

# Telepresencia HUMANA

**Casos de Uso - Sectores**

Interactive **Powers**



# Telepresencia SALUD

Fixed Sticker



iPad & Android Tablet



Video Kiosk Display



Escanear QR



Información de la clínica



Selección de servicio



Captura de datos



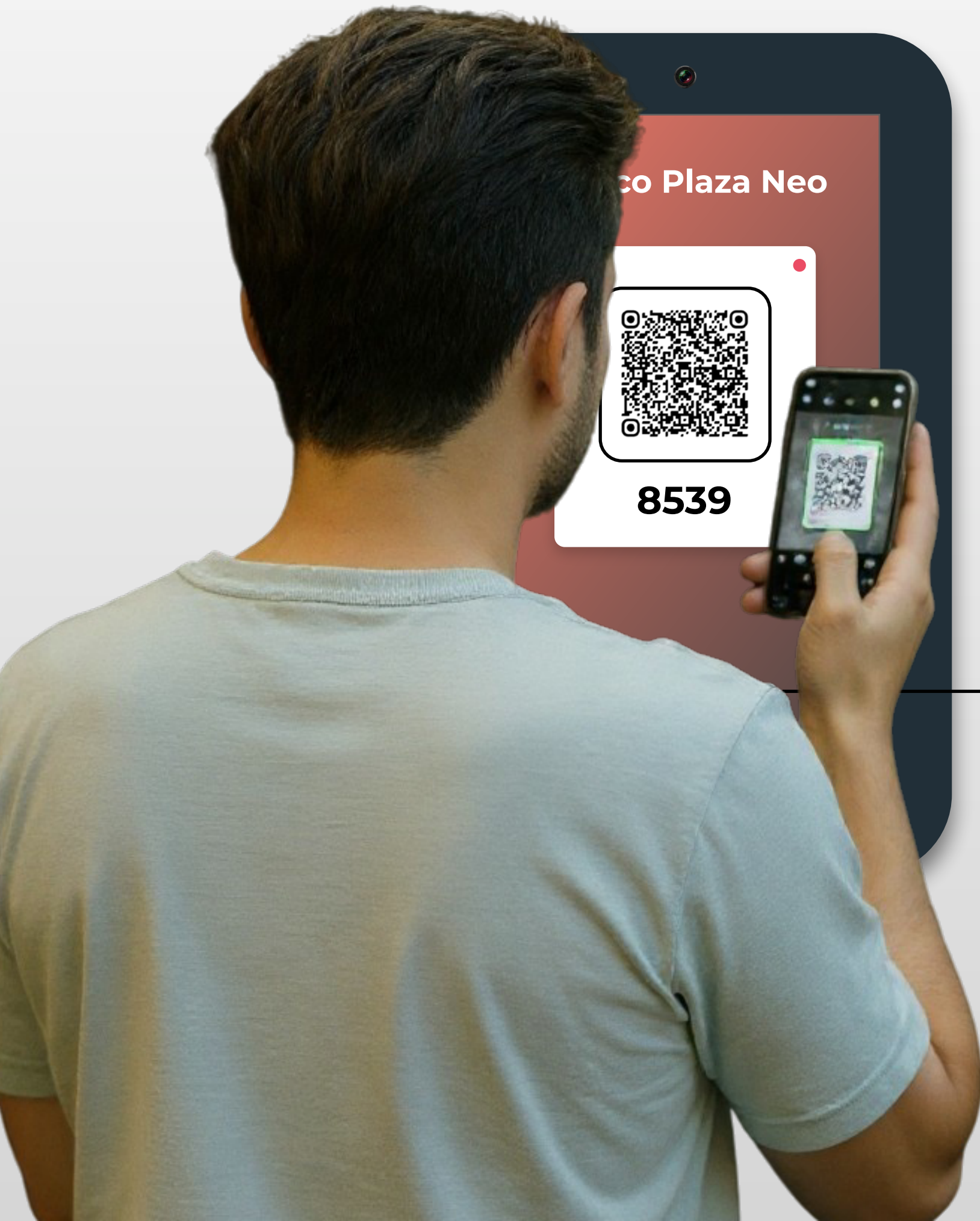
Códigos y promociones




Botones de acción

# Telepresencia

HUMANA





#1203

Kiosco Plaza Neo

...

Centro Pacifico

Please enter your contact details

Nombre

Apellidos

Teléfono

Email

WhatsApp

Video Kiosco

Llamada Digital

Videollamada Directa

Al pulsar en Video Kiosk se abre una página intermedia que pide el PIN para sincronizar los dispositivos!



X X X X

PIN

Conecta con uno de nuestros asesores y habla por tu celular.





