Presentation 2025

CPaaS & Cloud Solutions

Interactive **Powers**

Streamline your business communications

Connect, Reinvent, Empower...
Your Contact Centers
Your Channels
Your Teams

Video Caller
Video Agent

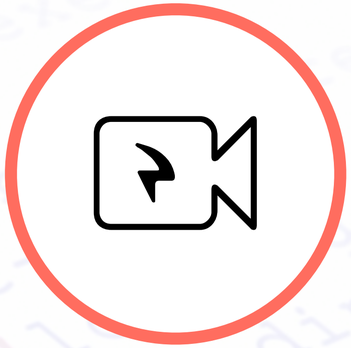
Who we are...

Streamline your business communications

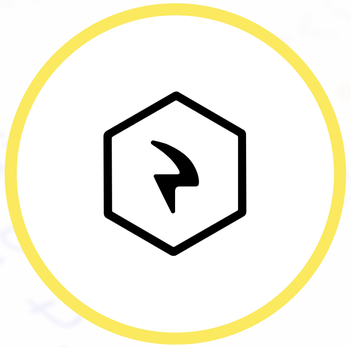
60+	30+	5+	400K+	2
Corporate Clients Worldwide	Business Partners Worldwide	AWS Regions Worldwide	Video Sessions per Month	Worldwide Offices Madrid / Miami

