

Presentation 2026

CPaaS & Cloud Solutions



Interactive **Powers**

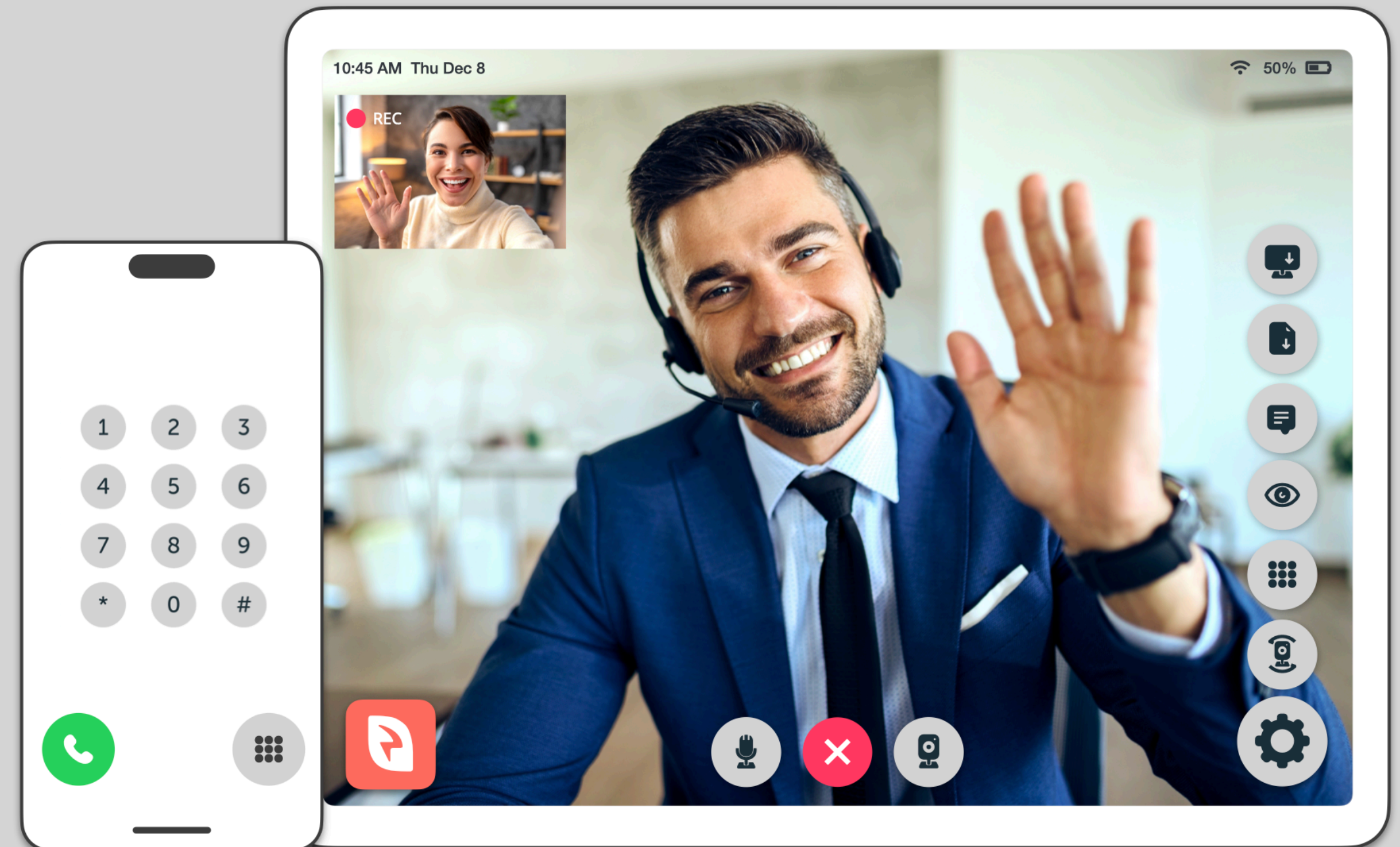
Streamline your business communications

Connect, Reinvent, Empower...

Your Contact Centers

Your Channels

Your Teams





Video Caller



Video Agent

Who we are...

