



Interactive **Powers**

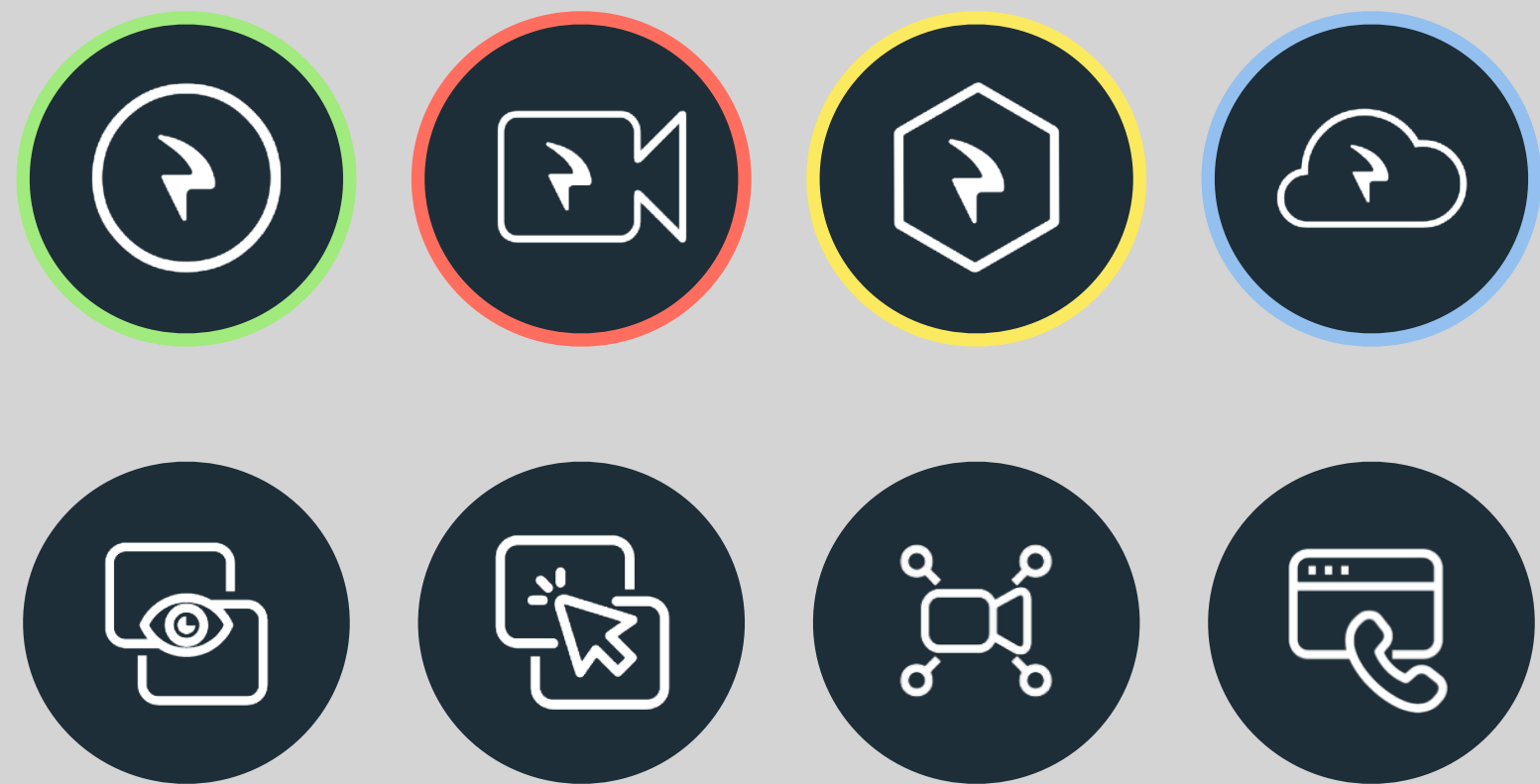
Streamline your business communications

Connect, Reinvent, Empower...

Your Contact Centers

Your Channels

Your Teams





Video Caller



Video Agent



Who we are...