Interactive **Powers**

Smart **IVR**



Video **RTC**

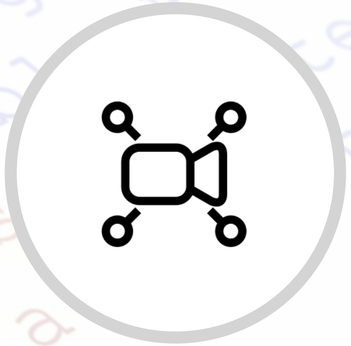


Web **ACD**

Video **REC**

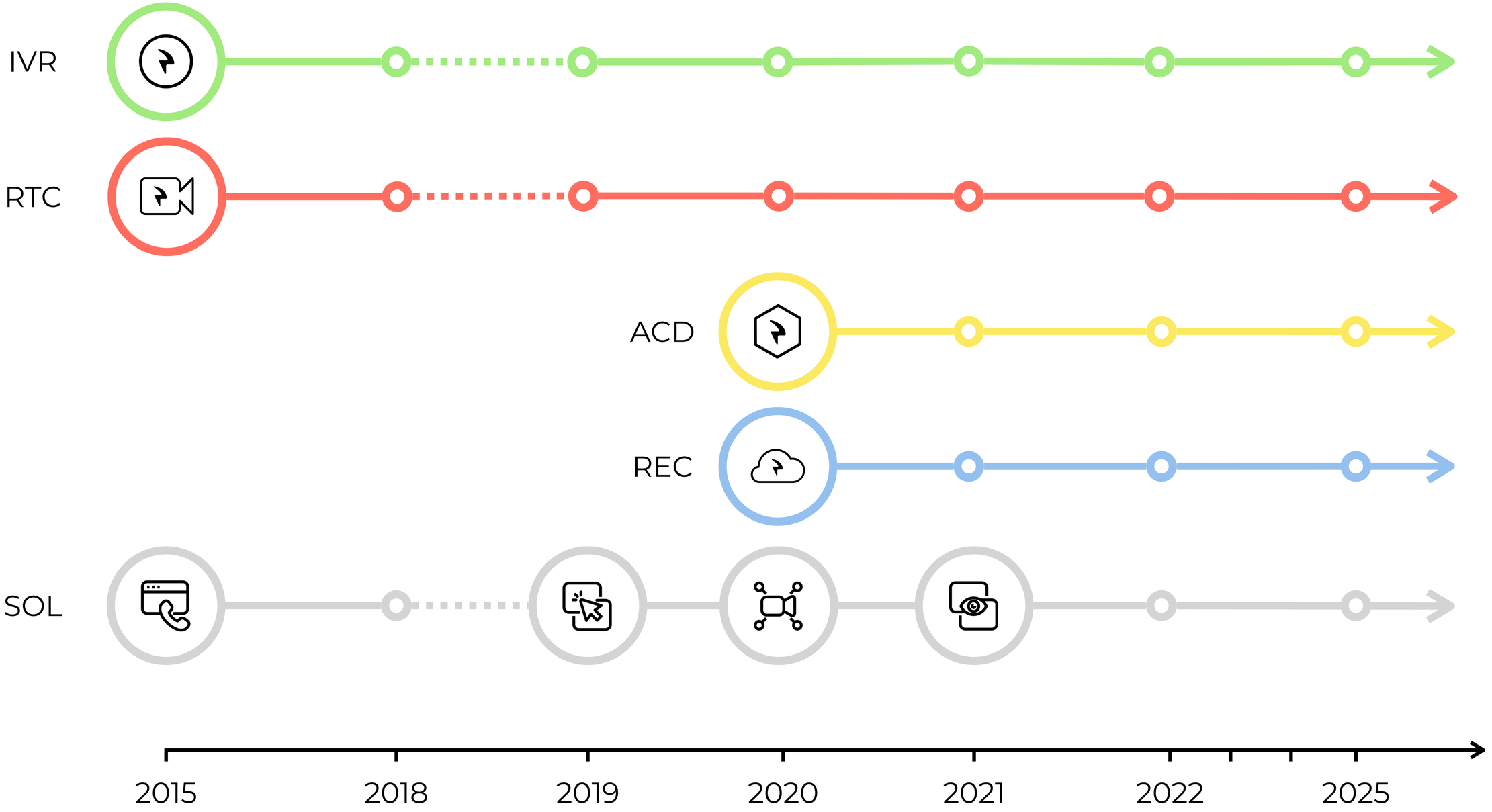
Web Caller

CoBrowsing



Field Service

Remote Viewer


IVR
RTC
ACD
REC
SOL
2015
2018
2019
2020
2021
2022
2025

Transform any Contact Center

Leading Call Center industry-software rely on our Powers

GENESYS	Enghouse Interactive	3CX	CISCO	AVAYA
ICR EVOLUTION	talkdesk	altitude	twilio	VOCALCOM
xcally	inConcert	Five9	GoContact	wolkvox

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Carrier-grade IVR, with exceptional performance, scalability, reliability and application multi-tenancy. Its architecture can process hundred of simultaneous calls per server.

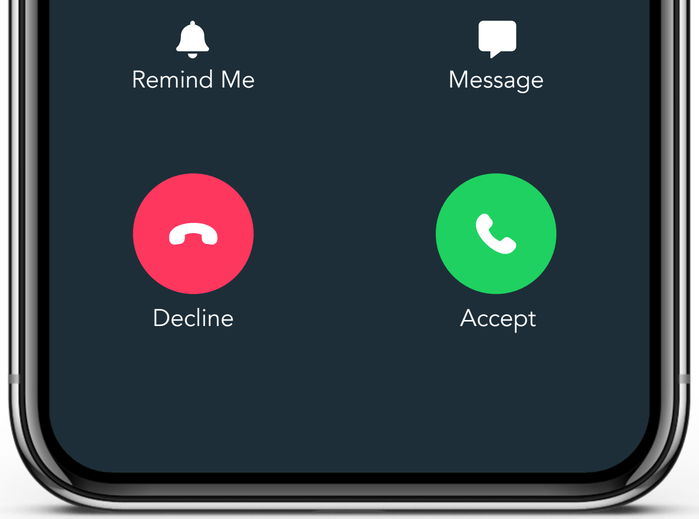
Smart IVR

Platform

Learn more

powered by aws

Capterra 4.8



Did you know you can reinvent your business calls with Natural Language and Artificial Inteligence?

<vxml> version="2.x"

Interactive **Powers**

Video gateways for advanced real-time communications on existing contact centers. Multi-channel coverage with web browsers, mobile devices and kiosks.

Video RTC

Platform

Learn More

powered by aws

Did you know you can improve agent productivity empowering your Call / Contact Center?

Interactive **Powers**

IntPowers
Guest
IntPowers
Video Contact Center
REC
Help Center
© 2022 Interactive Powers

Reliable and scalable video call recording platform that ensures contact centers the highest quality assurance and cloud security levels for your recordings.

