



Interactive **Powers**

Streamline your business communications

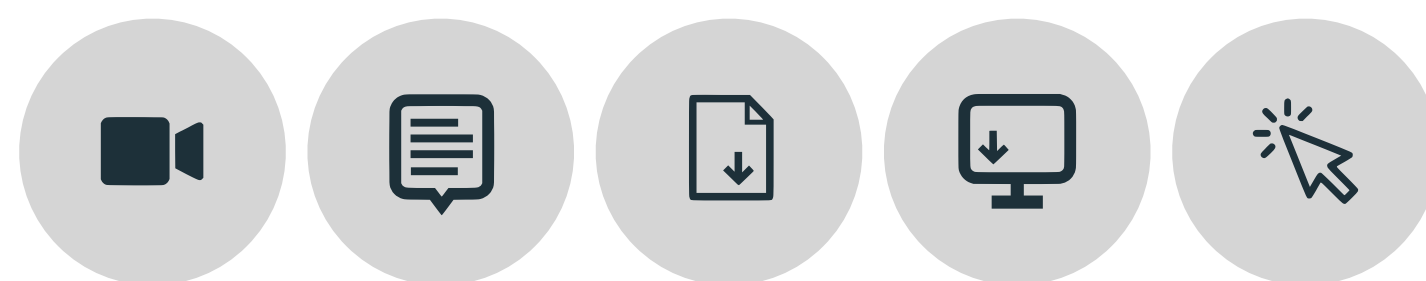








# Video CC





# Who we are... Today

Interactive Powers streamline your business communications



---

60+

Corporate Clients  
Worldwide



---

30+

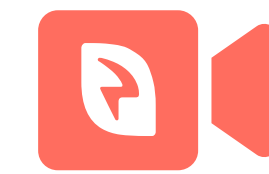
Business Partners  
Worldwide



---

5+

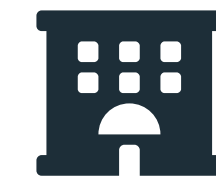
