



Video REC

Cloud Recording & Archiving

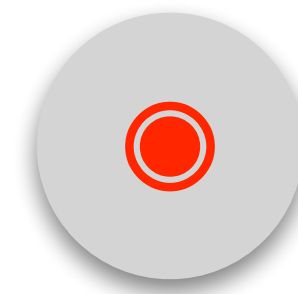


Interactive **Powers**

Streamline your business communications



Did you know a Video Contact Center requires a really powerful processing & recording?



Interactive **Powers**



Reliable and scalable video call recording platform that ensures contact centers the highest quality assurance and cloud security levels for your recordings.

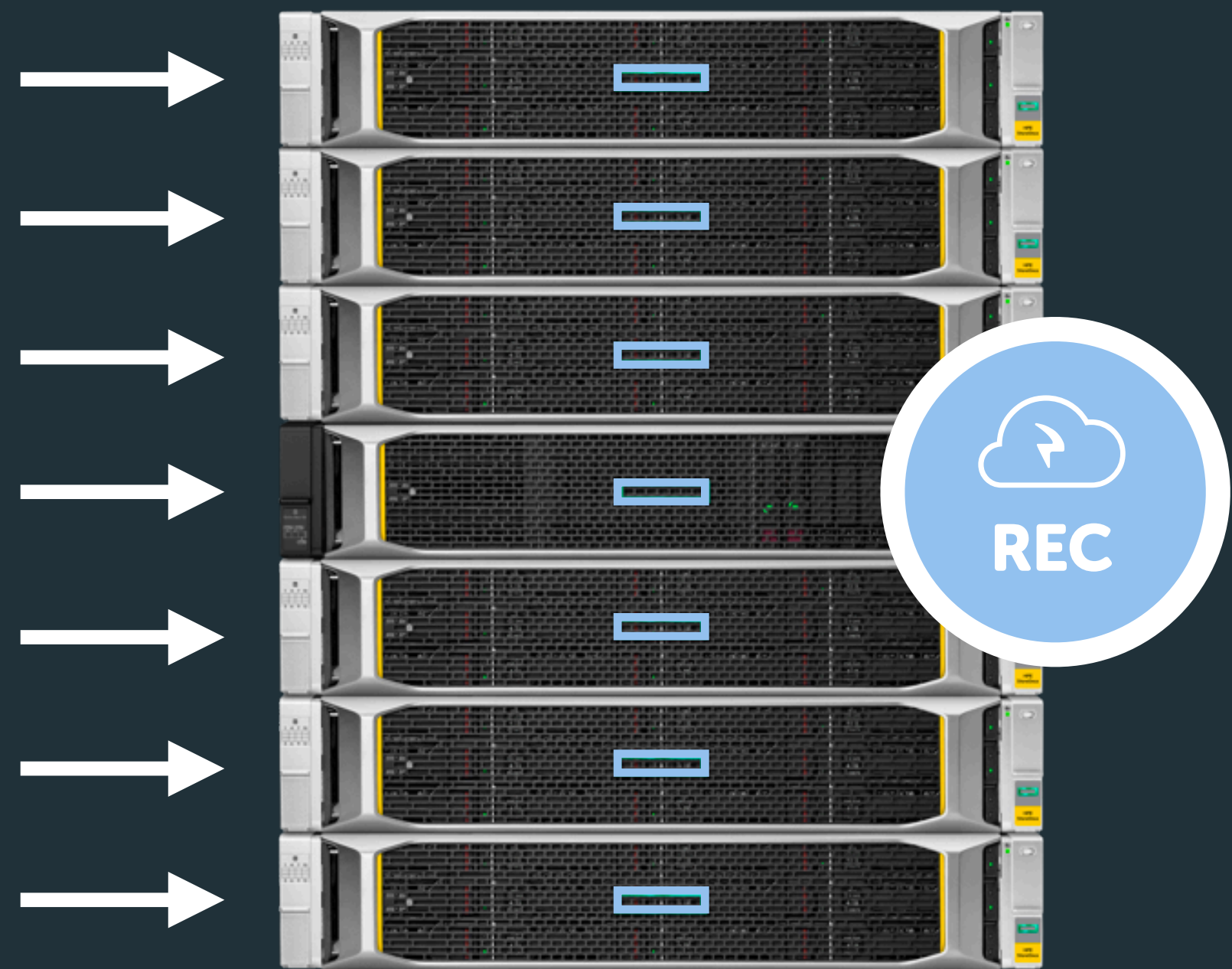
Video REC

Platform

[Learn more](#)



We understand Video Recording is a critical process that requires high scalability.



