your phone to reconnect anytime with your room number or Platinum partner ID.



Stiker QR 3212



Concierge - 3112

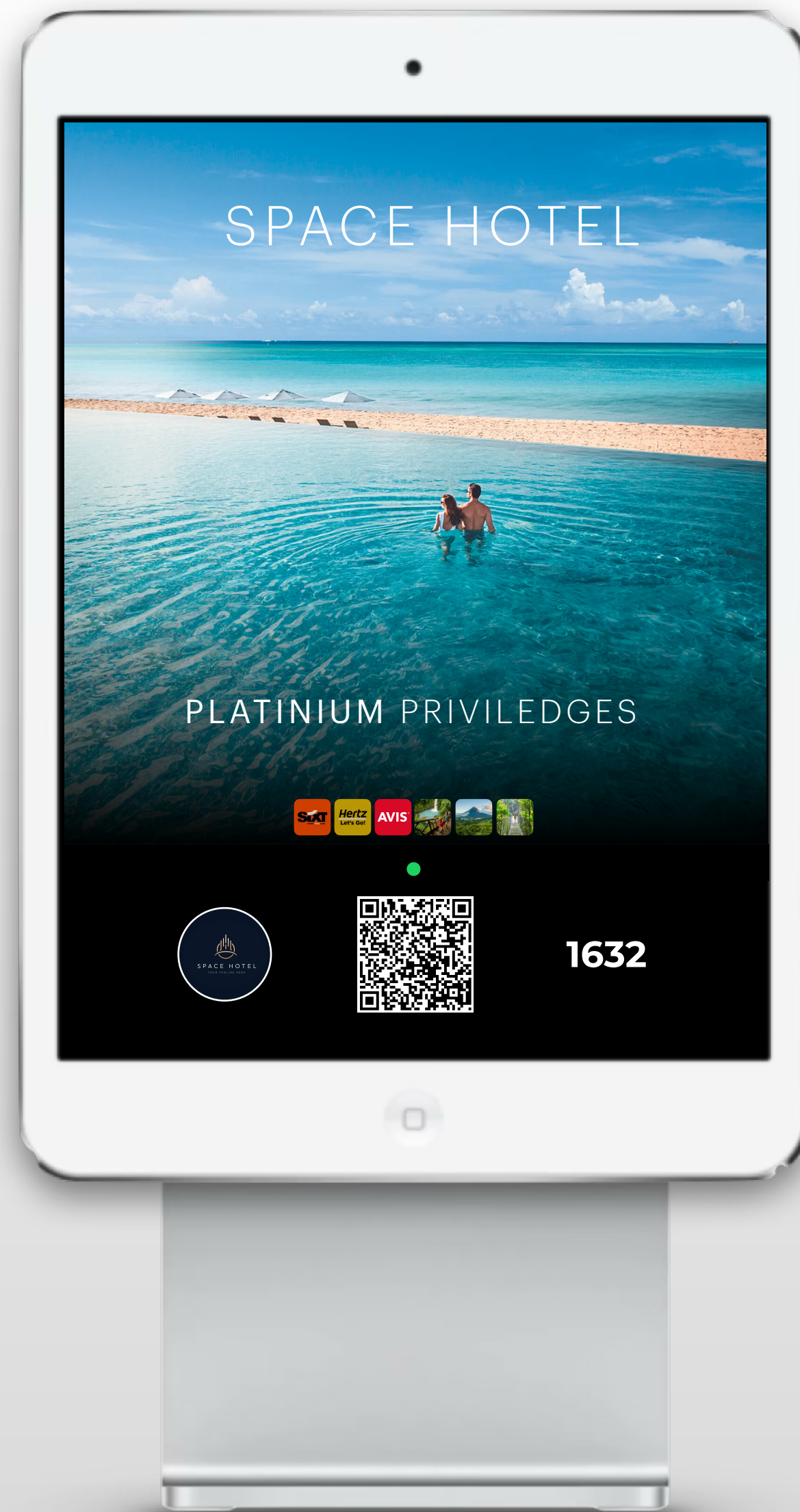


Scan to start a **video call**, or speak directly with the first available concierge, and manage service requests in real time, 24/7. Add this PWA icon to your phone to reconnect anytime with your room number or Platinum partner ID.

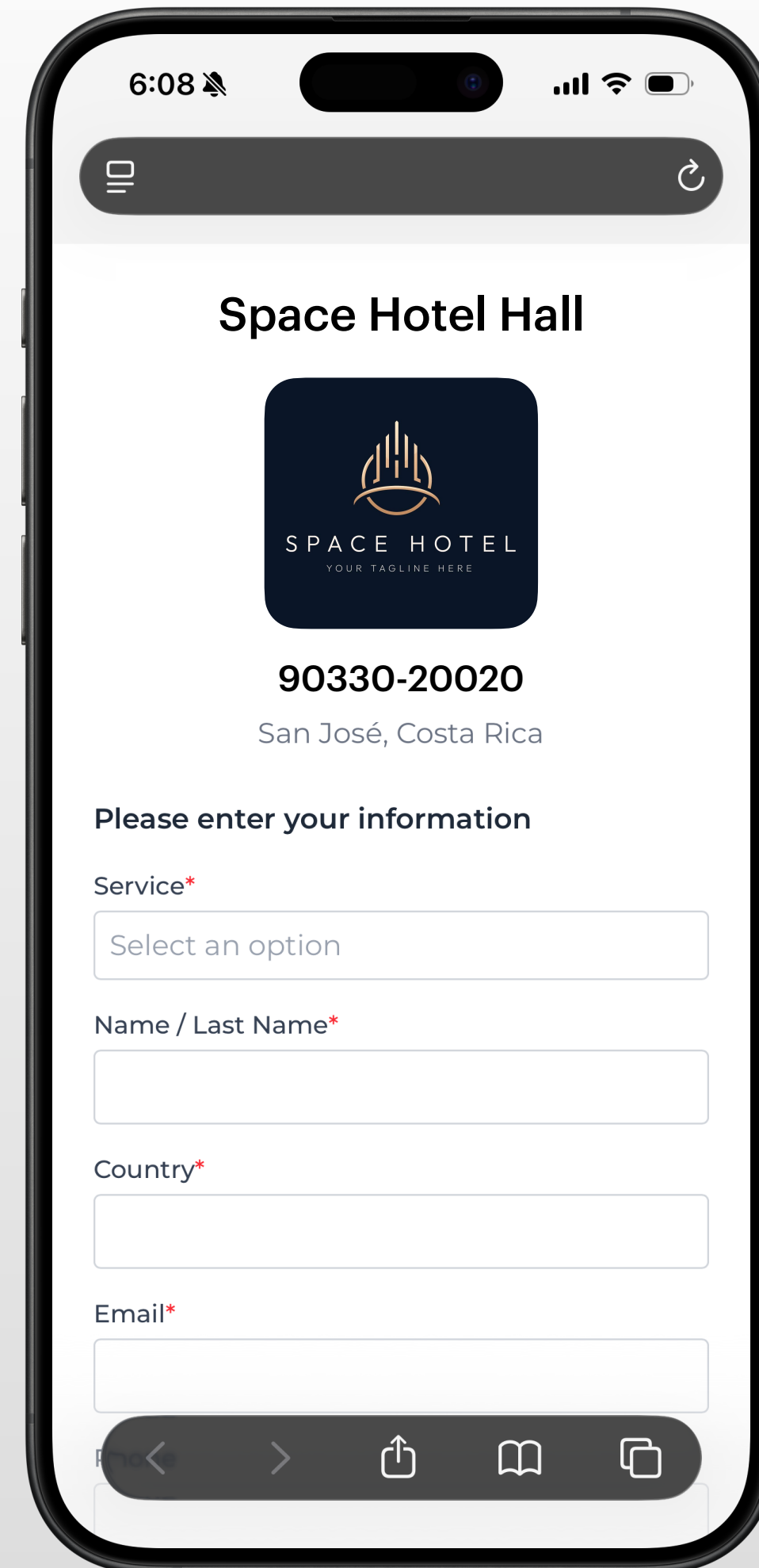




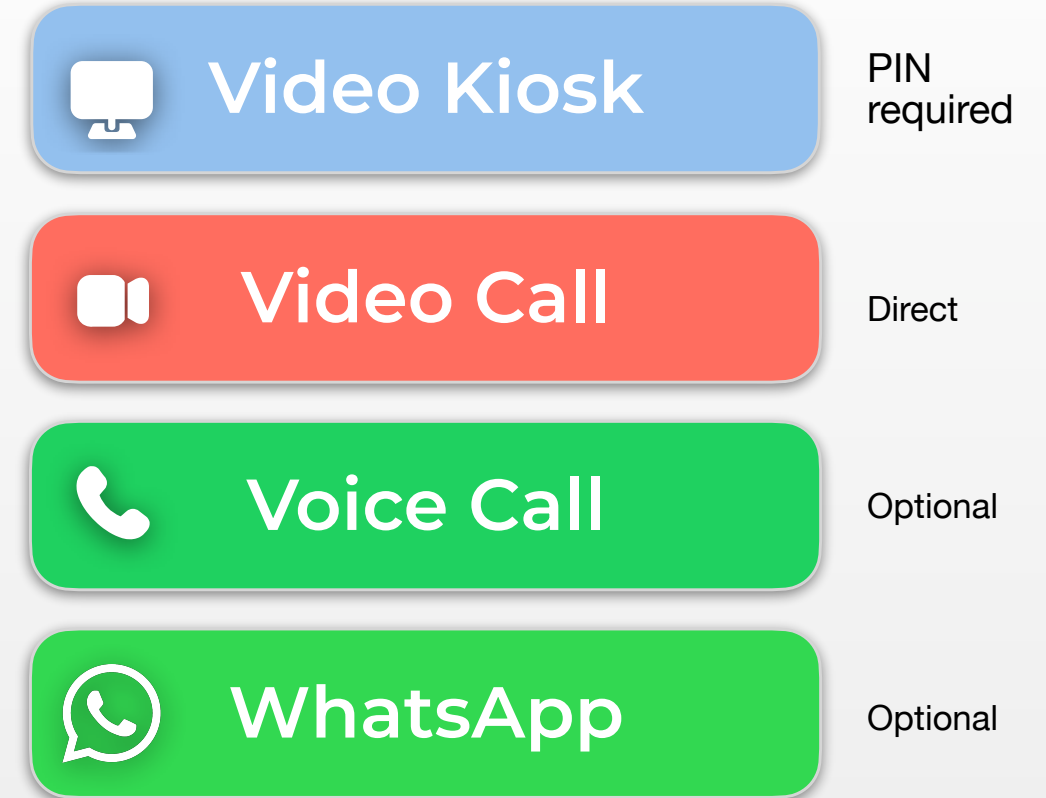
Progressive Web App



Scan QR



Botones FAB



Su marca

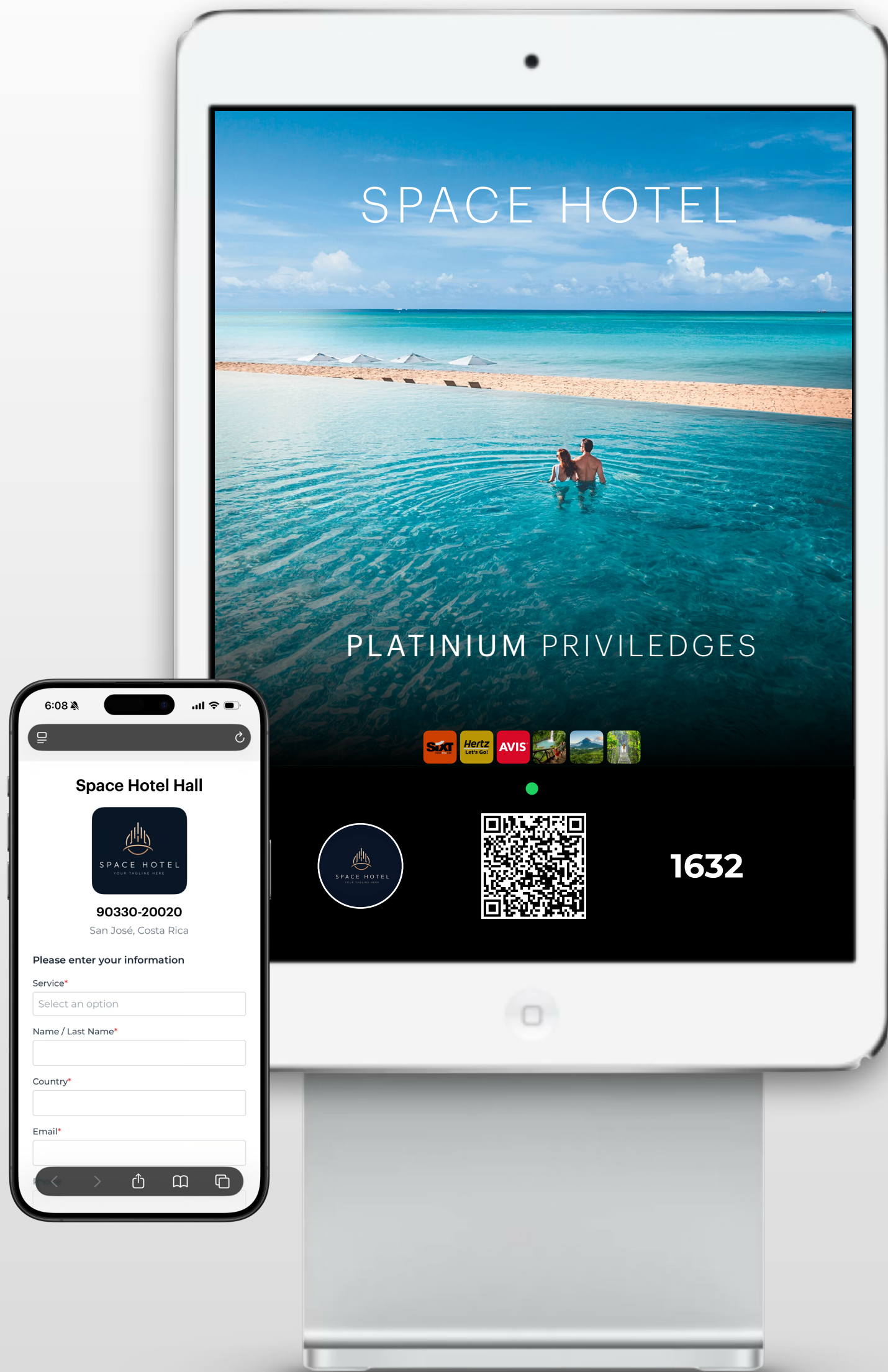
ID Posición

Selector de Servicios

Metadatos del cliente

Código Promocional, ID, Hab #...

