

Video CC is the new Voice...

We actively recruit
partners in all regions.



Interactive **Powers**

Streamline your business communications



Index

- **Video RTC 4.x Suite**
- SPLIT Forward & Reverse
- Field Service
- Remote Viewer
- Web Dialer (Click-to-Dial)
- CoBrowsing
- Meeting Point
- Click-to-Video
- Scan-to-Video
- Web ACD (Video Centric Endpoint)
- Video RTC for Chatbots
- Pollster (Surveys)
- Shortener (PIN Access)
- REC Storage (Video Recording)
- Video RTC for Genesys
- Clients References



Interactive Powers

Europe

Ctra de Fuencarral 44 B5 Oficina 11
28108 Alcobendas (Madrid)



Interactive Powers

America

50 Minorca Ave #1406
33134 Coral Gables (Miami)

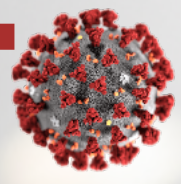


Business Partners

We actively recruit partners in all regions.



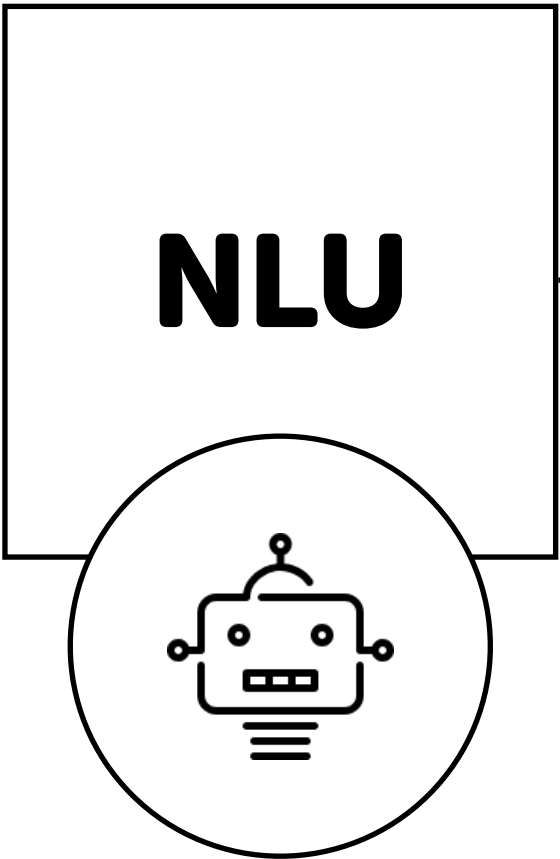
Phone won't be anymore
the first CC channel.
Switch to Video.

STOP 

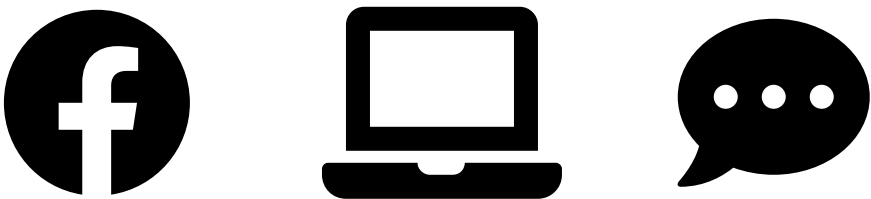


AI & Chatbots

Website

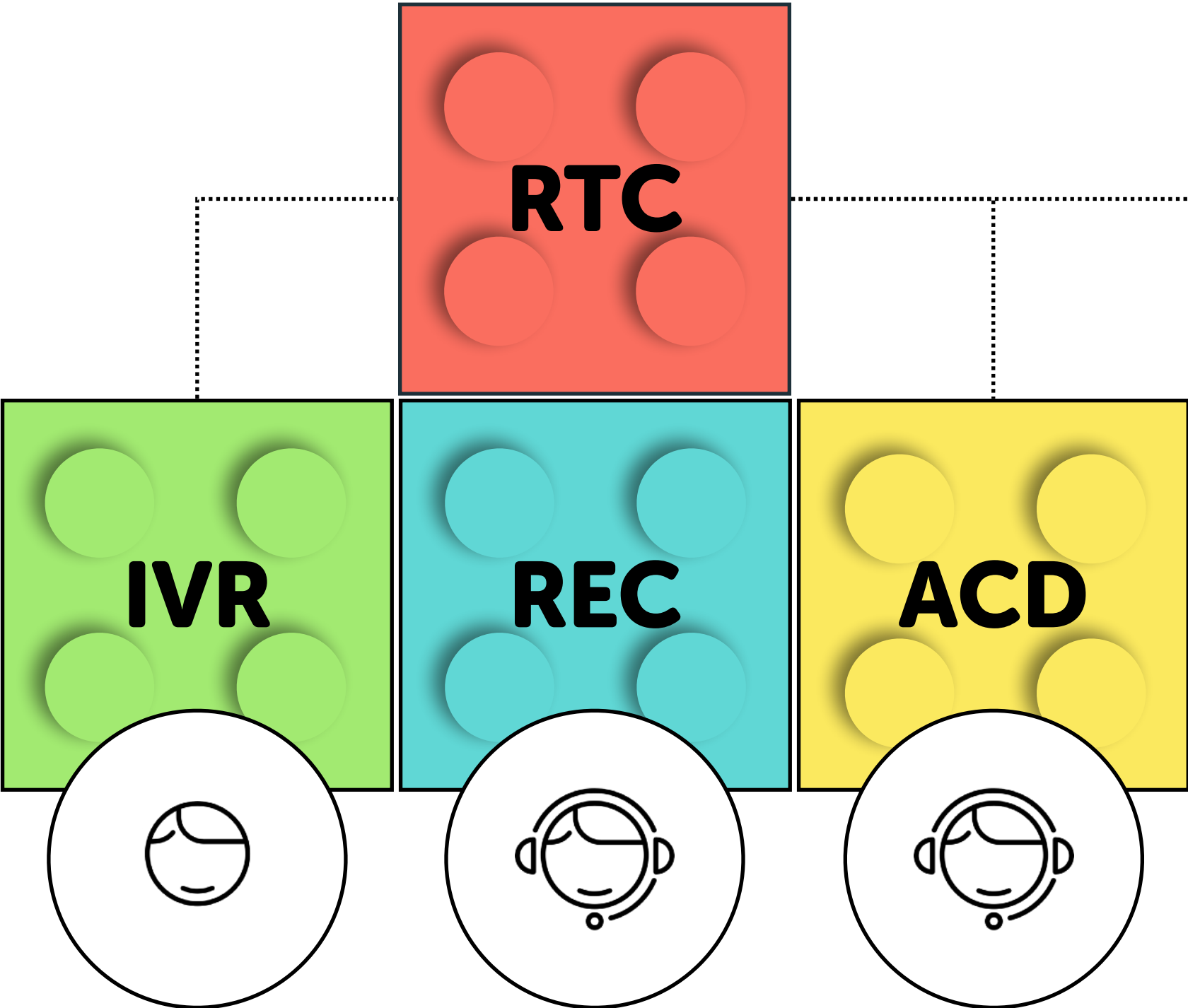


Web Users



UC & Telephony System

Voice & Video Calls



Phone Users

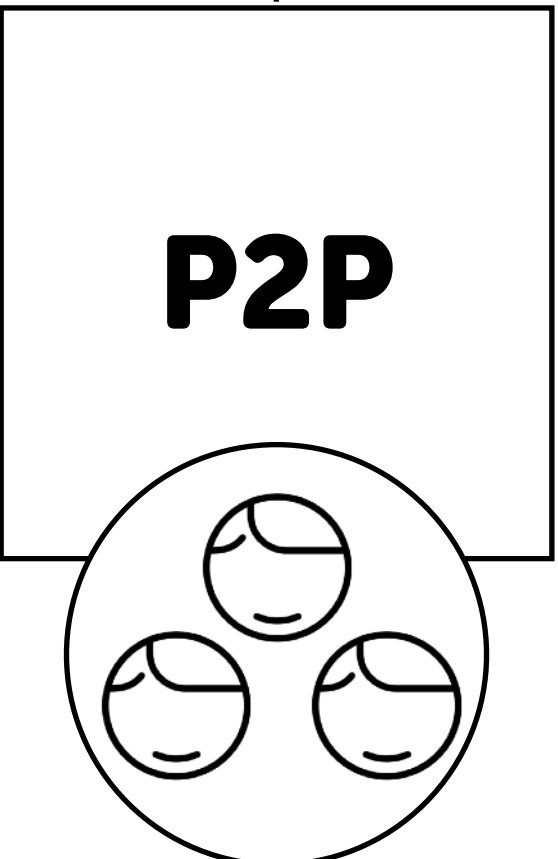
Supervisors

CC Agents

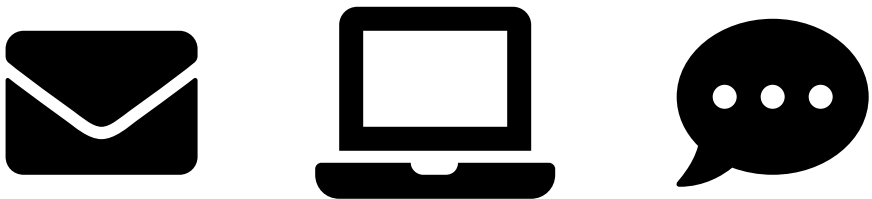


Video Meetings

Video Conference



Users Group





Video RTC

Video Gateways for advanced Real-time Communications on existing Contact Centers. Multi-channel coverage for Web Browsers, Mobile devices and IoT.



Video Call Center





Web Responsive HTML5 Design for all modern Operative Systems, Devices & Browsers



Safari

Apple

MacOS, iOS



Firefox

Mozilla

MacOS, MS Windows, Linux OS,
Android OS



Chrome

Google

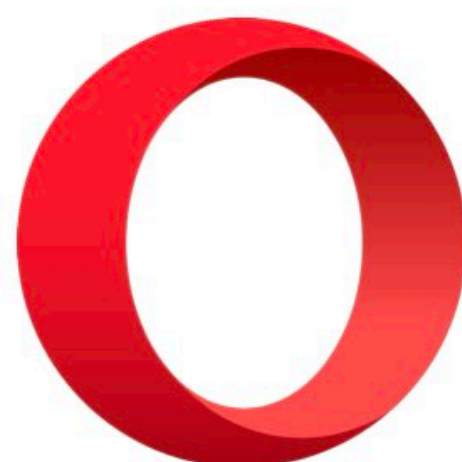
MacOS, MS Windows, Linux OS,
Android OS, Chrome OS



Edge new

Microsoft

MS Windows, MacOS, iOS,
Android OS

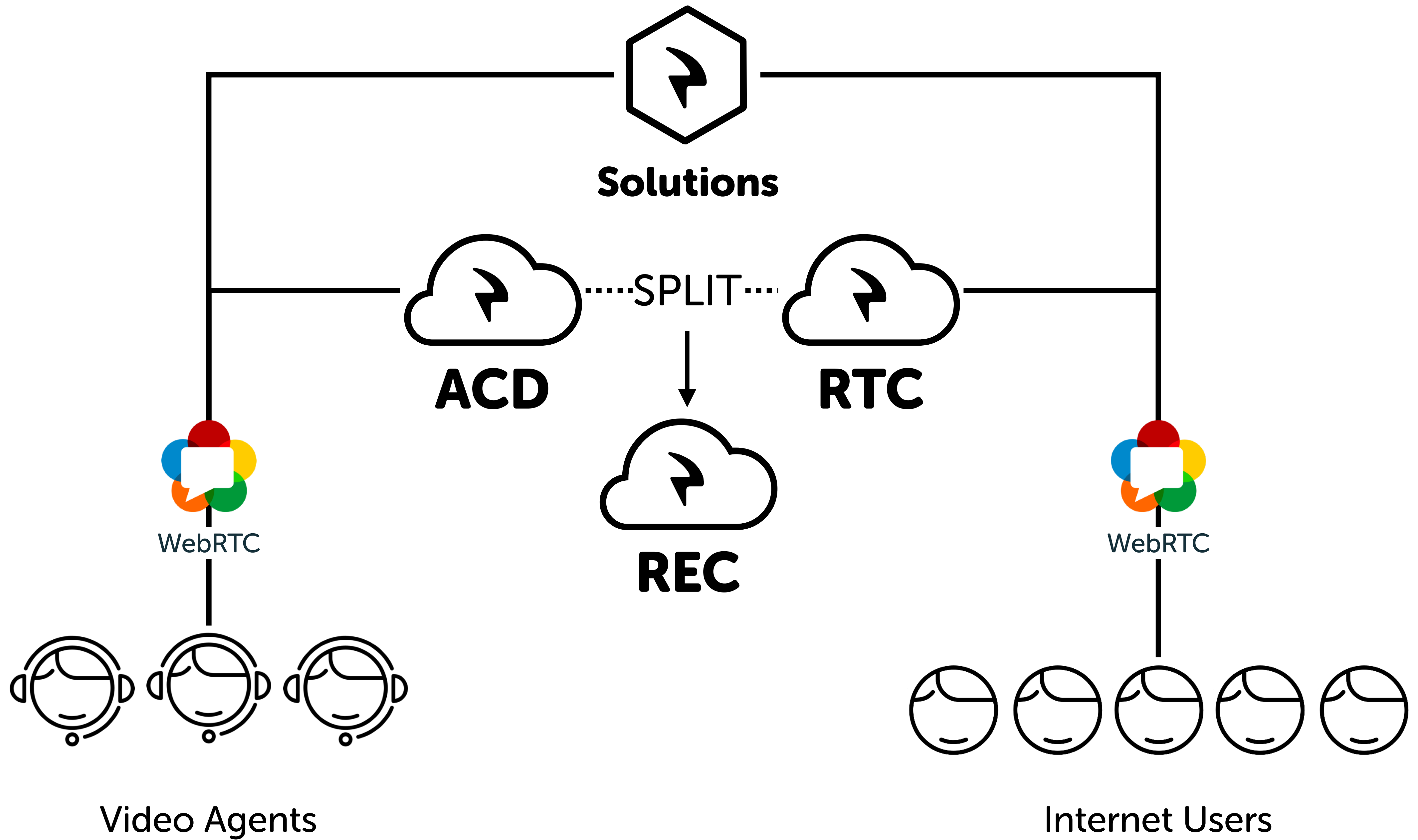


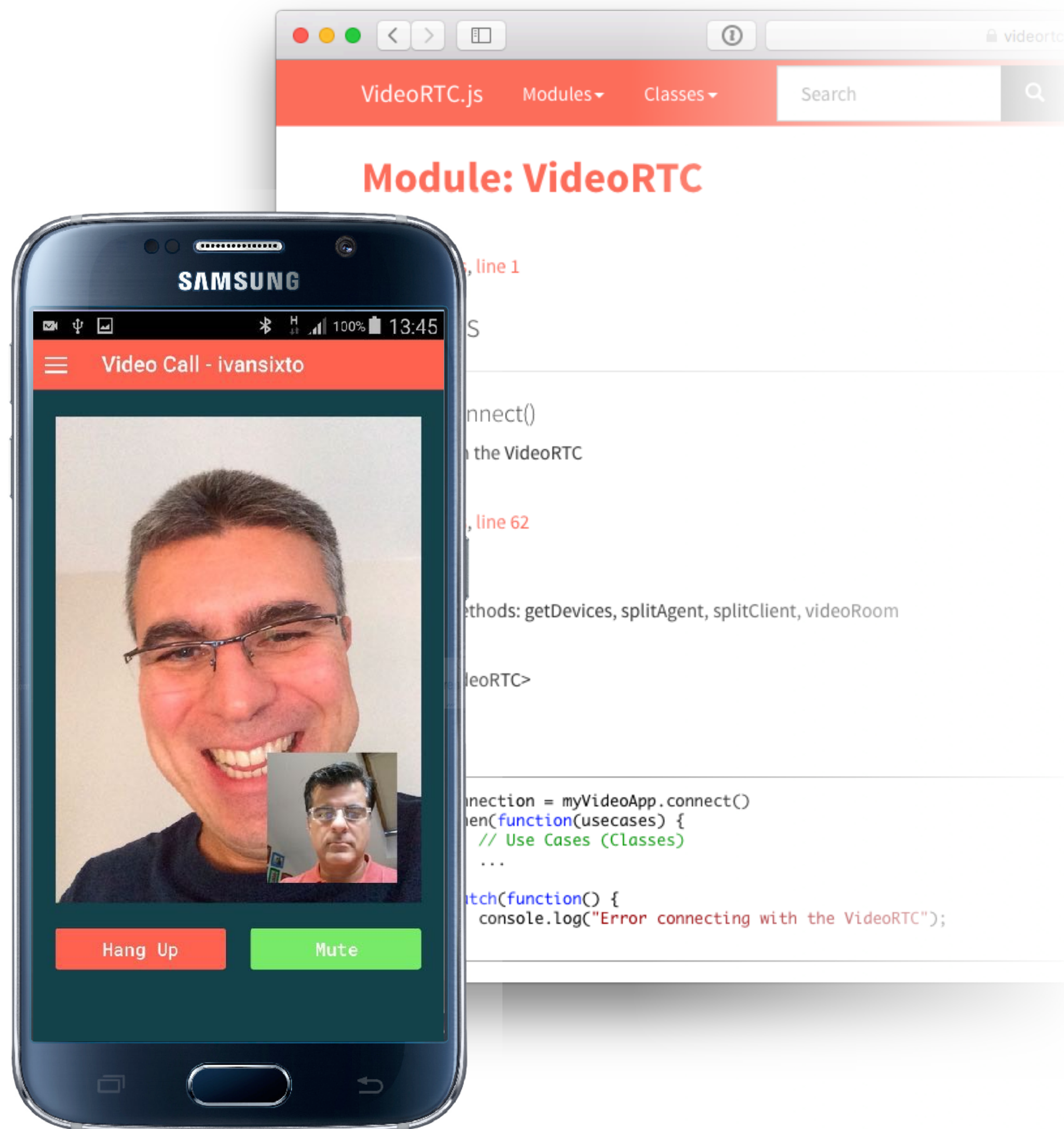
Opera

Opera Software

MacOS, MS Windows, Linux OS,
Android OS

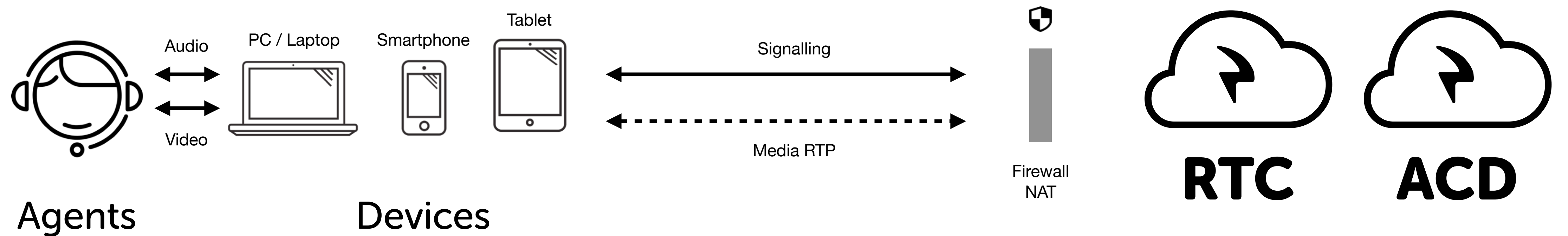
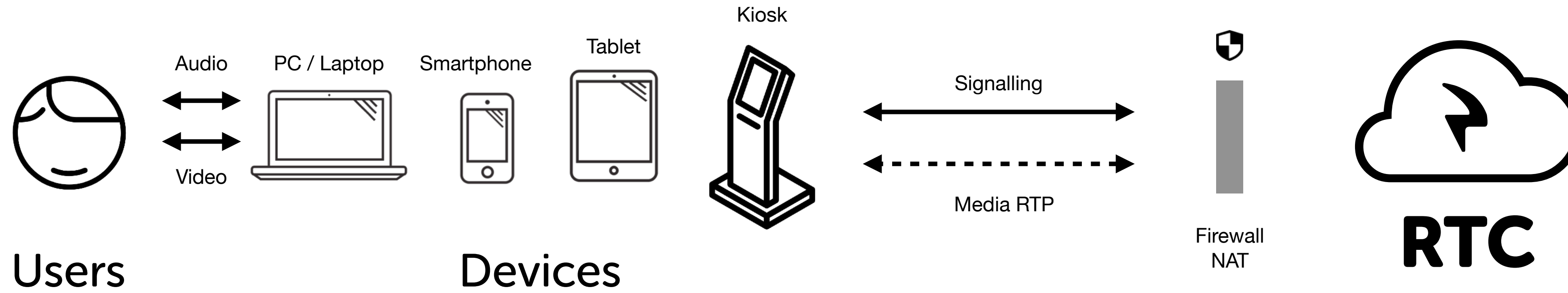






