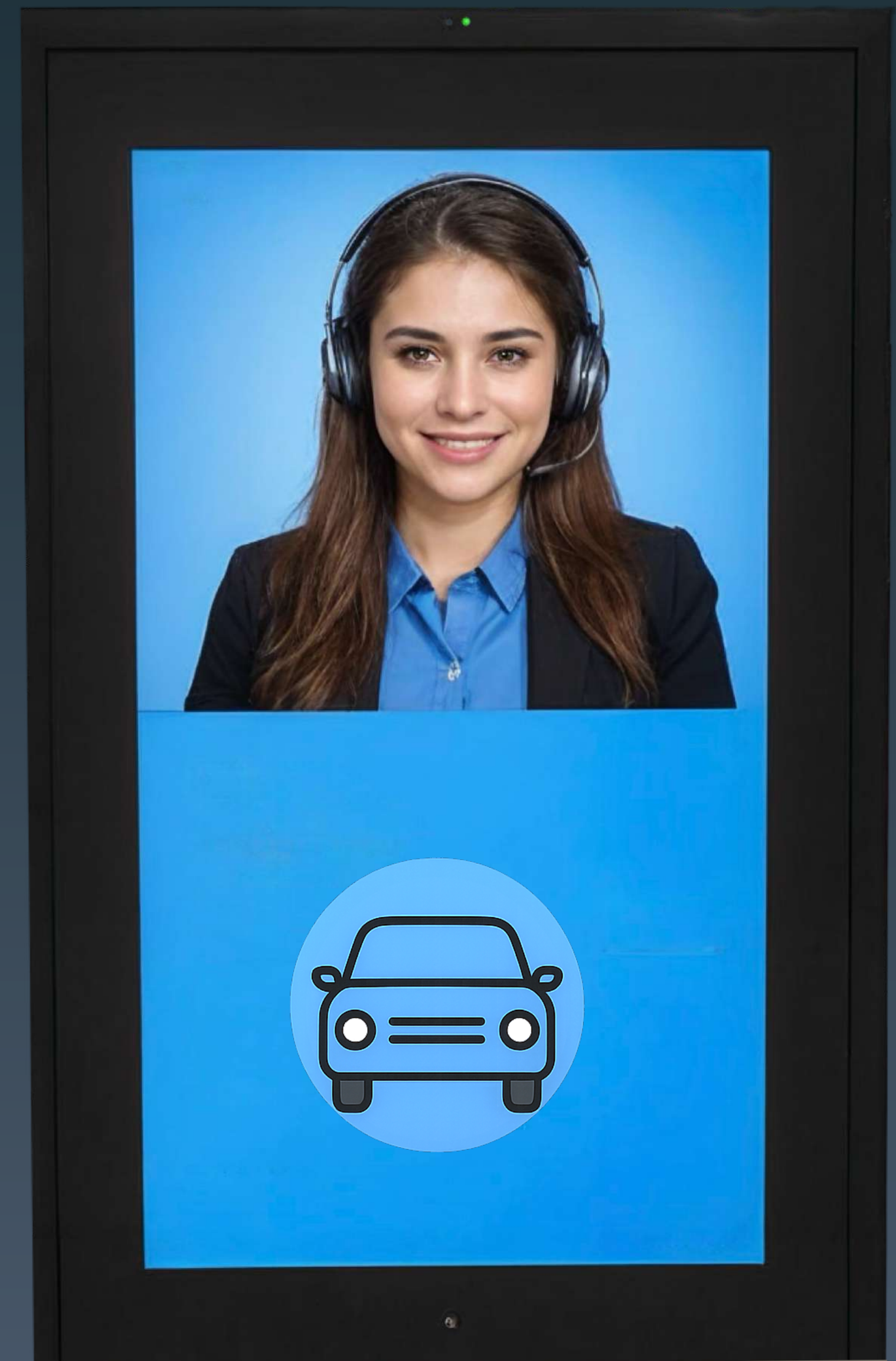
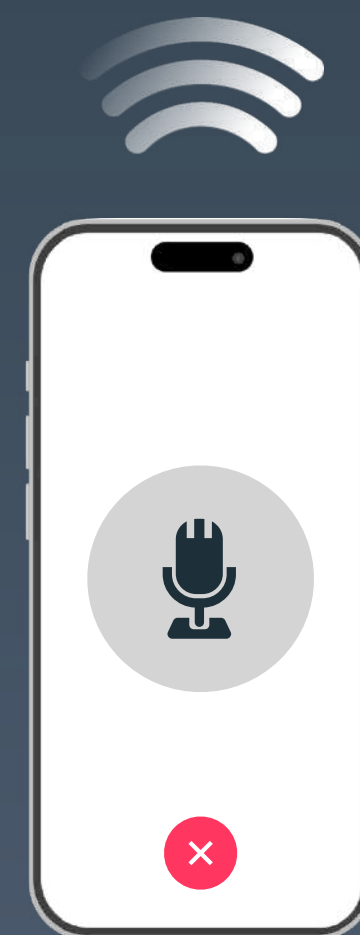
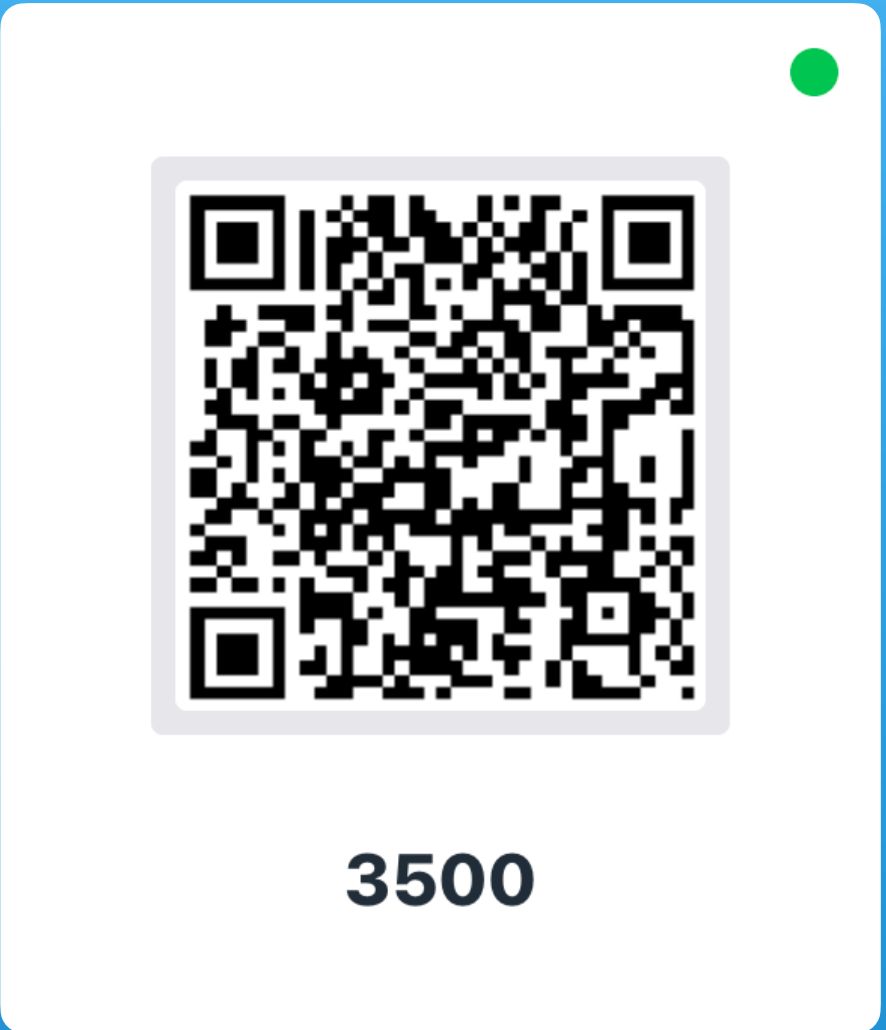


Telepresence HUMAN

Face-to-face interactions for Video Kiosks





Scan the QR code to contact an agent and complete the registration form. You can speak through your smartphone while interacting here.





Telepresence PHYGITAL

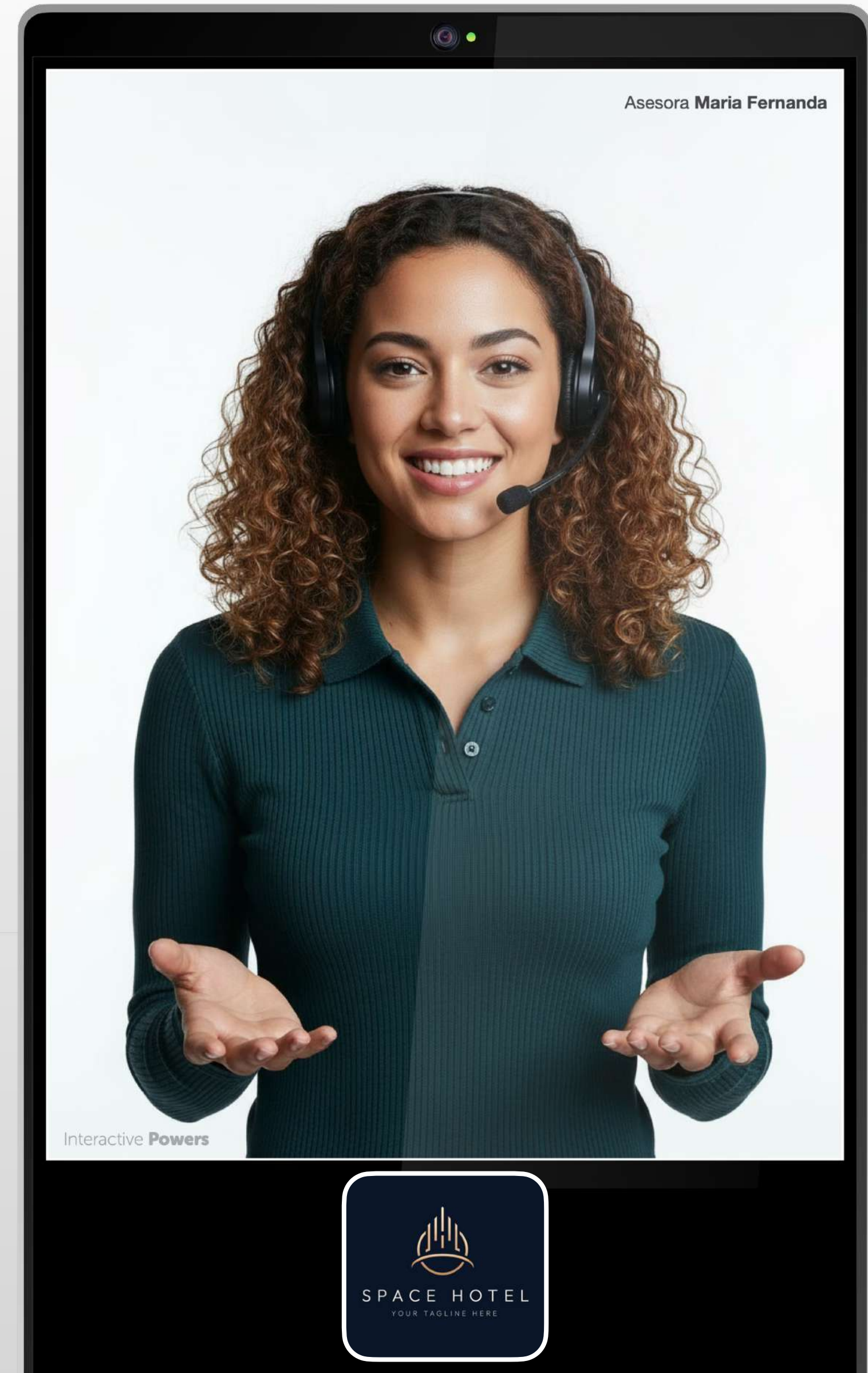
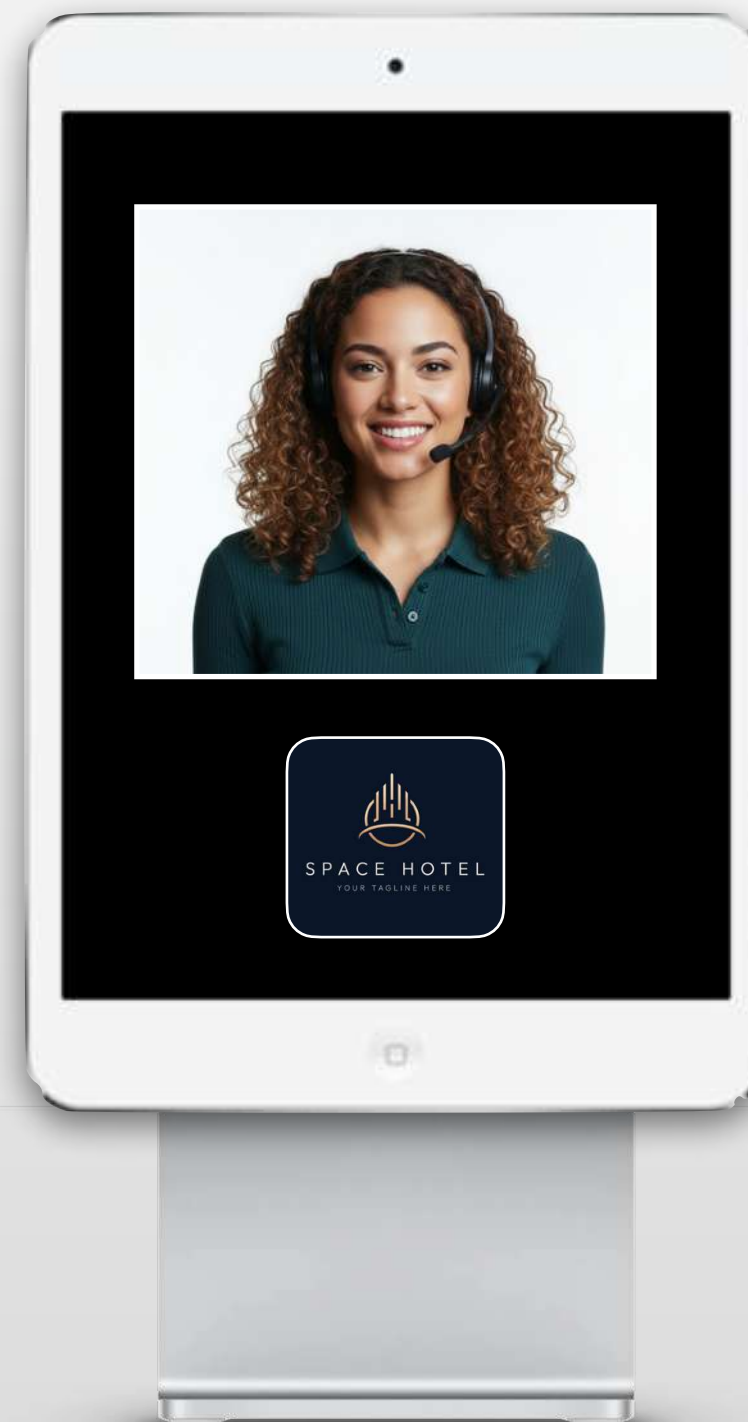
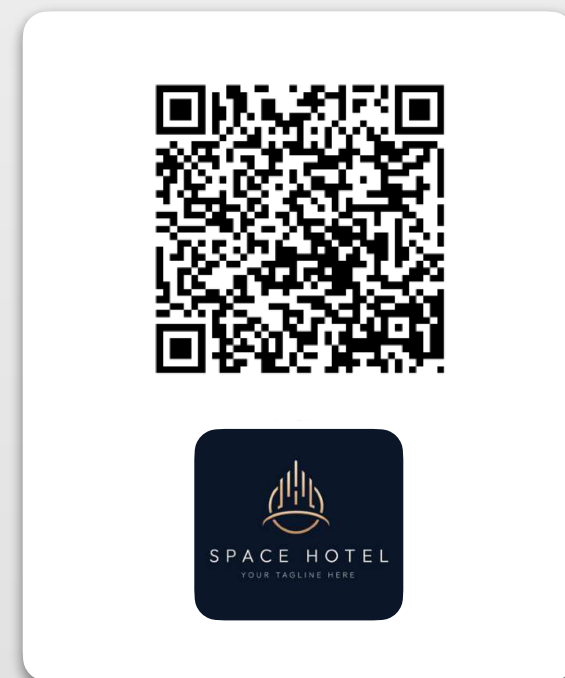
Interactive **Powers**