AWS Regions  
Worldwide



---

300K+

Video Sessions  
per Month



---

2

Worldwide Offices  
Madrid / Miami

Interactive **Powers**



# Communication Platform as a Service



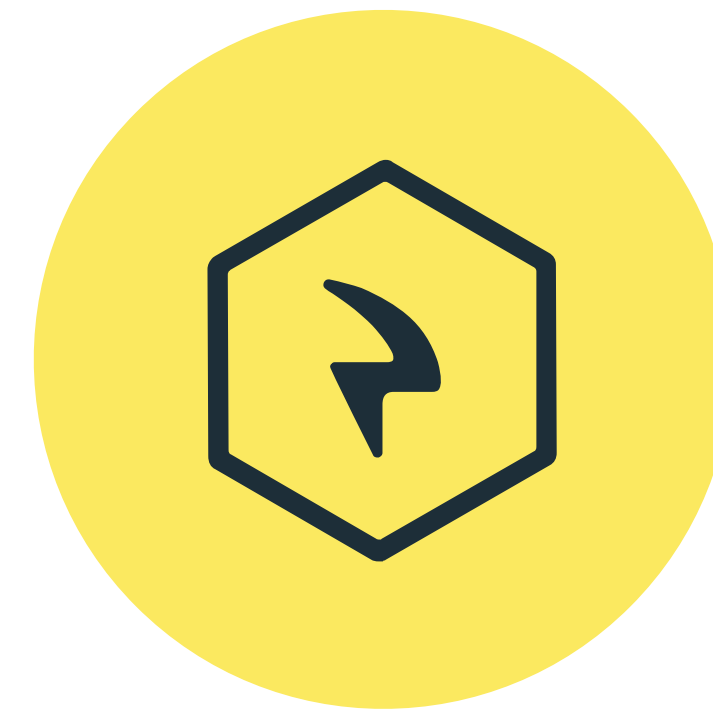
## Smart **IVR**

Interactive Voice Response  
Software Platform



## Video **RTC**

Video Real-Time Communications  
Software Platform



