



Solutions

Turnkey Applications

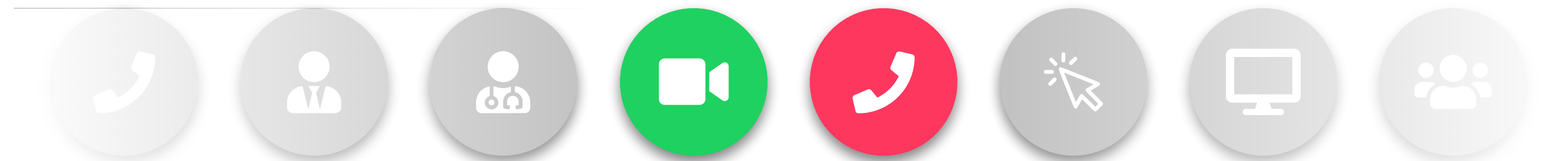


Interactive Powers

Streamline your business communications



Did you know you can extend with new powers
your existing Call / Contact Center?



Interactive **Powers**

Extend new communications processes
across your business interactions.



Web Dialer



Meeting Point



Remote Viewer



CoBrowsing



Virgo Business



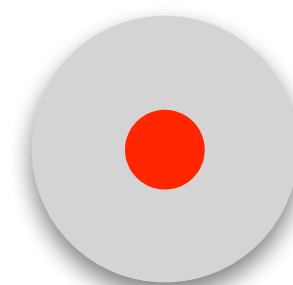
Virgo Healthcare



Voice Calling



Video Calling



Video Recording

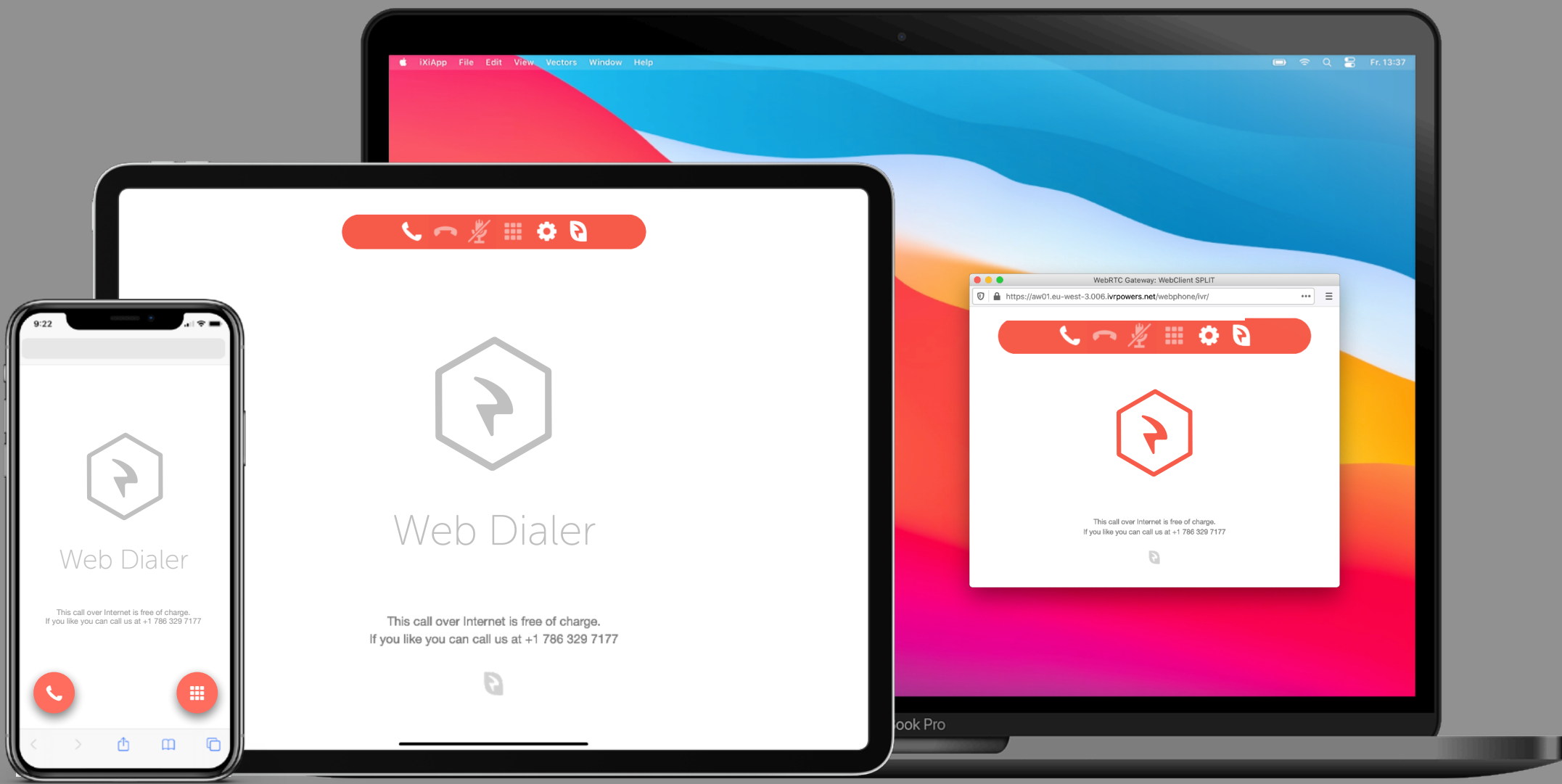


Solutions

Complementary Software that offers flexibility and deliver significant savings to business processes or service providers. These applications can be standalone or used in combination.

The image is a screenshot of a web browser displaying a WebACD (Web Agent Call Desktop) interface. The browser's address bar shows the URL "acd.demo.ivrpowers.com/trigger/Video". The interface has a dark blue header with a hamburger menu icon, the text "ACD", and a close button. Below the header is a sidebar with navigation links: "Dashboard", "Applications", "Account", and "Logout". The main area is a video call window showing a woman with short brown hair and freckles, wearing a light blue top. In the top-left corner of the video window, there is a smaller inset video of a man wearing a headset. The top-right corner of the video window shows "EN" and a bell icon. The