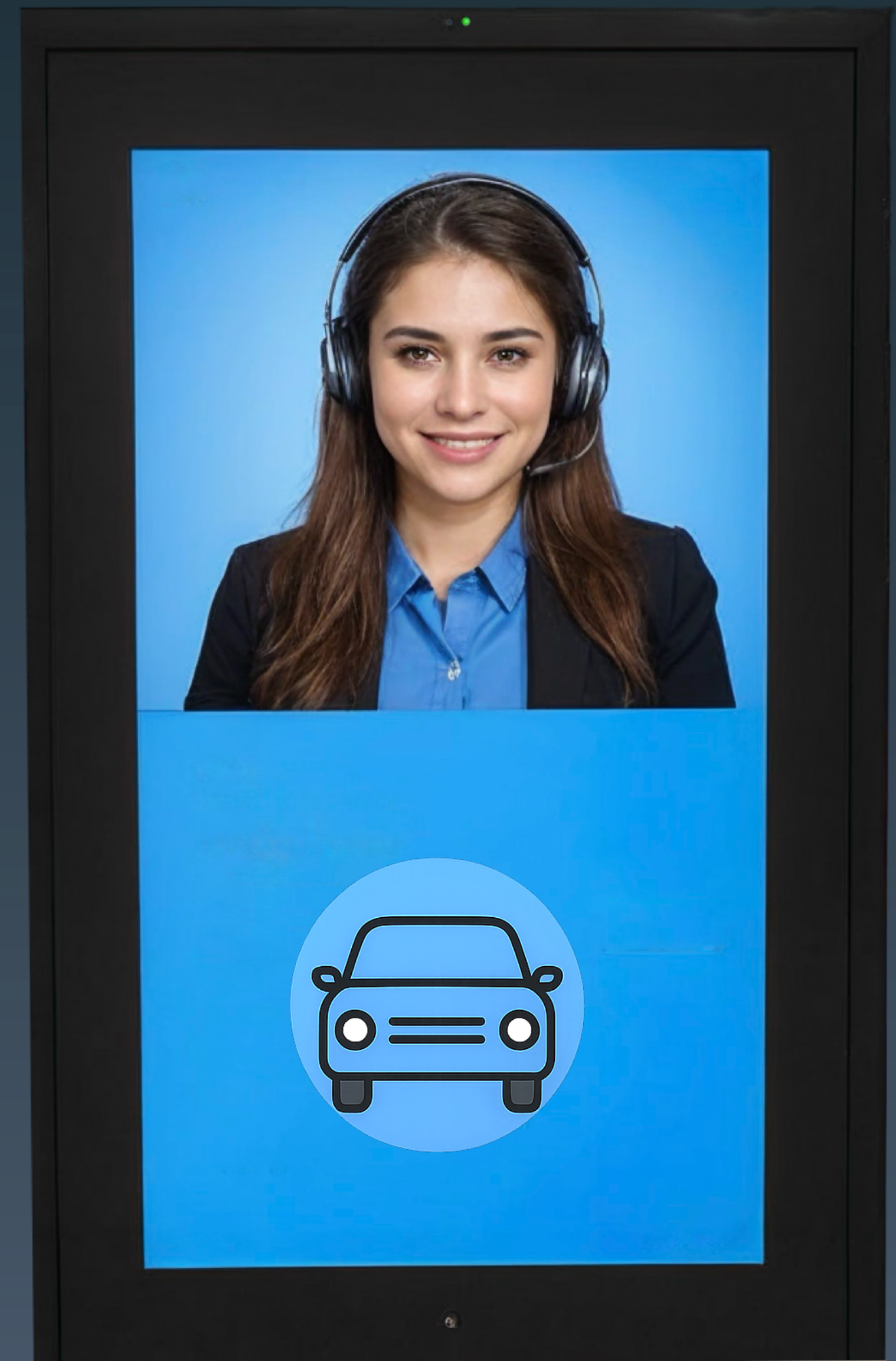
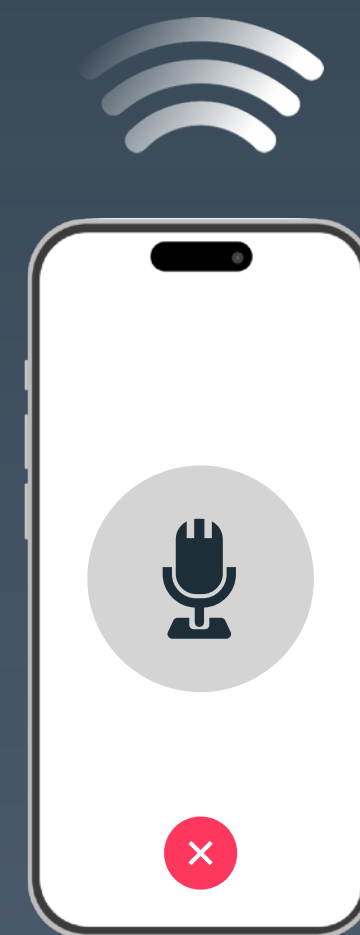


Telepresencia HUMANA

Interacciones cara a cara con Video Kioscos





3500

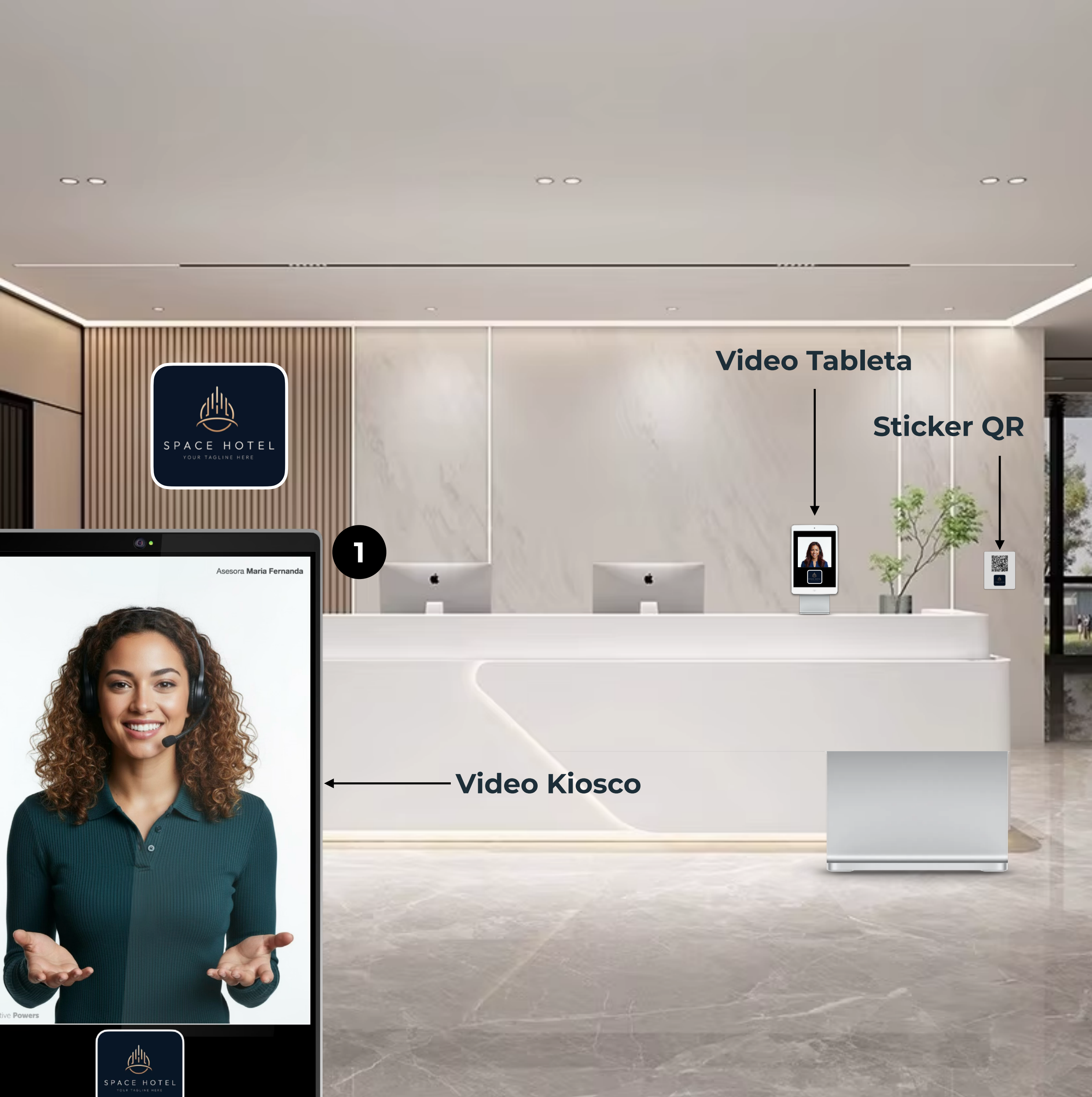
Scan the QR code to contact an agent and complete the registration form. You can speak through your smartphone while interacting here.



