

Web ACD

User Guide - IntPowers

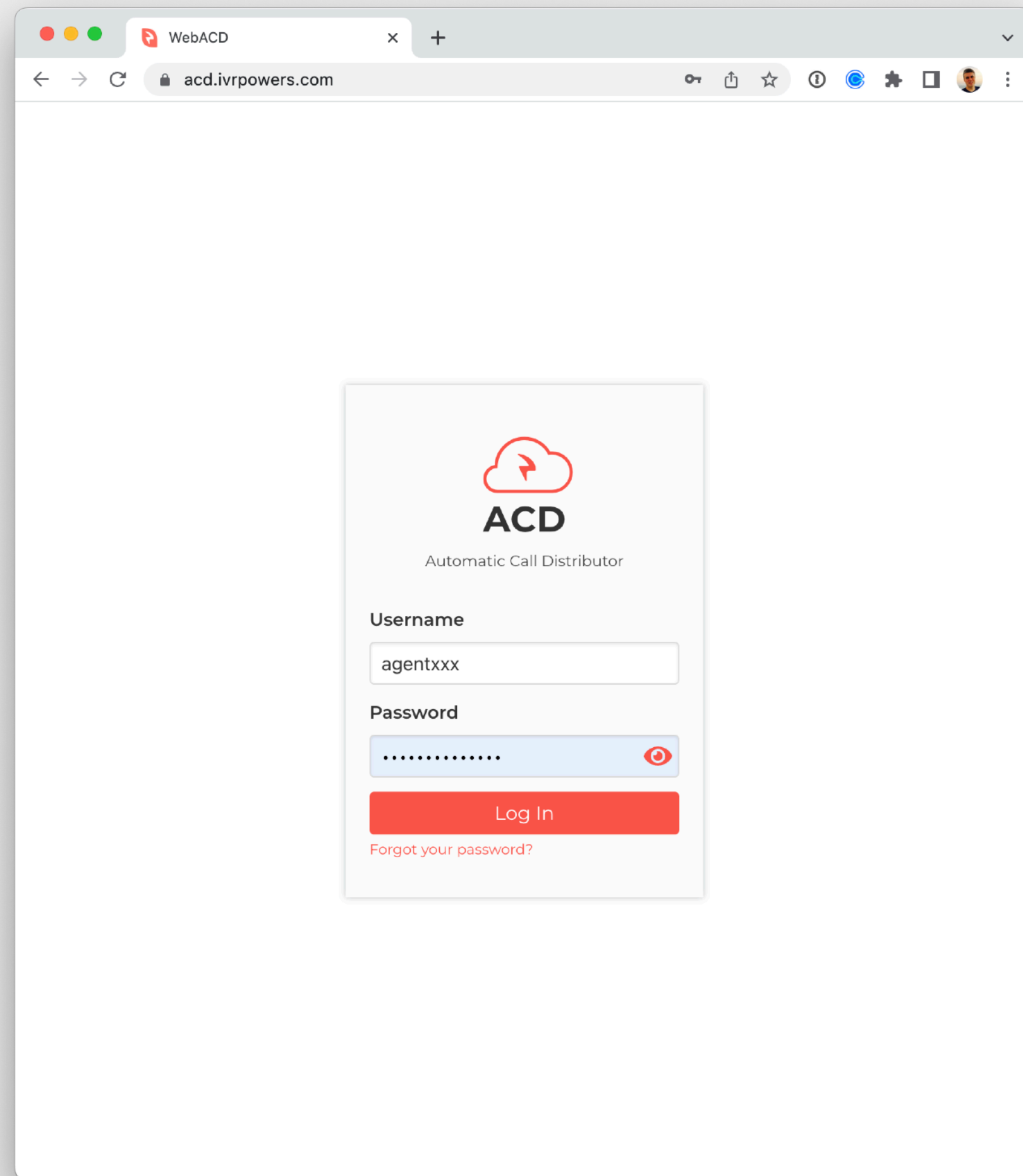


Web **ACD**

- Queued Video Calls
- Full HD Adaptive
- Full Web Responsive
- Video Centric
- iOS / Android No App
- Touch Screen GUI