#1203

**Kiosco Plaza Neo**

Descripción

Centro Pacifico

Sign In - Kiosk Manager

kiosks.demo.ivrpowers.com:8443/admin/login?reason=SESSION\_EXPIRED

Kiosk Manager Administration Panel

Sign In

Email

Password

Sign In

Forgot Password

Session expired

# Kiosk Manager

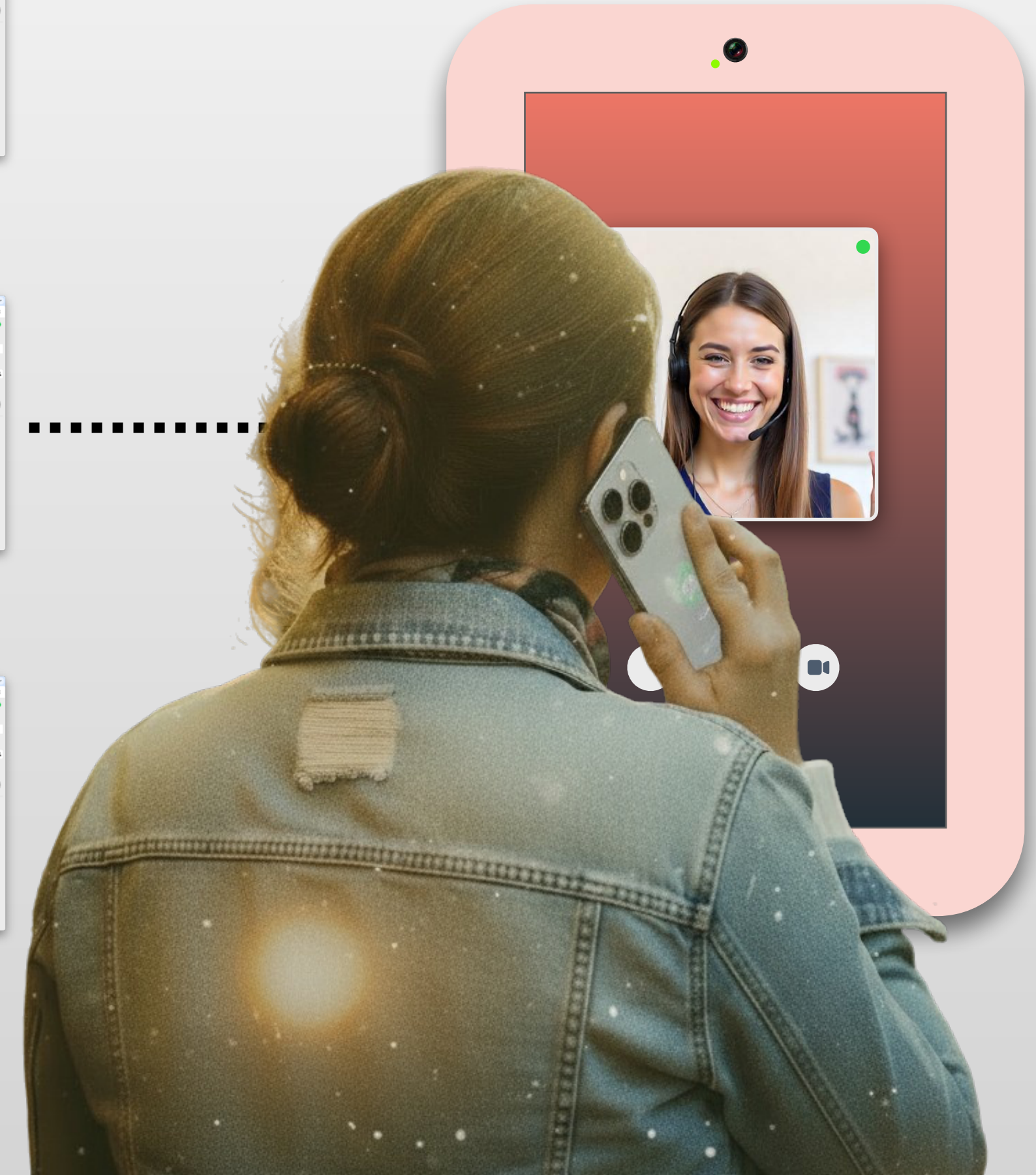
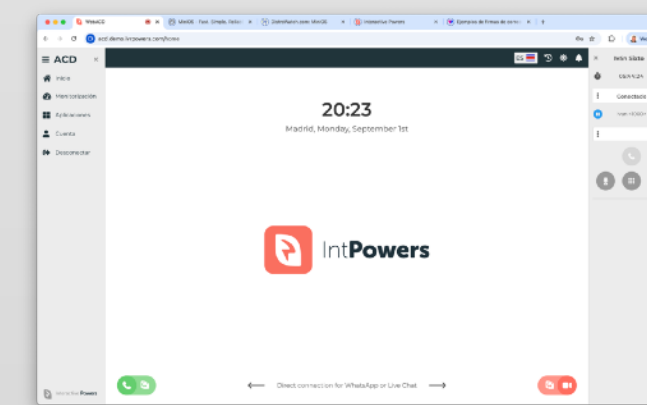
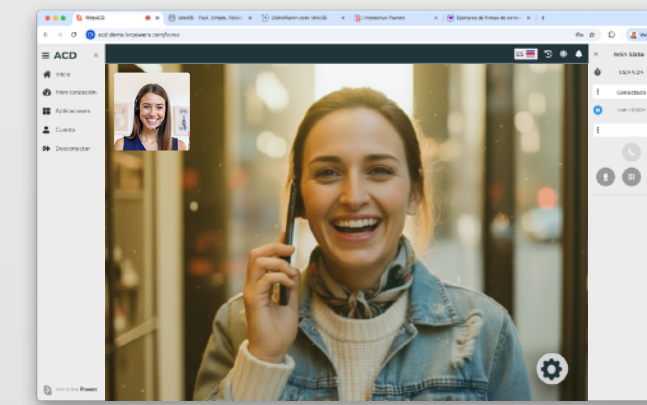
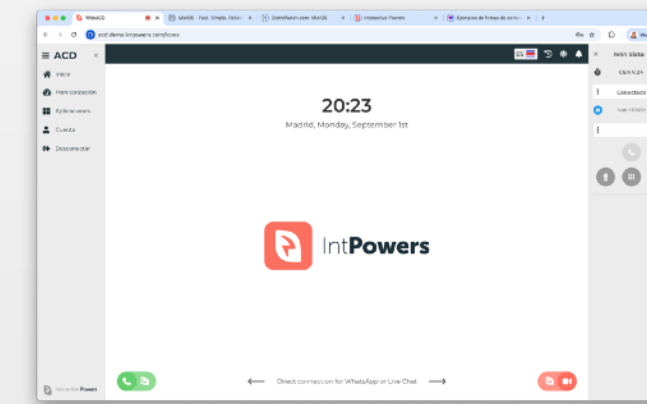
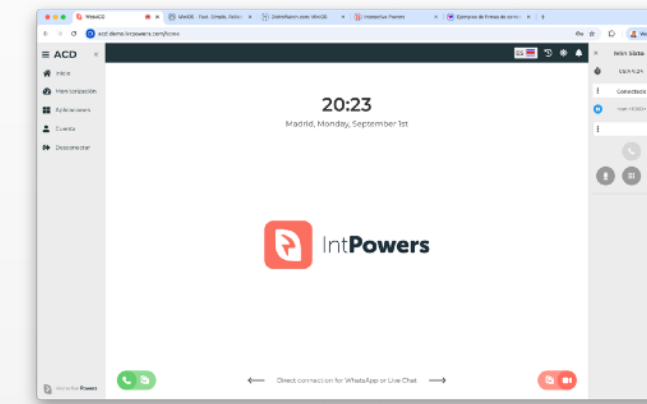
**Contact Center**  
24x7, Perfiles, Turnos,...