Mobile SDK iOS & Android API Framework







CoBrowsing

Standalone Collaborative Browsing



Field Service

Field Services & Remote Sales



Web ACD

Automatic Call Distributor



Remote Viewer

File Sharing & Dual Screen Sharing



Meeting Point

Standalone Video Meetings



SPLIT



REC

Video RTC

for Contact Center

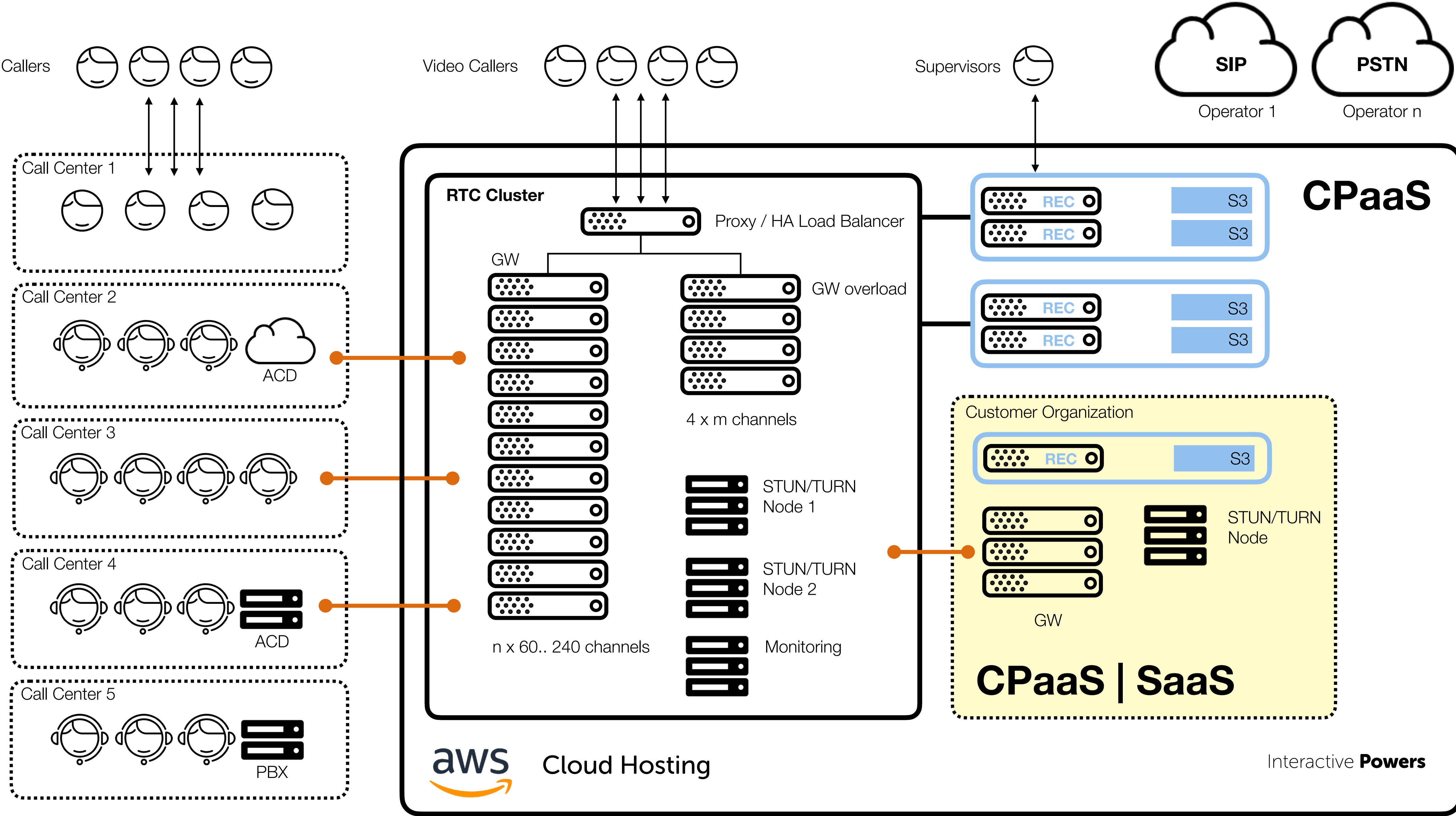


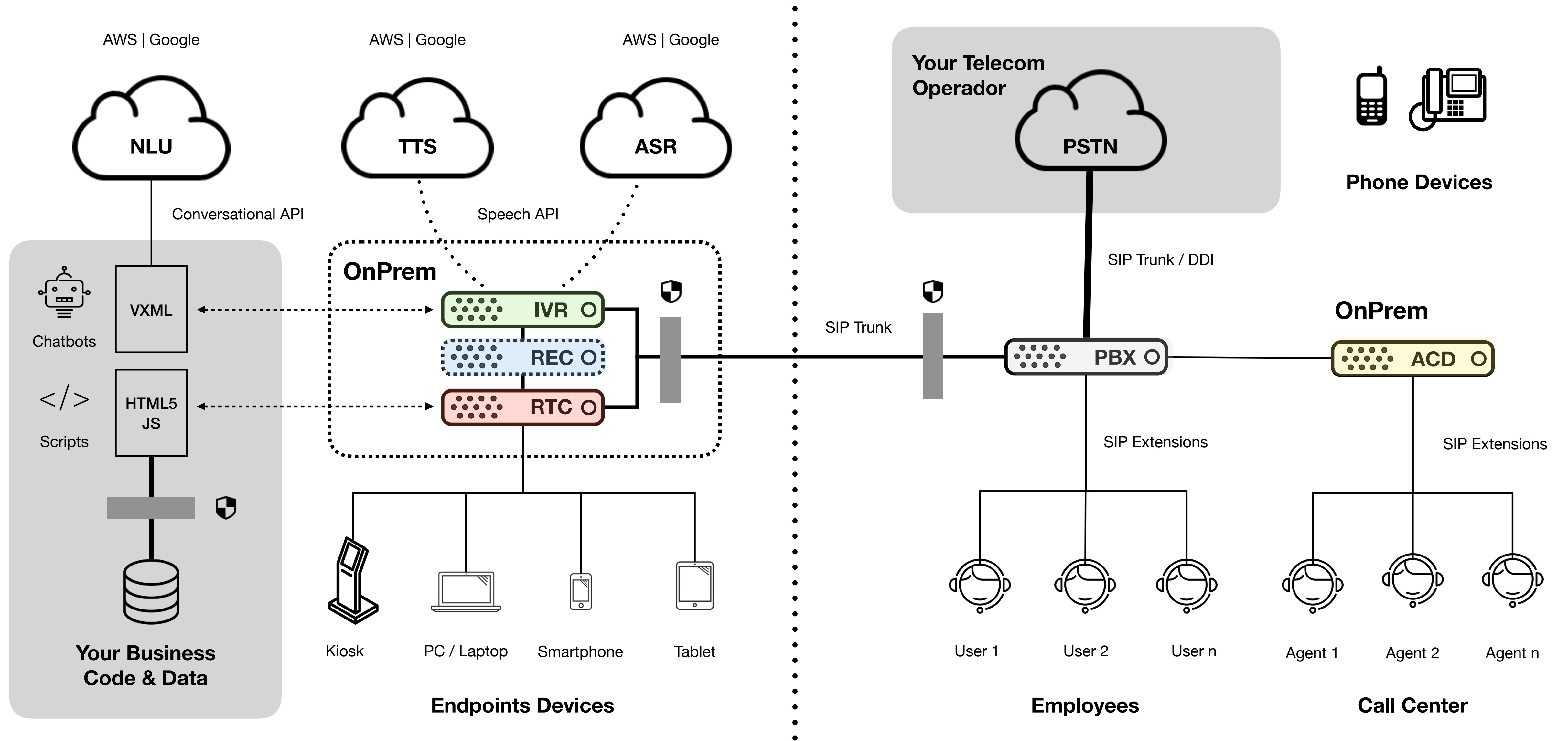
Web Dialer

Make Calls from any Browser

Levels	On Premise Licensing	IaaS Infrastructure as a Service	CPaaS Platform as a Service	SaaS Software as a Service
Application	●	●	●	●
Data	●	●	●	●
Runtime	●	●	●	●
Middleware	●	●	●	●
Operating System	●	●	●	●
Virtualization	●	●	●	●
Servers	●	●	●	●
Storage	●	●	●	●
Networking	●	●	●	●

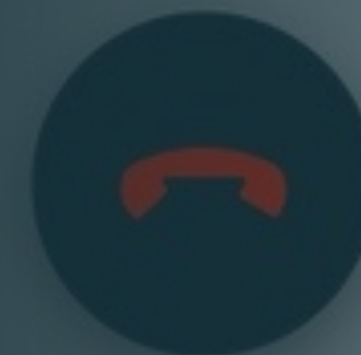
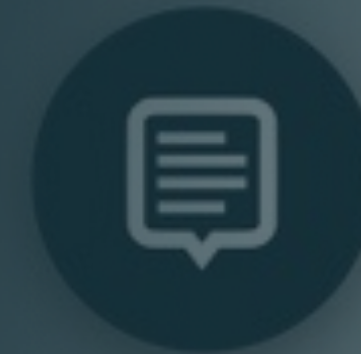
Who is managing at this level: ● Your company ● Interactive Powers





Video RTC • SPLIT

Forget the Technology.
It's about Business.



Interactive **Powers**

Streamline your business communications





Video Caller



Video Agent

Empowered Omnichannel

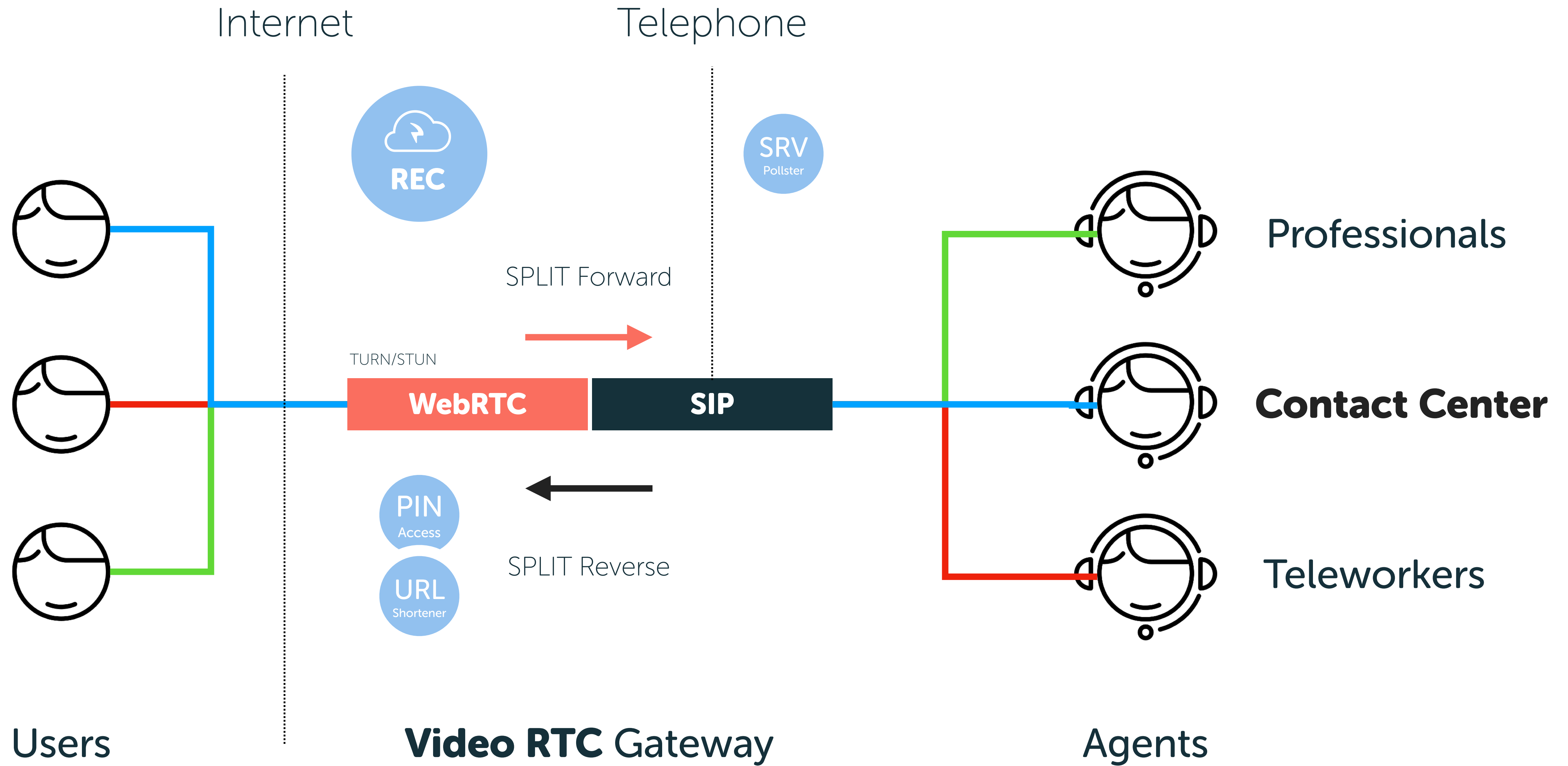
Leading Call Center Industry-Solutions rely on our Powers

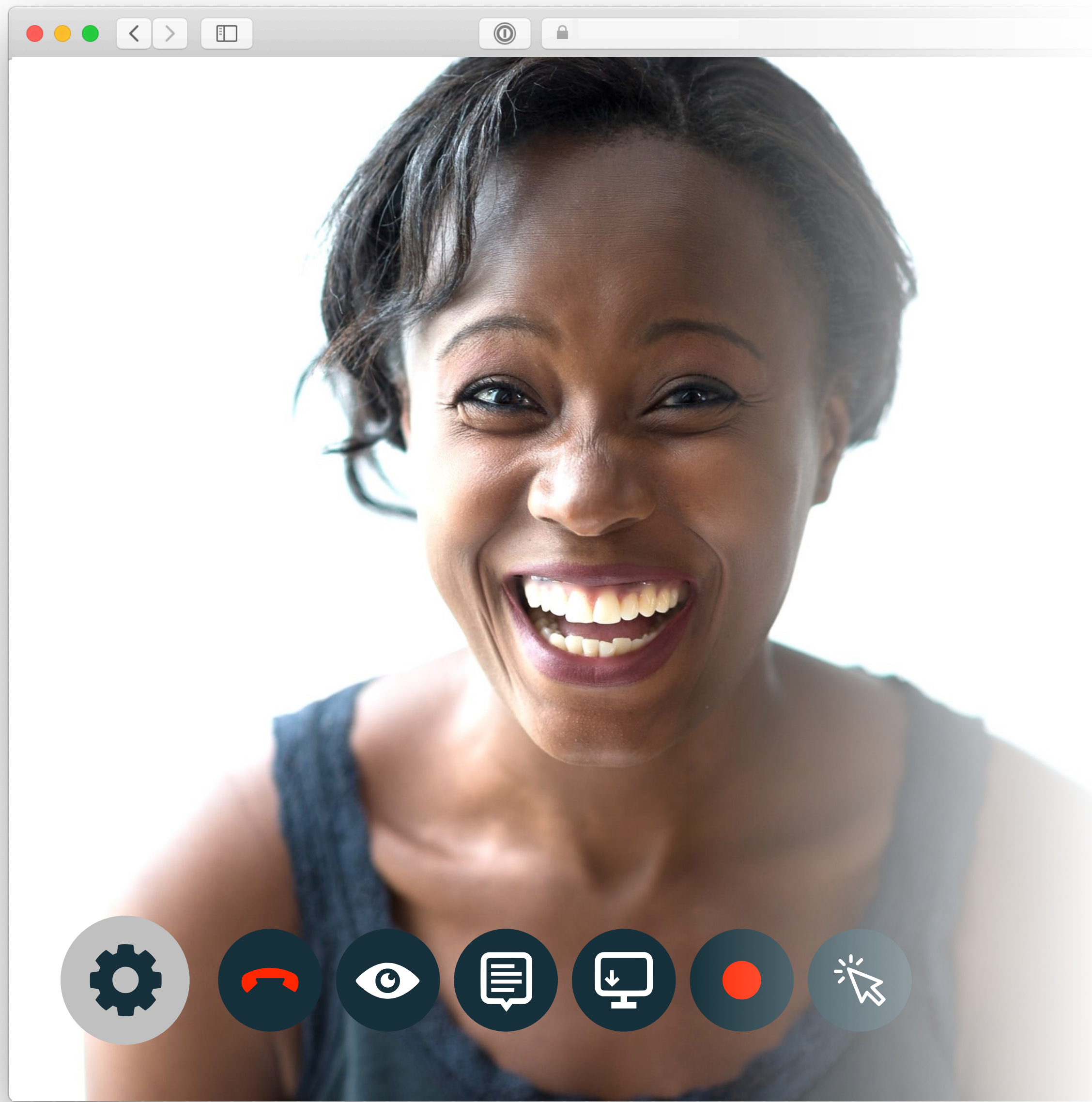


Genesys Cloud™









Video **SPLIT**

Live Chat

Snapshot

File Sharing

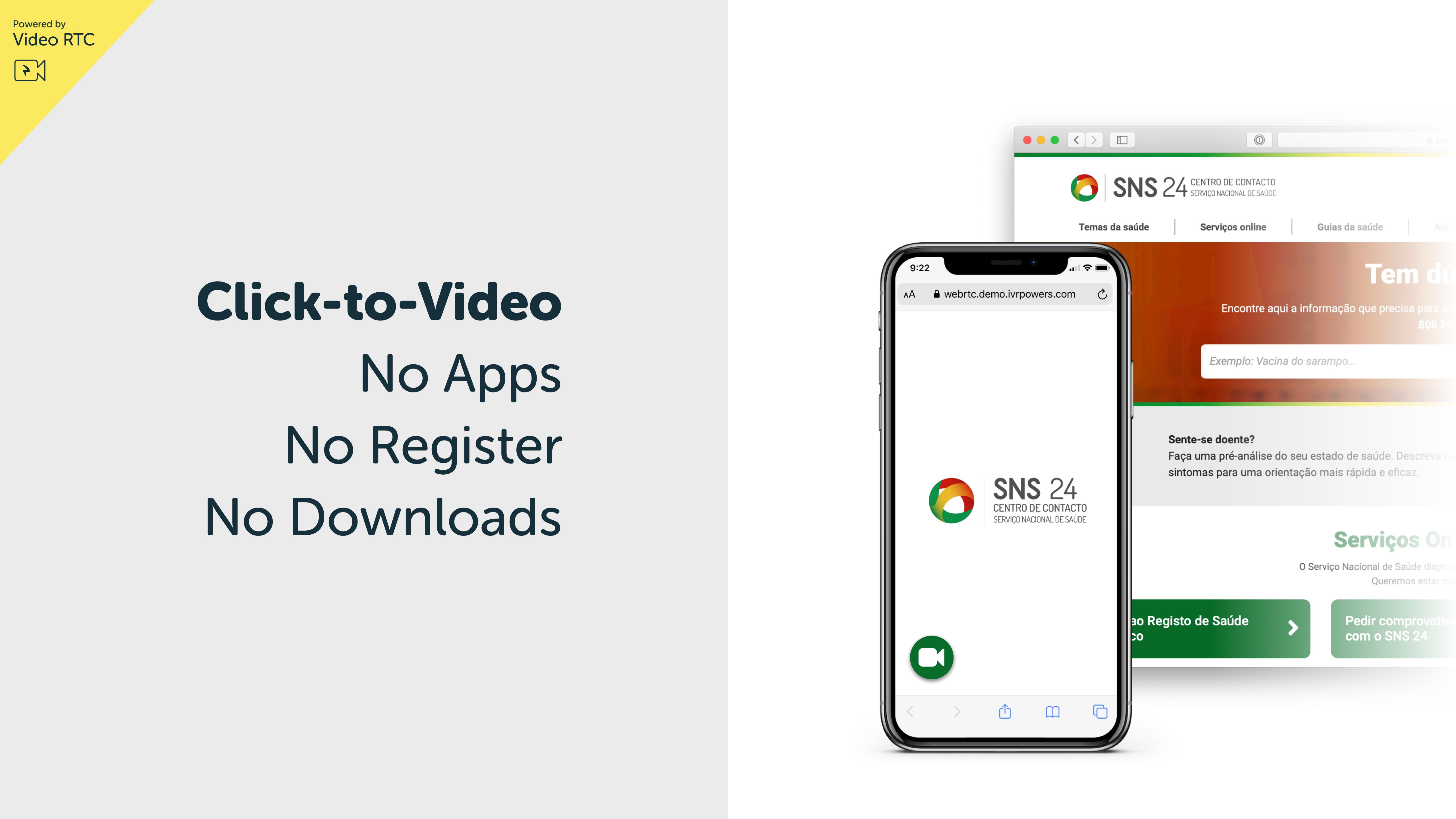
CoBrowsing

Dual Screen Sharing

Video Recording

Interactive **Powers**





Click-to-Video

No Apps

No Register

No Downloads



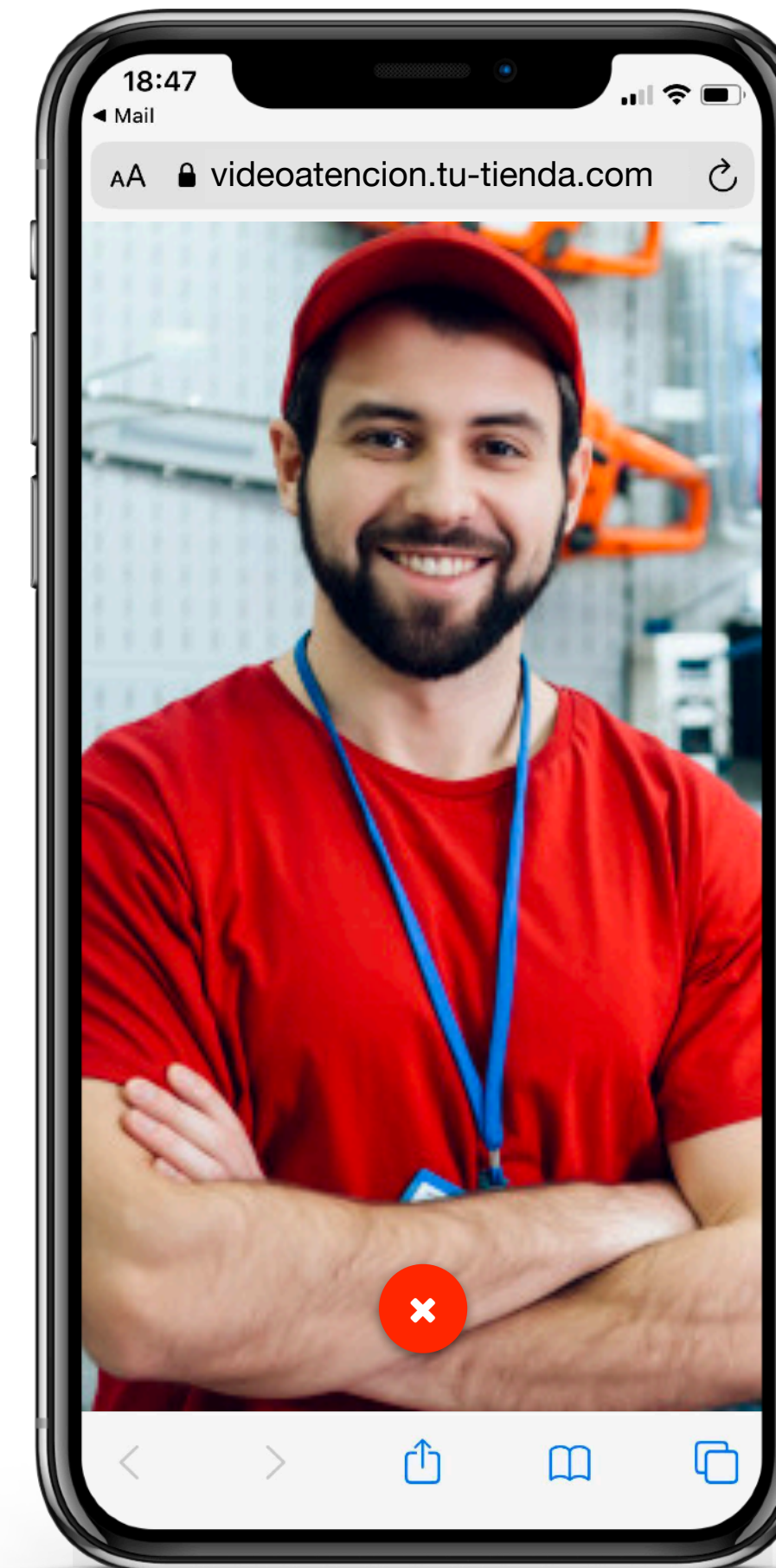


Scan-to-Video

QR codes
No Plugins
No Difficulties

Retail
Shopping
Remote Support

...