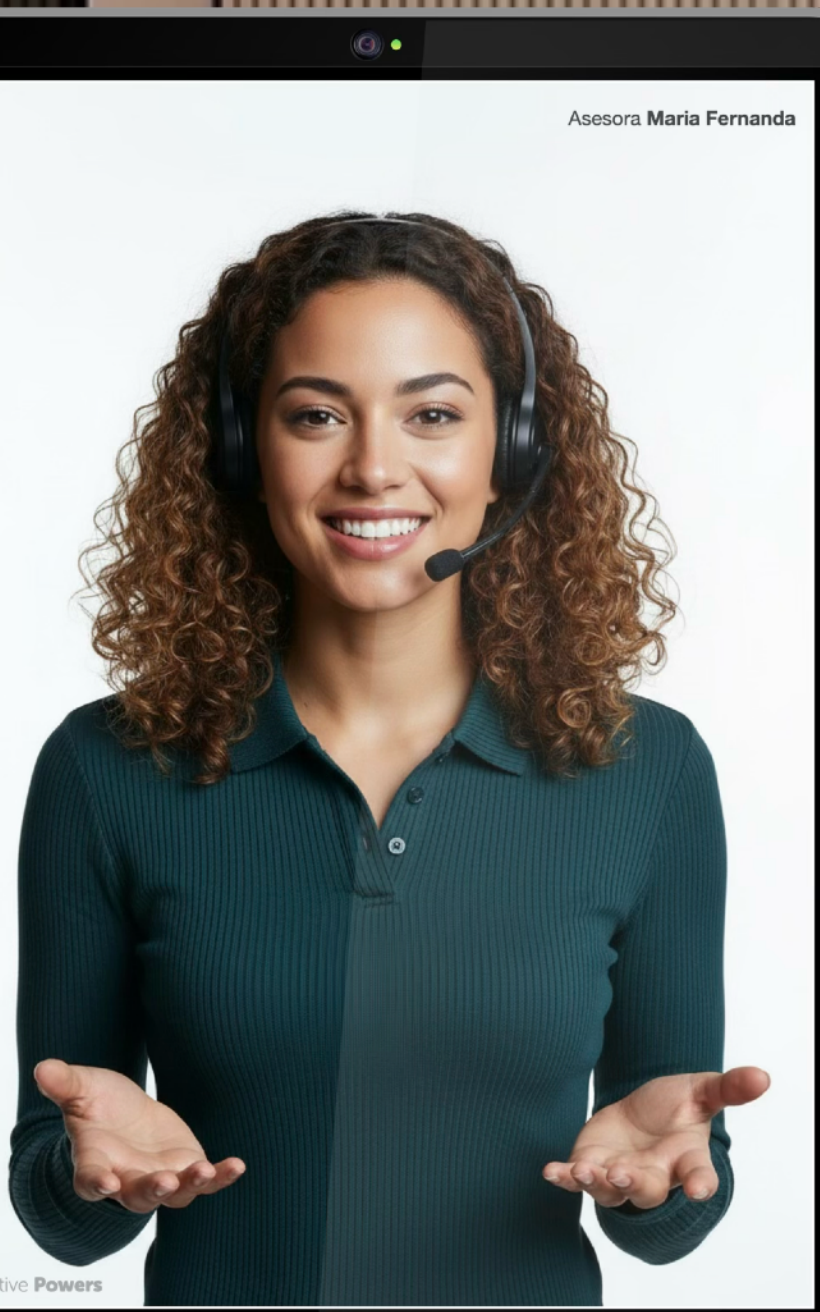


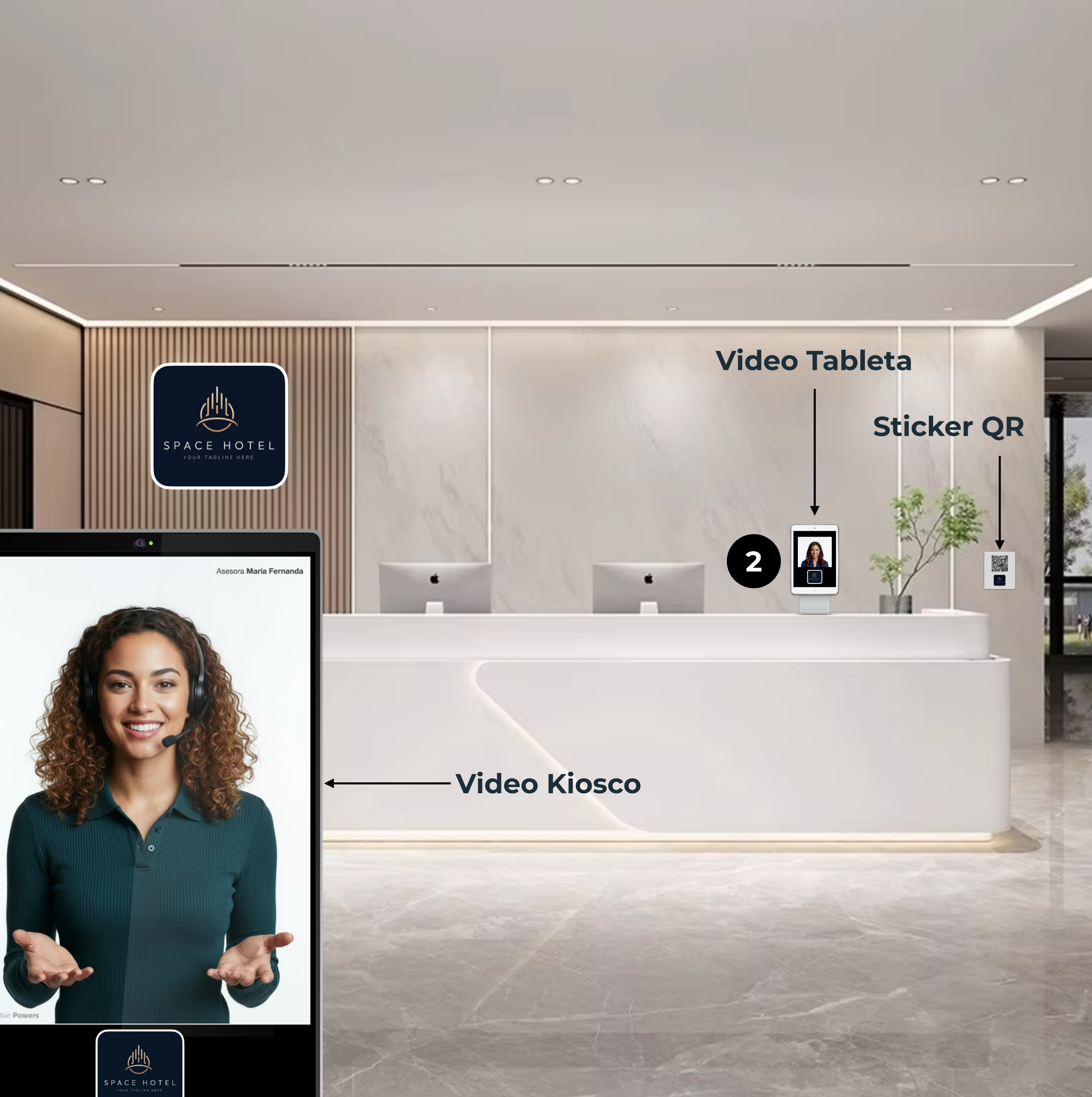
Telepresencia PHYGITAL

Interactive **Powers**

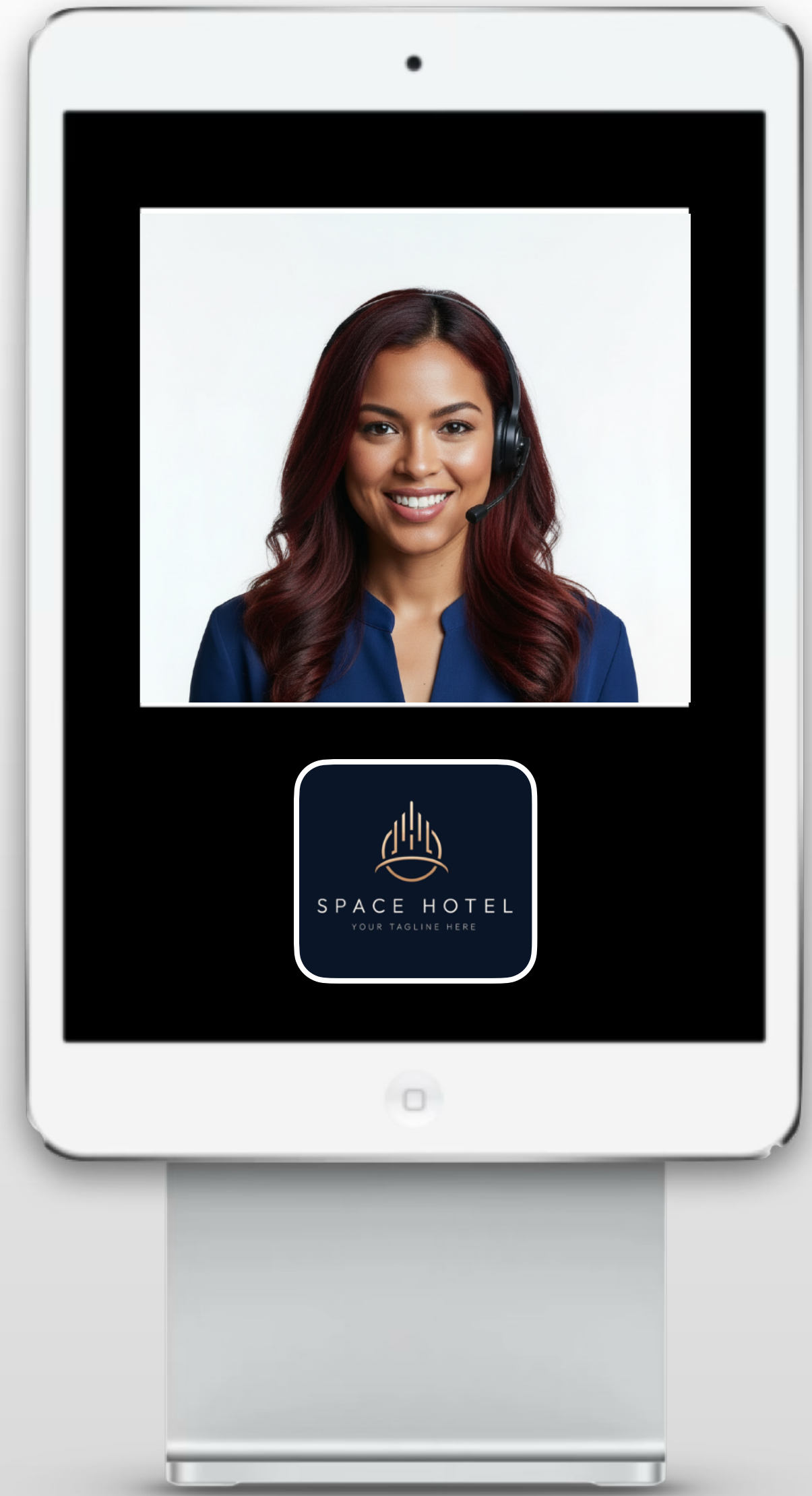


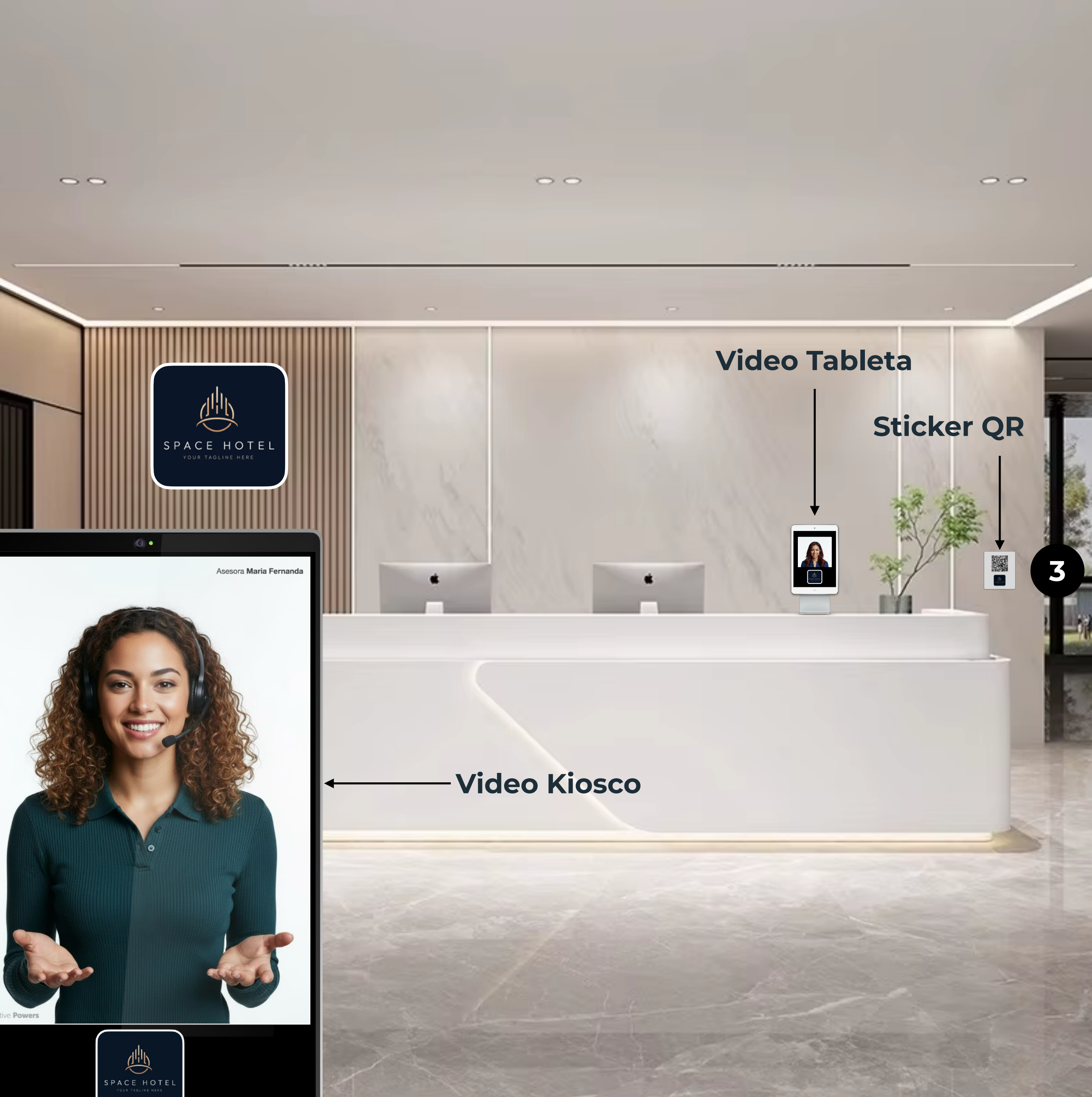
1 Video Kiosco





2 Video Tableta





3 Sticker QR



Concierge - 3112



Scan to start a **video call**, or speak directly with the first available concierge, and manage service requests in real time, 24/7. Add this PWA icon to your phone to reconnect anytime with your room number or Platinum partner ID.

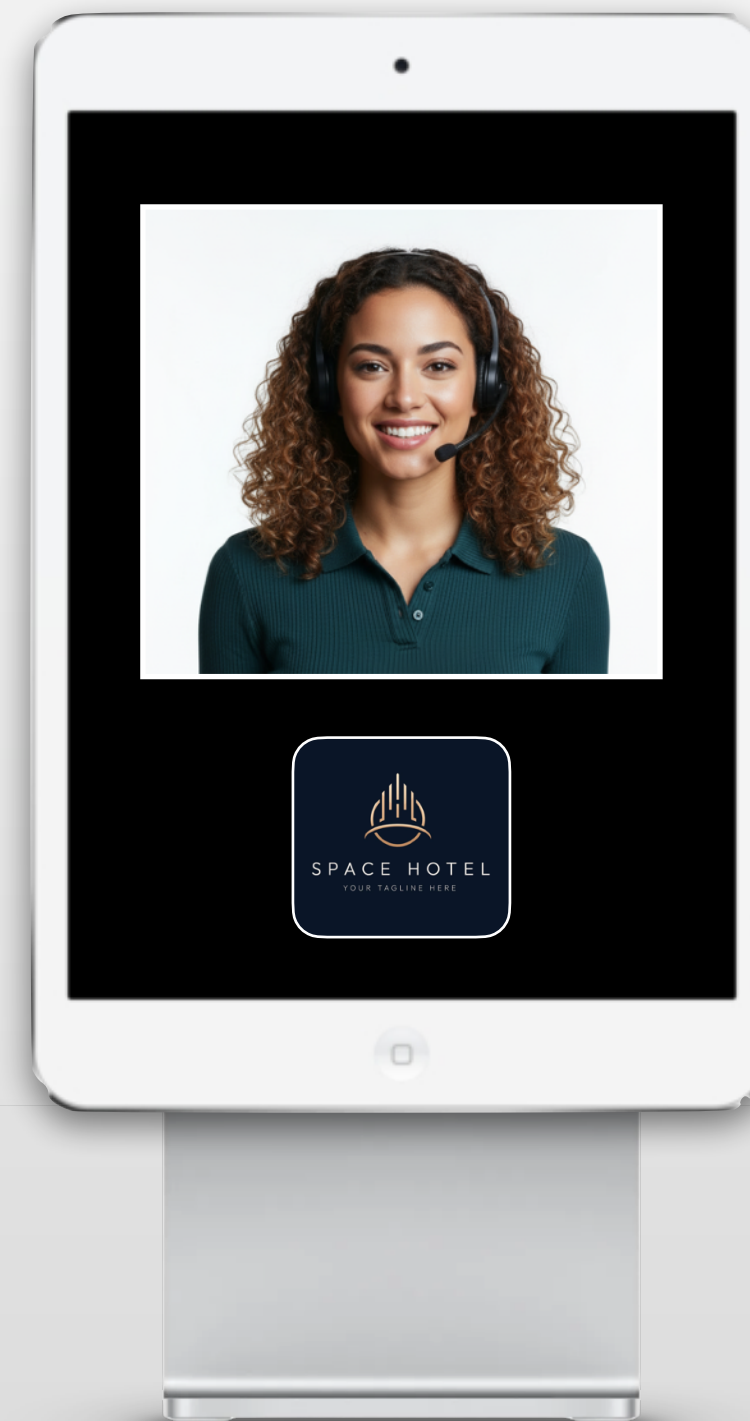
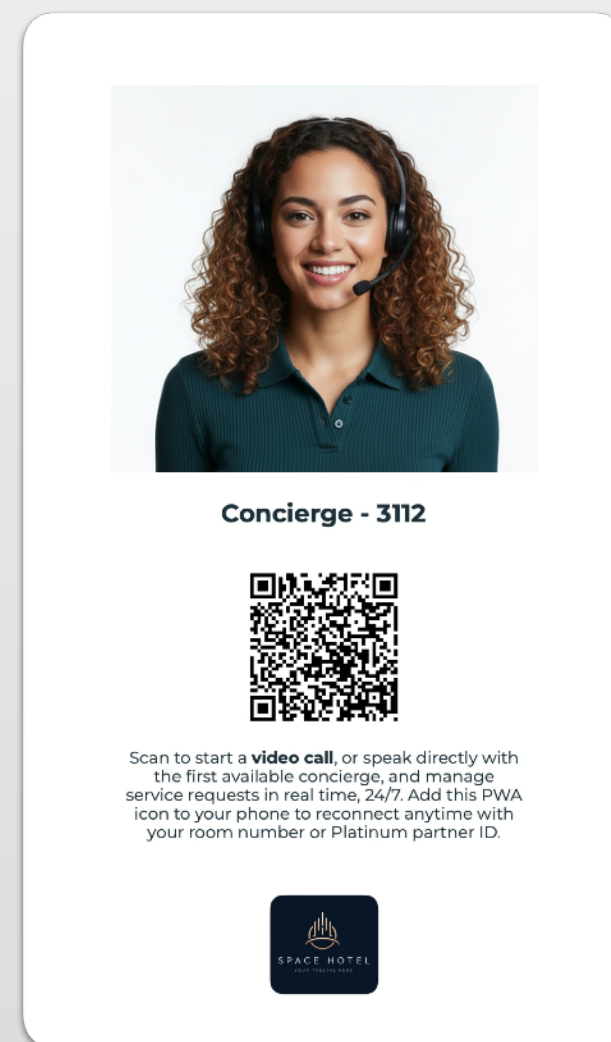


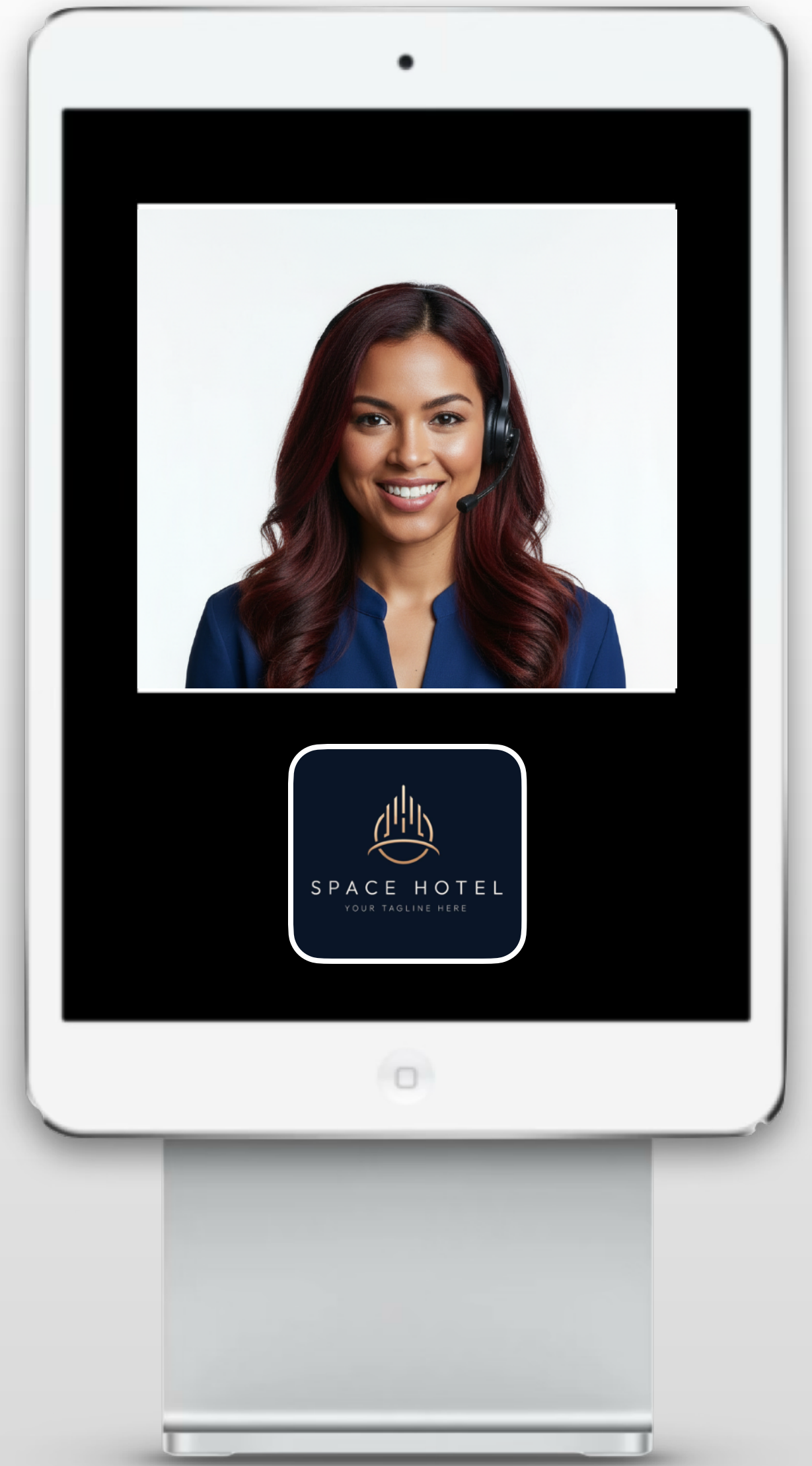
Dispositivos Phygital

Pantalla o Video Kiosco

Tableta iPad o Android

Sticker QR



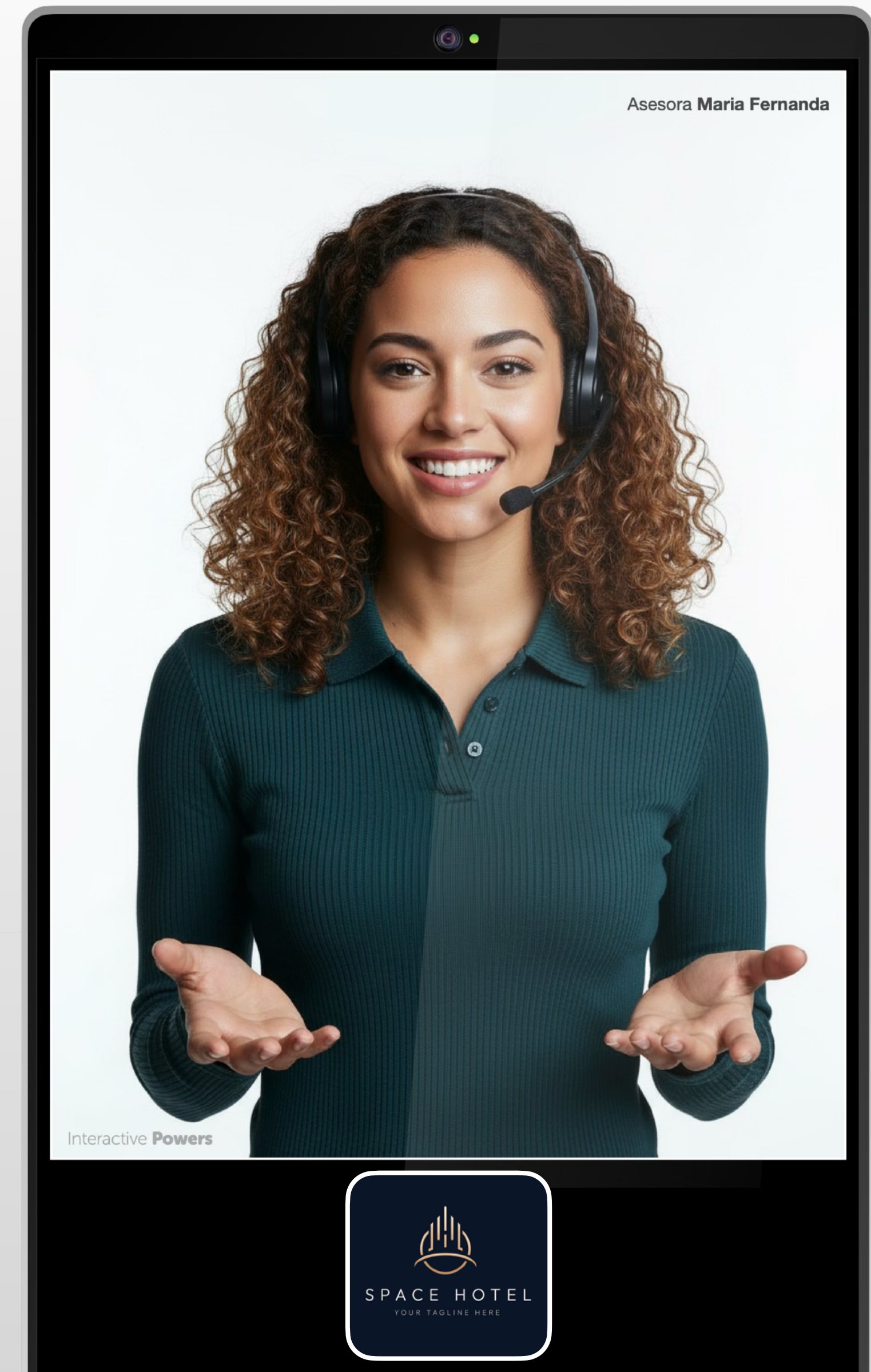
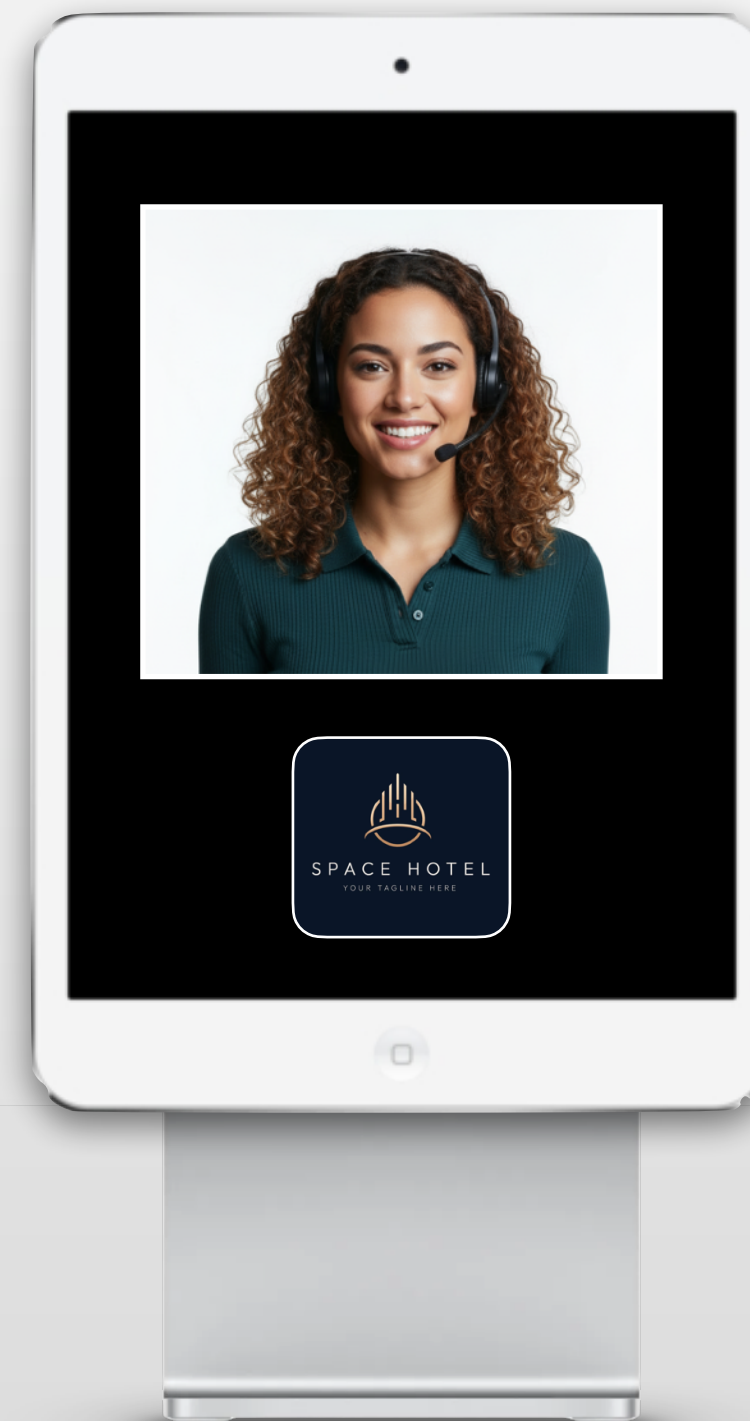
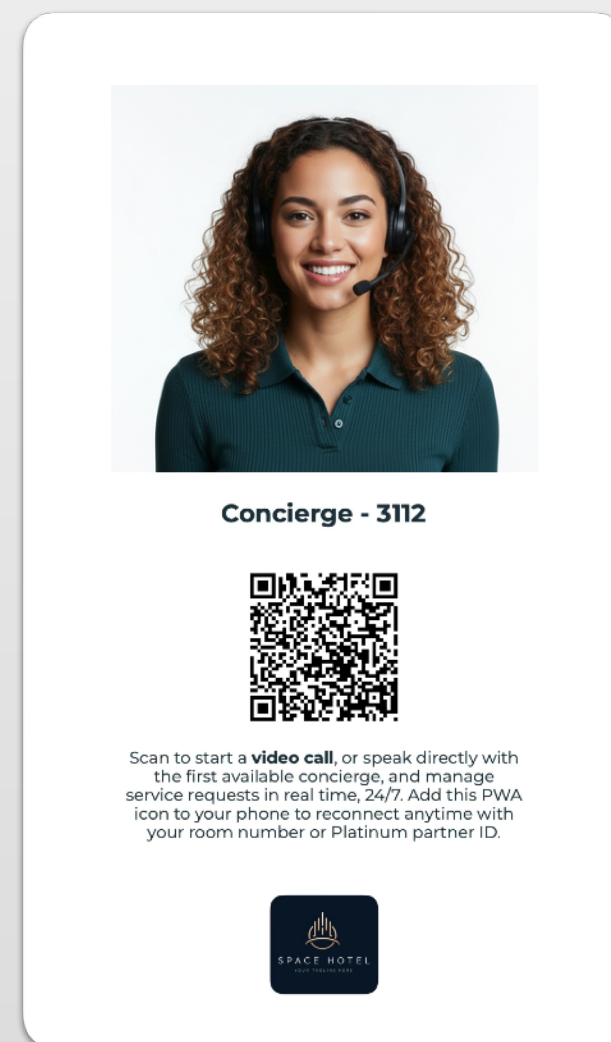


