



Interactive **Powers**

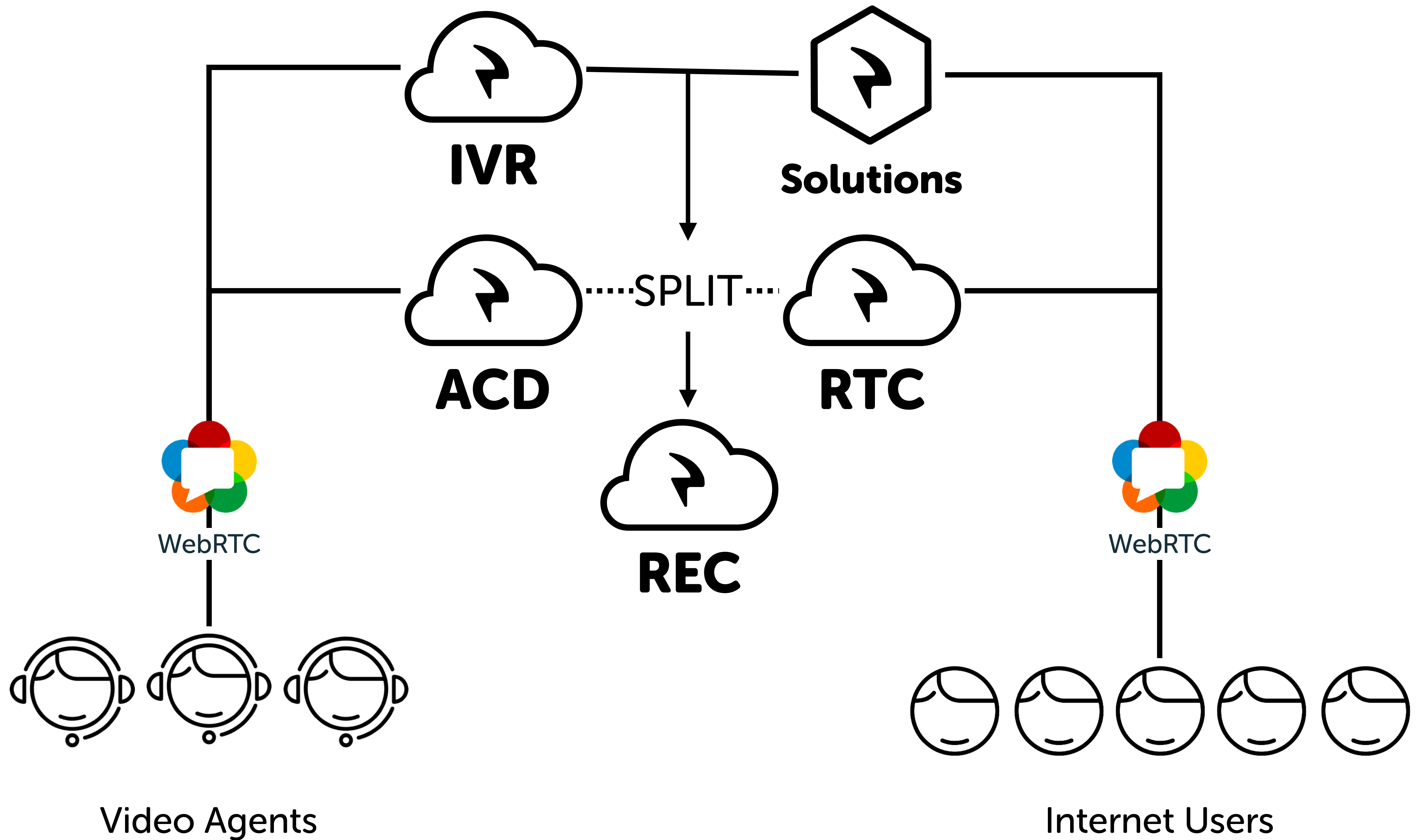
Streamline your business communications

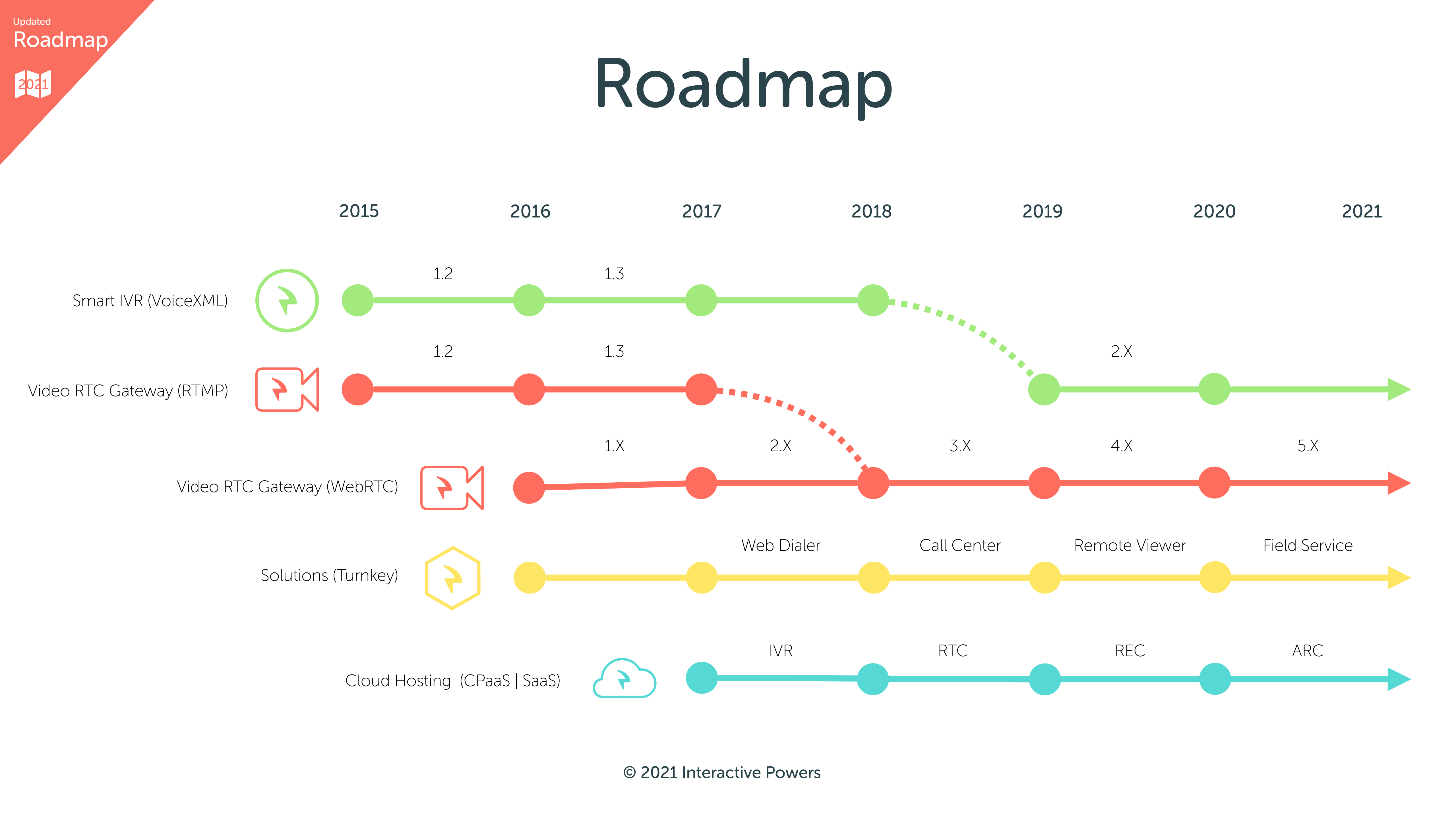




Video Call Center










Smart IVR

Carrier-grade IVR platform, with exceptional performance, scalability, reliability and application multi-tenancy. Its distributed architecture can efficiently process hundred of simultaneous calls.