## Web **ACD**

Hybrid Automatic Call Distributor  
Software Platform

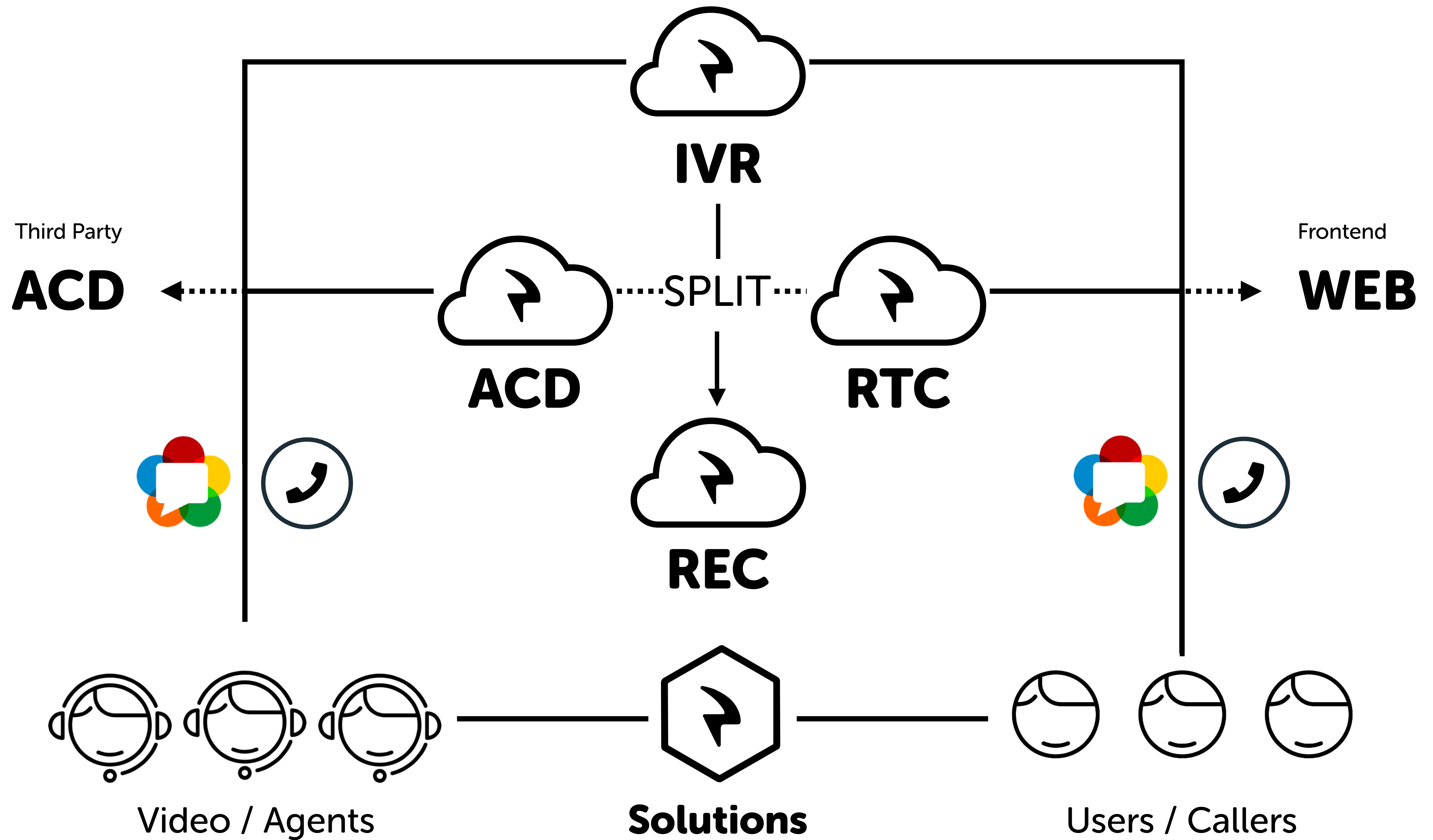


## Video **REC**

Video Call Recording & Archiving  
Software Platform

A complete Suite to streamline your business communications







# Empowered Omnichannel

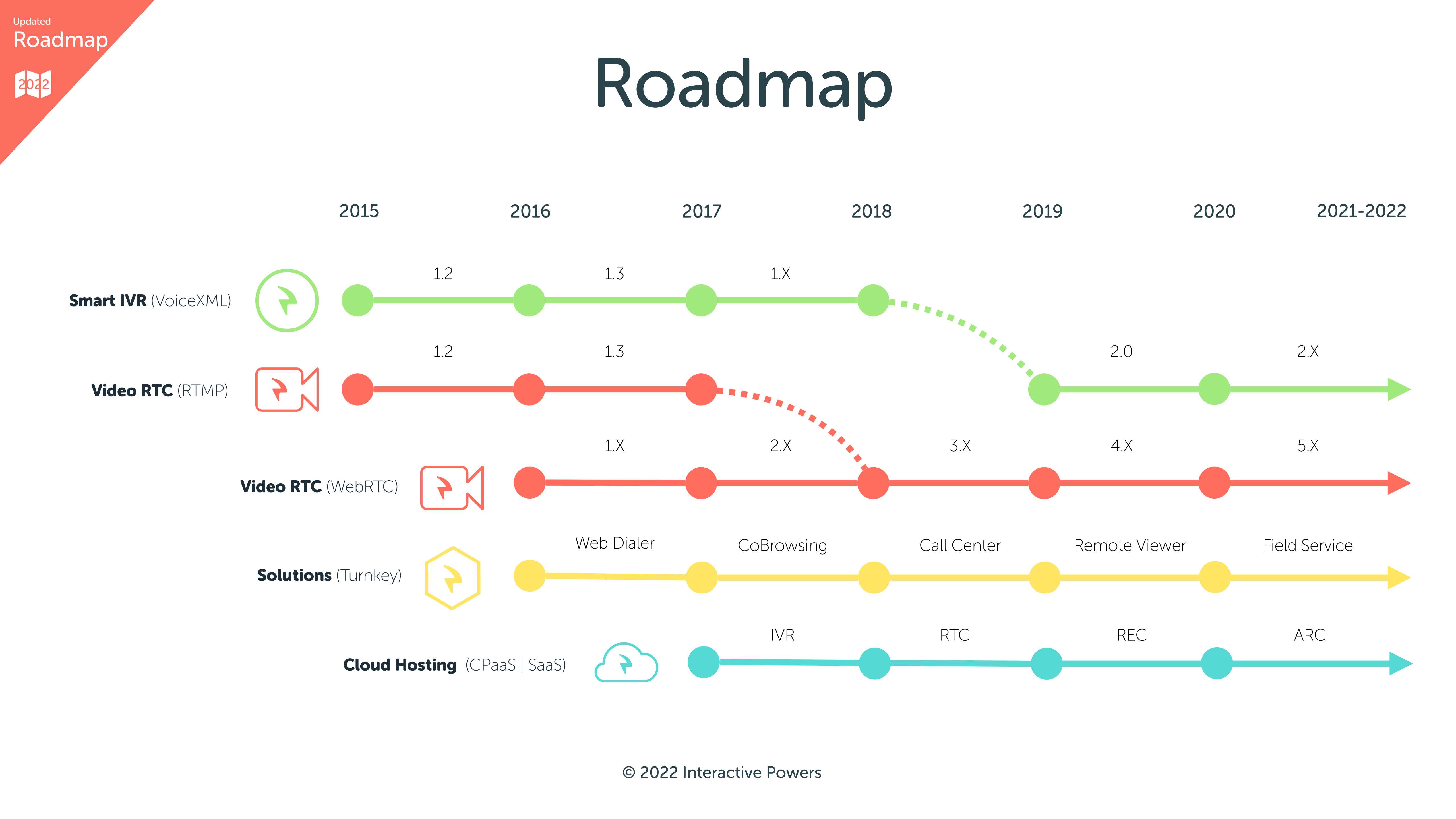
Leading Call Center Industry-Solutions rely on our Powers