Dispositivos Phygital

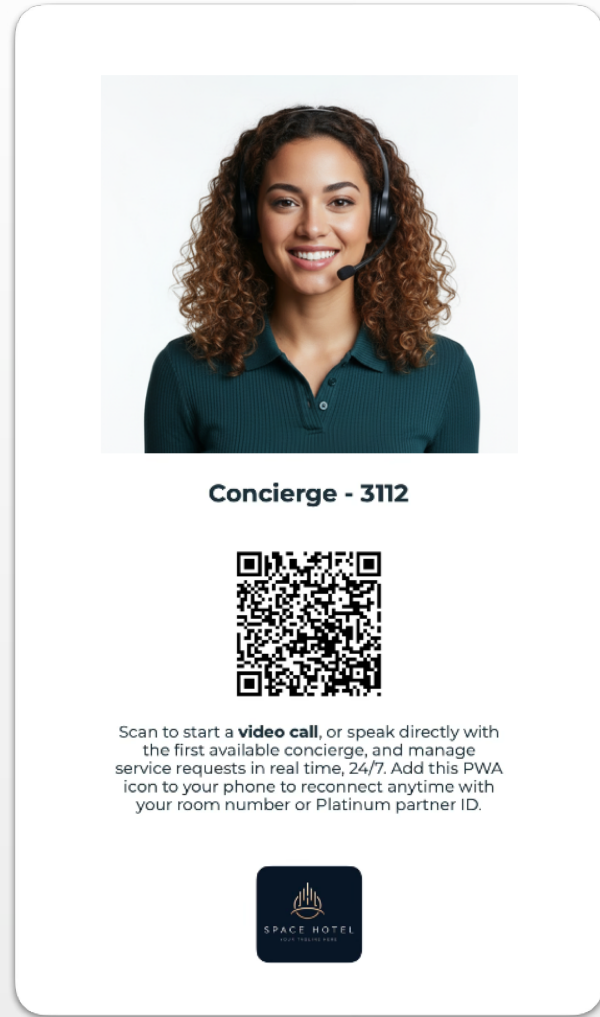
Pantalla o Video Kiosco

Tableta iPad o Android


Sticker QR




Kiosco 3212



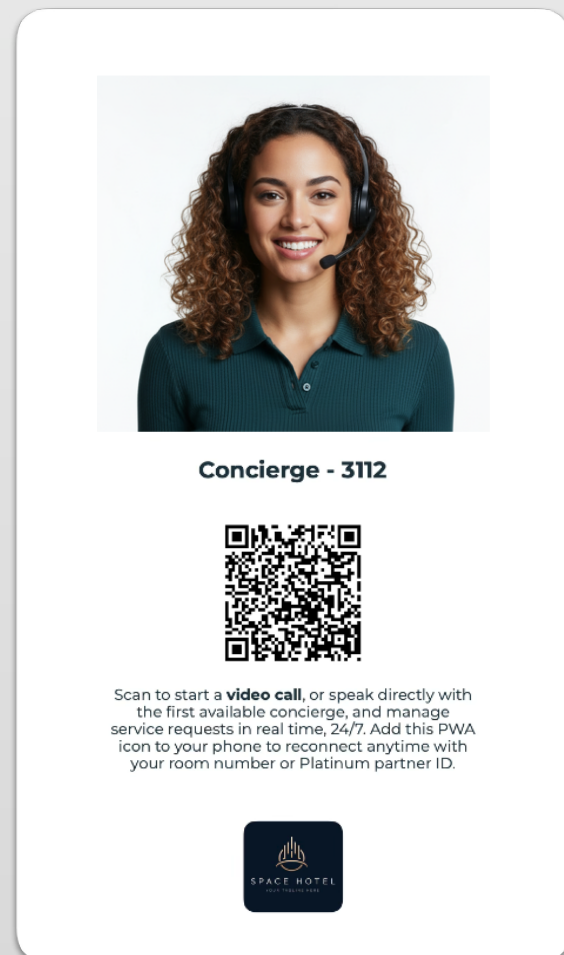
Concierge - 3112




Scan to start a **video call**, or speak directly with the first available concierge, and manage service requests in real time, 24/7. Add this PWA icon to your phone to reconnect anytime with your room number or Platinum partner ID.



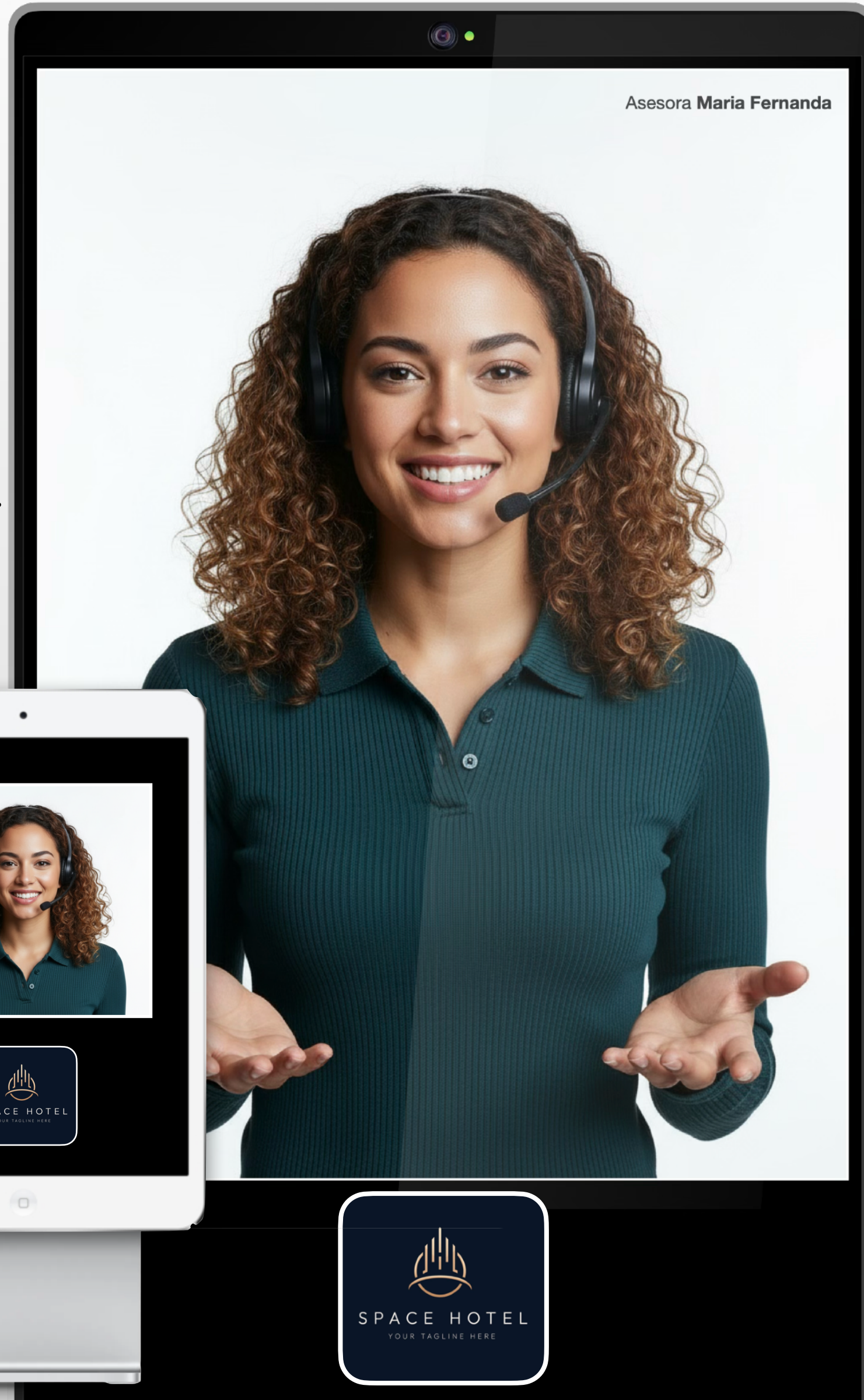

Stiker QR 3212



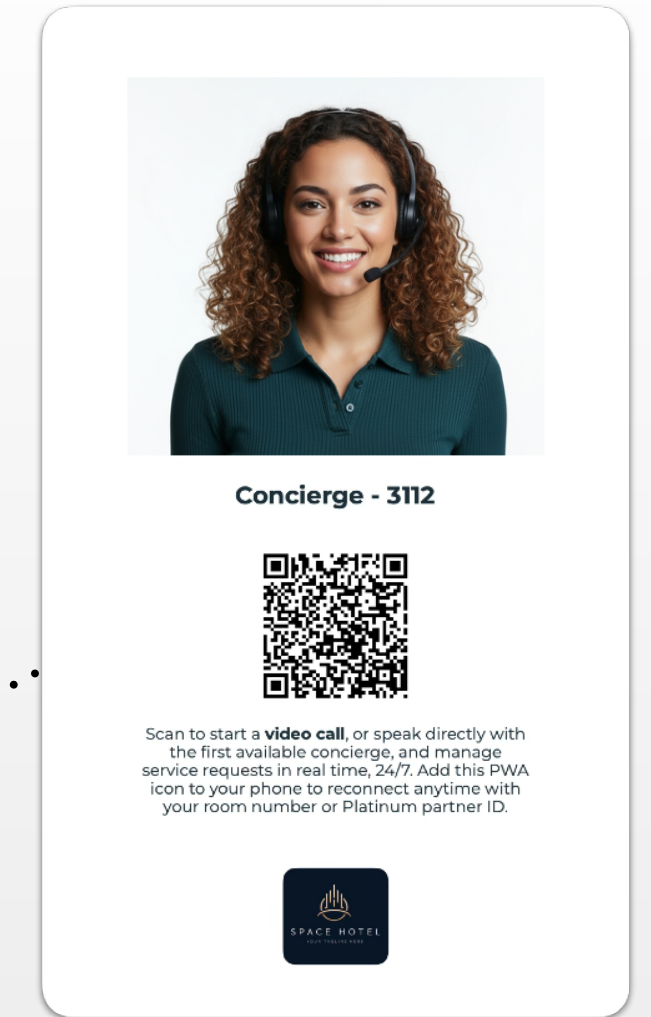
Concierge - 3112




Scan to start a **video call**, or speak directly with the first available concierge, and manage service requests in real time, 24/7. Add this PWA icon to your phone to reconnect anytime with your room number or Platinum partner ID.




Asesora Maria Fernanda



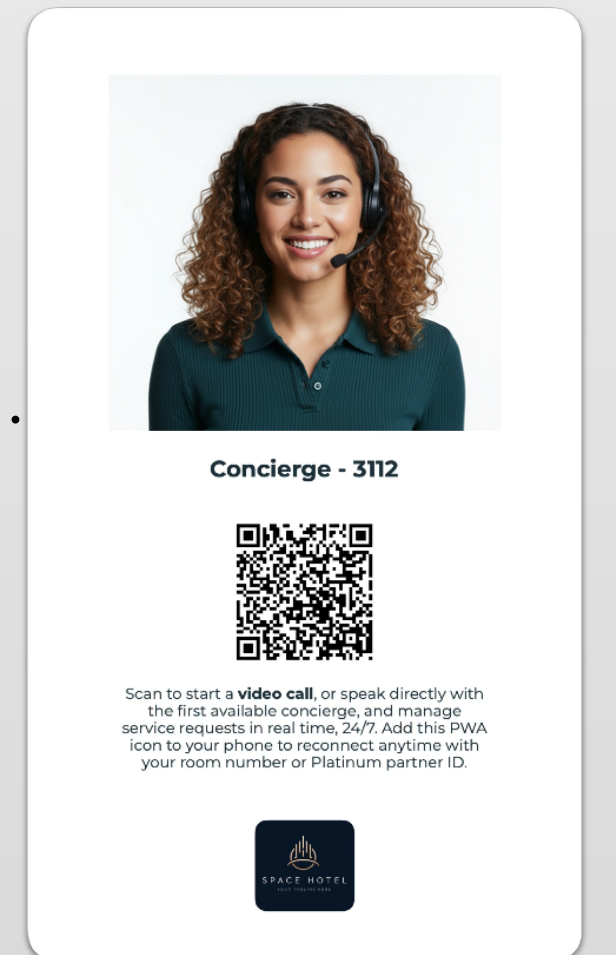
Concierge - 3112




Scan to start a **video call**, or speak directly with the first available concierge, and manage service requests in real time, 24/7. Add this PWA icon to your phone to reconnect anytime with your room number or Platinum partner ID.




Stiker QR 3212



Concierge - 3112

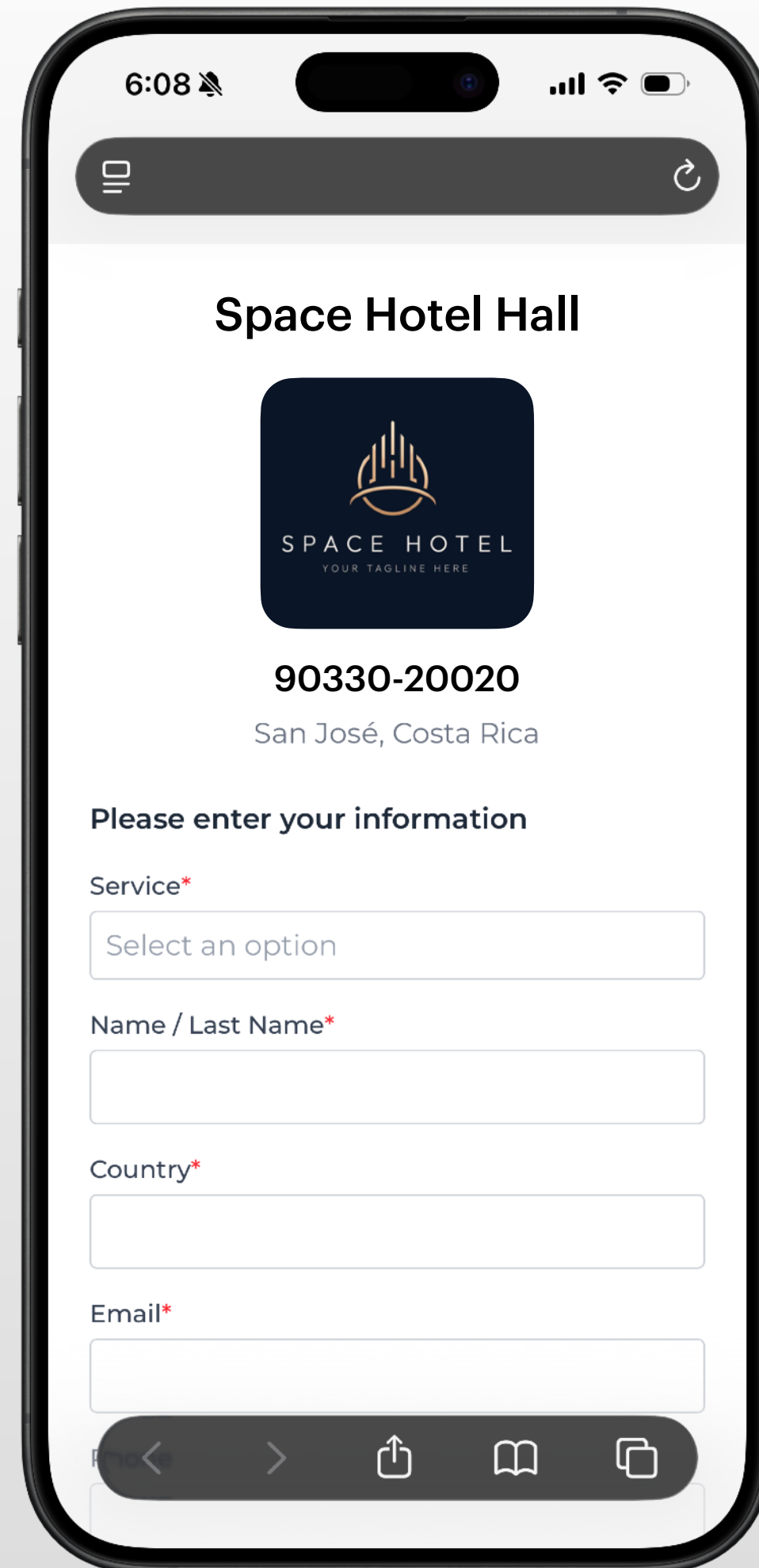


Scan to start a **video call**, or speak directly with the first available concierge, and manage service requests in real time, 24/7. Add this PWA icon to your phone to reconnect anytime with your room number or Platinum partner ID.