Login

Access to Web ACD



Access to the system

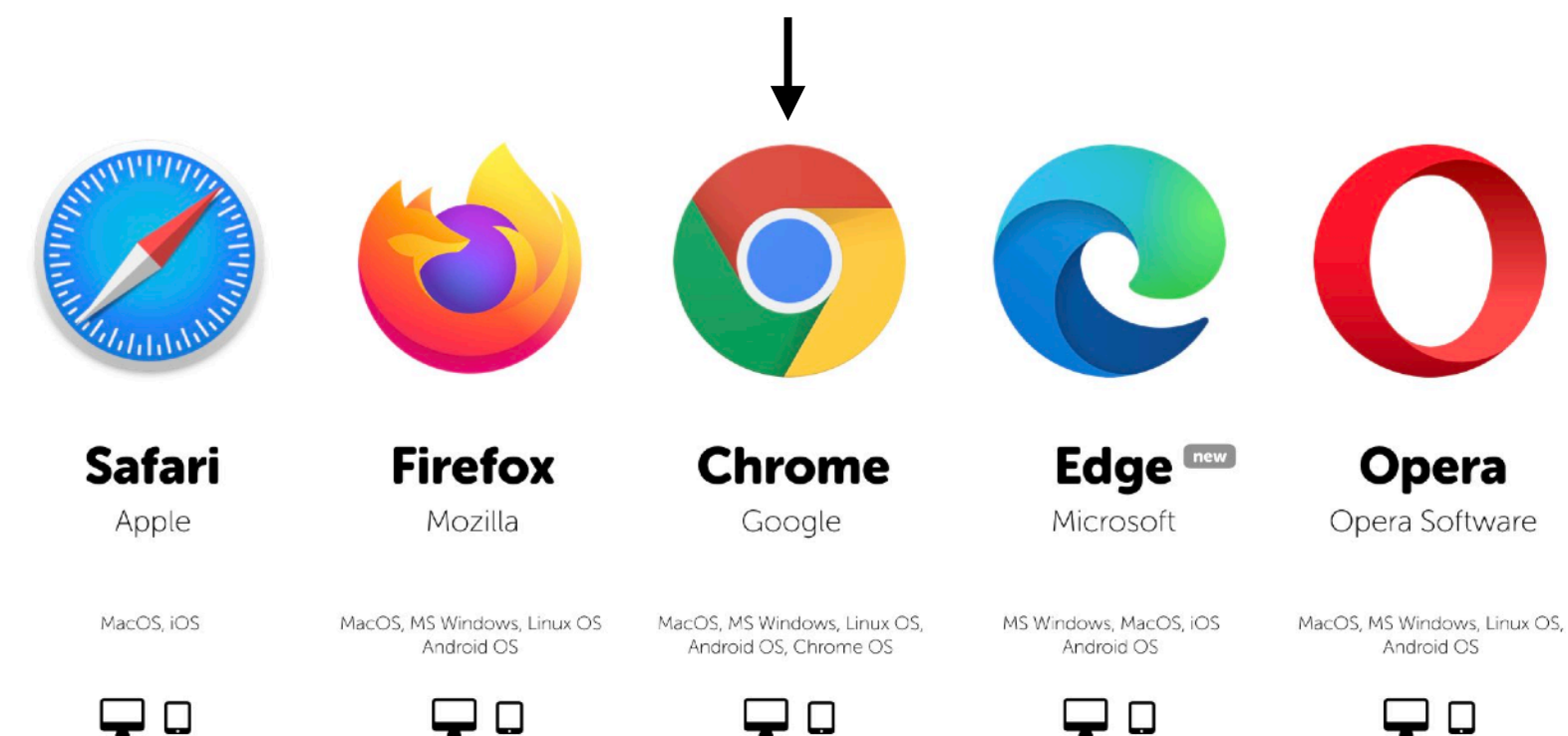
There are two types of profiles, agents or supervisors.

Required Access Data:

1. User name
2. Password

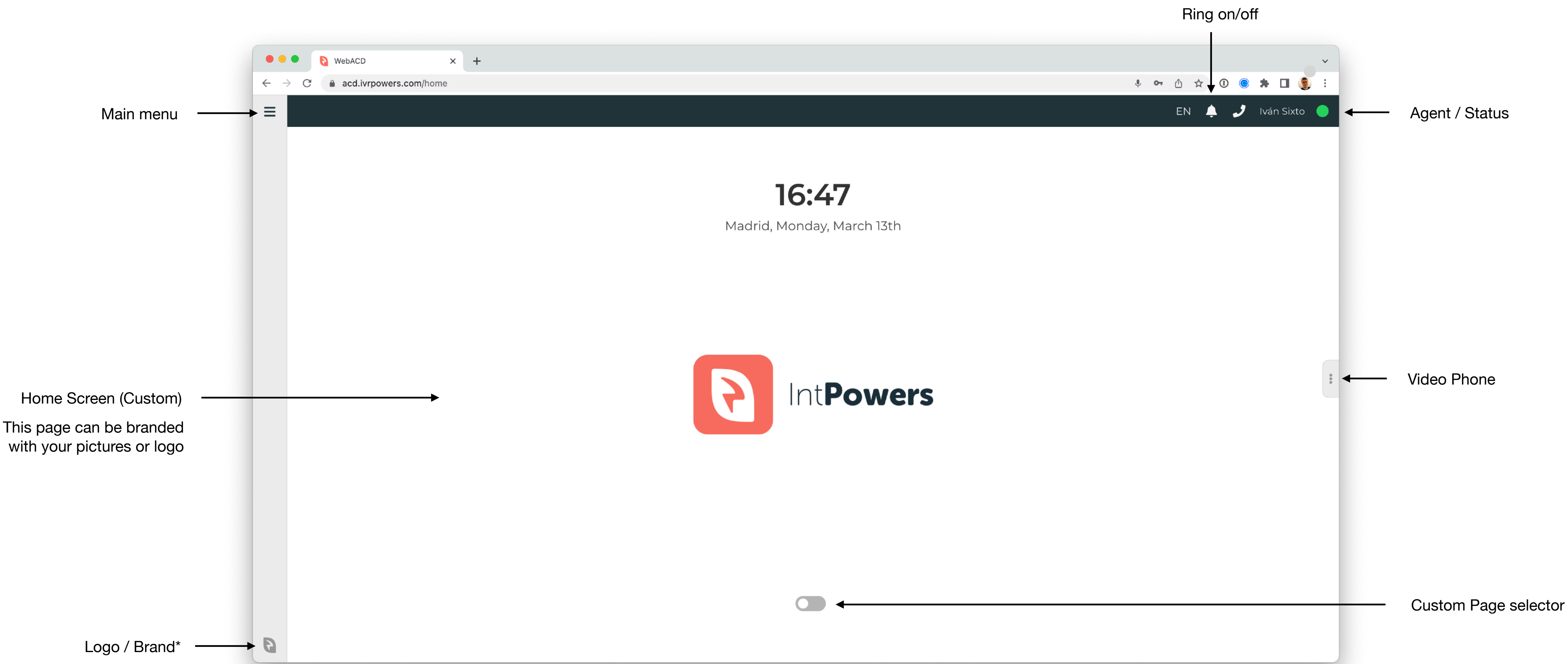
Reset password to the account email in case of forgetting it.

URL example: <https://xxxxx.acd.ivrpowers.com>



Web ACD

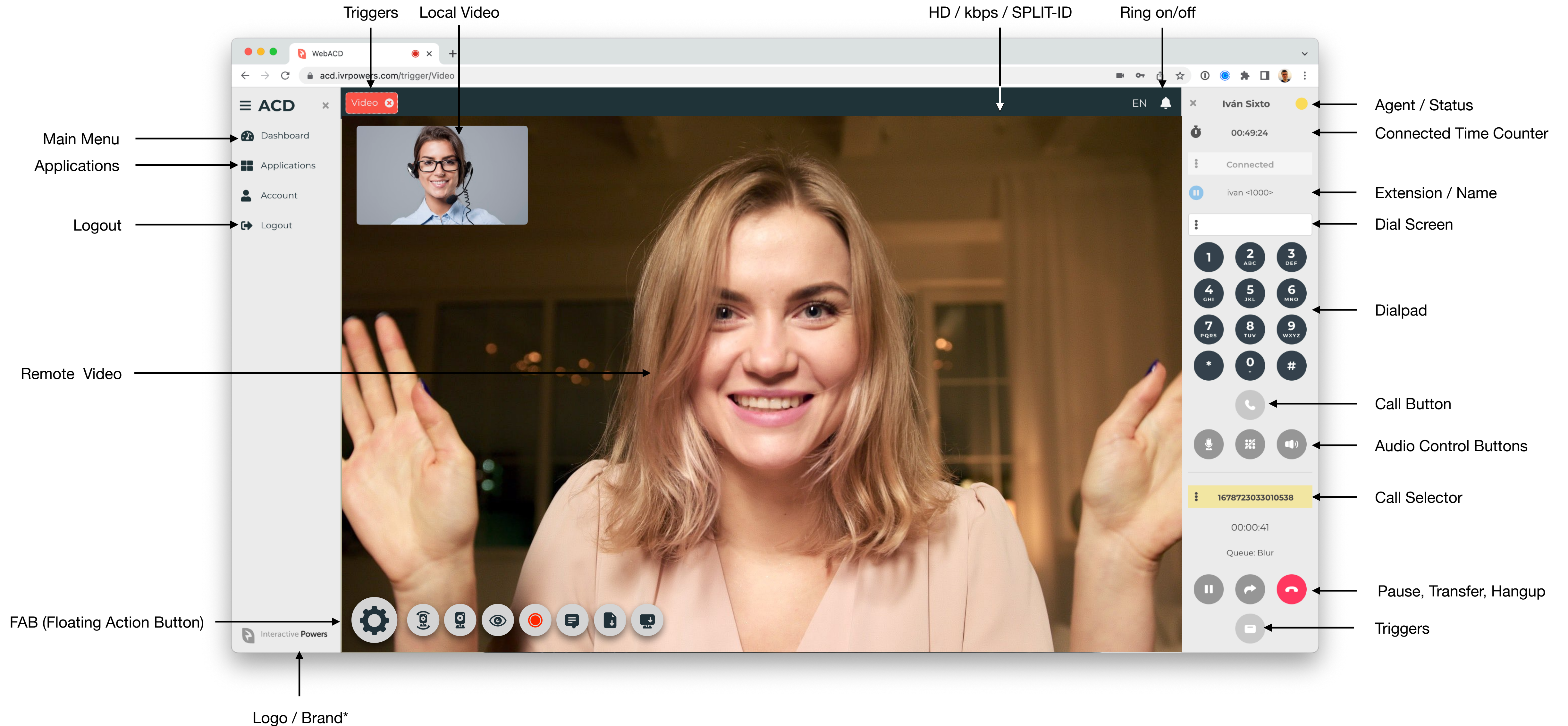
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ACD → Home Screen (Video Calling)