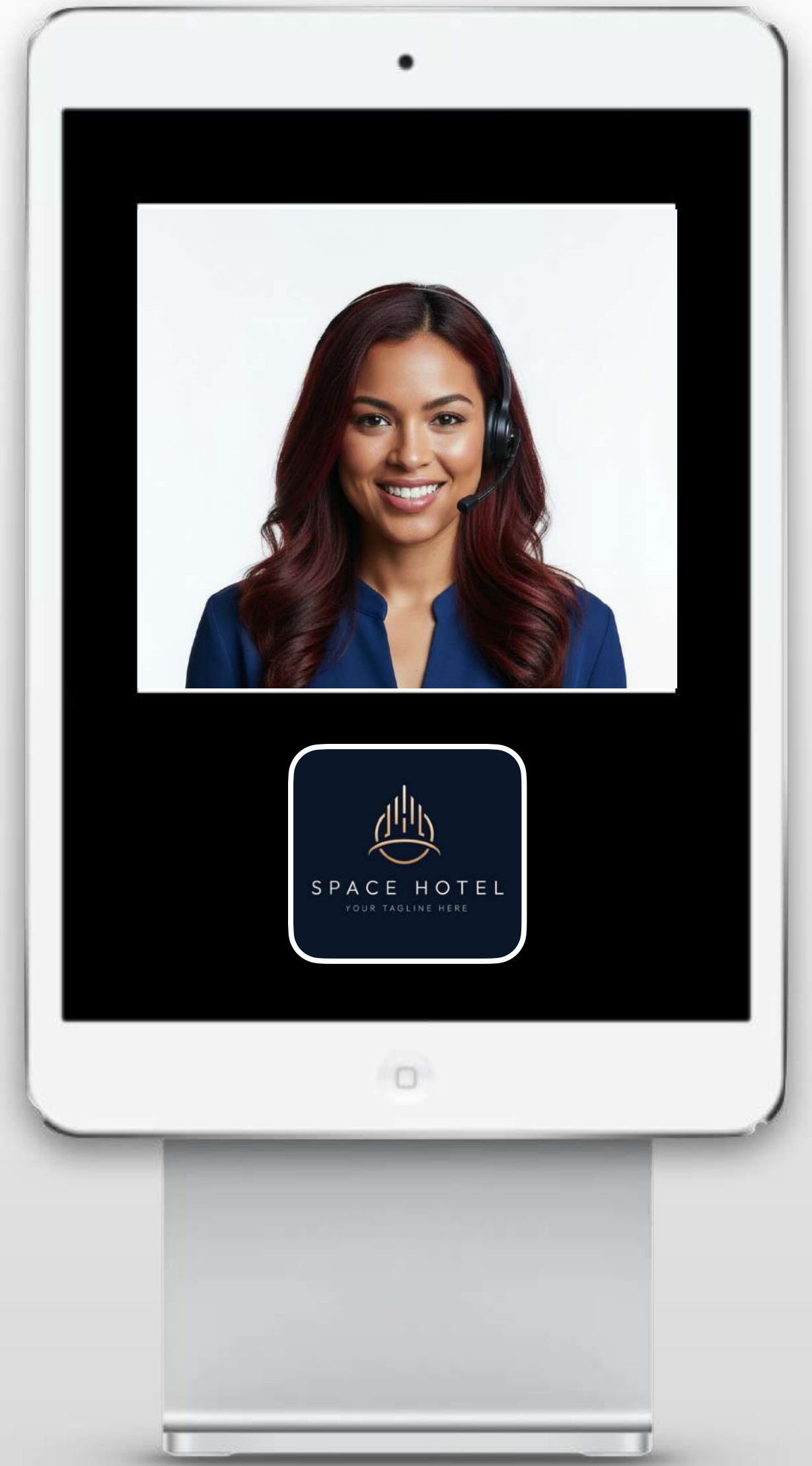
Telepresence HUMAN

Video Kiosk Display

iPad & Android Tablet

Fixed Sticker





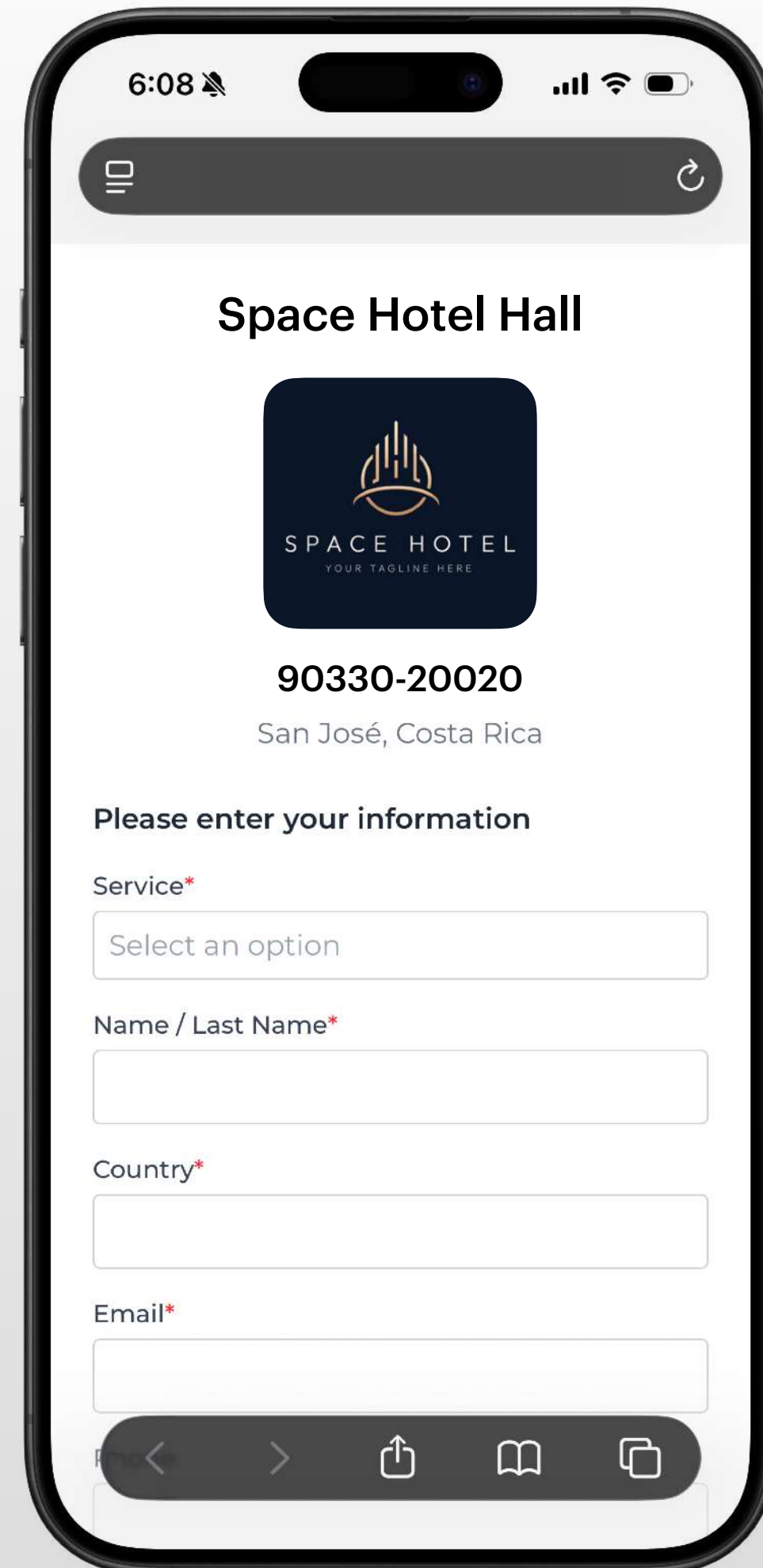
The image shows a large iPad and a smaller smartphone. The iPad screen displays a promotional banner for Space Hotel with a beach scene. The text on the iPad includes "SPACE HOTEL" at the top, "PLATINIUM PRIVILEGES" in the middle, and "1632" at the bottom right. There are also logos for Sofit, Hertz, and Avis, and a QR code. The smartphone screen shows a contact page for "Space Hotel Hall" with the phone number "90330-20020" and location "San José, Costa Rica". It includes a form with fields for "Service*", "Name/ Last Name*", "Country*", and "Email*", and a "Select an option" dropdown menu.

The iPad screen features a large portrait of a smiling woman with long dark hair wearing a headset, representing a customer service agent. Below the portrait is the Space Hotel logo, which consists of a stylized building icon above the text "SPACE HOTEL" and "YOUR TAGLINE HERE".

The iPad screen displays a circular profile picture of the same woman at the top. Below it, a yellow rounded rectangle contains three vehicle models labeled "A", "B", and "C". Underneath the vehicles, the text "Airport Transfer Vehicles" is displayed. At the bottom of the screen is the Space Hotel logo, identical to the one in the middle iPad.



Scan QR



→ Your brand

→ Location ID

→ Service selector

→ Client data collection

→ Promotion Codes, Code ID, Room #...


→ Take Action Buttons



Telepresence

HUMAN





#1203

Kiosco Plaza Neo

...

Centro Pacifico

Please enter your contact details

Nombre

Apellidos

Teléfono

Email

WhatsApp

Video Kiosco

Llamada Digital

Videollamada Directa

When you click on "Video Kiosk," a pop-up window opens asking for the PIN to sync the devices!



XXXX

PIN

Conecta con uno de nuestros asesores y habla por tu celular.