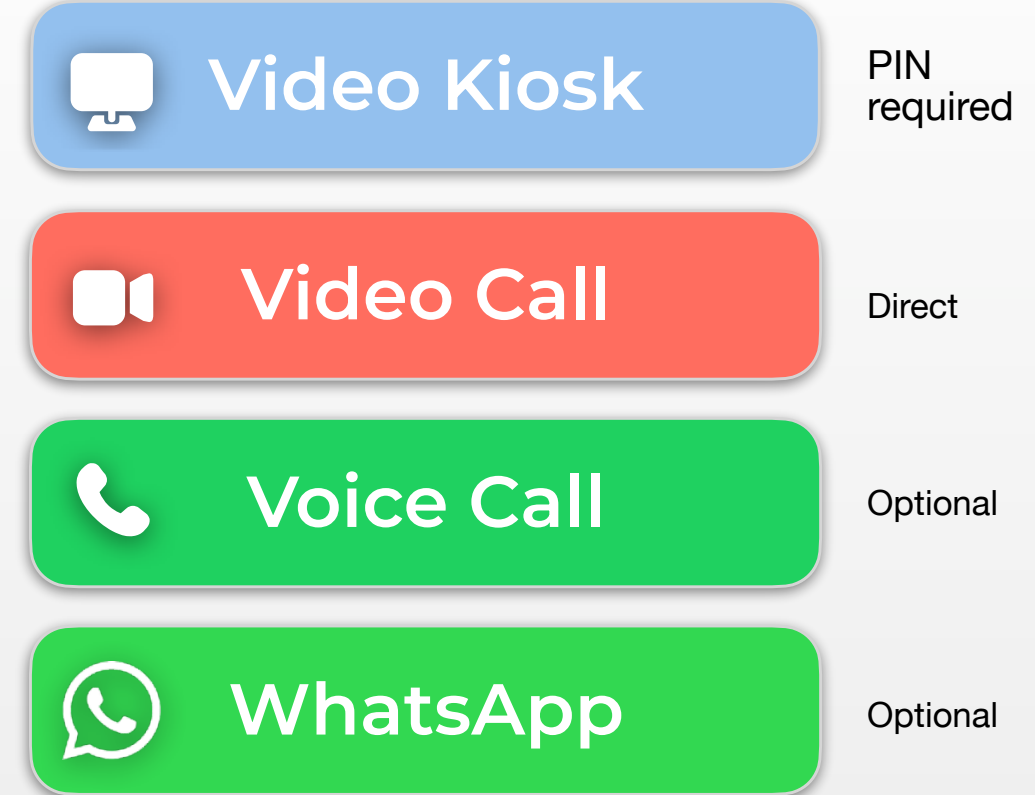




Scan QR



Botones FAB



Su marca

ID Posición

Selector de Servicios

Metadatos del cliente

Código Promocional, ID, Hab #...

Botones FAB   

SPACE HOTEL

PLATINIUM PRIVILEGES

Swift Hertz AVIS

SPACE HOTEL

1632

Space Hotel Hall

90330-20020
San José, Costa Rica

Please enter your information

Service*
Select an option

Name/ Last Name*

Country*

Email*

SPACE HOTEL
YOUR TAGLINE HERE

SPACE HOTEL
YOUR TAGLINE HERE

A B C

Airport Transfer Vehicles

SPACE HOTEL
YOUR TAGLINE HERE

SPACE HOTEL
YOUR TAGLINE HERE

Telepresencia SALUD

Fixed Sticker



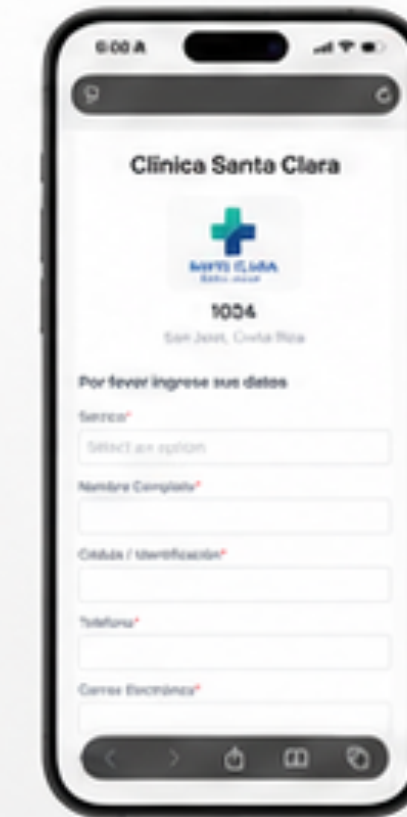
iPad & Android Tablet



Video Kiosk Display



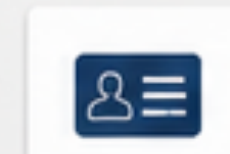
Escanear QR



Información de la clínica



Selección de servicio



Captura de datos



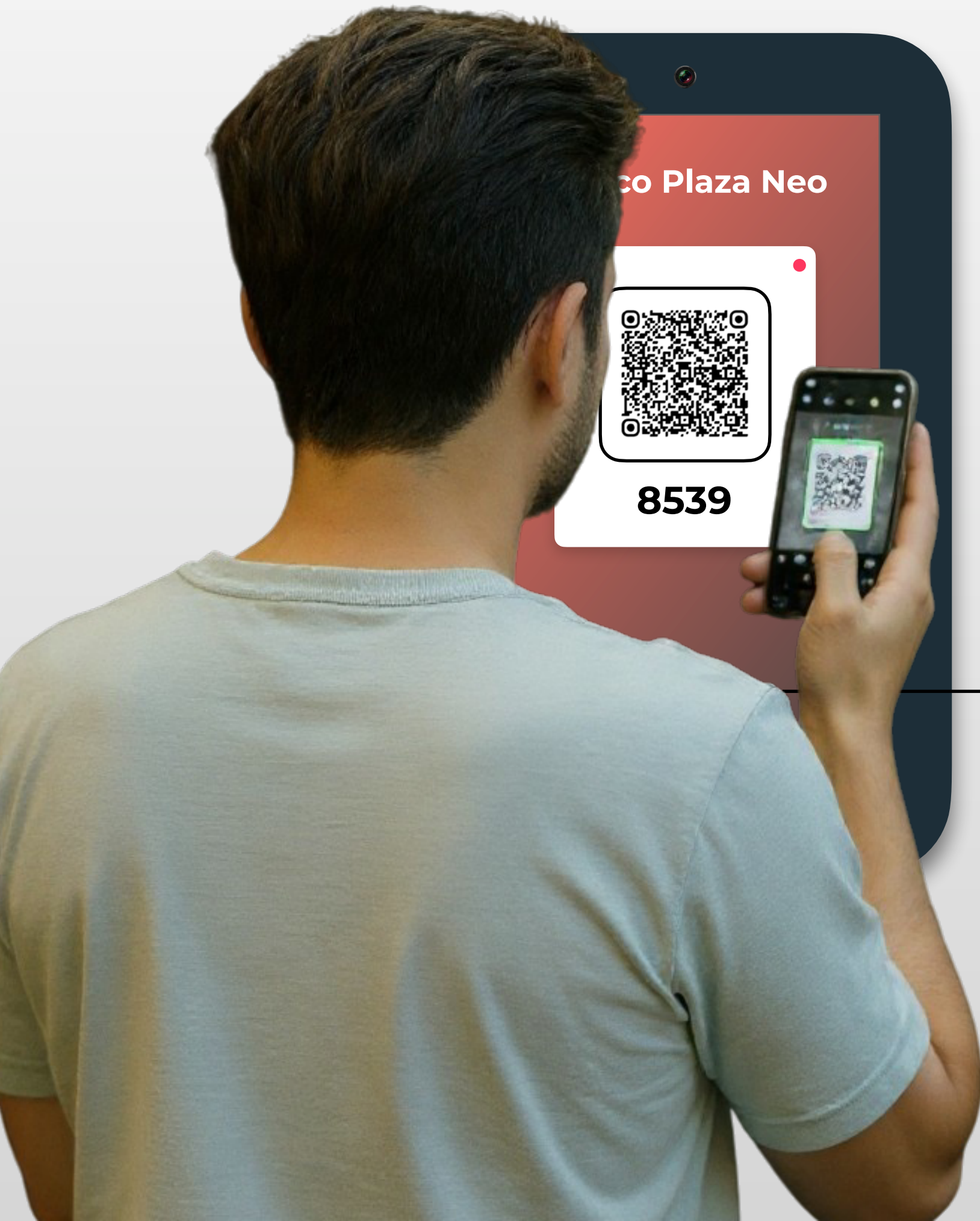
Códigos y promociones

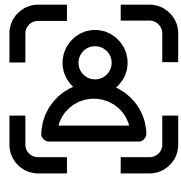


Botones de acción

Telepresencia

HUMANA





#1203

Kiosco Plaza Neo

...

Centro Pacifico

Please enter your contact details

Nombre

Apellidos

Teléfono

Email

WhatsApp

Video Kiosco

Llamada Digital

Videollamada Directa

Al pulsar en Video Kiosk se abre una página intermedia que pide el PIN para sincronizar los dispositivos!



XXXX

PIN

Conecta con uno de nuestros asesores y habla por tu celular.



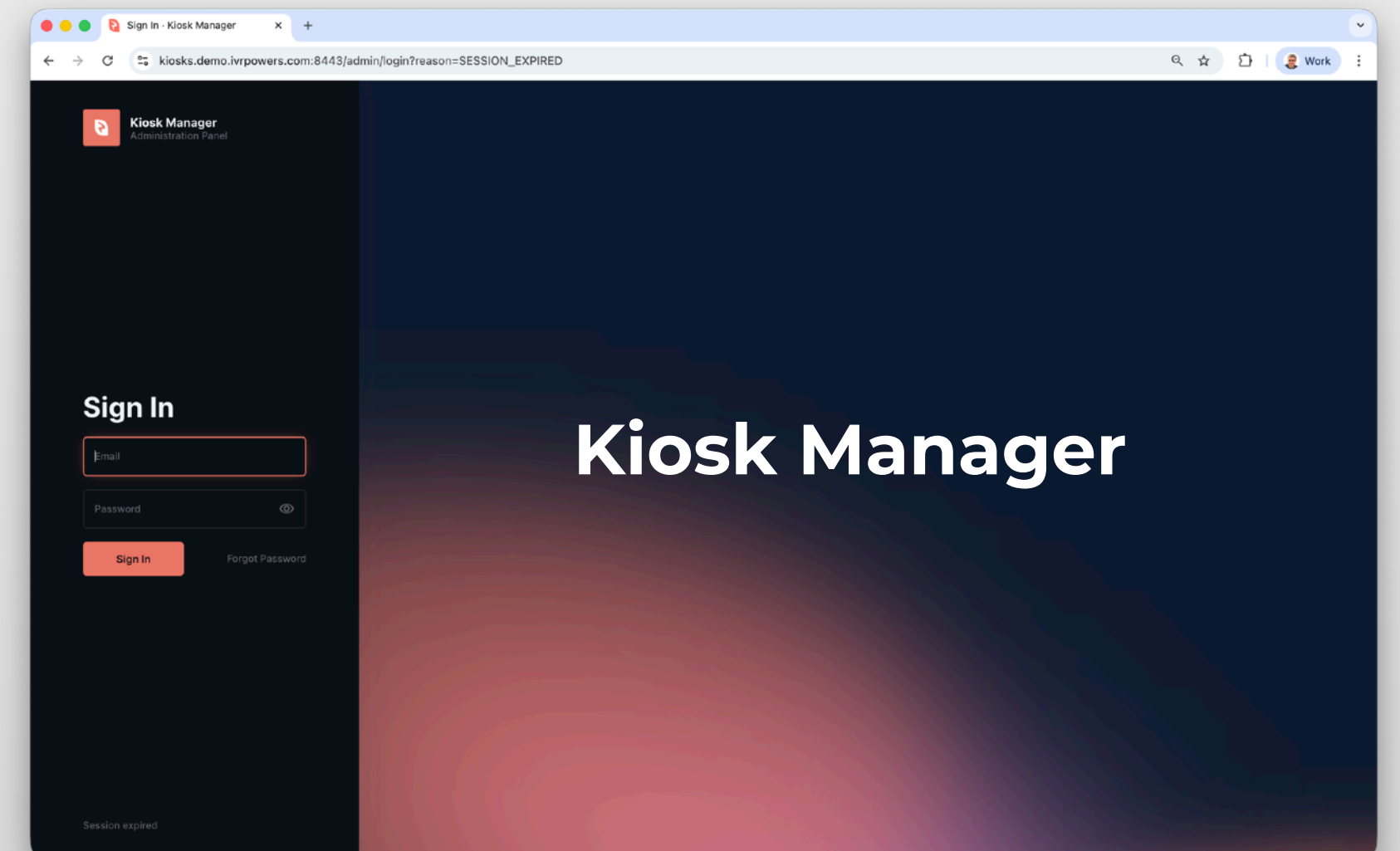


#1203

Kiosco Plaza Neo

Descripción

Centro Pacifico



Contact Center
24x7, Perfiles, Turnos,...

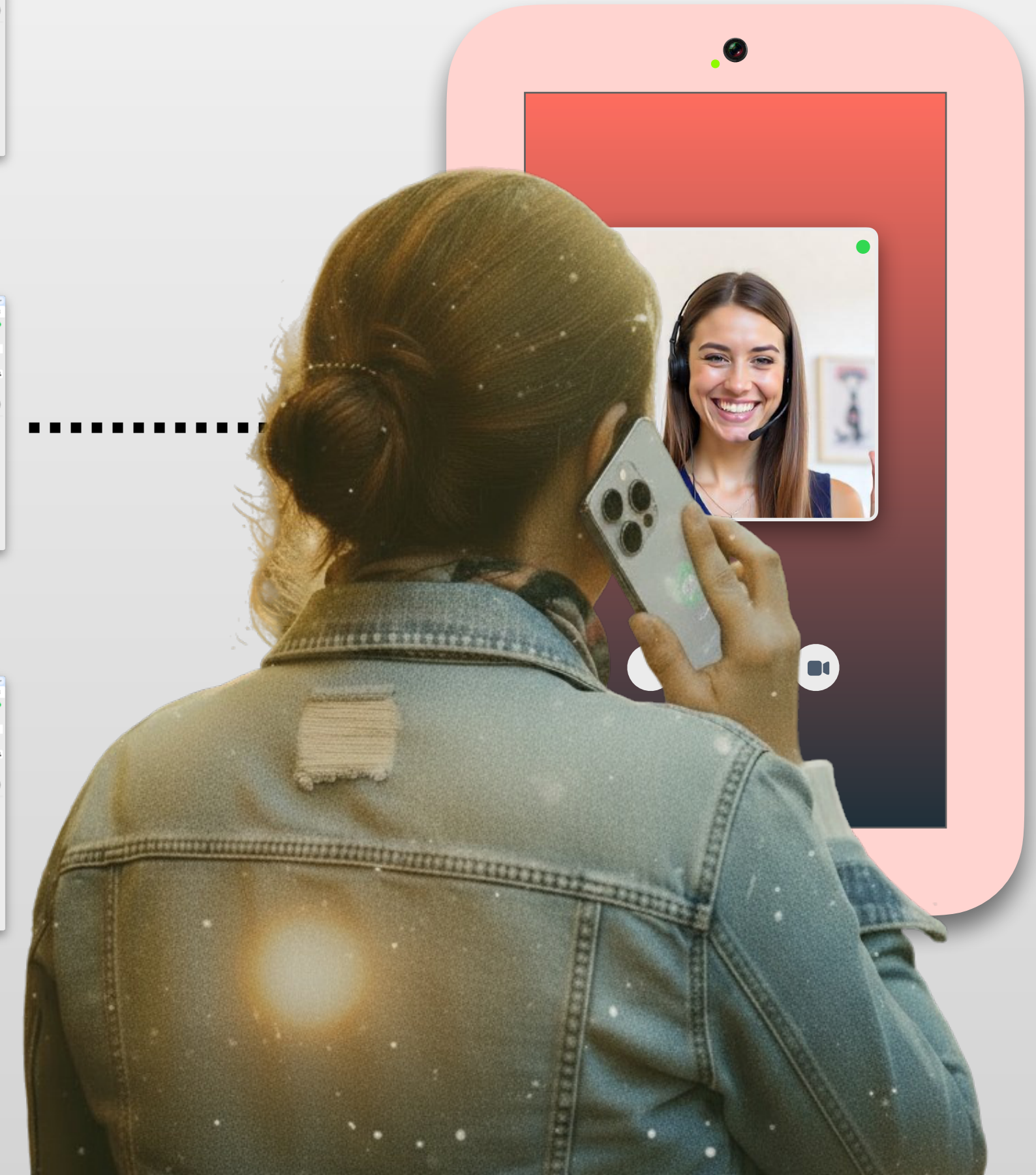
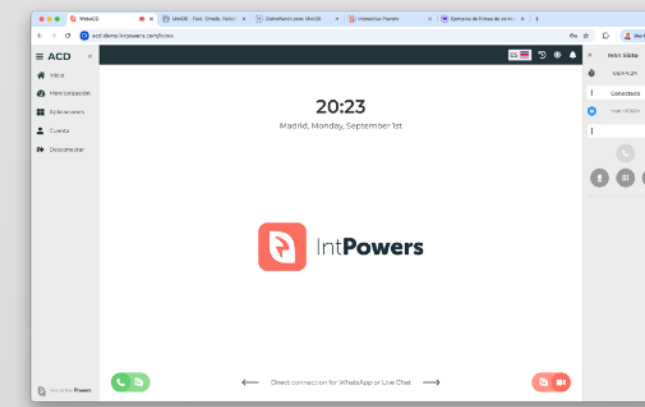
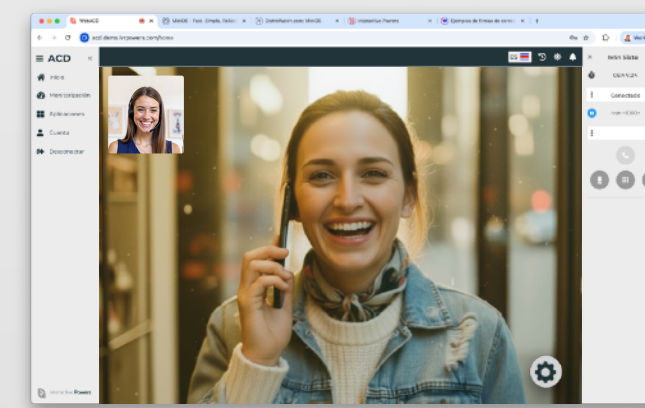
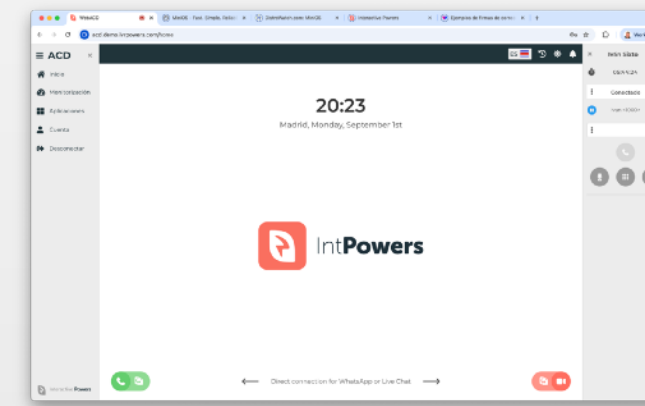
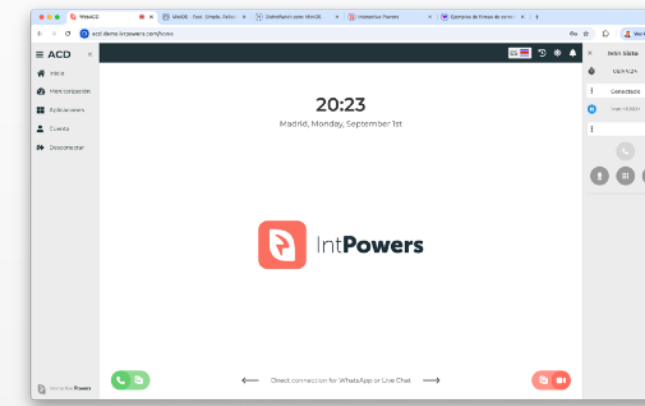
Web ACD

Genesys, GoContact, Cisco, Five9...