Web ACD

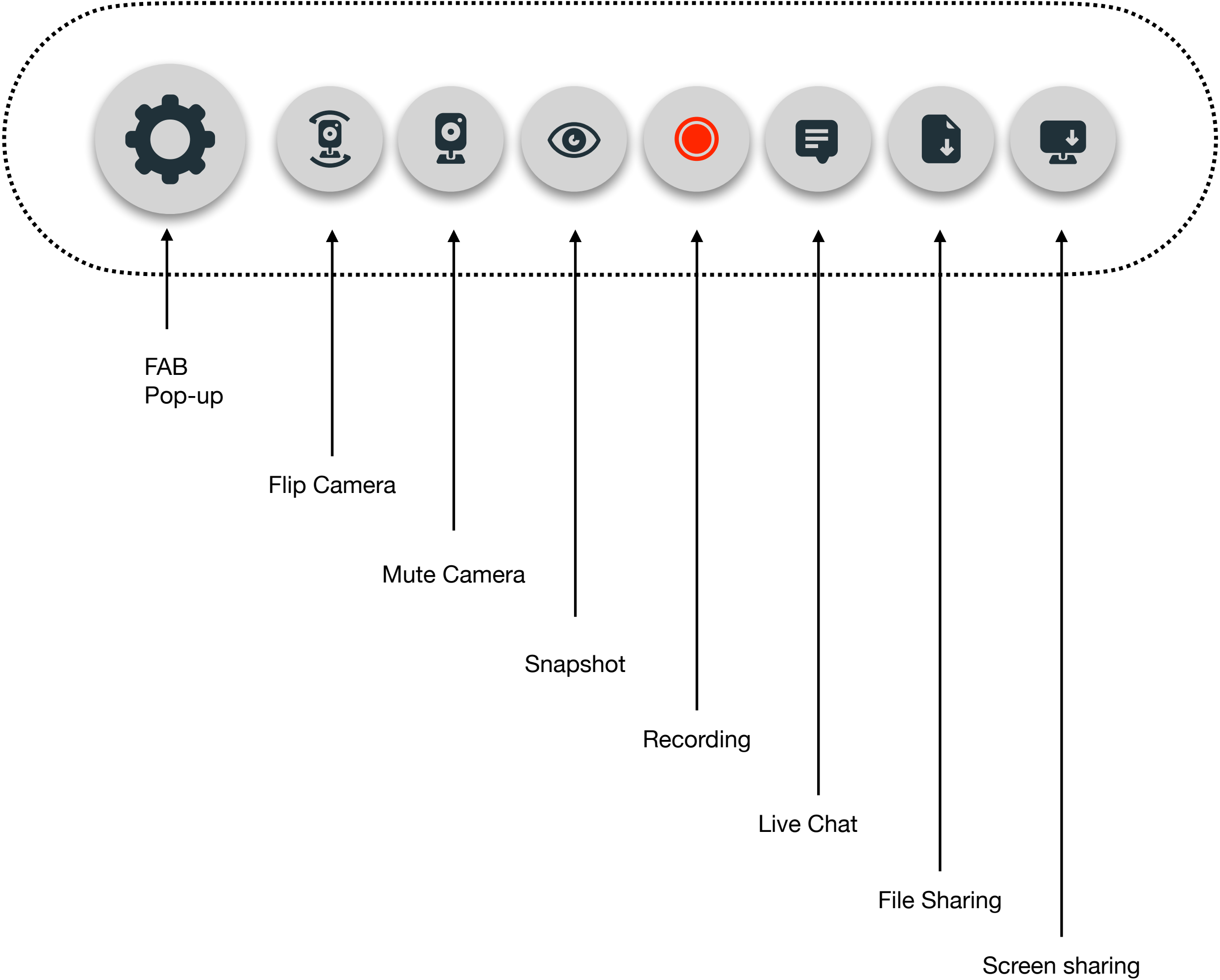
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Interactive Powers