Click-to-Dial
No Frontiers
No PSTN Costs
No Clients Worries





WhatsApp-to-Video

Share Links

Enable Web Calls

No Plugins Required



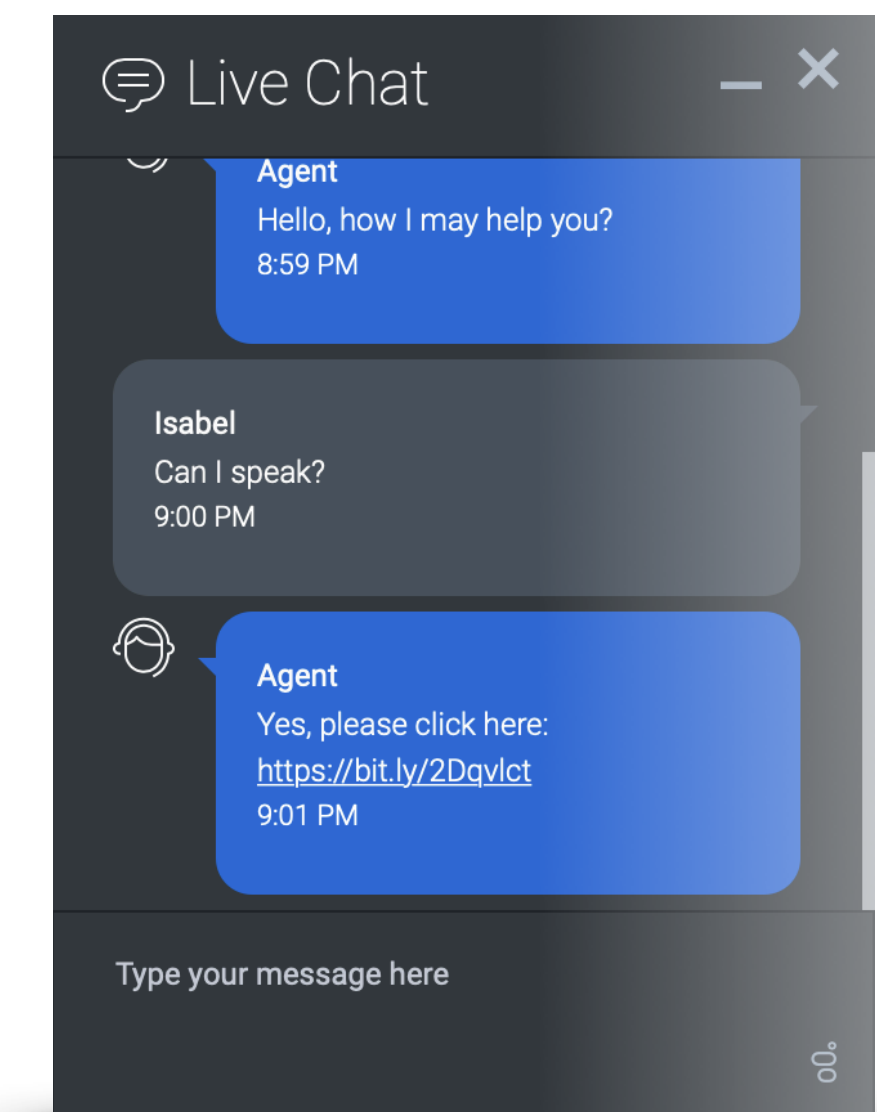


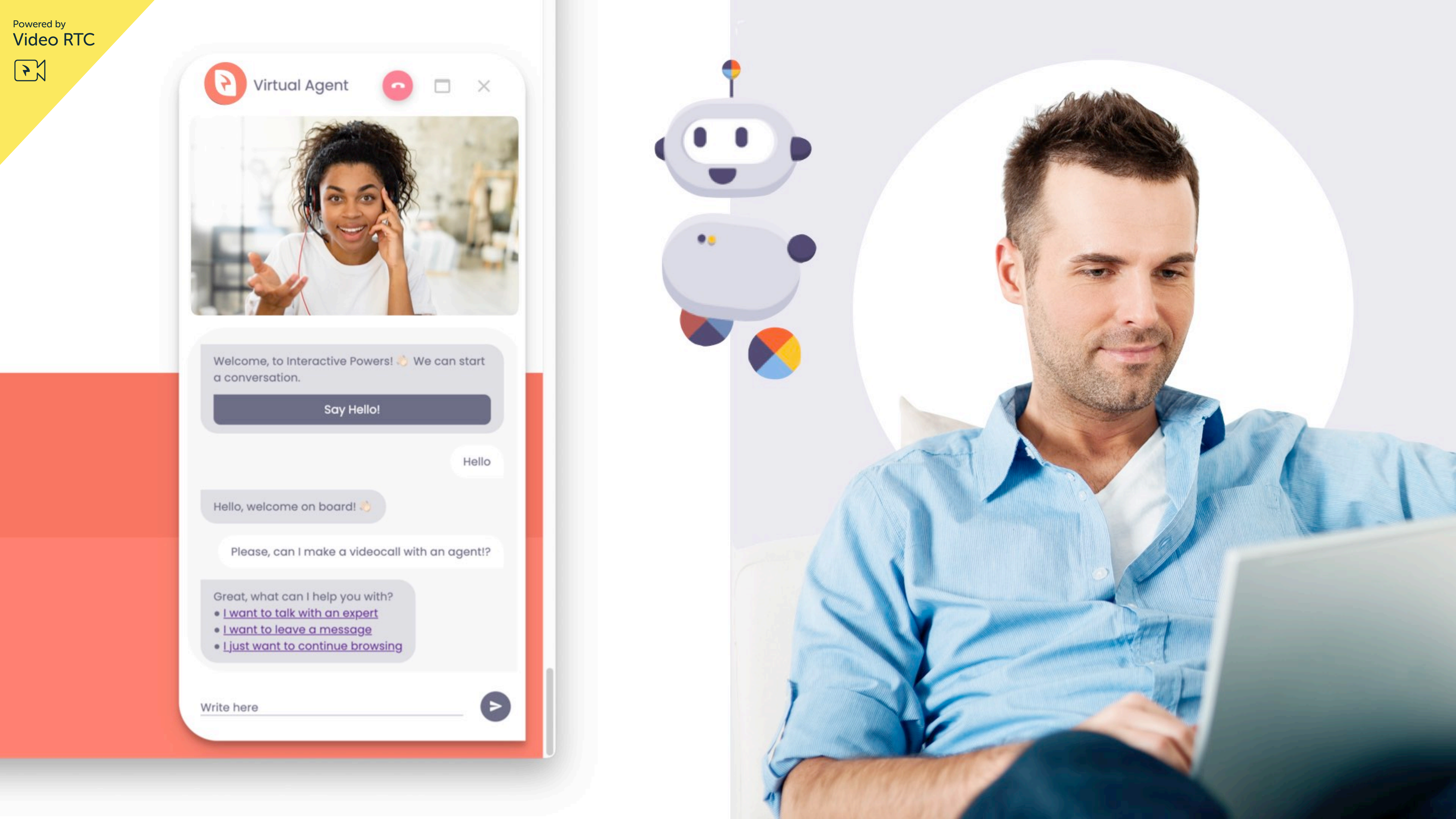
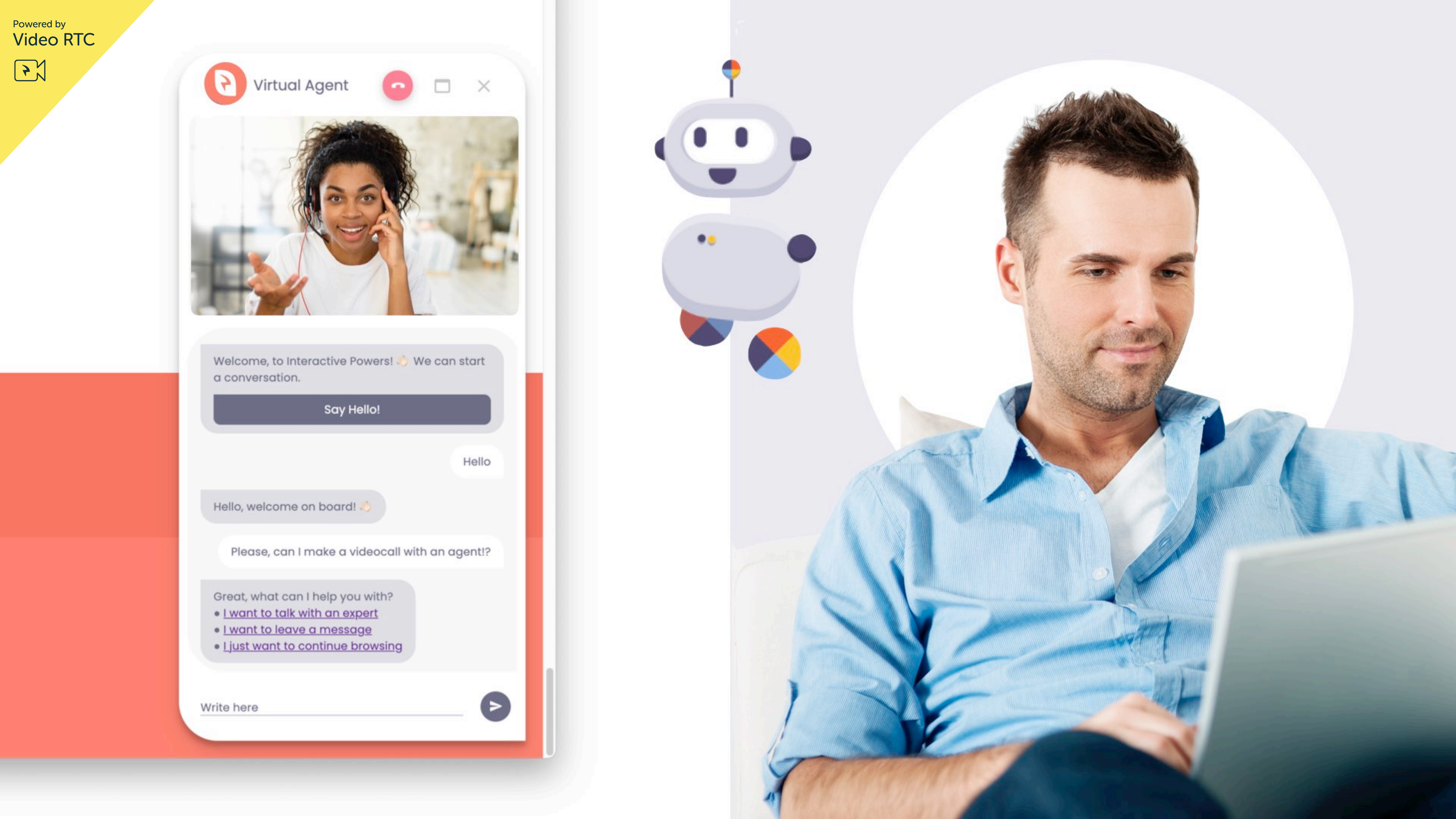
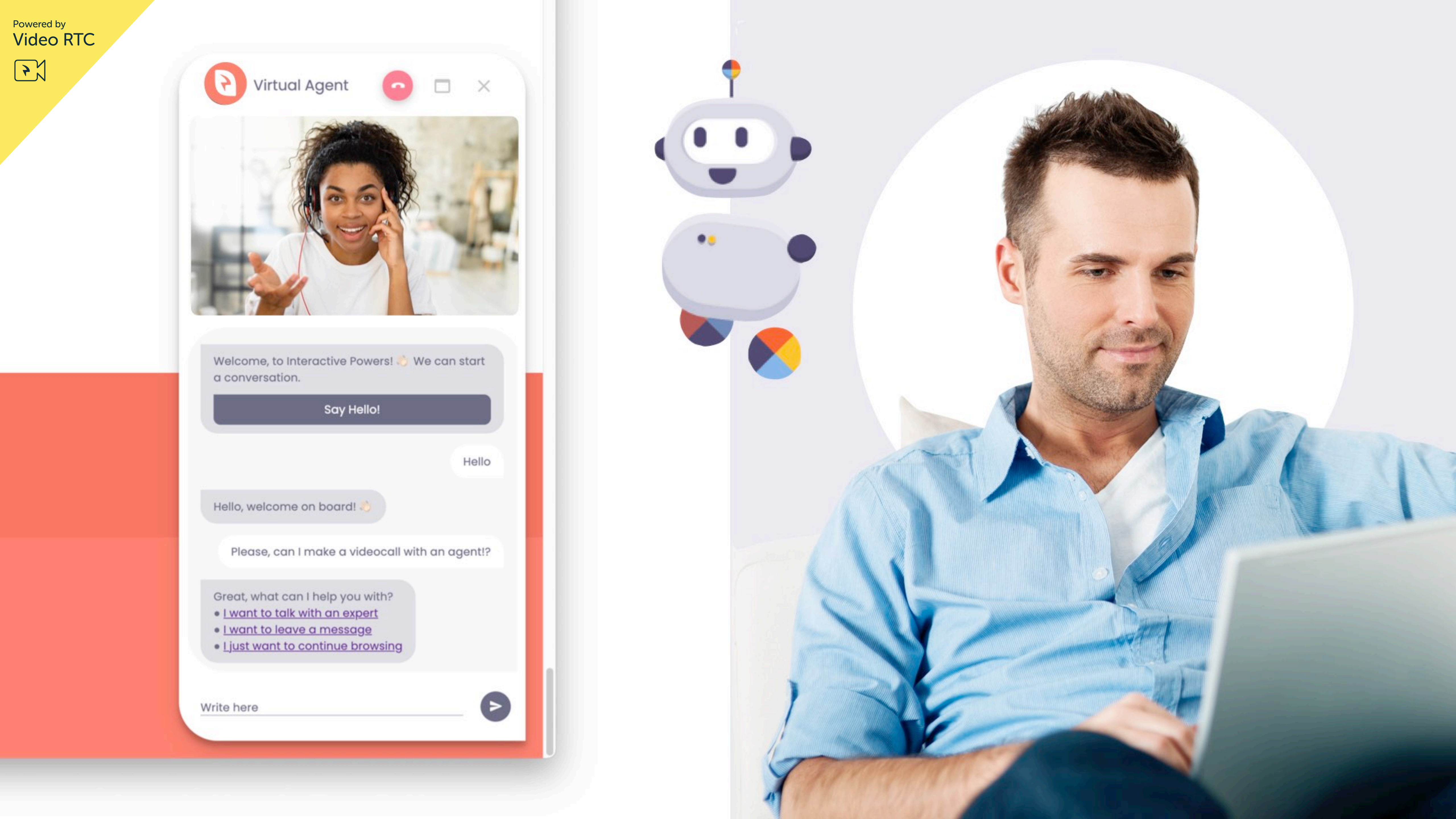
Chat-to-Video

Share Links

No Phone Calls

No Plugins Required








Field Service

Video is no longer an option.
It's a must have.



Interactive **Powers**
Streamline your business communications



Team View 
Shared Notifications
Rapid Response Team
Toggle to Cooperation

Interactive **Powers**



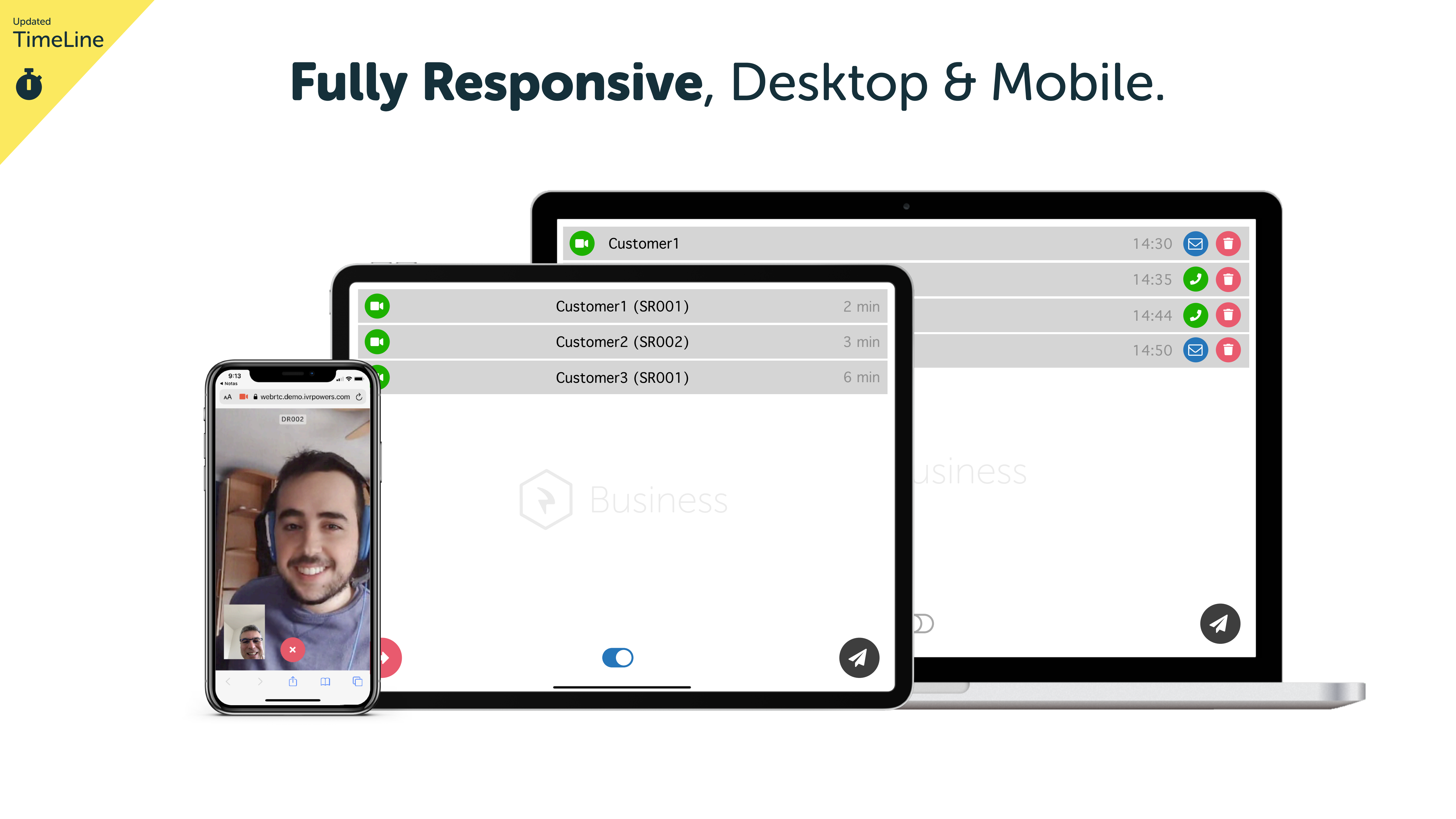
Send a Link 

No Downloads

No Register

No Apps

Interactive **Powers**




Fully Responsive, Desktop & Mobile.

Updated
TimeLine






9:13
Notas


AA  webrtc.demo.ivrpowers.com


DR002






  



 Customer1 (SR001) 2 min



 Customer2 (SR002) 3 min



 Customer3 (SR001) 6 min


 Business



Customer1 14:30  

14:35  

14:44  

14:50  



TeamView, Time Lapses under control.