bottom of the video window features a toolbar with icons for settings, video, audio, eye, red, chat, download, screen share, and a cursor. In the bottom-right corner of the video window, there is an "HD" badge. To the right of the video window is a control panel. It includes a close button, the name "John Smith", a timer showing "00:00:44", a status "Connected", a play/pause button, and a text input field containing "john <1000>". Below these are numeric keypad buttons (1-9, *, 0, #) and function buttons for microphone, screen share, and speaker. Further down is a yellow bar with a three-dot menu icon and the number "1642527689172087". Below that is a timer showing "00:00:31" and the text "Queue: InsuranceForm". At the bottom of the control panel are buttons for pause, back, end call (red), and a folder icon. The bottom-left corner of the browser window shows the "Interactive Powers" logo.

Phone Numbers are no longer required to call.
Make calls from any Web Browser.

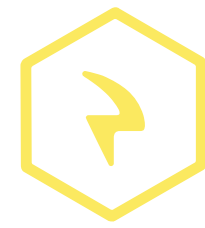


Web Dialer

Make calls from your web browser without the need for a phone number. Let your customers call your phone services directly from their computer or cell phone (Firefox, Chrome, Safari, Opera,...) just with an Internet connection. They will appreciate being able to call you from anywhere over WIFI / 3G / 4G without incurring telephone charges and improving your service experience and support too.