SPLIT
Forward

**Distribución
Automática
Inteligente**

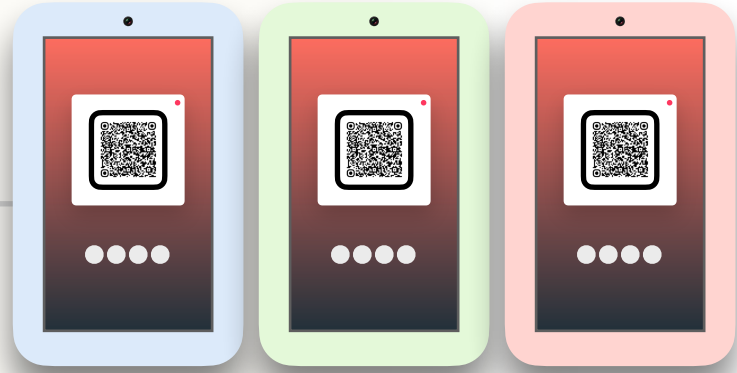


Video Agentes de Atención Directa

Red de Puntos Phygital



Puntos de Venta / Tienda / Centro

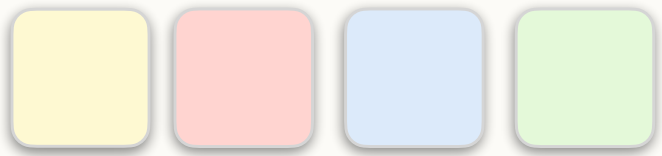


 Centros de Contacto 24x7

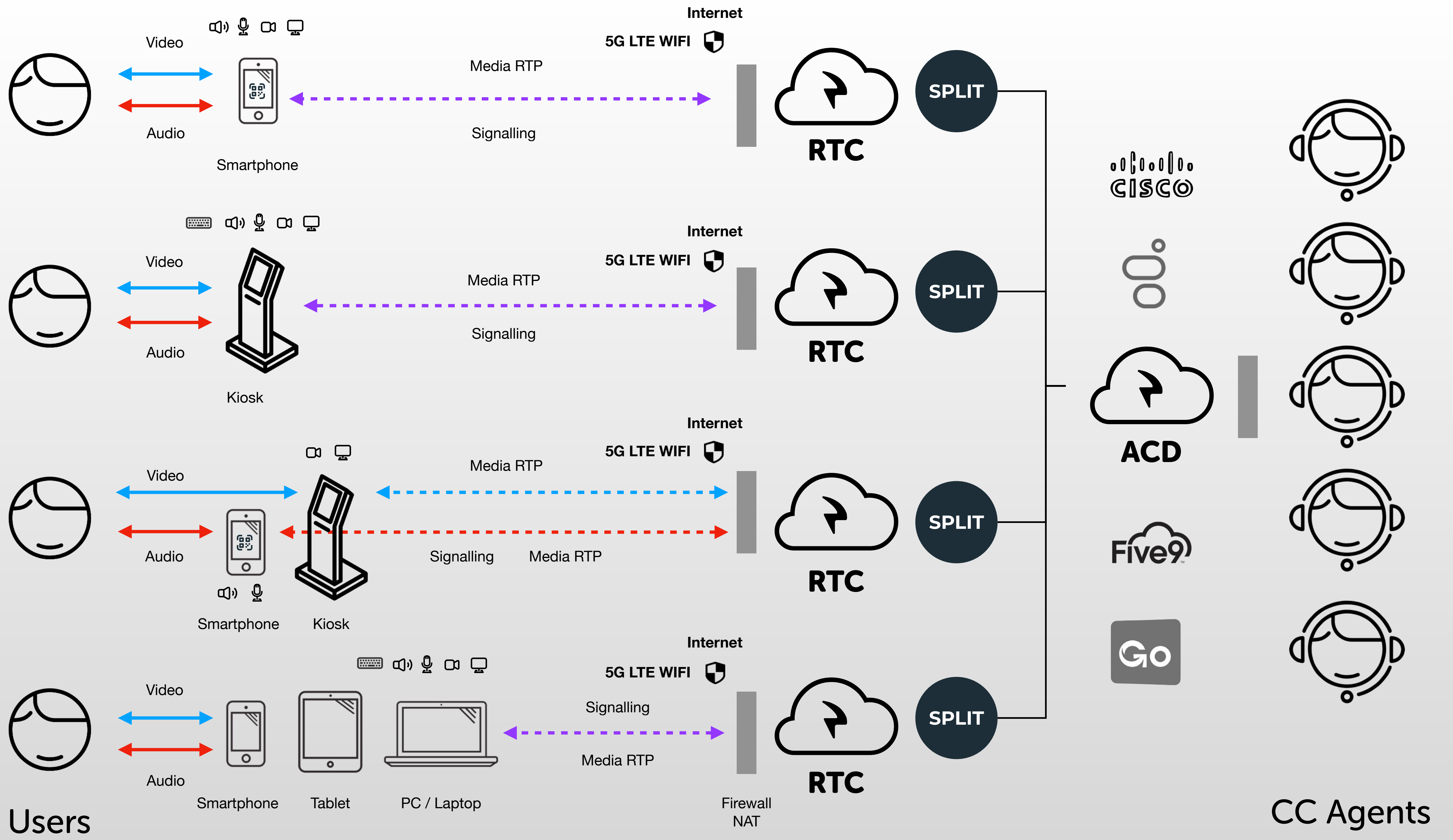


Teleasistencia
Telesoporte
Televenta

Multi-Marca



Video Agentes de Atención Directa





Telepresencia

HUMANA



Multimodal



Audio Privacy

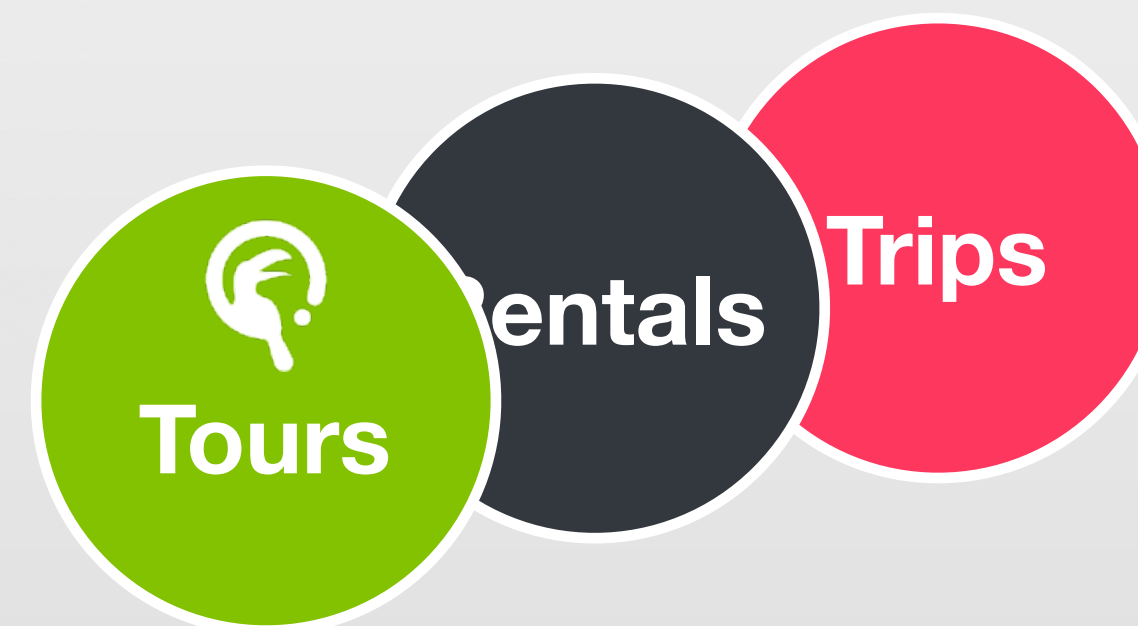


Telepresencia

HUMANA



Multibranding



TM





Telepresencia HUMANA



Video Ultra HD

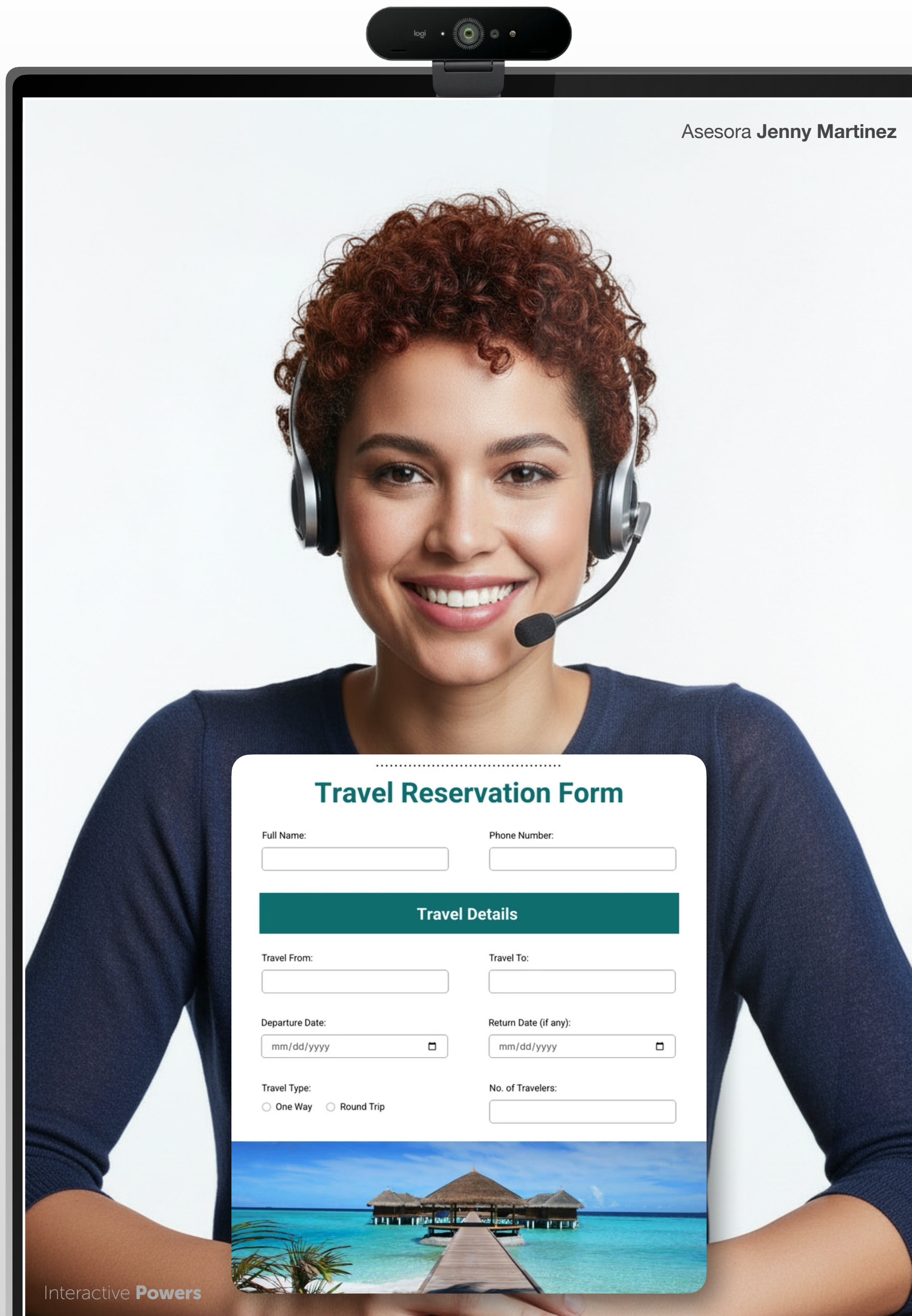


High Quality Video



Telepresencia

HUMANA



Remote Viewer

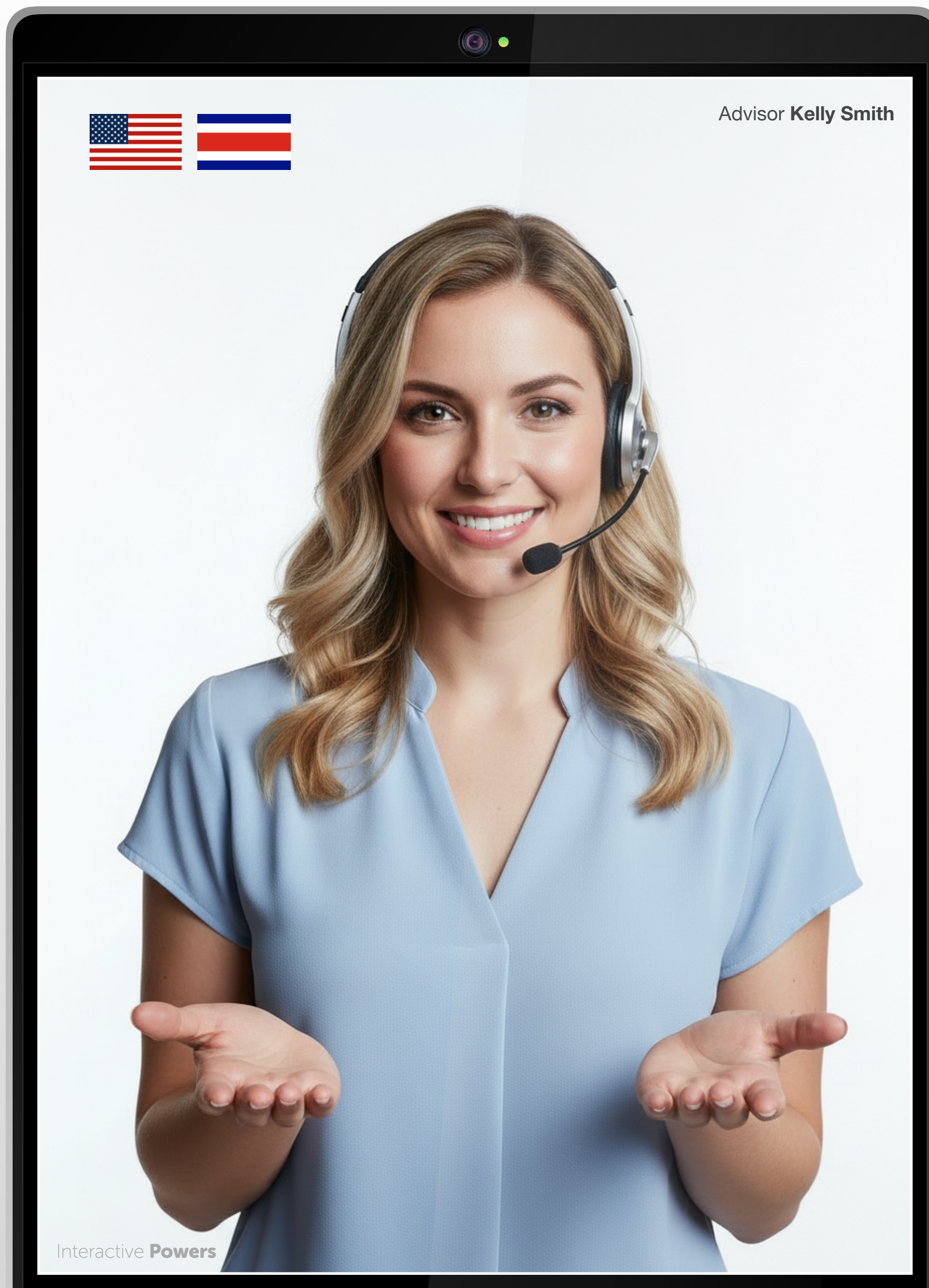


Agent Screen Sharing



Telepresencia

HUMANA



ACD Routing

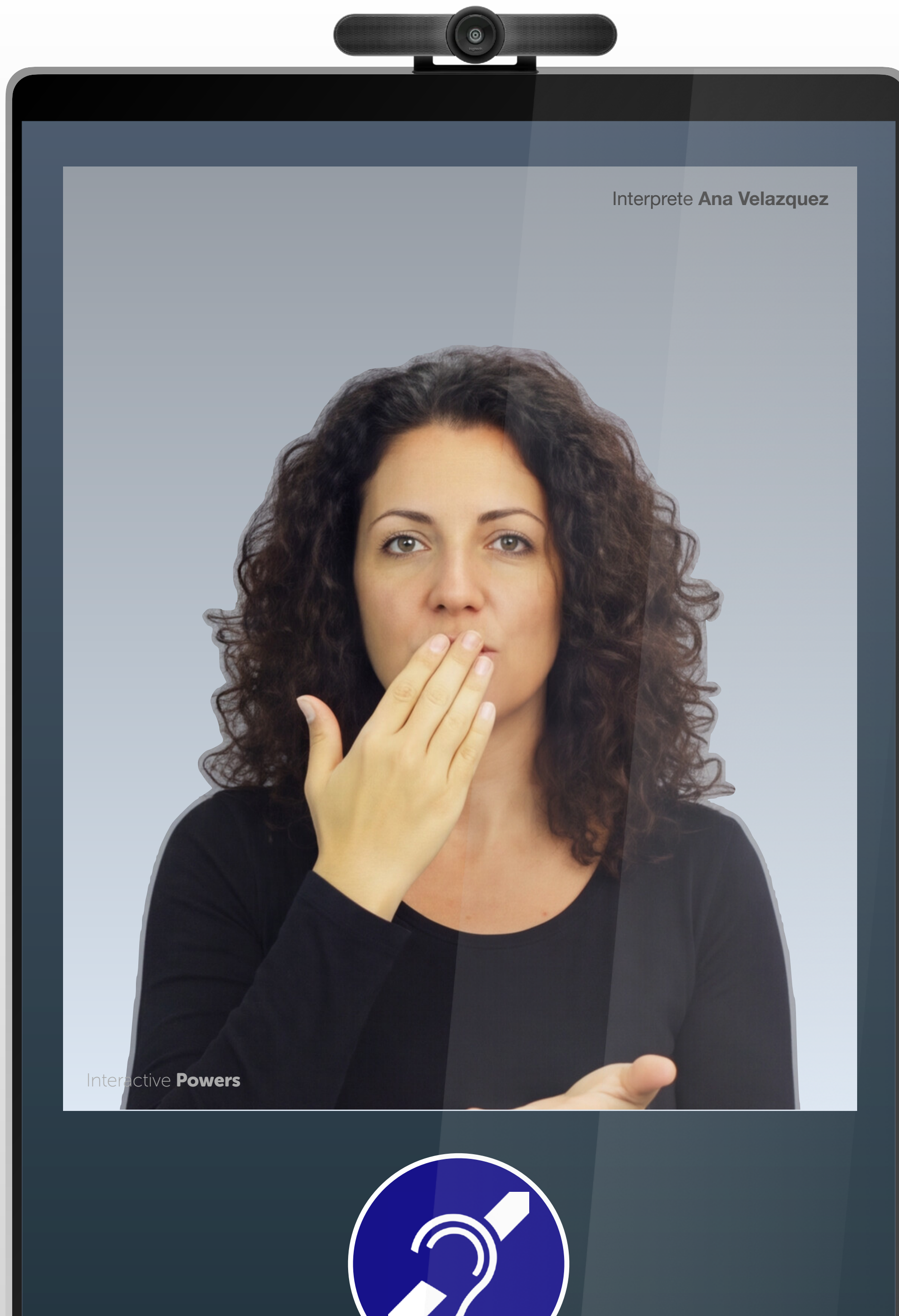


Real Time Connection



Telepresencia

HUMANA



Deaf Interpreter

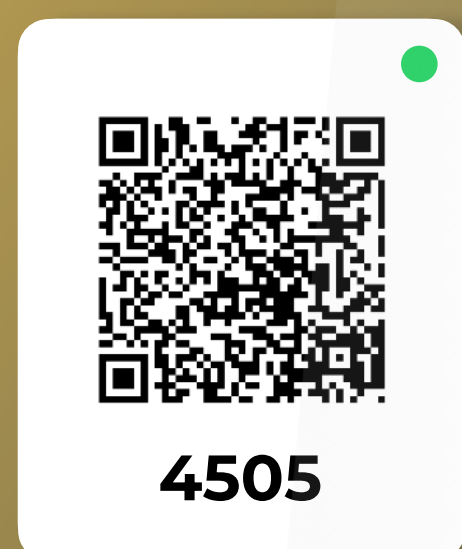


Servicios de Inclusión



Telepresencia

HUMANA



Please scan the QR code and select your service.
Enter the PIN below to connect with an agent.