Botones FAB   



Telepresencia SALUD

Fixed Sticker



iPad & Android Tablet



Video Kiosk Display



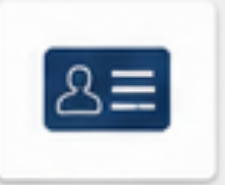
Escanear QR



Información de la clínica



Selección de servicio



Captura de datos



Códigos y promociones



Botones de acción

Telepresencia

HUMANA



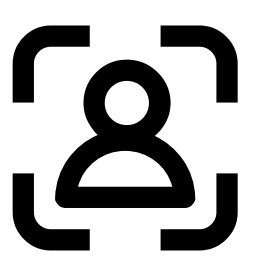


Please enter your contact details

Al pulsar en Video Kiosk se abre una página intermedia que pide el PIN para sincronizar los dispositivos!

Conecta con uno de nuestros asesores y habla por tu celular.



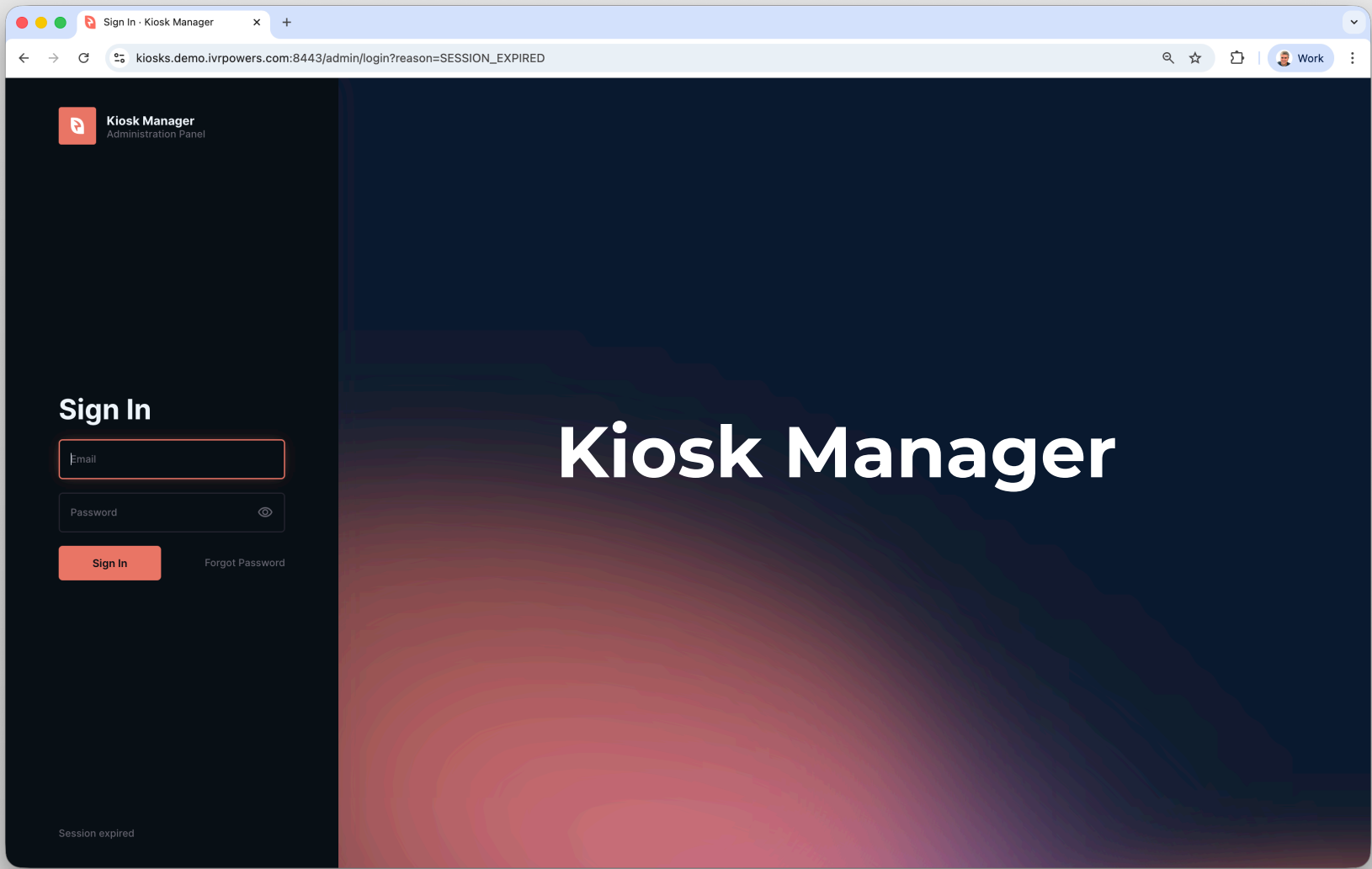


#1203

Kiosco Plaza Neo

Descripción

 Centro Pacifico



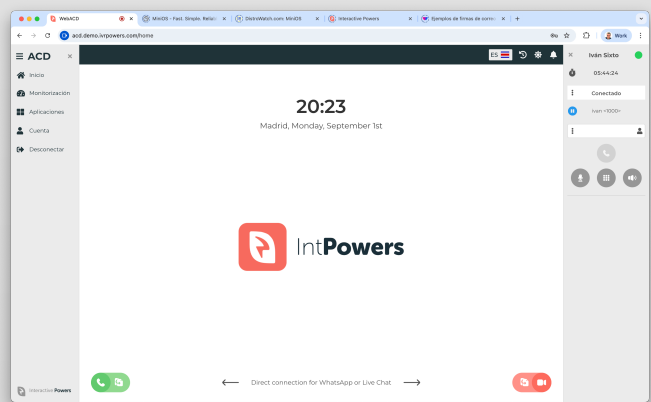
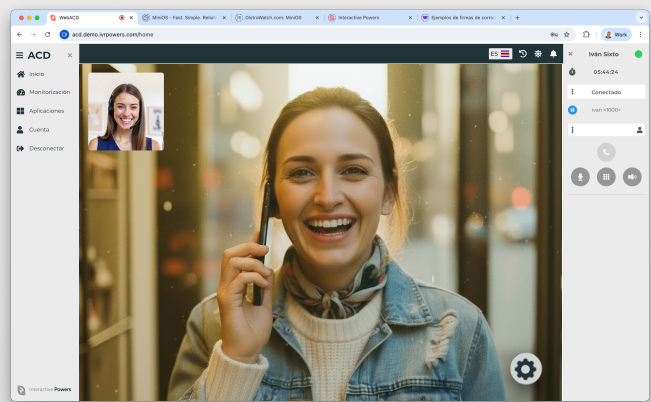
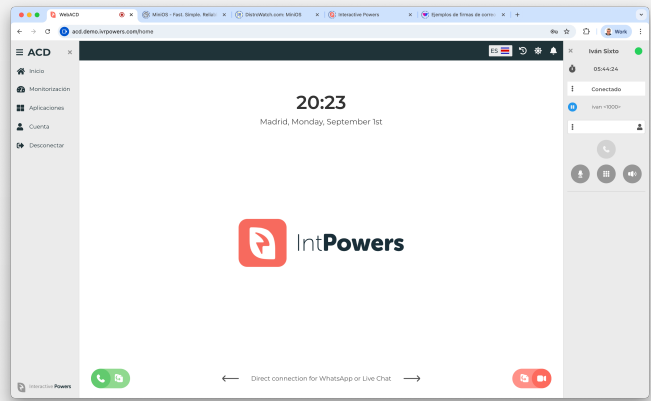
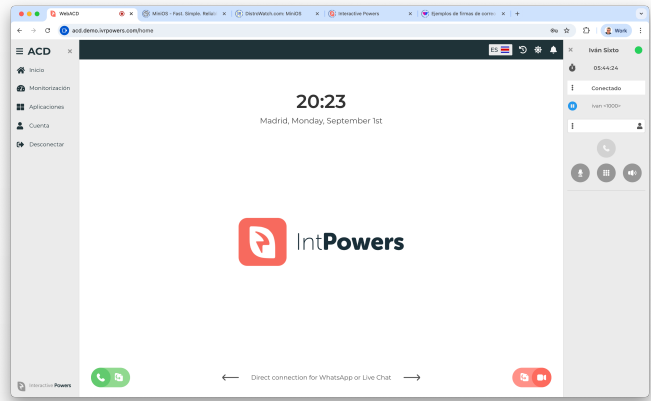
Contact Center
24x7, Perfiles, Turnos,...

Web ACD

Genesys, GoContact, Cisco, Five9...