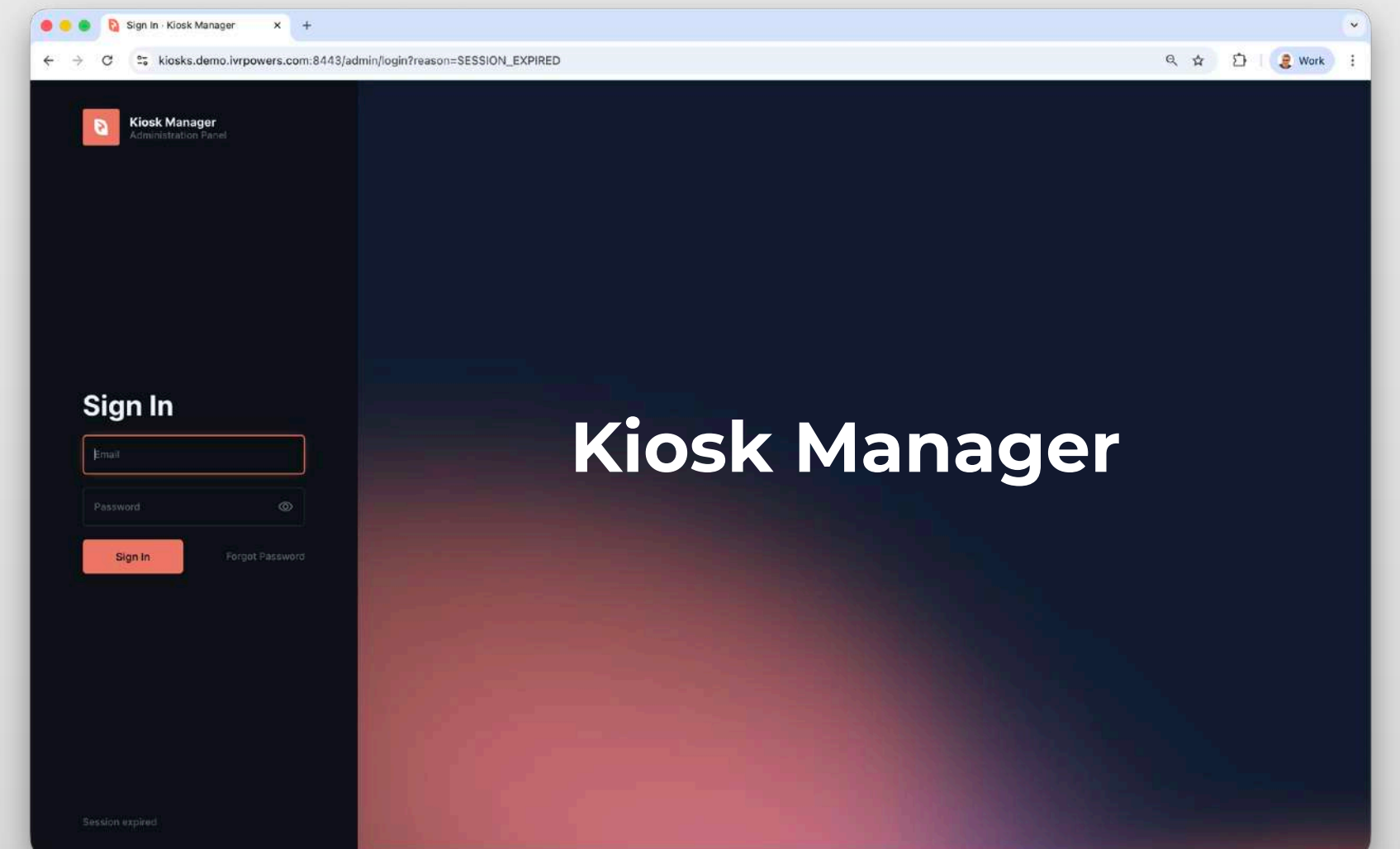




#1203
Kiosco Plaza Neo

Description

Centro Pacifico



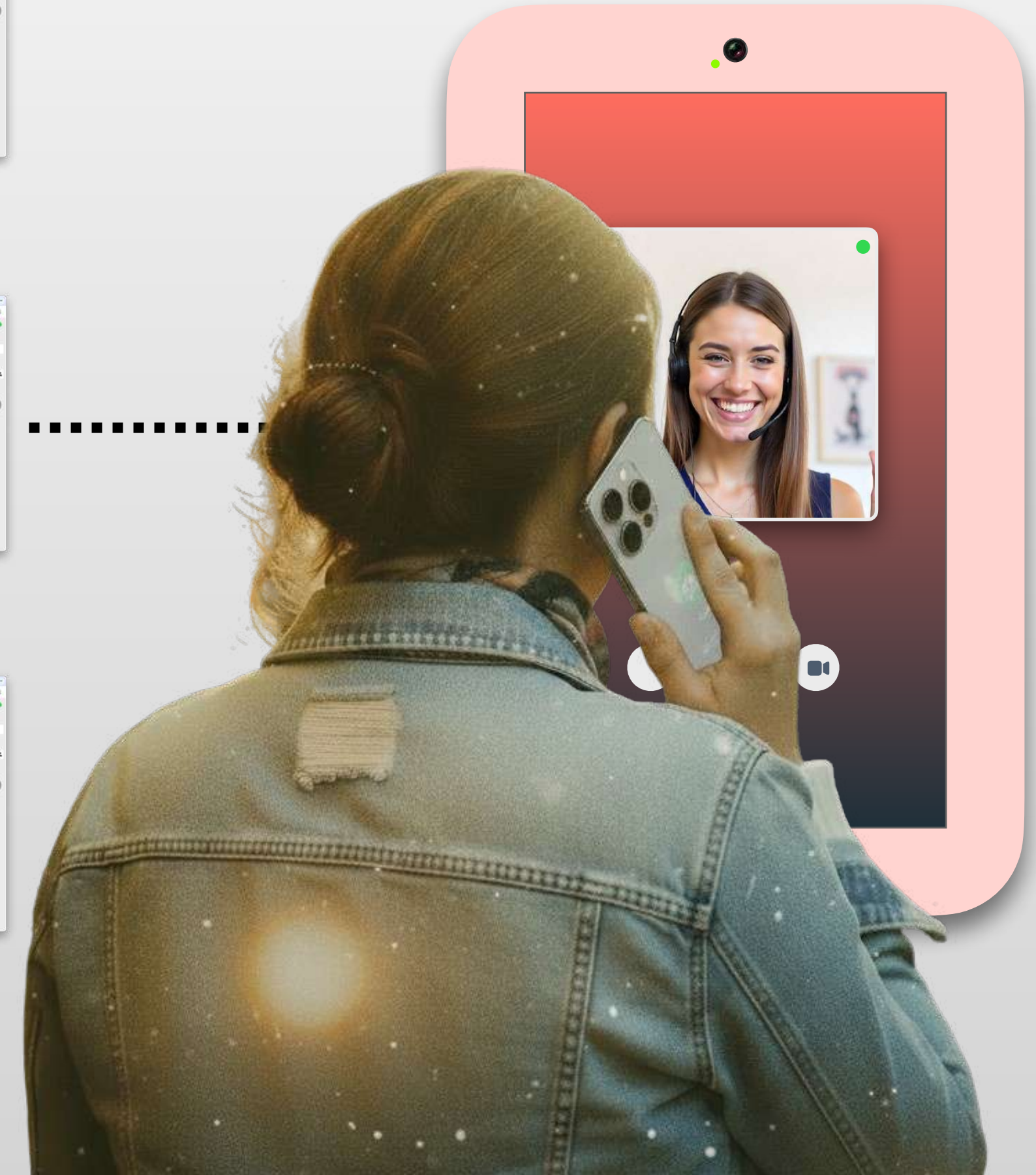
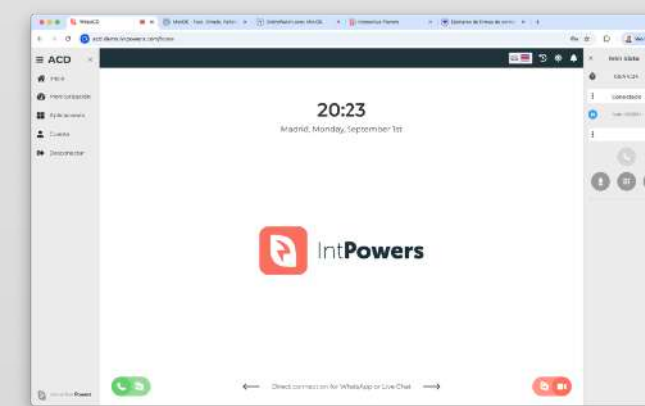
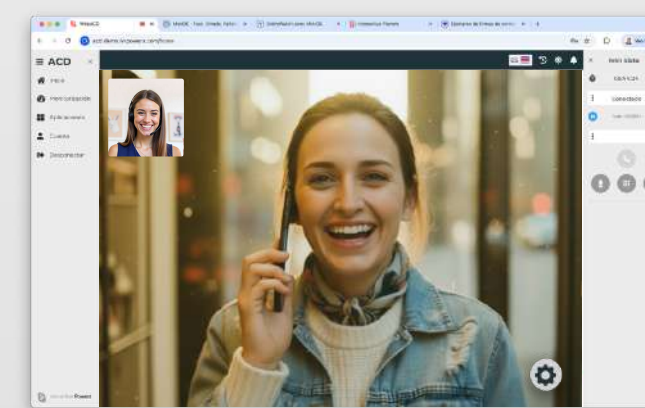
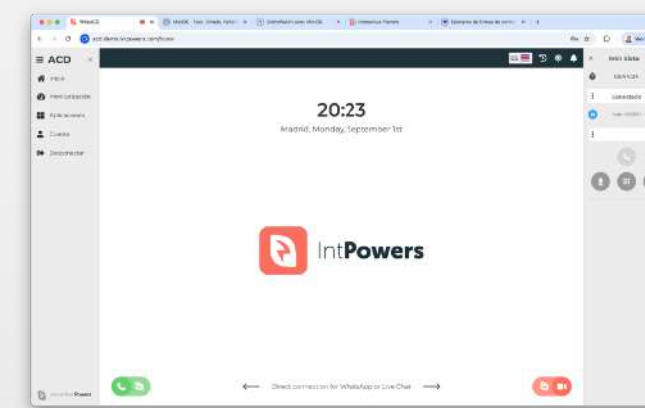
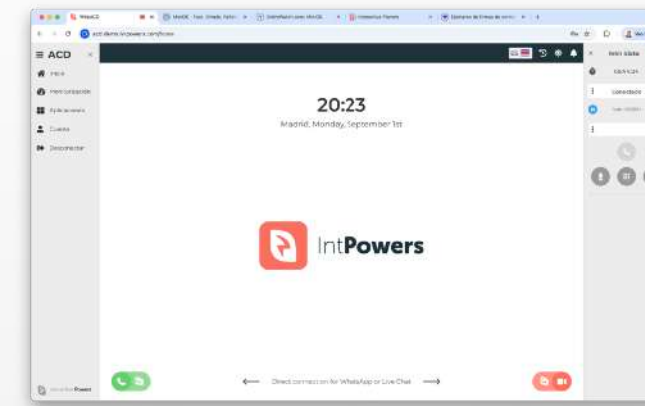
Contact Center
24x7, Perfiles, Turnos,...

Web ACD

Genesys, GoContact, Cisco, Five9...