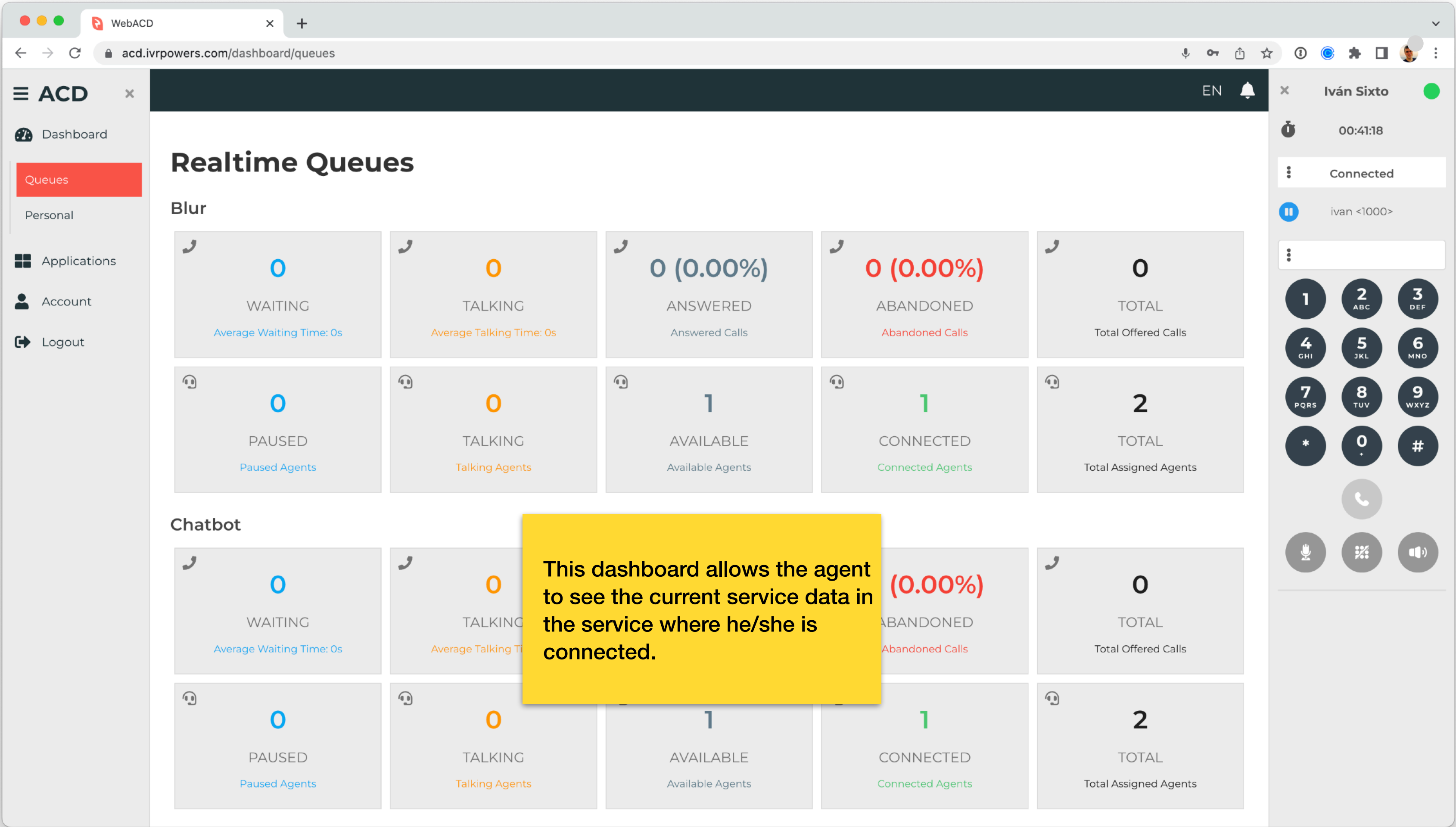
Web **ACD**

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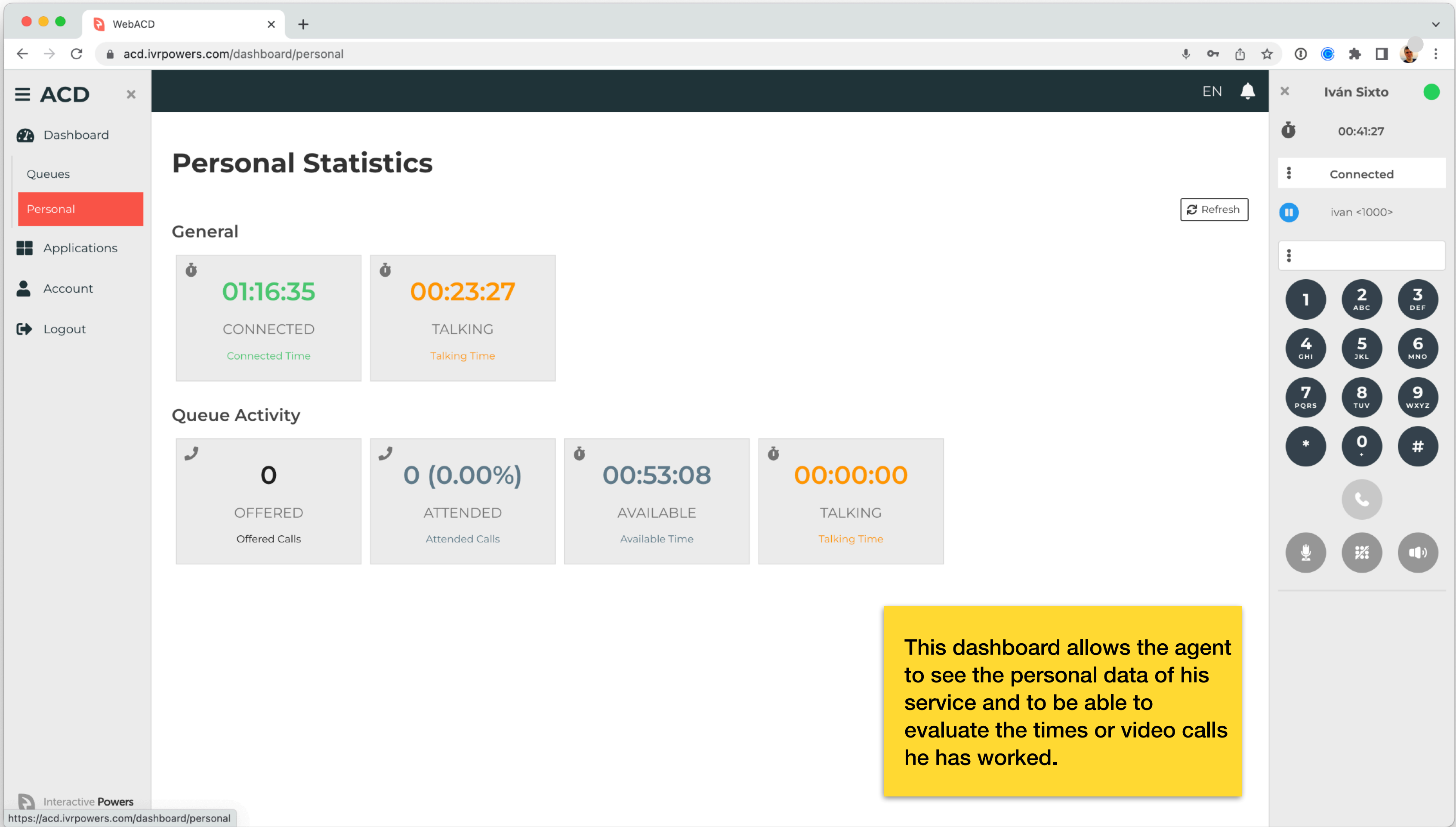