Streamline your business communications

60+

Corporate Clients
Worldwide

30+

Business Partners
Worldwide

5+

AWS Regions
Worldwide

300K+

Video Sessions
per Month

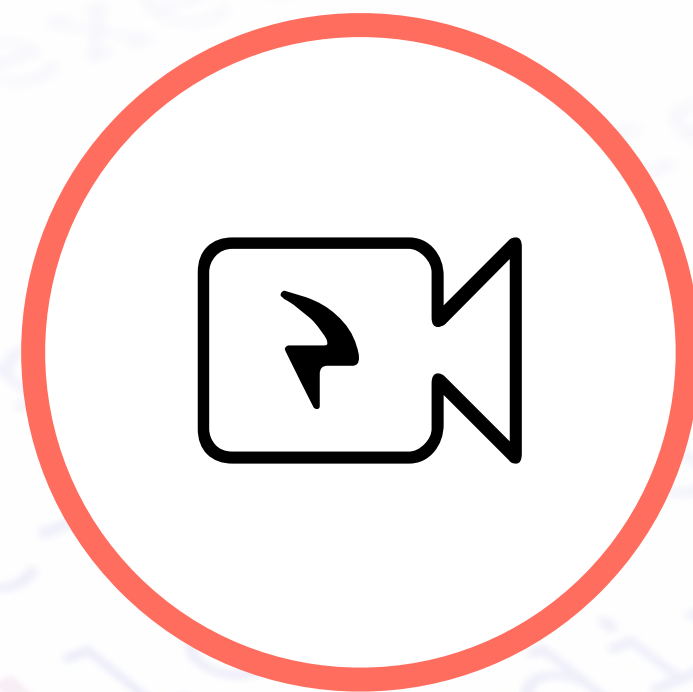
2

Worldwide Offices
Madrid / Miami

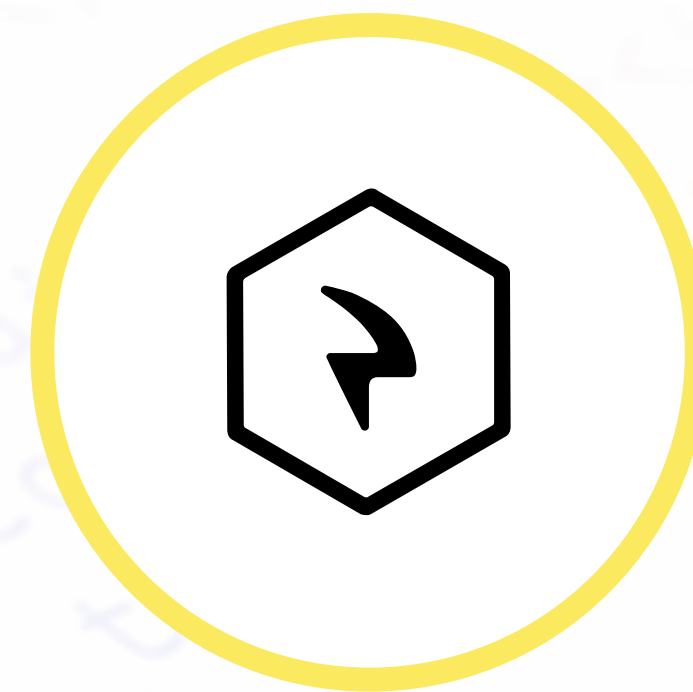