White Label

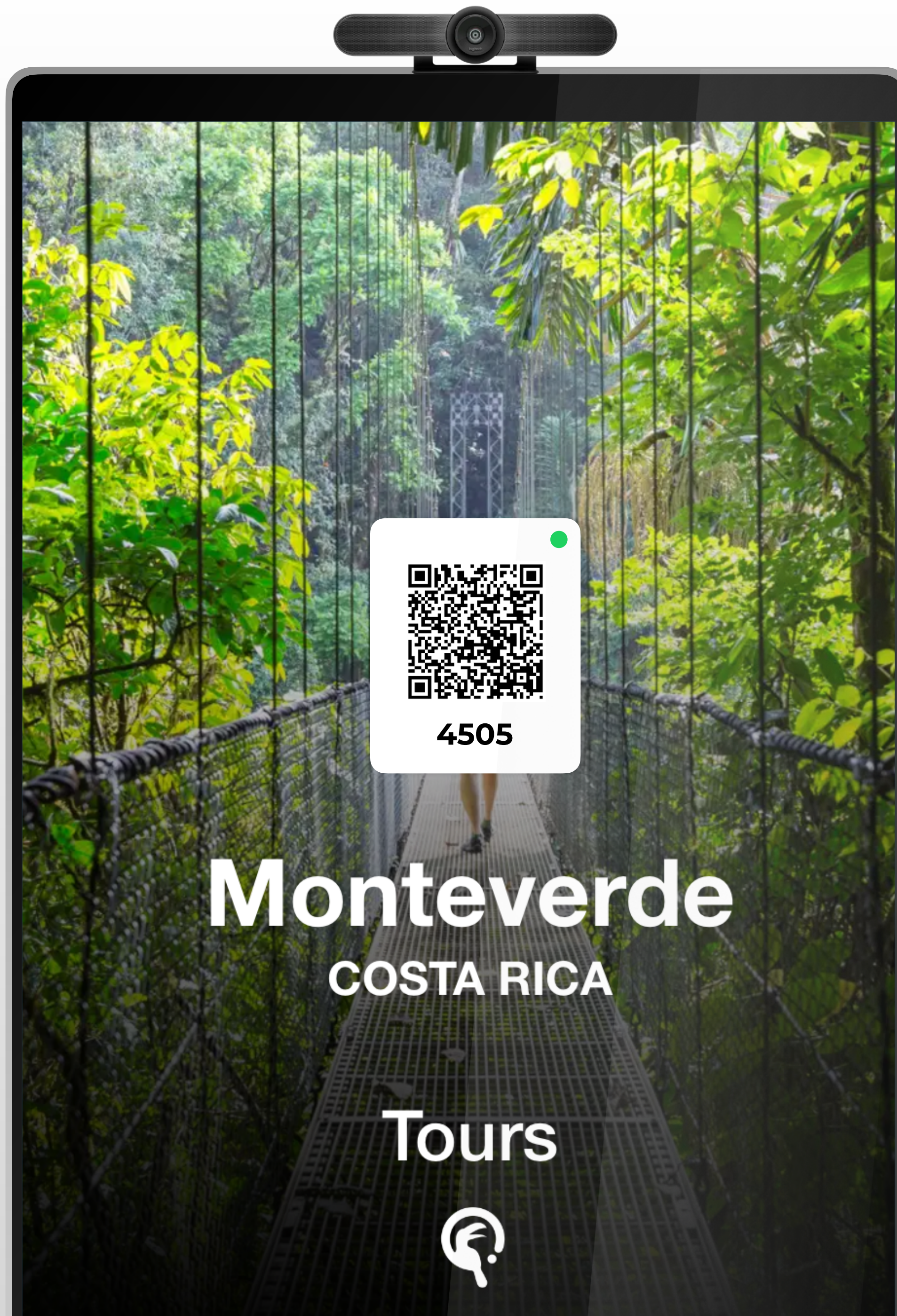


Your Brands...

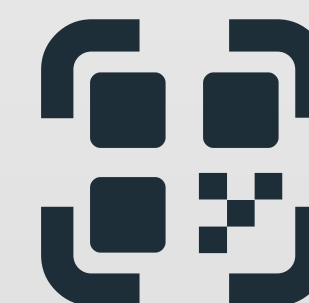


Telepresencia

HUMANA



QR Modes



Dynamic Data Collection

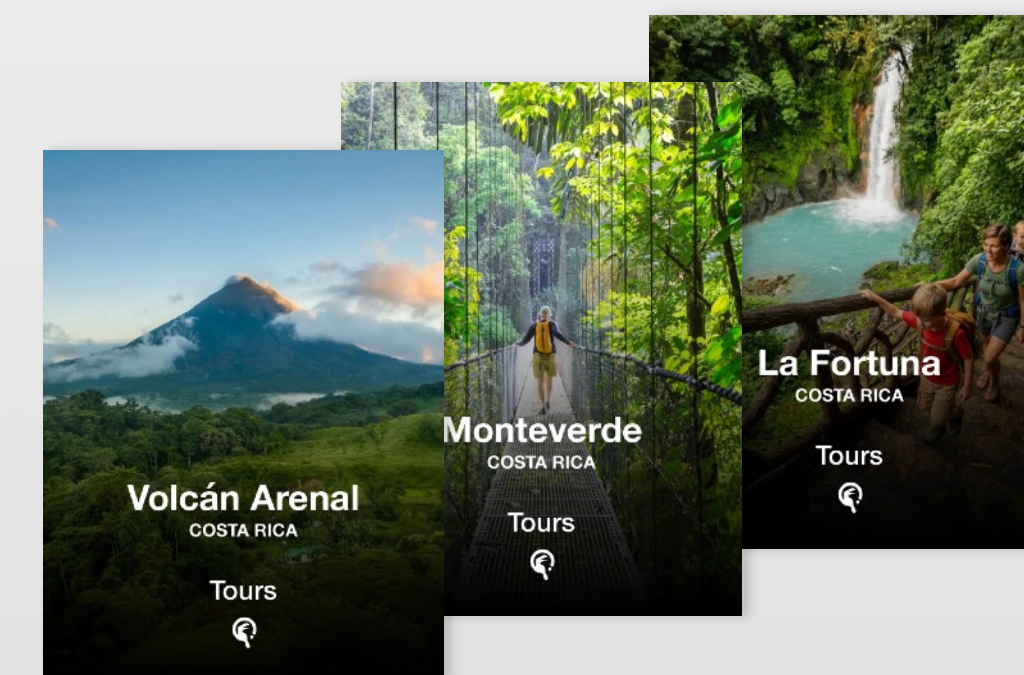


Telepresencia

HUMANA



ADS Carousels

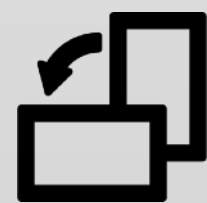




16:9

7830

Interactive Powers



9:16



9:16

3500

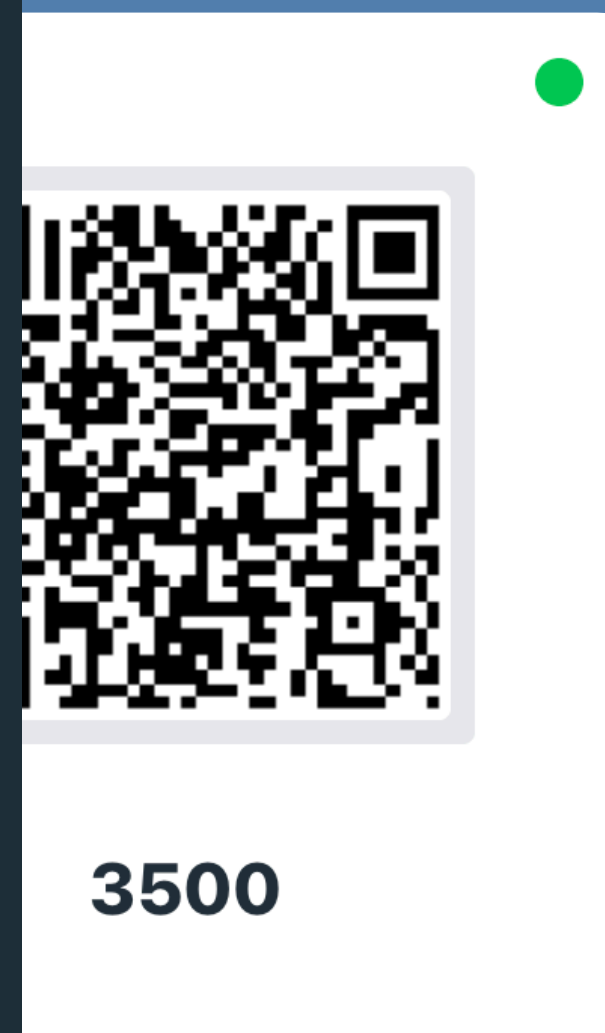
Interactive Powers

Telepresencia MULTIMODAL

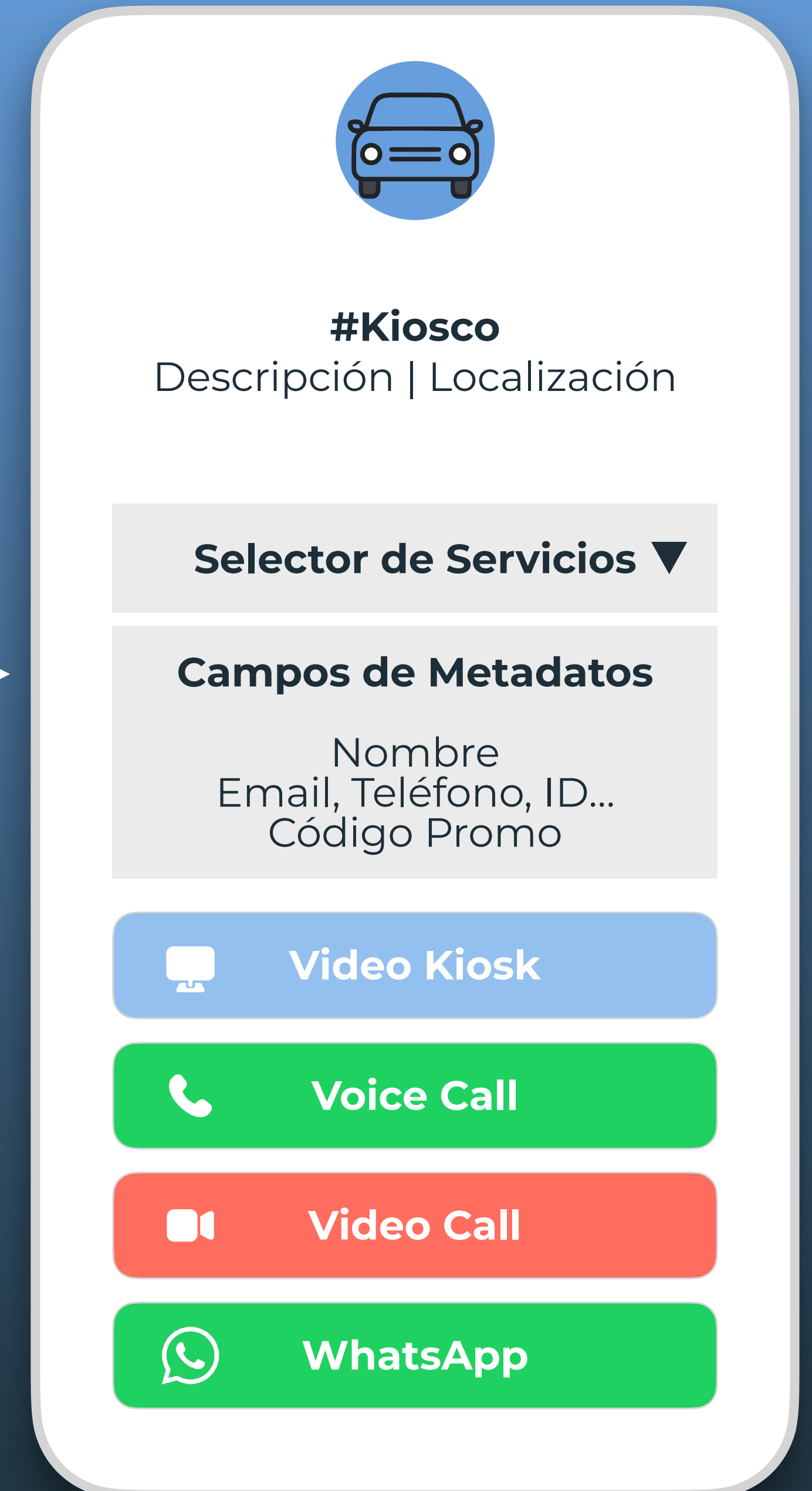
Interactive **Powers**

Captura de datos, Multi-servicios y Selector Multimodal

Los clientes envían los datos de contacto desde su smartphone, permitiendo elegir a continuación el modo de conexión: Kiosco (pantalla), Llamada digital (voz), Videollamada móvil, WhatsApp...



to contact an agent and complete
m. You can speak through your
ne while interacting here.



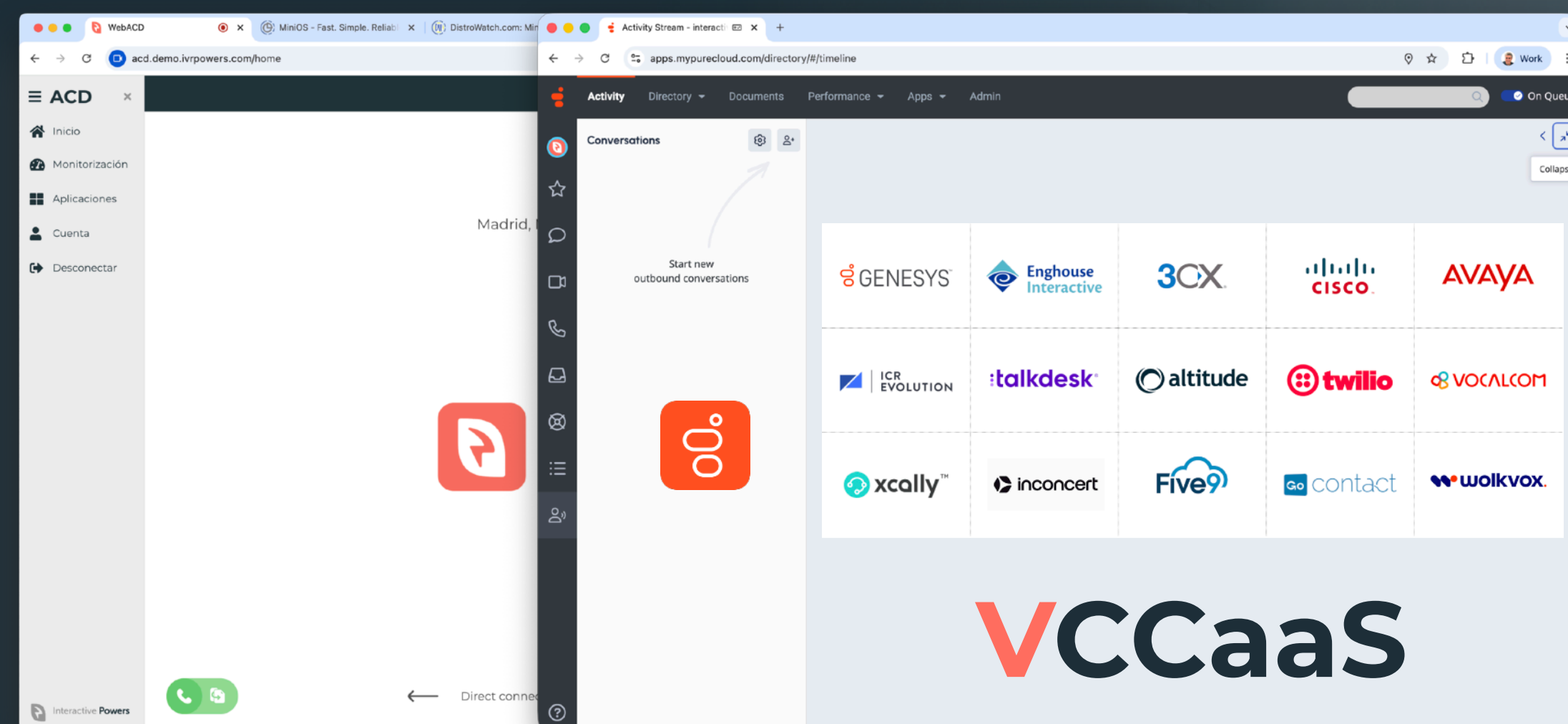
- 🖥️ **Video Kiosco**
- 📞 **Video llamada Directa**
- 📞 **Llamada Digital**
- 💬 **WhatsApp...**

Los usuarios conectan a través de su propio **smartphone** para tener alta calidad de audio y privacidad. La pantalla digital es un soporte para ver el agente o una pantalla compartida en tiempo real.



Teleasistencia Telesoporte Televenta

Los asesores, supervisores, vendedores pueden trabajar desde laptops, computadoras, tablets PC -Mac, solo con navegadores web y acceso Internet!



Video Identificación Anti-Fraude digital, Anti-Deepfakes...

Los asesores saben que el cliente está en modo presencial, su ID ha sido verificado en la sucursal pero el asesor puede solicitar control visual.



Screen Sharing: Compartición Directa para Control Visual

Los clientes pueden verificar visualmente cualquier documento animado, pedido, o contrato en vivo con el asesor. Esto evita errores en sus datos y la necesidad de repetir el proceso. Al finalizar la interacción, tienen la seguridad de que todo es correcto.