Video REC

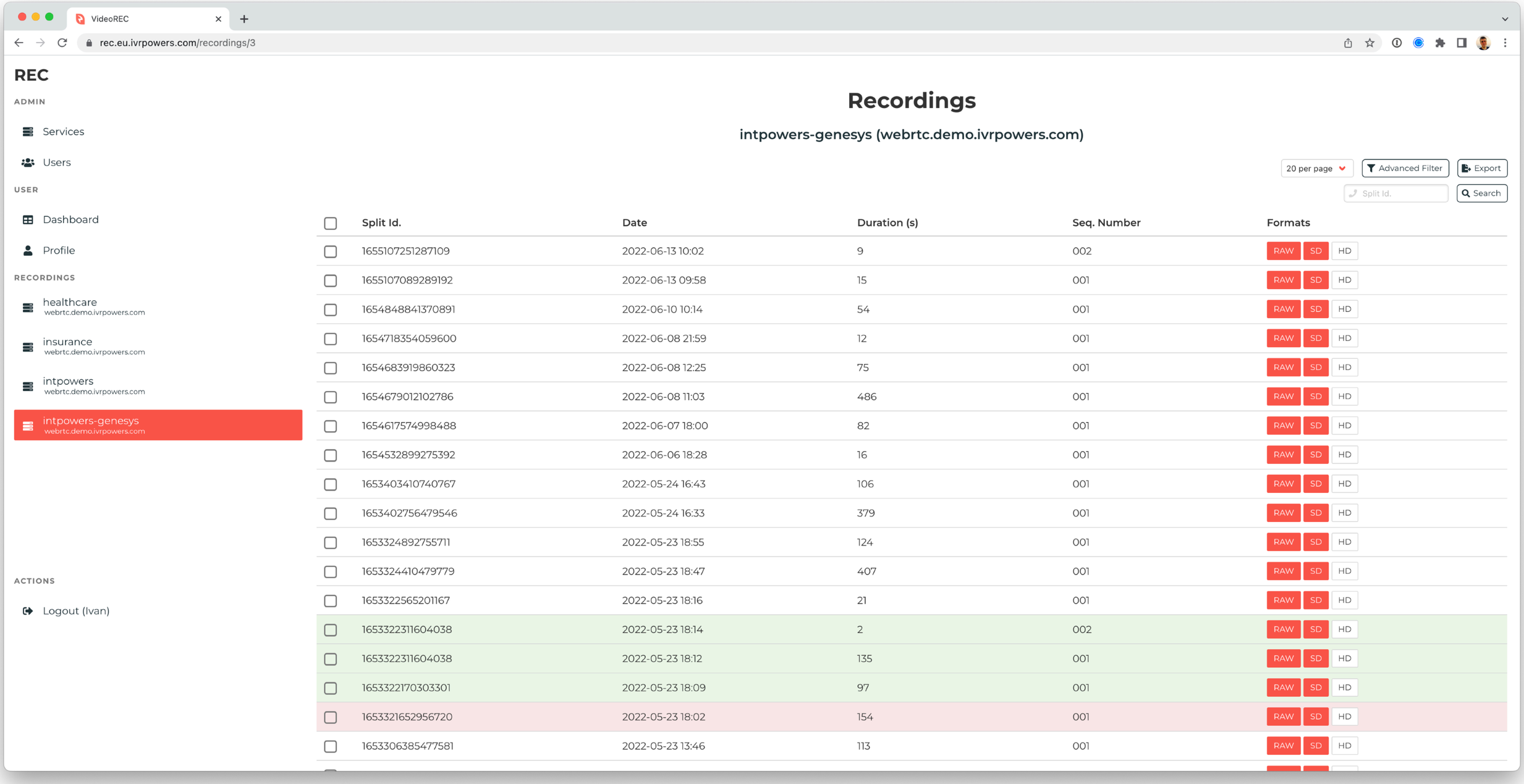
Platform

Learn more

powered by aws

Did you know a Video Contact Center requires a really powerful processing & recording?

Interactive **Powers**


VideoREC
rec.eu.ivrpowers.com/recordings/3
REC
ADMIN
Services
Users
USER
Dashboard
Profile
RECORDINGS
healthcare
webrtc.demo.ivrpowers.com
insurance
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intpowers
webrtc.demo.ivrpowers.com
intpowers-genesys
webrtc.demo.ivrpowers.com
ACTIONS
Logout (Ivan)
Recordings
intpowers-genesys (webrtc.demo.ivrpowers.com)
20 per page
Advanced Filter
Export
Split Id.
Search
Split Id.
Date
Duration (s)
Seq. Number
Formats
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1653321652956720 2022-05-23 18:02 154 001 RAW SD HD
1653306385477581 2022-05-23 13:46 113 001 RAW SD HD

Web responsive business phone with an integrated automatic call distributor to create video-centric experiences on convergent contact centers for the Digital Age.