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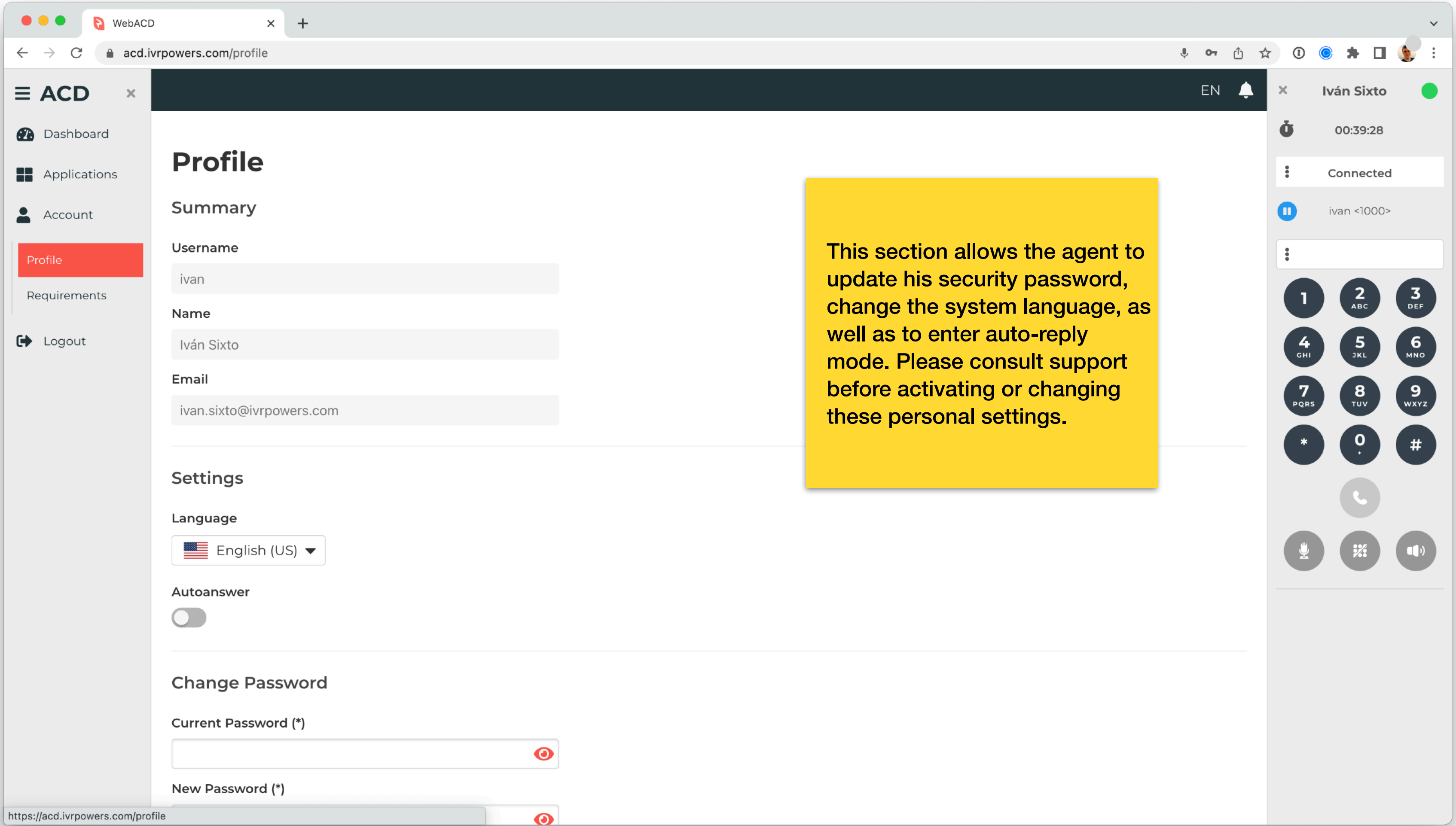
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