Streamline your business communications

60+

Corporate Clients
Worldwide

30+

Business Partners
Worldwide

5+

AWS Regions
Worldwide

400K+

Video Sessions
per Month

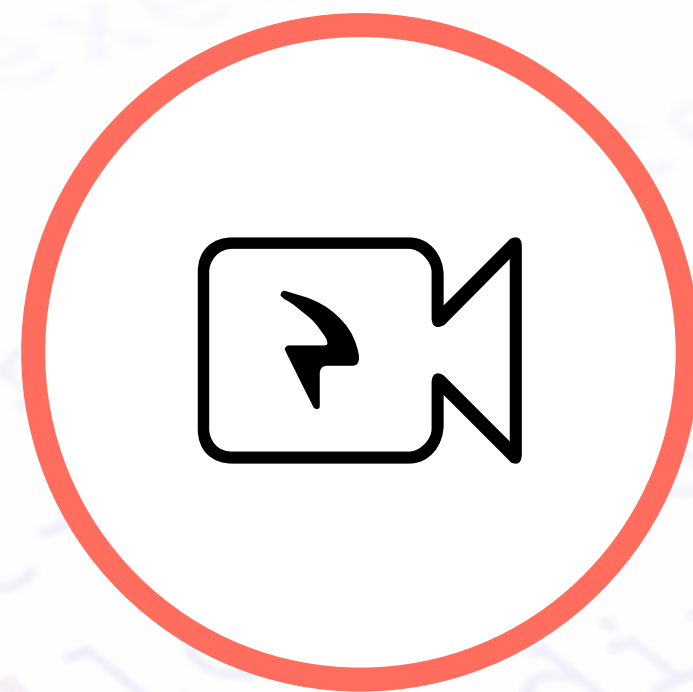
2

Worldwide Offices
Madrid / Miami

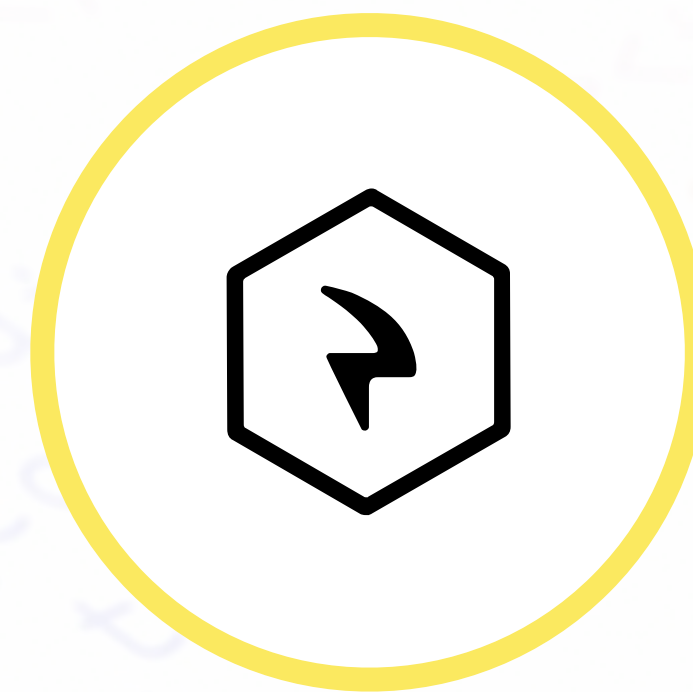
Interactive **Powers**



Smart **IVR**