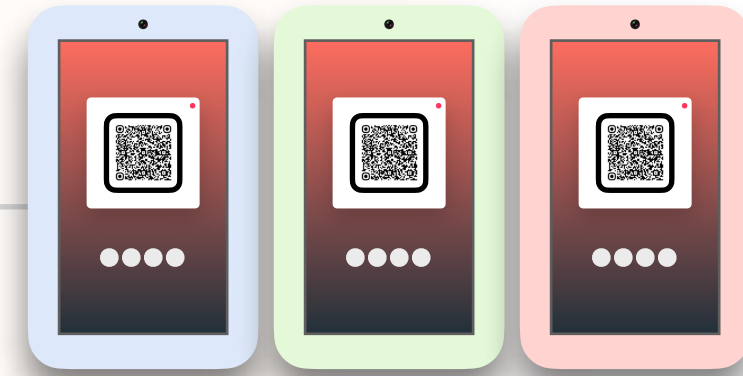
**Intelligent
Automatic
Distribution**



Video: Front-Line Agents

Phygital Network

Retail Locations / Store / Center



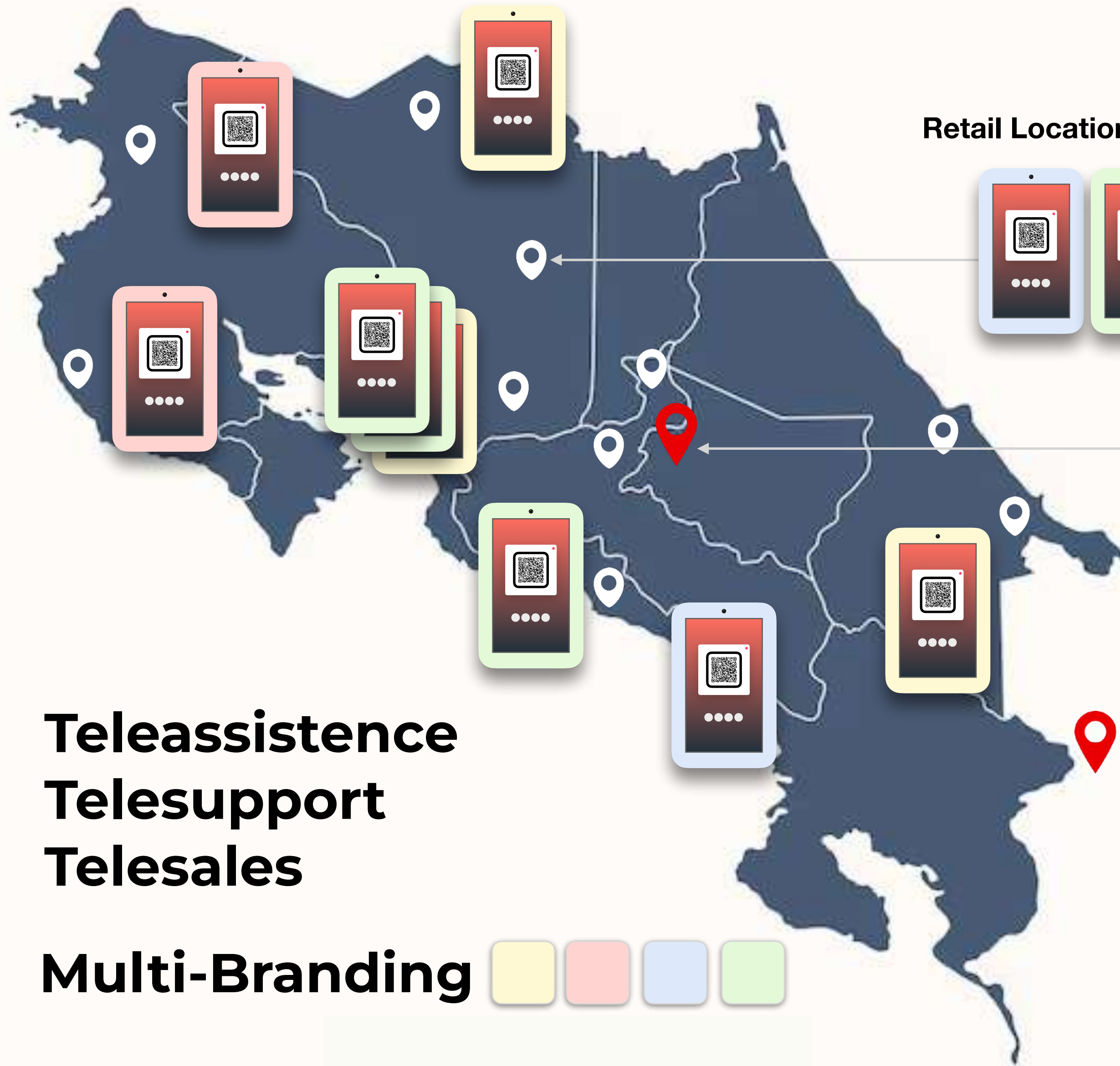
Contact Centers 24x7

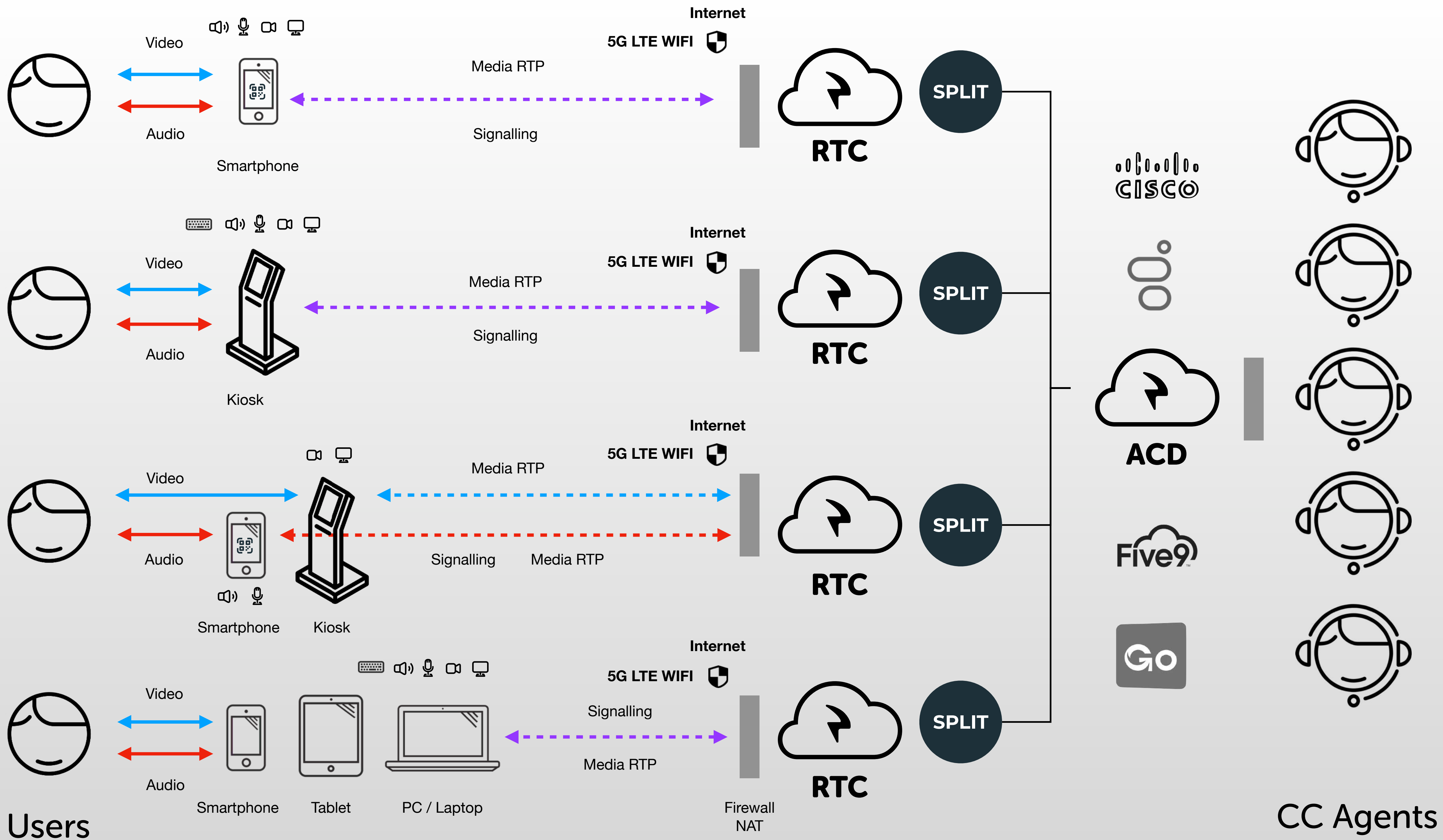


Video: Front-Line Agents

Teleassistance
Telesupport
Telesales

Multi-Branding 

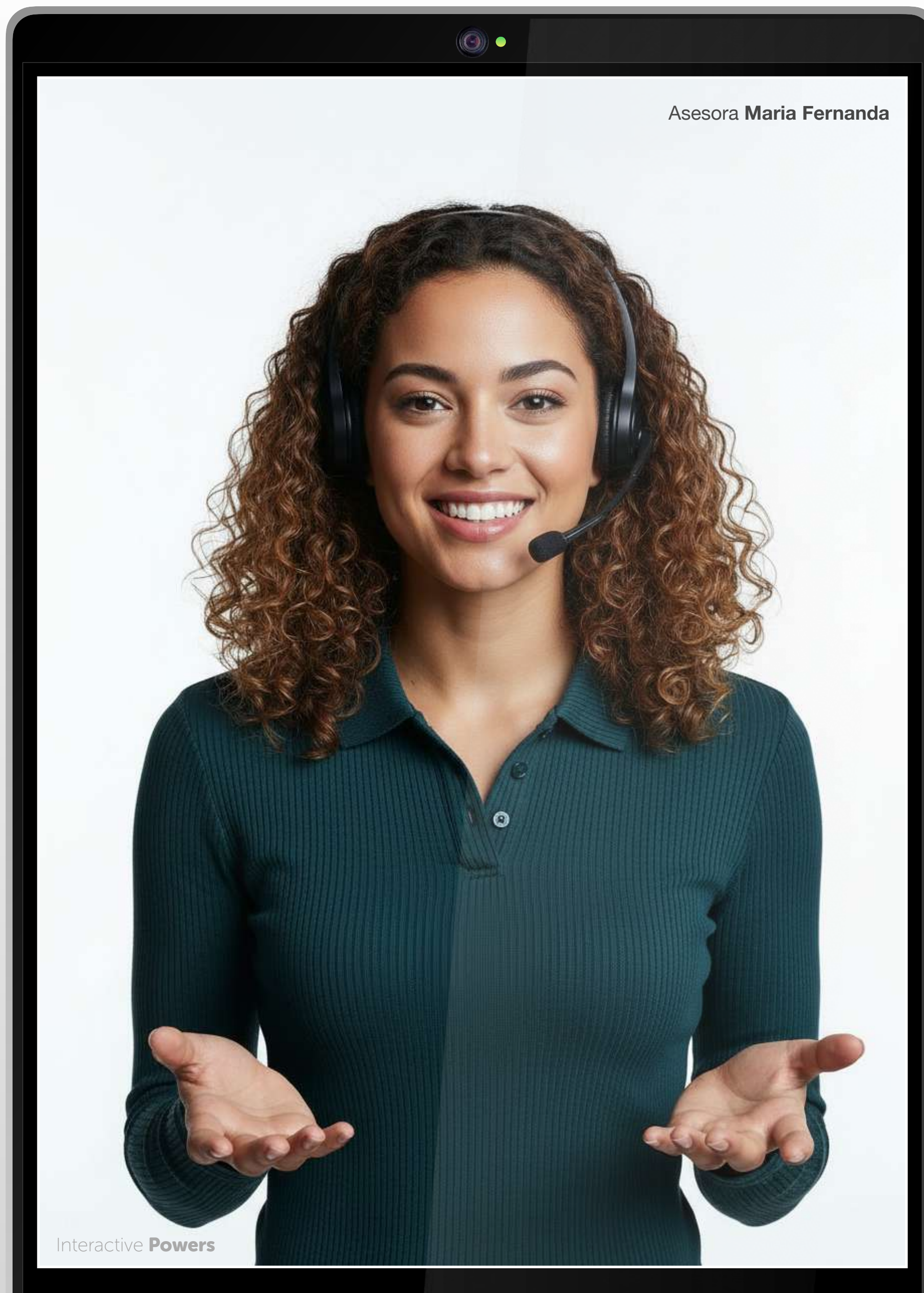






Telepresence

HUMAN



Multimodal



Audio Privacy

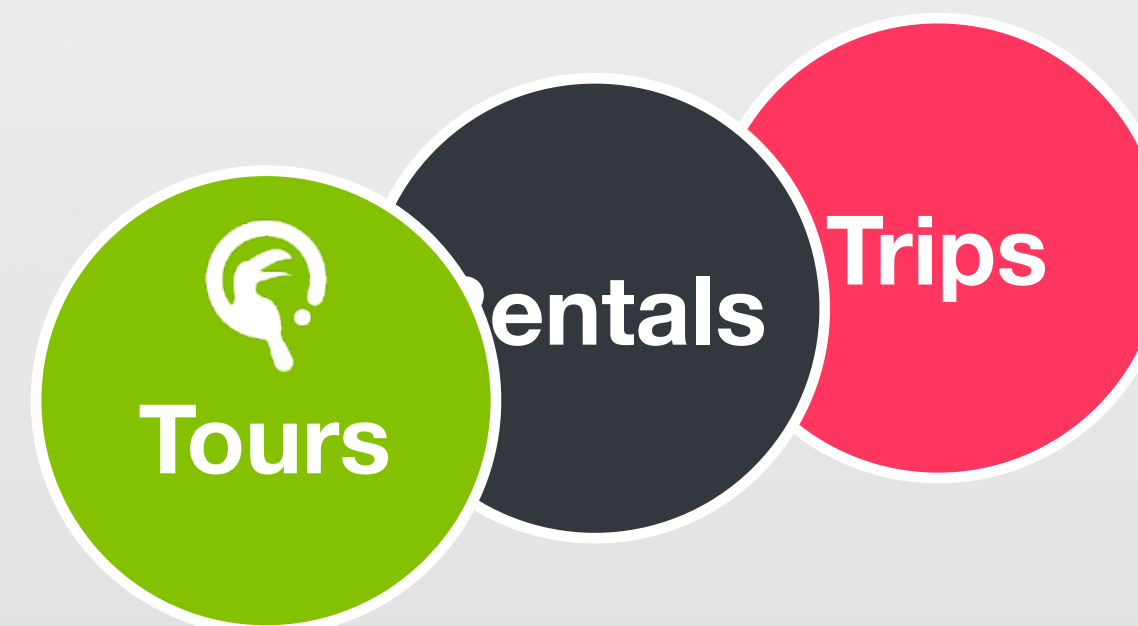


Telepresence

HUMAN



Multibranding

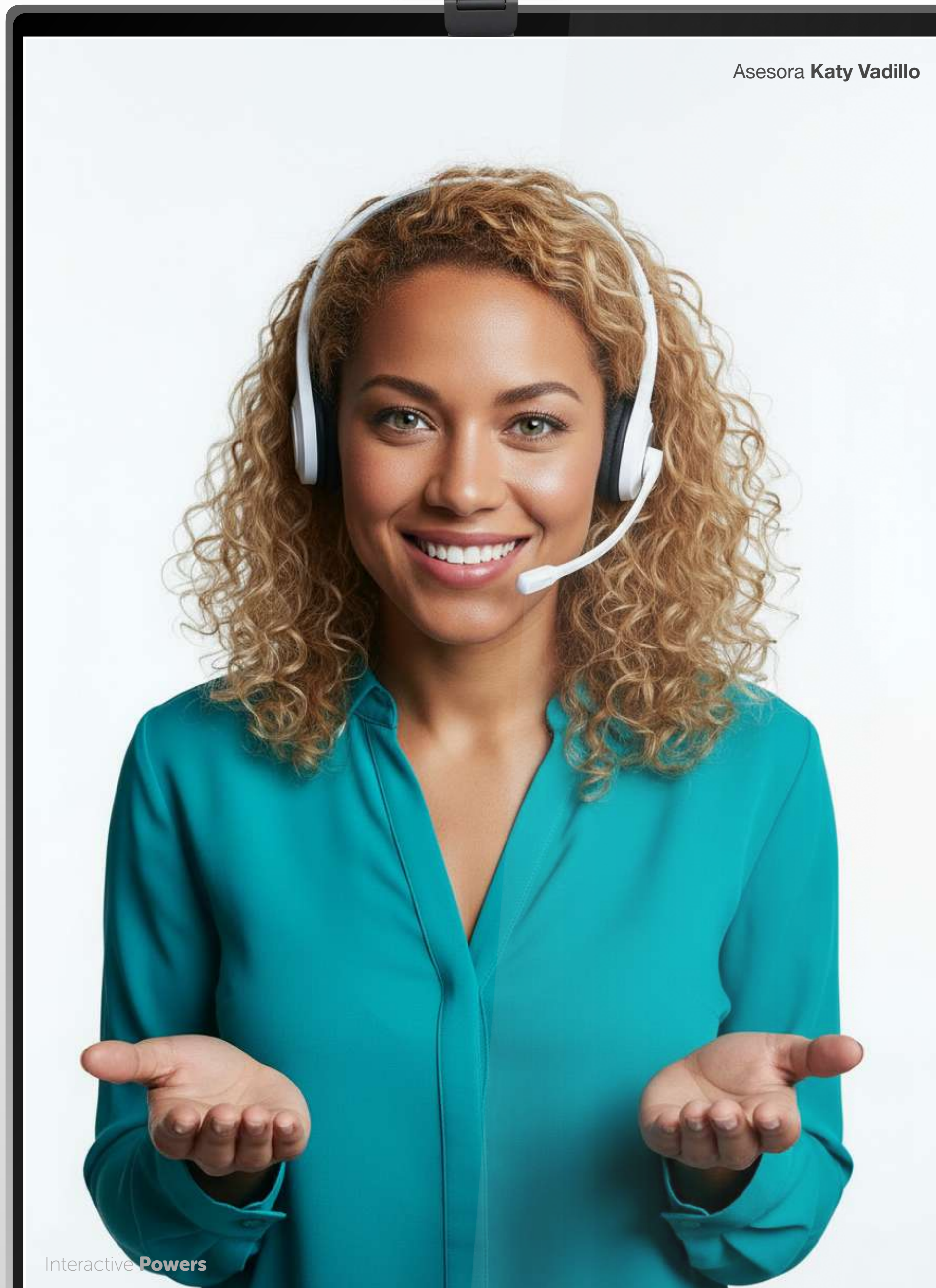


TM



Telepresence

HUMAN



Video Ultra HD



High Quality Video



Telepresence

HUMAN

Asesora **Jenny Martinez**

Travel Reservation Form

Full Name: Phone Number:

Travel Details

Travel From: Travel To:

Departure Date: Return Date (if any):

Travel Type: One Way Round Trip No. of Travelers:

Interactive **Powers**

Remote Viewer

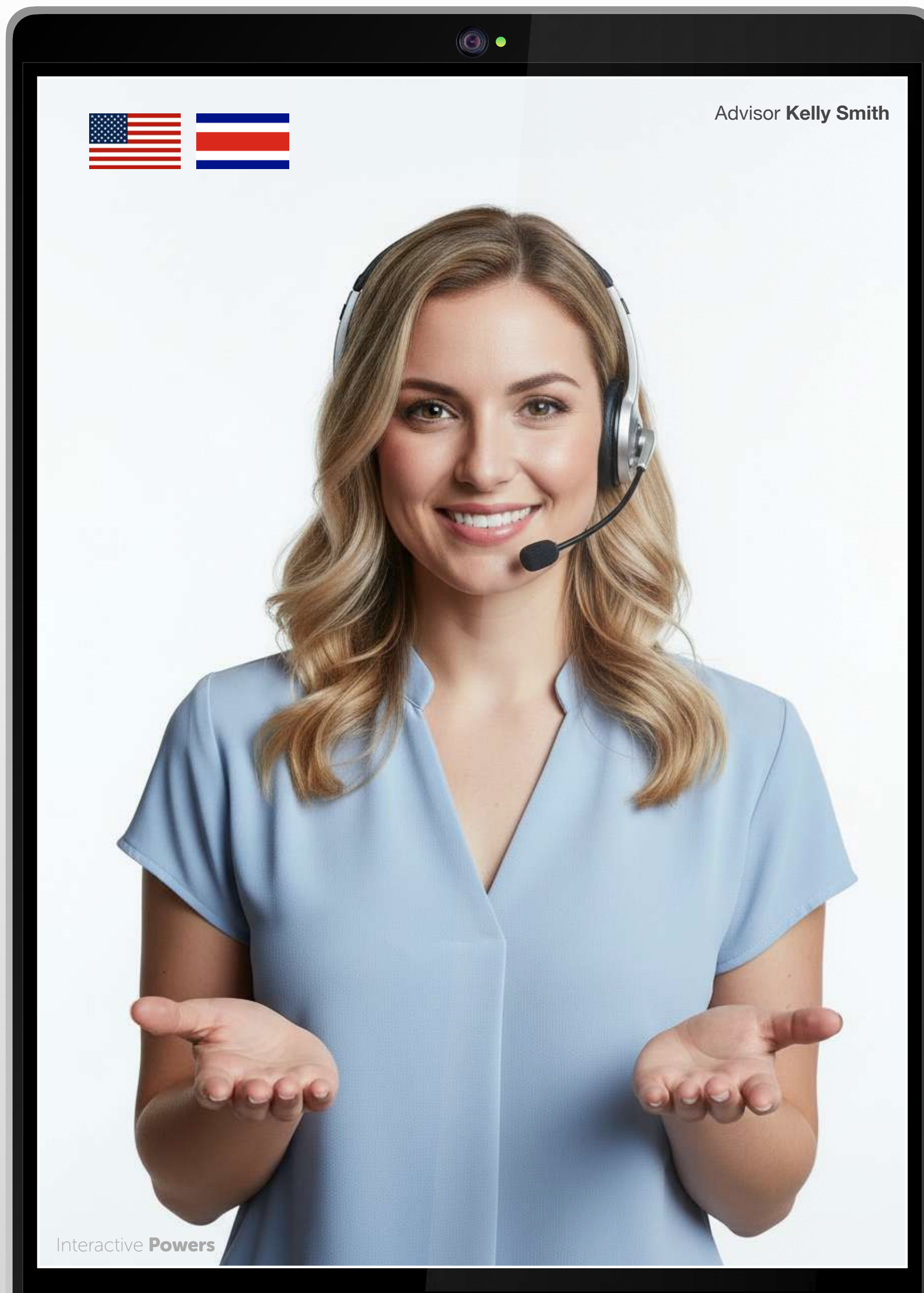


Agent Screen Sharing



Telepresence

HUMAN



ACD Routing

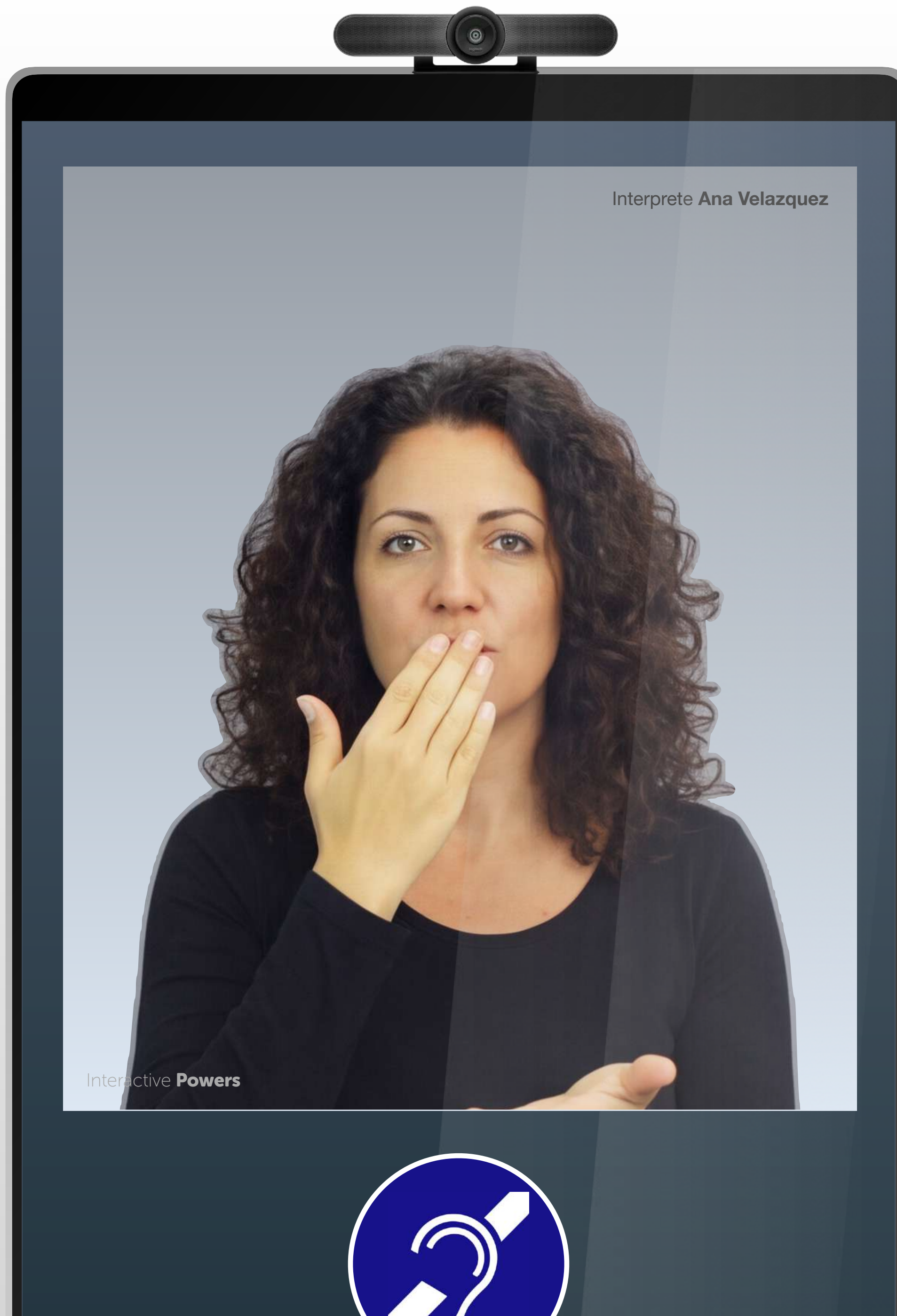


Real Time Connection



Telepresence

HUMAN



Deaf Interpreter



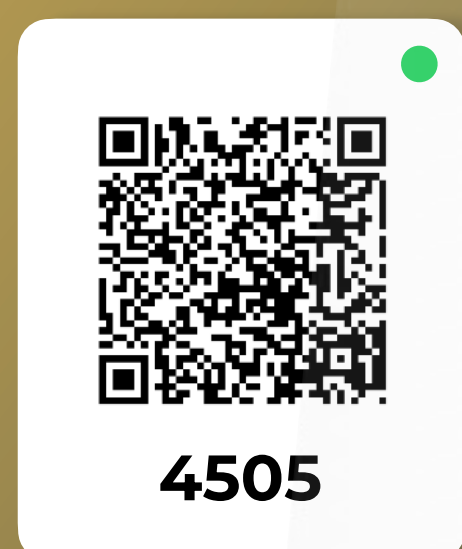
Inclusion Services





Telepresence

HUMAN



Please scan the QR code and select your service.
Enter the PIN below to connect with an agent.