Team View · Shared



Dark View · Private



Remote Viewer

Web Collaboration is just a click away
from any phone call

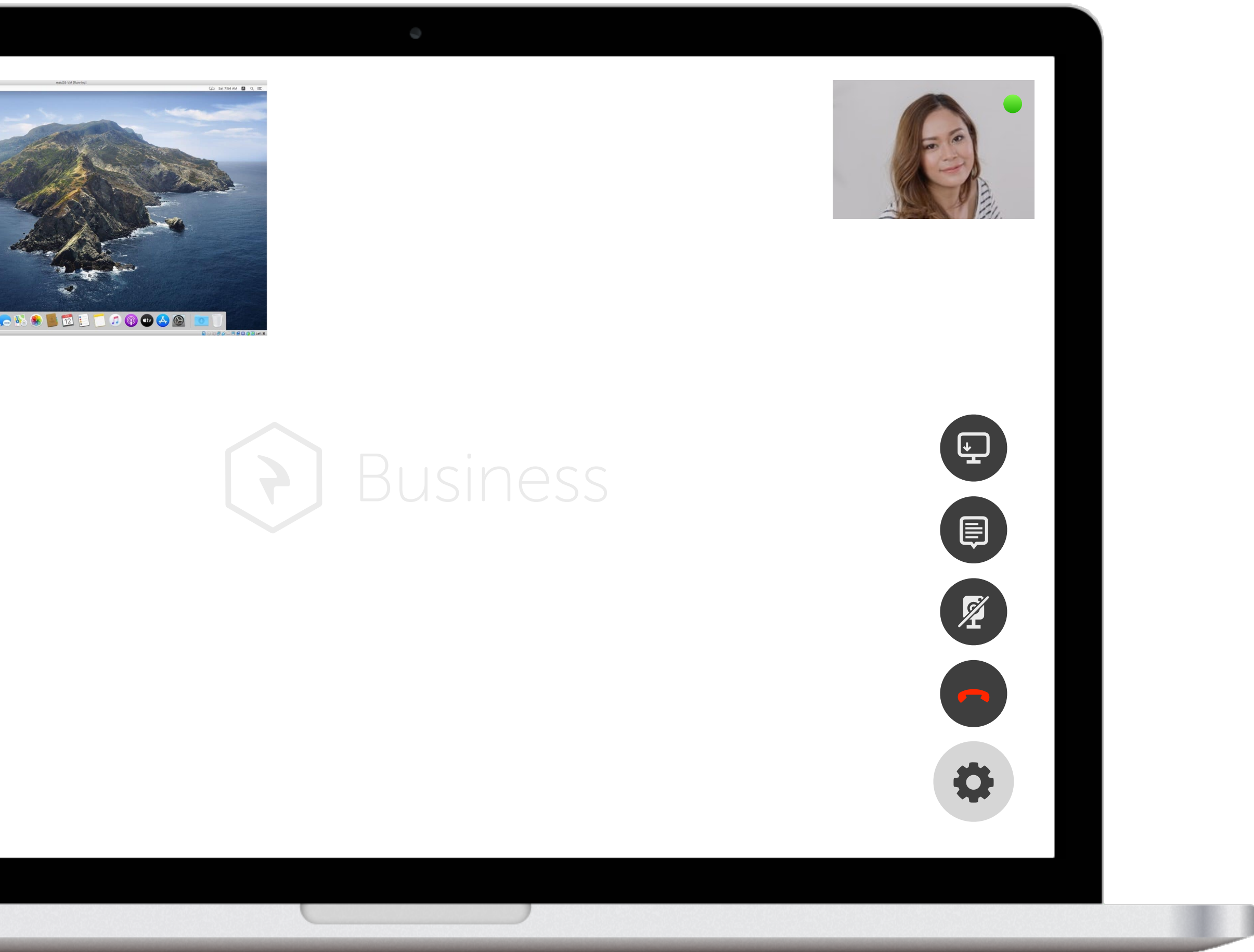


Interactive **Powers**

Streamline your business communications

Dual Screen Sharing, Simple Remote Desktop





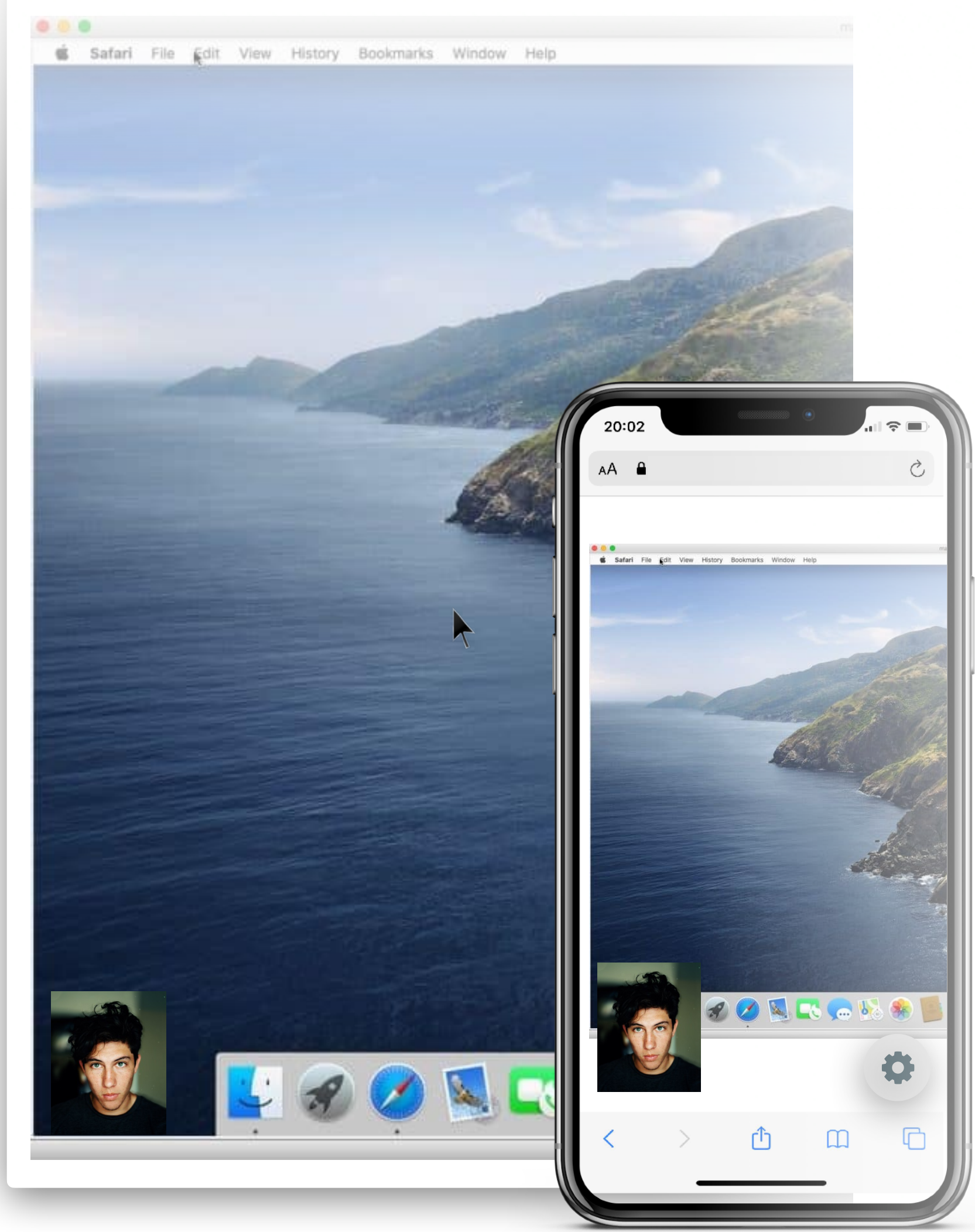
Remote Viewer



Dual Screen Sharing

Easy File Sharing

Live Chat & Emojis 🤗



Screen Sharing

Dual for User or Agent

Any App or Window

Full Desktop



Web Dialer

Make calls from any Web Browser.
Phone Numbers are no longer required.



Interactive **Powers**
Streamline your business communications



Add a Web Dialer to your website
and increase your inbound calls
from everywhere Worldwide.

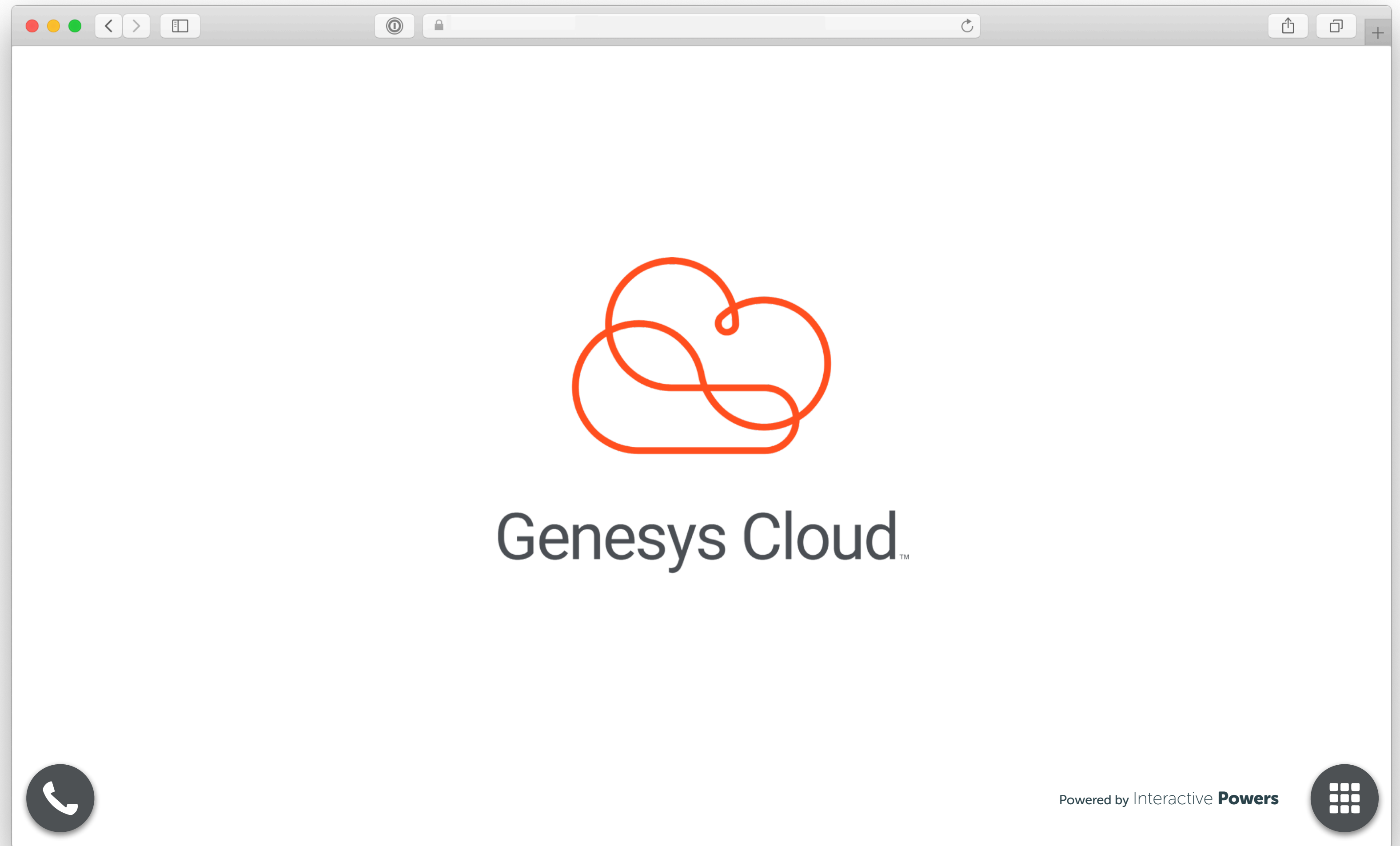
STOP

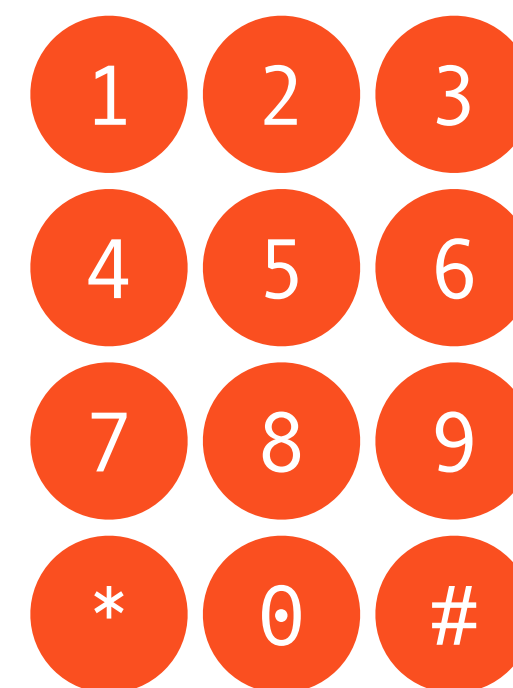
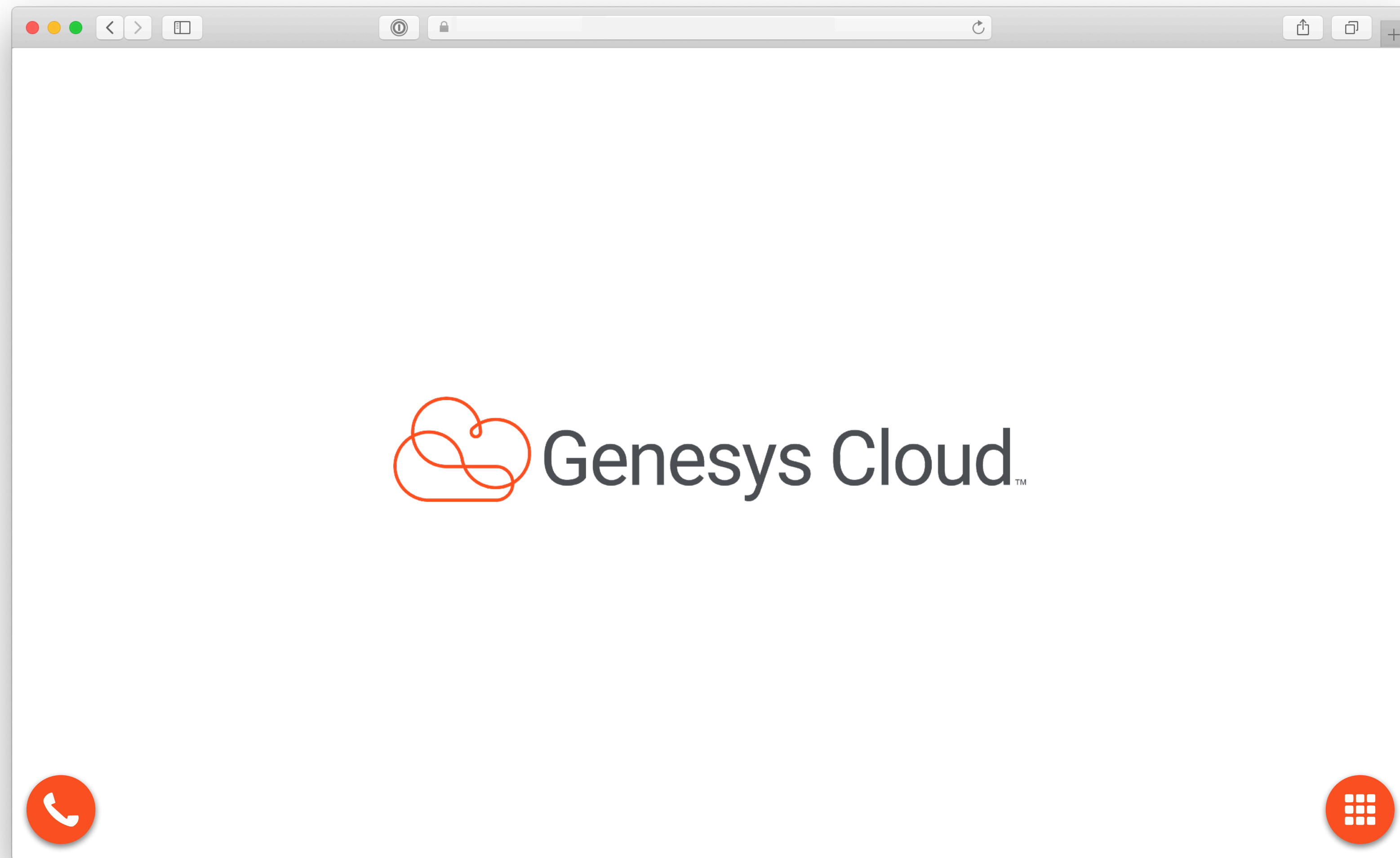


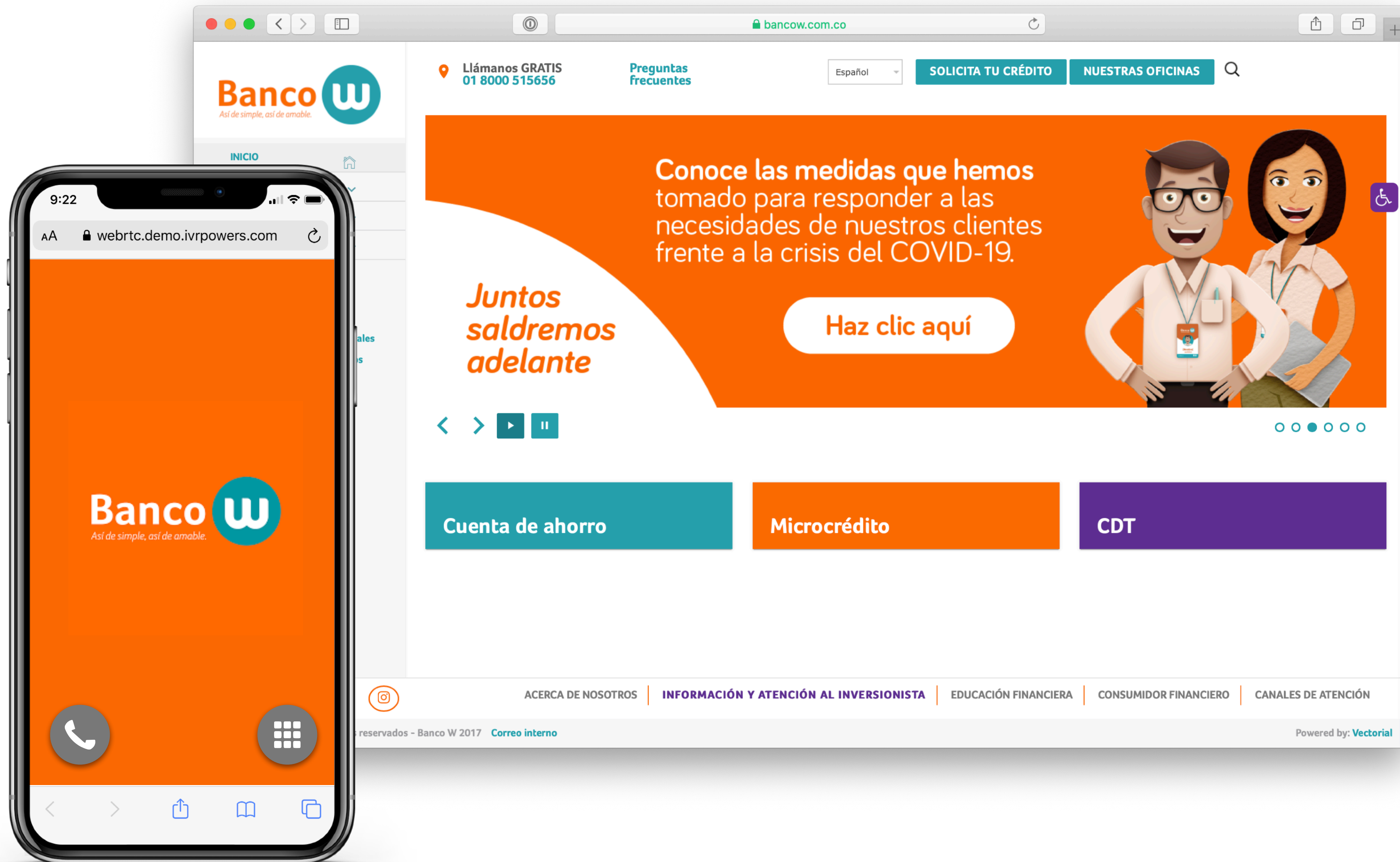
Web Dialer

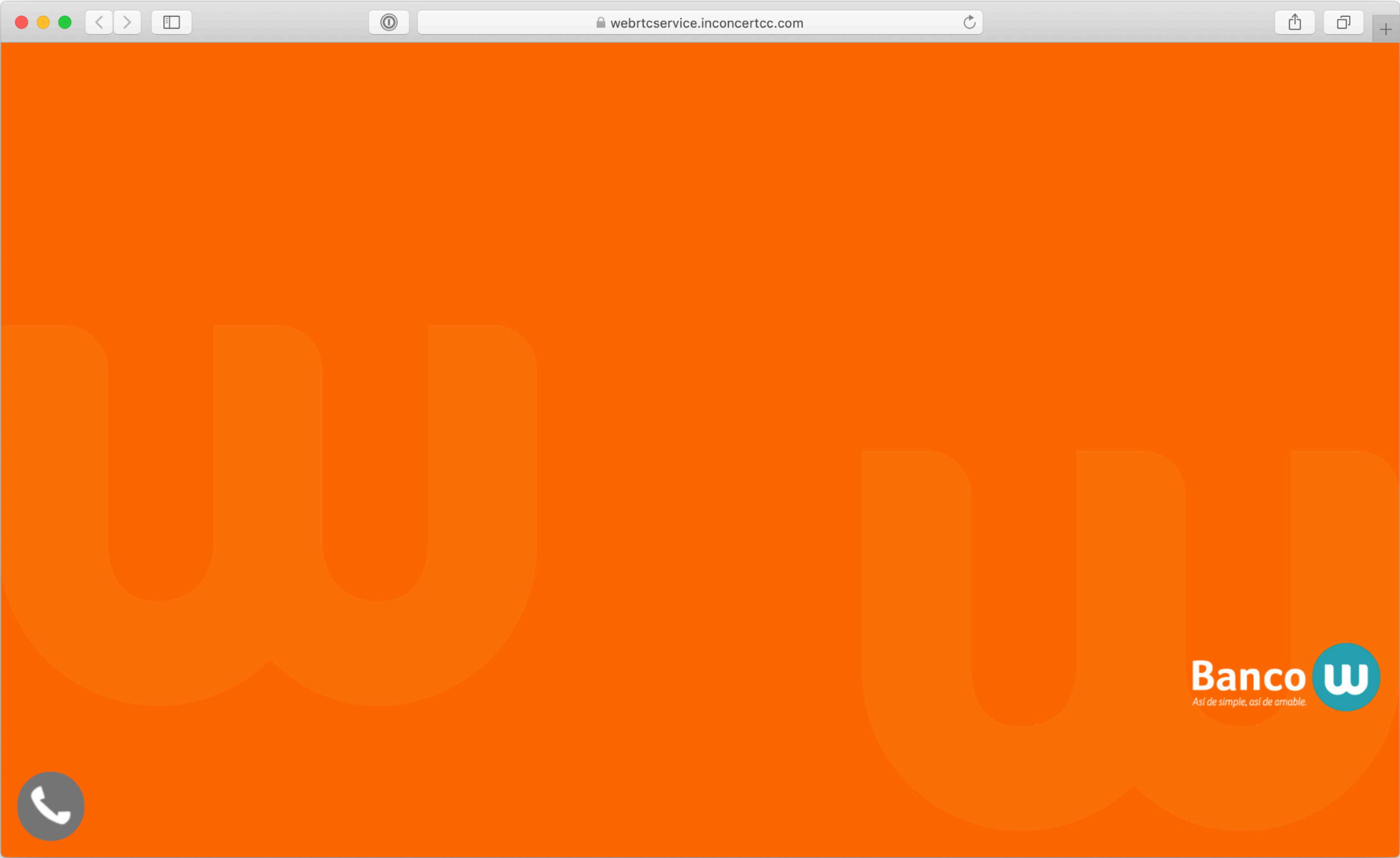
Internet











A background image showing a hand using a white mouse on a dark desk, with a keyboard visible in the foreground. The image is dimly lit, focusing on the hand and mouse.