Gartner's research predicts a **reduction of up to 70% in call, chat and/or email inquiries** after implementing a VCA (Virtual Customer Assistants). They also report increased customer satisfaction and a 33% saving per voice engagement by 2022.

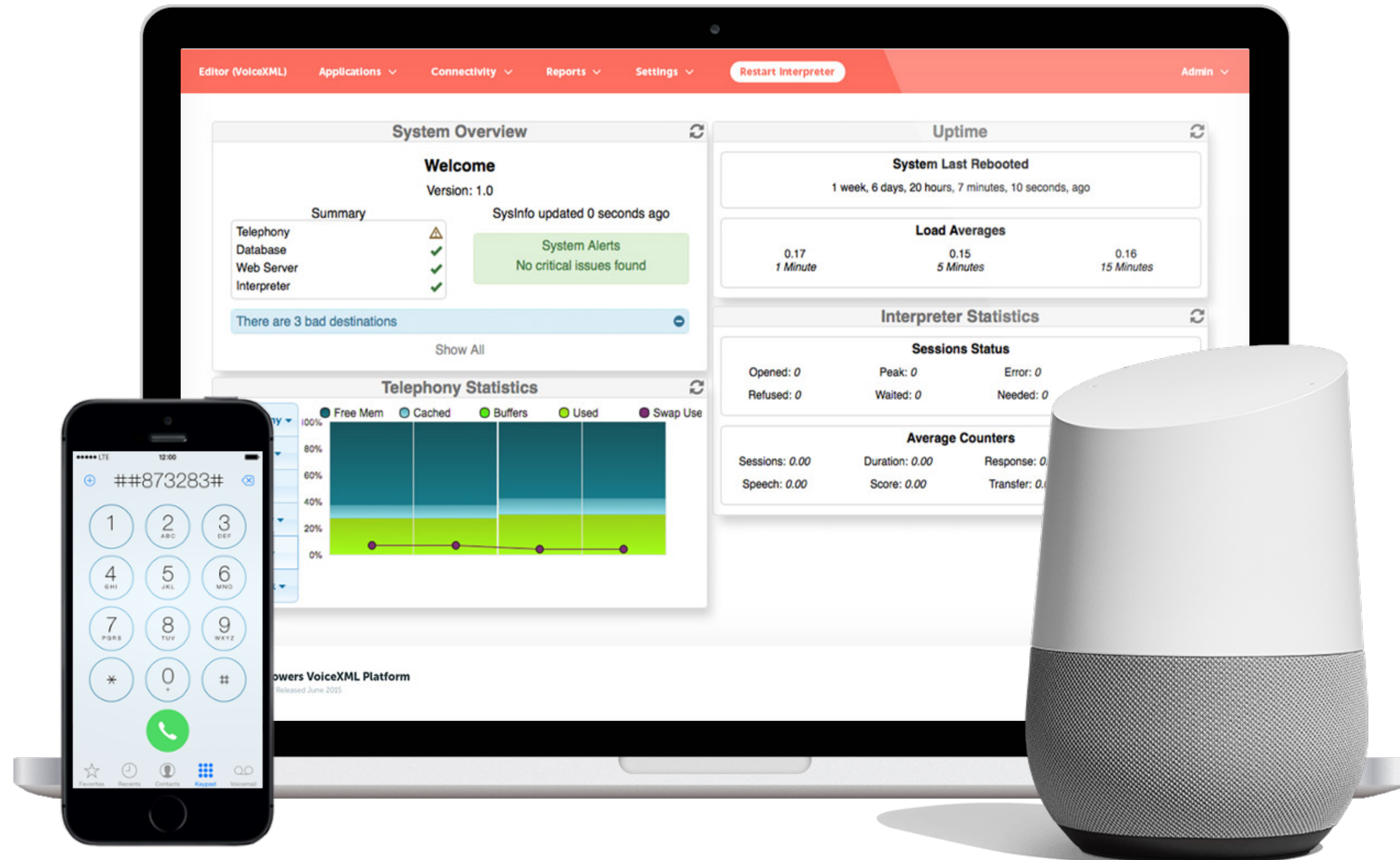
Gartner®



Touch Tone
Text-to-Speech
Speech Recognition
Natural Language
DialogFlow
SIP Connect
Open Standards
Call Recording
Voice ID