White Label

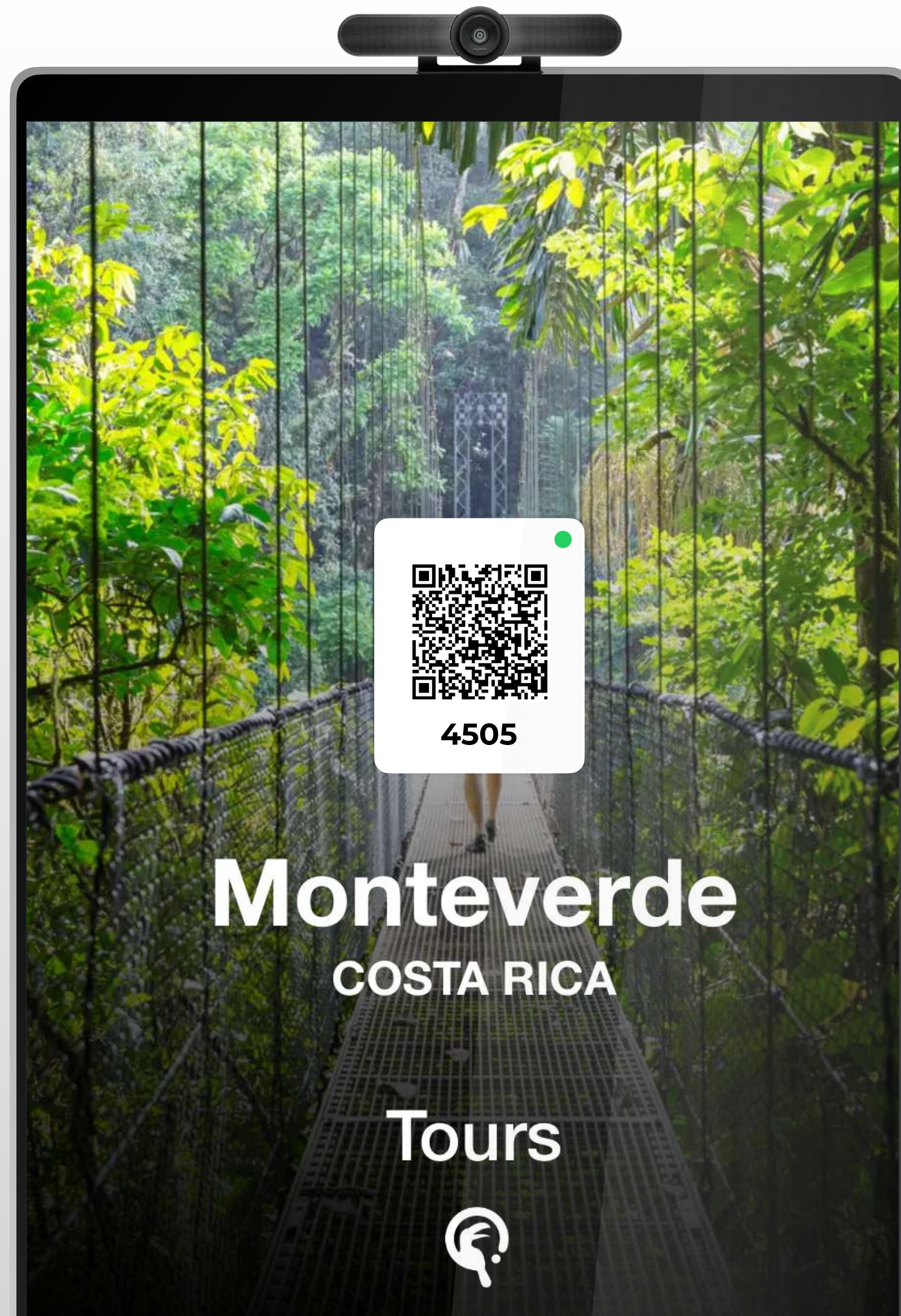


Your own Brands...

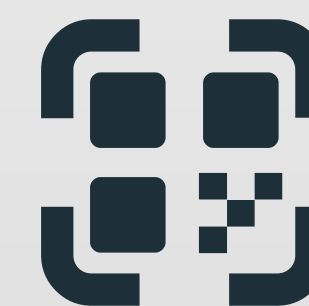


Telepresence

HUMAN



QR Modes

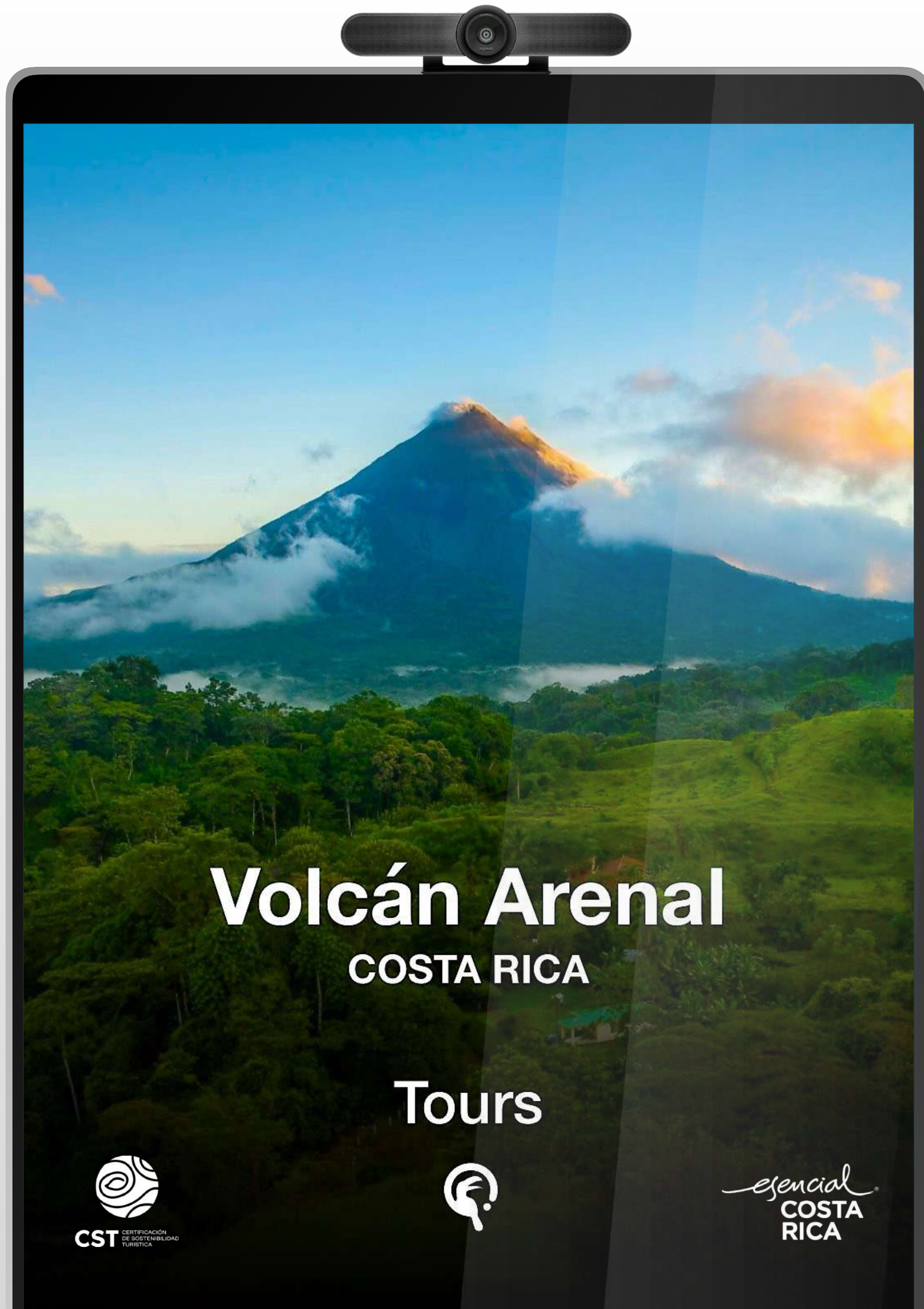


Dynamic Data Collection

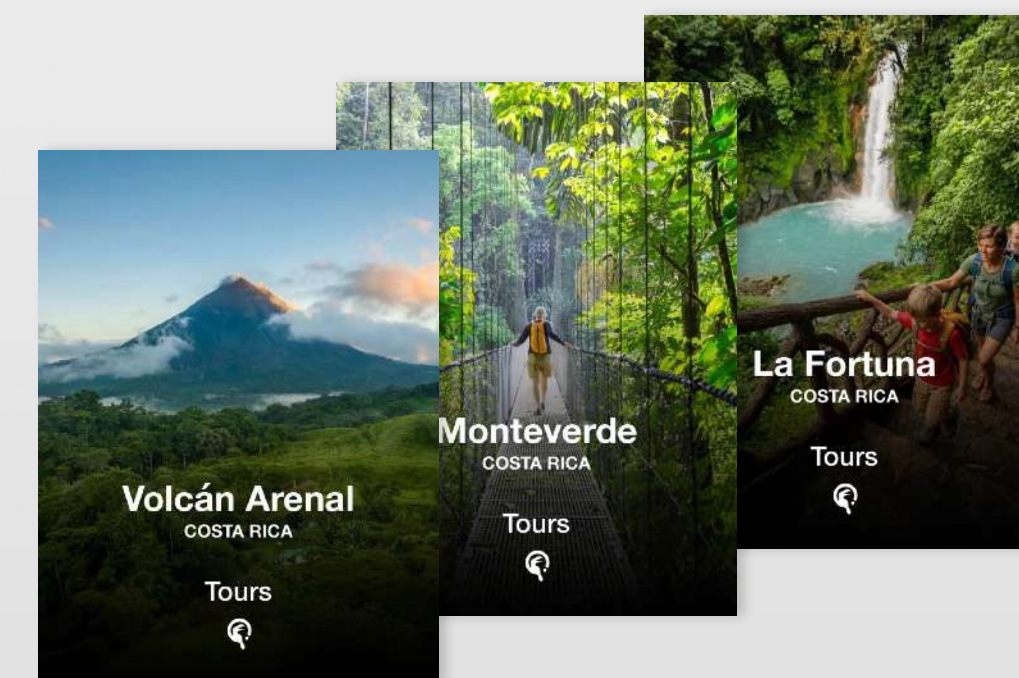


Telepresence

HUMAN



ADS Carousels





16:9

7830

Interactive Powers

Alamo[®]

Rent a Car



9:16



3500

Interactive Powers

Sixt

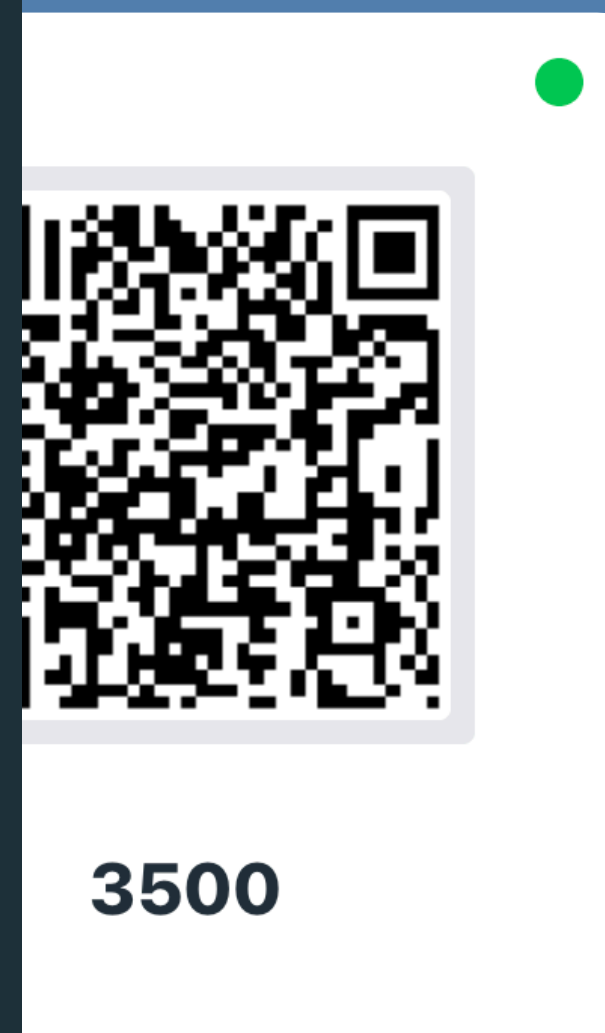
RENT THE CAR

Telepresencia MULTIMODAL

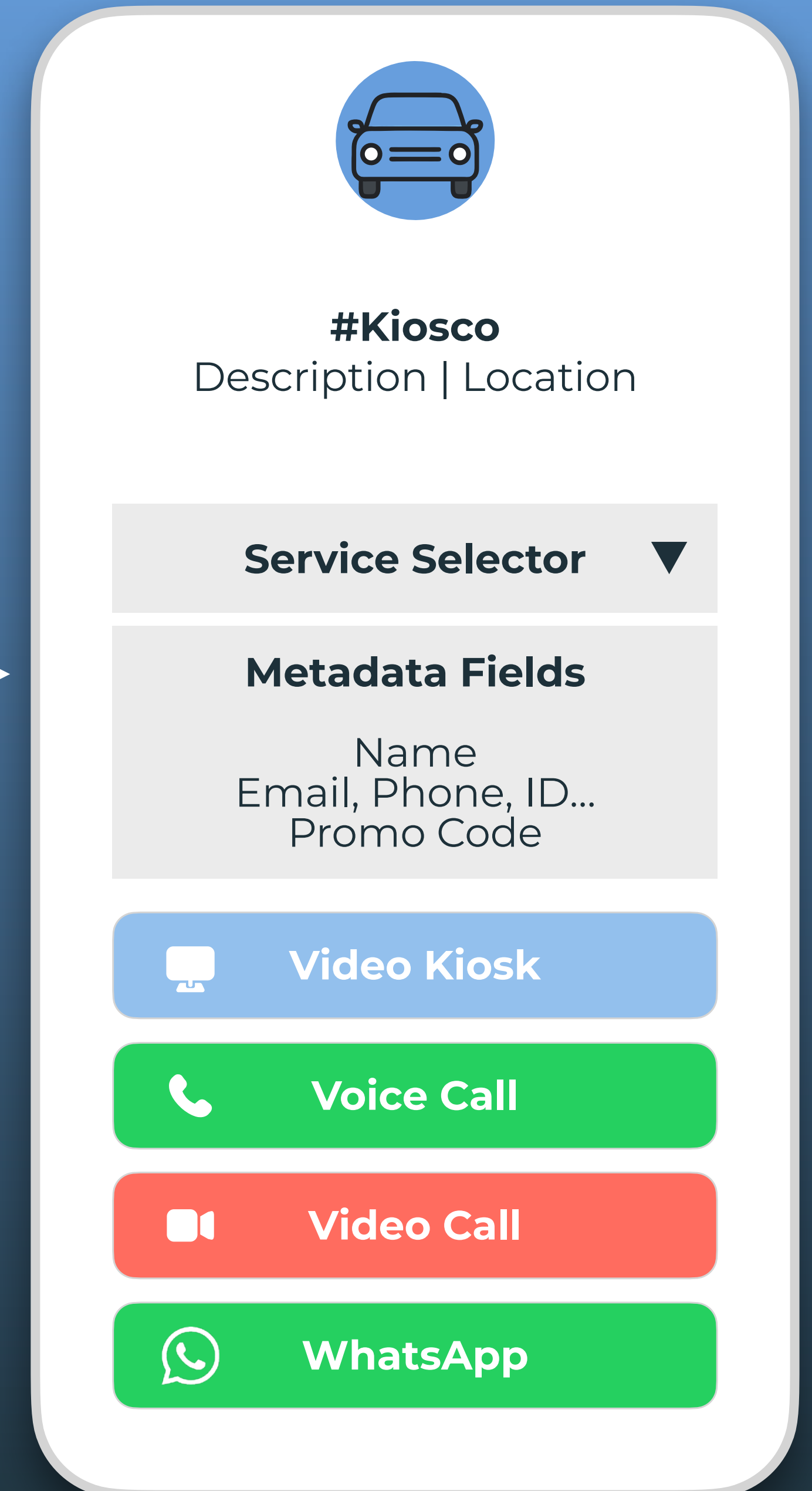
Interactive **Powers**

Captura de datos, Multi-servicios y Selector Multimodal

Los clientes envían los datos de contacto desde su smartphone, permitiendo elegir a continuación el modo de conexión: Kiosco (pantalla), Llamada digital (voz), Videollamada móvil, WhatsApp...



to contact an agent and complete
m. You can speak through your
ne while interacting here.