**Web ACD**

Genesys, GoContact, Cisco, Five9...



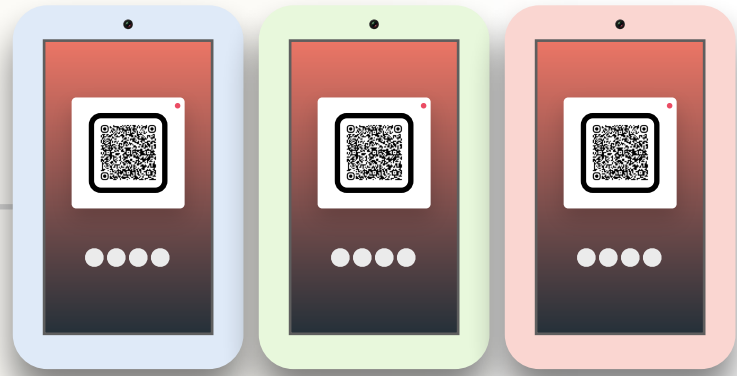
**Distribución  
Automática  
Inteligente**



**Video Agentes de Atención Directa**

# Red de Puntos Phygital

Puntos de Venta / Tienda / Centro



 **Centros de Contacto 24x7**

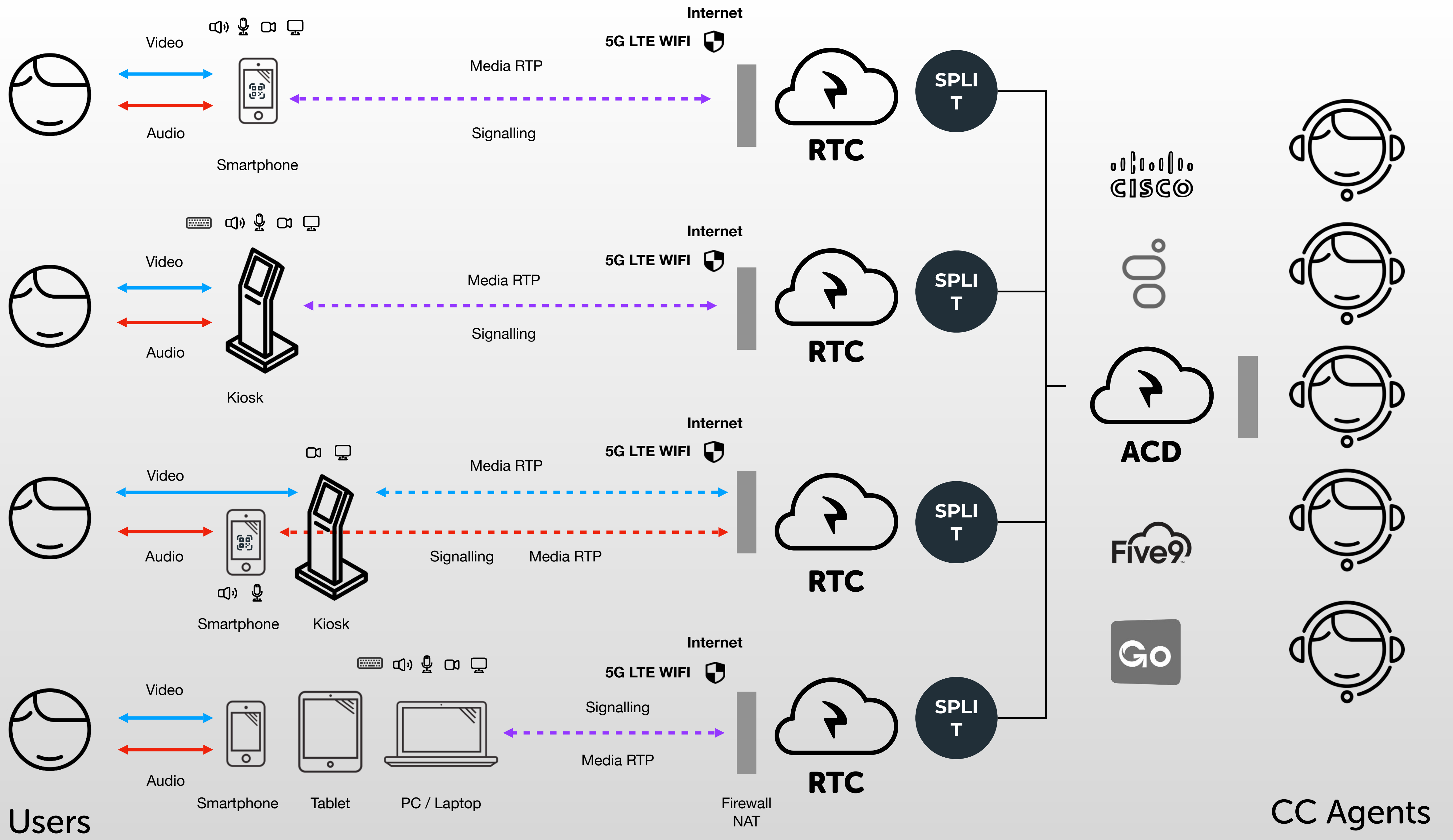


Video Agentes de Atención Directa



**Teleasistencia**  
**Telesoporte**  
**Televenta**

**Multi-Marca**    



Users

CC Agents

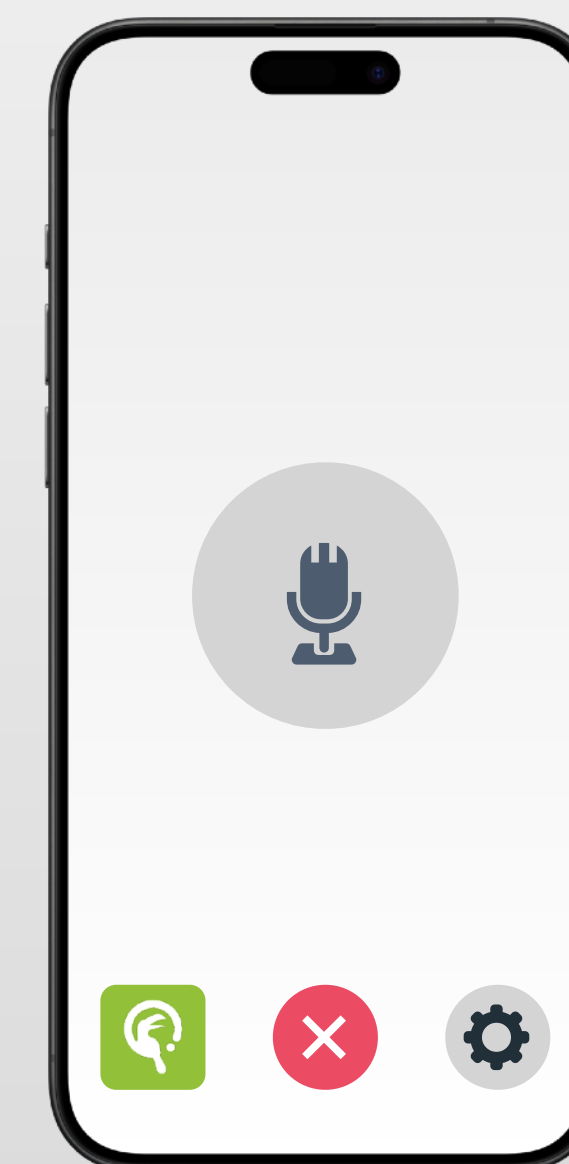