Video **RTC**



Web **ACD**



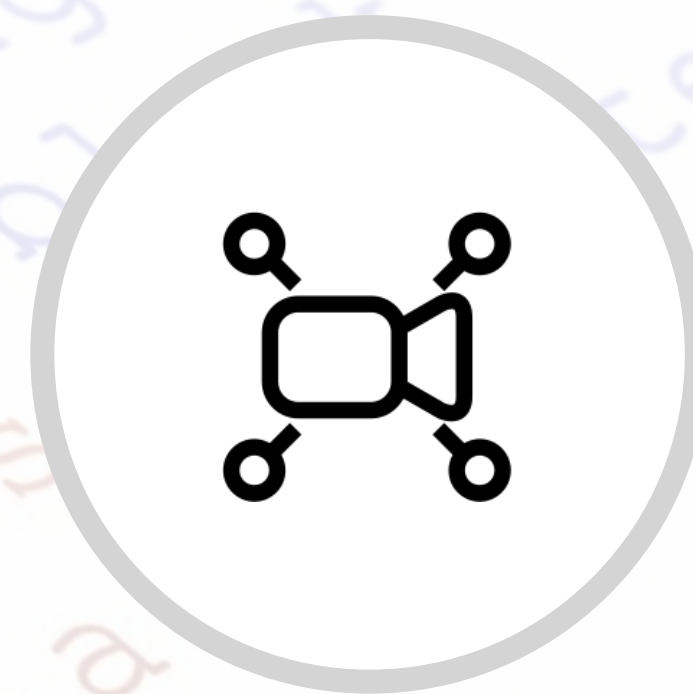
Video **REC**



Web Caller



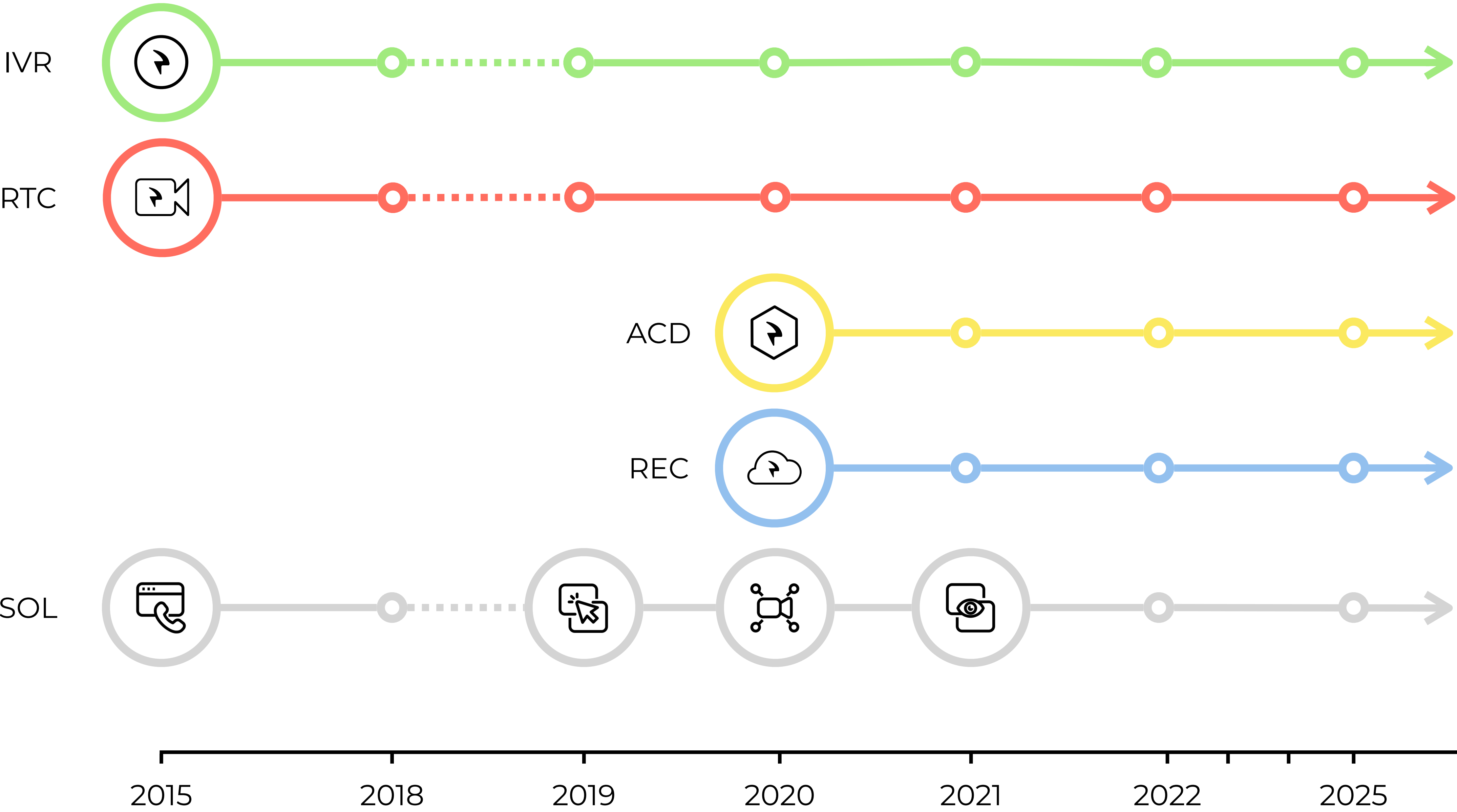
CoBrowsing



Field Service



Remote Viewer



Transform any Contact Center

Leading Call Center industry-software rely on our Powers



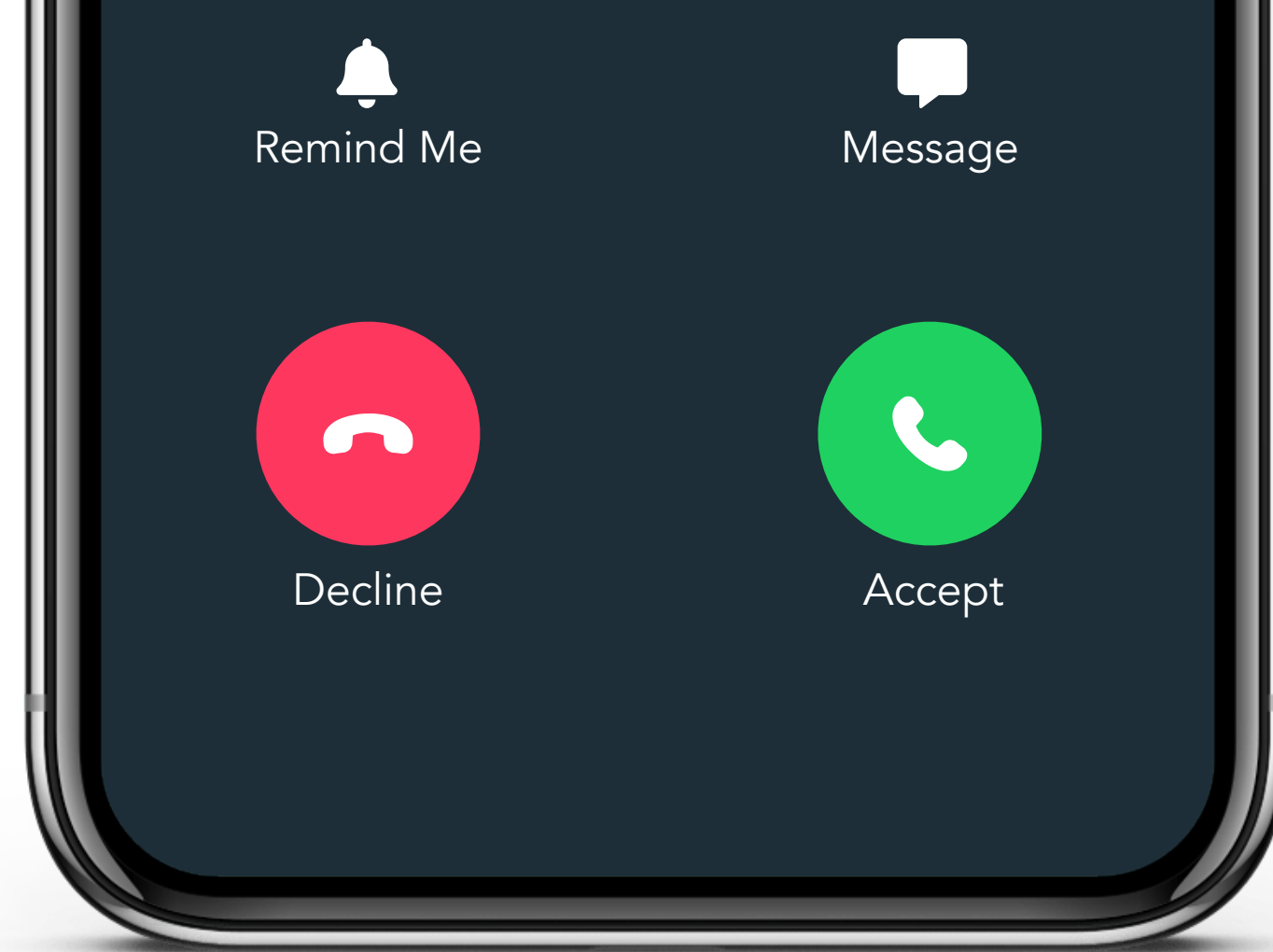
Carrier-grade IVR, with exceptional performance, scalability, reliability and application multi-tenancy. Its architecture can process hundred of simultaneous calls per server.

Smart IVR

Platform

[Learn more](#)





Did you know you can reinvent your business calls with Natural Language and Artificial Intelligence?