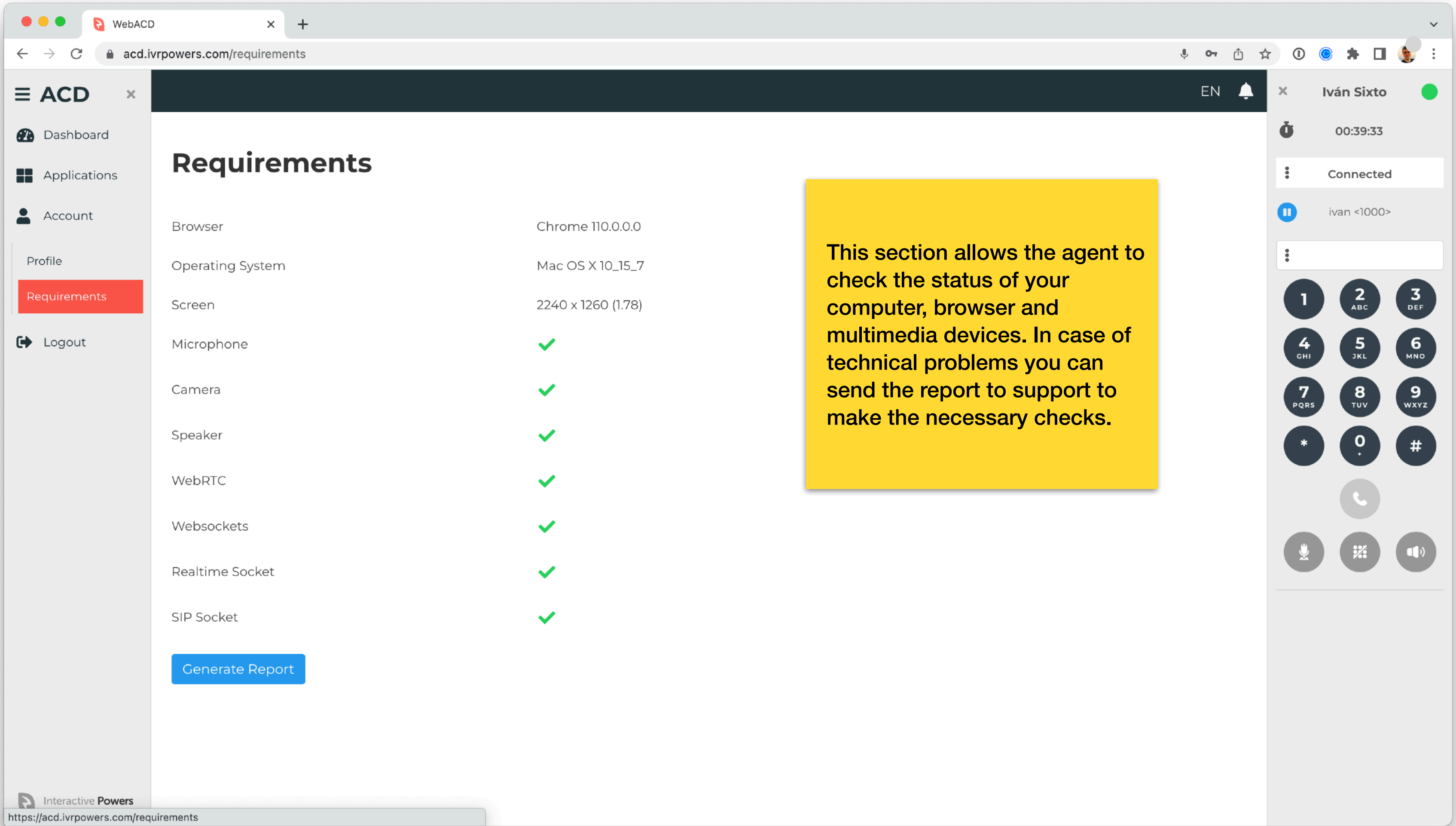
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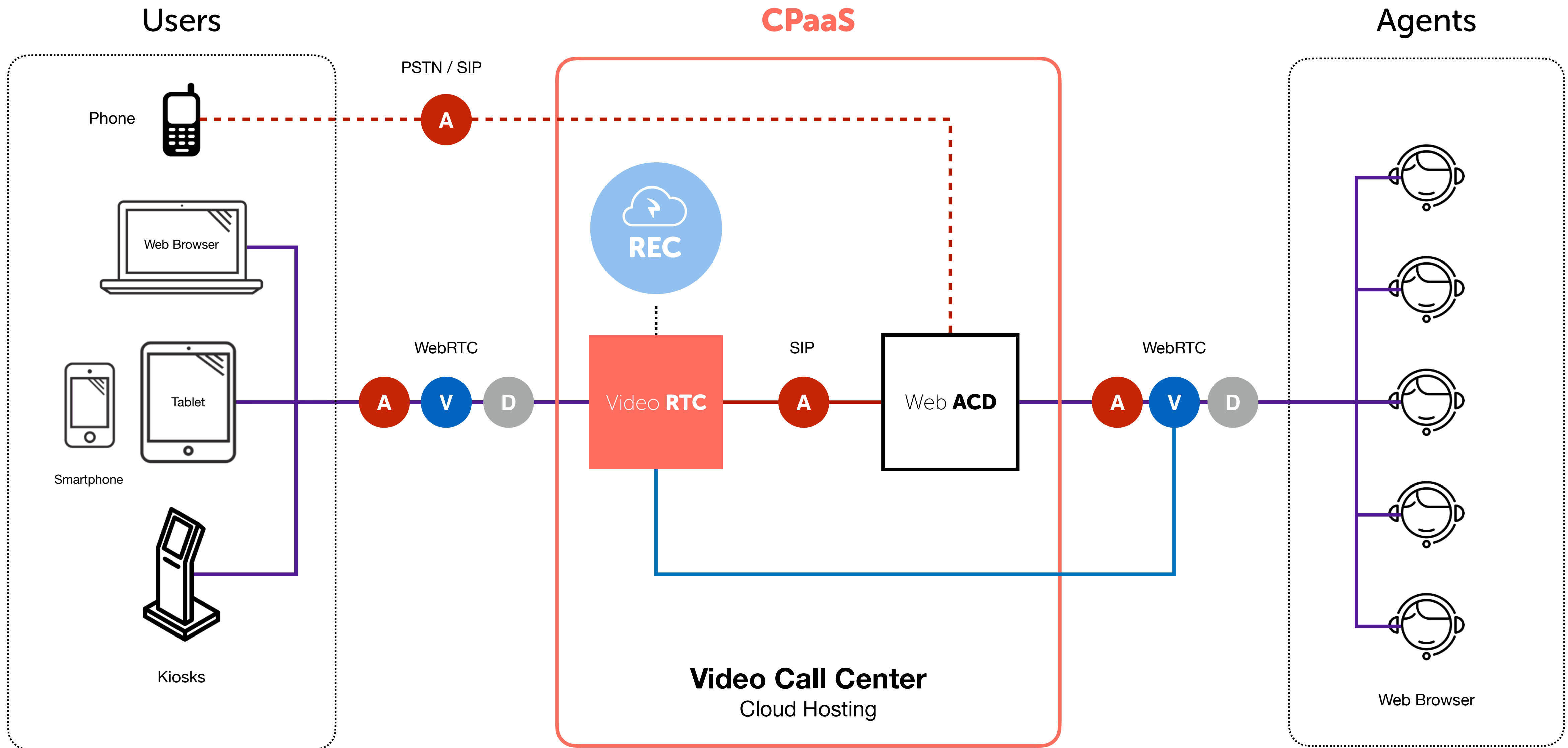
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Interactive **Powers**

Streamline your business
communications