Web Calling



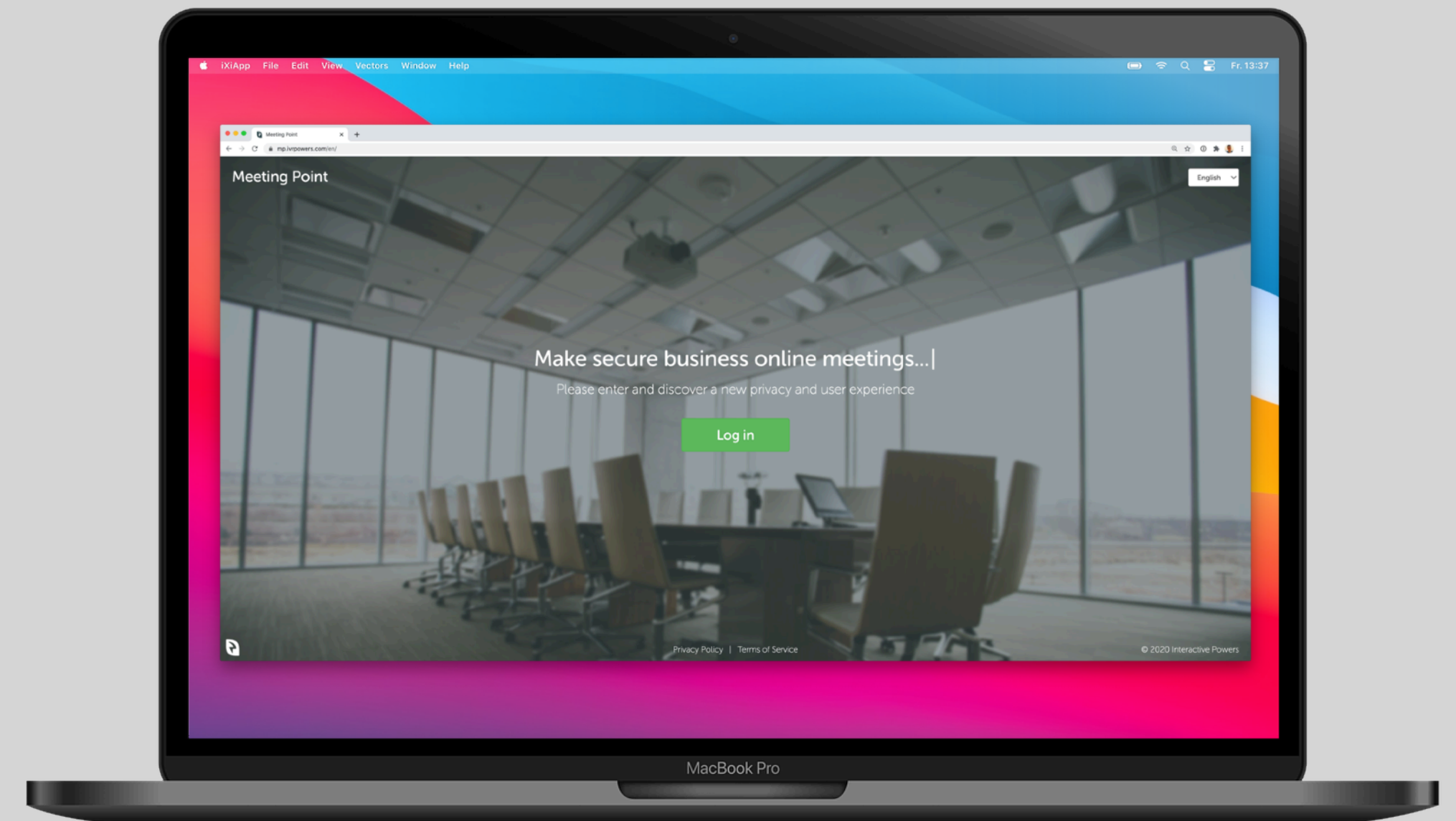
Meeting Point

Meeting Point is an audio-video multi-conferencing framework that allows you to easily manage remote meetings from any modern browser or mobile device. It includes on-demand creation of secure conference rooms for conversations of your agents with partners or clients. Use OAuth and WebRTC technology for the security and privacy of your business.