Highly Scalable Recording

Record hundred or thousand of simultaneous video calls with transactional data, SPLIT, call transfers...requires a special and advanced processing with unlimited storage capacity. So, we have been enforced to create the most efficient environment to manage and store video recordings. REC becomes a key decision factor for your business.

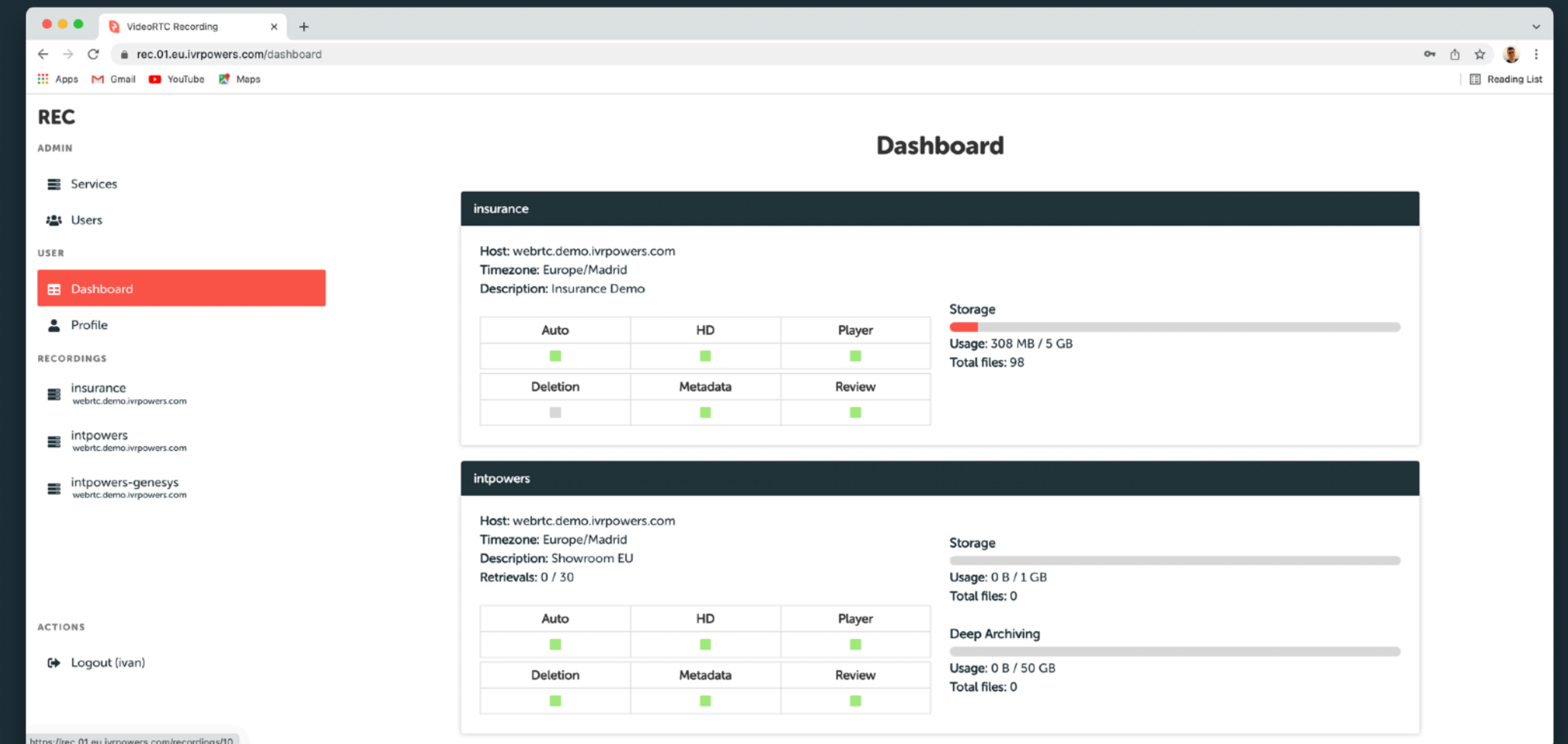


Amazon ECS

Designed for Video RTC Gateways running SPLIT.
Store together all Meta Data with Recordings.

Searching & Meta Data

REC has been built to manage and store all recordings powered by Video RTC services. You can search and get all video calls meta data using the SPLIT ID. Our web panels are designed to control access, search, preview, download, process, archive any item quickly for your video call auditing process.



High quality recording is significant part of the success for any Video Service.



Format & Resolution

Call Centers can select SD format for most quality assurance tasks but you can upgrade to HD best accurate resolution. REC offers Storage 1,2,3 plans with RAW, MP4 auto-processing methods for your recordings repository. All conversion heavy processes are part of REC technology, so you can focus better on your business.

