



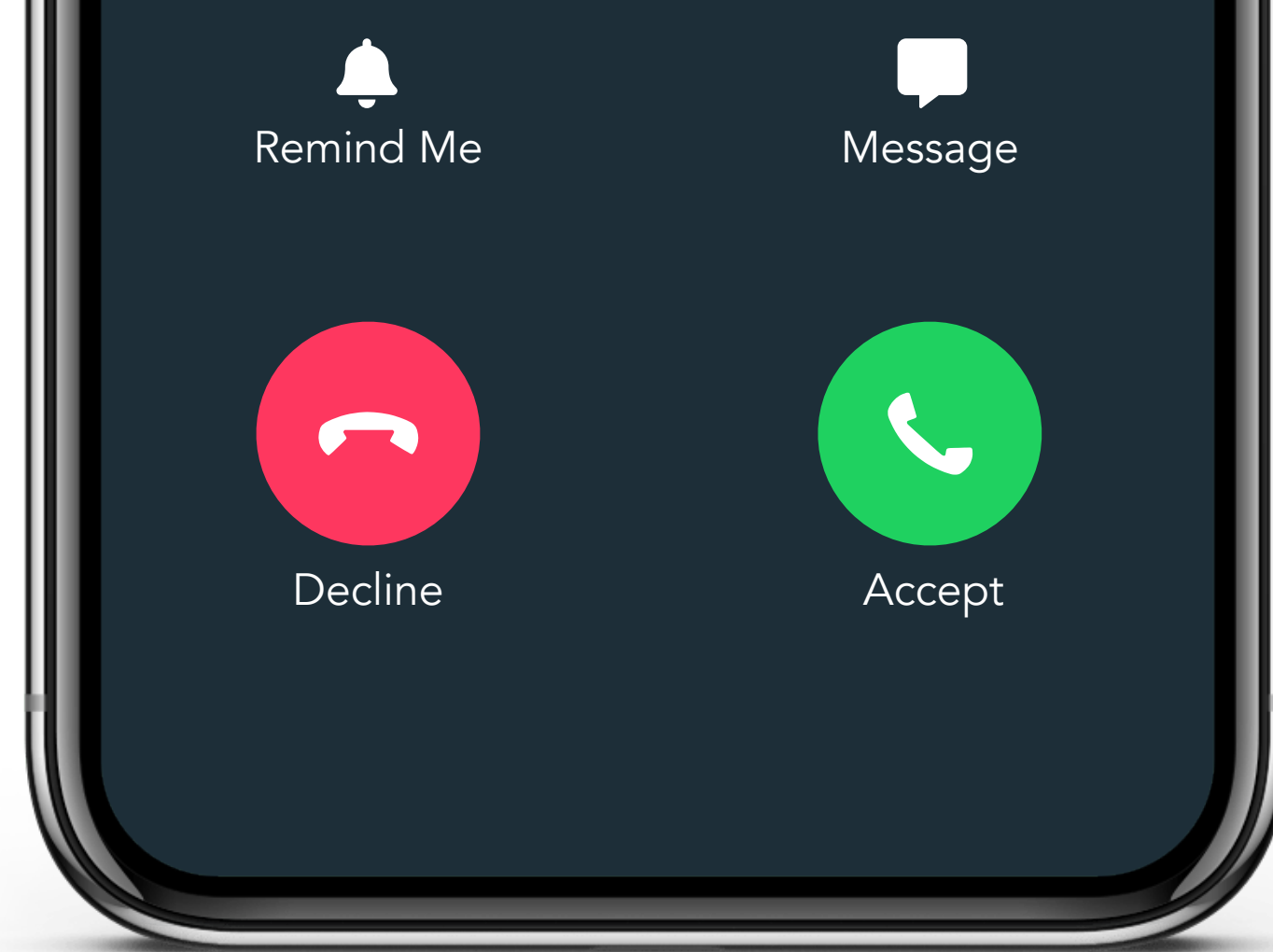
Smart IVR

Reinventing Calls with Software



Interactive **Powers**

Streamline your business communications



Did you know you can reinvent your business calls
with Natural Language and Artificial Intelligence?

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Interactive **Powers**



Smart IVR

Carrier-grade IVR platform, with exceptional performance, scalability, reliability and application multi-tenancy. Its distributed architecture can efficiently process hundred of simultaneous calls per node.





The W3C Open Standard Language of most advanced IVR platforms is: VoiceXML.



<VoiceXML> Powered

Use open standard languages, protocols and technologies such as VoiceXML, SIP, WebRTC, PHP, .Net, Javascript... to reduce costs and improve the interoperability of your communications. Program new services in VoiceXML to keep all easy to maintain, scale and evolve any system of your business.



Speech Recognition

Run the most advanced speech recognition engines on the market. We seamlessly integrate Nuance ASR and Verbio ASR through an MRCP interface. Upgrade your business to the latest in speech technology, optimize and improve the quality of your telephone attention with speech recognition.



Standard integration with leading ASR engines in the market through MRCP.



ASR



High performance TTS with smart
hyper cache management.



TTS



Text-to-Speech

The voice of your IVR services can be pre-recorded, but today you can use natural-looking synthetic voices for all your Smart IVR services or applications without complications. Streamline and simplify the development of your voice response services selecting AWS Polly, Google Speech or Azure Bing.



Natural Language

Process natural language phrases using the advanced technology of Machine Learning with AI and change your Customer Experience with advanced conversational IVR phone services. Attend and surprise all your callers like you never imagined you could reach before.



VoiceXML overloaded <NLU> tag
for easier Callbots and Voicebots coding.



NLU



Connect any Chatbot engine,
enable your service to speak naturally.



Callbots, Voicebots

Extend your Chatbot to a Callbot or Voicebot using their own programming. Smart IVR is able to connect multiple Chatbot engines in order to build a Conversational IVR service powered by Natural Language and IA. Phone will become a new channel to improve your Customer Experience.



Dialogflow Gateway

Connect a phone interface to your Dialogflow projects and create services powered by advanced Google Voice Assistants. You can connect your own PBX, call center or transfer calls to your extensions and use your own operator's PSTN numbering.



Direct integration Framework of your Dialogflow projects into your own telephone systems.



IP Telephony for the Cloud and PSTN,
100% Standard and Universal.

SIP



SIP Trunking, Numbering

Connect your own PBX or IP Operator without having to buy minutes; choose the PSTN numbering you want for your interactive voice services. With us you can choose to connect your own communication systems, DDI numbering or trunks based on standard SIP technology.





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