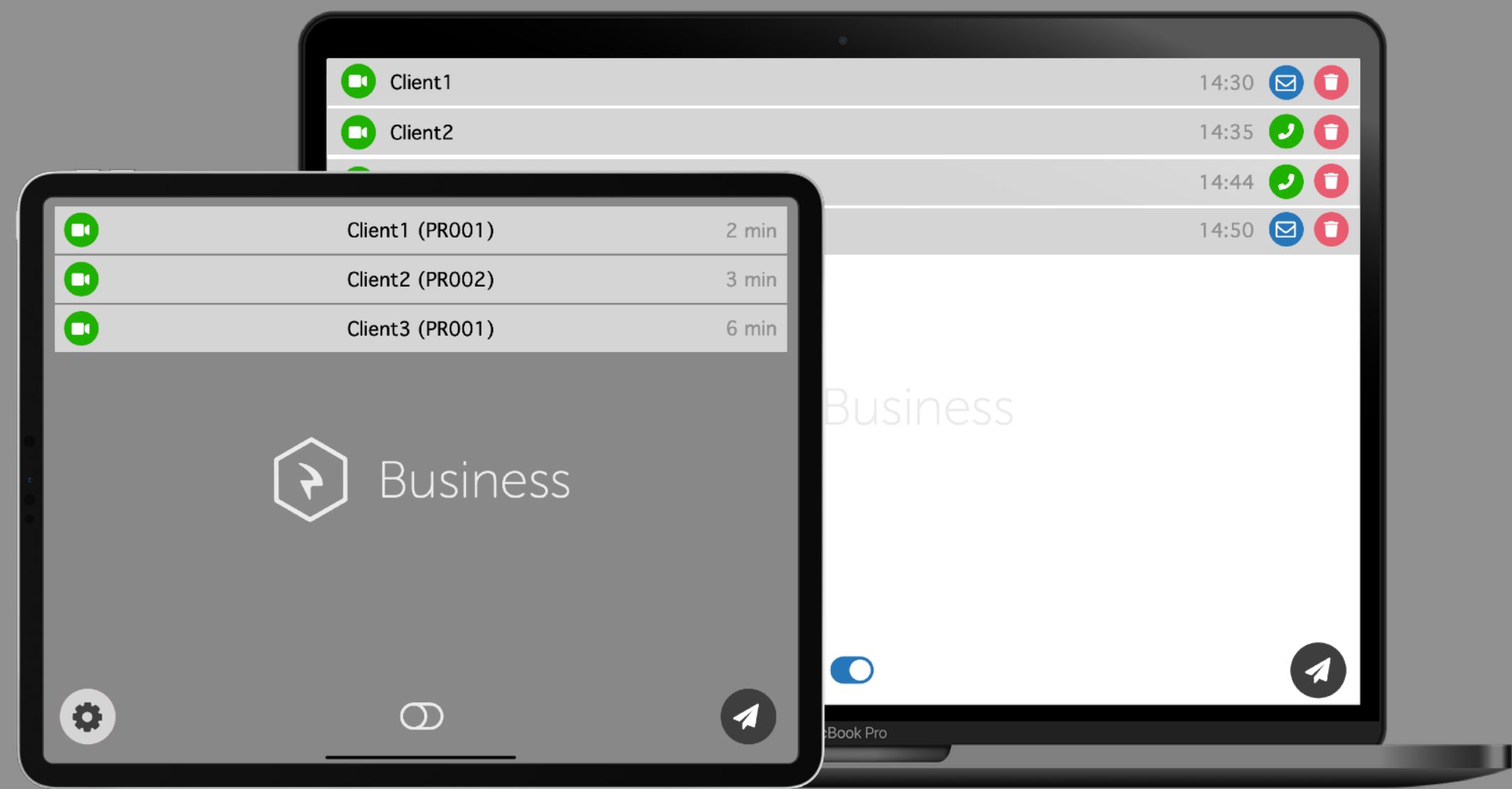
Video Room



Make Simple, Private & Secure Video Rooms.
Video Conferences for your Agents.



Video is no longer an option...
It's a must have, for any professional.



Field Service

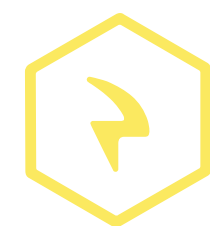
Add Peer-to-Peer "face-to-face" attention with video calls as fast as conventional phone calls. Field Service Healthcare or Business allows to speed up rate of sales by putting video to your users / agents / professionals. Do not miss opportunities in your online transactions, serve better your customers with a superior remote treatment like never before.