Interactive **Powers**



Smart **IVR**



Video **RTC**



Web **ACD**



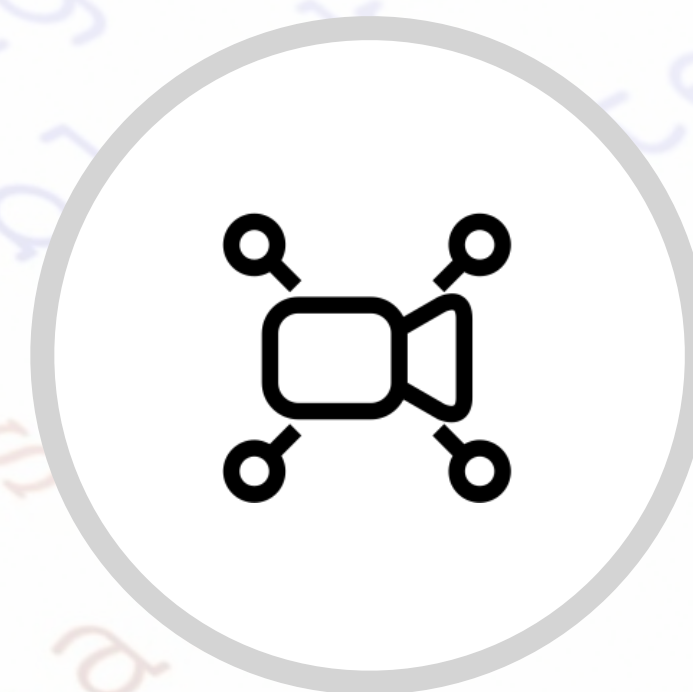
Video **REC**



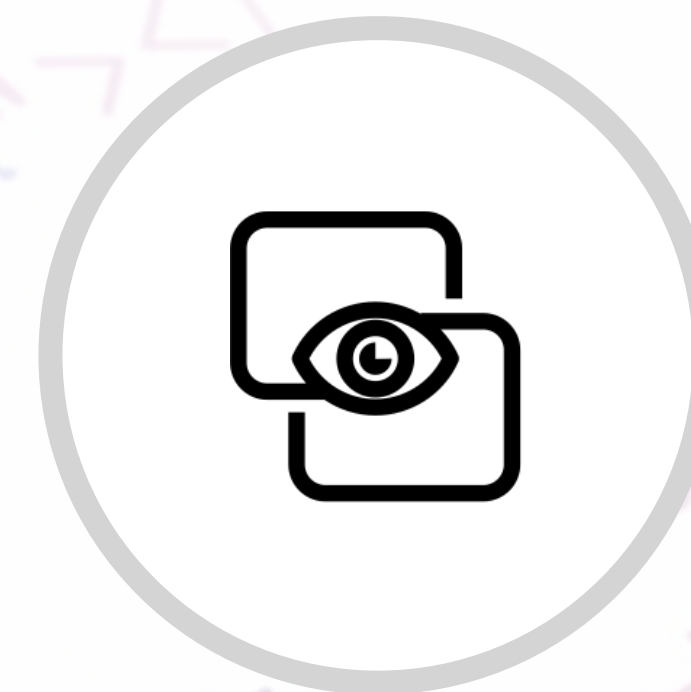
Web Caller



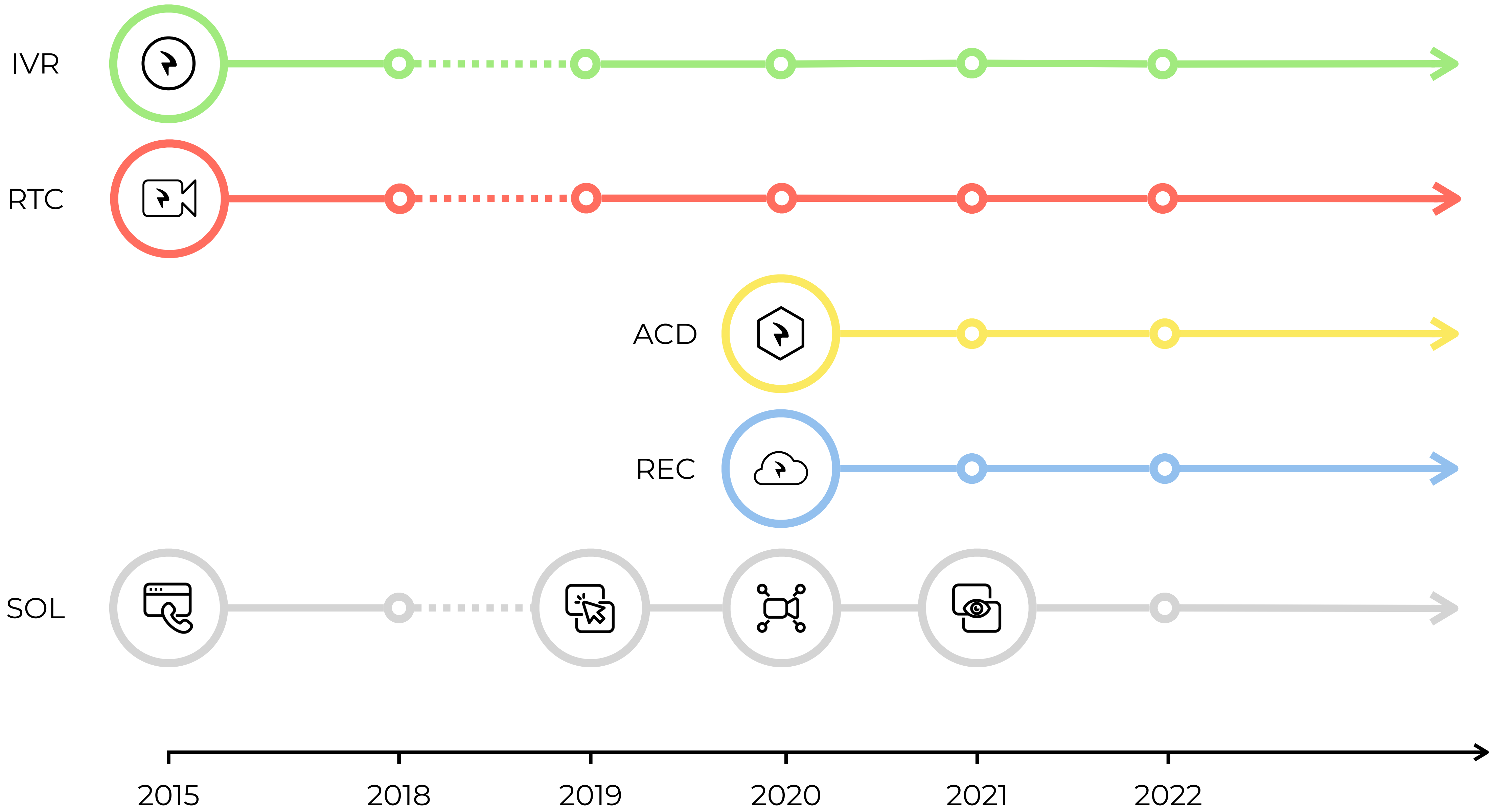
CoBrowsing



Field Service



Remote Viewer



Transform any Contact Center