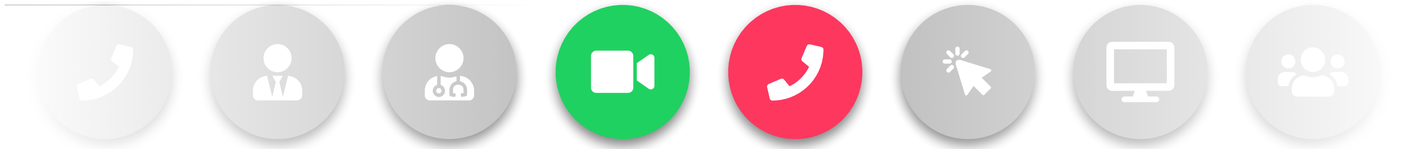
Web ACD

Platform

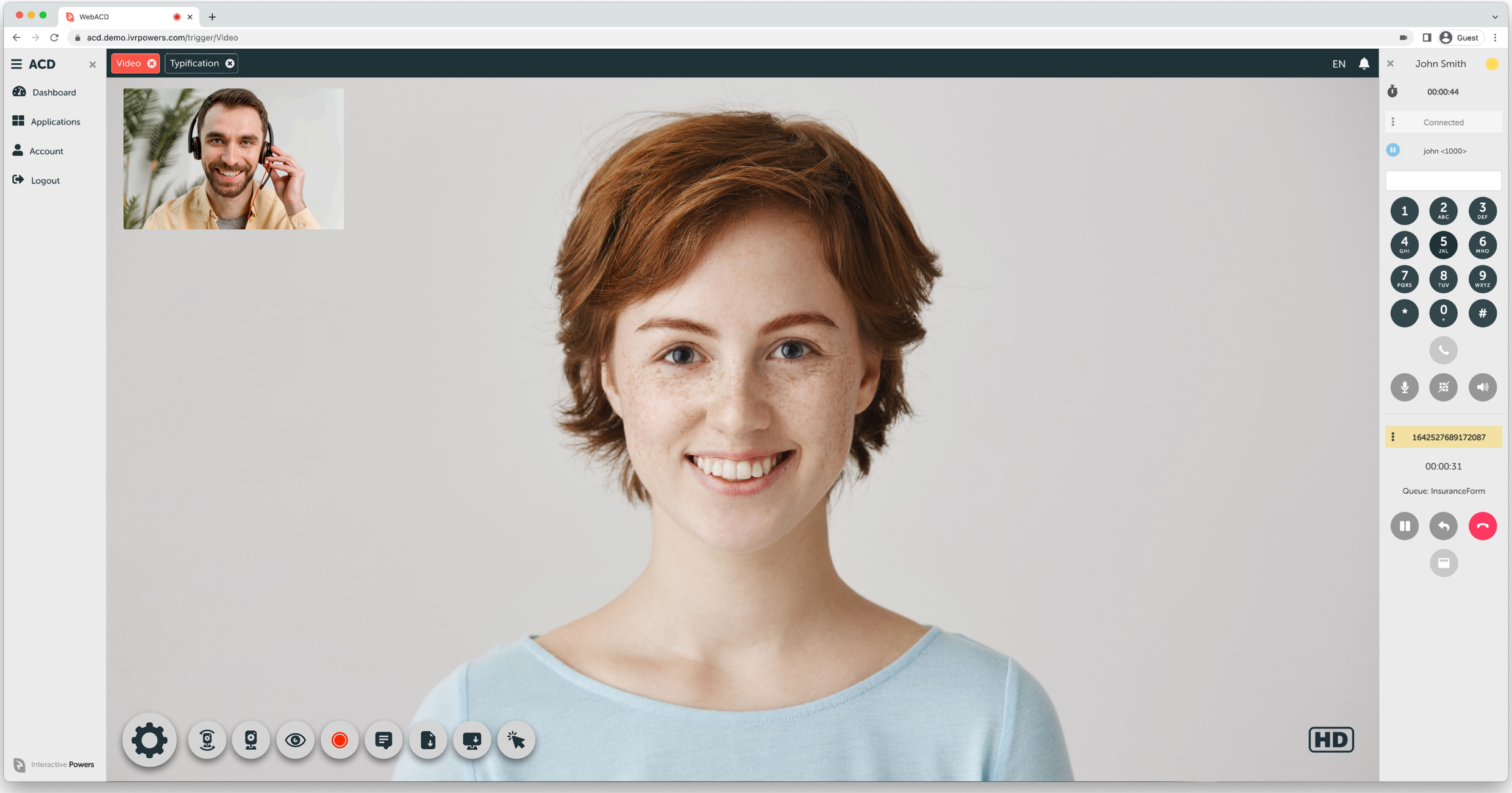
Learn more

powered by aws

Did you know you can extend with new powers your existing Call / Contact Center?