Virgo Business



Virgo Healthcare



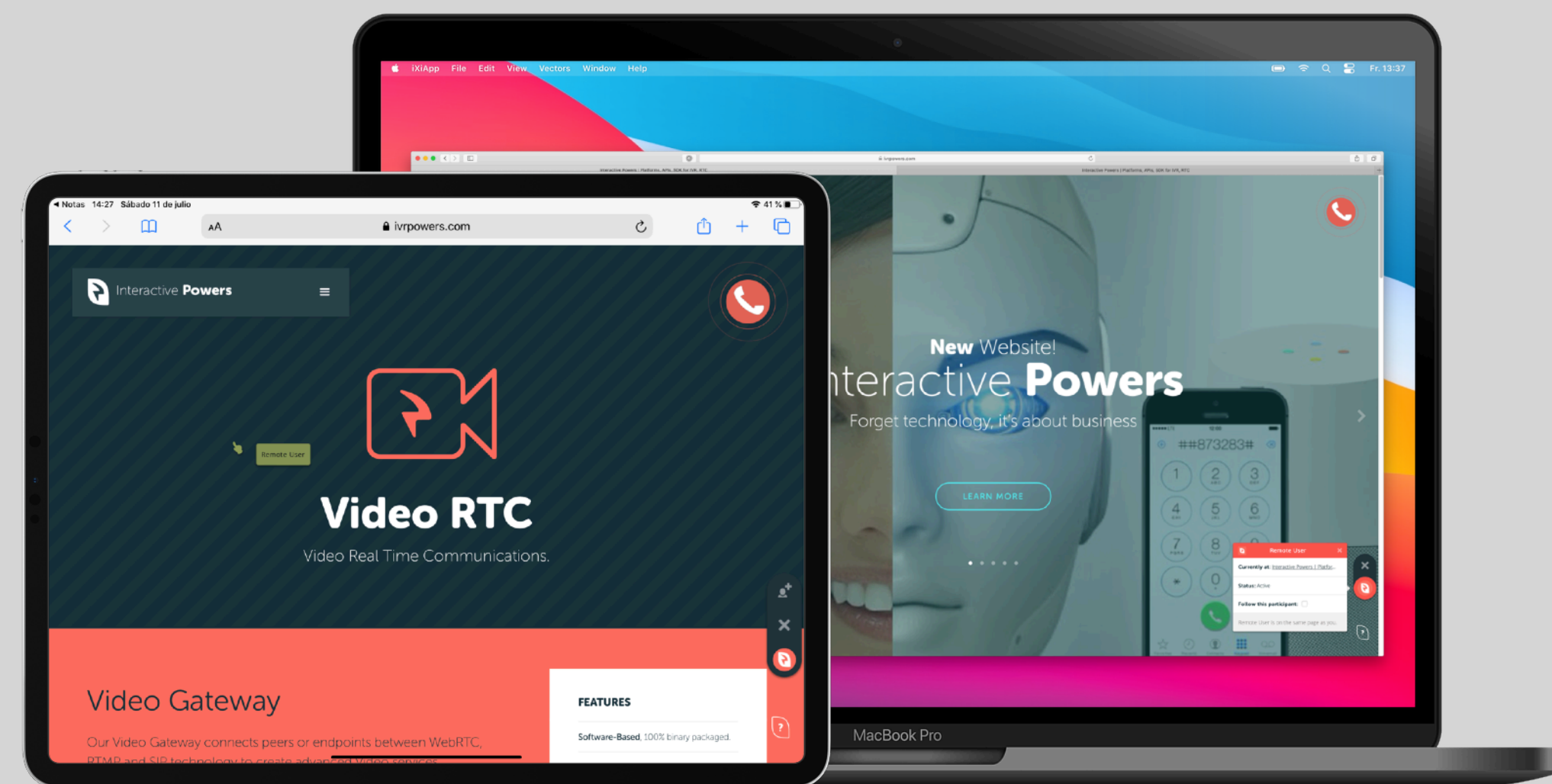
CoBrowsing

CoBrowsing is friendly to use and requires no downloads or installations of any software for the company or its customers. Communicate instantly with the website visitors by co-browsing during a chat, phone call or video call session. Agents will easily guide customers through difficult processes and where to navigate through your site, filling out forms or helping them find the perfect product.

