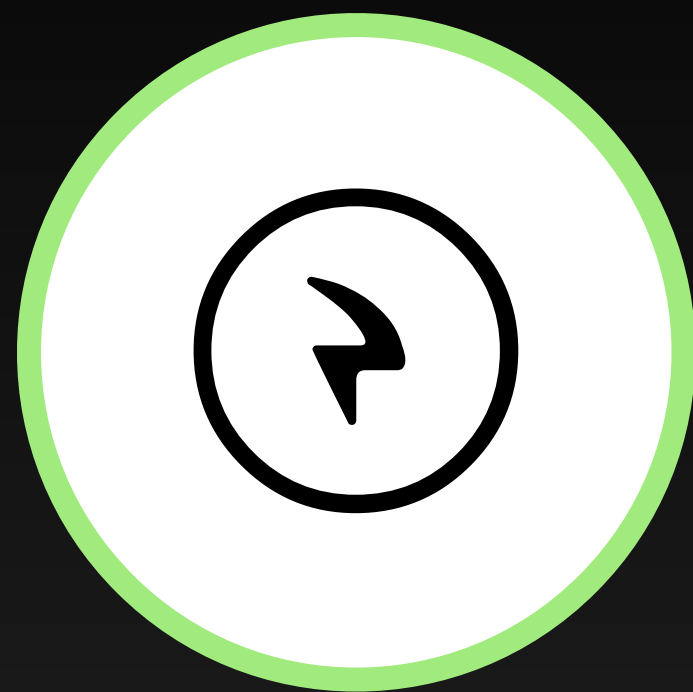


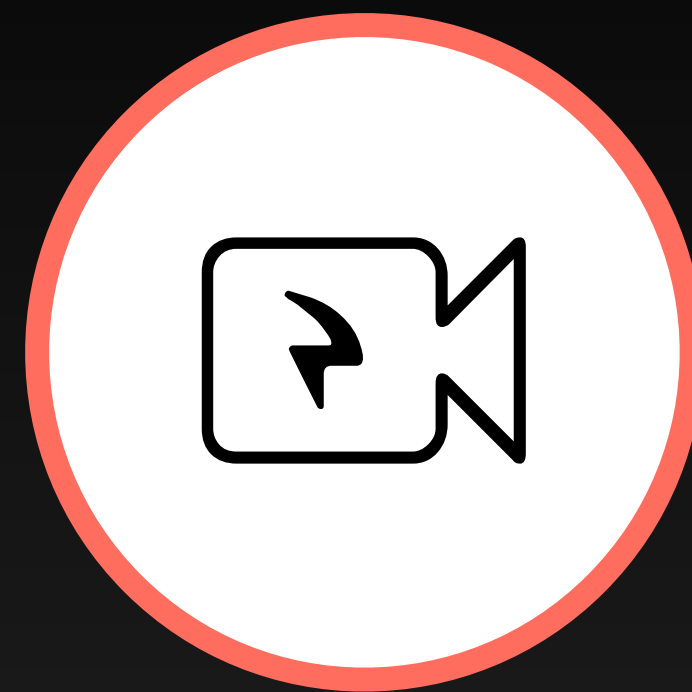
Pricing Plans & Rates

Year 2026: CPaaS Platforms & Cloud Solutions

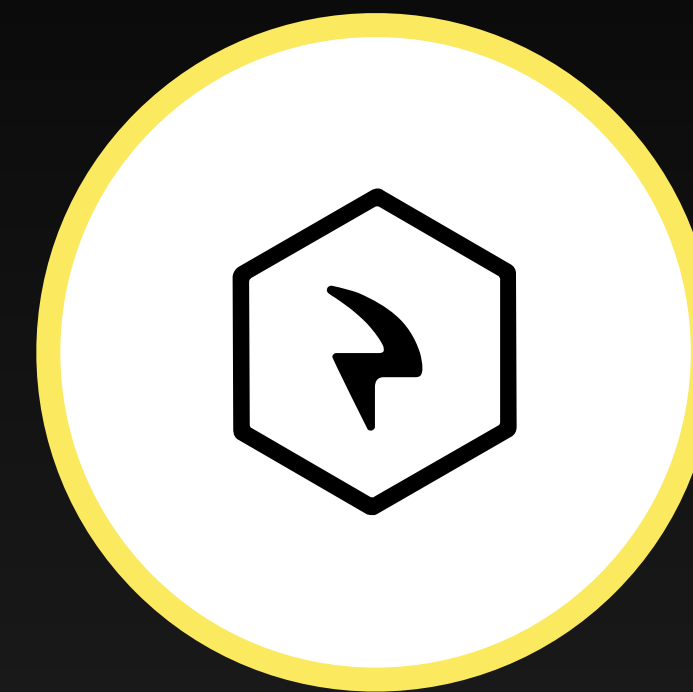




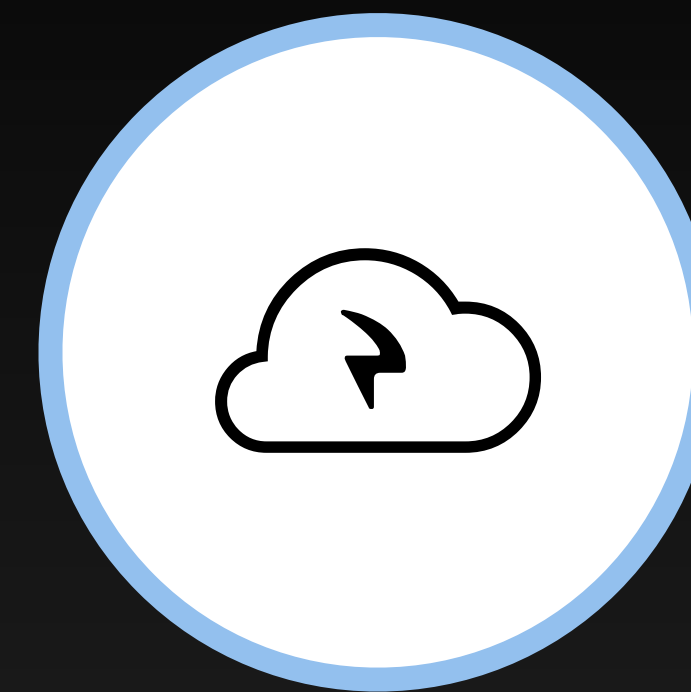
Smart **IVR**



Video **RTC**



Web **ACD**



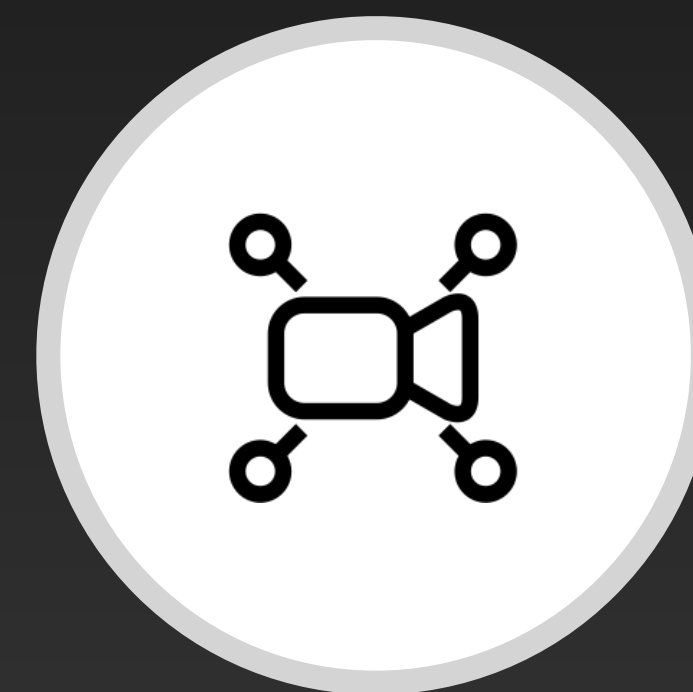
Video **REC**



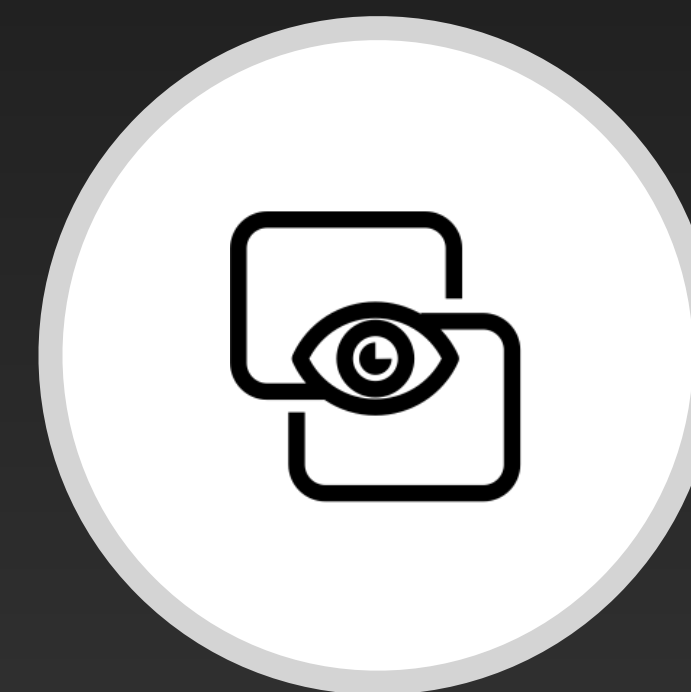
Web Caller



CoBrowsing



Field Service



Remote Viewer

Packs **Video RTC** for Businesses

Monthly Subscription Packs	Basic	Pro	Plus
Transactional Voice Calls y Video Calls			
Web Collaboration Tools (included)			
Escalating SPLIT WhatsApp & Messaging	Yes	Yes	Yes
Virtual Backgrounds (Back+)	Optional	Optional	Yes
Web Caller (Voice Wholesale Discount)	-50%	-50%	-50%
Audio Recording	Optional	Optional	Optional
Video Recording  (REC, ARC plans)	Yes	Yes	Yes

Pricing Packs: **Basic, Pro, Plus**

Monthly Rates	Basic	Pro	Plus
Ports / Channels 1	€69	€99	€149