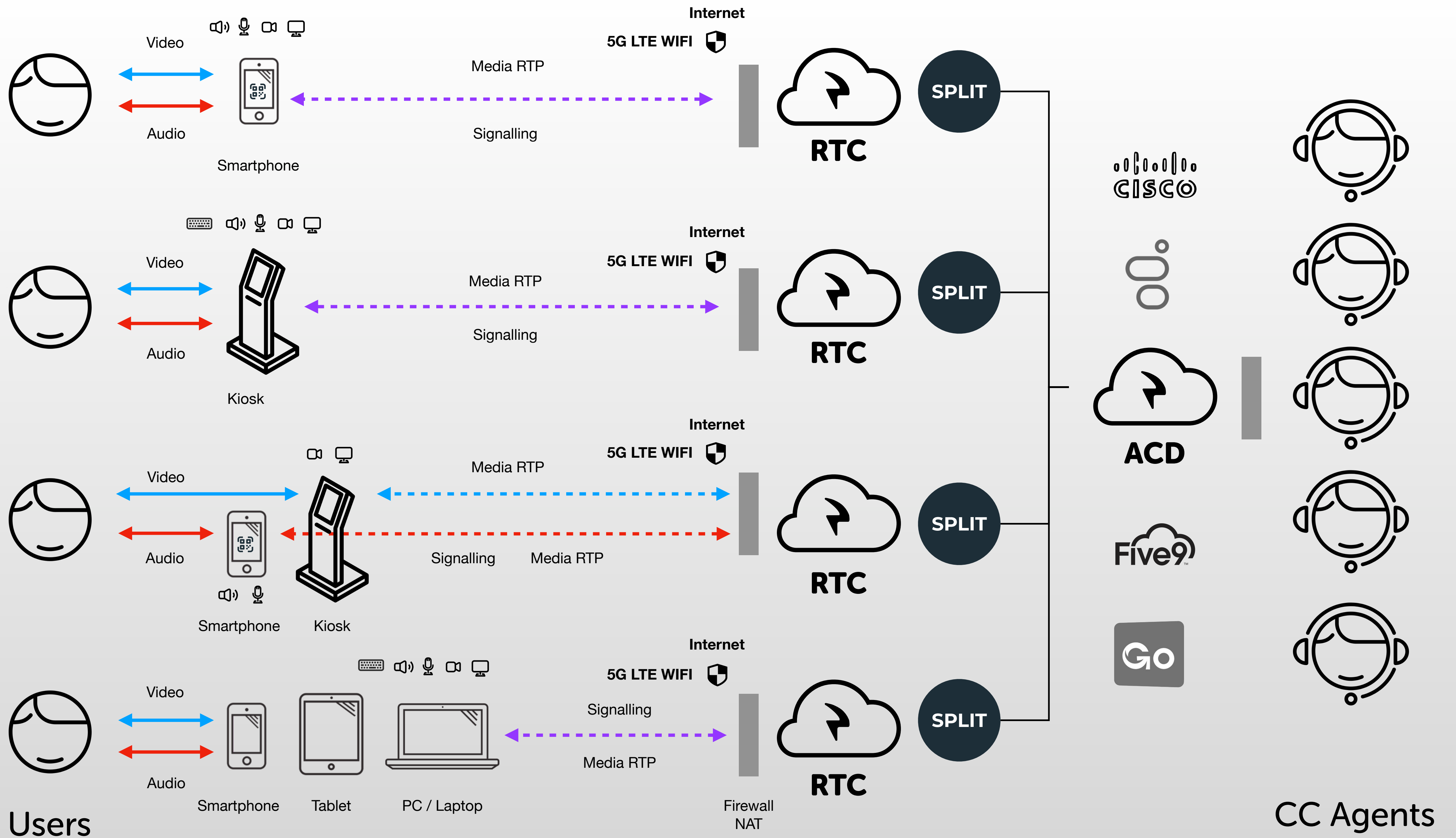
**Distribución
Automatica
Inteligente**



Video Agentes de Atención Directa

Red de Puntos Phygital





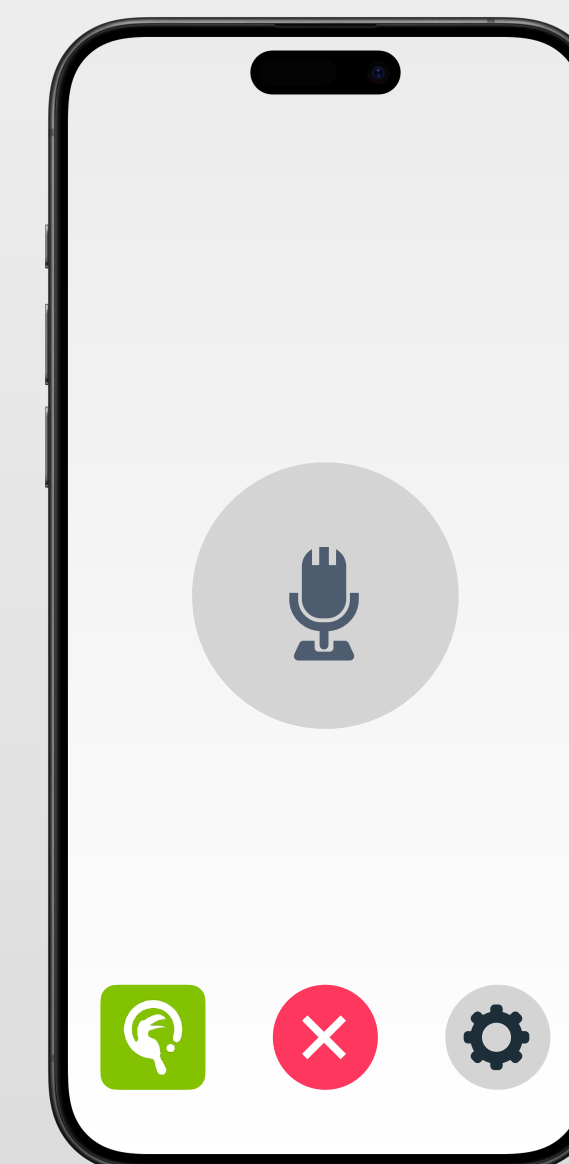


Telepresencia

HUMANA



Multimodal



Audio Privacy

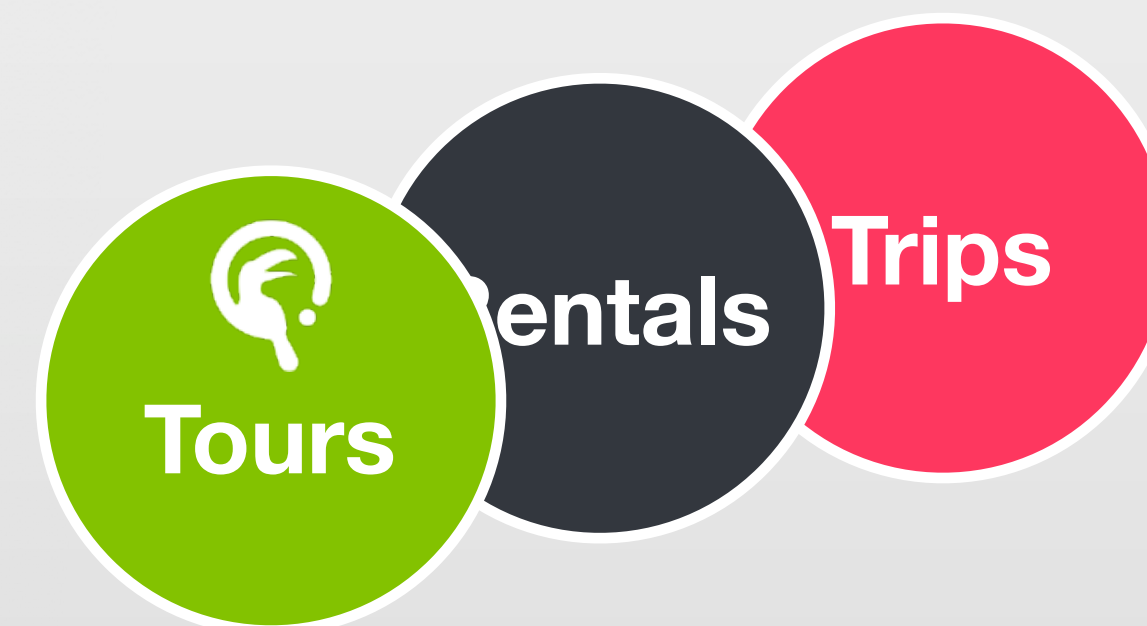


Telepresencia

HUMANA



Multibranding



TM



Telepresencia HUMANA



Video Ultra HD



High Quality Video

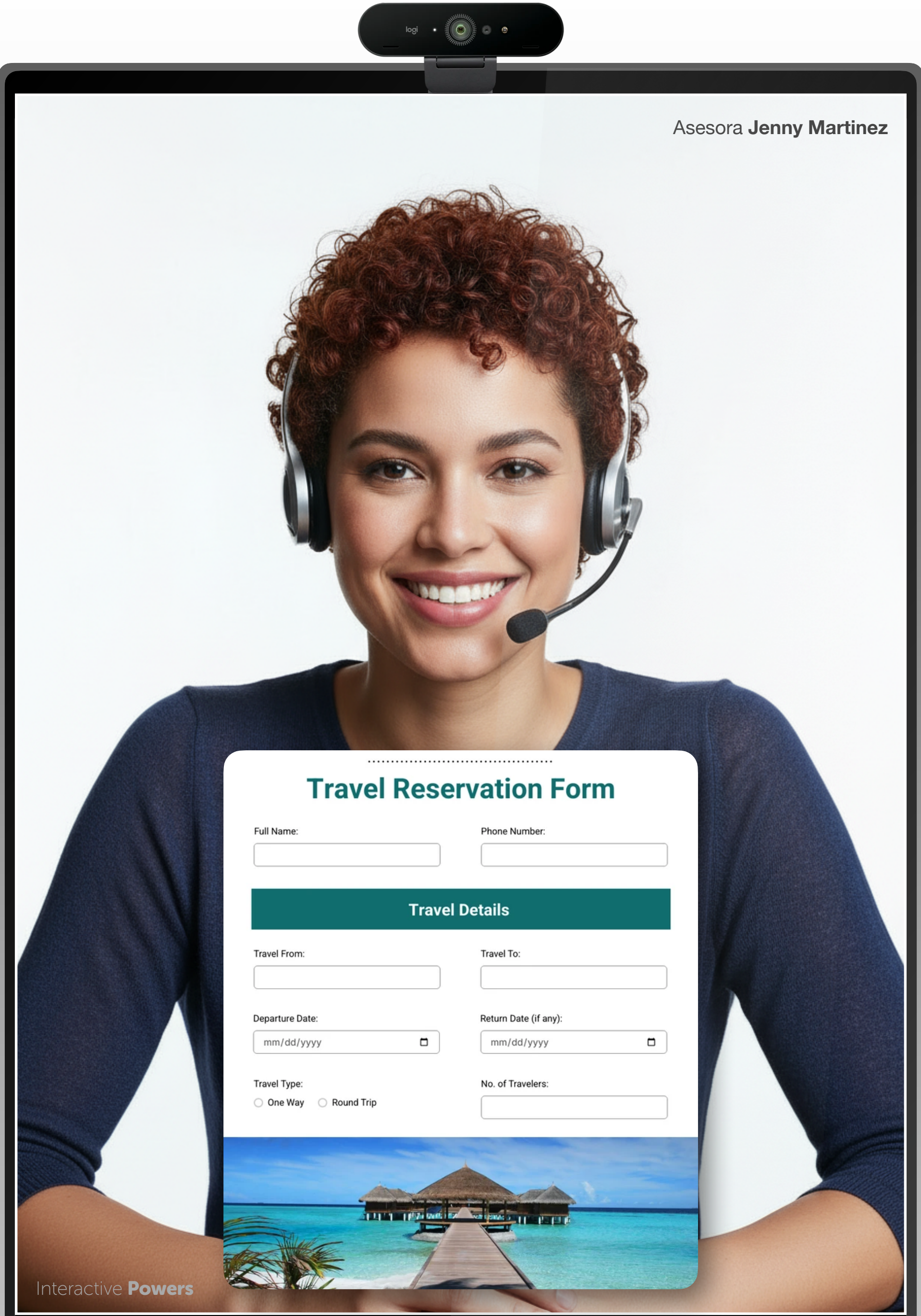


Telepresencia

HUMANA

logi

Asesora **Jenny Martinez**



Travel Reservation Form

Full Name:

Phone Number:

Travel Details

Travel From:

Travel To:

Departure Date:

Return Date (if any):

Travel Type:

☐ One Way ☐ Round Trip

No. of Travelers:



Interactive **Powers**

Remote Viewer

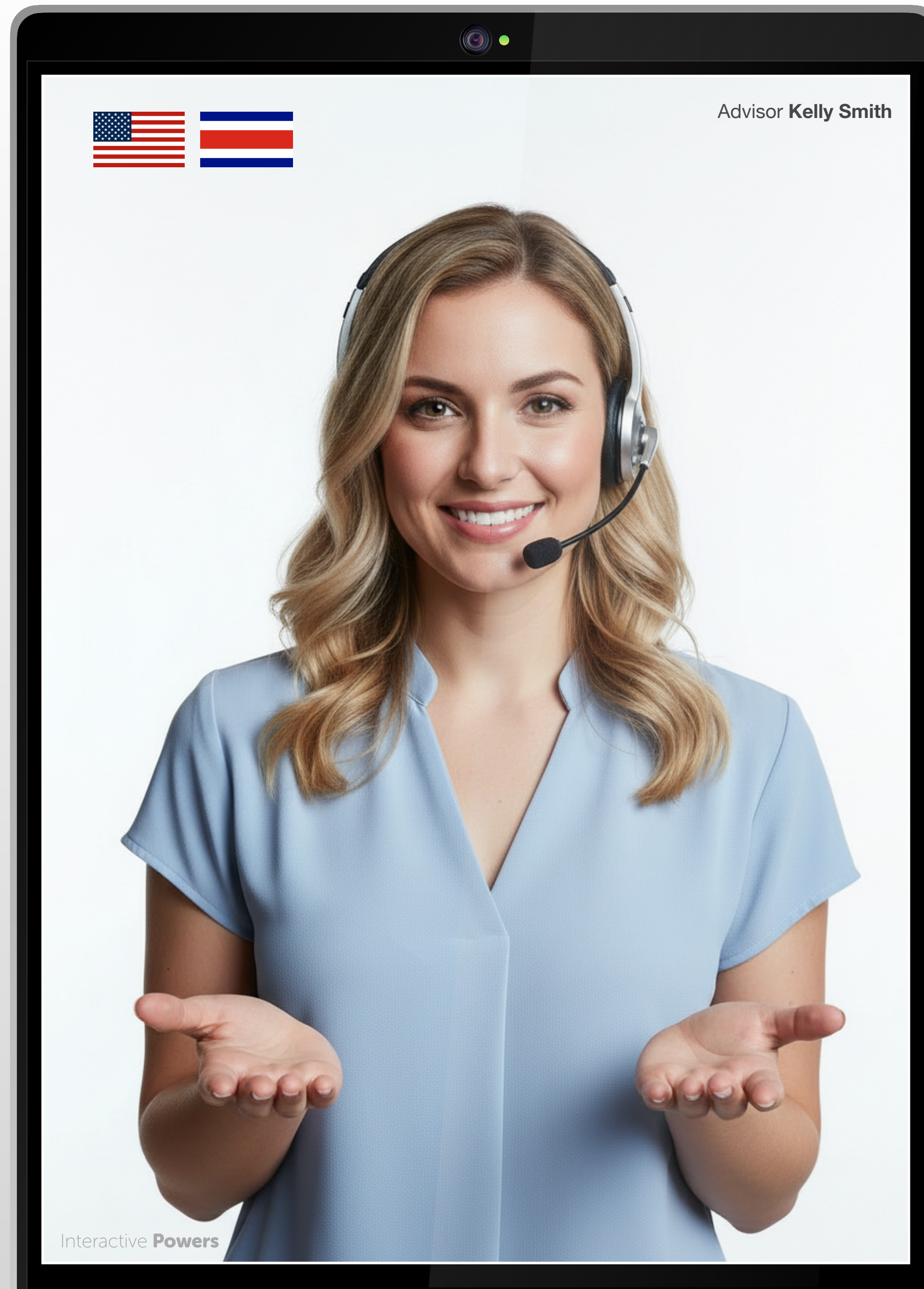


Agent Screen Sharing



Telepresencia

HUMANA



ACD Routing

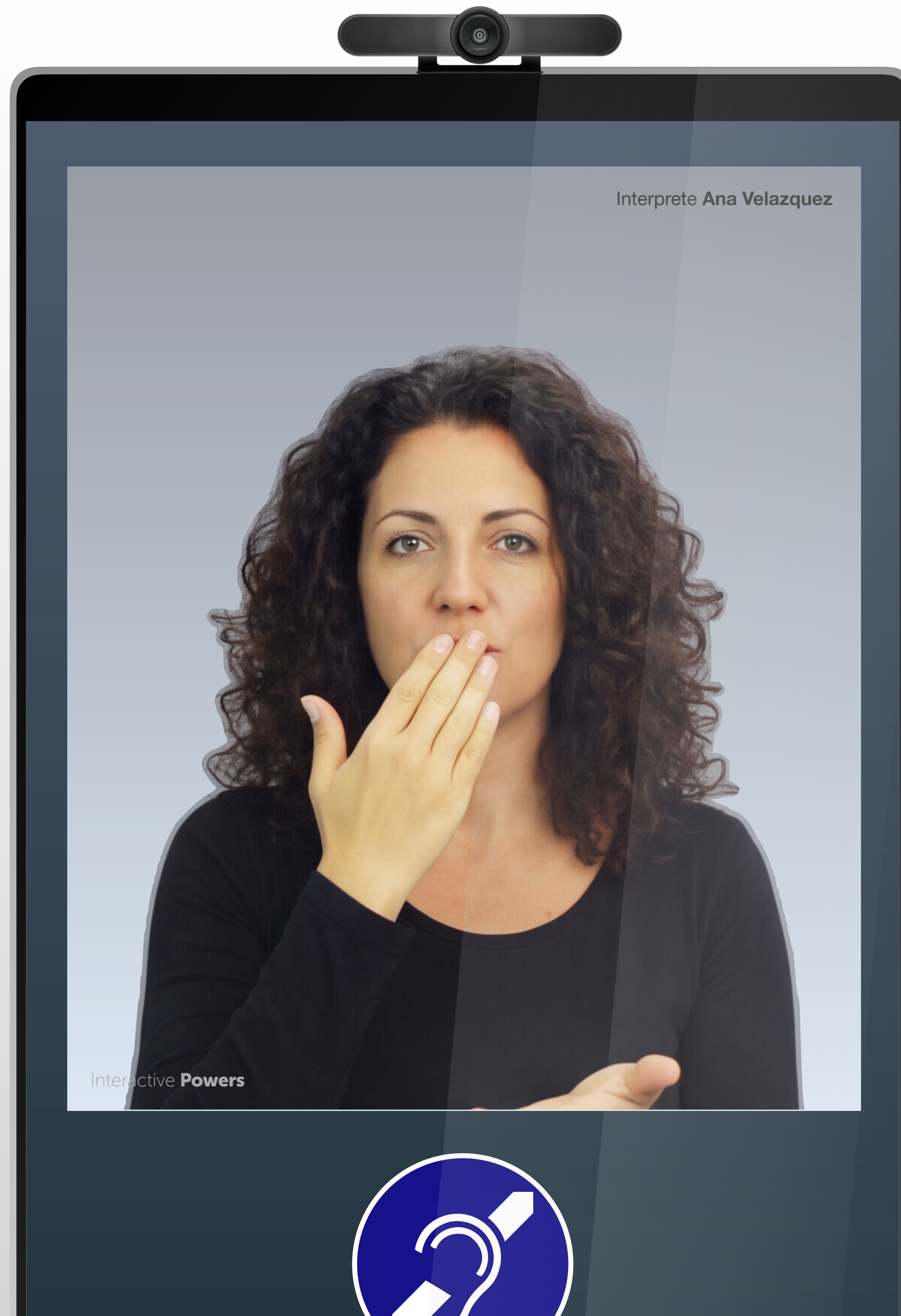


Real Time Connection



Telepresencia

HUMANA



Deaf Interpreter



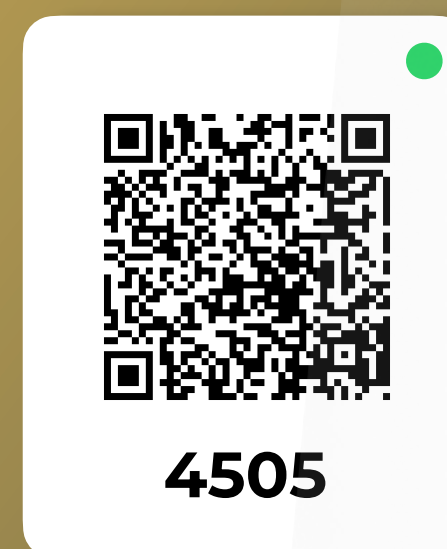
Servicios de Inclusión





Telepresencia

HUMANA



Please scan the QR code and select your service.
Enter the PIN below to connect with an agent.



White Label

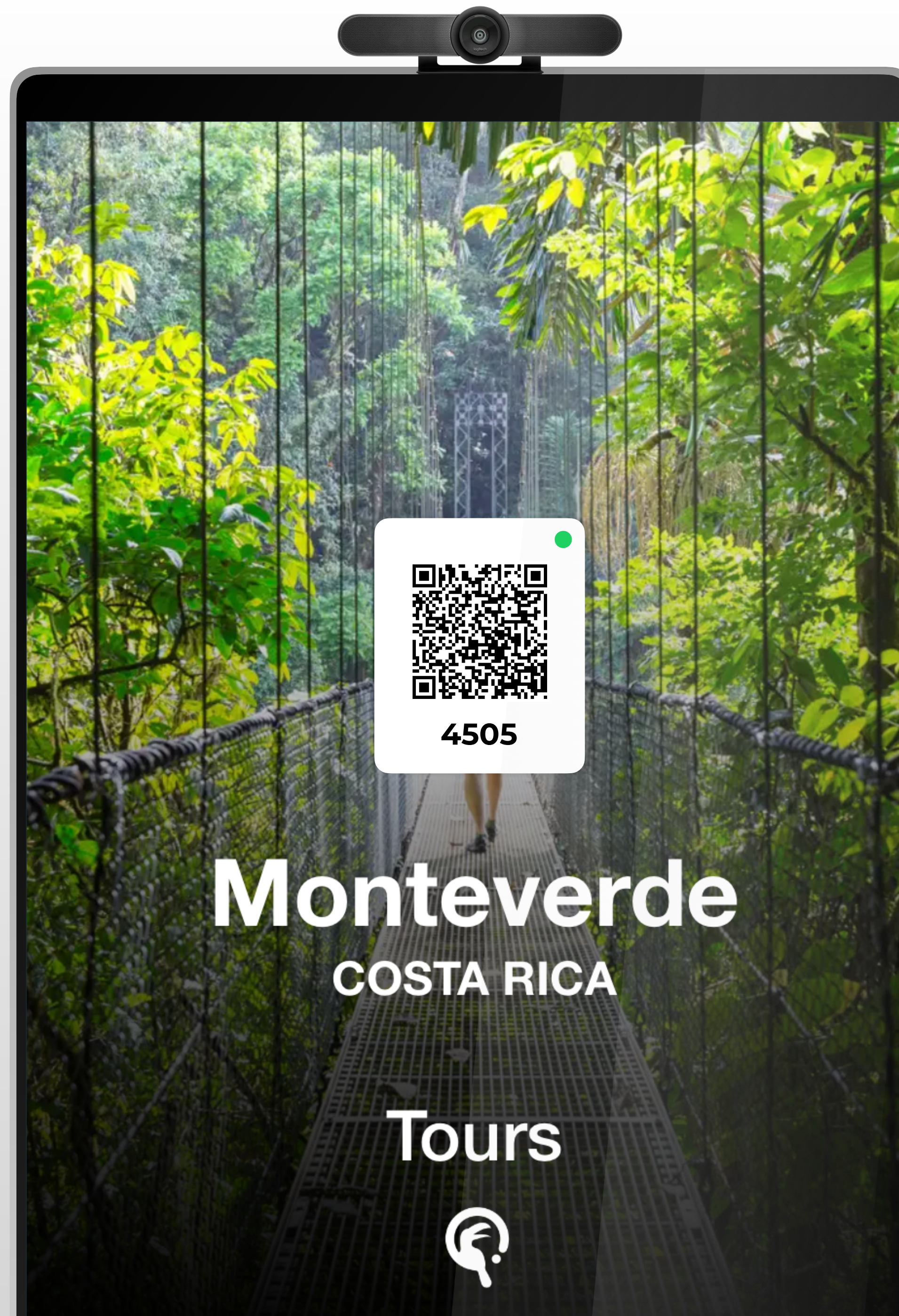


Your Brands...