Genesys Cloud™












# Smart IVR

Carrier-grade IVR platform, with exceptional performance, scalability, reliability and application multi-tenancy. Its distributed architecture can efficiently process hundred of simultaneous calls.



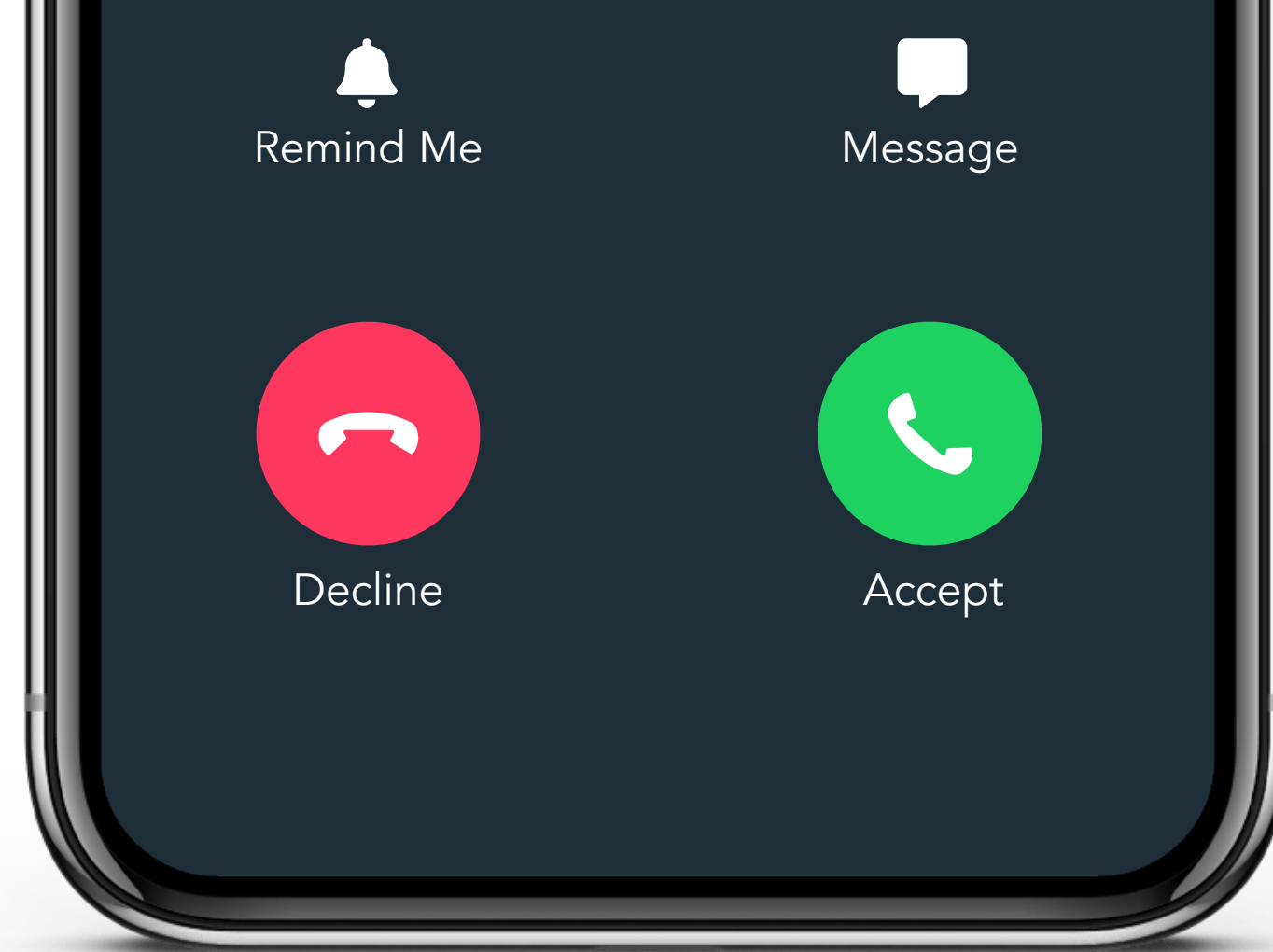




Gartner's research predicts a **reduction of up to 70% in call, chat and/or email inquiries** after implementing a VCA (Virtual Customer Assistants). They also report increased customer satisfaction and a 33% saving per voice engagement by 2022.

**Gartner®**





Did you know you can reinvent your business calls  
with Natural Language and Artificial Intelligence?

`<vxml>` version="2.x"