Interactive **Powers**


WebACD
acd.demo.ivrpowers.com/trigger/Video
Guest
ACD
Dashboard
Applications
Account
Logout
Interactive Powers
Video
Typification
EN
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Connected
john <1000>
1
2 ABC
3 DEF
4 GHI
5 JKL
6 MNO
7 PQRS
8 TUV
9 WXYZ
*
0 +
#
1642527689172087
00:00:31
Queue: InsuranceForm
HD

Web collaboration is just a click away at phone

Switch to web collaboration during any call or video call to dramatically improve your customer experience and support.

Remote Viewer

Solution

Learn more

Collaborative Browsing scroll, click and type together

Assist your customers to surf in your website and help them to click, fill out forms, search or find information quickly.

CoBrowsing

Solution

Learn more

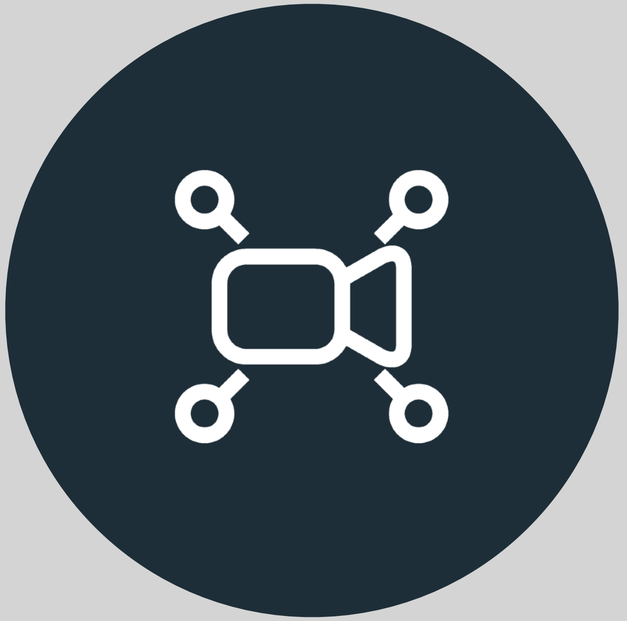
Video calling for remote workforce teams

Provide the fastest and simplest face-to-face video communications for your field services in mobility or web responsive conditions.

Field Service

Solution

Learn more



Make voice calls from any web browser

Enable web communications over Internet to extend your website and improve voice channels connectivity for your phone services.

Web Caller

Solution

Learn more

Empowered Clients

Companies with streamlined business communications.