Leading Call Center industry-software rely on our Powers



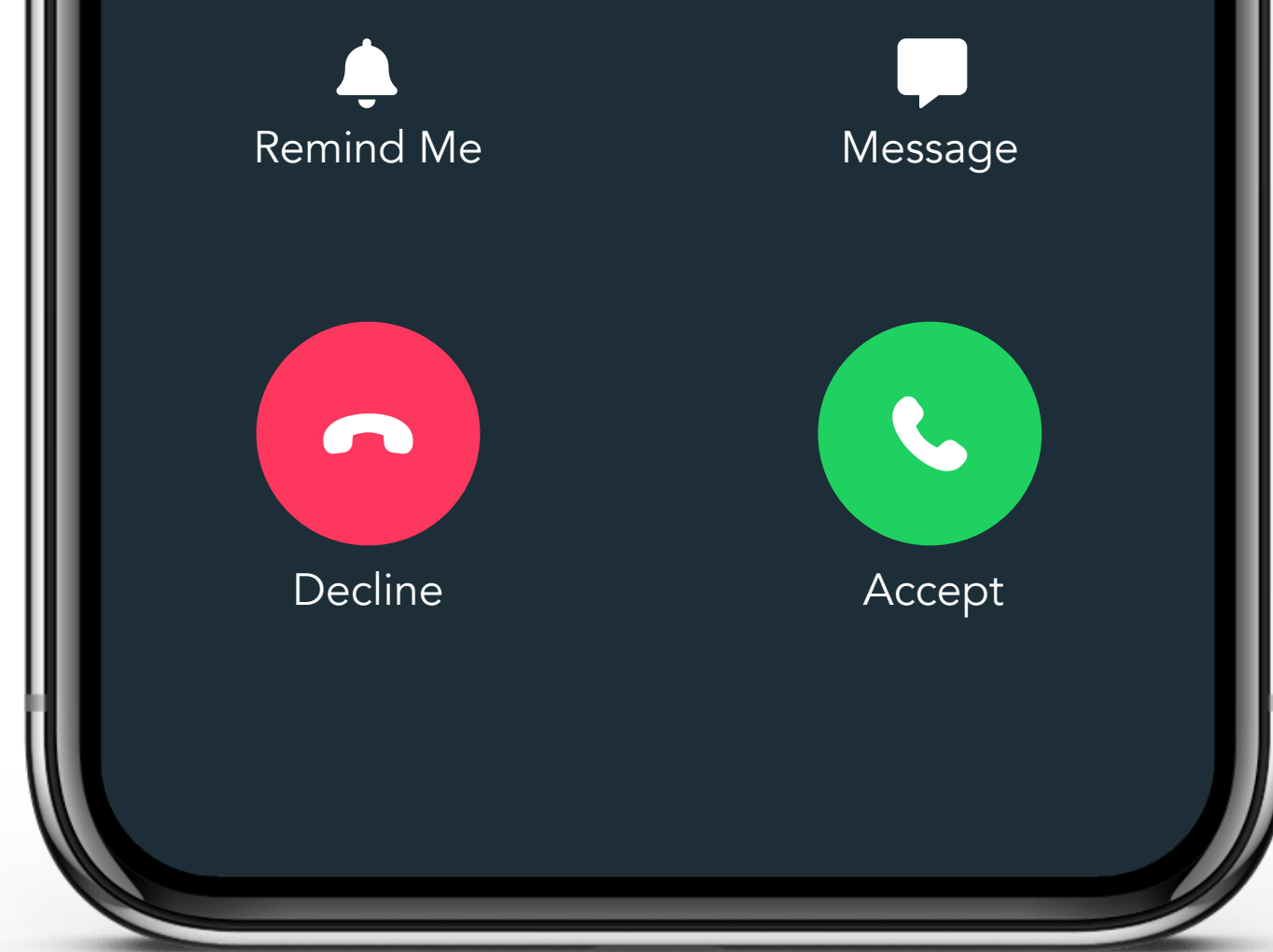
Carrier-grade IVR, with exceptional performance, scalability, reliability and application multi-tenancy. Its architecture can process hundred of simultaneous calls per server.