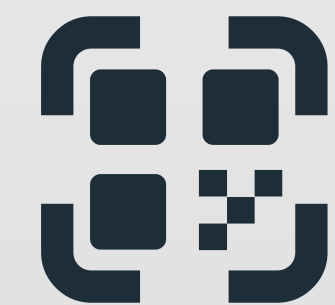


Telepresencia

HUMANA



QR Modes

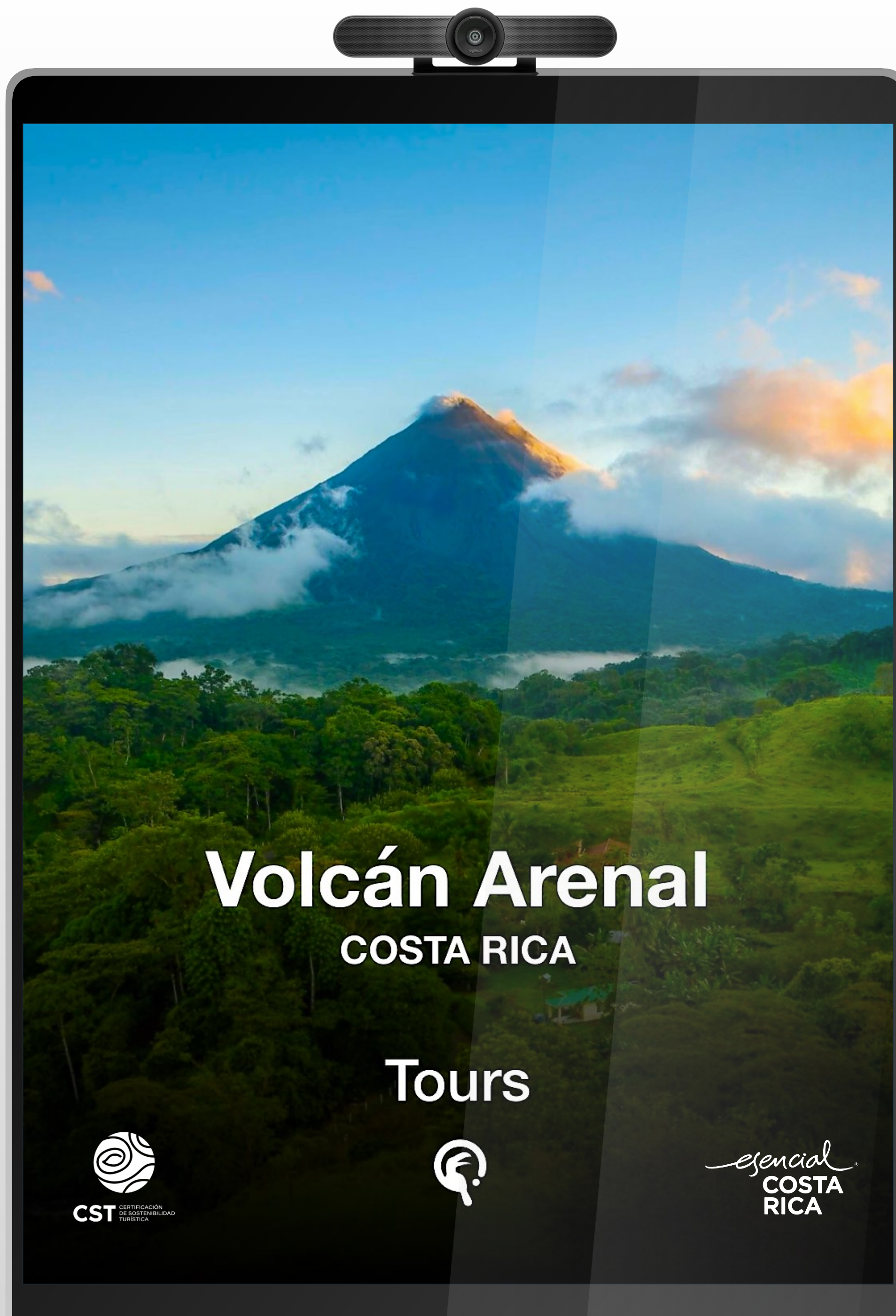


Dynamic Data Collection

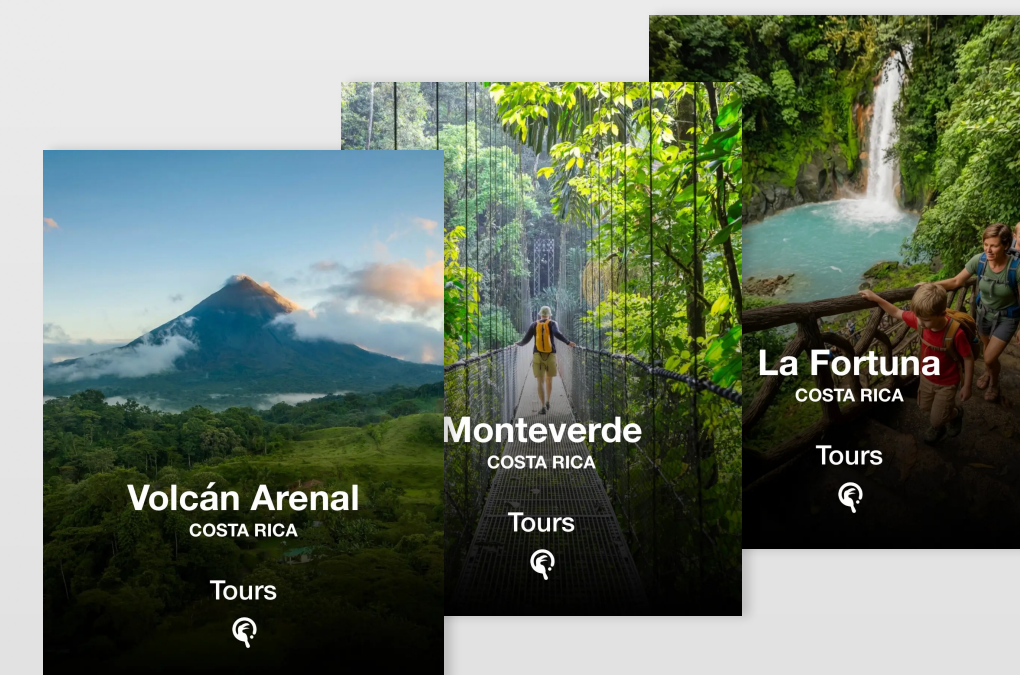


Telepresencia

HUMANA



ADS Carousels

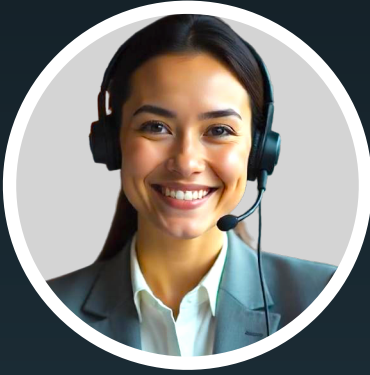








7830



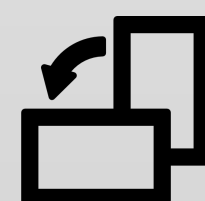
Interactive Powers



Rent a Car



16:9



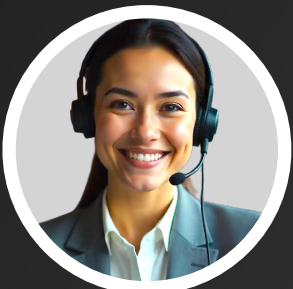
9:16



RENT THE CAR









3500

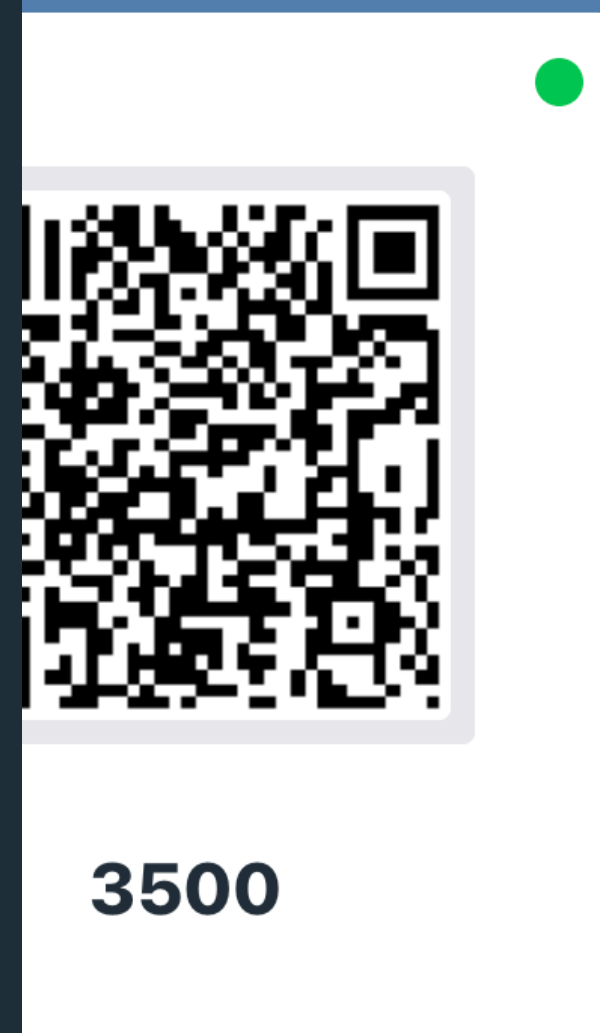
Interactive Powers

Telepresencia MULTIMODAL

Interactive **Powers**

Captura de datos, Multi-servicios y Selector Multimodal

Los clientes envían los datos de contacto desde su smartphone, permitiendo elegir a continuación el modo de conexión: Kiosco (pantalla), Llamada digital (voz), Videollamada móvil, WhatsApp...



to contact an agent and complete
m. You can speak through your
ne while interacting here.



#Kiosco
Descripción | Localización

Selector de Servicios ▼

Campos de Metadatos
Nombre
Email, Teléfono, ID...
Código Promo

 **Video Kiosk**

 **Voice Call**

 **Video Call**

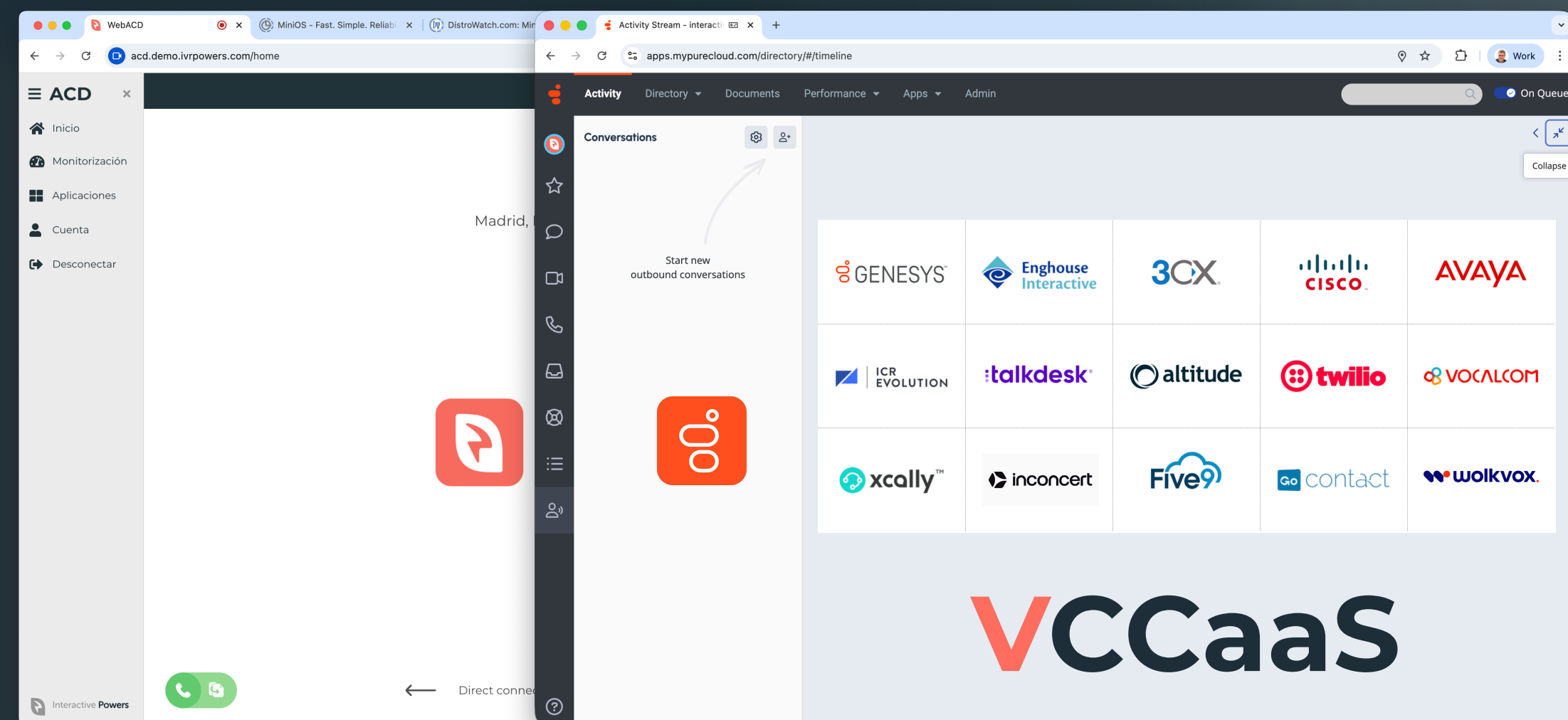
 **WhatsApp**

- 
- A man with a beard and mustache, wearing a dark blue suit, white shirt, and a red patterned tie, is holding a black smartphone to his ear. He is smiling slightly and looking towards the camera. The background is a blurred car dealership with various cars on display, including a red sports car. The lighting is bright and modern.
- 🖥️ Video Kiosco
 - 📞 Video llamada Directa
 - ☎️ Llamada Digital
 - 💬 WhatsApp...

Los usuarios conectan a través de su propio **smartphone** para tener alta calidad de audio y privacidad. La pantalla digital es un soporte para ver el agente o una pantalla compartida en tiempo real.

Teleasistencia Telesoporte Televenta

Los asesores, supervisores, vendedores pueden trabajar desde laptops, computadoras, tablets PC -Mac, solo con navegadores web y acceso Internet!



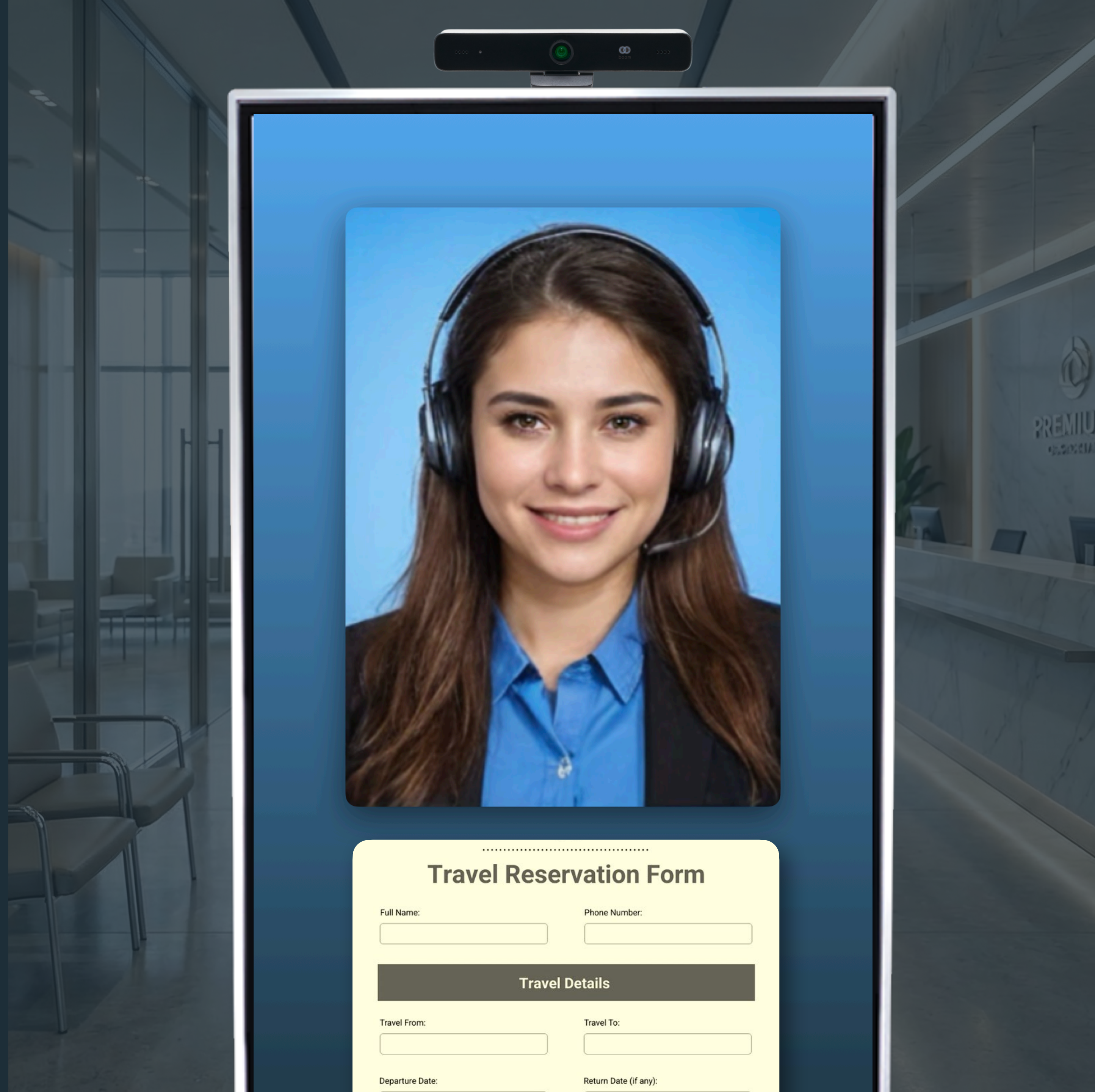
Video Identificación Anti-Fraude digital, Anti-Deepfakes...

Los asesores saben que el cliente está en modo presencial, su ID ha sido verificado en la sucursal pero el asesor puede solicitar control visual.



Screen Sharing: Compartición Directa para Control Visual

Los clientes pueden verificar visualmente cualquier documento animado, pedido, o contrato en vivo con el asesor. Esto evita errores en sus datos y la necesidad de repetir el proceso. Al finalizar la interacción, tienen la seguridad de que todo es correcto.