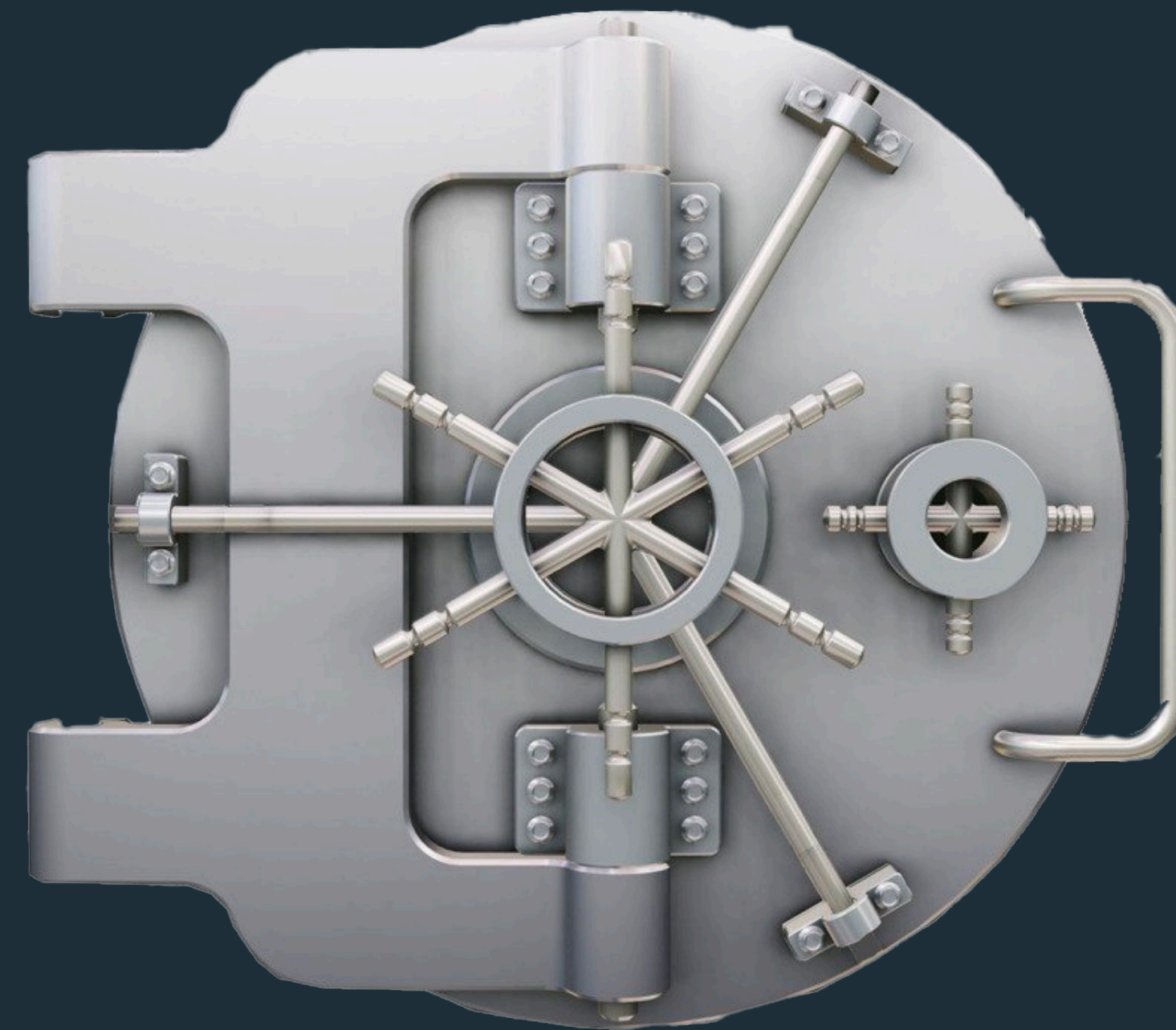


Security & Privacy

REC provides services that help you protect your data, accounts, and network from unauthorized access. We enable AWS S3 data protection services (HIPAA, GDPR,...) to provide 256 bits encryption, key management and environment that continuously monitors and protects your REC accounts and data.



Our SSL certificates are only deployed for no less than 256 bits encryption.



256 BIT



Encryption and Storage inside your own
dedicated AWS account S3 Buckets / Glacier Vaults.



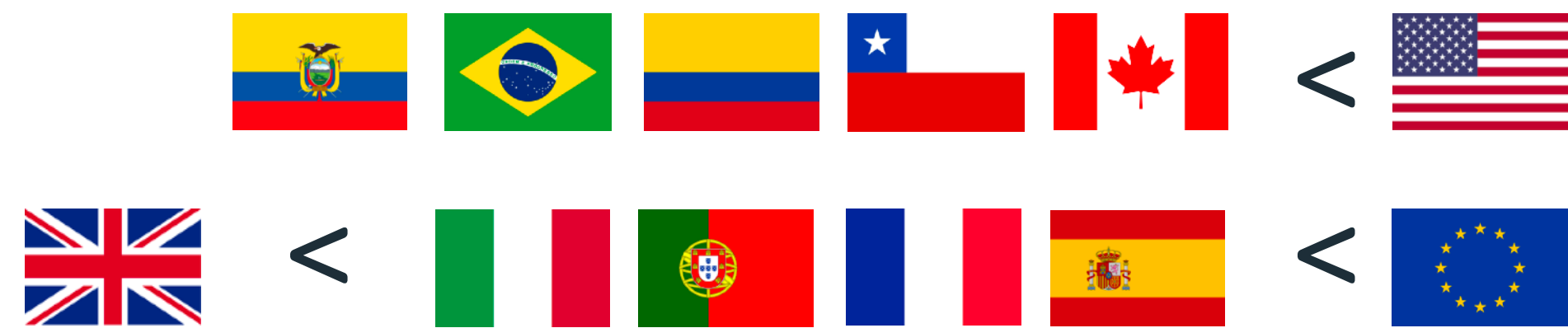
Dedicated S3 Buckets

We understand your data is yours, so it has to be stored in a specific or owned secure S3 Bucket / Glacier Vault only for your service. Key activation of this storage unit can be assigned to an external AWS account, in order to provide the more flexible and data control that your business requires.



Data Storage Location

REC supports all security & privacy conditions and compliance certifications than others cloud provider to help customers satisfy requirements for virtually every regulatory agency around the globe. We provide specific AWS region assignment for each Video Service Data Storage.



Select your own AWS region to store your business communication recordings.



Video Recording requires to consider
Deep Archiving and Secure Data Exportation.



Post-Processing & Archiving

REC provides two levels of storage, first one for short-term, medium-term and a second one for long-term. Deep Archiving is called ARC and enables your business to store any volumes for all your lifetime cycle if you require it. Anyway, REC includes post-processing programs to enable a Secure Data Exportation too.



amazon
SFTP



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