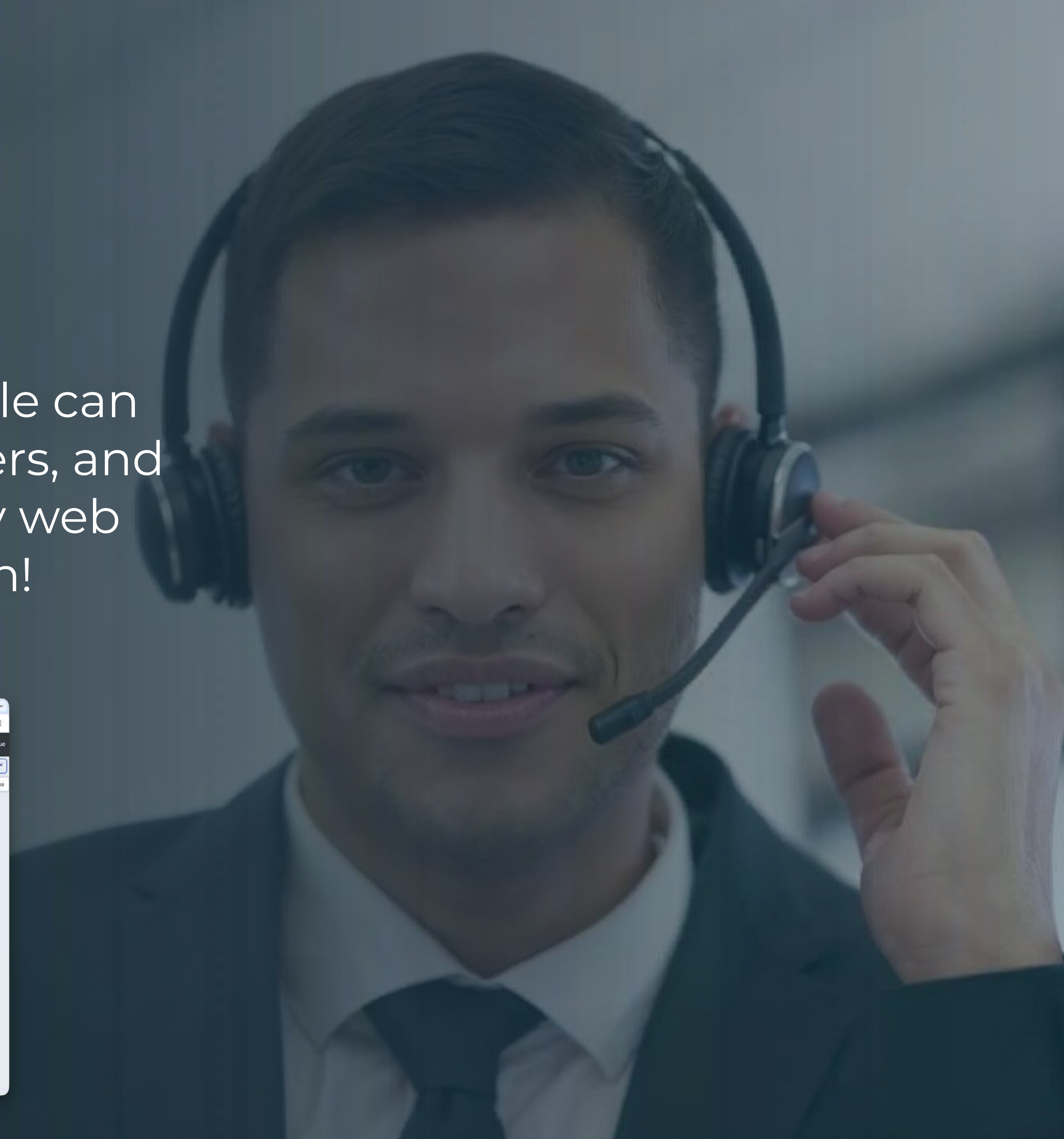
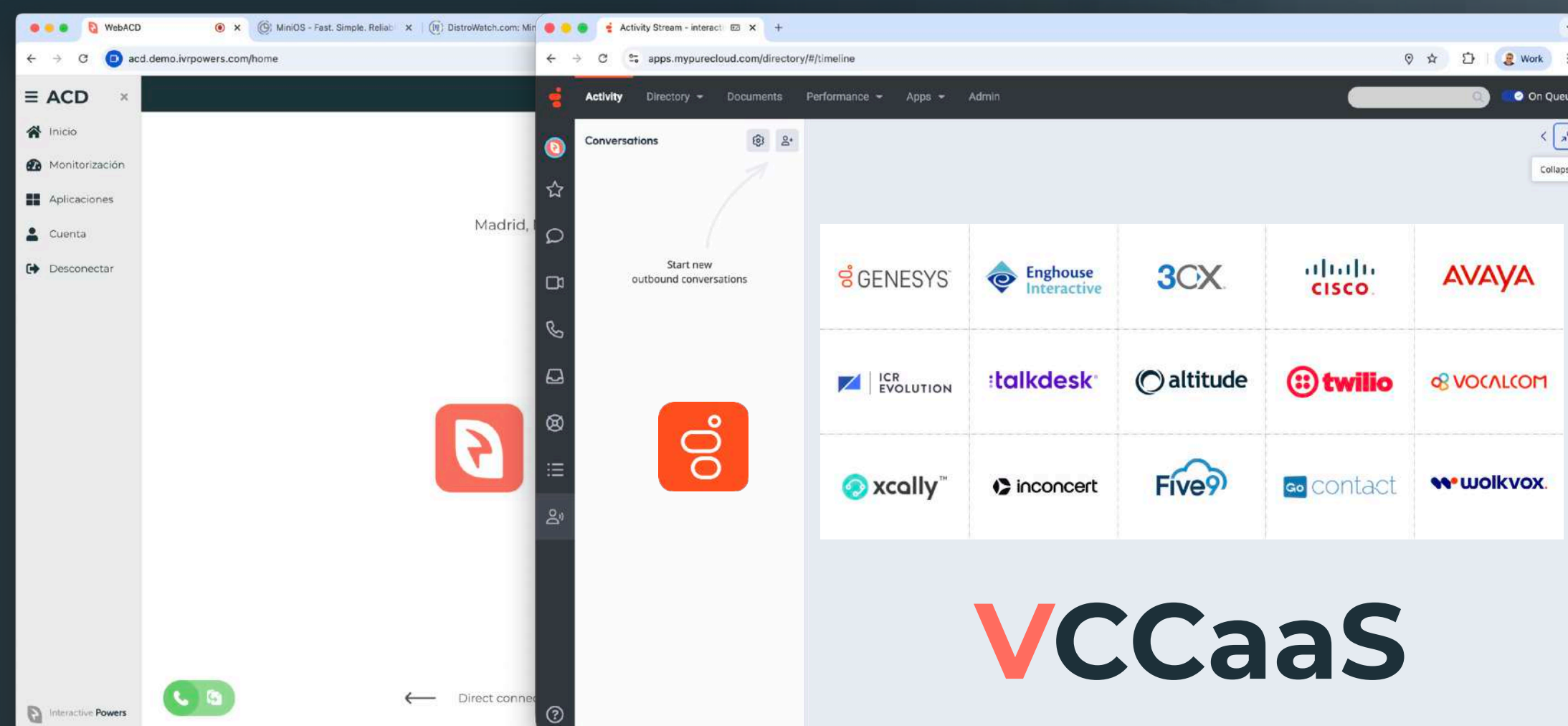
- 🖥️ **Video Kiosk**
- 📞 **Direct Video Call**
- 📞 **Digital Call**
- 💬 **WhatsApp...**

Users connect via their own **smartphones** to enjoy high-quality audio and privacy. The digital screen serves as a display for viewing the agent or a real-time shared screen..



Teleassistance Telesupport Telesales

Advisors, supervisors, and salespeople can work from laptops, desktop computers, and tablets—including Macs—using only web browsers and an Internet connection!



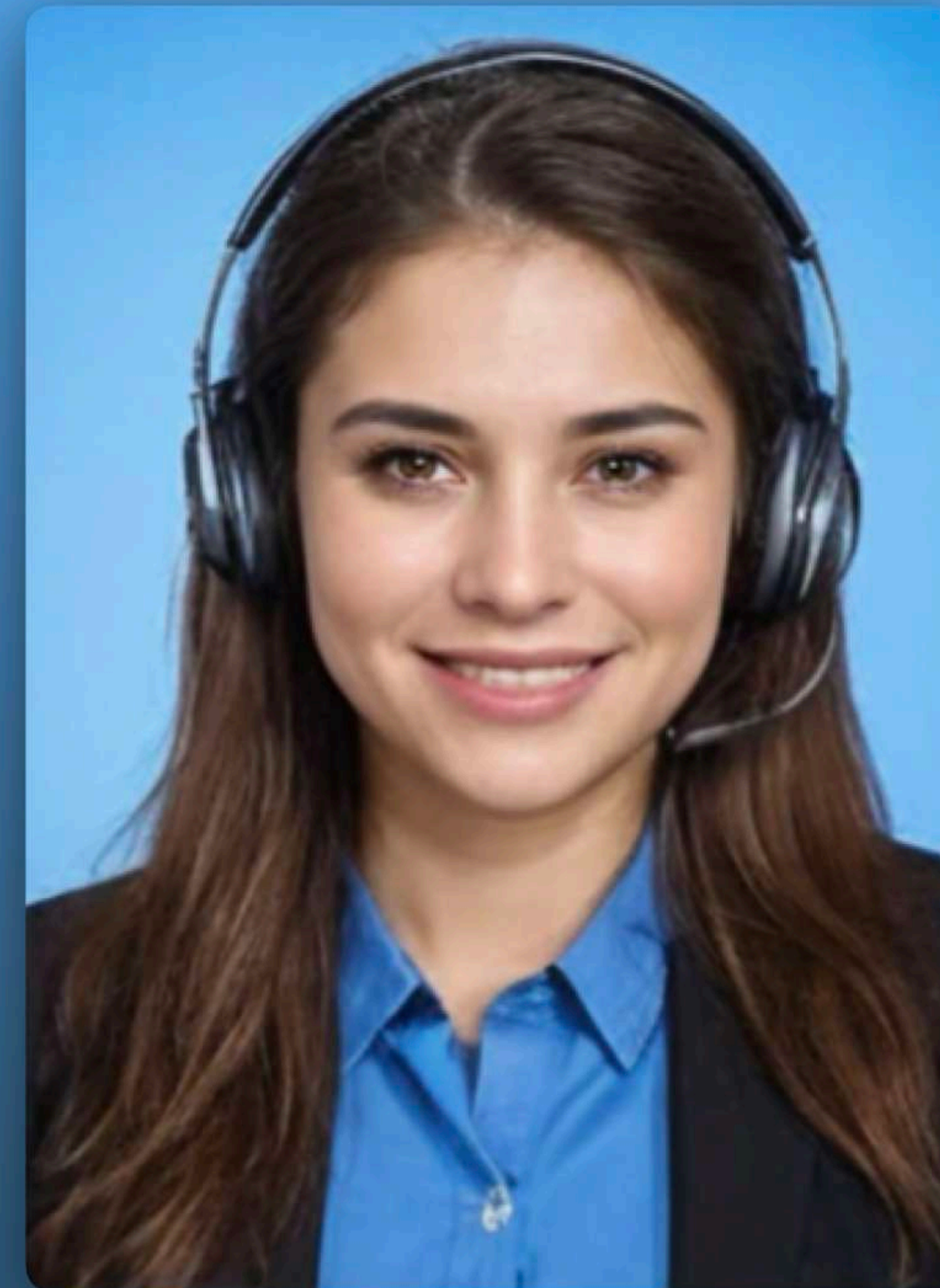
Video Identification Digital Anti-Fraud, Anti-Deepfakes

Advisors know that the customer is in-person; their ID has been verified at the branch, but the advisor may request a visual verification.



Screen Sharing: Direct Sharing for Visual Control

Customers can visually verify any document, order, or contract in real time with the advisor. This prevents errors in their data and eliminates the need to repeat the process. By the end of the interaction, they can be confident that everything is correct.



Travel Reservation Form

Full Name: Phone Number:

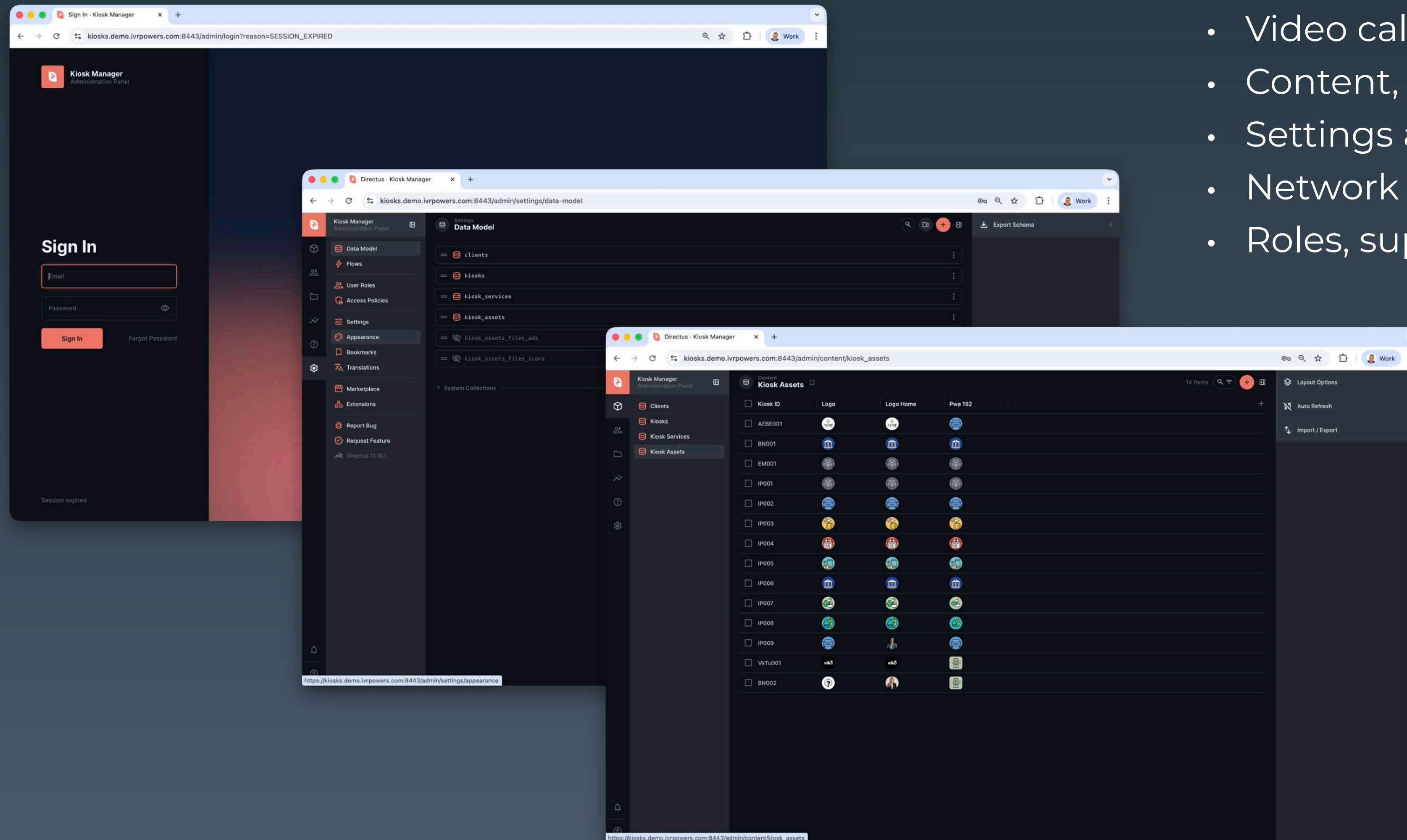
Travel Details

Travel From: Travel To:

Departure Date: Return Date (if any):

Kiosk Manager - Centralized Management

- Video calls / Calls / WhatsApp
- Content, icons, logos, ads...
- Settings and configuration
- Network monitoring
- Roles, supervisor