Smart IVR

Open Standard Interactive Voice Response





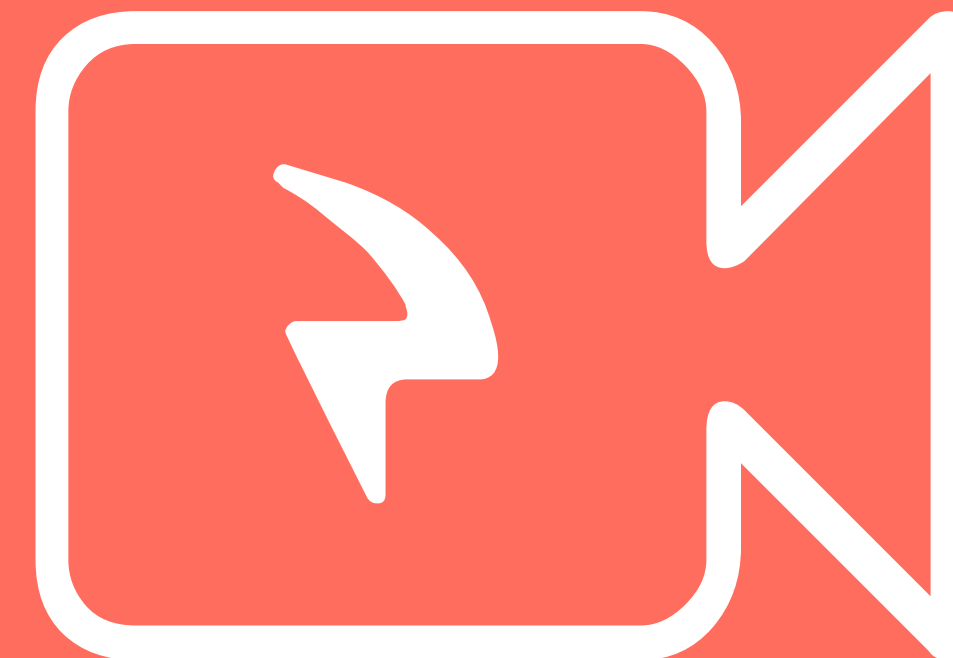
Video RTC

Video Gateways for advanced Real-time Communications on existing Contact Centers. Multi-channel coverage for Web Browsers, Mobile devices and IoT.

Nemertes' research found that **by 2025, 74% of companies will have live agents only handling complex or specialized interactions** compared to 58% today.



Voice Call
Video Call
Live Chat
File Sharing
Screen Sharing
Snapshot
CoBrowsing
Video Recording
Video ID





Video Caller



Video Agent



Cloud Hosting

For enterprises that need real-time communications without IT investments. Run Smart IVR and Video RTC platforms in the most secure and scalable cloud computing environments in the market.



Empowered Omnichannel

Leading Call Center Industry-Solutions rely on our Powers





SaaS
CPaaS
Speech API
Video Recording
Stun/Turn Services
SIP Connect
System Monitoring

Platform as a Service

We run most leading cloud computing services



Google Cloud



Amazon Web Services



Microsoft Azure



Solutions

Complementary Software that offers flexibility and deliver significant savings to business processes or service providers. These applications can be standalone or used in combination.

Web Dialer
Field Service
Meeting Point
Automatic Dialer
Remote Viewer
CoBrowsing
Call Center



Empowered Clients







Interactive Powers

Europe

Ctra de Fuencarral 44 B5 Oficina 11
28108 Alcobendas (Madrid)



Interactive Powers

America

50 Minorca Ave #1406
33134 Coral Gables (Miami)



Interactive **Powers**

Streamline your business communications