`<vxml>` version="2.x"

Interactive **Powers**



Video gateways for advanced real-time communications on existing contact centers. Multi-channel coverage with web browsers, mobile devices and kiosks.

Video RTC

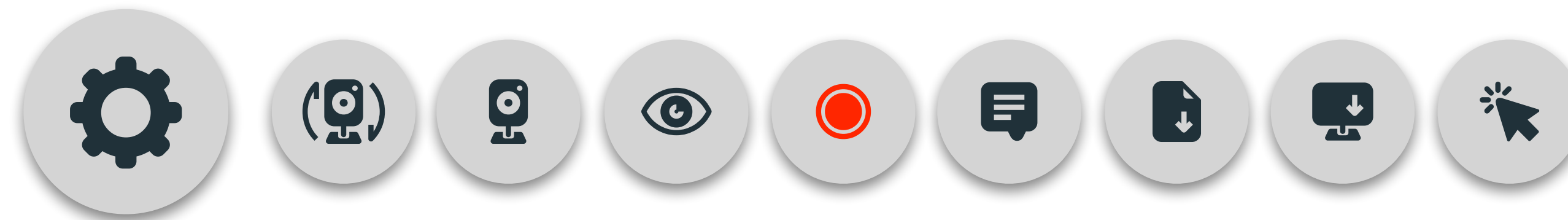
Platform

[Learn More](#)





Did you know you can improve agent productivity
empowering your Call / Contact Center?



Interactive **Powers**

IntPowers

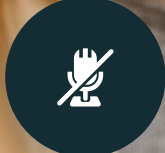
Guest

Help Center

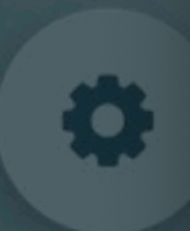
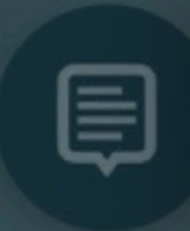
REC













© 2022 Interactive Powers

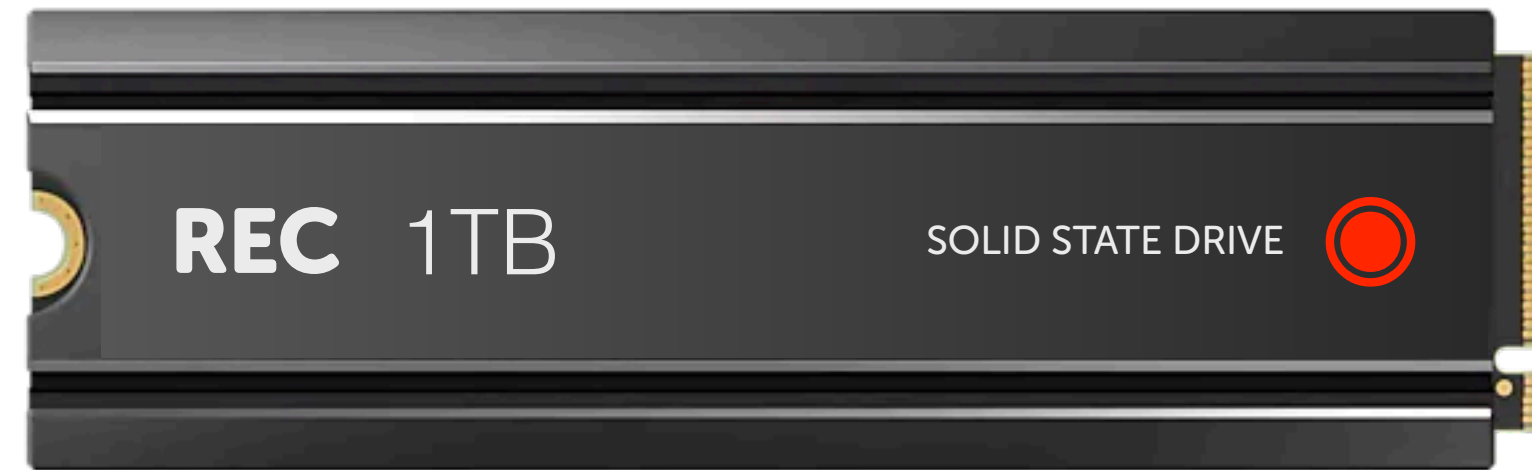
Reliable and scalable video call recording platform that ensures contact centers the highest quality assurance and cloud security levels for your recordings.