**Offices
Dealerships
Retail Spaces**



Distributed Agents

Take advantage of the advisors available at local centers



Contact Center

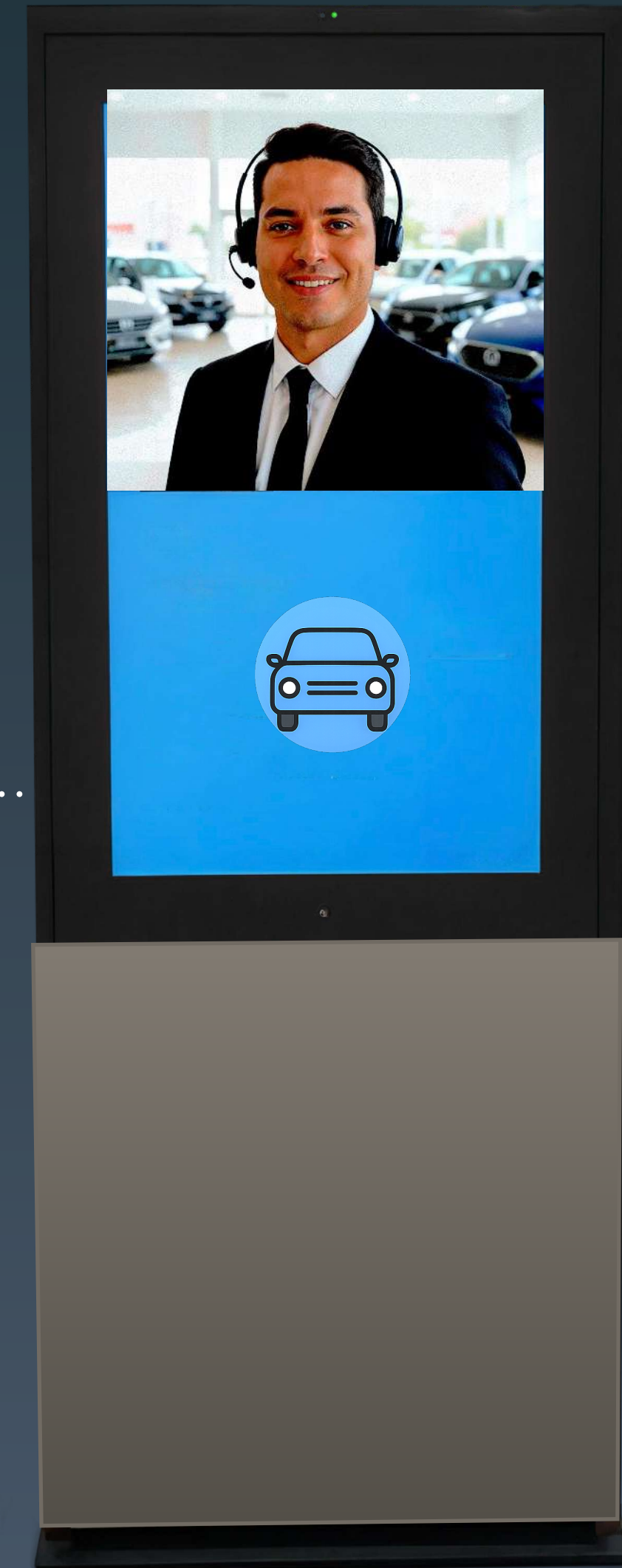
Centralized Agents

Maximize operations by adding more shifts and outsourcing



Internet

WIFI | 5G | LTE

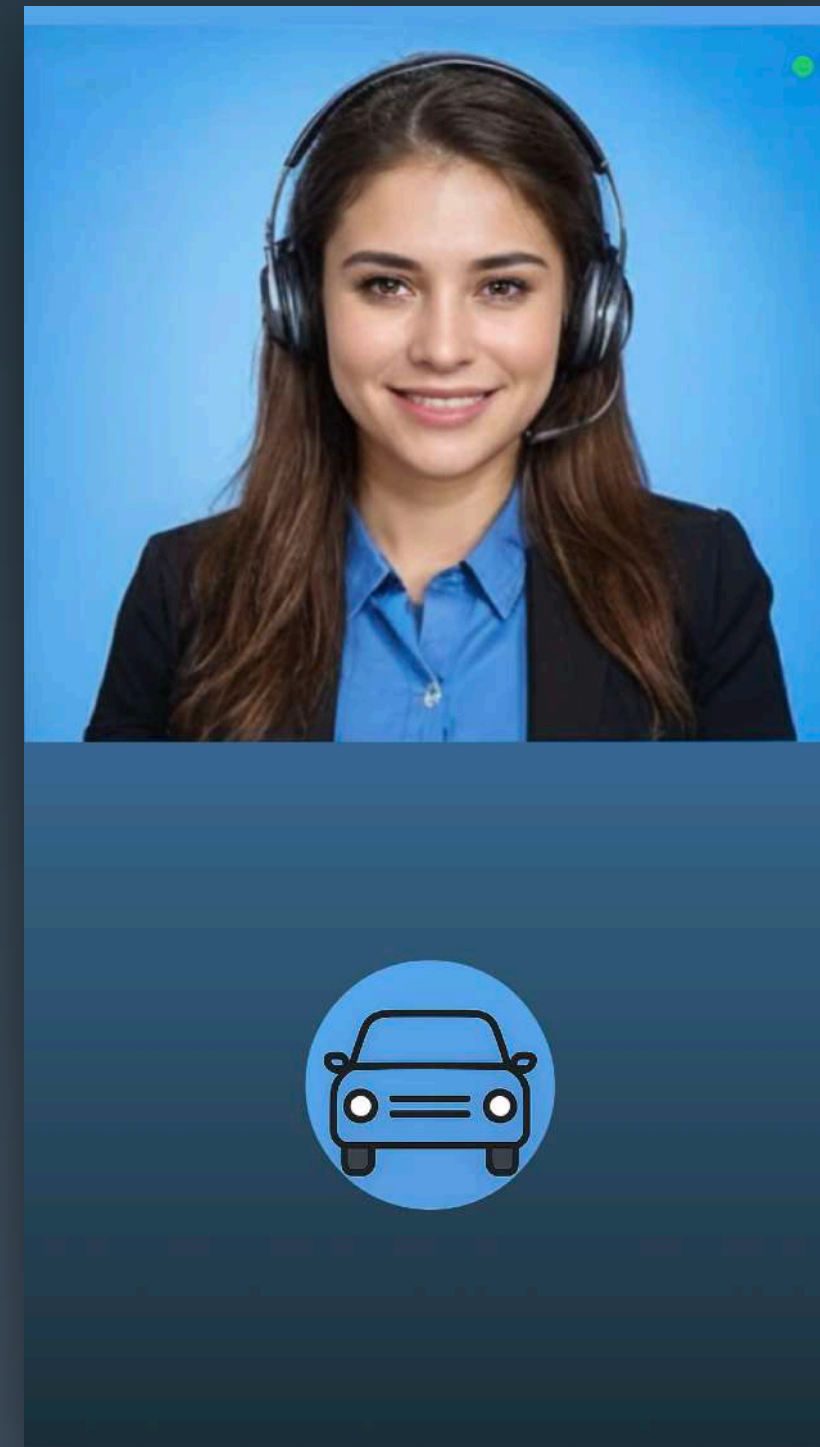


Telepresence

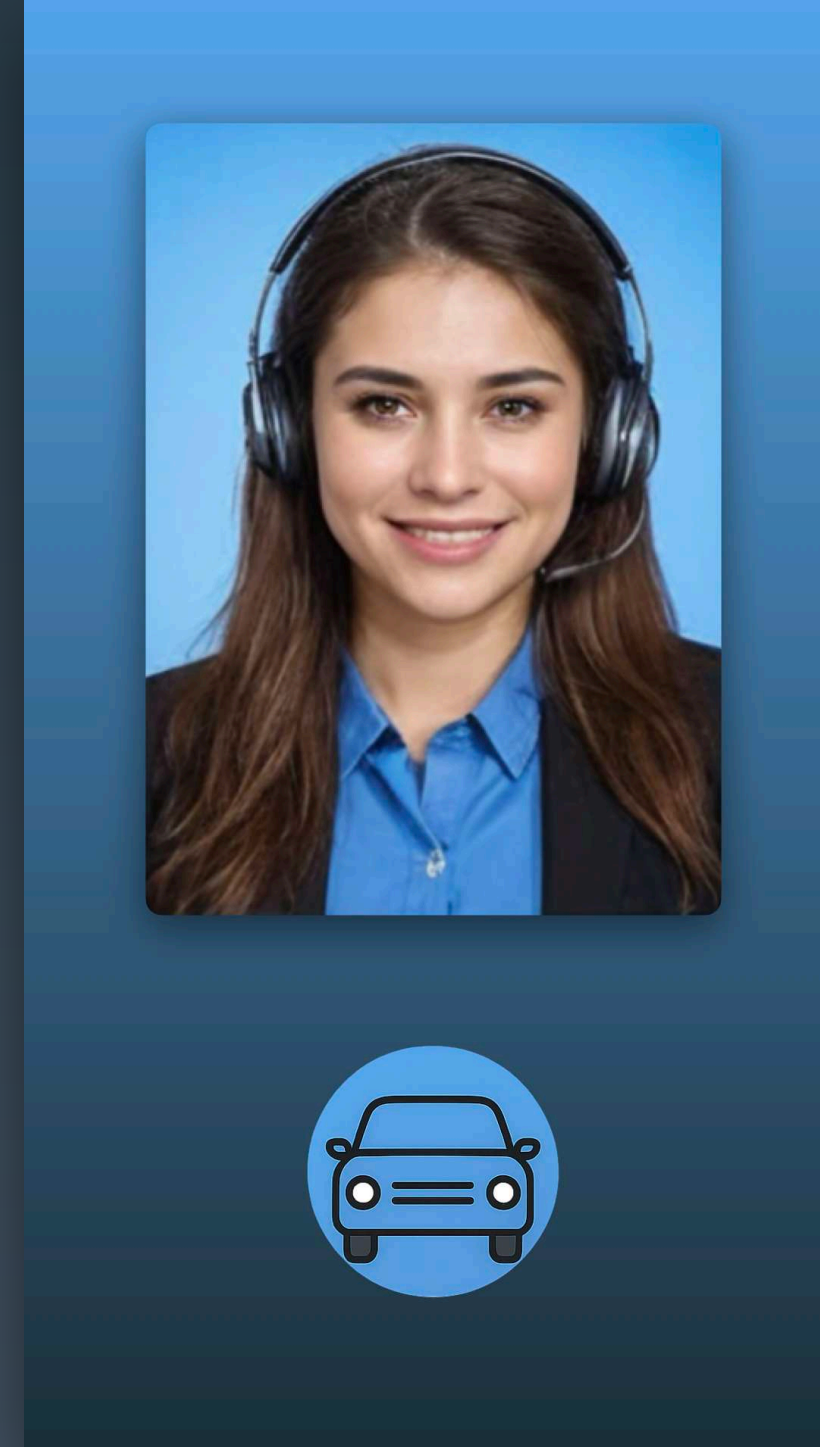
Kiosco - 9:16 Full HD



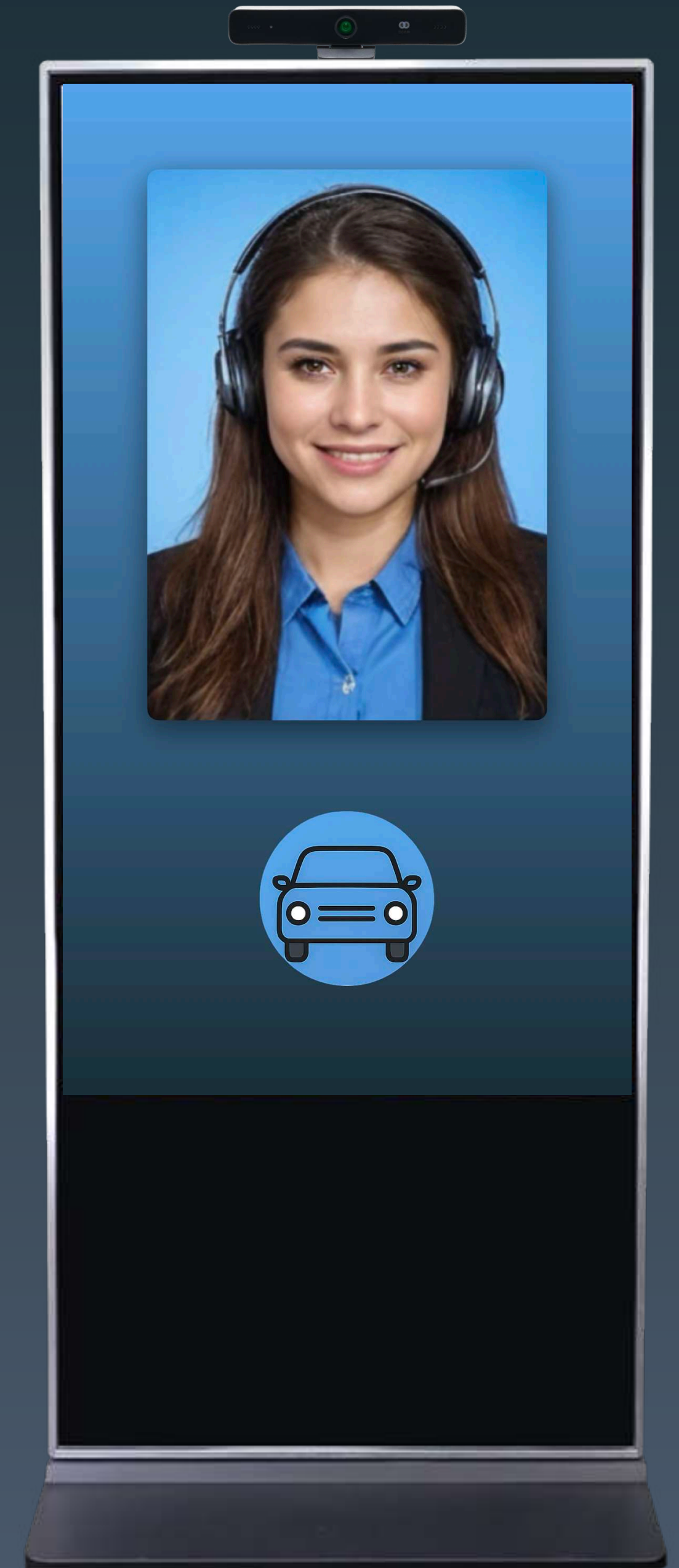
Mode **Full Screen**



Mode **Half Screen**



Mode **Popup Screen**



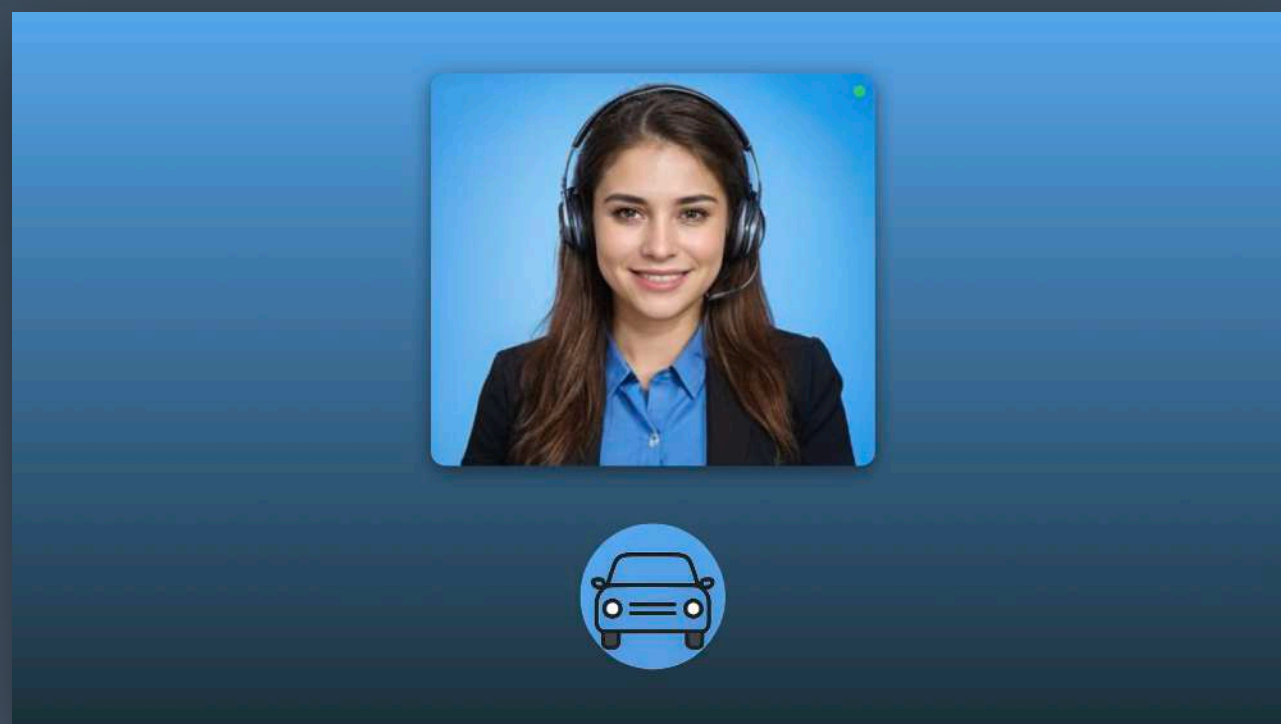
1080 x 1920



Mode **Half Screen**

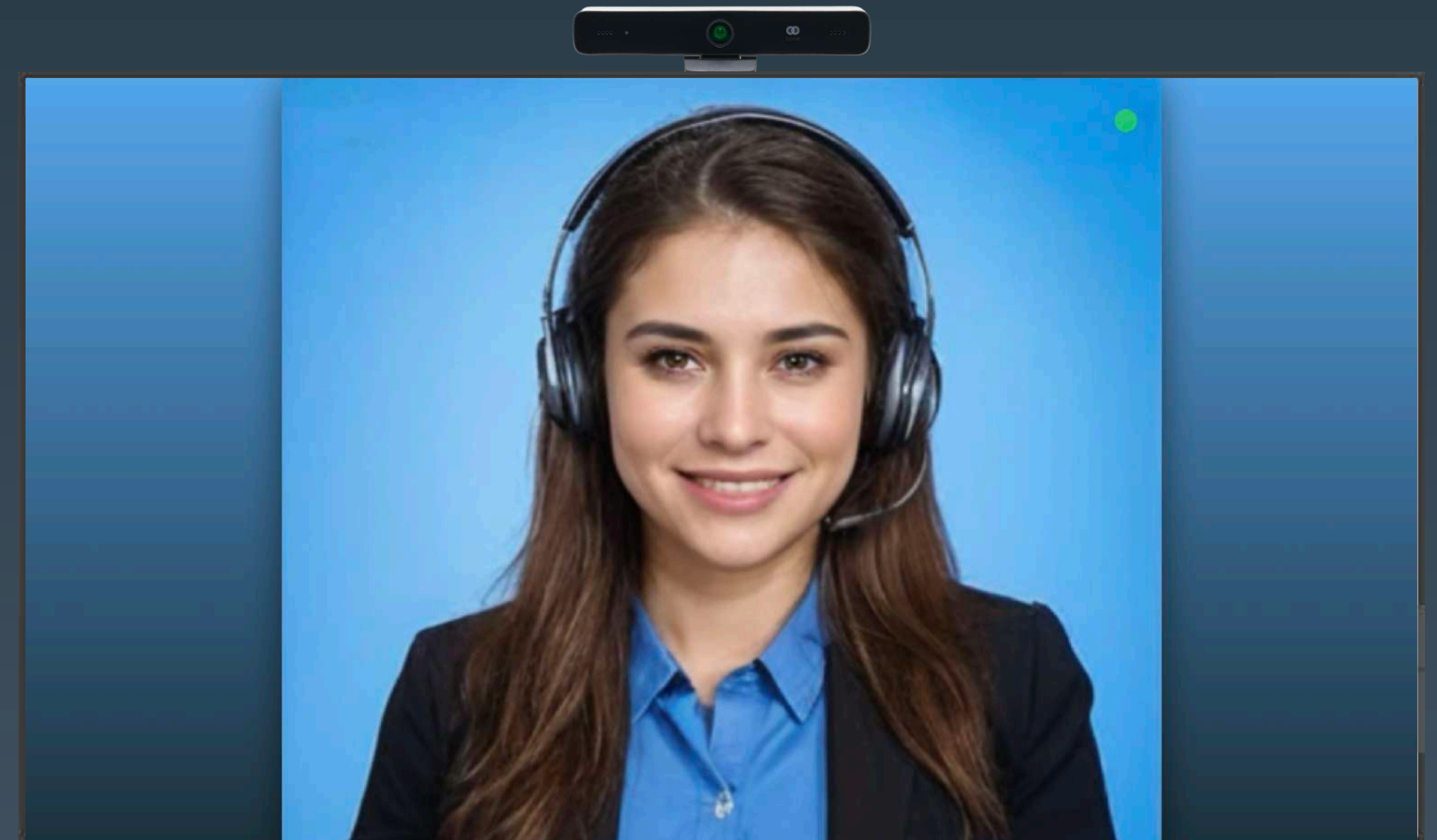


Mode **Full Screen**



Mode **Popup Screen**

Kiosco - 16:9 Full HD



1920 x 1080

Telepresence INDUSTRIES

Interactive **Powers**

Multiple Industries & Processes



Retail



Finance



Telecom



Utilities



Government



Tourism



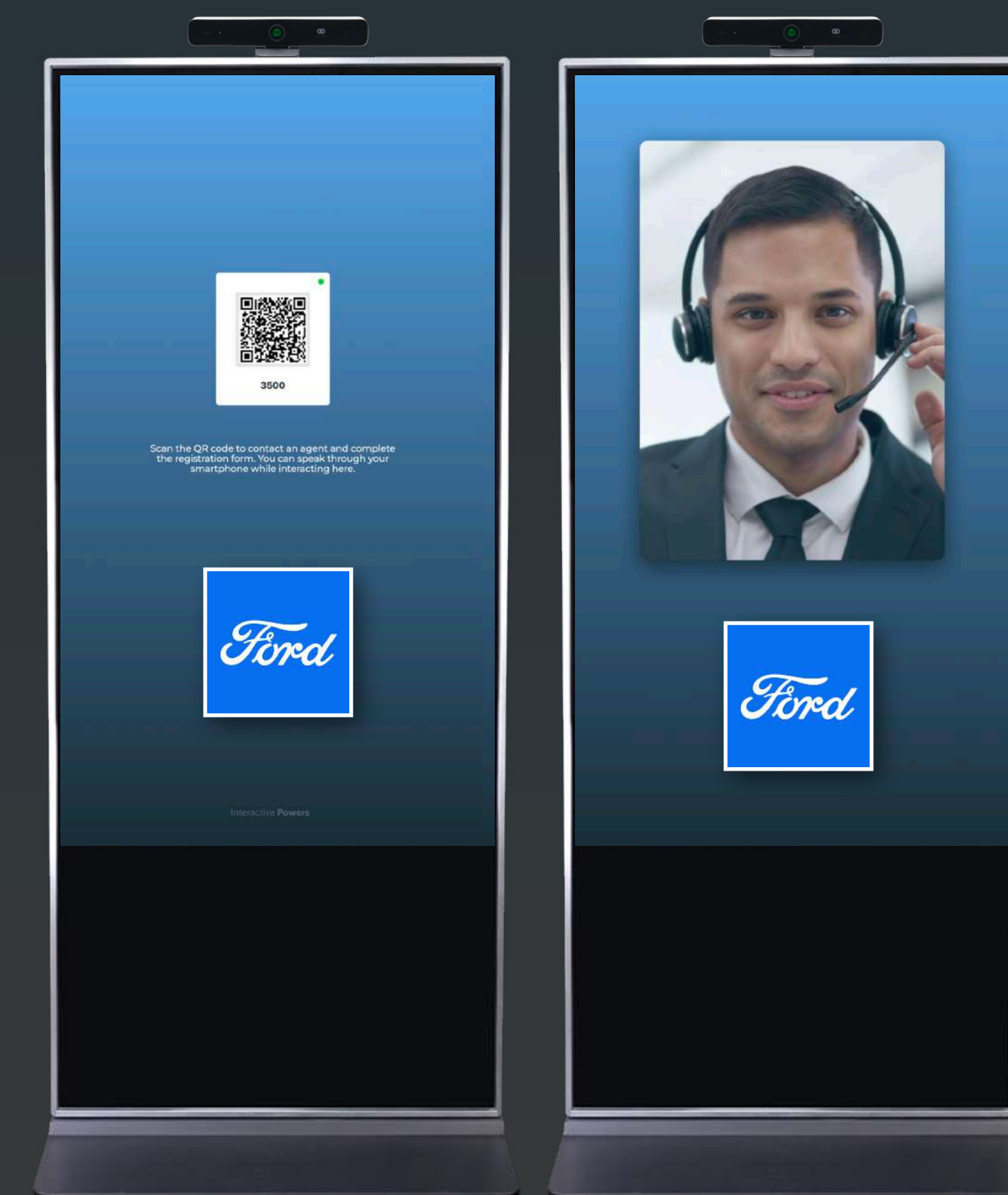