# Telepresencia

HUMANA



Multimodal



Audio Privacy

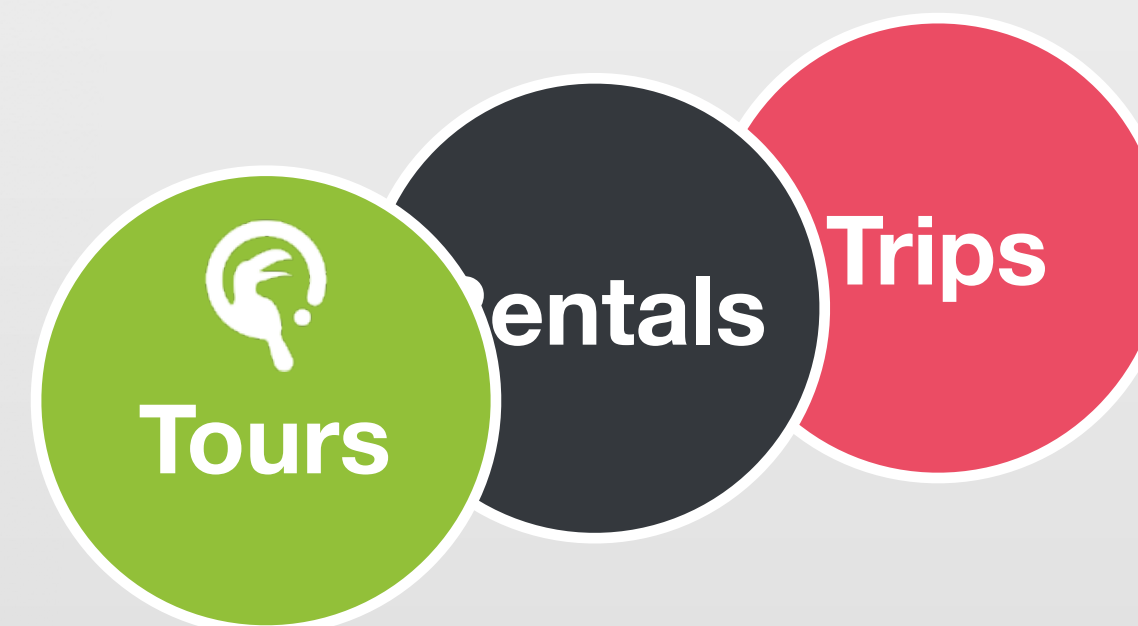


# Telepresencia

HUMANA



Multibranding



TM



# Telepresencia

HUMANA



Video Ultra HD



High Quality Video



# Telepresencia

HUMANA

Asesora **Jenny Martinez**

**Travel Reservation Form**

Full Name:  Phone Number:

**Travel Details**

Travel From:  Travel To:

Departure Date:  Return Date (if any):

Travel Type:  One Way  Round Trip No. of Travelers:

Interactive **Powers**

Remote Viewer

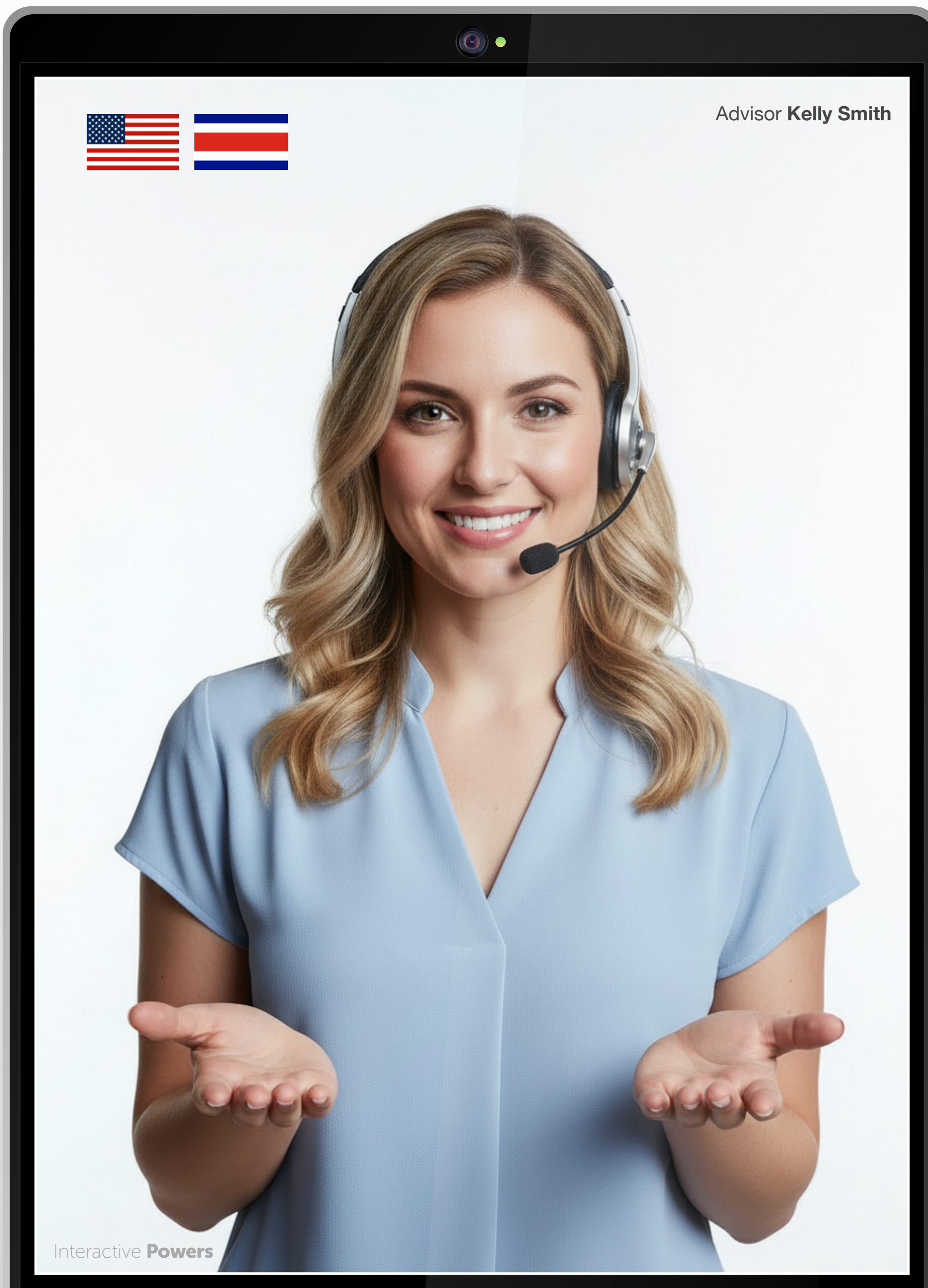


**Agent Screen Sharing**



# Telepresencia

HUMANA



ACD Routing

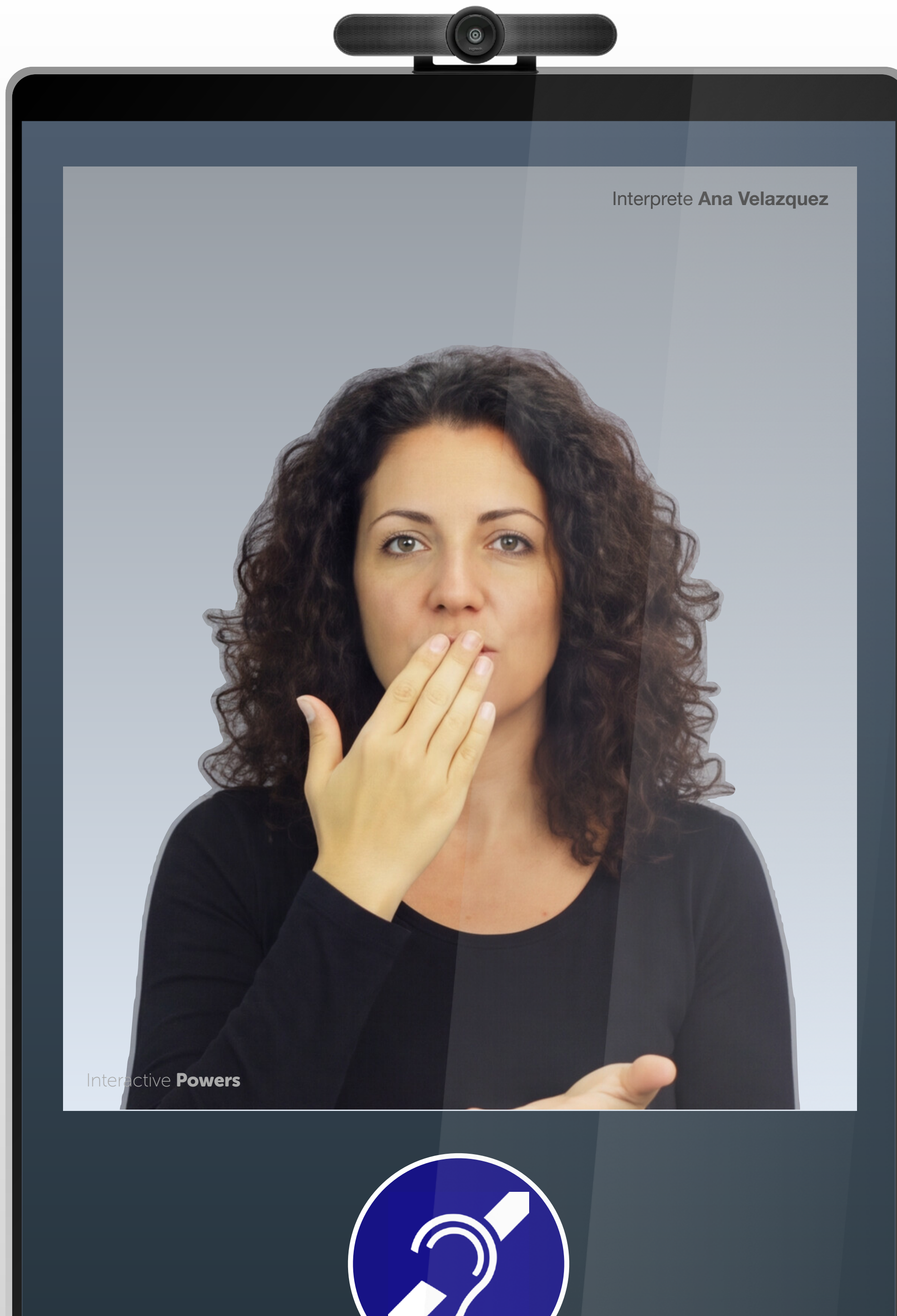