Travel Reservation Form

Full Name:

Phone Number:

Travel Details

Travel From:

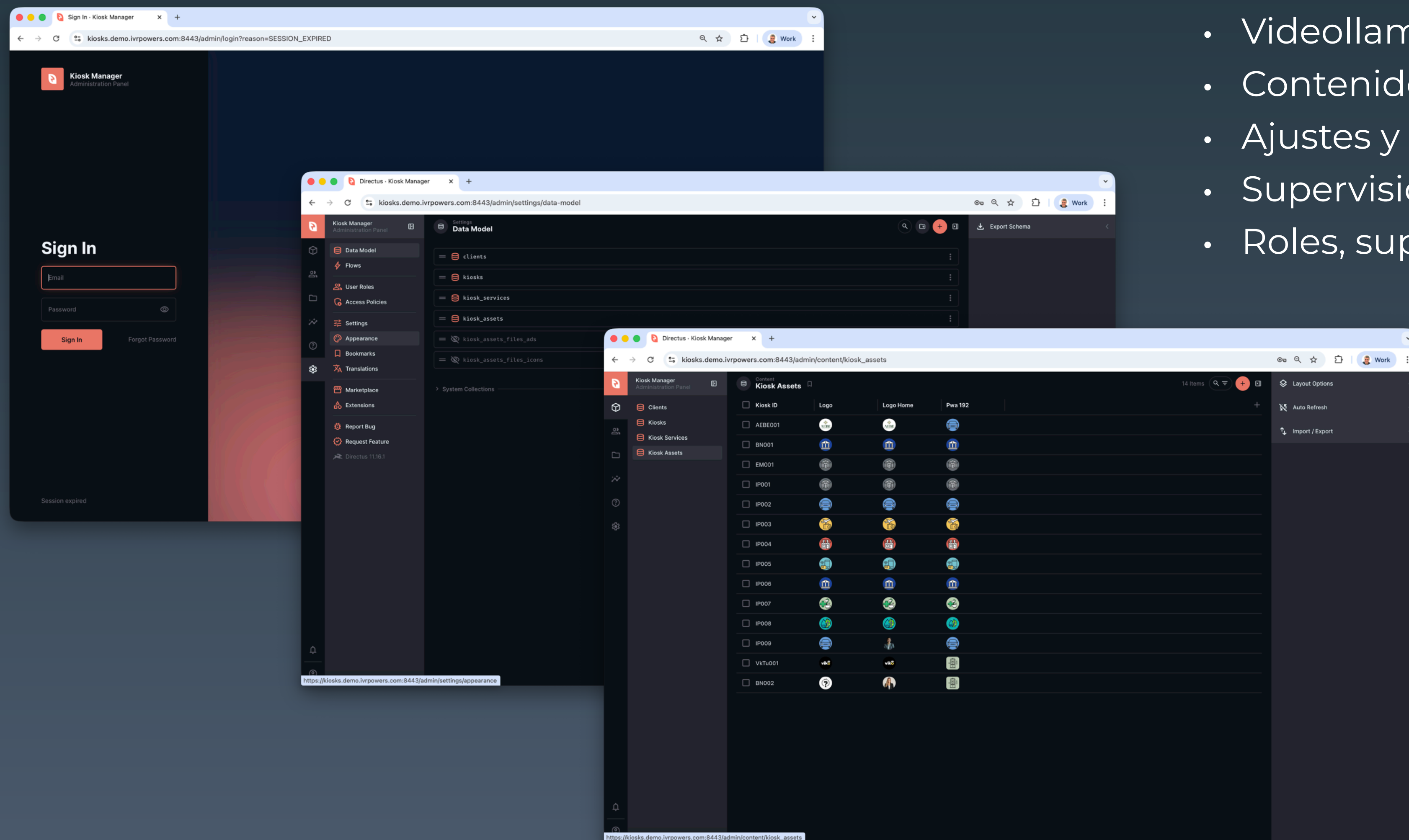
Travel To:

Departure Date:

Return Date (if any):

Kiosk Manager - Gestión Centralizada

- Videollamadas / Llamadas / WhatsApp
- Contenidos, iconos, logotipos, ads...
- Ajustes y configuración
- Supervisión de la red
- Roles, supervisor