Interactive **Powers**



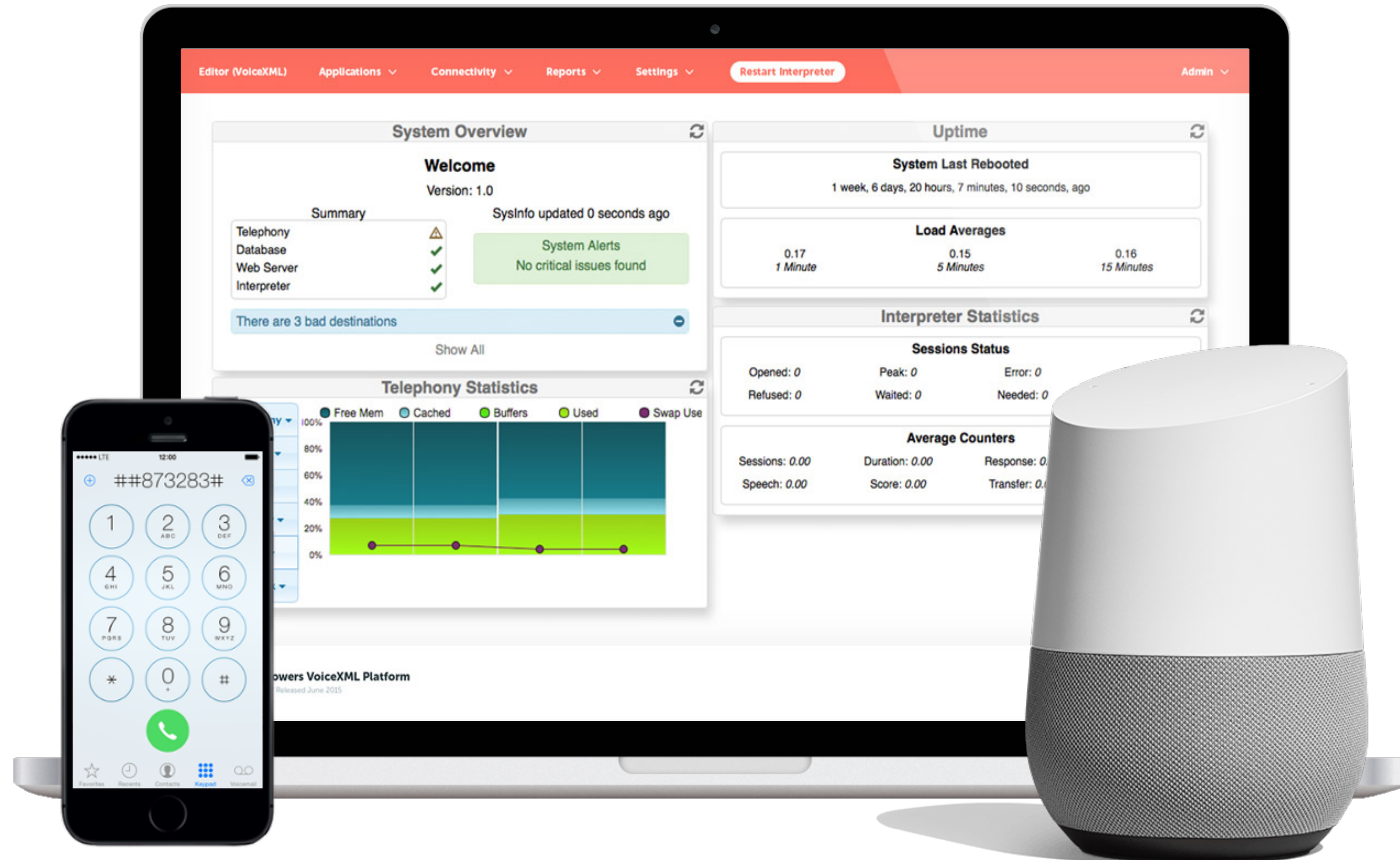


Touch Tone  
Text-to-Speech  
Speech Recognition  
Natural Language  
DialogFlow  
SIP Connect  
Open Standards  
Call Recording  
Voice ID



# Smart IVR

Open Standard Interactive Voice Response











# Video RTC

Video Gateways for advanced Real-time Communications on existing Call / Contact