CoBrowsing

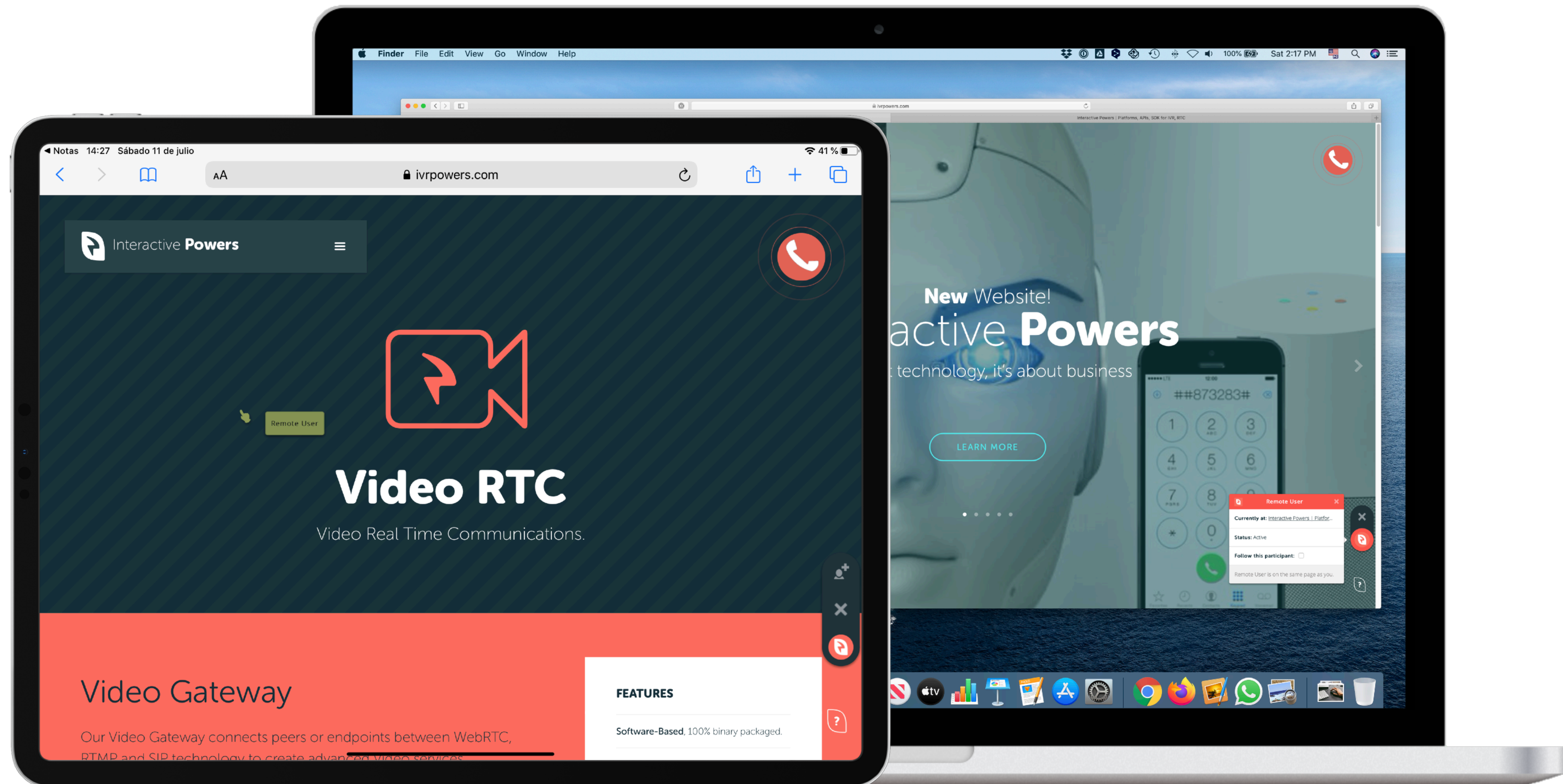
Collaborative Browsing
Scroll, click and type together



Interactive **Powers**

Streamline your business communications

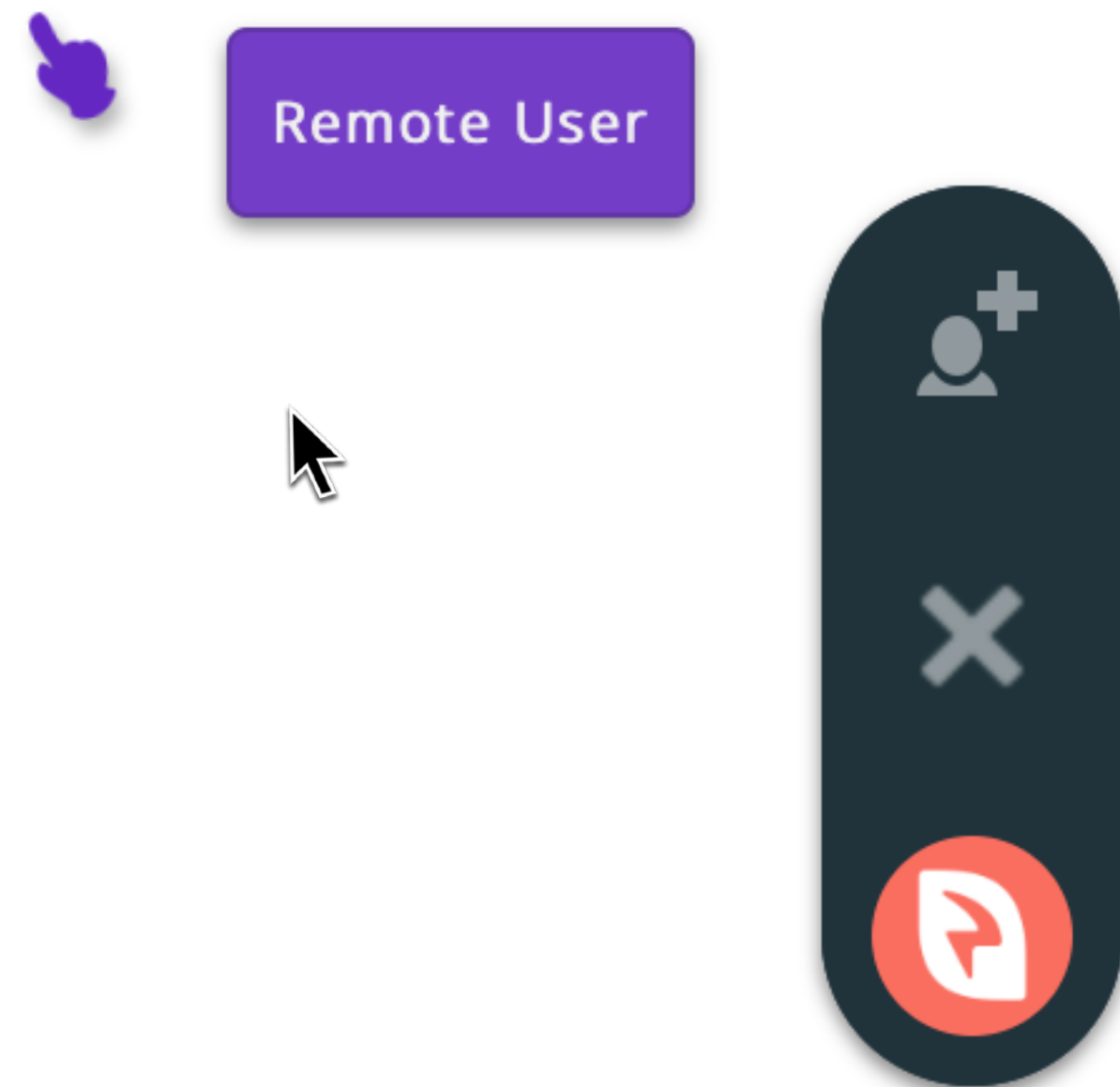
Desktop Web Browser, No Downloads. No Plugins.






CoBrowsing

Action Button 
Video Widget Integration
Send a Shared Link
FAB powered



Agent Button 
Floating Action Button
Follow Remote User
Stop CoBrowsing



Meeting Point

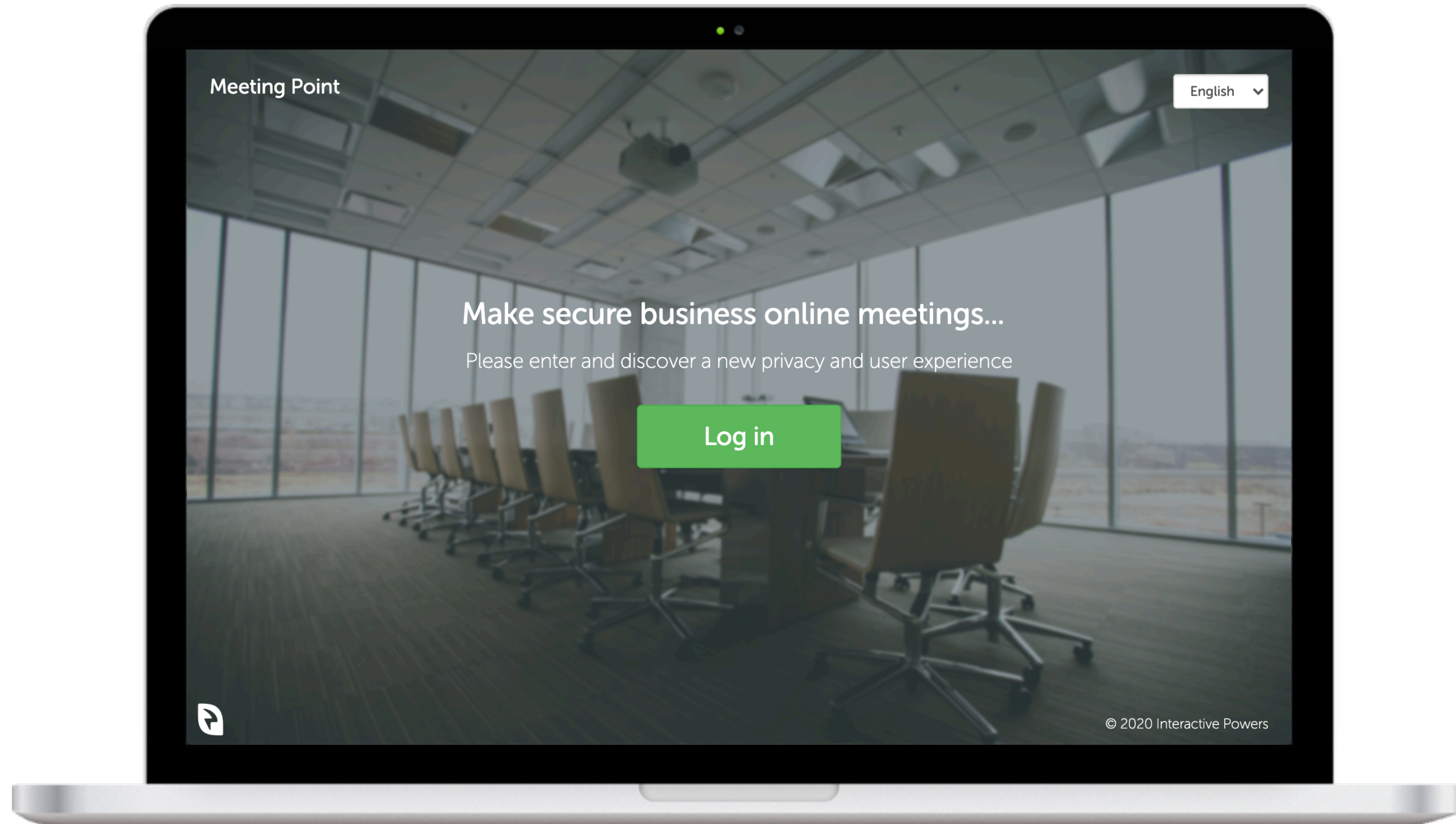
Making Private & Secure
Video Conferences



Interactive **Powers**

Streamline your business communications

Video Room made simple for your agents.





Web ACD • CC

Video is the new Voice.
Safety is a priority.



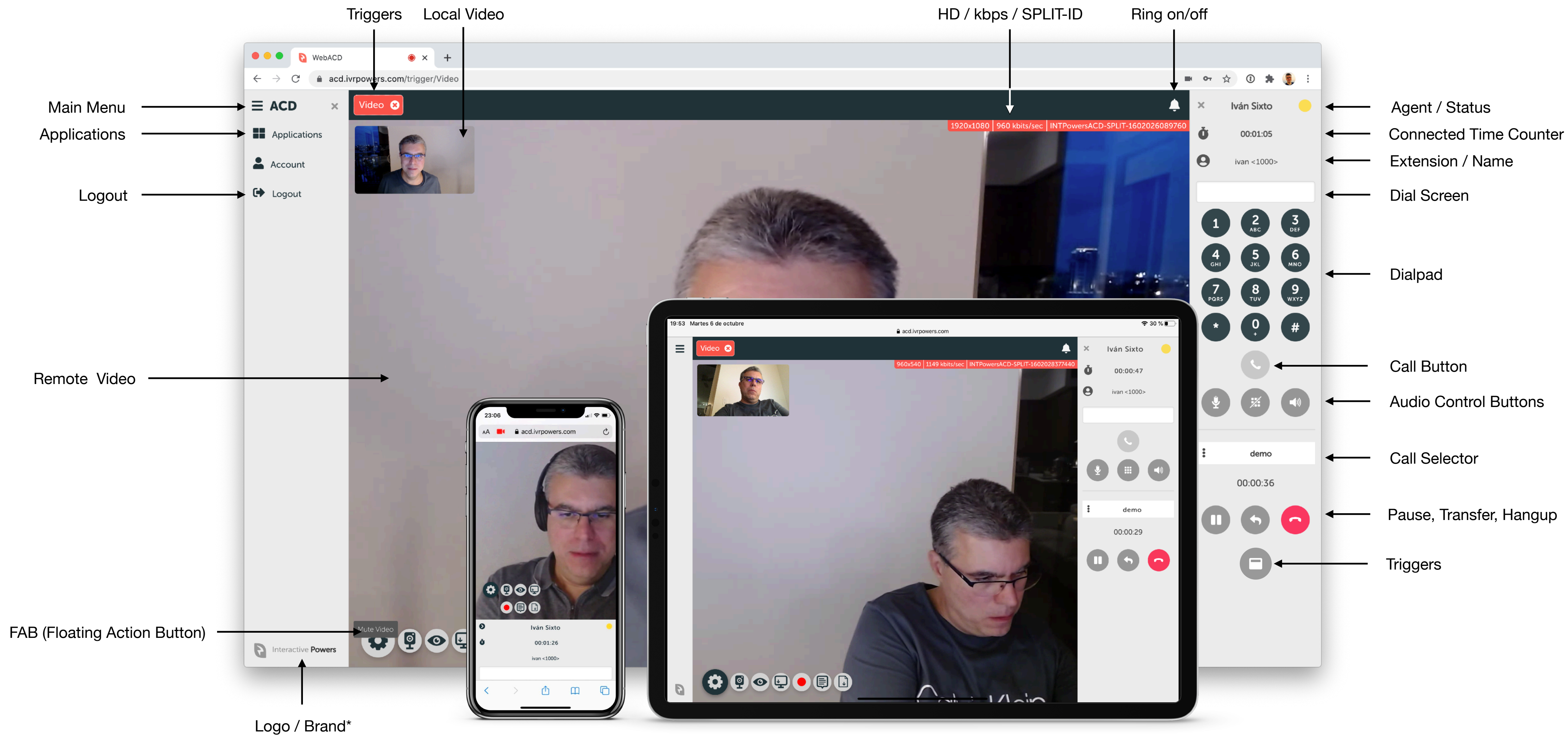
Interactive **Powers**

Streamline your business communications

Take your Business to the Next Level.
Agents work from everywhere.
Video Centric design.

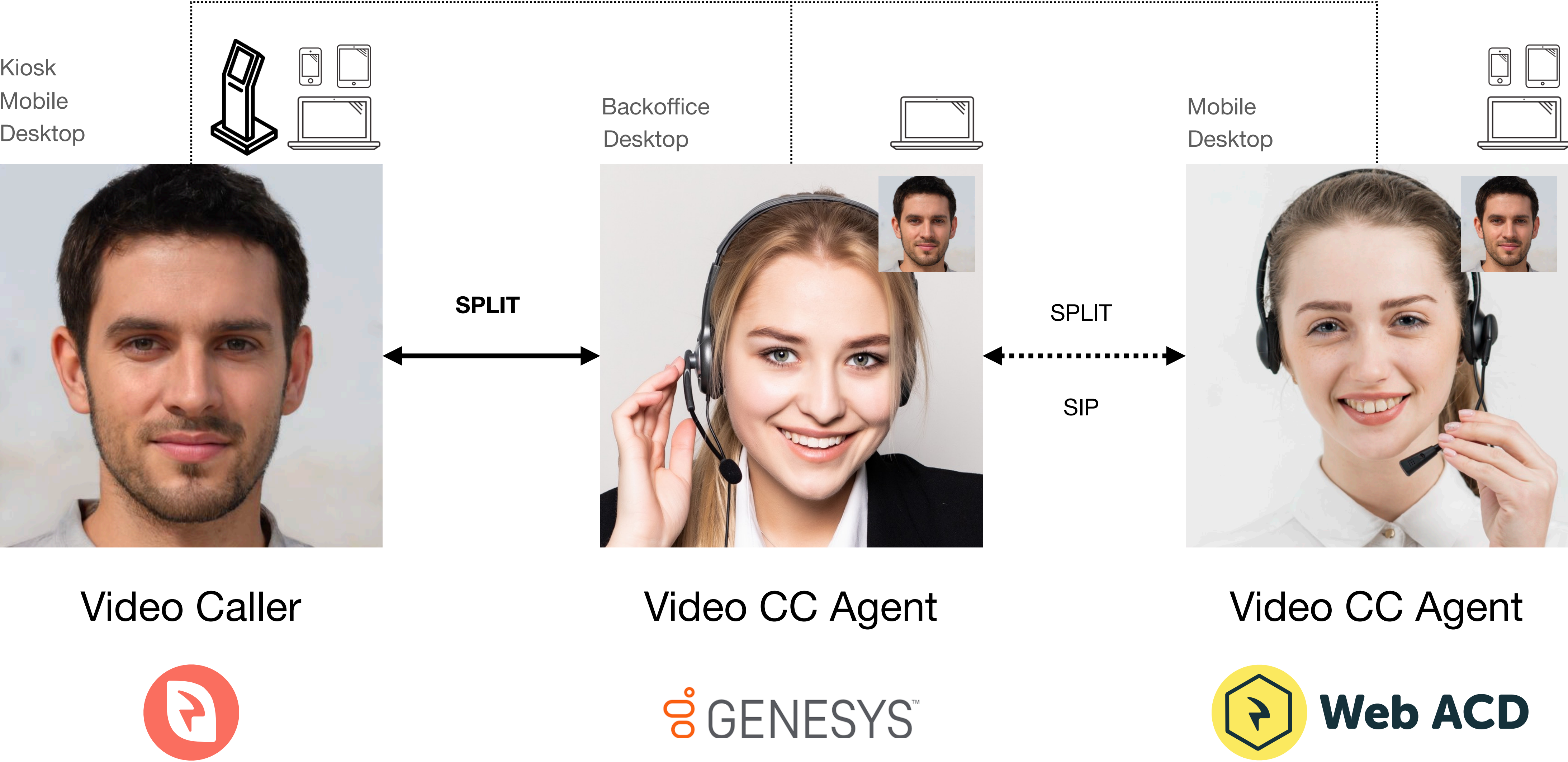
STOP





Interactive **Powers**

Video Call Transfer



SPLIT Addons

Create value added is never an option.



Messenger



Trigger



Tester



Shortener



Scan-to-Mobile



Typifier



Tokenizer



Scheduler



Pollster



Applications



WebACD

acd.ivrpowers.com/app/tester

EN

ACD

Dashboard

Applications

Account

Logout

00:02:06

Connected

ivan <1000>

Looks Good! Join the video call.

Web Browser

Audio & Microphone

Video Camera

Bandwidth & Speed

Troubleshoot

Next...

Interactive Powers



WebACD

acd.ivrpowers.com/app/Scheduler

EN

🔔

🔍

🌐

⚙️

👤

⋮

ACD

Dashboard

Applications

Account

Logout

Up to

mm/dd/yyyy

📅

Search

Status

Select status

Assigned To

Select user

Filter

Showing 1-20 of 158 items.

#	Event Date	Description	Status	Assigned Agent	Dial	Guest Link	Actions
1	30-04-2021 11:40	Evento de Prueba	cancelled	pablo	#31619775357218	Open Copy	<div>View</div>
2	30-04-2021 11:00	Prueba Cita Previa	cancelled	ivan	#31619794744090	Open Copy	<div>View</div>
3	30-04-2021 15:00	Cita Previa	started	ivan	#31619807920539	Open Copy	<div>View</div> <div>Cancel</div>
4	10-05-2021 11:00	Evento de Prueba 2	cancelled	pablo	#31620637066325	Open Copy	<div>View</div>
5	10-05-2021 16:00	Demo	cancelled	pablo		Open Copy	<div>View</div>
6	10-05-2021 11:10	Demo video	cancelled	pablo	#31620637606639	Open Copy	<div>View</div>
7	10-05-2021 16:45	Evento de Prueba 5	cancelled	pablo	#31620657689957	Open Copy	<div>View</div>