Travel Reservation Form

Full Name:

Phone Number:

Travel Details

Travel From:

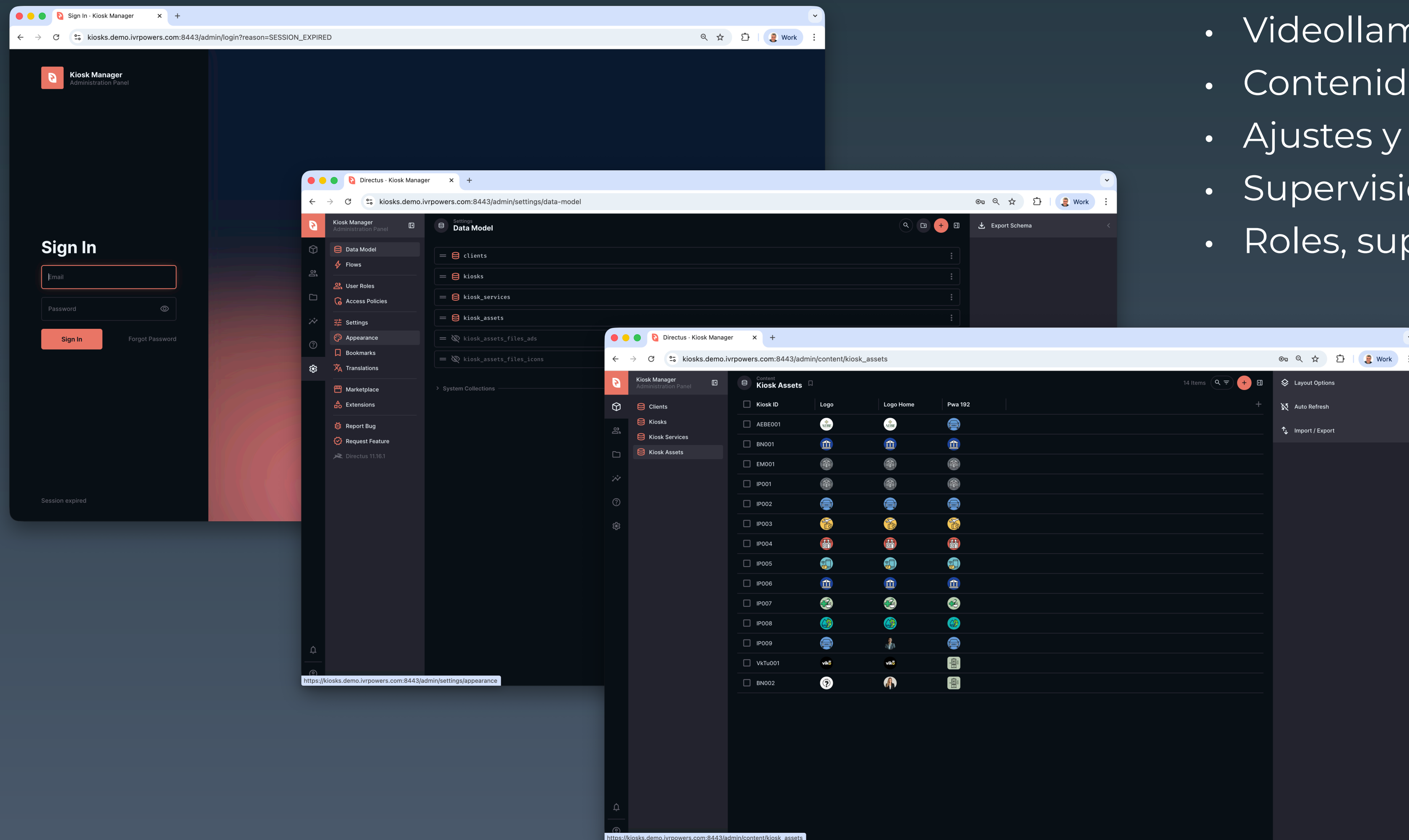
Travel To:

Departure Date:

Return Date (if any):

Kiosk Manager - Gestión Centralizada

- Videollamadas / Llamadas / WhatsApp
- Contenidos, iconos, logotipos, ads...
- Ajustes y configuración
- Supervisión de la red
- Roles, supervisor