Centers. Multi-channel coverage for Web Browsers, Mobile devices and IoT.



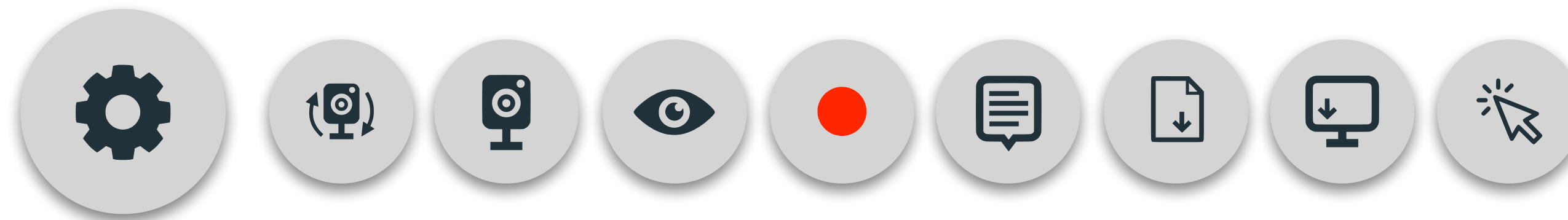
Nemertes' research found that **by 2025, 74% of companies will have live agents only handling complex or specialized interactions** compared to 58% today.







Did you know you can improve agent productivity  
empowering your Call / Contact Center?