Standard Pack 5	€345	€198	€745
Standard Pack 10	€690	€396	€1490
Standard Pack 20	€1380	€792	€2980
Standard Pack 40	€2760	€3960	€5960

Packs **Web ACD** for Businesses

Monthly Subscription Packs	Basic	Pro	Plus
Transactional Voice Calls y Video Calls			
Web ACD Addons (Typifer, Scheduler...)	Typifier	Typifier	All
Escalating SPLIT WhatsApp & Messaging	No	No	Yes
Virtual Backgrounds (Back+)	Optional	Optional	Yes
Phone PBX integration(3CX,Avaya, Cisco...)	Yes	Yes	Yes
Audio Recording	Optional	Optional	Included
Video Recording 	Yes	Yes	Yes

Pricing Packs: **Basic, Pro, Plus**

Monthly Rates	Basic	Pro	Plus
Seat User (Agent, Supervisor, Admin) 1	€39	€49	€79
Minimal Pack 3 (MOQ)	€117	€147	€237
Standard Pack 5 (Starter Recommended)	€195	€245	€395
Standard Pack 10	€390	€490	€790
Standard Pack 20	€780	€980	€1580

Packs **Video REC** for Businesses

Monthly Subscription Packs	REC 1	REC 2	REC 3
Transactional Video Calls Format	RAW	RAW SD	RAW SD HD
AWS Regions	All	All	All
Escalating SPLIT WhatsApp & Messaging	No	Optional	Yes
Metadatas Integration	No	Yes	Yes
Archiving	No	Optional	Optional
SSO SLAM	No	Optional	Optional
Video Recording MP4 	No	Play&Download	Automatic

Pricing Packs: REC 1, 2, 3

Monthly Rates	REC 1	REC 2	REC 3
Unit 100 GB	€49	€75	€99
Unit 500 GB	€149	€199	€299
Unit 1 TB (1000 GB)	€249	€299	€499

Pricing Packs: ARC 1, 2, 3

Monthly Rates	ARC 1	ARC 2	ARC 3
Unit 100 GB	€10	€30	€50
Unit 500 GB	€30	€40	€60
Unit 1 TB (1000 GB)	€50	€60	€100

Prices for Additional Services

Services Fees	Kiosk	Visual	Ultimate
Setup (OTF) *Required	€300	€300	€300
Customization Pack 18h (Startup) *Optional	€1800	€1800	€2000
Support Pack (6h) *Optional	€600	€600	€600
Trainning (Agents, Supervisors) x session	€600	€600	€900
Consulting (Technical, Business) x day	€900	€900	€900
Storage & Archive (REC, ARC)	REC plans	REC plans	REC plans



Int**Powers**