**Oficinas
Concesionarios
Locales Comerciales**



Agentes Distribuidos

Aprovecha asesores disponibles de centros locales

Centro de Contacto



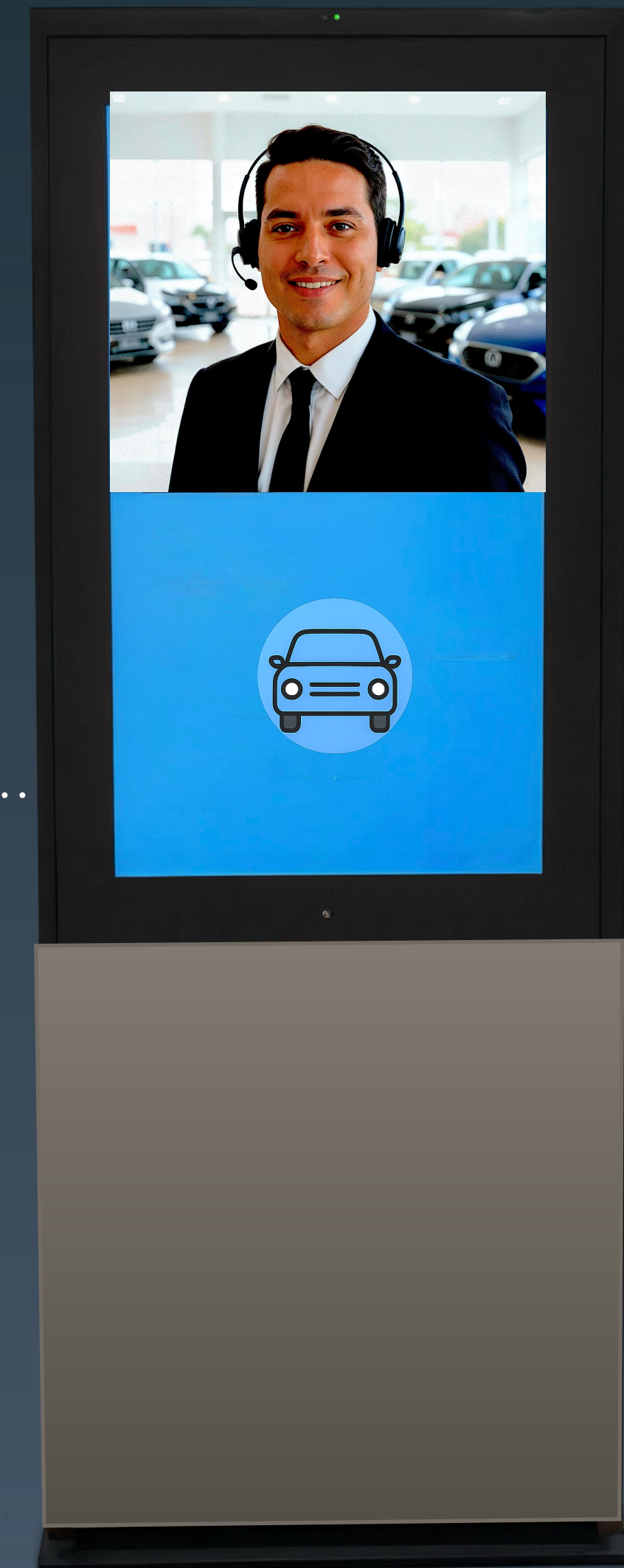
Agentes Centralizados

Maximiza operativa con más turnos y externalización



Internet

WIFI | 5G | LTE

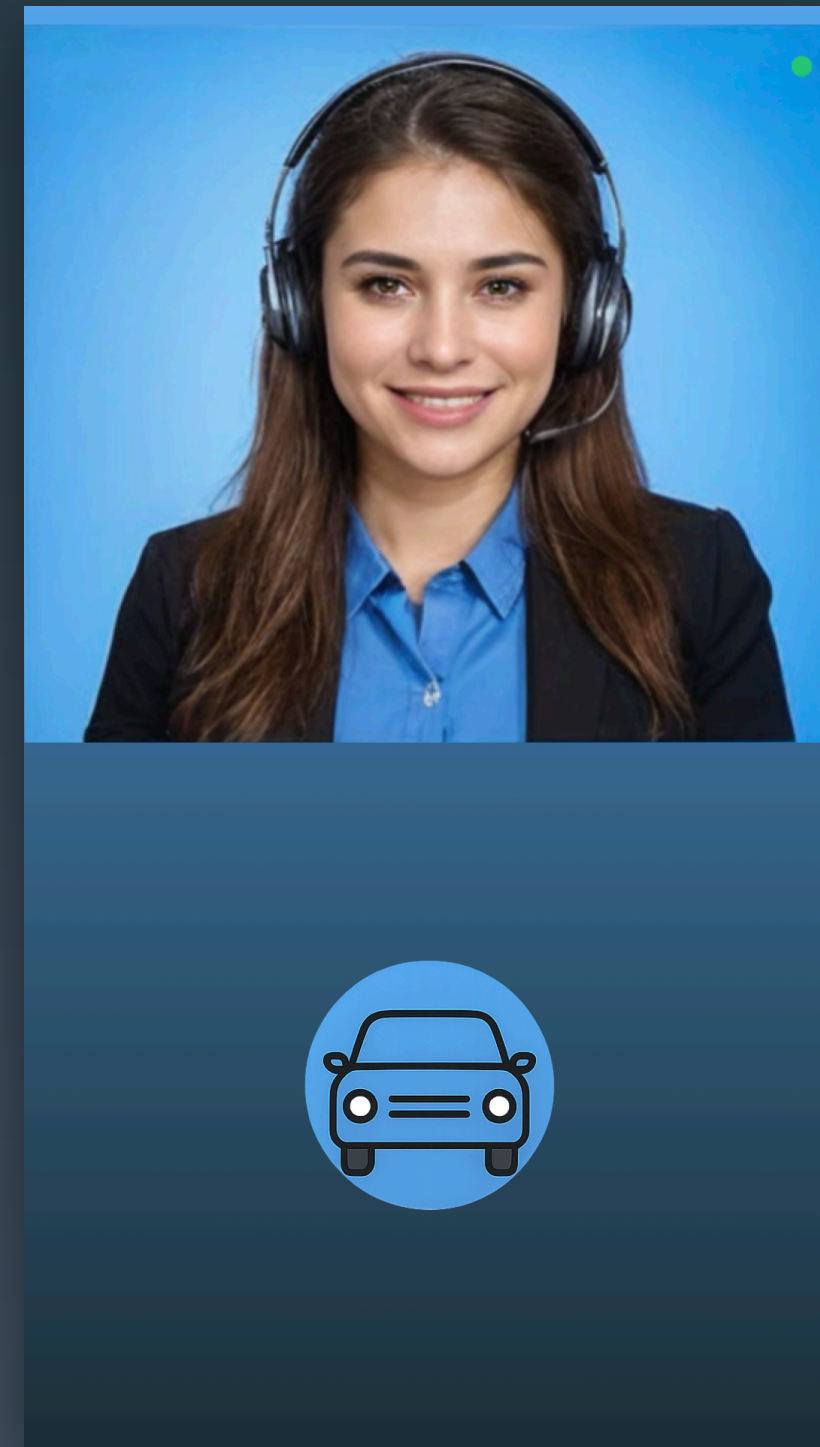


Telepresencia

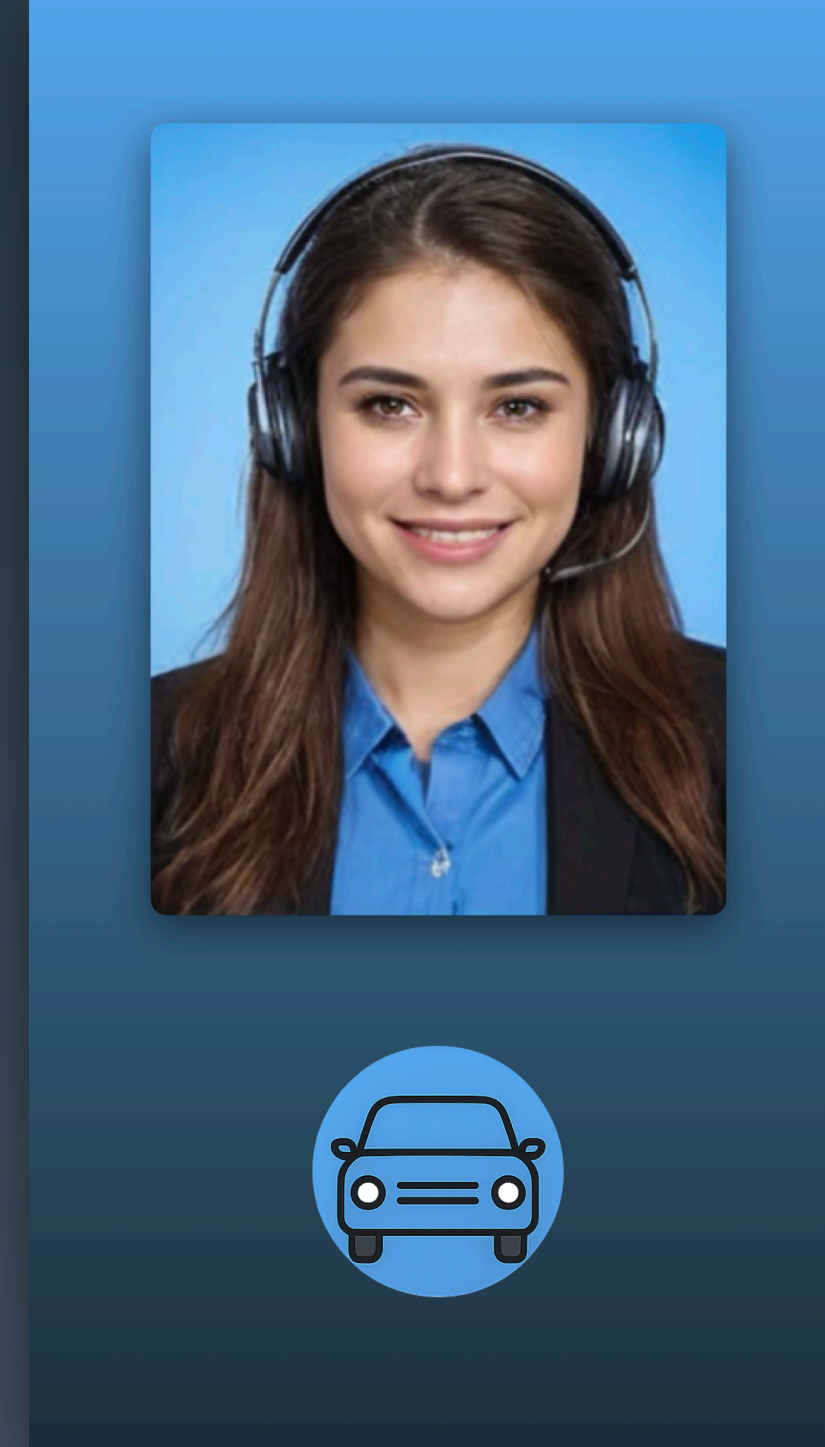
Kiosco - 9:16 Full HD



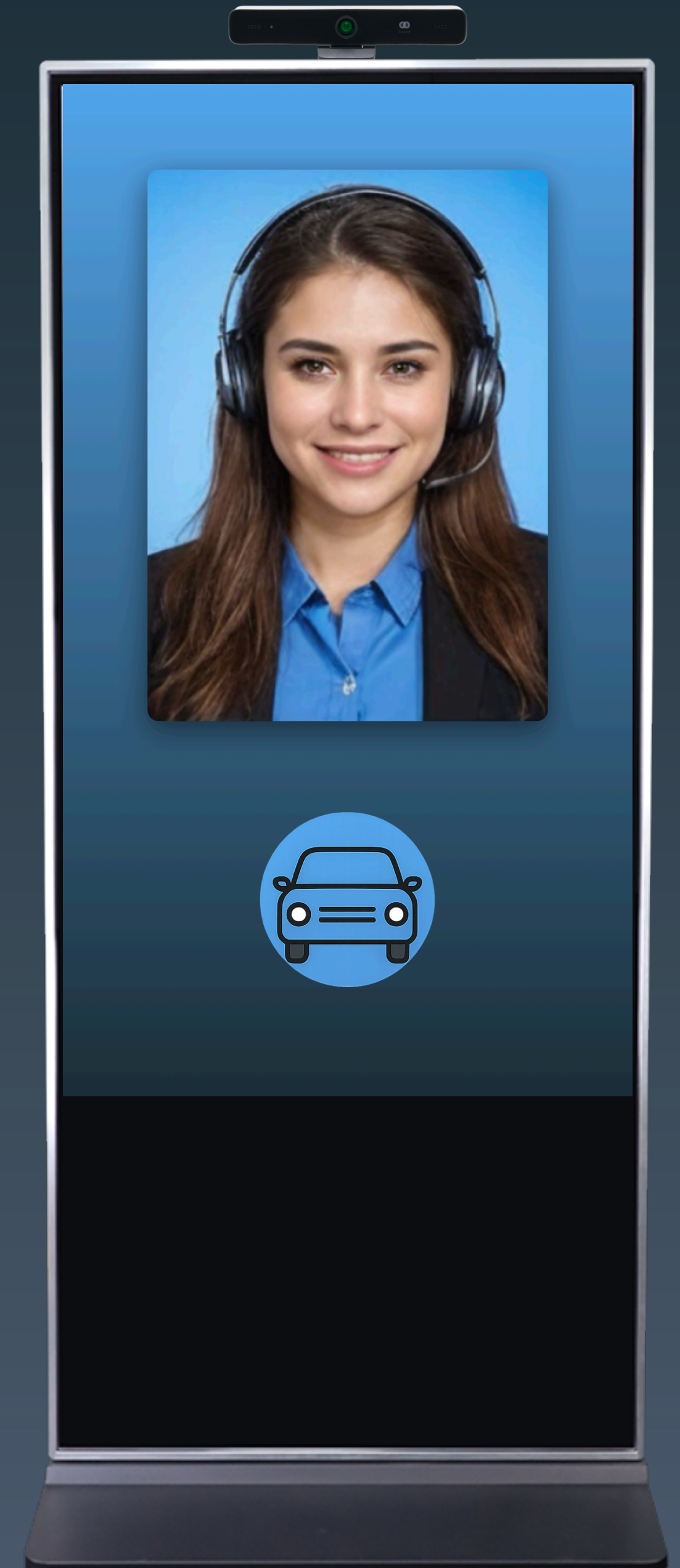
Mode **Full Screen**



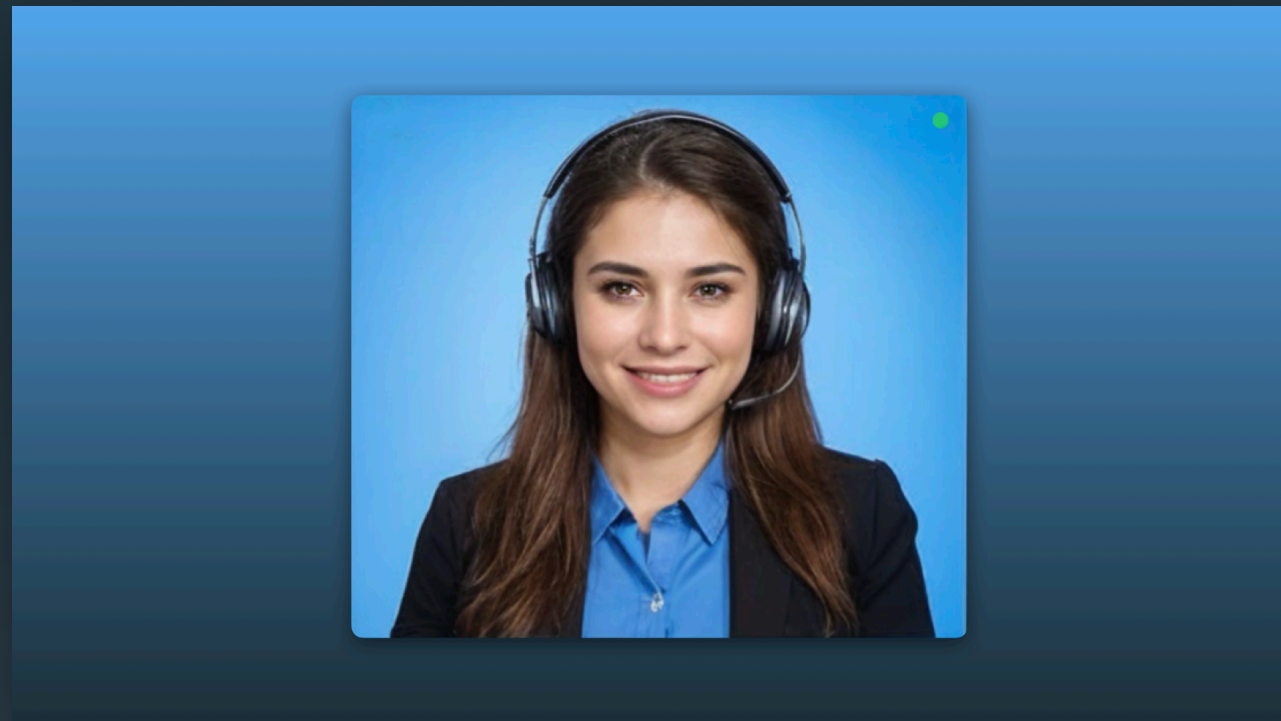
Mode **Half Screen**



Mode **Popup Screen**



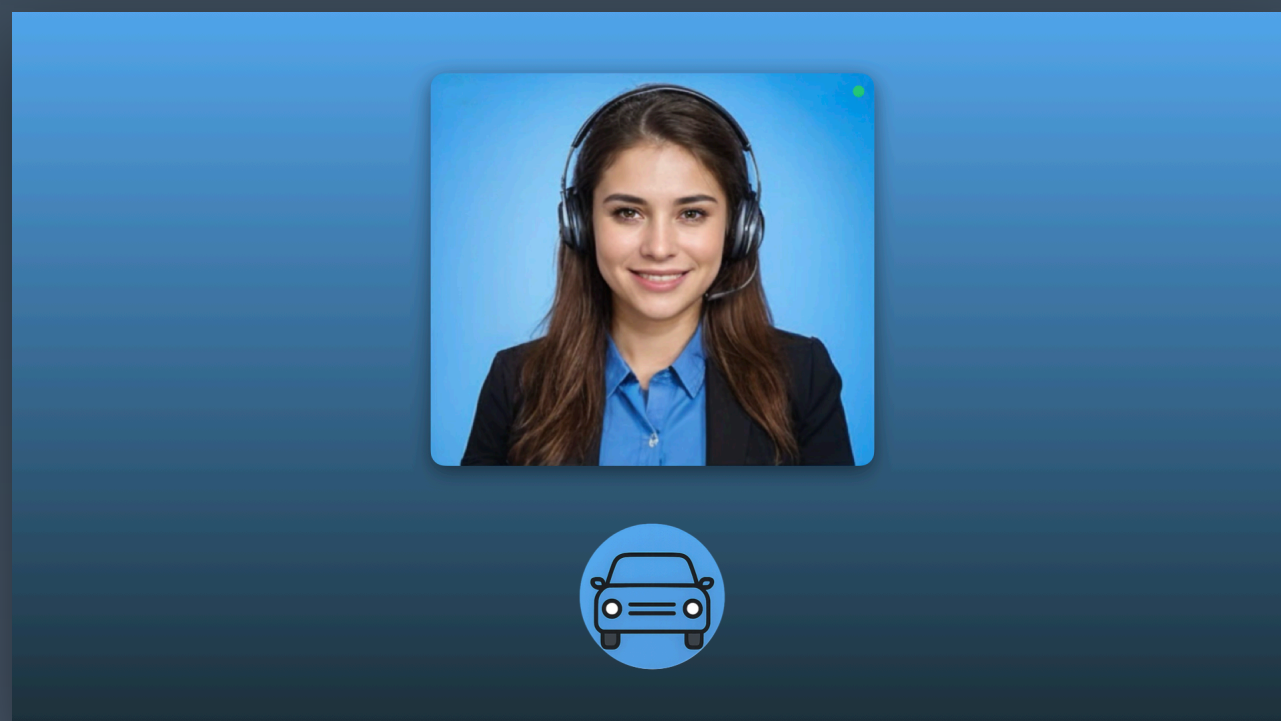
1080 x 1920



Mode **Half Screen**

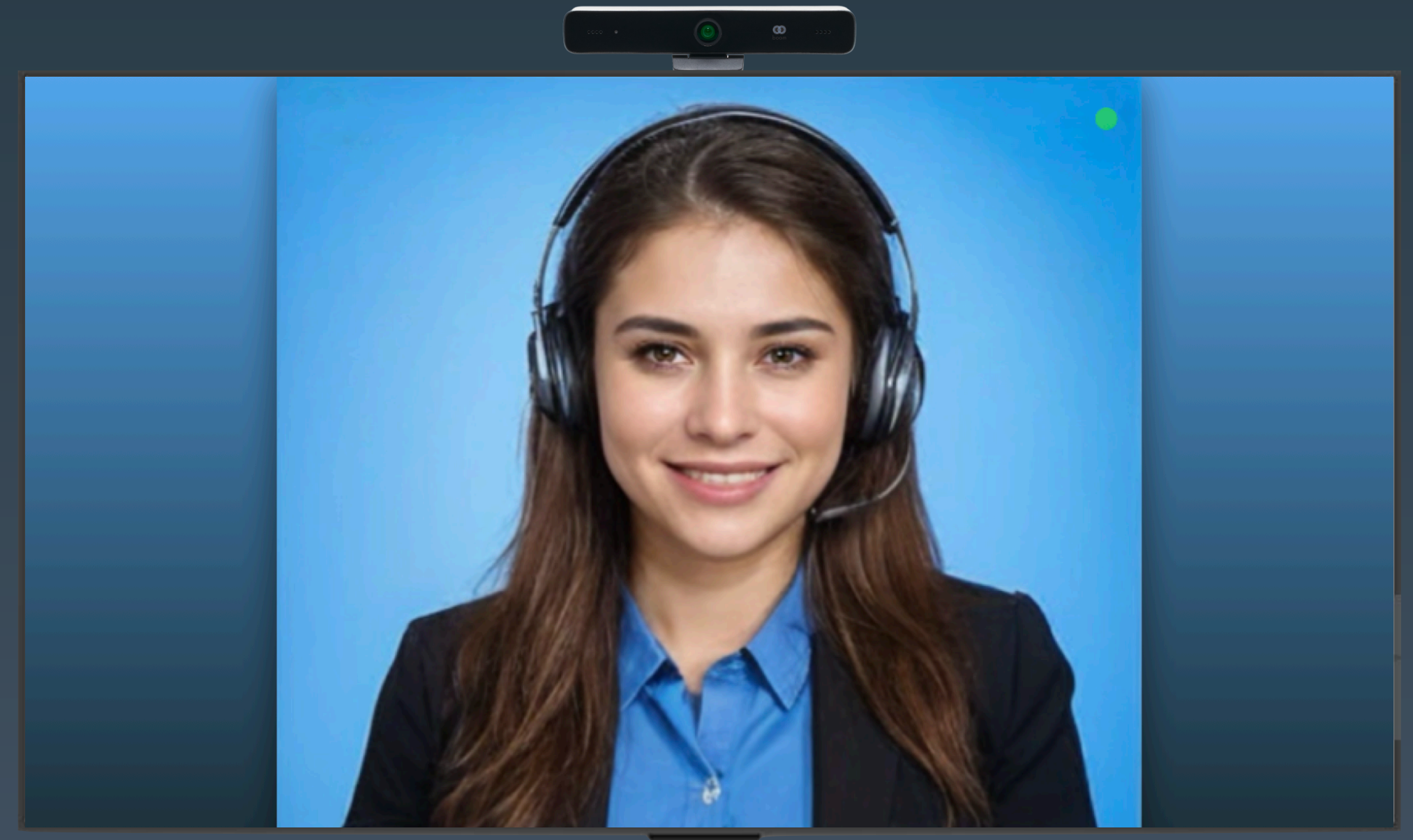


Mode **Full Screen**



Mode **Popup Screen**

Kiosco - 16:9 Full HD



1920 x 1080

Telepresencia SECTORES

Interactive **Powers**

Multiples Sectores y Procesos



Comercio



Finanzas



Telecom



Utilidades



Gobierno



Turismo



Automóvil

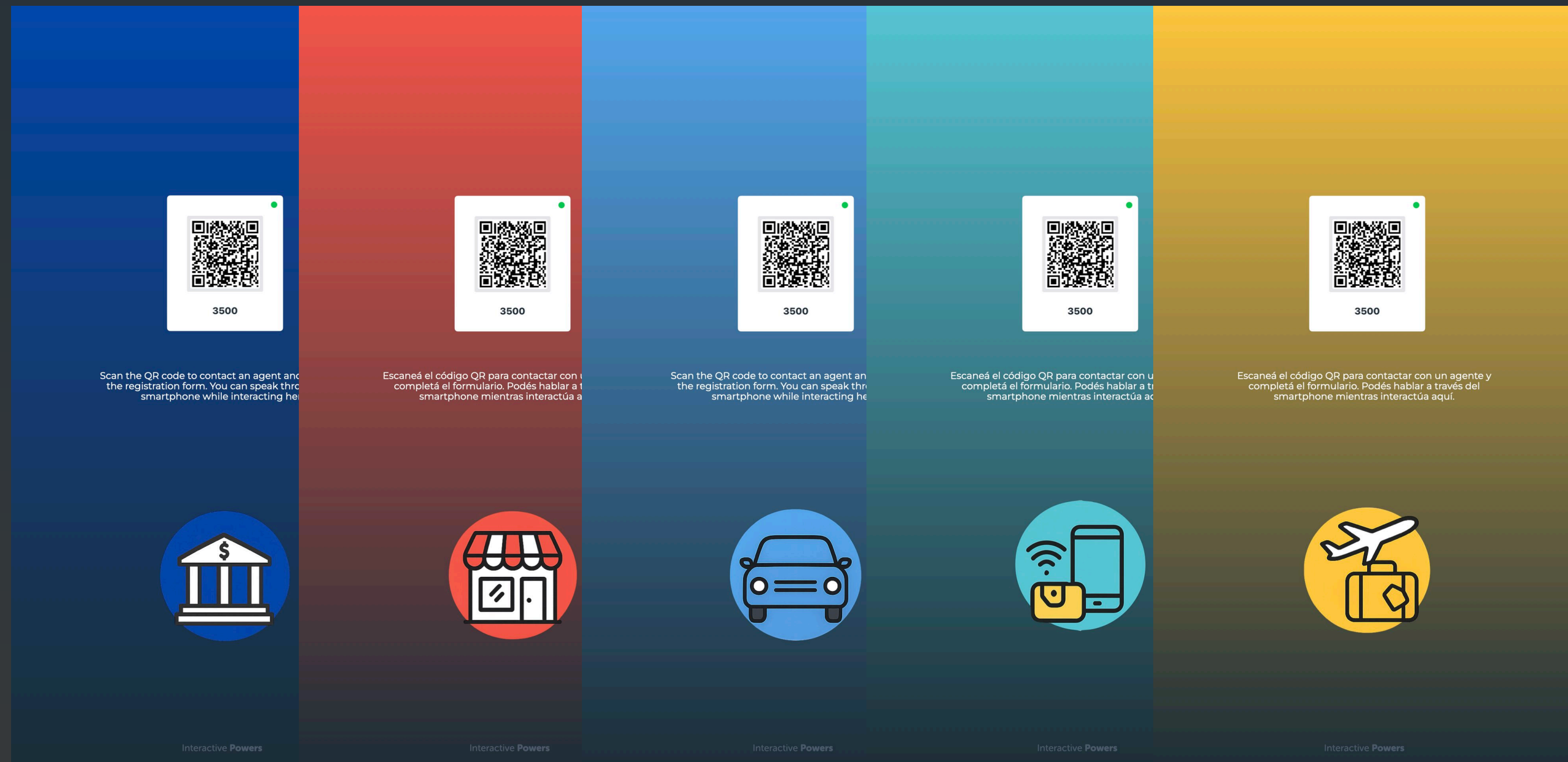


Salud



Personalización con logo y colores de la Empresa