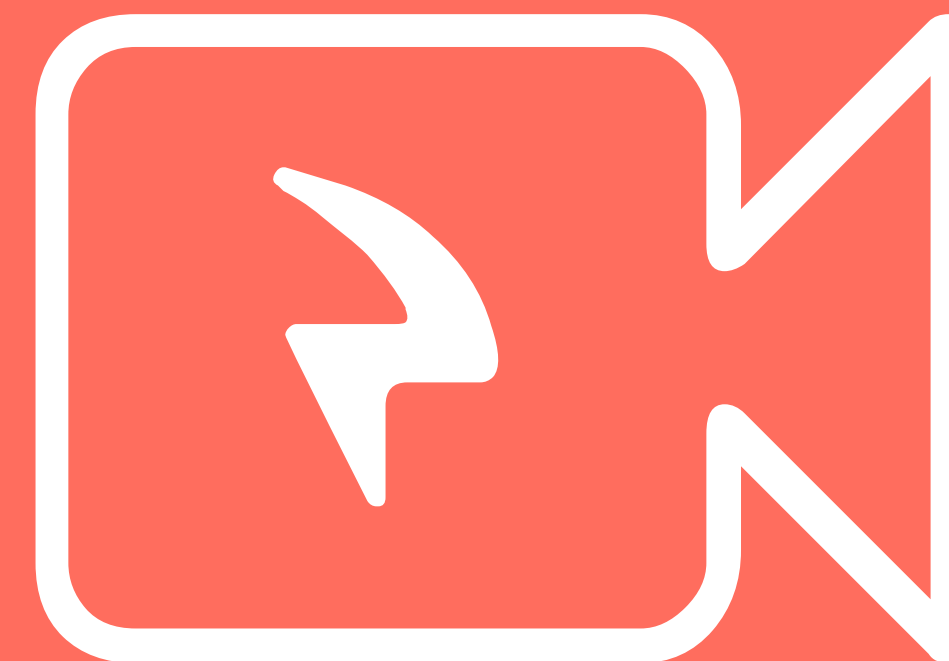


Interactive **Powers**





Voice Call  
Video Call  
Live Chat  
File Sharing  
Screen Sharing  
Snapshot  
CoBrowsing  
Video Recording  
PIN Access  
Video ID





IntPowers

Guest

Help Center

REC









© 2022 Interactive Powers

Video Contact Center







Video Caller



Video Agent



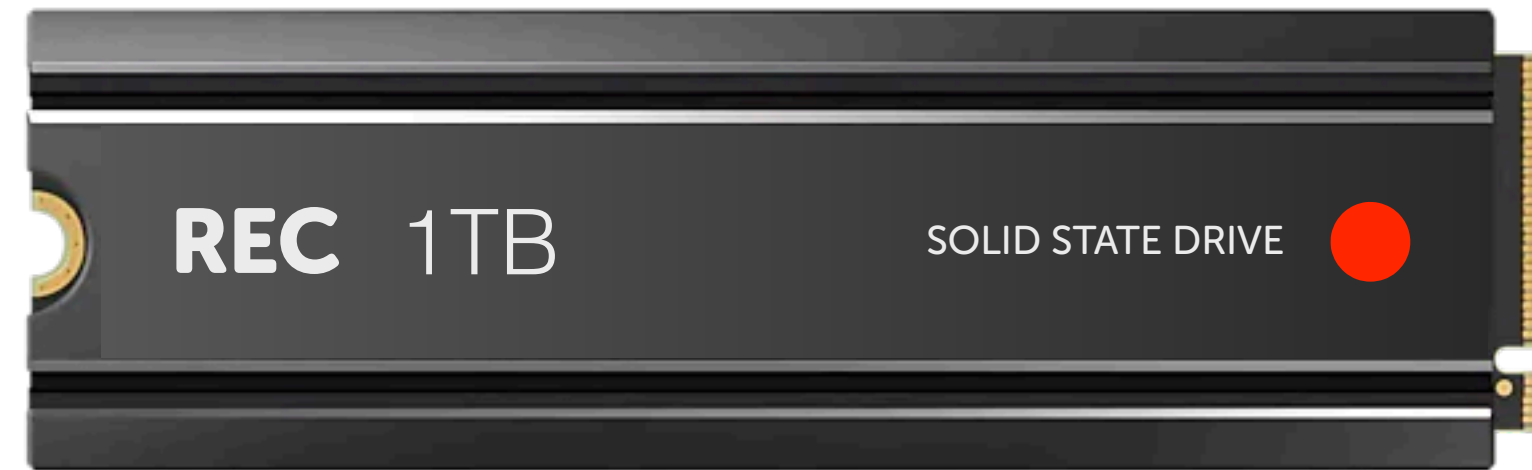


# Cloud Hosting

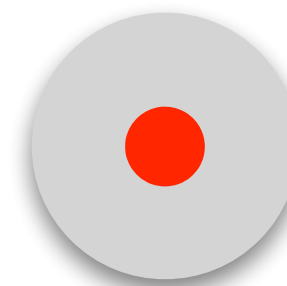
For enterprises that need real-time communications without IT investments. Run Smart IVR and Video RTC platforms in the most secure and scalable cloud computing environments in the market.