**Real Time Connection**



# Telepresencia

HUMANA



Deaf Interpreter



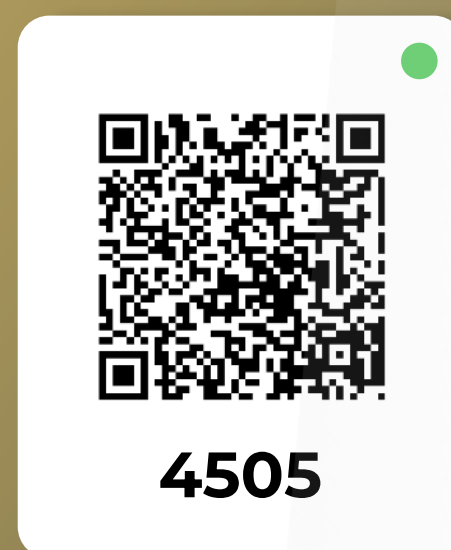
Servicios de Inclusión





# Telepresencia

HUMANA



Please scan the QR code and select your service.  
Enter the PIN below to connect with an agent.



White Label

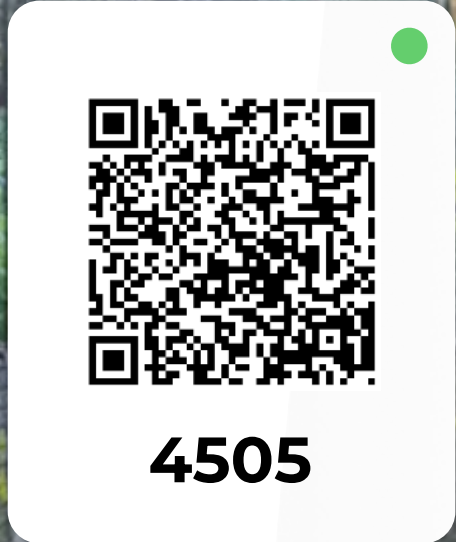
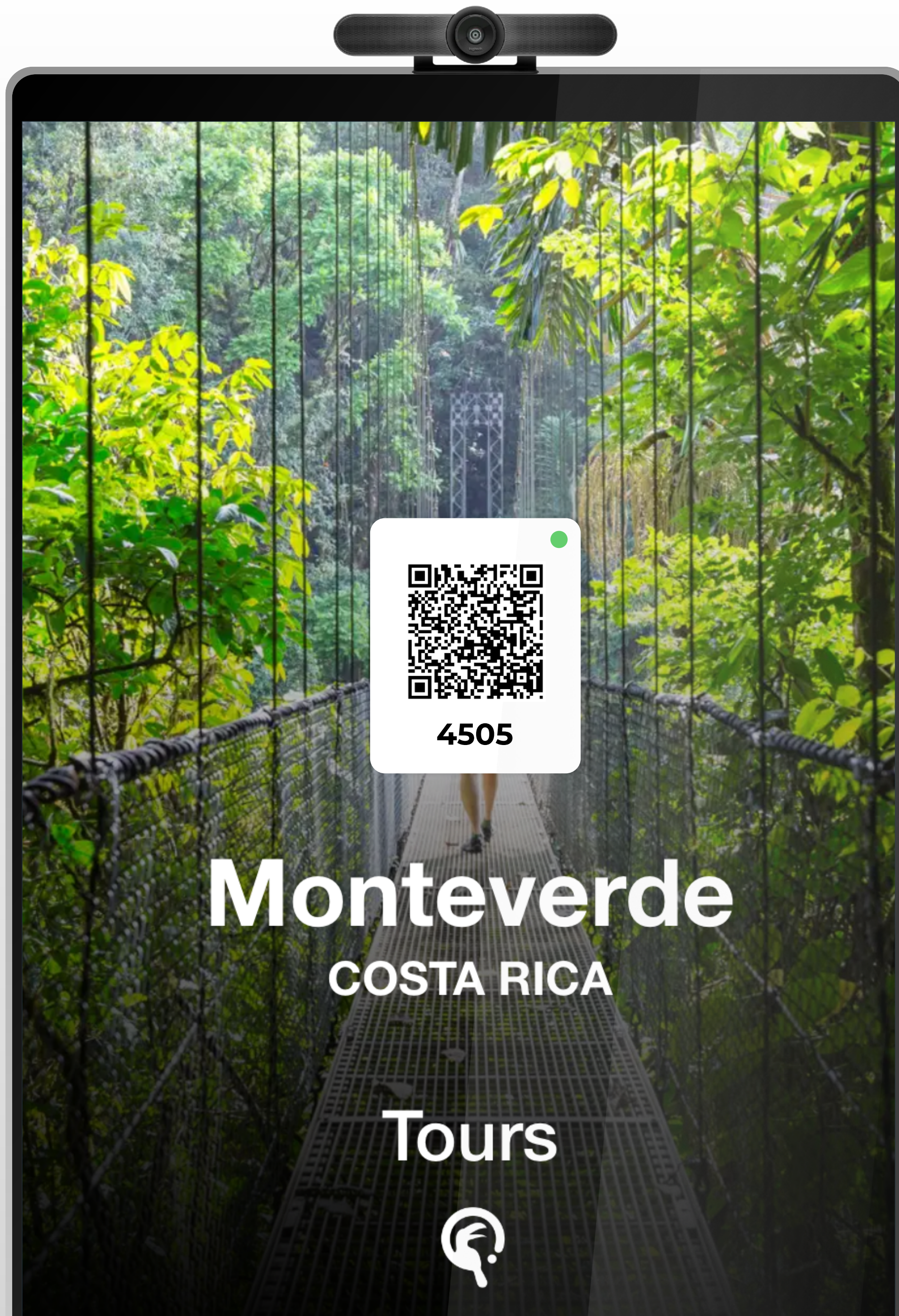