**Oficinas
Concesionarios
Locales Comerciales**



Agentes Distribuidos

Aprovecha asesores disponibles de centros locales

Centro de Contacto



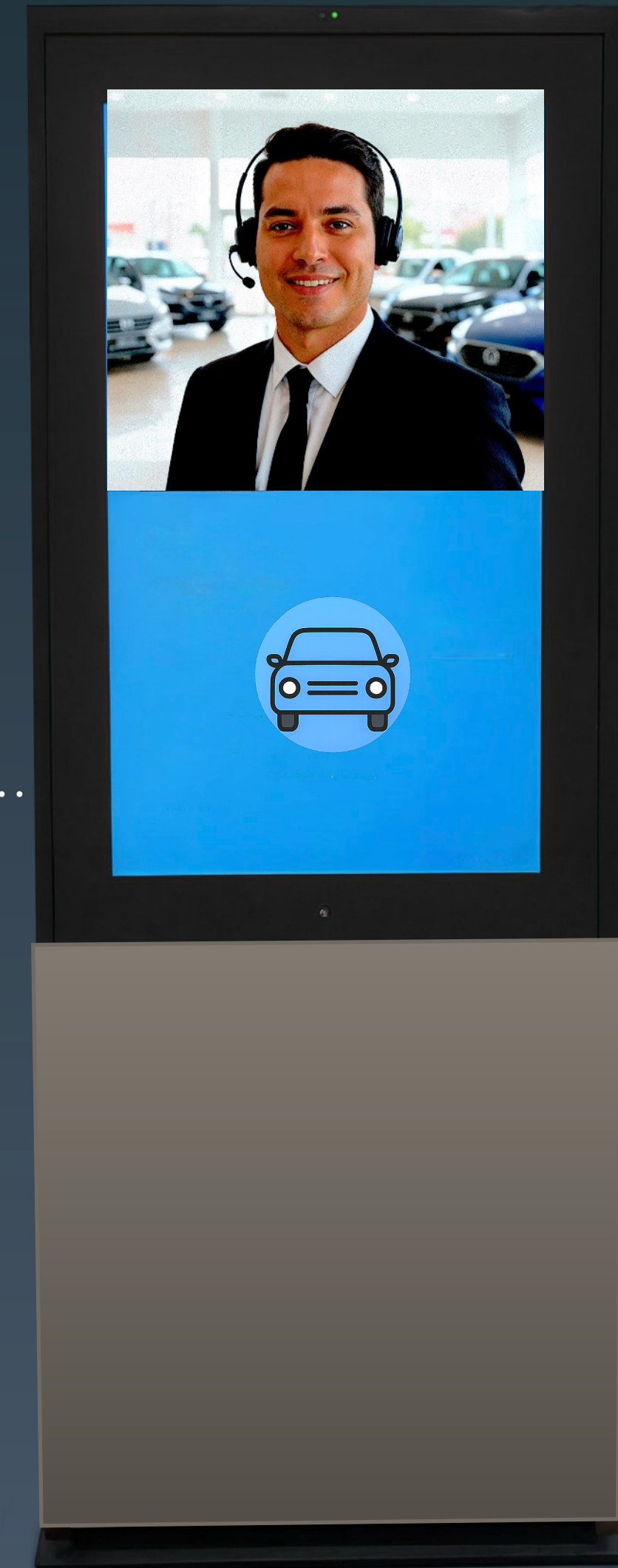
Agentes Centralizados

Maximiza operativa con más turnos y externalización



Internet

WIFI | 5G | LTE

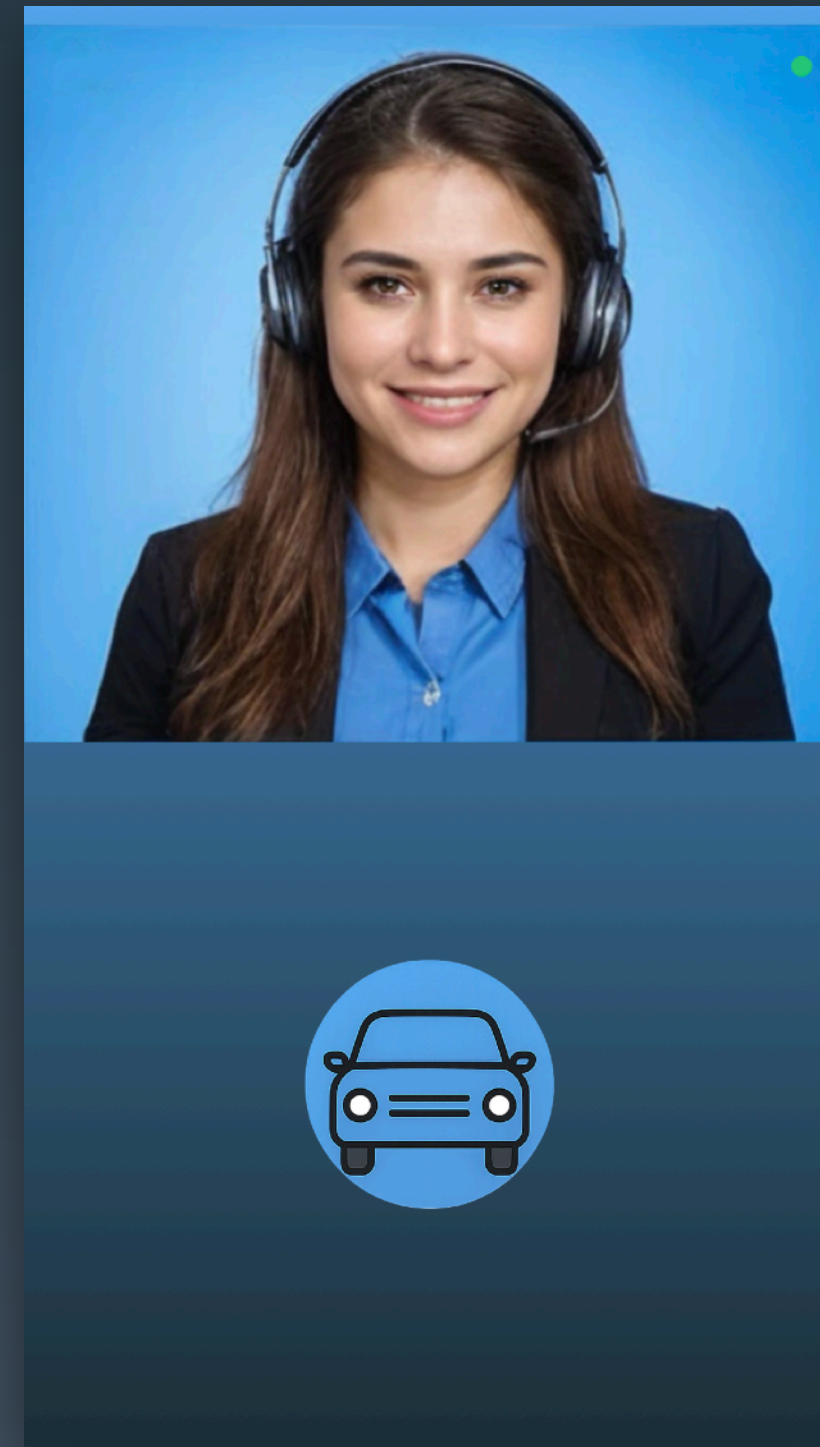


Telepresencia

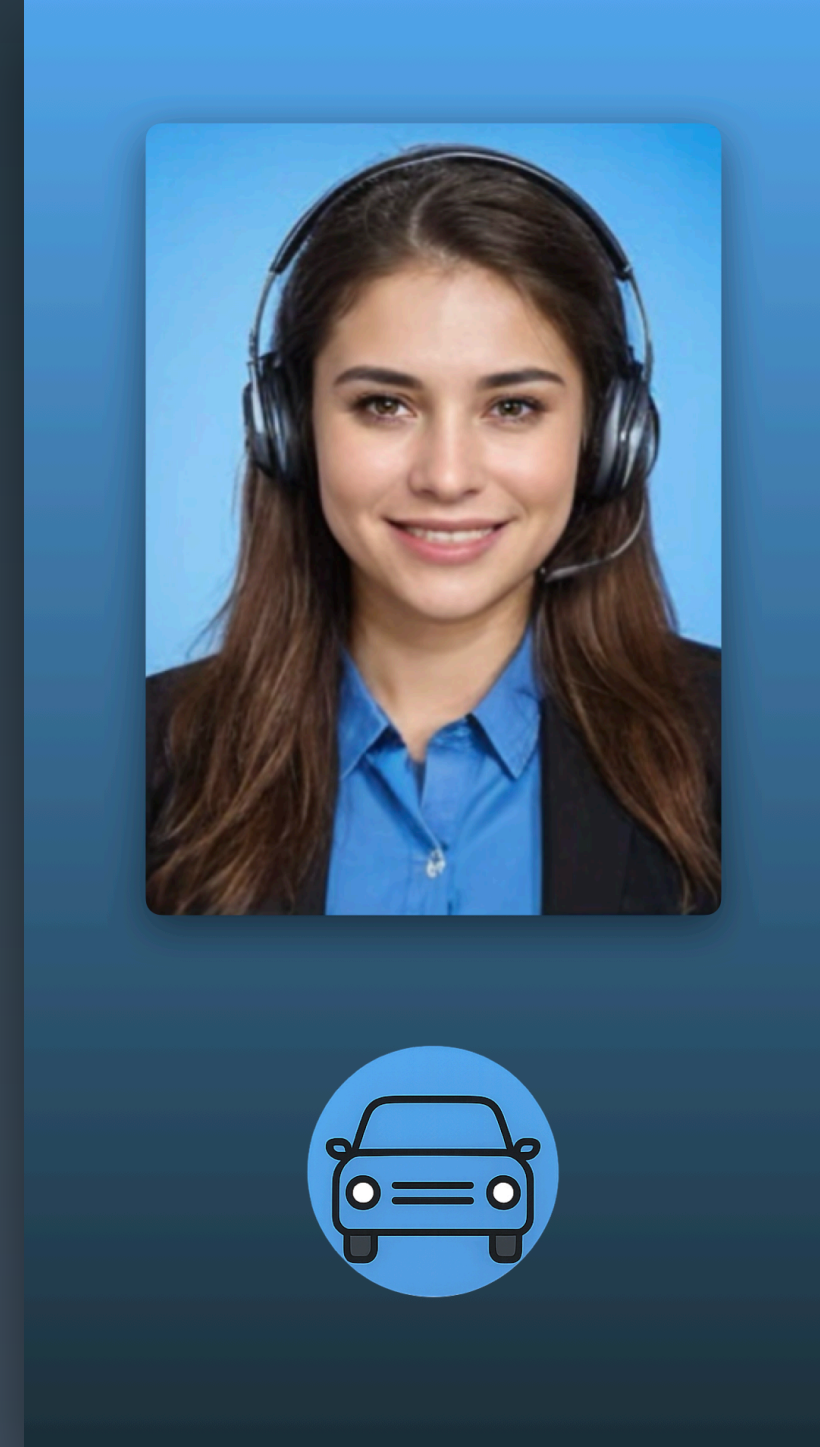
Kiosco - 9:16 Full HD



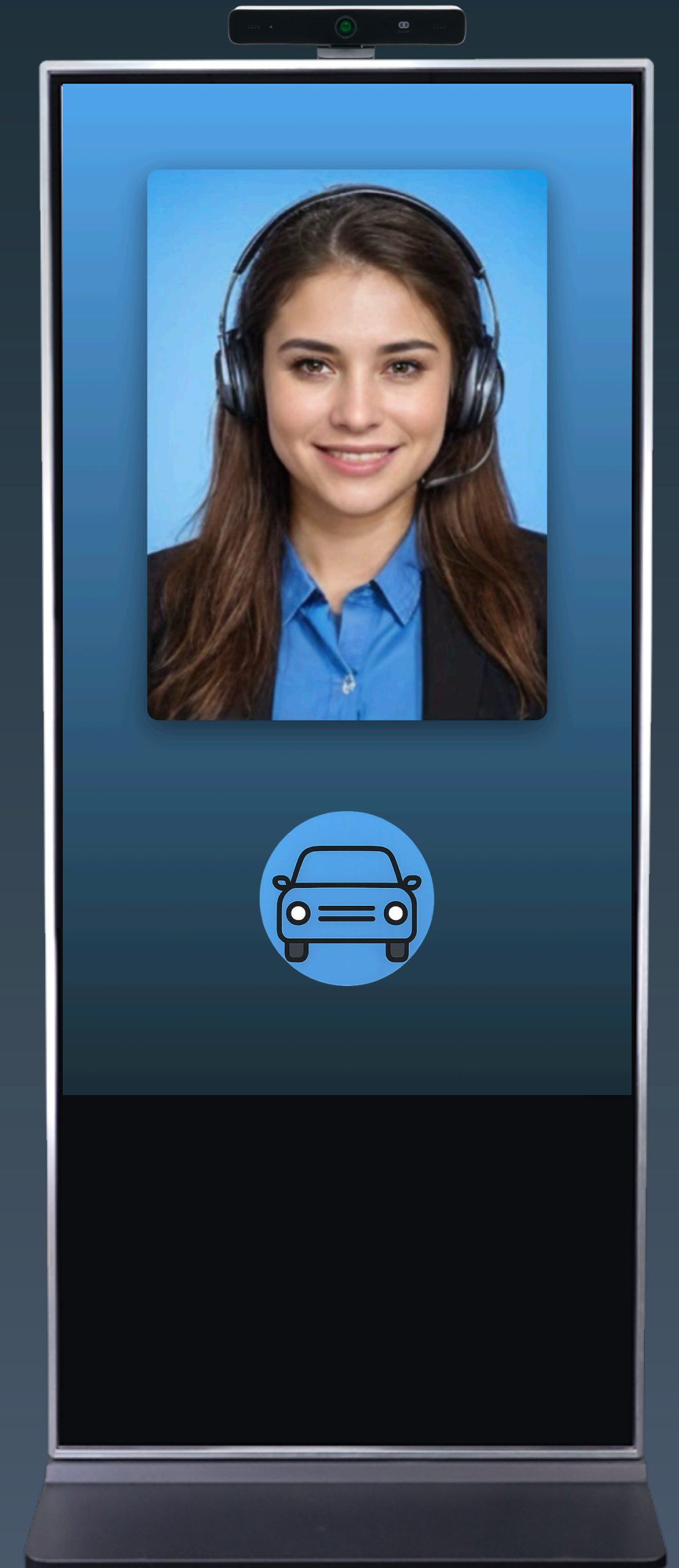
Mode **Full Screen**



Mode **Half Screen**



Mode **Popup Screen**



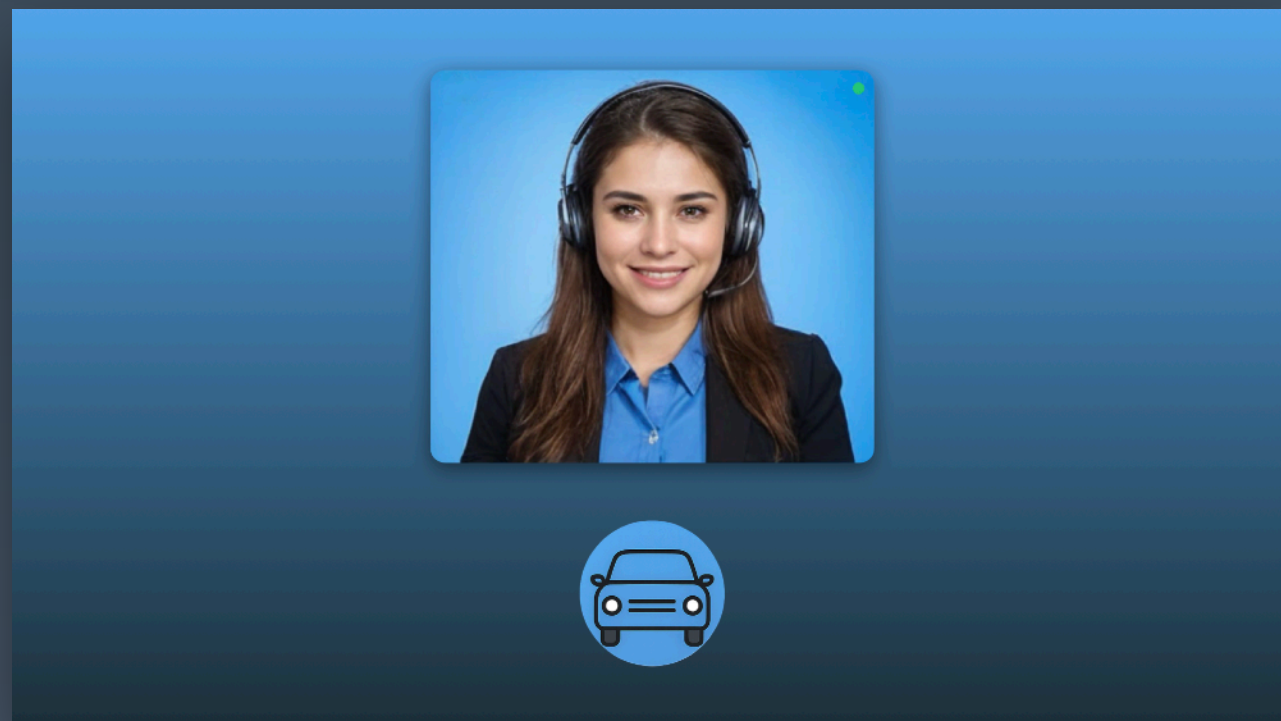
1080 x 1920



Mode **Half Screen**

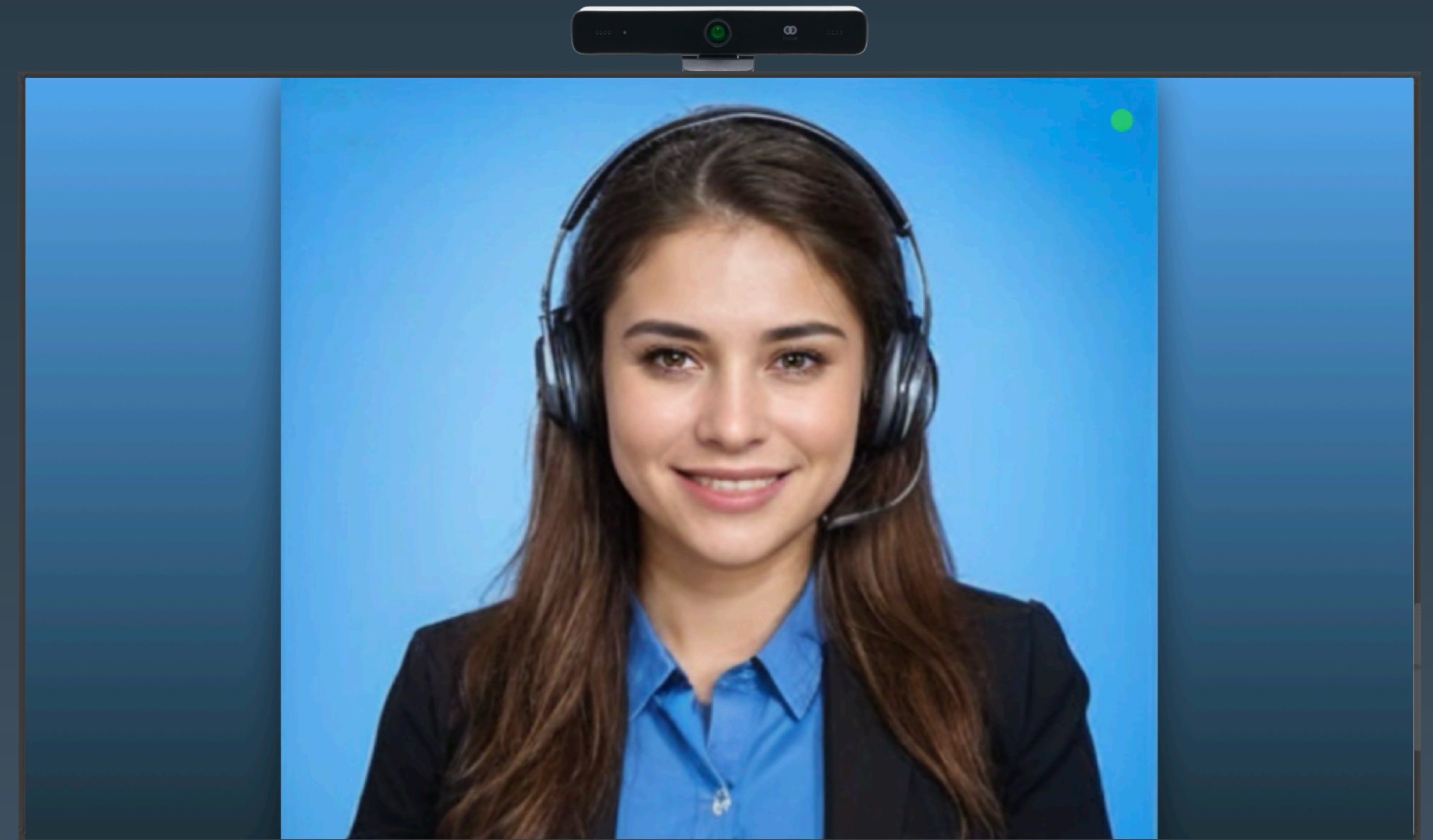


Mode **Full Screen**



Mode **Popup Screen**

Kiosco - 16:9 Full HD



1920 x 1080

Telepresencia SECTORES

Multiples Sectores y Procesos



Comercio



Finanzas



Telecom



Utilidades



Gobierno



Turismo



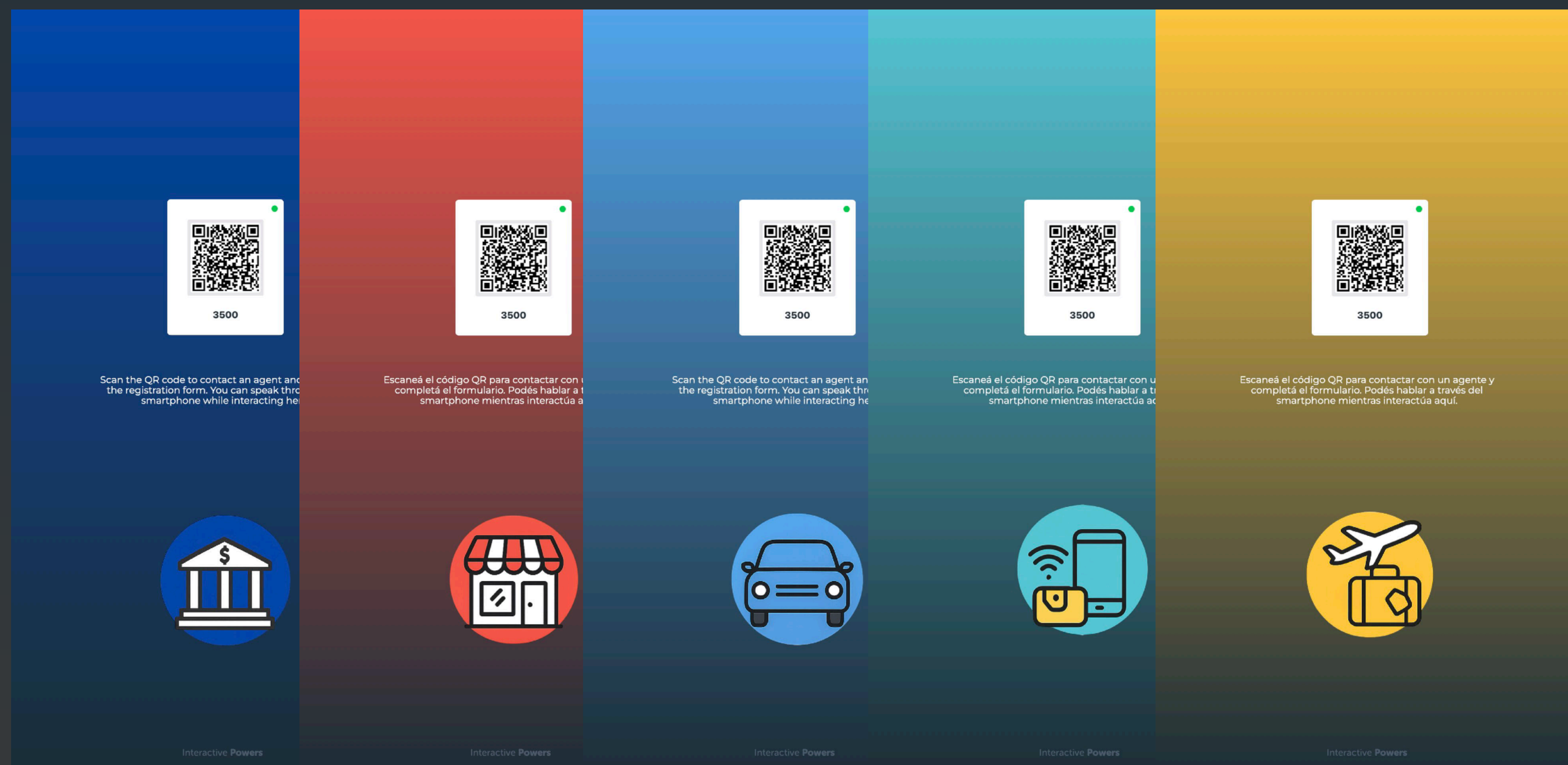
Automóvil



Salud



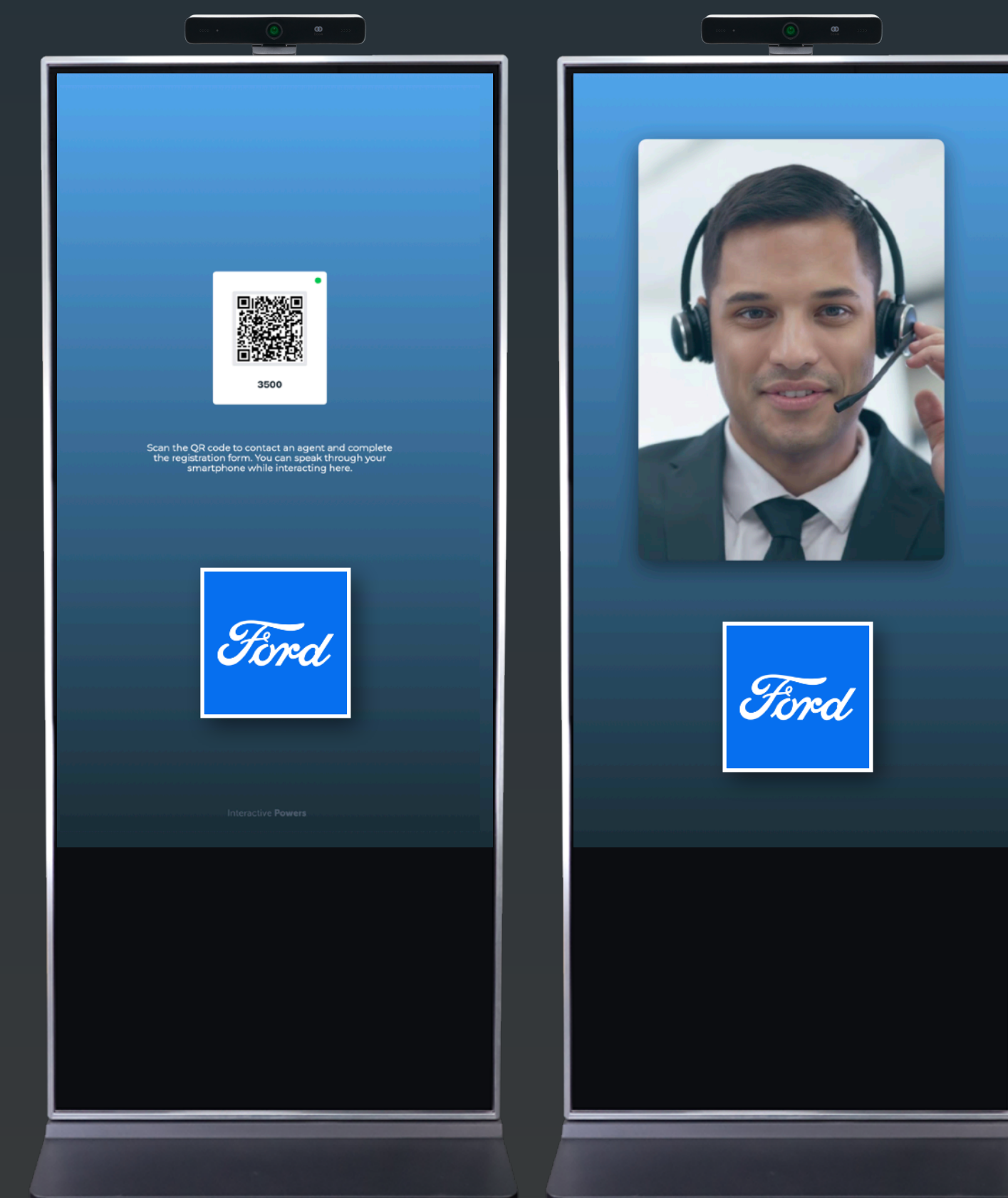
Personalización con logo y colores de la Empresa Para que los clientes valoren tu imagen de marca innovadora.



* Ejemplos de personalizaciones

Widgets Configurables y Personalizados

Colores, Logo, Texto, Disclaimer...



* Con su Logo corporativo

Gobierno

Educación, Municipios, Soporte...



Salud

Hospitales, Clínicas, Seguros...



Turismo

Guías, Reservas, Tours...



Comercio

Personal Shopper, Soporte...



Telecom

Televenda, Asesoria, Soporte...



Utilidades

Contratos, Sucursales, Soporte...



Automóvil

Venta, Showroom, Post-venta



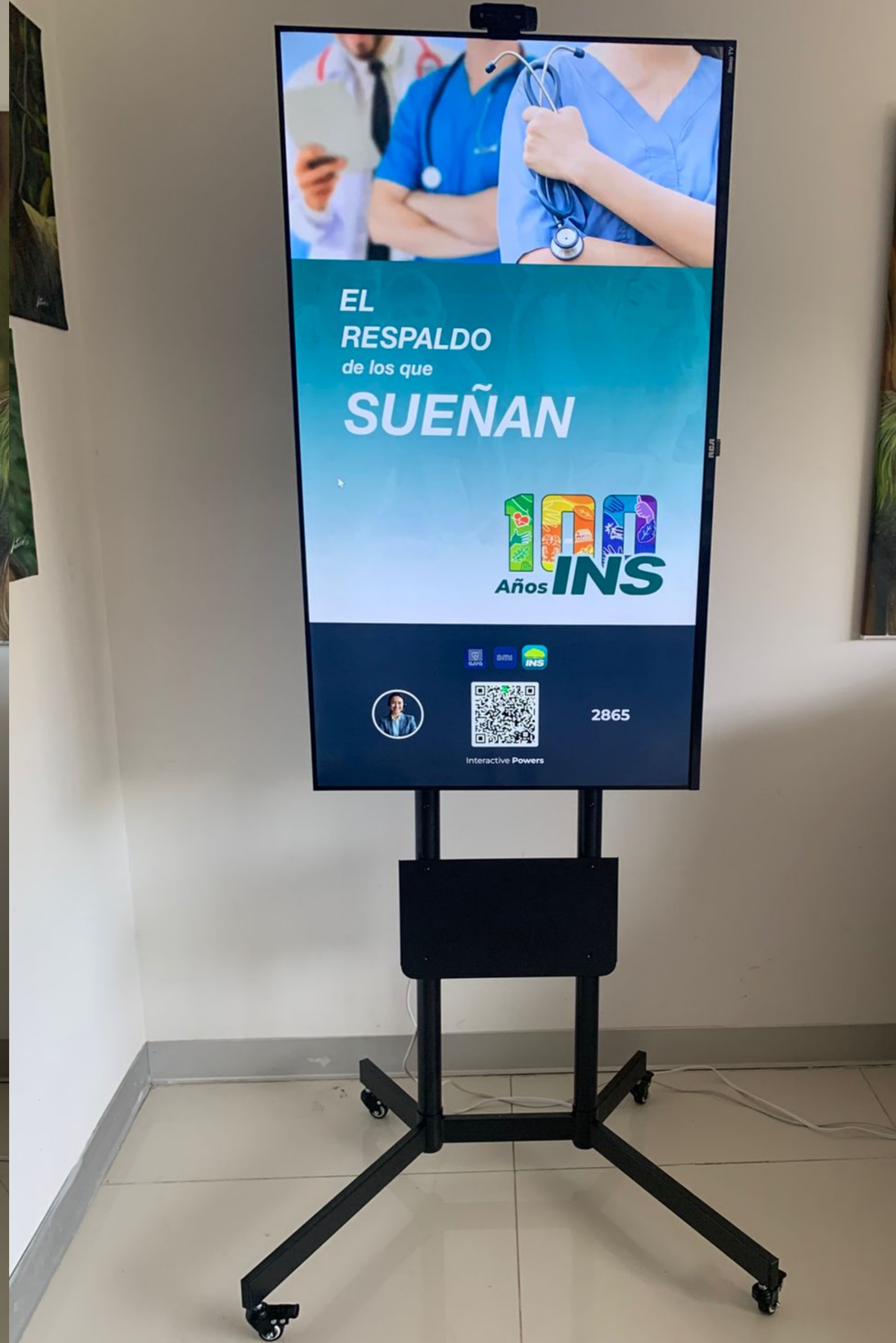
RESERVÁ TU BMW AQUÍ

Escaneá el código QR para contactar con un agente




3500


Interactive Powers





dollar.TM
CAR RENTAL



Let's do this!



Hertz Let's Go! AVIS Enterprise Alamo dollar. SIXT Budget

5886

Interactive Powers

enterprise



Hertz Let's Go! AVIS Enterprise Alamo dollar. SIXT Budget




5886

Interactive Powers

SIXT
RENT THE CAR



Hertz Let's Go! AVIS Enterprise Alamo dollar. SIXT Budget




5886

Interactive Powers

Finanzas

Banca, Créditos, Seguros

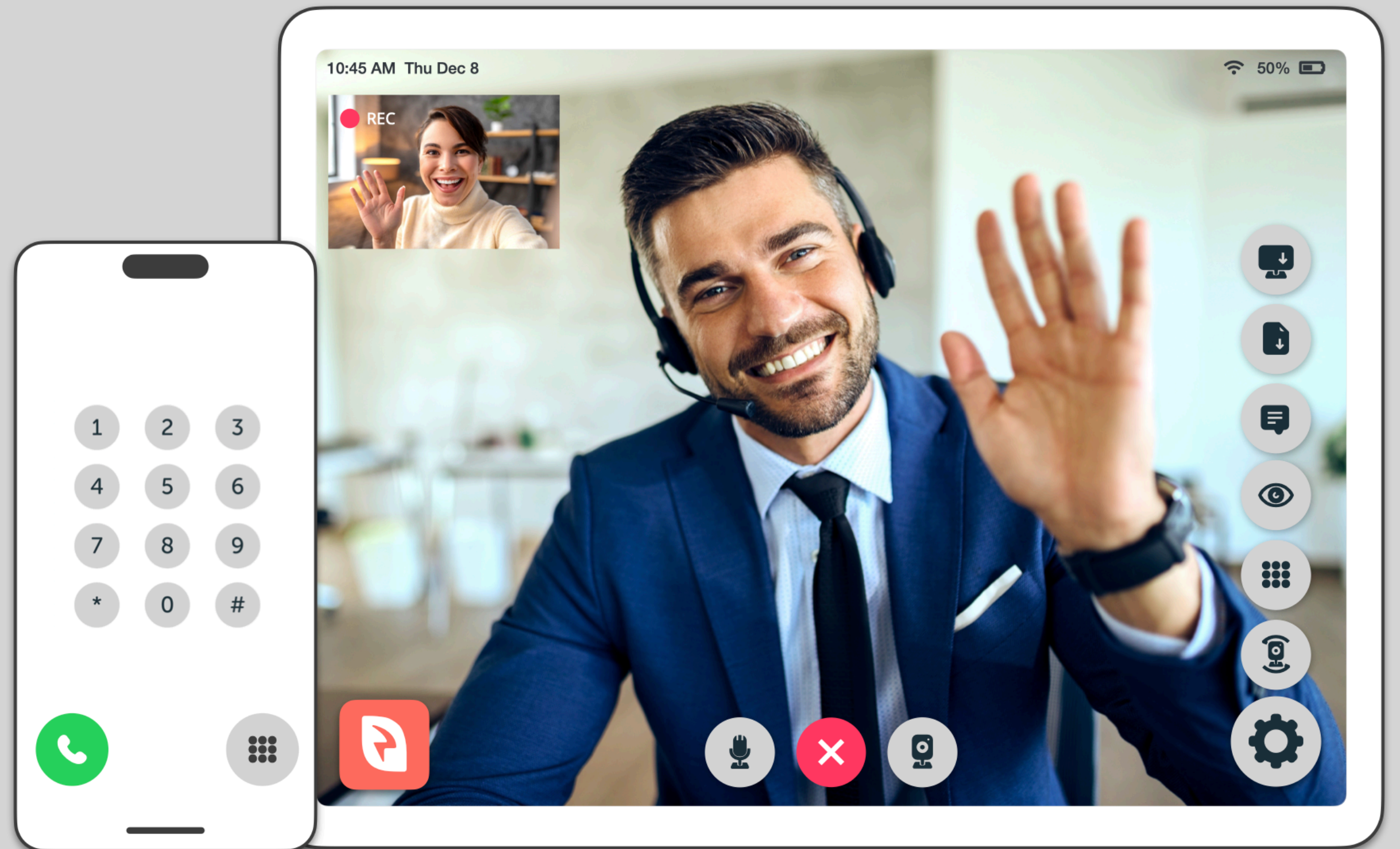


Conecta, Reinventa, Mejora...

Tus Centros de Contacto

Tus Canales Digitales

Tus Equipos





Int**Powers**