Smart IVR

Platform

Learn more





Did you know you can reinvent your business calls with Natural Language and Artificial Intelligence?

`<vxml>` version="2.x"

Interactive **Powers**



Video gateways for advanced real-time communications on existing contact centers. Multi-channel coverage with web browsers, mobile devices and kiosks.

Video RTC

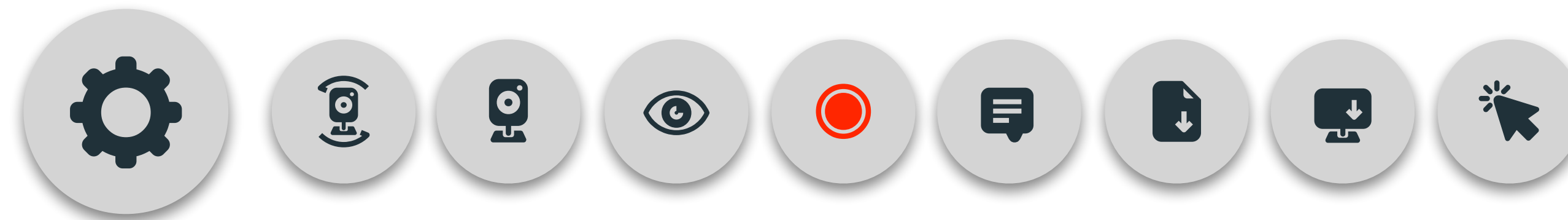
Platform

[Learn More](#)





Did you know you can improve agent productivity
empowering your Call / Contact Center?



Interactive **Powers**

Video Contact Center

REC

The video call interface features a large central video window showing a man with a beard and a headset, smiling. In the top-left corner of the video window, there is a small inset window showing a woman with her hand to her chin, with a red 'REC' indicator. At the bottom of the video window, there are four circular control icons: a red IntPowers logo, a microphone icon, a red 'X' icon, and a mute icon. A settings gear icon is located in the bottom-right corner of the video window.

Reliable and scalable video call recording platform that ensures contact centers the highest quality assurance and cloud security levels for your recordings.

Video REC

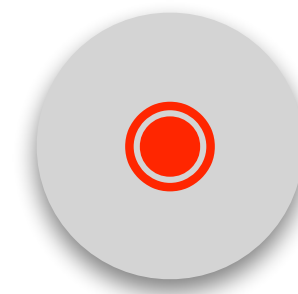
Platform

[Learn more](#)





Did you know a Video Contact Center requires a really powerful processing & recording?