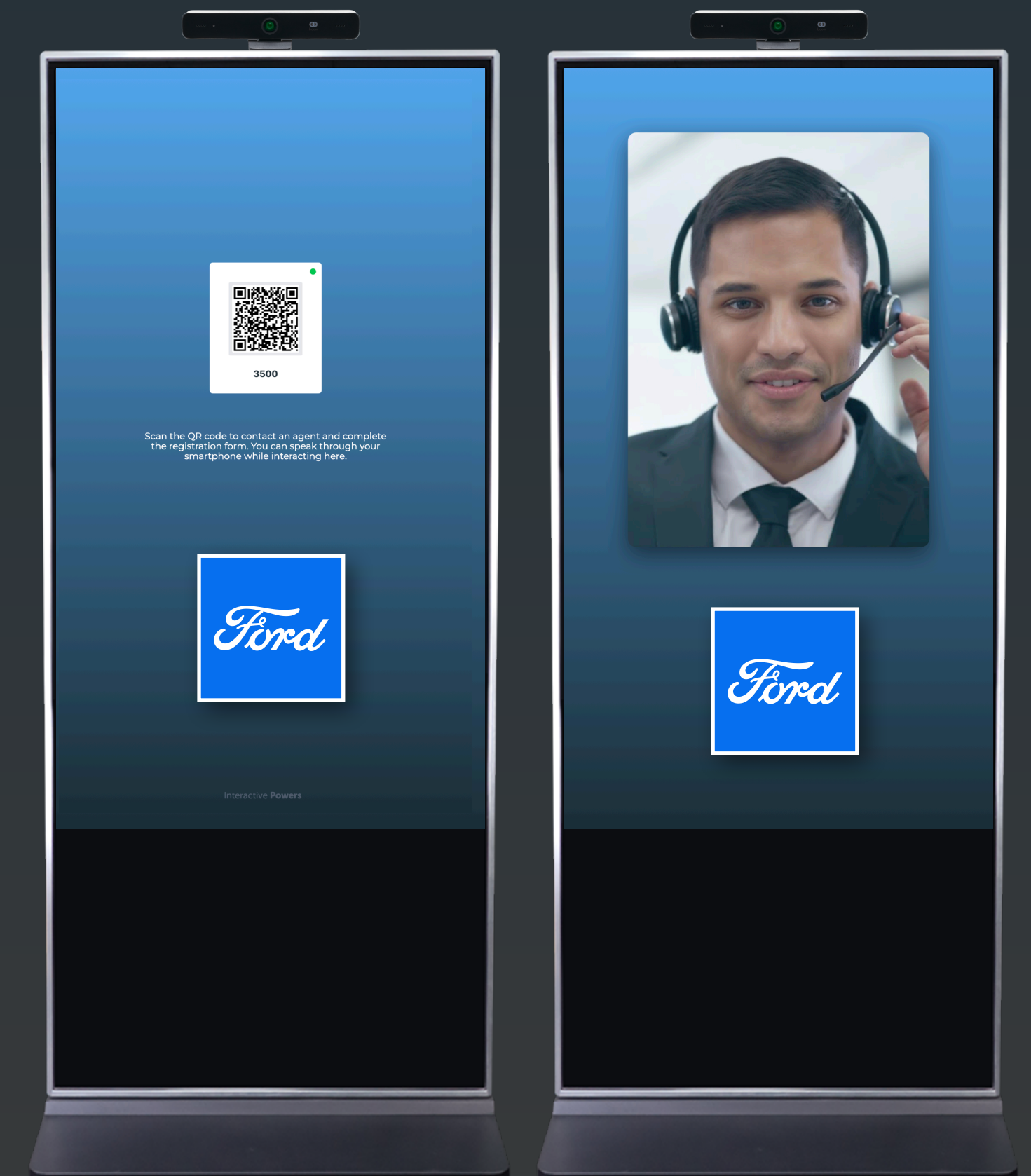
Para que los clientes valoren tu imagen de marca innovadora.



* Ejemplos de personalizaciones

Widgets Configurables y Personalizados

Colores, Logo, Texto, Disclaimer....



* Con su Logo corporativo

Gobierno

Educación, Municipios, Asistencia...



Salud

Hospitales, Clínicas, Seguros...



Turismo

Guías, Reservas, Tours...



Comercio

Personal Shopper, Soporte...



Telecom

Televenta, Asesoría, Soporte...



Utilidades

Contratos, Sucursales, Soporte...



Automóvil

Venta, Showroom, Post-venta





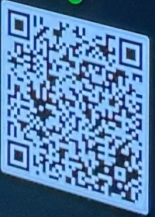
dollar.TM
CAR RENTAL



Let's do
this!



Hertz
Avis
Europcar
Alamo
dollar.
SIXT
Budget



5886

Interactive Powers

enterprise



Hertz
Avis
Europcar
Alamo
dollar.
SIXT
Budget



5886

Interactive Powers

SIXT
RENT THE CAR



Hertz
Avis
Europcar
Alamo
dollar.
SIXT
Budget



5886

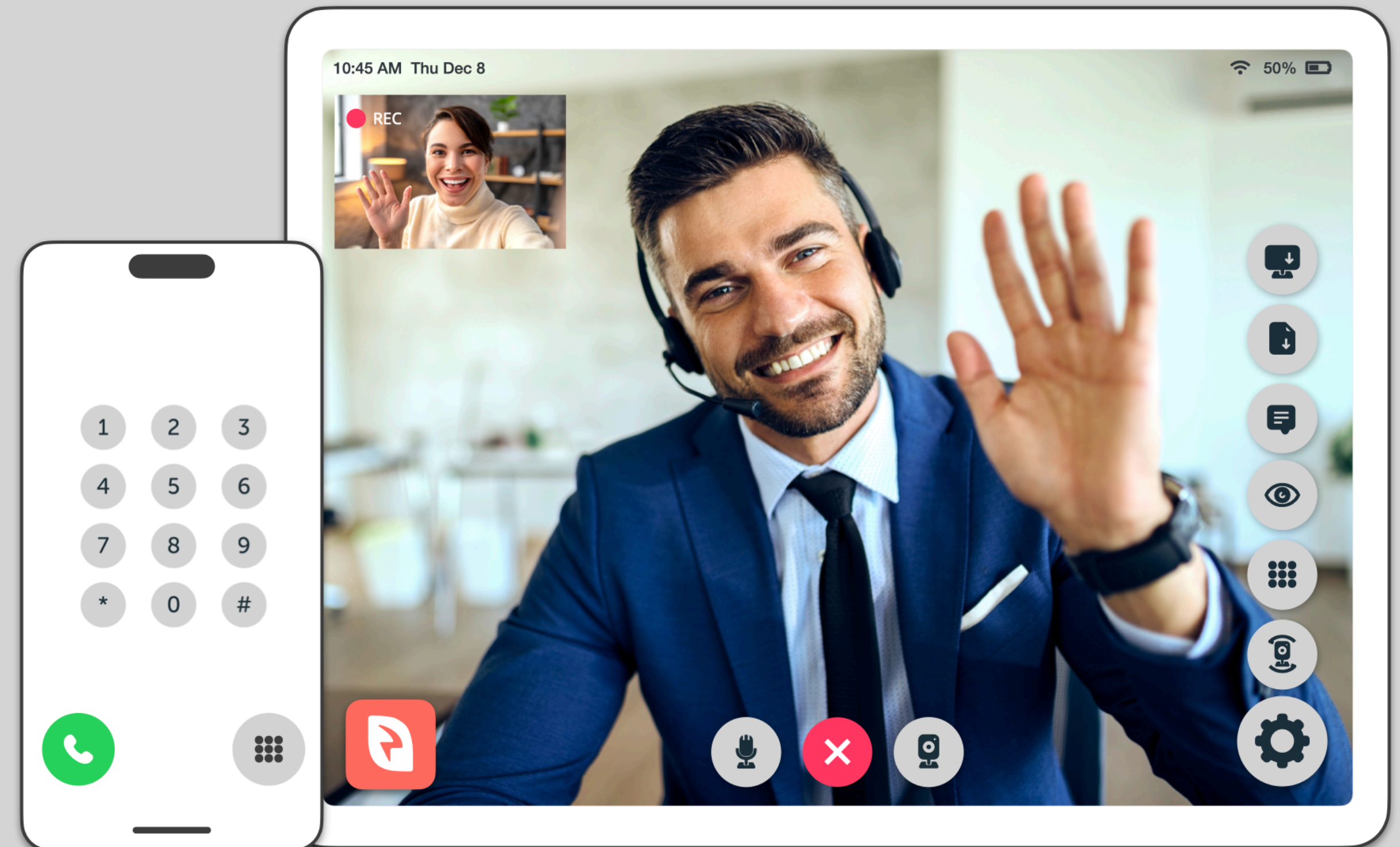
Interactive Powers

Finanzas

Banca, Créditos, Seguros



Conecta, Reinventa, Mejora...
Tus Centros de Contacto
Tus Canales Digitales
Tus Equipos





Int**Powers**