👤

Iván Sixto

00:00:34

Connected

ivan <1000>

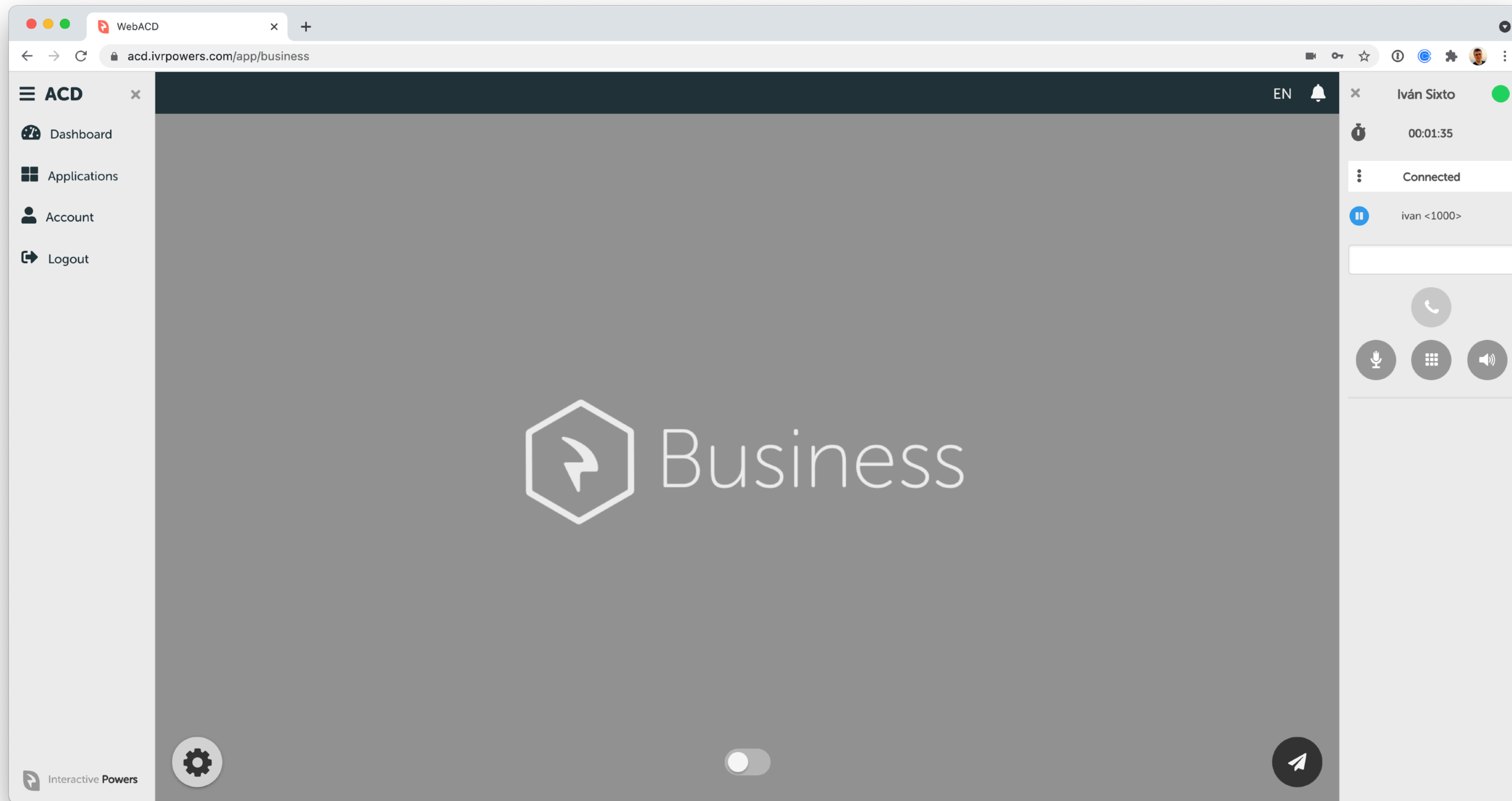
📞

🎤

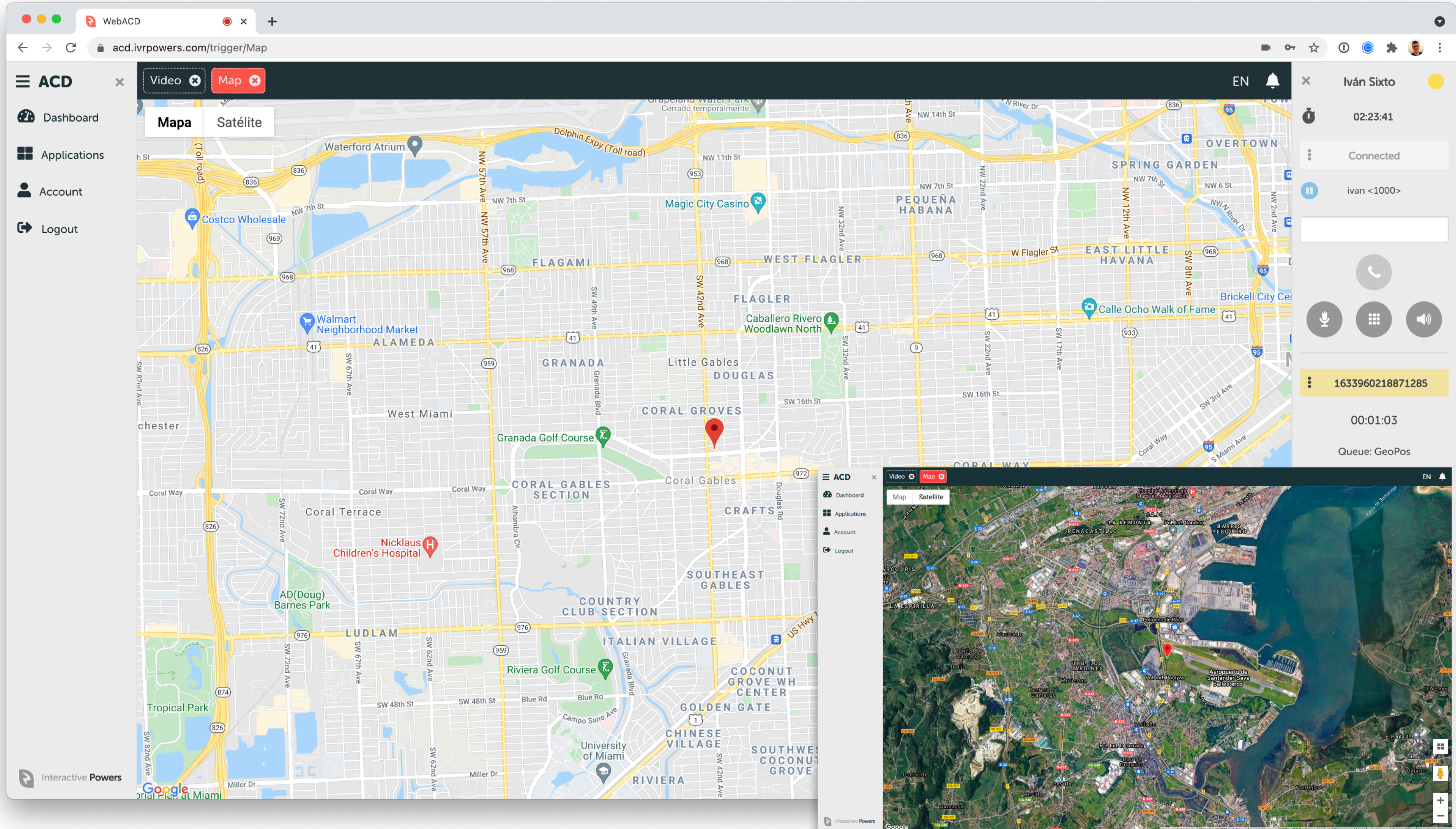
👤

🔊

Interactive Powers



Interactive **Powers**



Interactive **Powers**



Quality Assurance Survey
for your video calls



Interactive **Powers**

Streamline your business communications

Surveys, dynamic post-videocall

IntPowers

ARRAY QUESTIONS

Here come some different array questions:

Quality Assurance Survey

	Before	After	Video	Audio
High	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Medium	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Low	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Using the "Array numbers" question type is the best way to present a matrix of checkboxes.
To do so you have to set "Checkbox layout" = "Yes" at the advanced question settings.

RESUME LATER

Previous Next

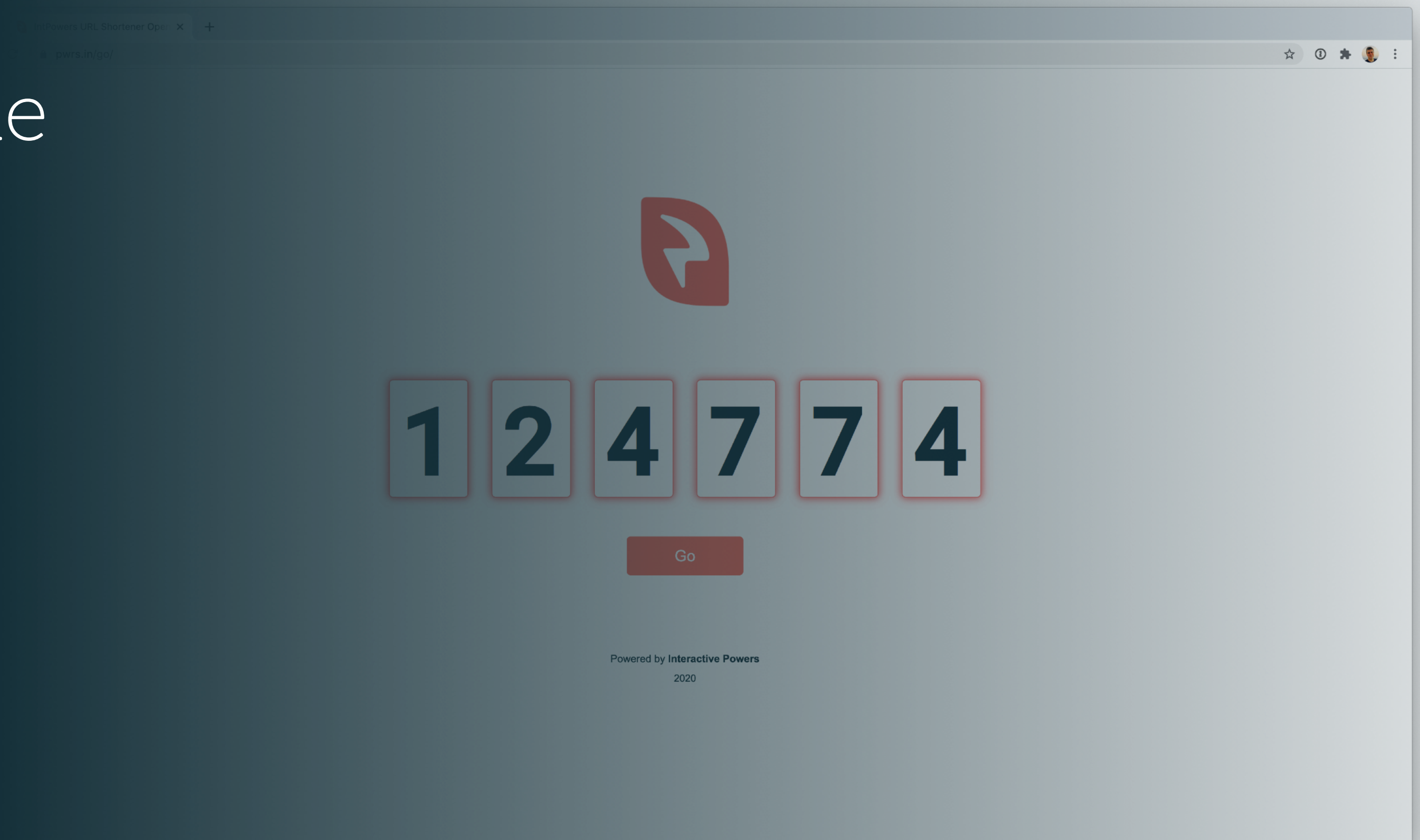
EXIT AND CLEAR SURVEY



Hangup

Shortener

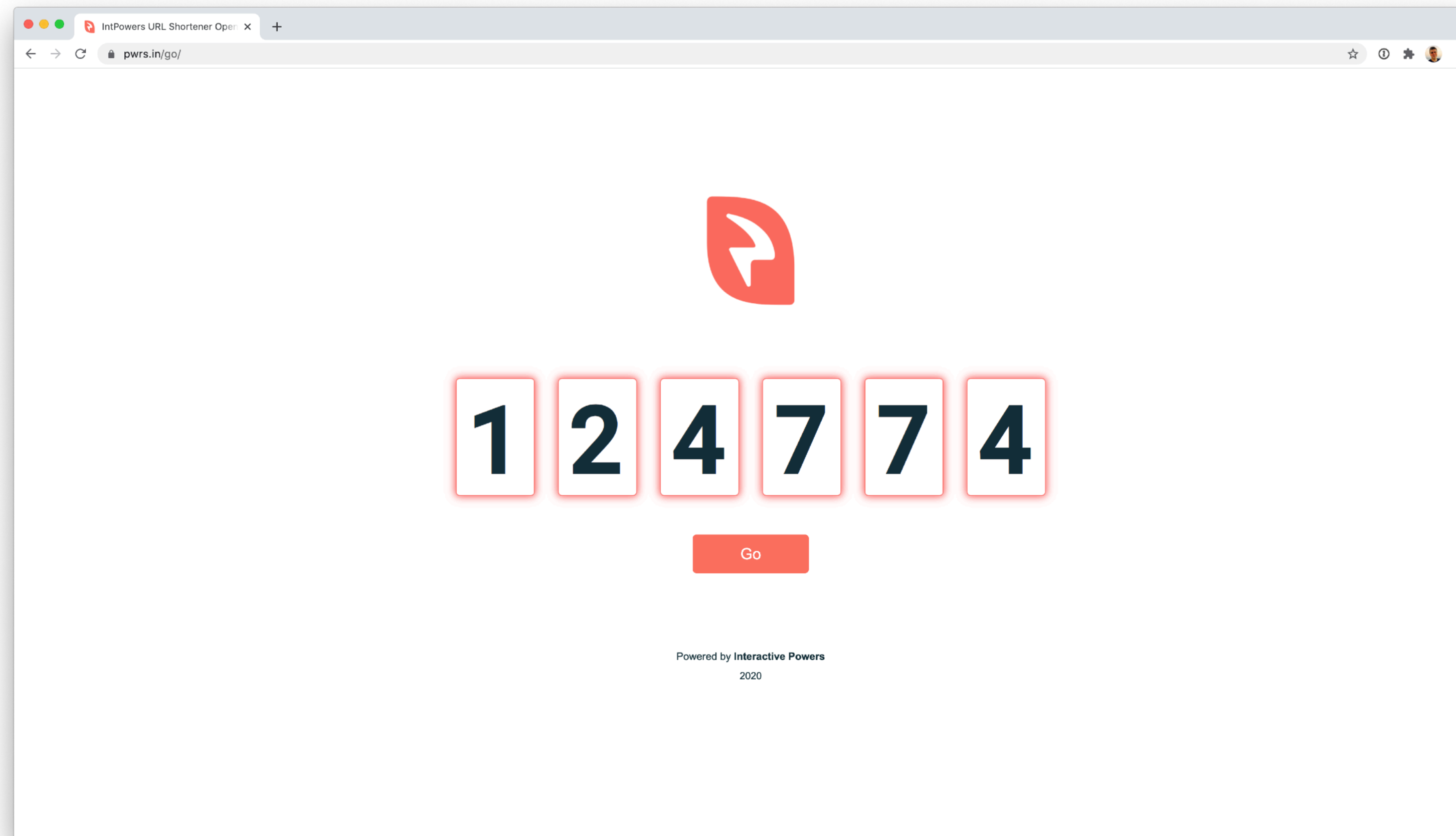
URL Sharing Made Simple
with PIN Access



Interactive **Powers**

Streamline your business communications

PIN Access, with URL Shortener



PIN: 124774





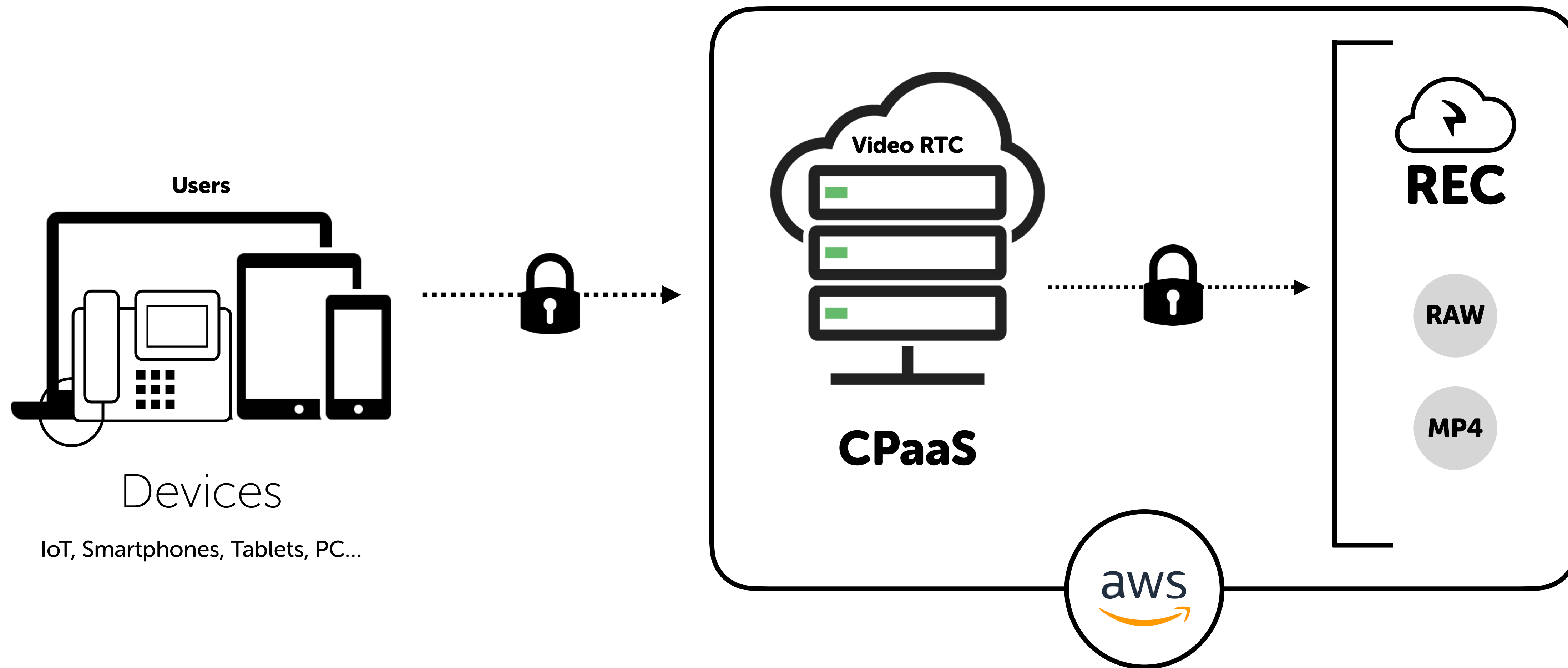
REC • Storage

Cloud Video Recordings,
When and Where you need it



Interactive **Powers**

Streamline your business communications




Video RTC. Interactive Powers - X


https://eu.store.ivrpowers.com/video-rtc/

⋮ 🔒 ⭐

📄 🖨️ 🌐 ⓘ ☰




€ EU Store Account Cart Blog About Sign Up **Log In**




SD/HD Format

Recordings can be converted to Standard or High Definition.




Search

Recordings are SPLIT ID indexed for fast retrieval by supervisors.




MP4 Player

You can play your recordings any time in MP4 format.



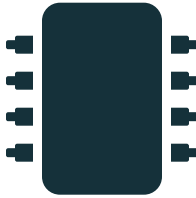
Download

Get securely your RAW/MP4 recordings files to your computer.



S3 Storage

REC Storage runs AWS / S3 buckets to protect your recordings.



Auto-conversion

Enable auto-conversation to get your records in MP2 directly.

Securely archive all your audio / video streams in MP4 blended file or as RAW separate files.



Video Recording

For call centers that need video recording storage without IT investments. Get your Video RTC recordings in the most secure and scalable cloud computing environments.





REC



Recordings

intpowers (webrtc.demo.ivrpowers.com)

10 per page ▾

Advanced Filter

Split Id.

Search

<input type="checkbox"/>	Split Id.	Date	Time	Duration (s)	Seq. Number	Metadata	Formats
<input type="checkbox"/>	1613489658235029	2021-02-16	16:34:26	3	001	agents:oscar type:demo More	RAW SD HD
agents:oscar type:demo device:web							
<input type="checkbox"/>	1613489256313968	2021-02-16	16:27:46	7	001	agents:oscar device:	RAW SD HD
<input type="checkbox"/>	1613038826318871	2021-02-11	11:20:42	10	001		RAW SD HD