Your Brands...



# Telepresencia

HUMANA

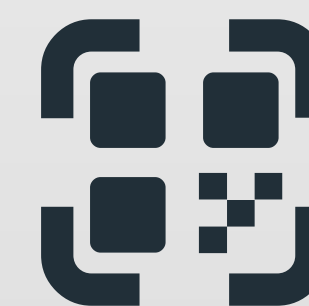


**Monteverde**  
COSTA RICA

Tours



QR Modes



Dynamic Data Collection

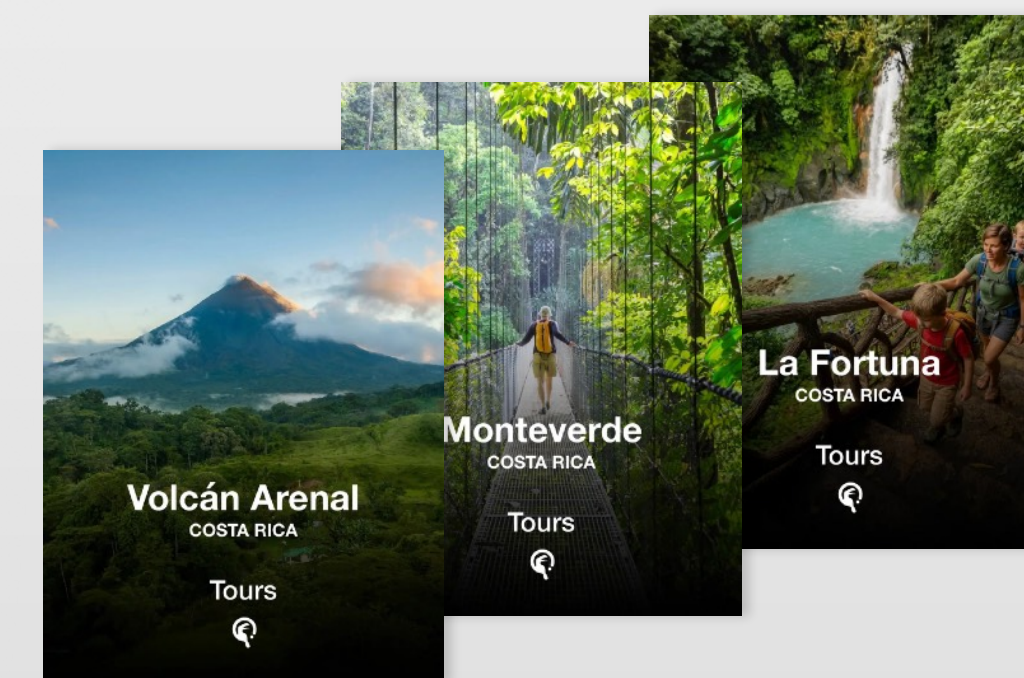


# Telepresencia










HUMANA


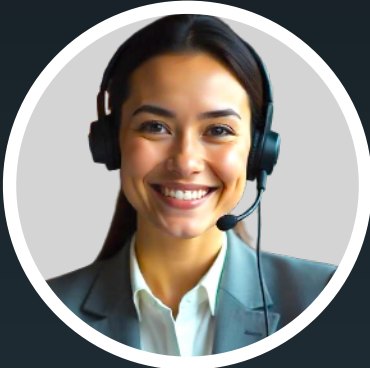




## ADS Carousels





  
**7830**  
  
 Interactive Powers



  
 Rent a Car  











16:9

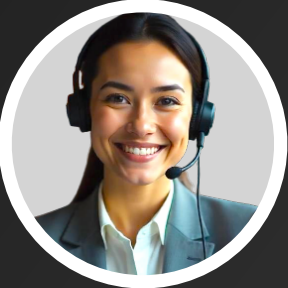



9:16



  
 RENT THE CAR  


  
  
**3500**  
 Interactive Powers



Int**Powers**