Interactive **Powers**

REC

ADMIN

Services

Users

USER

Dashboard

Profile

RECORDINGS

healthcare
webrtc.demo.ivrpowers.com

insurance
webrtc.demo.ivrpowers.com

intpowers
webrtc.demo.ivrpowers.com

intpowers-genesys
webrtc.demo.ivrpowers.com

ACTIONS

Logout (Ivan)

Recordings

intpowers-genesys (webrtc.demo.ivrpowers.com)

20 per page ▾ | **Advanced Filter** | **Export**

| **Search**

<input type="checkbox"/>	Split Id.	Date	Duration (s)	Seq. Number	Formats
<input type="checkbox"/>	1655107251287109	2022-06-13 10:02	9	002	RAW SD HD
<input type="checkbox"/>	1655107089289192	2022-06-13 09:58	15	001	RAW SD HD
<input type="checkbox"/>	1654848841370891	2022-06-10 10:14	54	001	RAW SD HD
<input type="checkbox"/>	1654718354059600	2022-06-08 21:59	12	001	RAW SD HD
<input type="checkbox"/>	1654683919860323	2022-06-08 12:25	75	001	RAW SD HD
<input type="checkbox"/>	1654679012102786	2022-06-08 11:03	486	001	RAW SD HD
<input type="checkbox"/>	1654617574998488	2022-06-07 18:00	82	001	RAW SD HD
<input type="checkbox"/>	1654532899275392	2022-06-06 18:28	16	001	RAW SD HD
<input type="checkbox"/>	1653403410740767	2022-05-24 16:43	106	001	RAW SD HD
<input type="checkbox"/>	1653402756479546	2022-05-24 16:33	379	001	RAW SD HD
<input type="checkbox"/>	1653324892755711	2022-05-23 18:55	124	001	RAW SD HD
<input type="checkbox"/>	1653324410479779	2022-05-23 18:47	407	001	RAW SD HD
<input type="checkbox"/>	1653322565201167	2022-05-23 18:16	21	001	RAW SD HD
<input type="checkbox"/>	1653322311604038	2022-05-23 18:14	2	002	RAW SD HD
<input type="checkbox"/>	1653322311604038	2022-05-23 18:12	135	001	RAW SD HD
<input type="checkbox"/>	1653322170303301	2022-05-23 18:09	97	001	RAW SD HD
<input type="checkbox"/>	1653321652956720	2022-05-23 18:02	154	001	RAW SD HD
<input type="checkbox"/>	1653306385477581	2022-05-23 13:46	113	001	RAW SD HD

Web responsive business phone with an integrated automatic call distributor to create video-centric experiences on convergent contact centers for the Digital Age.

Web ACD

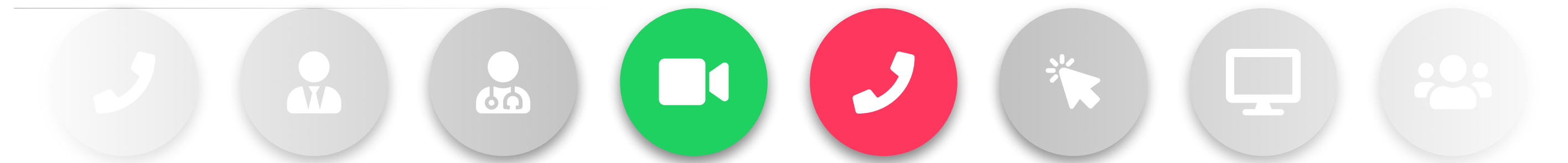
Platform

[Learn more](#)





Did you know you can extend with new powers
your existing Call / Contact Center?