Video REC

Platform

[Learn more](#)





Did you know a Video Contact Center
requires a really powerful processing & recording?



Interactive **Powers**

REC

ADMIN

Services

Users

USER

Dashboard

Profile

RECORDINGS

healthcare
webrtc.demo.ivrpowers.com

insurance
webrtc.demo.ivrpowers.com

intpowers
webrtc.demo.ivrpowers.com

intpowers-genesys
webrtc.demo.ivrpowers.com

ACTIONS

Logout (Ivan)

Recordings

intpowers-genesys (webrtc.demo.ivrpowers.com)

20 per page

Advanced Filter

Export

Split Id.

Search

	Split Id.	Date	Duration (s)	Seq. Number	Formats
☐	1655107251287109	2022-06-13 10:02	9	002	RAW SD HD
☐	1655107089289192	2022-06-13 09:58	15	001	RAW SD HD
☐	1654848841370891	2022-06-10 10:14	54	001	RAW SD HD
☐	1654718354059600	2022-06-08 21:59	12	001	RAW SD HD
☐	1654683919860323	2022-06-08 12:25	75	001	RAW SD HD
☐	1654679012102786	2022-06-08 11:03	486	001	RAW SD HD
☐	1654617574998488	2022-06-07 18:00	82	001	RAW SD HD
☐	1654532899275392	2022-06-06 18:28	16	001	RAW SD HD
☐	1653403410740767	2022-05-24 16:43	106	001	RAW SD HD
☐	1653402756479546	2022-05-24 16:33	379	001	RAW SD HD
☐	1653324892755711	2022-05-23 18:55	124	001	RAW SD HD
☐	1653324410479779	2022-05-23 18:47	407	001	RAW SD HD
☐	1653322565201167	2022-05-23 18:16	21	001	RAW SD HD
☐	1653322311604038	2022-05-23 18:14	2	002	RAW SD HD
☐	1653322311604038	2022-05-23 18:12	135	001	RAW SD HD
☐	1653322170303301	2022-05-23 18:09	97	001	RAW SD HD
☐	1653321652956720	2022-05-23 18:02	154	001	RAW SD HD
☐	1653306385477581	2022-05-23 13:46	113	001	RAW SD HD

Web responsive business phone with an integrated automatic call distributor to create video-centric experiences on convergent contact centers for the Digital Age.

Web ACD

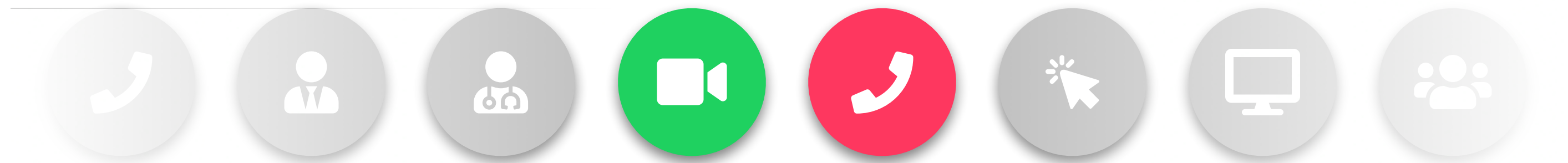
Platform

[Learn more](#)





Did you know you can extend with new powers
your existing Call / Contact Center?



Interactive **Powers**

WebACD

acd.demo.ivrpowers.com/trigger/Video

Guest

ACD

VideoTypification

EN

Dashboard

Applications

Account

Logout





00:00:44

Connected

john <1000>

1234567890*

ABCDEF GHIJKL MNOPQRS TUVWXYZ +

#

1642527689172087

00:00:31

Queue: InsuranceForm

Pause

Previous

End

Screen

Settings

Audio

Video

View

Recording

Chat

Download

Share

Help

Interactive Powers

HD



Web collaboration is just a click away at phone

Switch to web collaboration during any call or video call to dramatically improve your customer experience and support.

Remote Viewer

Solution

[Learn more](#)



Collaborative Browsing scroll, click and type together

Assist your customers to surf in your website and help them to click, fill out forms, search or find information quickly.