1

<

>



Video Gateway

Video RTC

PIN Access

TRK Solutions

URL Scheduler

Video Agents

Web ACD

Video Recording

REC Storage

Bucket S3

Bucket S3

Voice Response

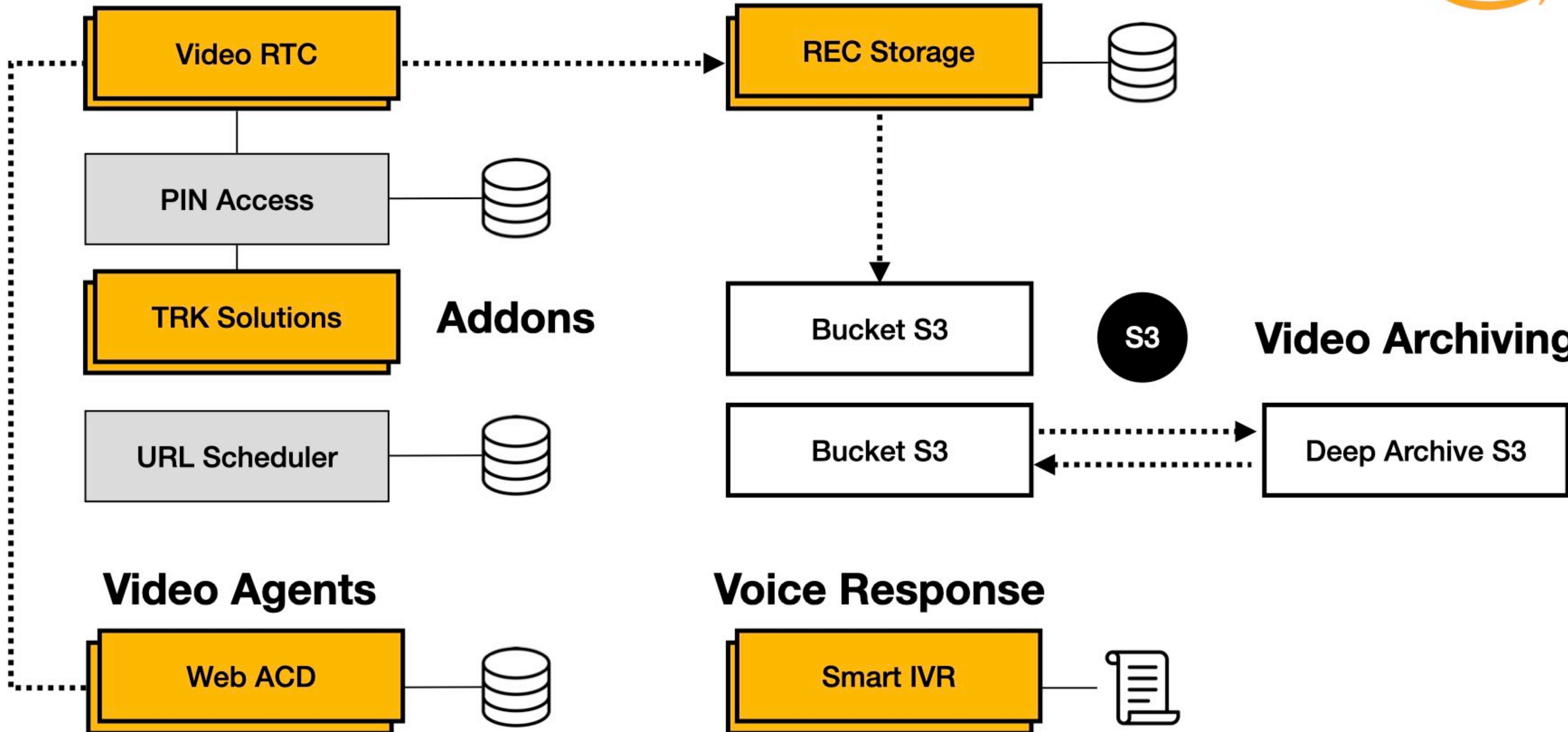
Smart IVR

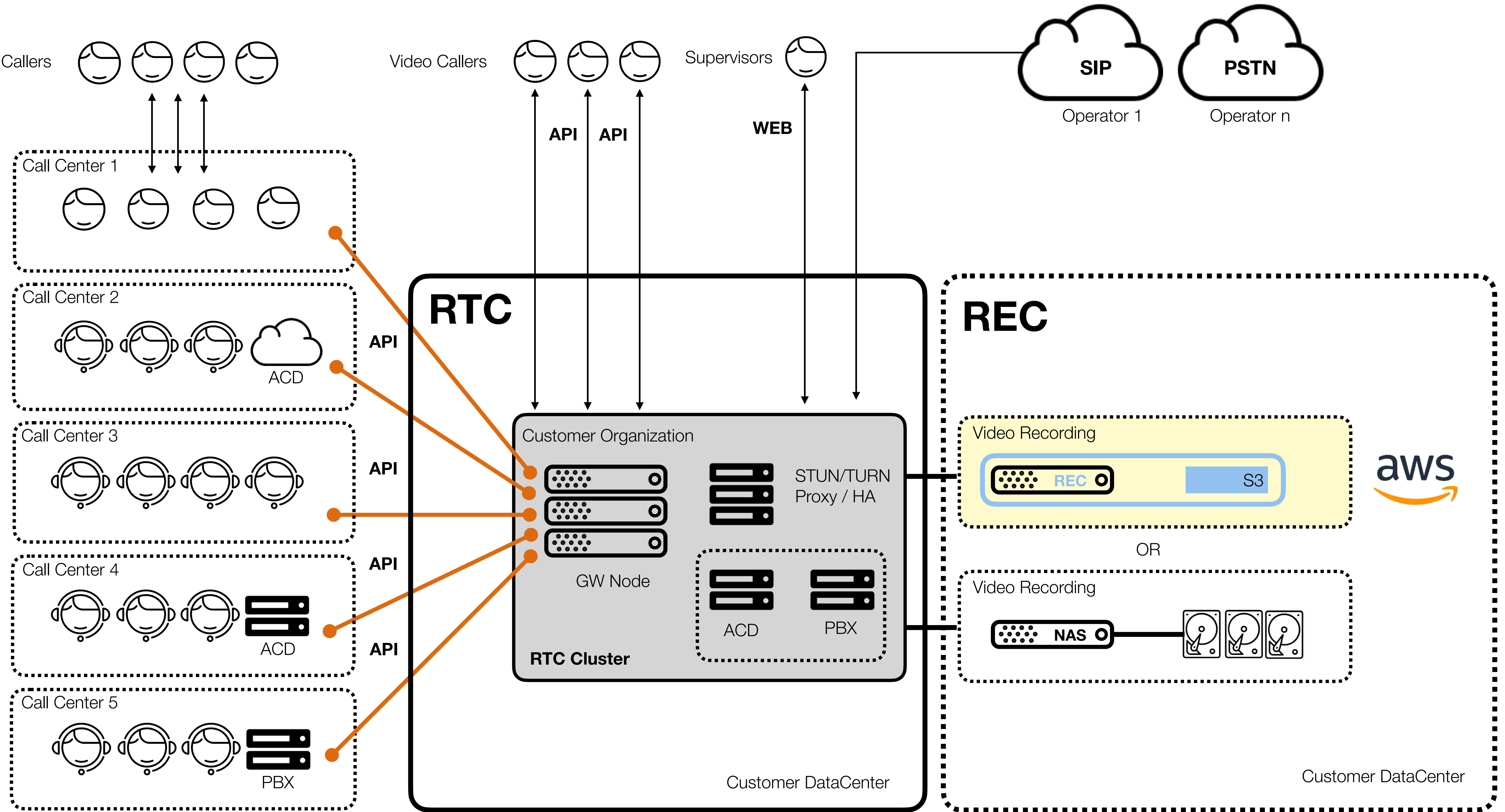
Addons

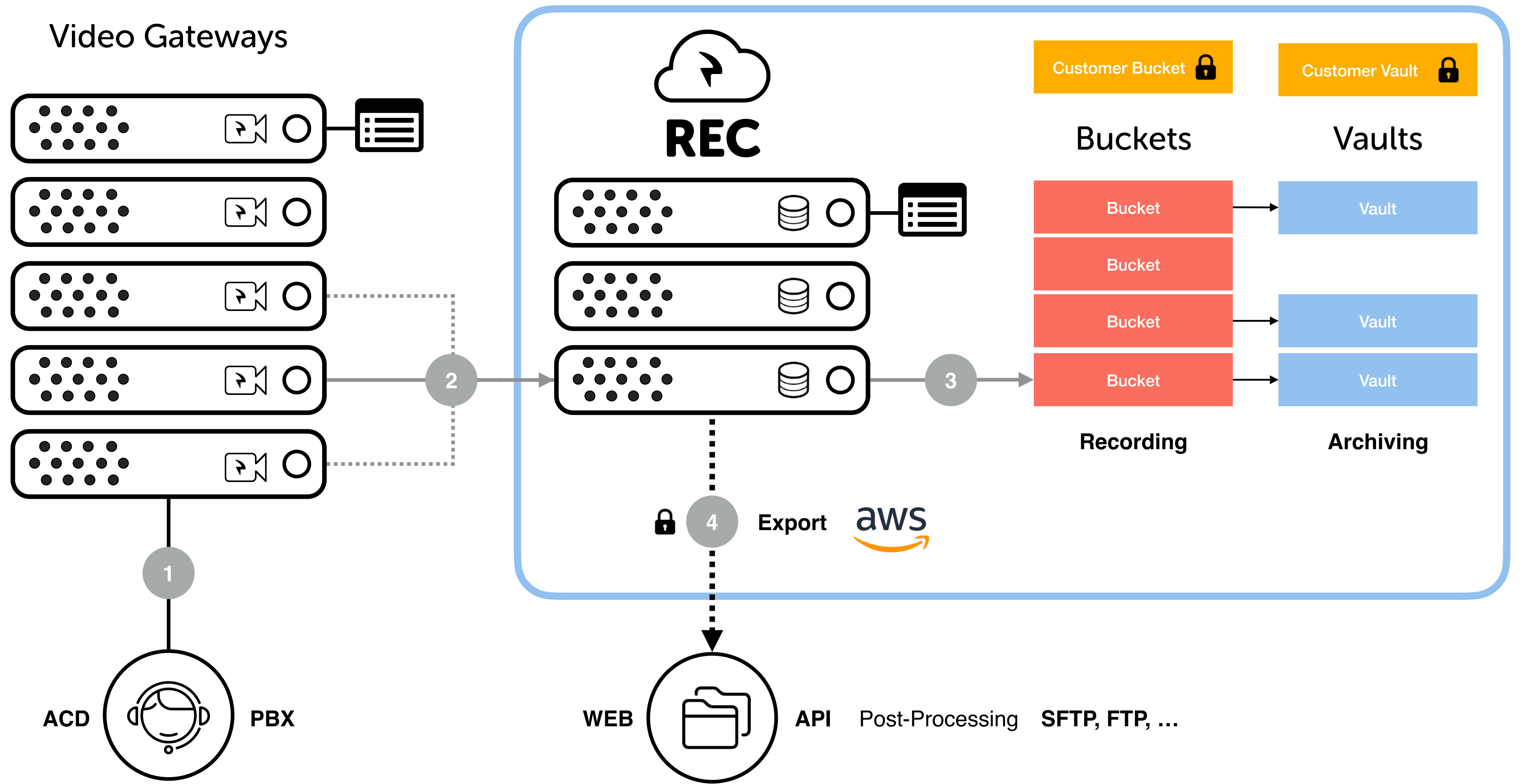
Video Archiving

Deep Archive S3

S3









Services

Users

USER

Dashboard

Profile

RECORDINGS

intpowers
webrtc.demo

intpowers
webrtc.demo

intpowers
webrtc.demo

intpowers
webrtc.demo

senior-tele
webrtc.demo

senior-tele
webrtc.demo

ACTIONS

Logout (iv

Recordings

senior-telecom-altitude (webrtc.demo.ivrpowers.com)

10 per page 10 SPLIT ID Search

USER	Name	SPLIT ID	Duration (s)	Date	Formats
	__senior-telecom-altitude__split-1582215031582850-001	1582215031582850	54	2020-02-20	RAW SD HD



Video RTC. Interactive Powers


+

← → ↺ 🏠


🔒 https://eu.store.ivrpowers.com/video-rtc/

⋮ 🛡️ ☆

⬇️ 📄 📱 🌐 ⓘ ☰

EU Store



€ EUStoreAccountCartBlogAboutSign UpLog In



Video Recording

Pricing

Wholesale Pricing & Pay as you go from the Start




REC Storage 1

From: 59,00 € / month
(per port)

PURCHASE

- Admin Access*
- AWS S3 Bucket
- Split ID Search
- Download MP4
- RAW Streams Storage
- Video RTC (Required*)




REC Storage 2

From: 99,00 € / month
(per port)

PURCHASE

- Admin Access*
- AWS S3 Bucket
- Split ID Search
- Download MP4
- Autoprocessing
- RAW Streams Storage
- SD Format
- Video RTC (Required*)



REC Storage 3

From: 149,00 € / month
(per port)

PURCHASE

- Admin Access*
- AWS S3 Bucket
- Split ID Search
- Download MP4
- Autoprocessing
- RAW Streams Storage
- MP4 Conversion
- SD Format
- HD Format
- Video RTC (Required*)

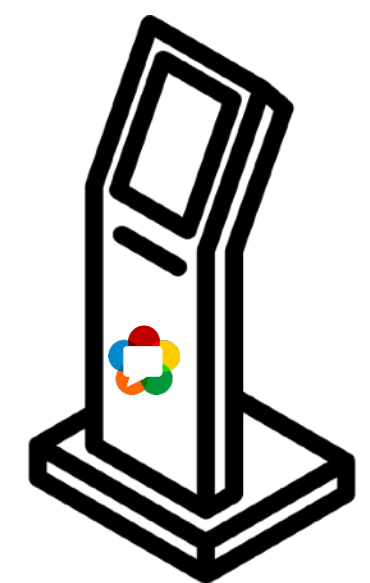


Forget the Technology
It's about Business

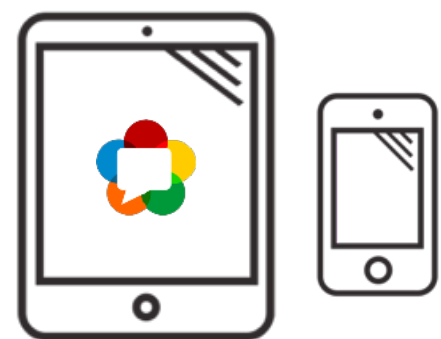


Interactive **Powers**

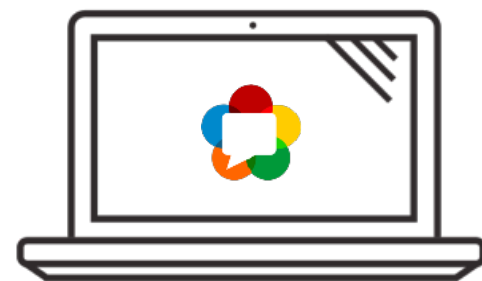
Streamline your business communications



Kiosks
TV Displays



Tablets
Smartphones



PC
Laptops

Web & Mobile Widgets

Video RTC



Voice & Video Channels
Multi-Tenancy / High-Availability

Campaign 1



Genesys Cloud.

Campaign 2



Genesys Cloud.

Campaign 3



Genesys Cloud.



Interactive **Powers** • for Genesys

On Queue

The screenshot displays a web browser window with a Genesys Powers interface. On the left, a large video feed shows a smiling woman, Agent Jenny. A smaller inset video in the top-left corner shows a woman wearing a headset. To the right of the video is a chat window with a header for 'Agent Jenny' and a green status dot. The chat history shows a message from Jenny at 14:03: 'Hi, I am Jenny. How may I help you?'. Below the chat is a text input field labeled 'Type your message' and icons for file upload and emojis. At the bottom of the interface is a row of seven circular icons: a gear (settings), a red phone handset (call), an eye (video), a speech bubble (chat), a monitor with a download arrow (screen share), a red dot (recording), and a hand cursor (pointer).

PBX
SIP

SPLIT



WebRTC

Voice & Video Call

Live Chat

File Sharing

Screen Sharing

CoBrowsing

Snapshot



Video Recording

Video ID

API Framework

Mobile SDK



Video RTC

Core Features

SPLIT Addons for Genesys

Create value added is never an option.



Messenger



Scan-to-Mobile



Tester



Shortener



Typifier



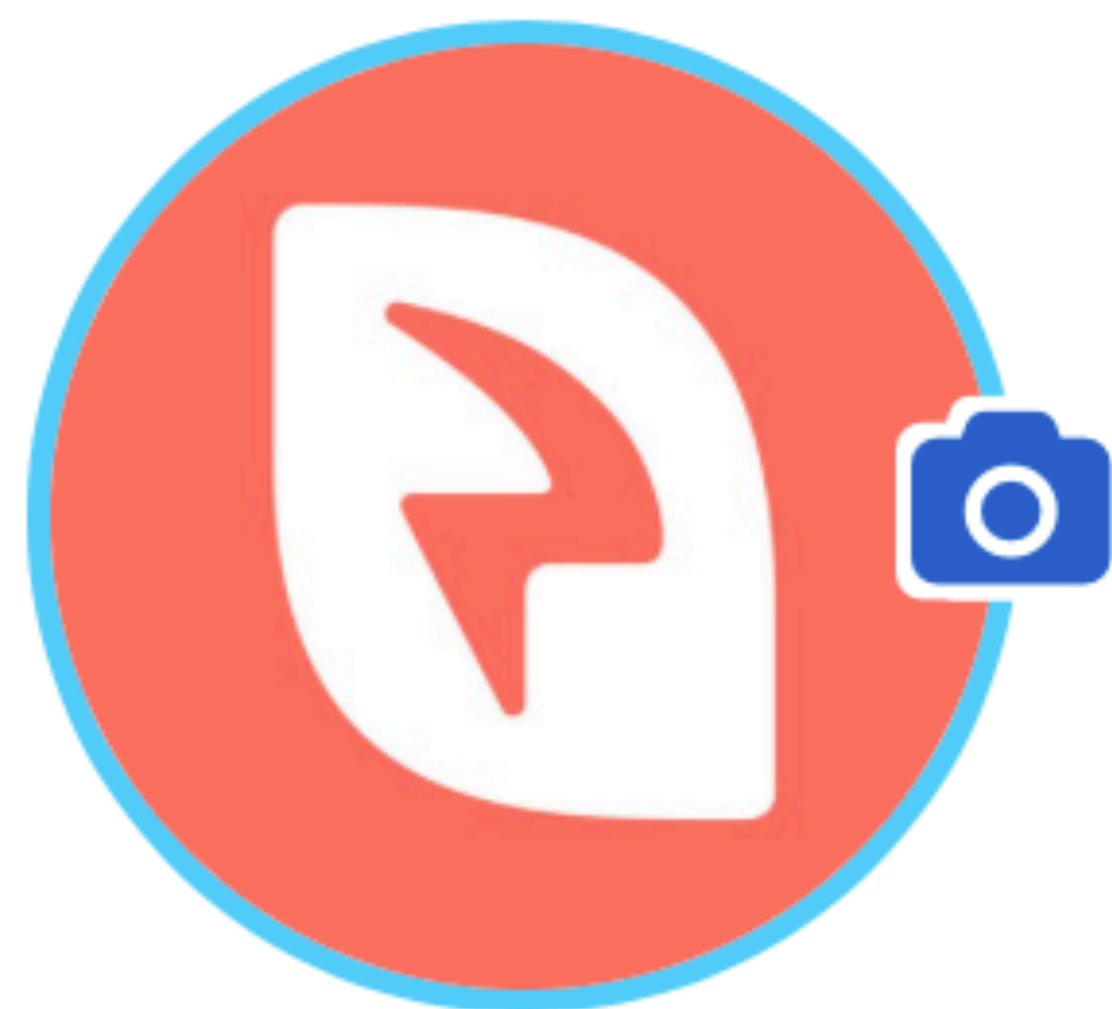
Tokenizer



Scheduler



Pollster



On Queue

Video RTC

Video RTC - SPLIT Forward



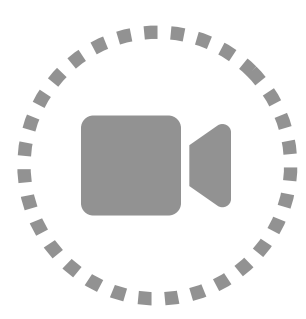
Option 1. Scan QR code to go HandFree (Mobile Device)



Option 2. Get your Video (Agent) URL

<https://bit.ly/436kLme>

Copy



Option 3. Open your Video (Agent)

Open Video



Activity

Directory

Documents

Performance

Reports

Admin

Interactions

1594132783354

IntPowersQueue

0:03

Connected

1594132783354

+1594132783354

Microphone

Pause

Next

Transfer

End Call


Canned Responses

Find response

1 Demo Canned Responses

Video RTC - SPLIT Forward

Option 1. Scan QR code to go HandFree (Mobile Device)



Option 2. Get your Video (Agent) URL

https://bit.ly/2CgoJg9

Copy

Option 3. Open your Video (Agent)


Open Video

→

VideoRTC Demos

webrtc.demo.ivrpowers.com/split_agent_popup?theme=intpowers-genesys&room=1594306...

640x480 | 269 kbits/sec | INTPowersGENESYS-SPLIT-1594306381190



Settings

Microphone

Video

Fullscreen

Chat

Download

Activity

Directory

Documents

Performance

Reports

Admin

Interactions

1594132783354

IntPowersQueue

0:03

Connected

1594132783354

+1594132783354

Grid

Microphone


Pause

Next

Transfer

Video RTC - SPLIT Forward

Option 1. Scan QR code to go HandFree (Mobile Device)



Option 2. Get your Video (Agent) URL

<https://bit.ly/2CgoJg9>

Copy

Option 3. Open your Video (Agent)


Open Video

18:47

Mail

AA

videortc.split-forward...



Canned Responses

Find response

1 Demo Canned Responses

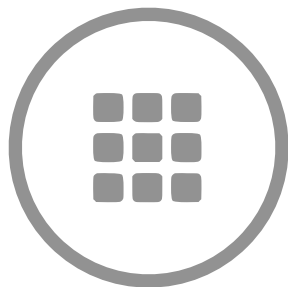
Video RTC - SPLIT Reverse



Step 1. Dial the following (Room) Number

32422345567895

Copy



Step 2. Get the shorten URL for the USER

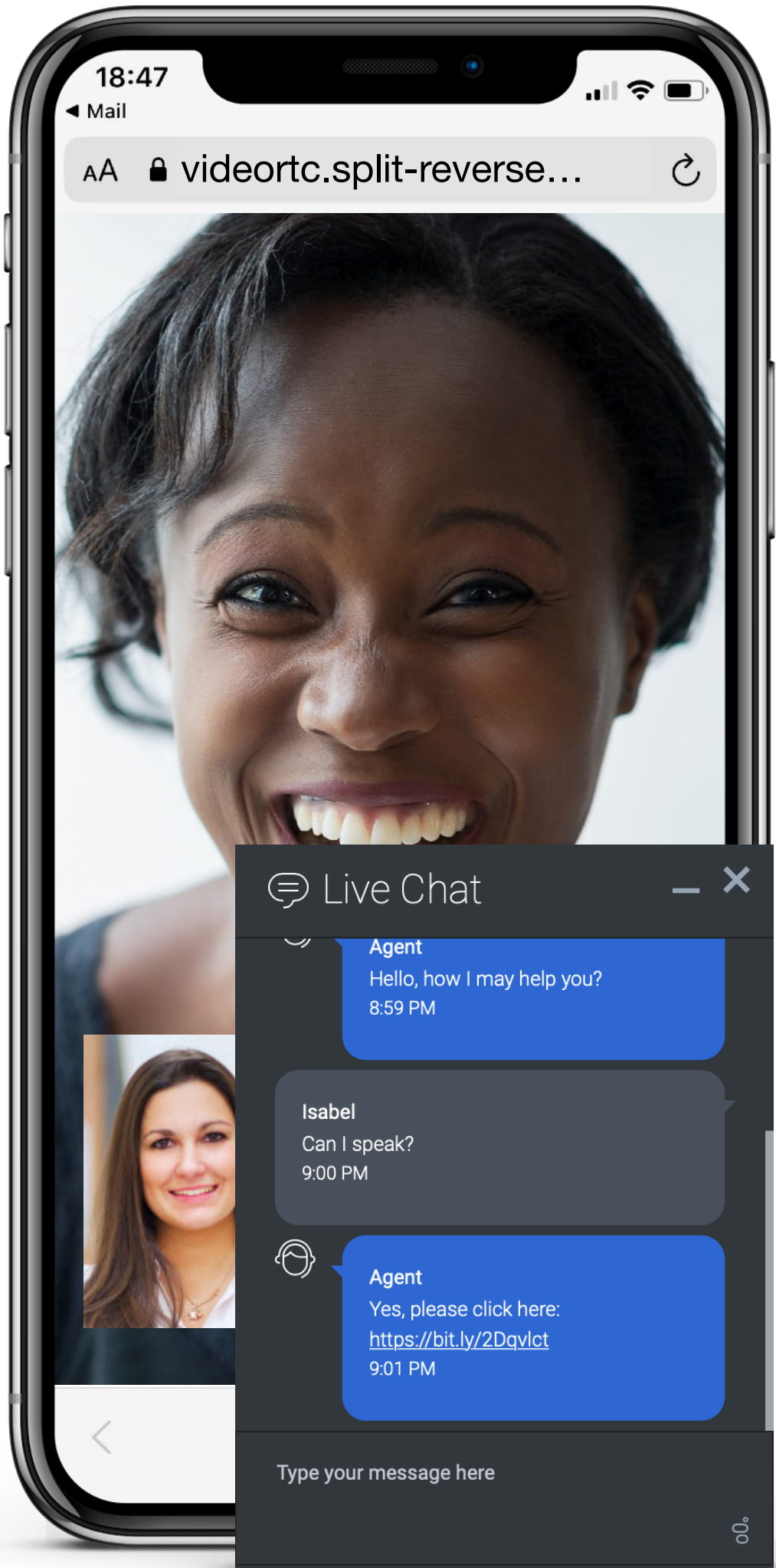
<https://bit.ly/2Dqvlct>

Copy



Step 3. Open your Video (Room)

Open Video



ActivityDirectory▼DocumentsPerformance▼ReportsAdmin

Interactions


Isabel (2)
IntPowersQueue

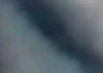

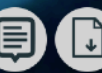




0:51
0:34

Isabel 4:38:11 PM
hello

Ivan Sixto joined the conversation

640x480 269 kbits/sec INT PowersGENESYS-SPLIT-1594306381190





Scripts

Vertical

Video RTC - SPLIT Reverse

Step 1. Dial the following (Room) Number

1594132691139 Copiar

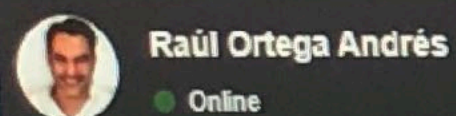
Step 2. Get the shorten URL for the USER

https://bit.ly/2Z4Xlp2 Copiar PIN: 989383

Step 3. Open your Video (Room)