Interactive **Powers**

WebACD x +
acd.demo.ivrpowers.com/trigger/Video

ACD x Video Typification EN

Dashboard Applications Account Logout

John Smith 00:00:44
Connected
john <1000>

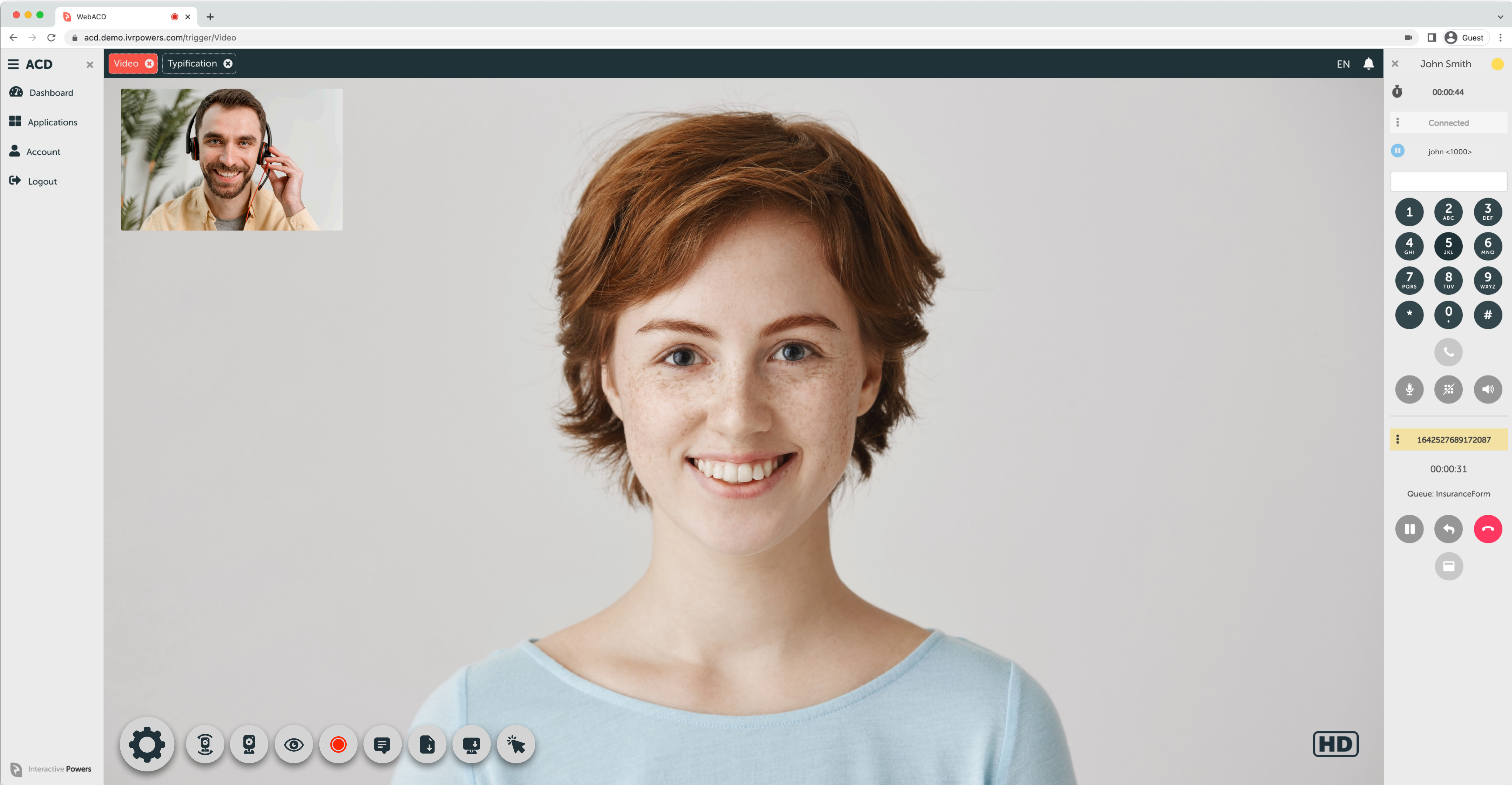
1 2 3
4 5 6
7 8 9
* 0 #

1642527689172087
00:00:31
Queue: InsuranceForm

Settings Microphone Video Camera Eye Stop Chat Download Screen Share Mouse

HD

Interactive Powers



Web collaboration is just a click away at phone

Switch to web collaboration during any call or video call to dramatically improve your customer experience and support.

Remote Viewer

Solution

[Learn more](#)



Collaborative Browsing scroll, click and type together

Assist your customers to surf in your website and help them to click, fill out forms, search or find information quickly.