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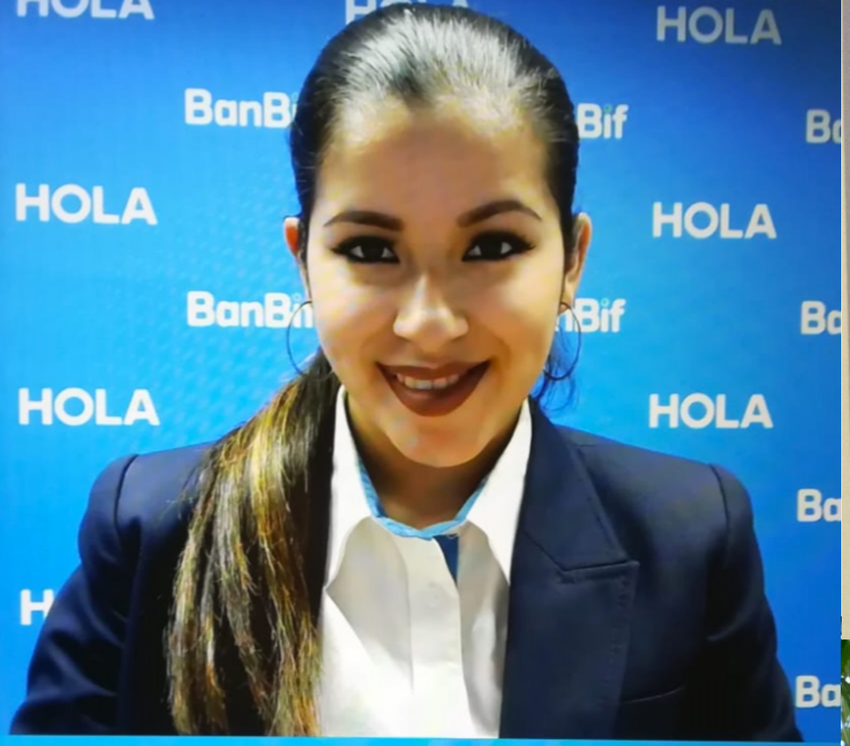
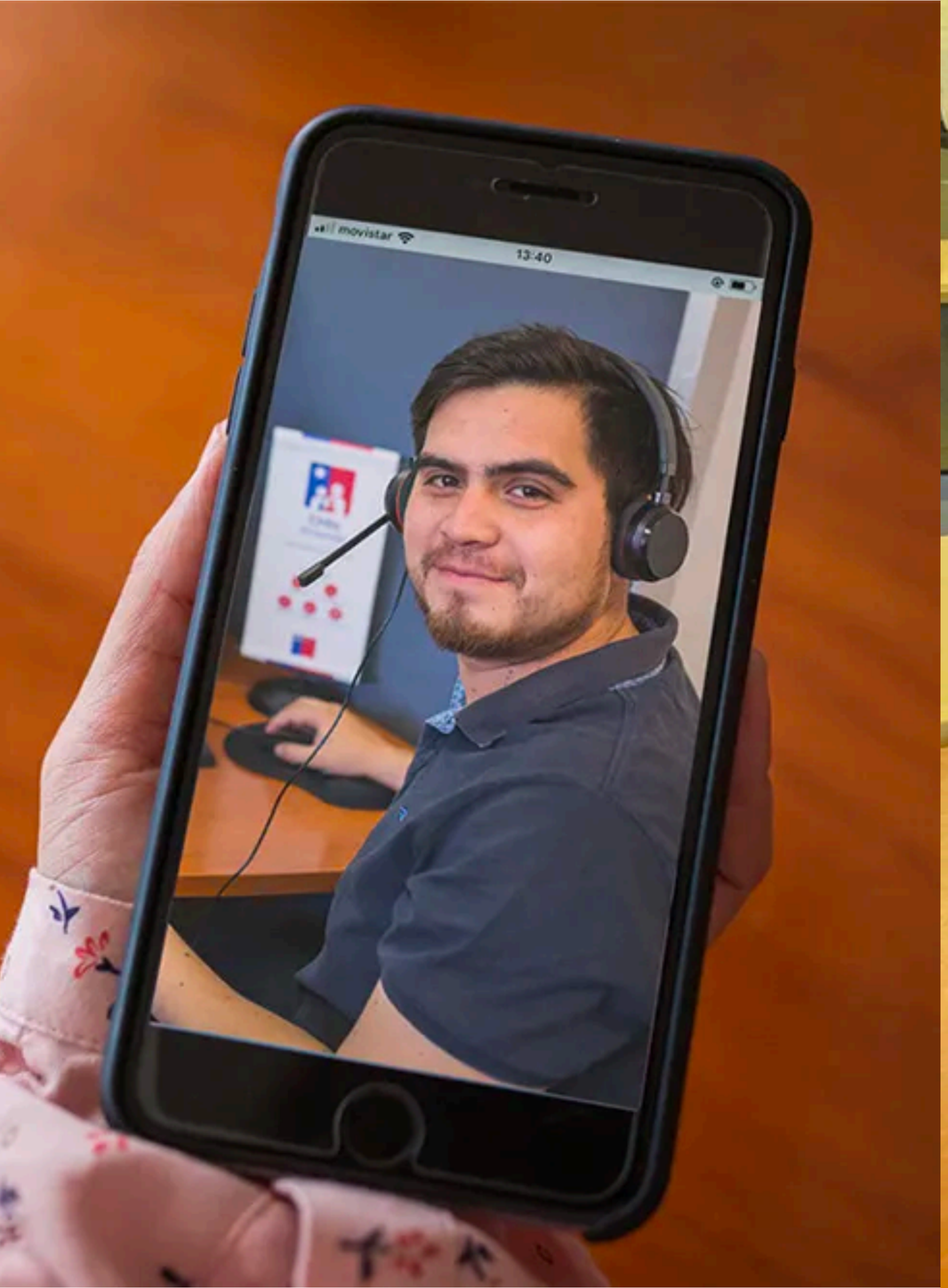

HOLA
HOLA
HOLA
HOLA
HOLA
HOLA

Polaroid
alcatel
ZTE

PUNTO DE VENTA

Para Comunicarte con un asesor presionar
el icono y levanta el auricular

BLUEDOT


movistar
13:40

ACD

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