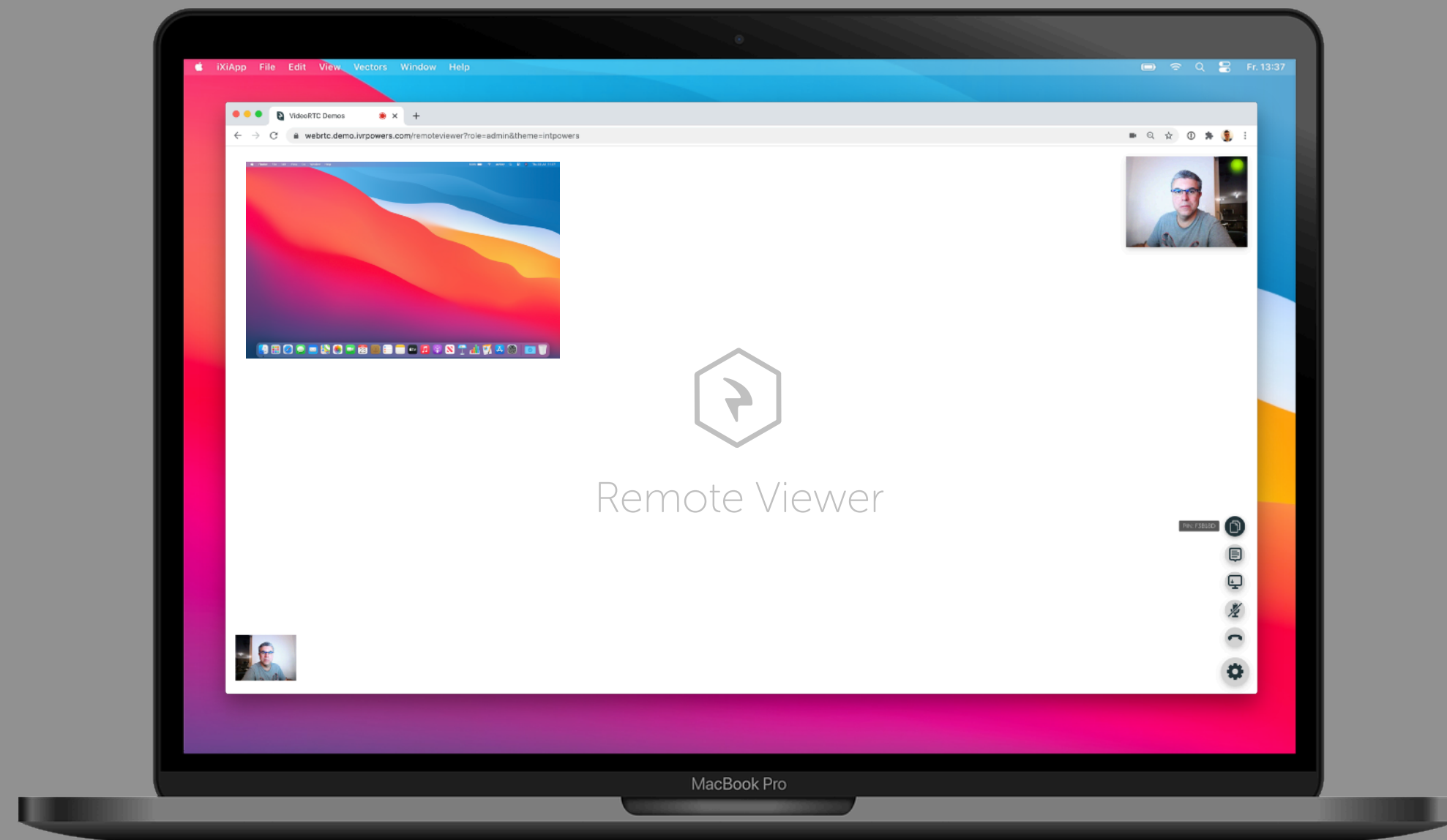
Synchronized Browsing



Scroll, click and type together.
Standalone Collaborative Browsing.



Get Web Collaboration is just a click away
to extend any phone call in progress.



Remote Viewer

This web collaboration solution during conventional telephone calls allows you to significantly improve your customers' experience with your traditional contact center or even operating a PBX or telephone devices. Web collaboration allows you to add interactive features such as presence, live chat, dual file sharing and dual screen sharing.



Web Collaboration



CC Endpoint

Our CallCenter Endpoint is a web responsive and multi-channel ACD / CTI platform. It will enable your business to manage a better attention with your agents, generating distribution routing rules, statistics, time control of your inbound or outbound call campaigns. This thin-client solution operates autonomously or connected to ACD, RTC or IVR platforms.