CoBrowsing

Solution

[Learn more](#)



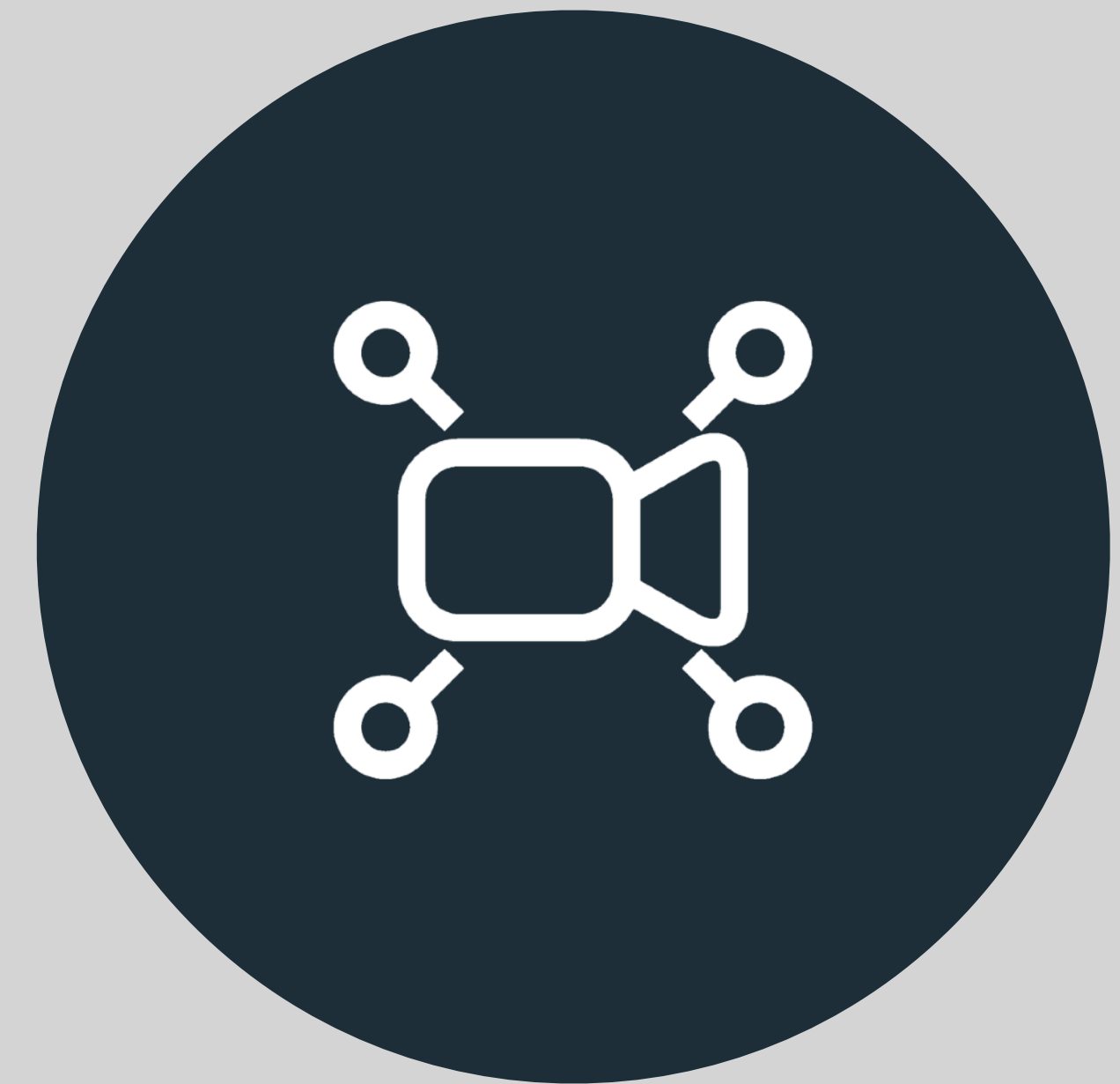
Video calling for remote workforce teams

Provide the fastest and simplest face-to-face video communications for your field services in mobility or web responsive conditions.

Field Service

Solution

[Learn more](#)



Make voice calls from any web browser

Enable web communications over Internet to extend your website and improve voice channels connectivity for your phone services.

Web Caller

Solution

[Learn more](#)



Empowered Clients

Companies with streamlined business communications.





Para Comunicarte con un asesor presionar el icono y levanta el auricular







Interactive Powers

Europe

Ctra de Fuencarral 44 B5 Oficina 11
28108 Alcobendas (Madrid)



Interactive Powers

America

50 Minorca Ave #1406
33134 Coral Gables (Miami)



Interactive **Powers**

Streamline your business communications