Open Video

Senior Customer



Raúl Ortega Andrés

Online

1577441342897977

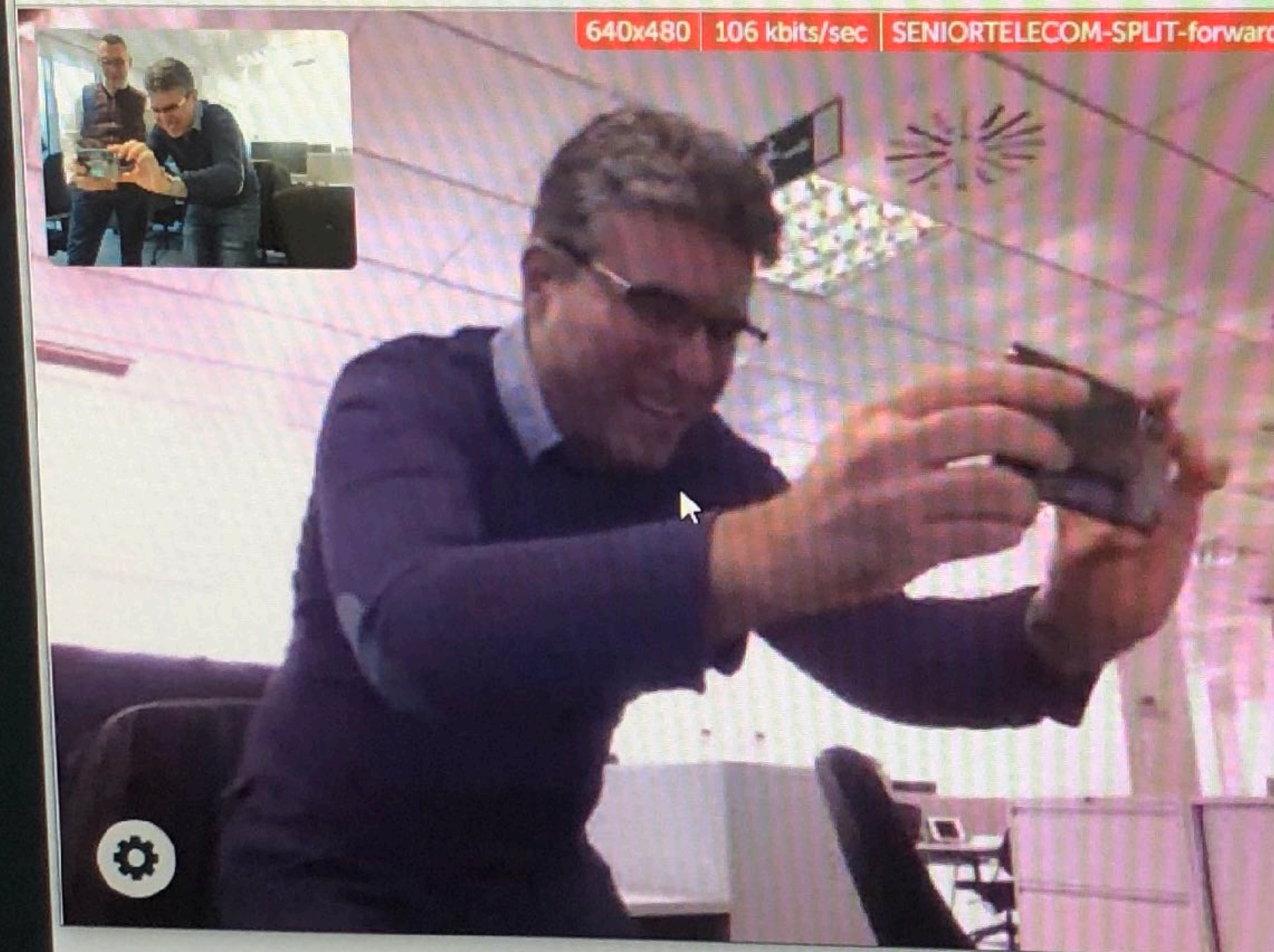
MAIN NAVIGATION

- Video
- video_ivp
- listaVideo



VideoRTC Demos - Google Chrome

webrtc.demo.ivrpowers.com/split_agent_popup?theme=senior-telecom&room=15774413...



agent176ddi@demo.com

+ Crear nuevo

Perfil

Ubicar y verificar perfil

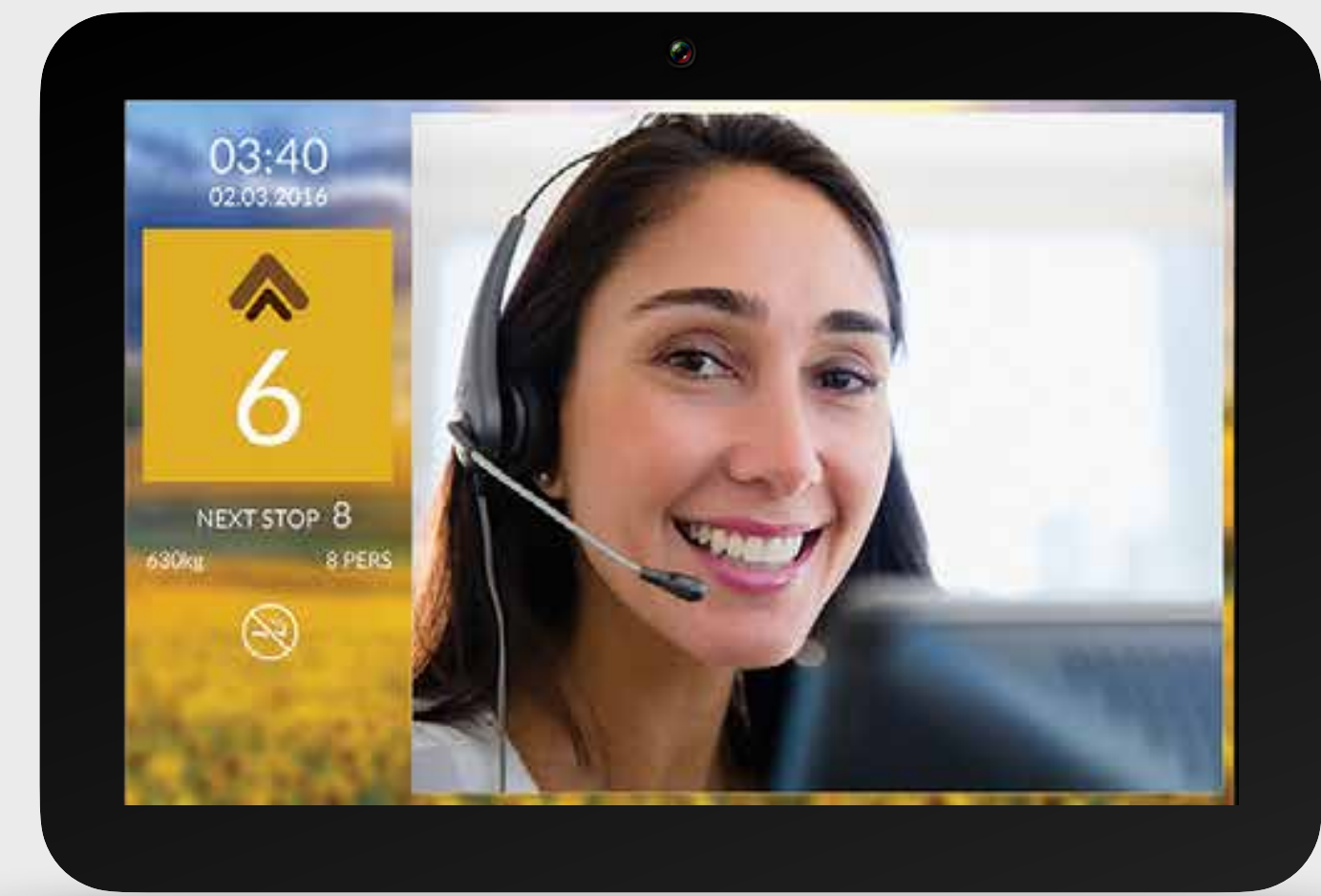
1577441342897977 X

No hay resultados

No hay resultados de búsqueda que coincidan

Empowered Clients

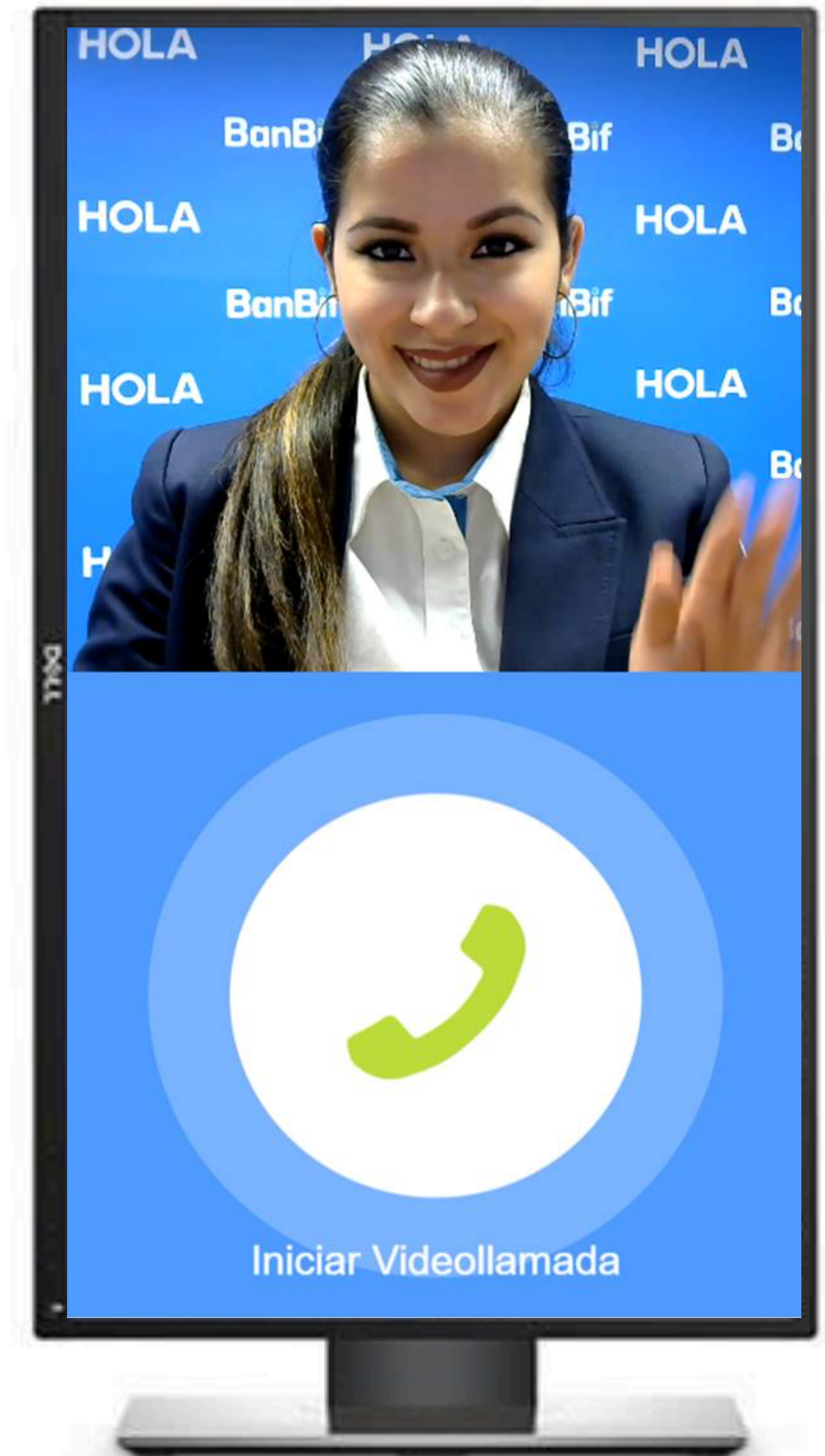


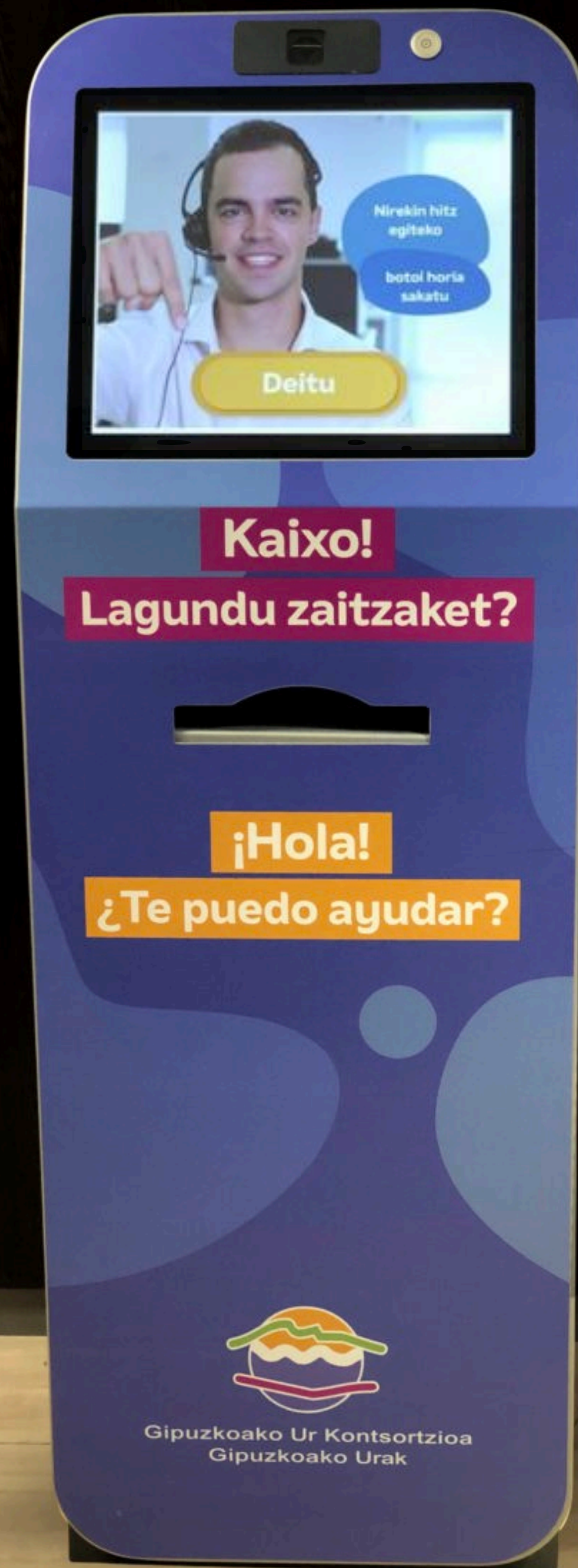


HOLA

Operaciones rápidas
y fáciles

• • •





Gipuzkoako Ur Kontsortzioa
Gipuzkoako Urak, S.A.






Instituto de Seguridad Laboral


¡Nueva Plataforma!

SUCURSAL EN LÍNEA ISL



INGRESA A
WWW.ISL.GOB.CL

Horario de atención
Lunes a viernes de 08:30 a 13:30 hrs.



Instituto de Seguridad Laboral

Registro de IndependientePrevenciónTrámites y ServiciosInformaciones y ReclamosCapacítateOperación RentaAutoatención


ADVERTENCIA: Phishing: El nombre del Instituto de Seguridad Laboral está siendo utilizado de forma maliciosa, a través de un mensaje enviado por WhatsApp y correo electrónico. Frente a esta situación, informamos a todos nuestros afiliados, que el Instituto de Seguridad Laboral no es el remitente de esta información.

Instituto de Seguridad Laboral

Promovemos y potenciamos el acceso universal de todos los trabajadores y trabajadoras al Seguro de Salud y Seguridad en el Trabajo, a través de actividades de información, difusión y capacitación.

Acá puedes buscar trámites, servicios, normativas y noticias...

El ISL¿Qué hacer en caso de Accidentes?Red de Prestadores MédicosBeneficiosCotizacionesContacto




Comenzó la devolución de exceso de cotizaciones

- Entidades empleadoras
- Trabajadores independientes voluntarios


Para conocer el monto de los beneficios [Haz click aquí](#)

¡Nueva Plataforma!

SUCURSAL EN LÍNEA ISL



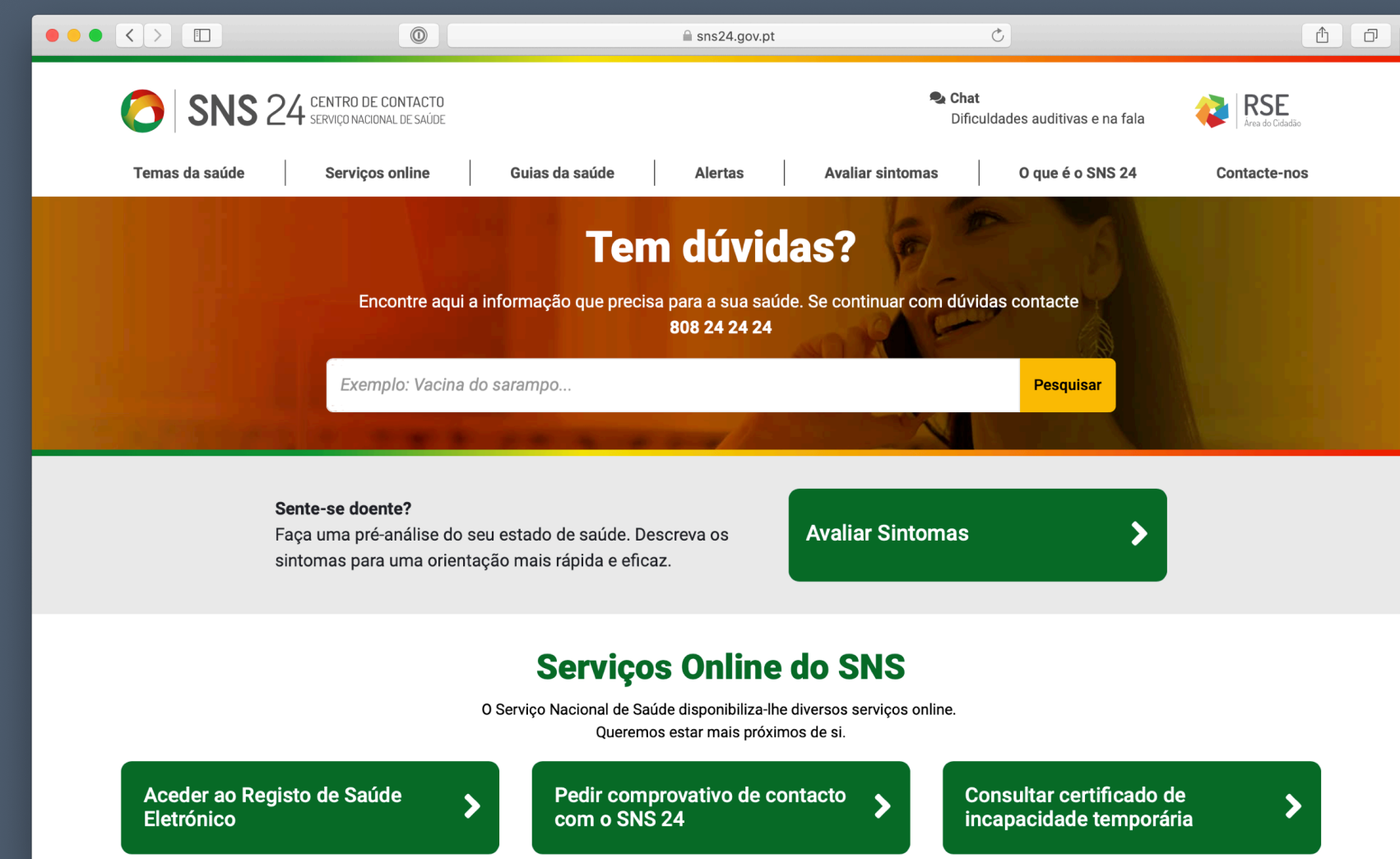
Horario de atención
Lunes a viernes de 08:30 a 13:30 hrs.

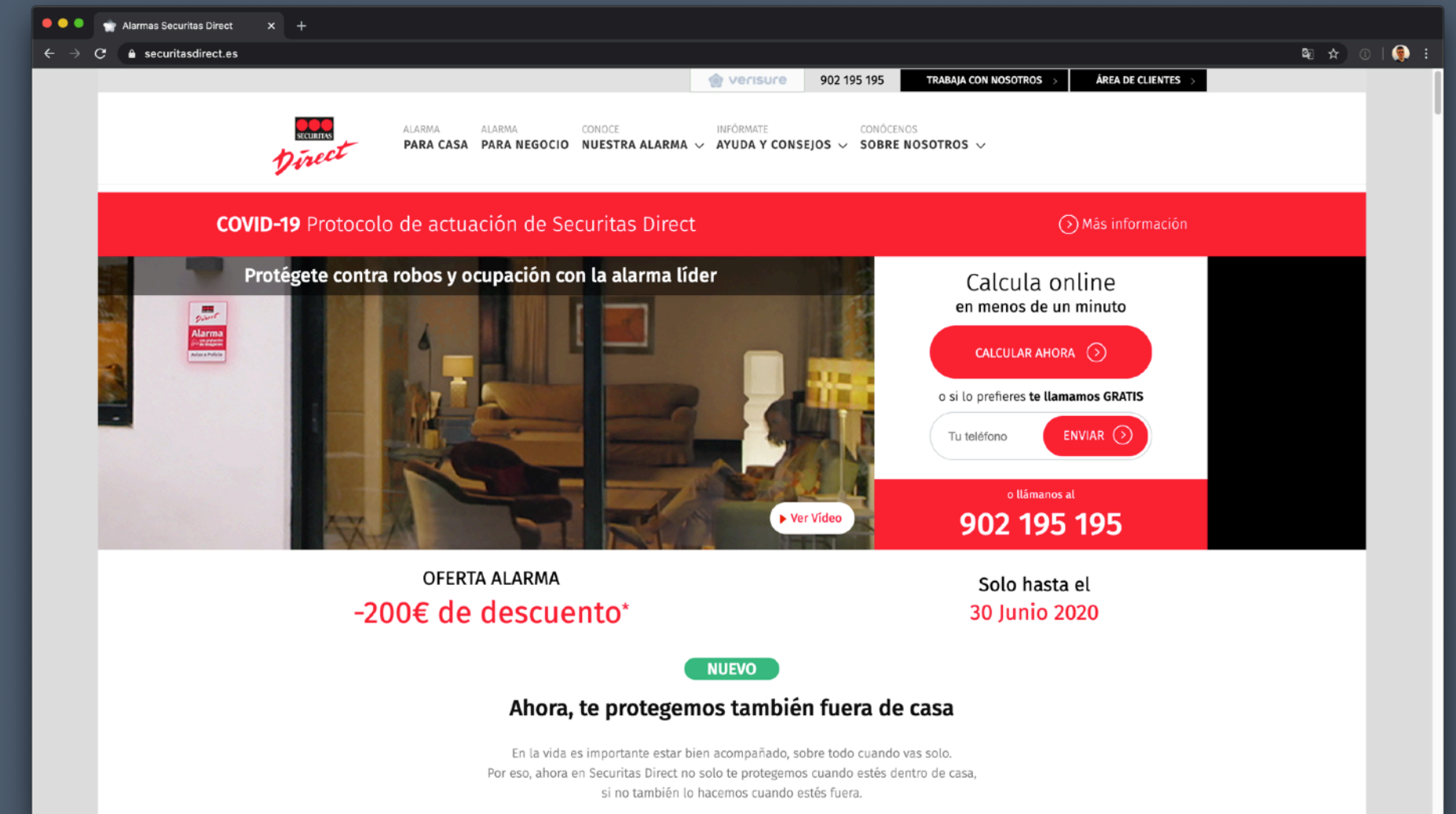


CORONAVIRUS

INFORMACIÓN OFICIAL PARA USUARIOS/AS

#CuidémonosEntreTodos







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