CoBrowsing

Solution

[Learn more](#)



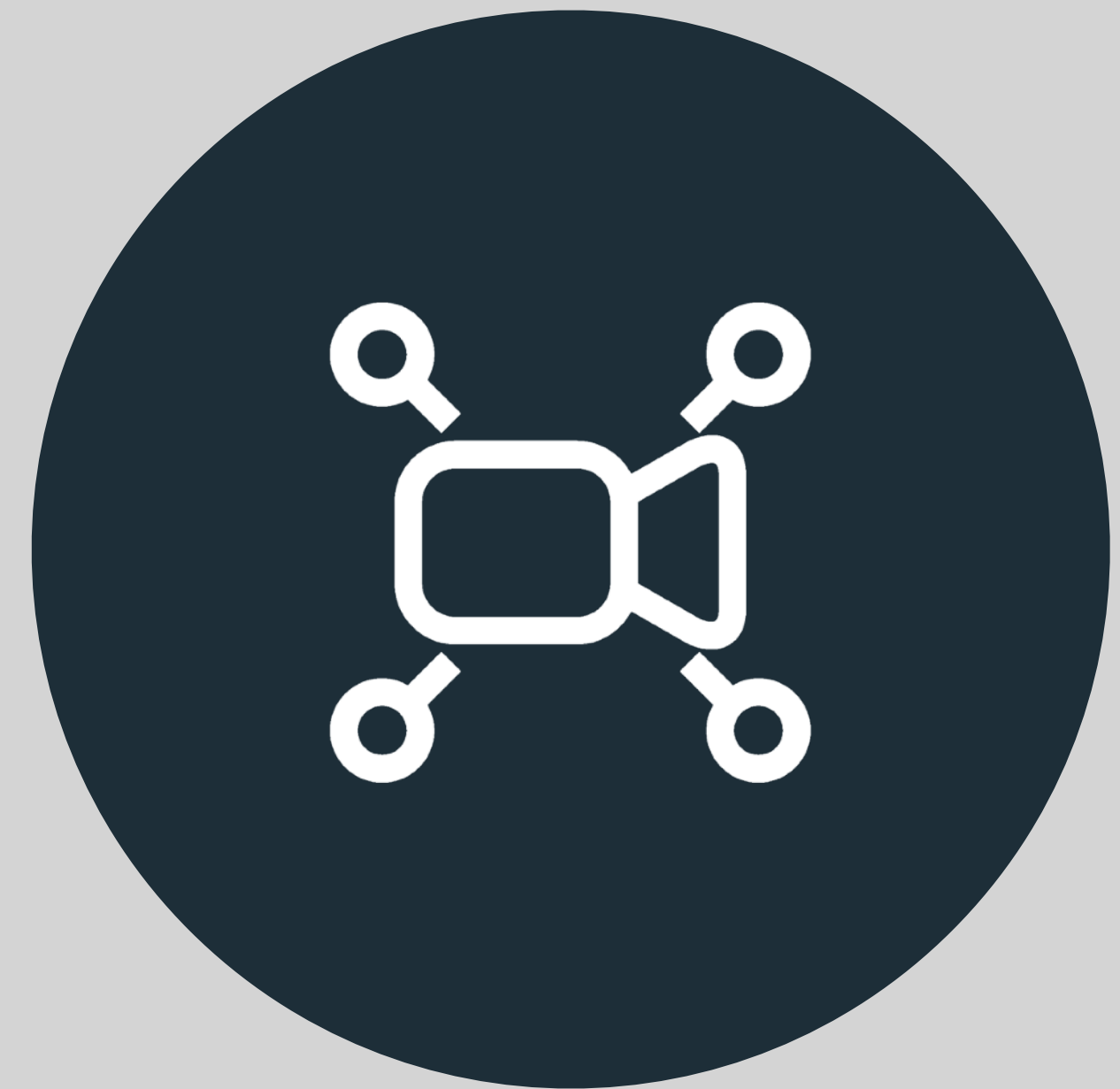
Video calling for remote workforce teams

Provide the fastest and simplest face-to-face video communications for your field services in mobility or web responsive conditions.

Field Service

Solution

[Learn more](#)



Make voice calls from any web browser

Enable web communications over Internet to extend your website and improve voice channels connectivity for your phone services.

Web Caller

Solution

[Learn more](#)



Empowered Clients

Companies with streamlined business communications.









Interactive **Powers**

Europe

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28006 Madrid Spain



Interactive **Powers**

America

1001 Brickell Bay Drive, Suite 2700 PMB 16
Miami FL 33131 United States



Interactive **Powers**

Streamline your business communications