Did you know a Video Contact Center  
requires a really powerful processing & recording?



Interactive **Powers**





SaaS  
CPaaS  
Speech API  
Video Recording  
Stun/Turn Services  
SIP Connect  
System Monitoring



# Platform as a Service

We run most leading cloud computing services



Google Cloud



Amazon Web Services



Microsoft Azure



Extend new communications processes  
across your business interactions.



Web Dialer



Meeting Point



Remote Viewer



CoBrowsing



Virgo Business



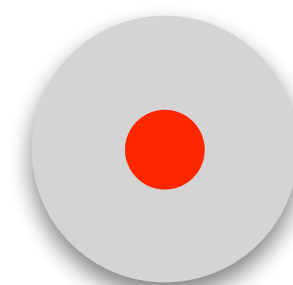
Virgo Healthcare



Voice Calling



Video Calling



Video Recording



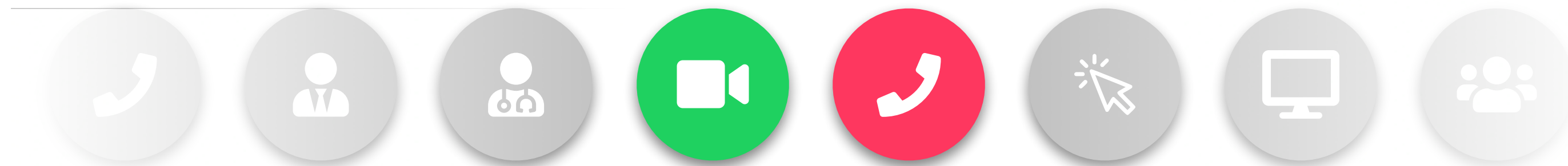
# Solutions

Complementary Software that offers flexibility and deliver significant savings to business processes or service providers. These applications can be standalone or used in combination.





Did you know you can extend with new powers  
your existing Call / Contact Center?



Interactive **Powers**



Web Dialer  
Field Service  
Meeting Point  
Automatic Dialer  
Remote Viewer  
CC Endpoint  
CoBrowsing





The image is a screenshot of a web browser displaying a WebACD (Web Agent Call Desktop) interface. The browser's address bar shows the URL "acd.demo.ivrpowers.com/trigger/Video". The interface has a dark blue header with a hamburger menu icon, the text "ACD", and a close button. Below the header is a sidebar with navigation links: "Dashboard", "Applications", "Account", and "Logout". The main area is a video call window. In the top-left corner of the video window, there is a small inset video of a man wearing a headset. The main video shows a woman with short brown hair and freckles, smiling. At the bottom of the video window, there is a row of circular icons for various functions: settings, video on/off, audio on/off, screen share, chat, and a red stop button. In the bottom right corner of the video window, there is an "HD" logo. To the right of the video window is a control panel. It includes a "Guest" profile icon, a timer showing "00:00:44", a "Connected" status, a pause button, and a text input field containing "john <1000>". Below this is a numeric keypad with buttons for digits 1-9, 0, \*, and #. Further down are buttons for microphone, video, and speaker. At the bottom of the control panel, there is a yellow bar with the phone number "1642527689172087", a timer showing "00:00:31", the text "Queue: InsuranceForm", and a row of buttons for pause, back, and a red end call button. Below these are two more buttons: a square button and a circular button.



# Empowered Clients

Companies with streamlined business communications.











Interactive Powers

**Europe**

Ctra de Fuencarral 44 B5 Oficina 11  
28108 Alcobendas (Madrid)



Interactive Powers

**America**

50 Minorca Ave #1406  
33134 Coral Gables (Miami)





Interactive **Powers**

Streamline your business communications