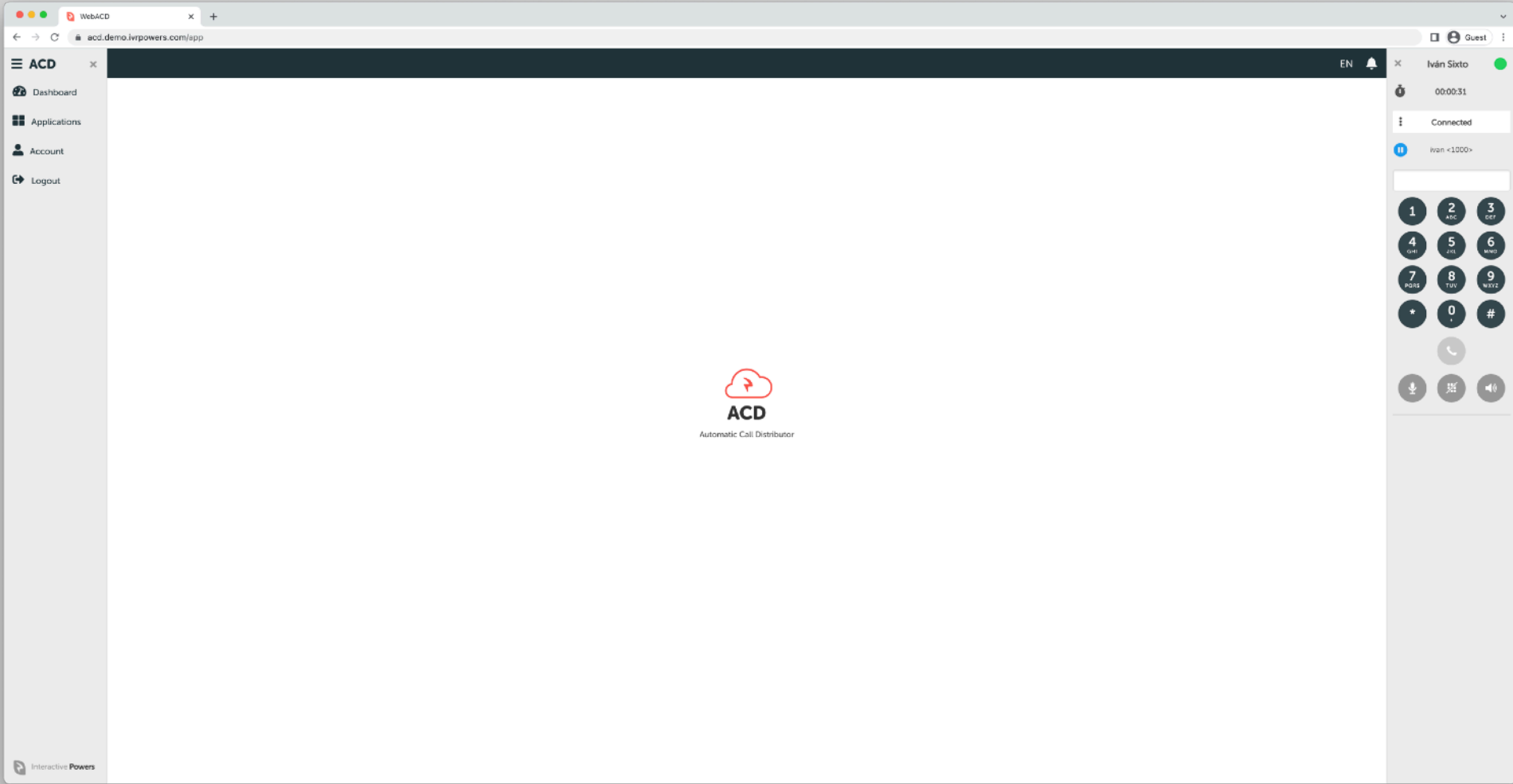
Video Calling



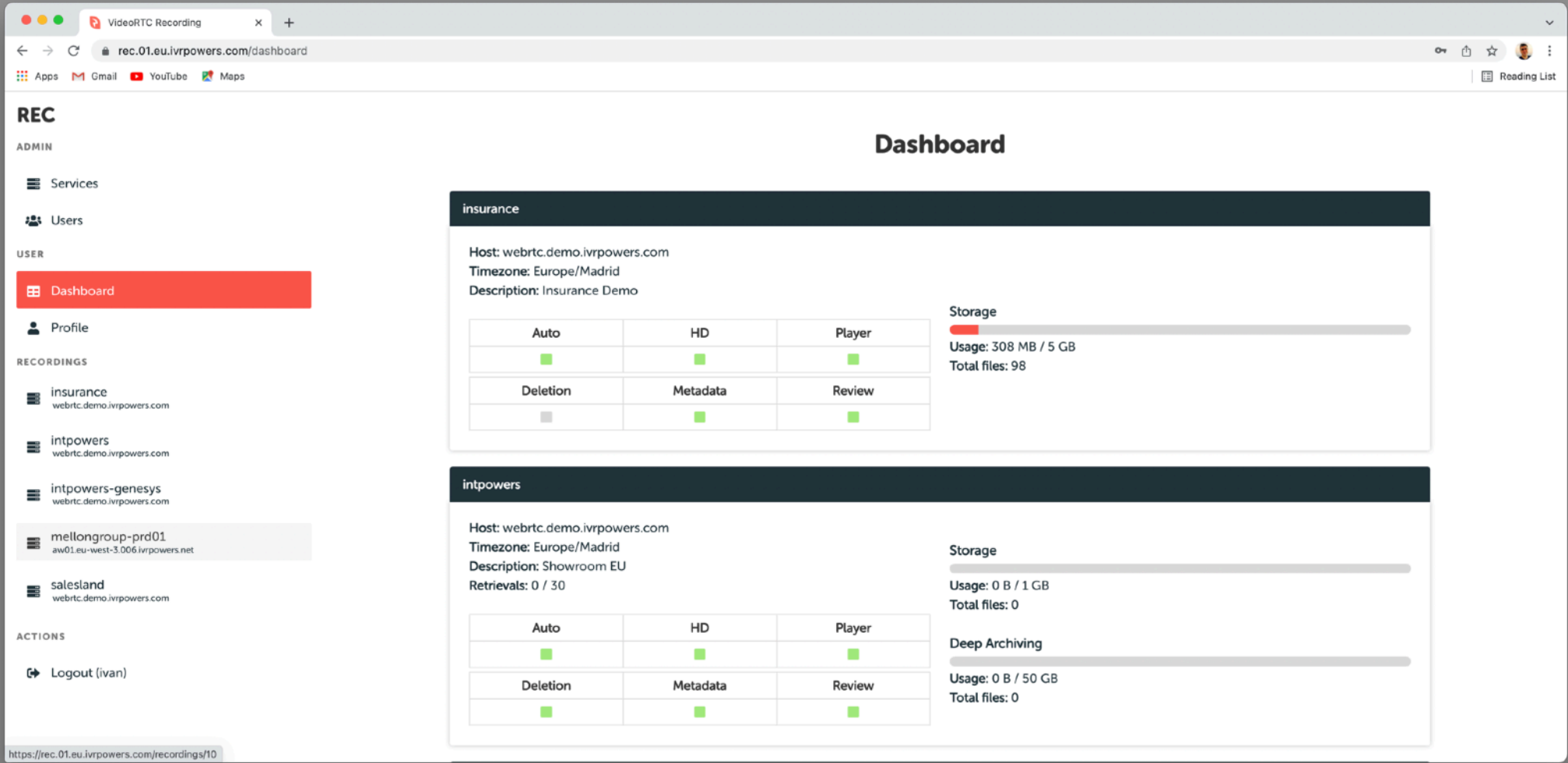
Voice Calling



Take your Business to the Next Level.
Now, a Call Center can work from everywhere.



Outstanding HD quality and Video Recording
for any Call / Contact Center.



Video Recording

No one wants laggy audio or pixelated video quality in a meeting, especially when you're meeting with clients or prospects. Interactive Powers comes with crystal-clear HD video and the most advanced video recording storage system for any size and scalable Video Call / Contact Centers deployment.





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Streamline your business communications