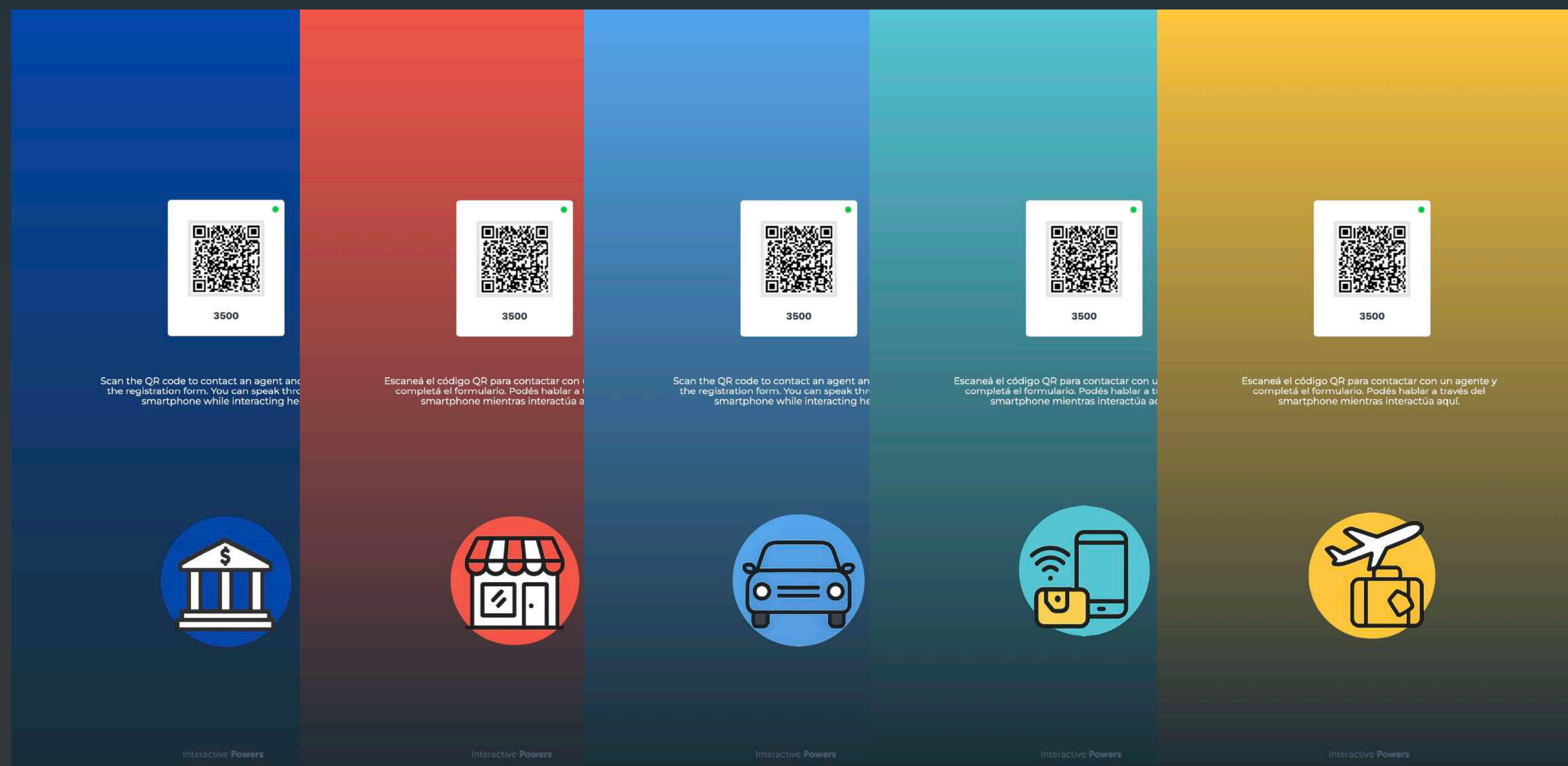
Automotive



Healthcare



Customization with the company logo and colors So that customers appreciate your innovative brand image.



* Examples of customizations

Configurable and Customizable Widgets

Colors, Logo, Text, Disclaimer...

* With your company logo

Gouvernement

Education, City hall, Support...



Healthcare

Hospitals, Clinics, Insurances...



Tourism

Services, Bookings, Tours...



Retail

Personal Shopper, Support...



Telecom

Televenda, Asesoría, Soporte...



Utilities

Contracts, Offices, Support...



Automotive

Car Dealer, Showroom, Spare Parts



RESERVÁ TU BMW AQUÍ

Escaneá el código QR para contactar con un agente



3500

Interactive Powers

Finance

Banking, Credit Union, Insurances

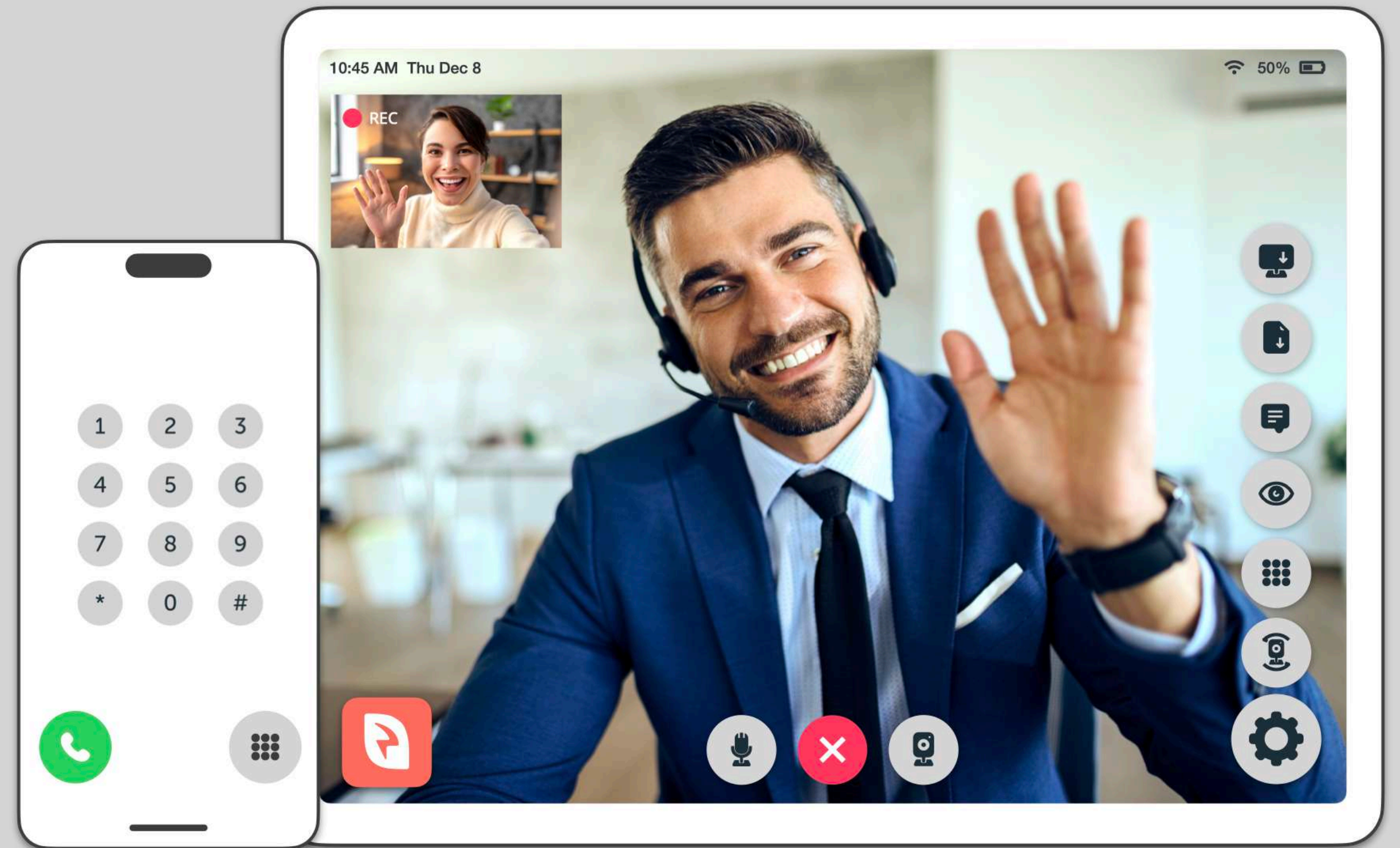


Connect, Reinvent, Empower...

Your Contact Centers

Your Channels

Your Teams





Int**Powers**